BEFORE THE NEW MEXICO PUBLIC REGULATION COMMISSION

IN THE MATTER OF THE APPLICATION OF PUBLIC SERVICE COMPANY OF NEW MEXICO FOR REVISION OF ITS RETAIL ELECTRIC RATES PURSUANT TO ADVICE NOTICE NO. 507	)	Case No. 14-00332-UT
PUBLIC SERVICE COMPANY OF NEW MEXICO, Applicant	)	

DIRECT TESTIMONY AND EXHIBITS

OF

ROGER LARSEN

DECEMBER 11, 2014

NMPRC CASE NO. 14-00332-UT
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WITNESS FOR
PUBLIC SERVICE COMPANY OF NEW MEXICO

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DIRECT TESTIMONY OF
ROGER LARSEN
NMPRC CASE NO. 14-00332-UT

I. INTRODUCTION AND PURPOSE

Q. PLEASE STATE YOUR NAME, POSITION AND BUSINESS ADDRESS.

A. My name is Roger Larsen. I am Manager of Marketing and Energy Efficiency Outreach for Public Service Company of New Mexico ("PNM" or the "Company"). My address is 414 Silver Avenue, SW, Albuquerque, New Mexico 87102.

Q. PLEASE DESCRIBE YOUR RESPONSIBILITIES AS MANAGER OF MARKETING AND ENERGY EFFICIENCY OUTREACH.

A. As Manager of Marketing and Energy Efficiency Outreach, I am responsible for coordinating customer advertising including advertising consistency, messages, graphics standards and communication for PNM.

Q. HAVE YOU PREVIOUSLY TESTIFIED IN UTILITY REGULATION PROCEEDINGS?

A. Yes, I previously filed testimony in New Mexico Public Regulation Commission ("NMPRC" or "Commission") Case No. 03-00017-UT and Case No. 06-00210-UT, which were PNM gas rate cases, and Case No. 07-00077-UT, Case No. 08-00273-UT and Case No. 10-00086-UT, PNM's most recent electric rate cases. Please see PNM Exhibit RL-1 for a summary of my education and experience.

Q. WHAT IS THE PURPOSE OF YOUR DIRECT TESTIMONY?

A. The purpose of my testimony is to explain PNM's July 2013 through June 2014 base period ("Base Period") customer advertising expenses. In my testimony, I will discuss:

- 17.3.350 NMAC ("Rule 350") including components of the advertising expenses that are allowable, and unallowable for ratemaking purposes under Rule 350;
- PNM advertising and other communication expenses that are considered "Allowable Expenditures" as defined by Rule 350;
- PNM advertising expenses that are considered "Unallowable Expenditures" as defined by Rule 350;
- The total amount of advertising Allowable Expenditures for the Base Period;

I also discuss how PNM used the allowable Base Period advertising expenses to determine the Test Year advertising expenses.

II. BASE PERIOD CUSTOMER ADVERTISING

Q. AS A PRELIMINARY MATTER, PLEASE EXPLAIN RULE 350.

A. Rule 350 establishes a uniform system for treating advertising expense items in setting rates for utilities regulated by the Commission. Rule 350.9 specifically addresses advertising expenses and defines those expenses which may properly be

included in cost of service rates as Allowable Expenditures, and those that should not be included in cost of service rates as Unallowable Expenditures.

Rule 350.9.B lists the kinds of expenses that are Allowable Expenditures. These expenses include communication of: (1) matters of public safety, health, and emergency situations; (2) advocacy of conservation of energy resources; (3) information explaining utility billing practices, services and rates; (4) reports that must be filed with government agencies and financial institutions; (5) employment opportunities; (6) customer or stockholder information required under state or Federal law and regulation; or (7) information that results in reduction of operating costs and more efficient utility service.

Rule 350.9.C lists the kinds of expenses that are Unallowable Expenditures. These include expenses for advertising that: (1) promote increased usage of energy or utility services; (2) promote the sale of goods or services from any specific company except as required by law; (3) seek to establish a favorable public image; (4) advocate a position other than provide factual information identified in Rule 350.9.B; or (5) justify a request for higher rates, the need for plant expansion, or any particular addition to plant or service costs.

Rule 350.9.D provides that the utility has the burden of proof to demonstrate that advertising expenses requested are Allowable Expenditures if it desires to include such expenses in determining its cost of service. Wherever appropriate in the descriptions I provide in my testimony, I have included comments demonstrating that the expenditures PNM intends to include in determining its cost of service are allowable under Rule 350.9.B.

Q. HAVE YOU EXAMINED THE ADVERTISING EXPENSES INCURRED BY PNM DURING THE BASE PERIOD TO DETERMINE WHICH ADVERTISING EXPENSES ARE ALLOWABLE EXPENDITURES PURSUANT TO THE REQUIREMENTS OF RULE 350?

A. Yes, I have. PNM's Base Period advertising expenses are summarized in PNM Exhibit RL-2. The Allowable Expenditures that PNM incurred during the Base Period are summarized by program and by exhibit reference. PNM witness Henry Monroy used Base Period Allowable Expenditures to estimate Test Period Allowable Expenditures for inclusion in the Test Period cost of service.

Q. PLEASE DESCRIBE PNM BASE PERIOD ADVERTISING EXPENSES THAT ARE ALLOWABLE EXPENDITURES UNDER RULE 350.

A. As summarized in PNM Exhibit RL-2, the total allocated Allowable Expenditures for PNM electric services that meet the criteria set forth in Rule 350.9.B in the

Base Period were $1,129,830. Allowable Expenditures were allocated between the PNM retail jurisdiction and FERC, as discussed by Mr. Monroy.

In PNM Exhibit RL-2, the major advertising programs and their costs are summarized by amounts. These costs are detailed in PNM Exhibits RL-3 through RL-9. Further, invoices and a copy of each final advertising product, where available, are included in the Exhibits.

Q. PLEASE DESCRIBE THE BASE PERIOD MARKETING AND ADVERTISING PROGRAMS THAT ARE ALLOWABLE EXPENDITURES UNDER RULE 350.

A. PNM supports several programs that promote: (1) the safe, efficient use of electricity; (2) employment opportunities; (3) information required under state or federal law and regulation; (4) how, when, and where to contact PNM; and (5) specialized information for residential and business customers. Expenses associated with the programs are attached as PNM Exhibits RL-3 through RL-9 and meet the definition of Allowable Expenditures.

Q. PLEASE DESCRIBE BASE PERIOD "ENERGY WORKS, BILL INSERTS" EXPENSES, PNM EXHIBIT RL-3.

A. The Energy Works bill insert is distributed monthly to customers. Throughout the year the bill insert includes information about energy use, safety, and contacting PNM such as:

- How to contact PNM in different communities including hours;
- Telecommunication devices for the deaf (TDD) and telephone typewriter (TTY) telephone numbers for the hearing impaired;
- Public safety messages including outages copper theft and Call Before You Dig;
- Budget Billing;
- Energy savings tips and energy efficiency programs;
- Payment options; and
- Required NMPRC information.

Periodically, PNM includes other bill inserts that qualify as allowable expenditures. In January 2014, a bill insert outlining the benefits of the newly updated PNM.com was printed and included in customer bills.

A copy of each Energy Works for the Base Period and the PNM.com bill insert are included in PNM Exhibit RL-3. In order to determine the percentage of

allowable expense for Energy Works, the allowable content area was determined for all inserts. The percentage of allowable content was then multiplied by the total cost to arrive at the total allowable cost. The total allowable cost for Energy Works and bill inserts is $110,595. The calculations are included in PNM Exhibit RL-3.

Please note that the invoices in PNM Exhibit RL-3 and some other exhibits are total cost, including unallowable items. Percentages of these total invoice costs that I described earlier were used to arrive at the total allowable cost.

Expenses relating to Energy Works and other bill inserts are Allowable Expenditures because many of the messages directly relate to the requirements in Rule 350.9.B(1), (2), and (3) as outlined earlier. Regarding reasonableness, because of its content, it is appropriate that PNM customers receive Energy Works each month with their bill. Energy Works does not result in additional postage cost. The total cost is less than $0.03 per customer per month.

Q. PLEASE DESCRIBE BASE PERIOD "TELEPHONE BOOKS" EXPENSES, PNM EXHIBIT RL-4.

A. PNM serves customers in several New Mexico communities. It is necessary to publish PNM contact information in telephone books in each of these

communities. Expenses relating to the telephone listings are Allowable Expenditures because such listings are necessary for public safety, health and emergency situations, as provided in Rule 350.9.B(1), and to facilitate the provision of information relating to utility billing, services, and rates, as provided in Rule 350.9.B(3).

Regarding reasonableness, the white page and yellow page telephone book listings are all modest listings, using bold headings to help attract the attention of a customer who may be looking for PNM, consistent with what PNM has historically done, and should therefore be considered reasonable.

The total Base Period allowable expense is $17,337. The cost detail is included in PNM Exhibit RL-4.

Q. PLEASE DESCRIBE BASE PERIOD "CUSTOMER COMMUNICATIONS" EXPENSES, PNM EXHIBIT RL-5.

A. This exhibit includes a variety of residential and business customer communication efforts including printed collateral material, advertising, and electronic communications. Examples include:

- PNM produces and distributes a monthly electronic newsletter, PNM Power Source, tailored for business customers. A wide variety of energy-related

content is provided each month, including research reports on new products and energy management systems, and detailed information on their PNM service.

- PNM provides an automated telephone system which includes messages about safety, saving energy, bill and payment options and others.
- PNM produced information available on PNM.com about a wide range of customer options, including online payment, alerts and other program options.

Samples of these materials and others, and the costs, are detailed in PNM Exhibit RL-5.

Expenses associated with Customer Communications are Allowable Expenditures because the variety of information included is consistent with Rule 350.9.B(1): it advises the safe, efficient use of electricity; (2) advocates conservation of energy resources; (3) explains utility billing practices, services and rates; and (4) provides information that results in reduction of operating costs and more efficient utility service. Regarding reasonableness, costs to produce the electronic newsletter were reduced by contracting with a company that produces electronic newsletters for several other companies. Their economies of scale made it cheaper than producing and emailing the newsletter locally. Advertising is produced by local advertising agencies, and the costs to produce the advertising are relatively modest and efficient. The media to run advertising is intended to reach as many

customers as possible will as little expense as possible. Further, many collateral materials are produced in-house, further reducing the total cost.

The total Base Period allowable expenses for PNM Customer Communications are $596,538. Copies of invoices and materials are included in PNM Exhibit RL-5.

Q. PLEASE DESCRIBE BASE PERIOD "INFORMATION REQUIRED UNDER STATE OR FEDERAL LAW AND REGULATION" EXPENSES, PNM EXHIBIT RL-6.

A. There are several documents that PNM must produce to satisfy the needs of government agencies and financial institutions, including proxy materials to investors and stockbrokers who then pass the materials on to their customers. PNM does not have access to stockbrokers' customer lists. Further, the Securities and Exchange Commission requires PNM to disclose any material investor information via a news wire service. The total Base Period allowable expense is $300,612, as detailed in PNM Exhibit RL-6.

Expenses associated with producing required advertising are Allowable Expenditures because these documents are consistent with Rule 350.9.B(4), and (6): reports that must be filed with government agencies or financial institutions, and customer or stockholder information required under state or federal law and

regulation. Regarding reasonableness, the formats of the documents are consistent with regulatory requirements, industry standards and market expectations.

Q. PLEASE DESCRIBE BASE PERIOD "LOW INCOME AND SENIOR COMMUNICATIONS" EXPENSES, PNM EXHIBIT RL-7.

A. PNM places special importance on helping low income and senior customers. For more than 30 years, PNM has offered the PNM Good Neighbor Fund to help customers who need assistance paying their electric bill. PNM provides advertising and events to help low income customers apply for financial assistance and to help them pay for their energy bills. During the Base Period, 31 low income events were held in 21 communities across the PNM service territory. Thousands of customers attended the events to apply for financial assistance and to get advice on lowering their energy bills with PNM energy efficiency programs. Informational fliers and Spanish and English low income brochures were also produced to help explain PNM programs and to help communicate how customers can save money on energy costs.

Expenses associated with low income and senior events, materials and communications are Allowable Expenditures because they meet the requirements of Rule 350.9.B(1): it advises regarding public safety, health, and emergency situations; (2) advocates conservation of energy resources; and (3) provides

information explaining utility billing practices, services and rates. Regarding reasonableness, the vast majority of these communication materials were produced in-house at PNM. In addition, PNM employees and other low income agencies staffed the events at no incremental cost. As a result, the costs incurred for these low income customer programs were reasonable.

The total Base Period allowable expense is $25,725. Copies of invoices and materials are included in PNM Exhibit RL-7.

Q. PLEASE DESCRIBE BASE PERIOD "EMPLOYMENT OPPORTUNITIES" EXPENSES, PNM EXHIBIT RL-8.

A. PNM periodically advertises employment opportunities. Expenses associated with notification of employment opportunities are Allowable Expenditures because they are consistent with Rule 350.9.B(5). All of the claimed expenses were direct charges paid for New Mexico publications, as required under their rates and pricing structures, and therefore are reasonable costs. The total Base Period allowable expense is $16,944, as detailed in PNM Exhibit RL-8.

Q. PLEASE DESCRIBE BASE PERIOD "SAFETY AND OUTAGES" EXPENSES, PNM EXHIBIT RL-9.

A. PNM produced collateral materials and advertising about power outages and copper theft, among others.

The Safety and Outages Expenses in PNM Exhibit RL-9 are Allowable Expenditures because the expenses are for matters that fall under the category of Rule 350.9.B(1): advises regarding public safety, health, and emergency situations. Regarding reasonableness, PNM employees were used as on-camera actors, and collateral materials were produced in-house to reduce costs. The total Base Period allowable expense is $62,079, as detailed in PNM Exhibit RL-9.

Q. PLEASE DESCRIBE BASE PERIOD PNM ADVERTISING EXPENSES THAT ARE NOT RECOVERABLE EXPENDITURES UNDER NMPRC RULE 350.

A. During the Base Period, PNM had $262,755 of advertising expenses that cannot be recovered under Rule 350.9B. Examples of advertising that was excluded from Base Period cost of service are:

- A video about PNM funding Hawks Aloft to educate students about Kestrel education and habitat installation.

- A banner for a Santa Fe rodeo, whose message contents did not meet the qualifications of Rule 350.9.B.
- Various sponsorship ads and social media ad production whose message contents did not meet the qualifications of Rule 350.9.B.

III. TEST PERIOD ADVERTISING EXPENSES

Q. HOW DID PNM DETERMINE ITS ALLOWABLE TEST PERIOD ADVERTISING EXPENSES?

A. To arrive at an estimate of its Test Period advertising expenses, PNM first identified the allowable and non-allowable advertising expenses during the Base Period. PNM then applied an annual 1.5% escalation rate to the allowable Base Period advertising expenses to determine the allowable Test Year advertising expenses, as described in the testimony of Mr. Monroy. I believe the use of an annual 1.5% escalator is reasonable considering recent experience with increases in the cost of allowable advertising.

Q. WHAT IS YOUR OVERALL CONCLUSION REGARDING THE AMOUNT OF ALLOWABLE ADVERTISING EXPENSES THAT ARE INCLUDED IN THE TEST PERIOD?

A. The allowable advertising expenditures in the amount of $1,146,777 included in the Test Period represent a reasonable level of advertising expense given PNM's

obligations to communicate various kinds of information under state and federal law and in furtherance of responsibility to provide safe and adequate service to its customers. My opinion is based on a review of allowable advertising expenditures during the Base Period and previous years and my knowledge of the efforts PNM makes to control advertising costs. This confirms my opinion that PNM's estimate of Test Period allowable advertising expense is reasonable and representative of the level of expense that PNM will incur when new rates become effective.

Q. DOES THIS CONCLUDE YOUR DIRECT TESTIMONY?

A. Yes.

GCG#518964

Résumé of Roger Larsen

PNM Exhibit RL-1

Is contained in the following page.

Roger Larsen

Education

Bachelor of Arts, Journalism and Mass Communications
New Mexico State University

Master of Business Administration
University of New Mexico Robert O. Anderson Schools of Management

Management of Technology Post-MBA Certificate
University of New Mexico Robert O. Anderson Schools of Management

Professional Experience

1999-Present	Customer Communications PNM Albuquerque, New Mexico
1992-1999	Account Supervisor Rick Johnson & Company, Strascina & Partners Advertising Albuquerque, New Mexico
1986-1992	Senior Copywriter, Broadcast Manager, Producer Rick Johnson & Company Albuquerque, New Mexico

Expense Summary

PNM Exhibit RL-2

Is contained in the following page.

SUMMARY OF ALLOWABLE EXPENDITURES

PNM EXHIBIT RL-2

ITEM DESCRIPTION	COST	ALLOWABLE COST	EXHIBIT PAGE NUMBER(S)
PNM Exhibit RL-3 "ENERGY WORKS, BILL INSERTS"	$ 125,238	$ 110,595	RL-3, 1 - 61
PNM Exhibit RL-4 "TELEPHONE BOOKS"	$ 17,337	$ 17,337	RL-4, 1 - 24
PNM Exhibit RL-5 "CUSTOMER COMMUNICATIONS"	$ 596,579	$ 596,538	RL-5, 1 - 197
PNM Exhibit RL-6 "INFORMATION REQUIRED UNDER STATE OR FEDERAL LAW AND REGULATION"	$ 300,612	$ 300,612	RL-6, 1 - 119
PNM Exhibit RL-7 "LOW INCOME AND SENIOR COMMUNICATIONS"	$ 25,726	$ 25,726	RL-7, 1 -39
PNM Exhibit RL-8 "EMPLOYMENT OPPORTUNITIES"	$ 16,944	$ 16,944	RL-9, 1 - 39
PNM Exhibit RL-9 "SAFETY AND OUTAGES"	$ 62,079	$ 62,079	RL-10, 1 - 16
Total	$ 1,144,514	$ 1,129,830	

Energy Works, Bill Inserts

PNM Exhibit RL-3

Is contained in the following 59 pages

ENERGY WORKS, BILL INSERTS (PNM Exhibit RL-3)

PNM EXHIBIT RL-3

ITEM DESCRIPTION	MONTH BILLED	COST	ALLOWABLE ALLOCATION PERCENTAGE	ALLOWABLE COST	EXHIBIT PAGE NUMBER(S)
Energy Works - August Production	2013-07-01	$ 499	88%	$ 437	3 of 61
Energy Works - August Printing	2013-07-30	$ 10,586	88%	$ 9,263	4-6 of 61
Energy Works - September Production	2013-08-01	$ 615	100%	$ 615	7 of 61
Energy Works - September Printing	2013-08-28	$ 10,511	100%	$ 10,511	8-10 of 61
Energy Works - October Production	2013-09-01	$ 931	50%	$ 465	11 of 61
Energy Works - October Printing	2013-09-30	$ 10,709	50%	$ 5,354	12-14 of 61
Bill Envelope - November, December, January Production	2013-10-01	$ 345	100%	$ 345	15-18 of 61
Energy Works - November Production	2013-10-01	$ 739	94%	$ 694	19 of 61
Energy Works - November Printing	2013-10-31	$ 10,505	94%	$ 9,874	20-22 of 61
Energy Works - December Production	2013-11-01	$ 732	94%	$ 688	23 of 61
Energy Works - Decemver Printing	2013-11-27	$ 10,178	94%	$ 9,567	24-27 of 61
Bill Insert - January PNM.com Insert Production	2014-01-01	$ 544	100%	$ 544	28 of 61
Bill Insert - January PNM.com Insert Printing	2014-01-31	$ 4,879	100%	$ 4,879	29-30 of 61
Energy Works - January Production	2014-01-01	$ 617	100%	$ 617	31 of 61
Energy Works - January Printing	2013-12-31	$ 10,055	88%	$ 8,798	32-34 of 61
Energy Works - February Production	2014-01-01	$ 685	88%	$ 599	35 of 61
Energy Works - February Printing	2014-01-30	$ 9,605	100%	$ 9,605	36-38 of 61
Energy Works - March Production	2014-02-01	$ 533	100%	$ 533	39 of 61
Energy Works - March Printing	2014-02-28	$ 9,605	100%	$ 9,605	40-42 of 61
Bill Envelope - April, May, June Production	2014-03-01	$ 230	81%	$ 187	43-46 of 61
Energy Works - April Production	2014-03-01	$ 752	81%	$ 611	47 of 61
Energy Works - April Printing	2014-03-31	$ 9,810	81%	$ 7,970	48-50 of 61
Energy Works - May Production	2014-04-01	$ 532	88%	$ 466	51 of 61
Energy Works - May Printing	2014-04-30	$ 9,810	88%	$ 8,584	52-54 of 61
Energy Works - June Production	2014-05-01	$ 693	88%	$ 606	55 of 61
Energy Works - June Printing	2014-05-27	$ 9,810	88%	$ 8,584	56-58 of 61
Energy Works - July Production	2014-06-01	$ 730	81%	$ 593	59-61 of 61
PNM Exhibit RL-3 "ENERGY WORKS, BILL INSERTS"		**$ 125,238**		**$ 110,595**	**RL-3, 1 - 61**

Ticket #116923

Name **ROGER LARSEN** Date in **7/18/2013** Date needed **7/19/2013** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **Energy Works - Aug2013 - 1ver**

Account **7-921000-942-NRTC0001-555-7185** Percent **100**

Prints **two sides**	Bond **yes**	Laminate	Ink color **color**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **as is**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17	1	8	0.69	5.52		
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description		
Design/production*	10.75	35	376.25			
Load	10.75	8.5	91.38			
	*Tax rate	**0.07000**	Tax	**26.34**	Request total	**$499.49**

11/3/2014 9:46:44 AM

Remit Payment To:
3838 Bogan Ave. NE
Albuquerque, NM 87109

505•872•2200•PH
505•872•4200FAX
www.thecaptivagroup.com

00118445

captiva GROUP
Print • Packaging • Distribution

Invoice Number: 19473
Invoice Date: 07/30/13
Due Date: 08/29/13
Salesperson: Don Slack
Purchase Order:

Bill To: 2353
PNM Graphics Department
Alvarado Square
Albuquerque NM 87158-0506

August 2013 EnergyWorks Bill Inserts
7-92000-942-NRTC0001-555-7185

Thank you for your business!

Quantity Ordered	Quantity Shipped	Order Number or Job	Description	Unit Price	Unit of Measure	Amount
510,000	518,000	16427	August 2013 Energy Works Insert 13 x 6.5, 50# white Offset, 4cp/4cp, fold	19.1000	M	9,893.80

Net Sales:	9,893.80
Tax:	692.57
Invoice Total:	10,586.37

Terms: Due in 30 days

BU: 007 Requestor BROMERO
SC Key 0706170753 HC 7185 $/%
CT 555

All work is subject to terms and conditions as set forth under the printing trade customs which have been in general use in the printing industry for more than 60 years. The parties agree that all preparatory materials contained in Paragraph 6 of the Trade Customs, shall become the property of the customer. Captiva Group will store the preparatory materials for a period not exceeding one year from the date of its first use.

No claims allowed unless reported and accepted within (15) days. Signature by any agent or representative constitutes acceptance. Past due accounts will be charged an additional rate of 1.5% interest per mo. on unpaid balance.

Winter Shut-off Protection

Protection from winter shut-off begins November 15, 2013. To avoid potential disconnection of services please contact the human services department at 800-283-4465, or the appropriate tribal or pueblo entity for eligibility information for low income heating energy assistance program (LIHEAP). Your service will not be disconnected from November 15, 2013, through March 15, 2014, if you meet the qualifications of LIHEAP and have no past due amounts or you remain current on any settlement or installment agreement for amounts due as of November 15, 2013. Members of New Mexico tribes or pueblos who need help with translation or with other matters may contact the commission's consumer relations division at (888) 427-5772, who will contact the appropriate tribal or pueblo official for assistance.

Temporada de la Protección, (Shut-off) de Calefacción

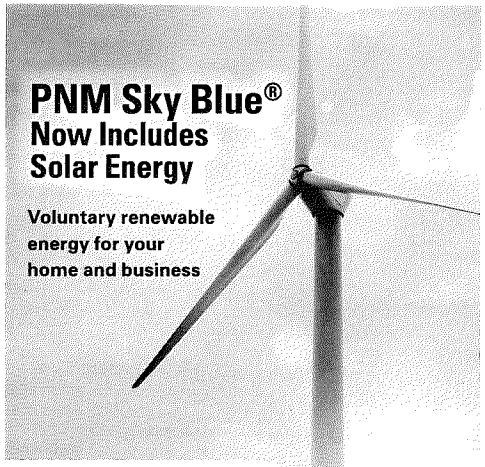
El 15 de Noviembre del 2013 empezara la protección contra la desconexión por la temporada invernal. Para prevenir una posible desconexión de sus servicios, por favor contacte al Departamento de Servicios Humanos al teléfono (800) 283-4465, o a la organización tribal o pueblo correspondiente para recibir información sobre su elegibilidad para el programa de asistencia energética para personas de bajos ingresos, también conocido como LIHEAP. Si usted califica para el programa de asistencia energética para personas de bajos ingresos LIHEAP y si continua al corriente en el pago de sus cuentas, incluyendo los convenios de pago, y sin tener además ningún pago atrasado efectivo el día 15 de Noviembre del 2013, sus servicios no serán desconectados durante el periodo comprendido entre el 15 de Noviembre 2013 hasta el 15 de Marzo del 2014. Miembros de organizaciones tribales o pueblos en el estado de Nuevo México que requieran traducción o atención en otros asuntos, pueden contactar la División de Relaciones con el Consumidor de la Comisión de Servicios Públicos de Nuevo México al (888) 427-5772, quienes lo pondrán en contacto con un oficial de la organización tribal o pueblo correspondiente para recibir asistencia.



A monthly resource for PNM customers

energyworks®

August 2013



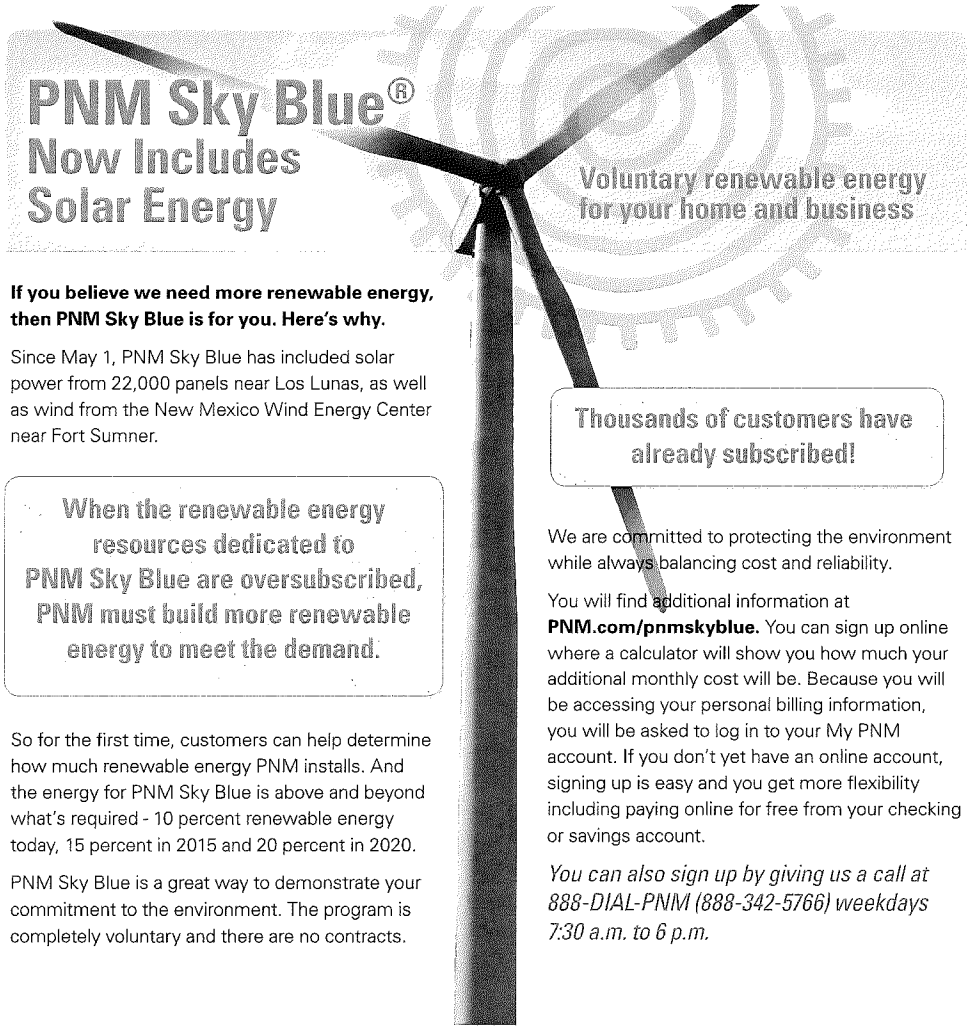
PNM Sky Blue® Now Includes Solar Energy

Voluntary renewable energy for your home and business

inside

- Grants for nonprofit organizations
- Protecting your home against wildfires
- Get your bill via email

PNM



PNM Sky Blue® Now Includes Solar Energy

Voluntary renewable energy for your home and business

If you believe we need more renewable energy, then PNM Sky Blue is for you. Here's why.

Since May 1, PNM Sky Blue has included solar power from 22,000 panels near Los Lunas, as well as wind from the New Mexico Wind Energy Center near Fort Sumner.

When the renewable energy resources dedicated to PNM Sky Blue are oversubscribed, PNM must build more renewable energy to meet the demand.

So for the first time, customers can help determine how much renewable energy PNM installs. And the energy for PNM Sky Blue is above and beyond what's required - 10 percent renewable energy today, 15 percent in 2015 and 20 percent in 2020.

PNM Sky Blue is a great way to demonstrate your commitment to the environment. The program is completely voluntary and there are no contracts.

Thousands of customers have already subscribed!

We are committed to protecting the environment while always balancing cost and reliability.

You will find additional information at **PNM.com/pnmskyblue.** You can sign up online where a calculator will show you how much your additional monthly cost will be. Because you will be accessing your personal billing information, you will be asked to log in to your My PNM account. If you don't yet have an online account, signing up is easy and you get more flexibility including paying online for free from your checking or savings account.

You can also sign up by giving us a call at 888-DIAL-PNM (888-342-5766) weekdays 7:30 a.m. to 6 p.m.

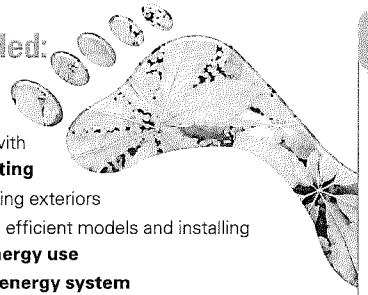
Calling for
Grant Applications

The PNM Fund, a division of the PNM Resources Foundation, is offering grants to help nonprofit organizations save energy and money while helping put more dollars directly into mission-based programs.

The **2013 Reduce Your Use** grants for nonprofit organizations open August 1.

Grants of up to $5,000 are available.

Past projects have included:



- Replacing old appliances with **Energy Star® appliances**
- Replacing incandescent light bulbs with **compact fluorescents or LED lighting**
- Installing **shade structures** on building exteriors
- Upgrading office equipment to more efficient models and installing **power strips to better manage energy use**
- Making a down payment on a **solar energy system**

Since 2008, the PNM Resources Foundation has awarded $1.25 million in Reduce Your Use grants to nonprofit organizations across New Mexico. Organizations interested in applying need to be PNM customers with the account in the organization's name.

Online applications are being accepted August 1 through Sept. 9 at PNM.com/reduceyouruse.

Protecting Your Home Against Wildfires

Here in New Mexico and across the west, preventing wildfires is an essential part of public safety. Get tips and tools to make your home and neighborhood safer including videos, photos and more at www.firewise.org. Firewise is a project of the National Fire Protection Association.



Get your bill via email

or sign-up online at PNM.com/paperless.

Why bother with a paper bill from PNM when you can get your bill by email each month?

The email will let you know the amount due and the due date, and we'll include a PDF copy of your PNM bill for your records.

You choose how you want to pay your bills:

- One-time payment from your checking or savings account (free)
- Automatic payment (free)
- Online at your bank
- Credit, debit, or ATM card including Visa®, MasterCard® and Discover Card® ($2.95 fee)

Save Paper
Go Paperless
PNM.com

Contacts and programs

Phone

Residential services: 1-888-DIAL-PNM (1-888-342-5766)

Business services: 1-888-245-3659

Call before you dig: 811

TDD – TTY: 1-800-640-9382

Call center hours: Monday–Friday, 7:30A.M.–6P.M. (For outages, call 24/7) The best time to call is between 10 A.M. and 4 P.M. Monday is usually the busiest day of the week.

PNM.com

Solar PV Program: PNM.com/solar

Residential rebates & discounts: PNM.com/rebates

Business rebates & discounts: PNM.com/bizrebates

Energy tips & more: PNM.com/save

Home lighting discounts: PNM.com/cfl

Free energy analysis: PNM.com/myhome

PNM Power Saver: PNMPowerSaver.com 1-866-471-7906

Refrigerator Recycling: PNM.com/fridge, 1-877-643-1956 M–F 9A.M.–6P.M., Sat. 8A.M.–4:30P.M.

facebook.com/PNMelectric
Twitter.com/PNMtalk

How to use 24/7 automated phone options

Pay your bill	Main menu > Pay now > Pay with a check or credit card
Account balance and payments	Main menu > Billing and payments > Account balance
Request more time to pay your bill	Main menu > Billing and payments > Payment arrangement
Report a power outage	Main Menu > Outage > Power out >

Ways to get your bill

Paperless bill (via email) - Automatically recurring each month	PNM.com/paperless
View bills & more	PNM.com/mybill

Ways to pay your bill

One time click-to-pay from your bank account- Free	PNM.com/pay
Automatic Payment - Recurring, paper or paperless, from your bank account.	PNM.com/autopay
Bank/Credit Union web sites - Free at many	
Wells Fargo drop off - Free drop box	PNM.com/wf
Western Union - Dozens of locations with more days and longer hours - $1 fee	PNM.com/wu
Visa, MC, Discover credit or debit, or ACH (electronic check) - $2.95 fee	PNM.com/pay Or 1-877-509-5938

Power outages:

- Call 24/7 to 1-888-DIAL-PNM (888-342-5766) to report an outage
- You can opt to have a call back when your power is restored
- If we have your telephone number and know about your outage, the automated system will let you know
- See known outages on our map: PNM.com/outage
- Many outages are posted at Facebook.com/PNMelectric
- Large outages are posted on Twitter.com/PNMtalk

The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.

Ticket #117150

Name **ROGER LARSEN** Date in **8/29/2013** Date needed **8/29/2013** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **Energy Works - Sept2013 - 1ver**

Account	Percent
7-921000-924-NRTC0001-555-7185	**100**

Prints	**as is**	Bond	**yes**	Laminate		Ink color	**color**	Fold	**none**
Paper color	**white**	Letterhead		CD		Pad	**none**		
Page size	**as is**	Cardstock		DVD		Punch	**none**	Coil	
		Tabs				Staples	**none**	Comb	
								Clear covers	

Special instructions

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17	1	9	0.69	6.21		
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	13.25	35	463.75	
Load	13.25	8.5	112.63	

*Tax rate **0.07000** Tax **32.46** Request total **$615.05**

11/3/2014 9:50:43 AM

Remit Payment To:
3838 Bogan Ave. NE
Albuquerque, NM 87109

505•872•2200•PH
505•872•4200FAX
www.thecaptivagroup.com

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captiva GROUP
Print • Packaging • Distribution

Invoice Number: 19800
Invoice Date: 08/28/13
Due Date: 09/27/13
Salesperson: Don Slack
Purchase Order:

Bill To: 2353
PNM Graphics Department
Alvarado Square
Albuquerque NM 87158-0506

Sept. 2013 Energy Works Bill Inserts
7-921000-924-NRTC0001-555-7185

Thank you for your business!

Quantity Ordered	Quantity Shipped	Order Number or Job	Description	Unit Price	Unit of Measure	Amount
510,000	514,300	16637	September 2013 Energy Works Insert 13 x 6.5, 50# white Offset, 4cp/4cp, fold	19.1000	M	9,823.13

Net Sales:	9,823.13
Tax:	687.62
Invoice Total:	10,510.75

Terms: Due in 30 days

BU: 007 Requestor BRAMERO

SC Key	HC	$/%
0700170753	7185	
	CT 555	

7-921000-924-NRTC0001-555-7185

All work is subject to terms and conditions as set forth under the printing trade customs which have been in general use in the printing industry for more than 60 years. The parties agree that all preparatory materials contained in Paragraph 6 of the Trade Customs, shall become the property of the customer. Captiva Group will store the preparatory materials for a period not exceeding one year from the date of its first use.

No claims allowed unless reported and accepted within (15) days. Signature by any agent or representative constitutes acceptance. Past due accounts will be charged an additional rate of 1.5% interest per mo. on unpaid balance.

Winter Shut-off Protection

Protection from winter shut-off begins November 15, 2013. To avoid potential disconnection of services please contact the human services department at 800-283-4465, or the appropriate tribal or pueblo entity for eligibility information for low income heating energy assistance program (LIHEAP). Your service will not be disconnected from November 15, 2013, through March 15, 2014, if you meet the qualifications of LIHEAP and have no past due amounts or you remain current on any settlement or installment agreement for amounts due as of November 15, 2013. Members of New Mexico tribes or pueblos who need help with translation or with other matters may contact the commission's consumer relations division at (888) 427-5772, who will contact the appropriate tribal or pueblo official for assistance.

Temporada de la Protección, (Shut-off) de Calefacción

El 15 de Noviembre del 2013 empezara la protección contra la desconexión por la temporada invernal. Para prevenir una posible desconexión de sus servicios, por favor contacte al Departamento de Servicios Humanos al teléfono (800) 283-4465, o a la organización tribal o pueblo correspondiente para recibir información sobre su elegibilidad para el programa de asistencia energética para personas de bajos ingresos, también conocido como LIHEAP. Si usted califica para el programa de asistencia energética para personas de bajos ingresos LIHEAP y si continua al corriente en el pago de sus cuentas, incluyendo los convenios de pago, y sin tener además ningún pago atrasado efectivo el día 15 de Noviembre del 2013, sus servicios no serán desconectados durante el periodo comprendido entre el 15 de Noviembre 2013 hasta el 15 de Marzo del 2014. Miembros de organizaciones tribales o pueblos en el estado de Nuevo México que requieran traducción o atención en otros asuntos, pueden contactar la División de Relaciones con el Consumidor de la Comisión de Servicios Públicos de Nuevo México al (888) 427-5772, quienes lo pondrán en contacto con un oficial de la organización tribal o pueblo correspondiente para recibir asistencia.



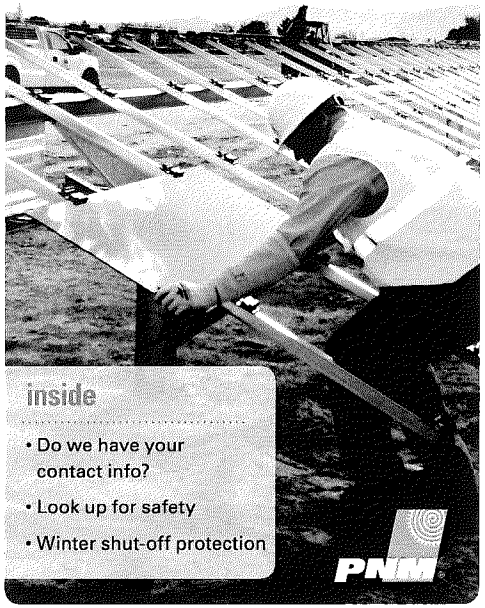
A monthly resource for PNM customers

energyworks

September 2013

PNM Proposal: 30 Percent More Solar Energy Next Year.

And 50 percent more wind in 2015.



inside

- Do we have your contact info?
- Look up for safety
- Winter shut-off protection

PNM Proposal: 30 Percent More Solar Energy Next Year.

And 50 percent more wind in 2015.

By **2015,**
PNM wind, solar, and **geothermal** energy sources will produce enough **electricity to power:**

135,000 average homes.

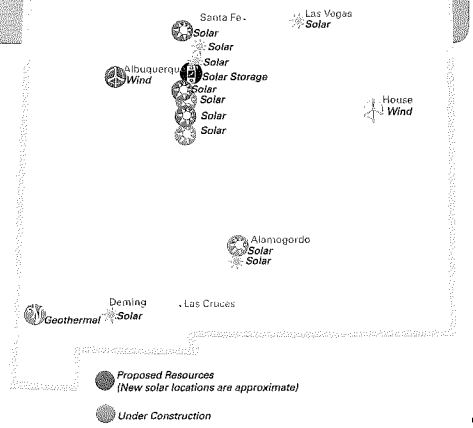
Reductions equivalent to reducing: **191,000** cars from the road for a year.

Here's how we'll get there:

By the end of this year, PNM will have 44 megawatts of solar PV in eight locations. 22.5 megawatts were constructed in 2011 and an additional 21.5 megawatts is scheduled to be online by the end of 2013.

PNM has proposed to construct 23 megawatts of additional solar energy in 2014 in three New Mexico locations.

Our 2014 proposal must be approved by the N.M. Public Regulation Commission.



Get your bill via email

or sign-up online at PNM.com/paperless.

Why bother with a paper bill from PNM when you can get your bill by email each month?

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- Online at your bank
- Credit, debit, or ATM card including Visa®, MasterCard® and Discover Card® ($2.95 fee)

Save Paper
Go Paperless
PNM.com

Balloon Safety - The 2013 Albuquerque International Balloon Fiesta begins Oct. 5. We always hope there are no power line accidents, but if you see a balloon caught in a power line, do not touch it and stay at a safe distance. Anything that touches the balloon and the ground simultaneously—whether it be a loose tether or a person trying to help—creates a high risk of electrocution. Instead, call 911 immediately.

Look Up for Safety

Working in your yard or on a construction site, always be aware of power lines.

High-reaching equipment like dump trucks and concrete pumping rigs have recently been involved in serious and potentially fatal contact incidents with PNM power lines.

- Be aware of your surroundings.
- Keep a safe distance. Avoid contact with power lines.
- Stay away from downed power lines. Always assume they are energized and call 911.
- Call 811 at least two days before you dig to have underground lines marked.

SAFETY CORNER

Do We Have Your **Current Contact Information?**

If you call to report a power outage from a phone that's in our system, an automated message will let you know if we already know about the outage – talk about convenient.

Plus, if we need to get in contact with you about a safety or billing situation, having your contact info makes it possible for us to do so in a timely fashion.



Give us a call weekdays 7:30 A.M. – 6 P.M. to see what information we have on file and make any necessary changes.

Contacts and programs

Phone

Residential services: 1-888-DIAL-PNM (1-888-342-5766)

Business services: 1-888-245-3659

Call before you dig: 811

TDD – TTY: 1-800-640-9382

Call center hours: Monday–Friday, 7:30A.M.–6P.M. (For outages, call 24/7) The best time to call is between 10 A.M. and 4 P.M. Monday is usually the busiest day of the week.

PNM.com

Solar PV Program: PNM.com/solar

Residential rebates & discounts: PNM.com/rebates

Business rebates & discounts: PNM.com/bizrebates

Energy tips & more: PNM.com/save

Home lighting discounts: PNM.com/cfl

Free energy analysis: PNM.com/myhome

PNM Power Saver: PNMPowerSaver.com 1-866-471-7906

Refrigerator Recycling: PNM.com/fridge, 1-877-643-1956 M–F 9A.M.–6P.M., Sat. 8A.M.–4:30P.M.

facebook.com/PNMelectric
Twitter.com/PNMtalk

How to use 24/7 automated phone options

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Report a power outage	Main Menu > Outage > Power out >

Ways to get your bill

Paperless bill (via email) - Automatically recurring each month	PNM.com/paperless
View bills & more	PNM.com/mybill

Ways to pay your bill

One time click-to-pay from your bank account- Free	PNM.com/pay
Automatic Payment - Recurring, paper or paperless, from your bank account.	PNM.com/autopay
Bank/Credit Union web sites - Free at many	
Wells Fargo drop off - Free drop box	PNM.com/wf
Western Union - Dozens of locations with more days and longer hours - $1 fee	PNM.com/wu
Visa, MC, Discover credit or debit, or ACH (electronic check) - $2.95 fee	PNM.com/pay Or 1-877-509-5938

Power outages:

- Call 24/7 to 1-888-DIAL-PNM (888-342-5766) to report an outage
- You can opt to have a call back when your power is restored
- If we have your telephone number and know about your outage, the automated system will let you know
- See known outages on our map: PNM.com/outage
- Many outages are posted at Facebook.com/PNMelectric
- Large outages are posted on Twitter.com/PNMtalk

The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.

Ticket #117249

Name **ROGER LARSEN** Date in **9/25/2013** Date needed **9/25/2013** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **Energy Works - Oct2013 - 1 ver**

Account
7-921000-924-NRTC0001-555-7185

Percent
100

Prints **as is**	Bond **yes**	Laminate	Ink color **color**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **as is**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11	1	3	0.49	1.47		
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17	1	13	0.79	10.27		
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	20	35	700	
Load	20	8.5	170	

*Tax rate **0.07000** Tax **49.00** Request total **$930.74**

11/3/2014 9:51:08 AM

Remit Payment To:
3838 Bogan Ave. NE
Albuquerque, NM 87109

505•872•2200•PH
505•872•4200FAX
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captiva GROUP
Print • Packaging • Distribution

Invoice Number: 19997
Invoice Date: 09/30/13
Due Date: 10/30/13
Salesperson: Don Slack
Purchase Order:

Bill To: 2353
PNM Graphics Department
Alvarado Square
Albuquerque NM 87158-0506

Thank you for your business!

Quantity Ordered	Quantity Shipped	Order Number or Job	Description	Unit Price	Unit of Measure	Amount
510,000	524,000	16855	October 2013 Energy Works Insert 13 x 6.5, 50# white Offset, 4cp/4cp, fold	19.1000	M	10,008.40

7-921000-924-NRTC0001-555 7185

Net Sales:	10,008.40
Tax:	700.59
Invoice Total:	10,708.99

Terms: Due in 30 days

BU: 007 Requestor BROMERO
SC Key HC $/%
0700170753 7185
CT 555

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San Juan Generating Station Update

On Sept. 5, the N.M. Environmental Improvement Board approved the next step in the state plan for the coal-fired power plant near Farmington, N.M.

The approval could lead to the retirement of two of the four coal-fired electricity generating units by the end of 2017.

Nitrogen-oxide reducing technology would be installed on the remaining two units in early 2016 to address visibility issues related to regional haze. The state plan still requires approval from the U.S. Environmental Protection Agency before it becomes final and replaces a federal plan currently in place. That process is expected to take about a year.

While there is a cost associated with implementing the state plan approved by the board, it is less than the federal plan that would require installation of more expensive technology on all four electricity generating units.

Further, the state plan is more forward looking and reduces seven different power plant pollutants, water usage, carbon emissions and coal combustion byproducts, compared to the one reduction addressed by the federal plan. The state plan puts San Juan ahead of new and tougher environmental regulations we know are coming.

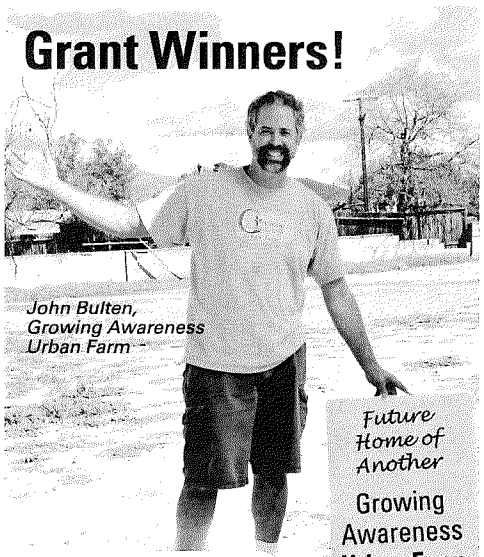
We will continue to keep you updated as the process continues.

A monthly resource for PNM customers

energyworks

October 2013

Grant Winners!



John Bulten, Growing Awareness Urban Farm

Future Home of Another Growing Awareness **Urban Farm**

inside

- Our top tips for cold weather.
- Get your bill via email.
- San Juan Generating Station update.

The Winners of the PNM Resources Foundation 30th Anniversary Grants

$300,000 in communities across New Mexico

Congratulations to all of the grant winners

Albuquerque

Growing Awareness Urban Farm: Urban gathering gardens in Albuquerque's International District.

Erda Gardens and Learning Center: Increase plant diversity in the urban food forest in Albuquerque's South Valley.

Indian Pueblo Cultural Center with UNM Native American Studies Program: A community garden focused on the significance of gardening for indigenous people.

Native Plant Society of New Mexico, Albuquerque Chapter: Walking trails and habitat restoration.

New Mexico Bio Park Society: Outdoor education space focused on the ecology of the New Mexican cottonwood forest.

New Mexico Museum of Natural History & Science Foundation: Create a living exhibit to educate visitors about diversity of local geology and vegetation.

Open Space Alliance: Expand and diversify habitats near the Albuquerque Open Space Visitor Center.

Sawmill Community Land Trust: Convert a former industrial site into a community garden.

Santa Fe

Commonweal Conservancy: Build publicly-accessible trails in Santa Fe County's Galisteo Basin.

El Museo Cultural De Santa Fe: Build a garden and streetscape near the Santa Fe Railyard.

New Mexico Land Conservancy: For trail construction and land restoration at the Petchesky Conservation Center near the Community College District of Santa Fe.

Rio Grande Return: Develop and implement a portion of the Rio Grande Corridor at Buckman restoration project.

Santa Fe Farmers Market Institute: Install a water filtration system at the Farmers Market Hall.

The Nature Conservancy: Habitat restoration and stream crossing improvements at the Santa Fe Nature Canyon Preserve.

Belen

Belen Main Street Partnership: Expand the El Corazón de Belen Garden Park & Community Garden.

Los Lunas

Valencia Community Gardens: Construction of a greenhouse to increase garden production.

Silver City

Upper Gila Watershed Alliance: To improve riparian habitat on the Gila River and improve campgrounds.

The Volunteer Center of Grant County: Install an irrigation system at the Commons Center for Food Security and Sustainability.

Grant County 4-H: To plant trees, improve landscaping and plant a butterfly garden in Penny Park.

continued inside

continued from front

Ruidoso
Eastern New Mexico University with the Ruidoso Foundation: Rainwater capture system for ENMU campus building.

Ruidoso Downs
Friends of Smokey-Capitan: Park development including native plant landscaping and rain water collection system.

Las Vegas
Las Vegas Citizens Committee for Historic Preservation: Clean up, maintain and beautify county roads.

Corrales
Seed2Need: For greenhouse construction, planting, maintenance and harvesting of fresh produce for food pantries.

Deming
Healthy Kids of Luna County: Local park enhancements and publishing an Activity and Park Guide.

Lordsburg
The National Center for Frontier Communities with the County Extension Service: Water lines and drip irrigation system to improve the fairgrounds community gardens.

Clayton
Golden Spread Rural Frontier Coalition with Union County Network: Construct a community greenhouse to counter drought.

Alamogordo
New Mexico State University-Alamogordo STEM Outreach: Build a Native Plant Demonstration Garden, landscaping improvements and a water conservation project for the Alamogordo Public Library.

Santo Domingo Pueblo
Cornerstones Community Partnerships: For Santo Domingo Pueblo to reconstruct an athletic field.

Save paper. Reduce clutter.

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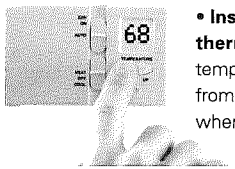
- One-time payment from your checking or savings account (free)
- Automatic payment (free)
- Online at your bank
- Credit, debit, or ATM card including Visa®, MasterCard® and Discover Card® ($2.95 fee)

Ready for Cold Weather? Got Electric Heating?

Here are our top energy saving tips for you:

For more energy saving tips, visit PNM.com/tips

• If you have evaporative (swamp) air conditioning, **make sure the duct is closed off at the end of the season** so your heated air doesn't escape.

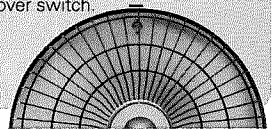


• **Install a programmable thermostat** to lower the temperature when you are away from your home, or at night when you are sleeping.

• **Never use a traditional fireplace for supplemental heating.** It pulls heated air out of your home and pushes it through the chimney, then your furnace has to work harder to replace the warm air. Limit fireplace use to early fall or late spring when the furnace is not in use.



• **Electric space heaters can be an alternative to a heating system for small areas.** Face the heater onto yourself and turn down the heating system thermostat. Use a heater with a safety tip over switch.



Contacts and programs

Phone

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TDD – TTY: 1-800-640-9382
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Energy tips & more: PNM.com/save
Home lighting discounts: PNM.com/cfl
Free energy analysis: PNM.com/myhome
PNM Power Saver: PNMPowerSaver.com 1-866-471-7906
Refrigerator Recycling: PNM.com/fridge, 1-877-643-1956 M–F 9A.M.–6P.M., Sat. 8A.M.–4:30P.M.

facebook.com/PNMelectric
Twitter.com/PNMtalk

How to use 24/7 automated phone options

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Report a power outage	Main Menu > Outage > Power out >

Ways to get your bill

Paperless bill (via email) - Automatically recurring each month	PNM.com/paperless
View bills & more	PNM.com/mybill

Ways to pay your bill

One time click-to-pay from your bank account- Free	PNM.com/pay
Automatic Payment - Recurring, paper or paperless, from your bank account.	PNM.com/autopay
Bank/Credit Union web sites - Free at many	
Wells Fargo drop off - Free drop box	PNM.com/wf
Western Union - Dozens of locations with more days and longer hours - $1 fee	PNM.com/wu
Visa, MC, Discover credit or debit, or ACH (electronic check) - $2.95 fee	PNM.com/pay Or 1-877-509-5938

Power outages:

- Call 24/7 to 1-888-DIAL-PNM (888-342-5766) to report an outage
- You can opt to have a call back when your power is restored
- If we have your telephone number and know about your outage, the automated system will let you know
- See known outages on our map: PNM.com/outage
- Many outages are posted at Facebook.com/PNMelectric
- Large outages are posted on Twitter.com/PNMtalk

The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.

Ticket #117341

Name **ROGER LARSEN** Date in **10/7/2013** Date needed **10/7/2013** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **Nov, Dec, Jan Outgoing Bill Envelope**

Account	Percent
7-921000-924-NRTC0001-555-7185	**100**

Prints	**as is**	Bond	**yes**	Laminate		Ink color	**color**	Fold	**none**
Paper color	**white**	Letterhead		CD		Pad	**none**		
Page size	**as is**	Cardstock		DVD		Punch	**none**	Coil	
		Tabs				Staples	**none**	Comb	
								Clear covers	

Special instructions

create new outgoing messages for 3 months.
Nov=GNF. Dec=Less Clutter Go Paperless. Jan=Get Bill via Email

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11	1	3	0.49	1.47		
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	7.5	35	262.5	
Load	7.5	8.5	63.75	

	*Tax rate	**0.07000**	Tax	**18.38**	Request total	**$346.10**

11/3/2014 9:51:37 AM



Your **$1** becomes **$3**

We will **triple your donation** to the **PNM Good Neighbor Fund**

See energyworks® **inside for details**

Give yourself the gift
of less clutter.
Go paperless and
get your bill via email.
See energyworks® inside for details
or sign-up now at PNM.com/paperless.

Get your bill via email.
PDF
See energyworks® inside for details
or sign-up now at PNM.com/paperless.

Ticket #117446

Name **ROGER LARSEN** Date in **10/24/2013** Date needed **10/24/2013** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **Energy Works - Nov2013 - 1ver**

Account	Percent
7-921000-924-NRTC0001-555-7185	**100**

Prints	**as is**	Bond	**yes**	Laminate		Ink color	**color**	Fold	**none**
Paper color	**white**	Letterhead		CD		Pad	**none**		
Page size	**as is**	Cardstock		DVD		Punch	**none**	Coil	
		Tabs				Staples	**none**	Comb	
								Clear covers	

Special instructions

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17	1	5	0.69	3.45		
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	16	35	560	
Load	16	8.5	136	

	*Tax rate	**0.07000**	Tax	**39.20**	Request total	**$738.65**

11/3/2014 9:51:54 AM

Remit Payment To:
3838 Bogan Ave. NE
Albuquerque, NM 87109

505•872•2200•PH
505•872•4200FAX
www.thecaptivagroup.com

00121601

captiva GROUP
Print • Packaging • Distribution

Invoice Number: 20280
Invoice Date: 10/31/13
Due Date: 11/30/13
Salesperson: Don Slack
Purchase Order:

Bill To: 2353
PNM Graphics Department
Alvarado Square
Albuquerque NM 87158-0506

Thank you for your business!

Quantity Ordered	Quantity Shipped	Order Number or Job	Description	Unit Price	Unit of Measure	Amount
510,000	514,000	17102	November 2013 Energy Works Insert 13 x 6.5, 50# white Offset, 4cp/4cp, fold	19.1000	M	9,817.40

Net Sales:	9,817.40
Tax:	687.22
Invoice Total:	10,504.62

Terms: Due in 30 days

NOV 2013 Energworks Bill Inserts
7-921000-924-NRTC0001-555-7185

BU: 07 Requestor: BROMERO

SC Key	HC	$/%
0700170753	7185	
CT555		

All work is subject to terms and conditions as set forth under the printing trade customs which have been in general use in the printing industry for more than 60 years. The parties agree that all preparatory materials contained in Paragraph 6 of the Trade Customs, shall become the property of the customer. Captiva Group will store the preparatory materials for a period not exceeding one year from the date of its first use.

No claims allowed unless reported and accepted within (15) days. Signature by any agent or representative constitutes acceptance. Past due accounts will be charged an additional rate of 1.5% interest per mo. on unpaid balance.

Reduce Your Use Grant Winners Announced.

The PNM Fund, a division of the PNM Resources Foundation, has awarded $250,000 in 2013 Reduce Your Use Grants to 57 New Mexico nonprofit organizations to help put their energy-saving ideas into action.

Organizations received up to $5,000 for projects designed to decrease energy bills, making more of their funds available for their mission-based programs.

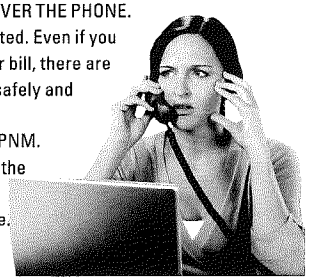
To find out more about Reduce Your Use Grants visit PNM.com/foundation.

Beware Phone Scammers!

They continue to call residential and business customers, threatening immediate disconnection if a payment is not made over the phone. They instruct the customer to purchase a prepaid gift card through PayPal, or at Wal-Mart and other retailers, and then to call back with the card number.

Here is what you can do:

- NEVER PROVIDE ACCOUNT INFORMATION OVER THE PHONE.
- Don't be intimidated. Even if you are late with your bill, there are several ways to safely and quickly pay.
- Hang up and call PNM. We can tell you if the call was real and if you are past due.



A monthly resource for PNM customers

energyworks

November 2013

Your $1 donation becomes $3

Donate to the **PNM Good Neighbor Fund**

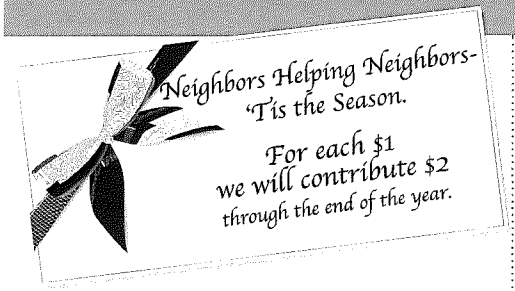


Thank you for helping neighbors in need.

inside

- Easy tips to stay comfy and save money this winter.
- Mylar balloon trouble.
- Beware phone scammers.

We Will Double Match Your Donation to the PNM Good Neighbor Fund - $1 Becomes $3



- **Add an extra amount on your bill stub** where it says:

Your donation to the PNM Good Neighbor Fund provides assistance to those in need. PNM shareholders match your donation: $ _____

You can do this as often as you like.

- **You can sign up for a monthly contribution** at PNM.com/gnf.
- **Call to sign up for Round Up.** For example, a bill of $50.25 would be rounded up to $51, with 75 cents going to the PNM Good Neighbor Fund.

Or return this completed form with your payment.

- ❑ This authorizes PNM to add $_____.00 each month to my bill for the PNM Good Neighbor Fund.
- ❑ This authorizes PNM to "round up" my bill each month. Note: PNM Budget Billing customers are not eligible for "Round up" since they are already billed an even dollar amount each month.

Name (on your bill) _____

Address _____

City_____ State____Zip _____

Phone number ( ) _____

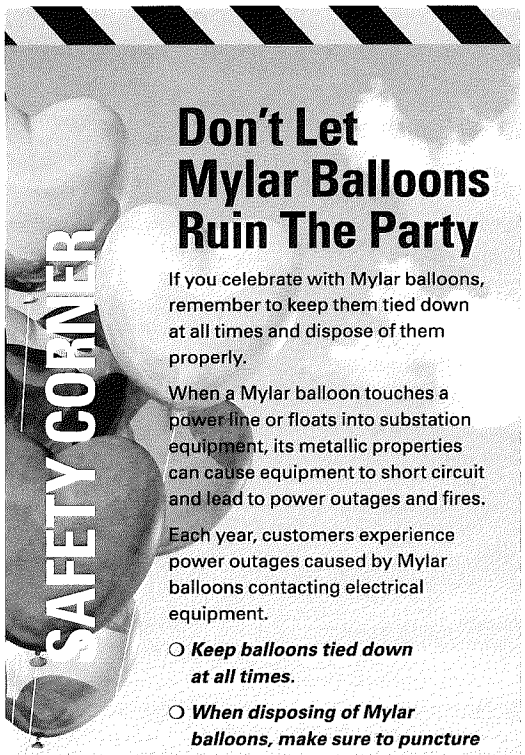
Date _____

PNM account # (17-digits):

_____ - _____ - __

I understand my monthly tax deductible contribution will remain in effect until I notify PNM at 1-888-DIAL-PNM requesting that the authorization be changed, or until the program no longer exists. I also understand that local taxes or other additional charges will not be added to the amount I authorize for the Fund.

My contribution will be matched by PNM shareholders, double matched through the end of 2013.



Don't Let Mylar Balloons Ruin The Party

If you celebrate with Mylar balloons, remember to keep them tied down at all times and dispose of them properly.

When a Mylar balloon touches a power line or floats into substation equipment, its metallic properties can cause equipment to short circuit and lead to power outages and fires.

Each year, customers experience power outages caused by Mylar balloons contacting electrical equipment.

- ❍ ***Keep balloons tied down at all times.***
- ❍ ***When disposing of Mylar balloons, make sure to puncture them so they can't float away.***
- ❍ ***If a balloon or anything becomes entangled in an overhead power line, don't attempt to retrieve it. Call PNM for assistance.***
- ❍ ***Always assume power lines are live, and stay at a safe distance.***

Here are some easy steps you can take to **save energy, reduce your electric bill** and **stay comfortable on cold winter days.**

Dress for the season – wear socks and a sweater indoors.

Seal off unused rooms as long as the room is not where the thermostat is located – close the floor or wall registers and return air vents, and keep the doors closed.

If you have more than one thermostat set the temperature lower in unused rooms and keep the doors closed.

Get a humidifier to add moisture to the air. The air inside your home can be very dry in New Mexico. Moist air feels warmer, so a humidifier can help you feel comfortable even though your thermostat is turned down.

Do not open windows when you feel too warm, since this will release heat you already paid for. Plus, the furnace will pump more heat until the window is closed or the thermostat is turned down.

Open south-facing window curtains, drapes and blinds during the day. Close window coverings at night to keep in the heat.

Do not use the stove for additional heat if your furnace is not keeping you warm; heating your home with a stove is not safe and can waste energy.

Install plastic window film for additional insulation – removing window plastic sometimes takes paint with it.

Check all exterior doors for air leaks and weatherstrip, install draft blockers, and caulk as needed.

Contacts and programs

Phone

Residential services:
1-888-DIAL-PNM (1-888-342-5766)

Business services:
1-888-245-3659

Call before you dig: 811

TDD – TTY: 1-800-640-9382

Call center hours:
Monday–Friday, 7:30A.M.–6P.M.
(For outages, call 24/7)
Tip: The best time to call is between 10 A.M. and 4 P.M. Monday is usually the busiest day of the week.

PNM.com

Solar PV Program: PNM.com/solar

Residential rebates & discounts: PNM.com/rebates

Business rebates & discounts: PNM.com/bizrebates

Energy tips & more: PNM.com/save

Home lighting discounts: PNM.com/cfl

Free energy analysis: PNM.com/myhome

PNM Power Saver:
PNMPowerSaver.com
1-866-471-7906

Refrigerator Recycling:
PNM.com/fridge, 1-877-643-1956
M–F 9A.M.–6P.M., Sat. 8A.M.–4:30P.M.

facebook.com/PNMelectric
Twitter.com/PNMtalk

How to use 24/7 automated phone options

Pay your bill	Main menu > Pay now > Pay with a check or credit card
Account balance and payments	Main menu > Billing and payments > Account balance
Request more time to pay your bill	Main menu > Billing and payments > Payment arrangement
Report a power outage	Main Menu > Outage > Power out >

Ways to get your bill

Paperless bill (via email) - Automatically recurring each month	PNM.com/paperless
View bills & more	PNM.com/mybill

Ways to pay your bill

One time click-to-pay from your bank account- Free	PNM.com/pay
Automatic Payment - Recurring, paper or paperless, from your bank account.	PNM.com/autopay
Bank/Credit Union web sites - Free at many	
Wells Fargo drop off - Free drop box	PNM.com/wf
Western Union - Dozens of locations with more days and longer hours - $1 fee	PNM.com/wu
Visa, MC, Discover credit or debit, or ACH (electronic check) - $2.95 fee	PNM.com/pay Or 1-877-509-5938

Power outages:

- Call 24/7 to 1-888-DIAL-PNM (888-342-5766) to report an outage
- You can opt to have a call back when your power is restored
- If we have your telephone number and know about your outage, the automated system will let you know
- See known outages on our map: PNM.com/outage
- Many outages are posted on Facebook
- Large outages are posted on Twitter

The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.

Ticket #117554

Name **ROGER LARSEN** Date in **11/14/2013** Date needed **11/18/2013** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **Energy Works - Dec2013 - 1ver**

Account	Percent
7-921000-924-NRTC0001-555-7185	**100**

Prints	**as is**	Bond	**yes**	Laminate		Ink color	**color**	Fold	**none**
Paper color	**white**	Letterhead		CD		Pad	**none**		
Page size	**as is**	Cardstock		DVD		Punch	**none**	Coil	
		Tabs				Staples	**none**	Comb	
								Clear covers	

Special instructions

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11	1	2	0.49	0.98		
Color copies 11 x 17	1	11	0.69	7.59		
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	15.75	35	551.25	
Load	15.75	8.5	133.88	

	*Tax rate	**0.07000**	Tax	**38.59**	Request total	**$732.29**

11/3/2014 10:09:27 AM

Remit Payment To:
3838 Bogan Ave. NE
Albuquerque, NM 87109

505•872•2200•PH
505•872•4200FAX
www.thecaptivagroup.com

0012285

captiva GROUP
Print • Packaging • Distribution

Invoice Number: 20547
Invoice Date: 11/27/13
Due Date: 12/27/13
Salesperson: Don Slack
Purchase Order:

Bill To: 2353
PNM Graphics Department
Alvarado Square
Albuquerque NM 87158-0506

Thank you for your business!

Quantity Ordered	Quantity Shipped	Order Number or Job	Description	Unit Price	Unit of Measure	Amount
485,000	498,000	17313	~~November~~ December 2013 Energy Works Insert 13 x 6.5, 50# white Offset, 4cp/4cp, fold	19.1000	M	9,511.80

Net Sales:	9,511.80
Tax:	665.83
Invoice Total:	10,177.63

Terms: Due in 30 days

DEC ~~Nov~~ 2013 EnergyWorks Bill Inserts
7-921000-924-NRTC0001-555-7185

BU: 007 Requestor PROMERCO

SC Key	HC	$/%
0700170753	7185	
	CT 555	

All work is subject to terms and conditions as set forth under the printing trade customs which have been in general use in the printing industry for more than 60 years. The parties agree that all preparatory materials contained in Paragraph 6 of the Trade Customs, shall become the property of the customer. Captiva Group will store the preparatory materials for a period not exceeding one year from the date of its first use.

No claims allowed unless reported and accepted within (15) days. Signature by any agent or representative constitutes acceptance. Past due accounts will be charged an additional rate of 1.5% interest per mo. on unpaid balance.

PNM Good Neighbor Fund

Neighbors Helping Neighbors

For each $1 we will contribute $2 through the end of the year.

- **Add an extra amount on your bill stub** where it says:

Your donation to the PNM Good Neighbor Fund provides assistance to those in need. PNM shareholders match your donation: $ _____

You can do this as often as you like.

- **You can sign up for a monthly contribution** at PNM.com/gnf.
- **Call to sign up for Round Up.** For example, a bill of $50.25 would be rounded up to $51, with 75 cents going to the PNM Good Neighbor Fund.

Or return this completed form with your payment.

- ❑ This authorizes PNM to add $_____.00 each month to my bill for the PNM Good Neighbor Fund.
- ❑ This authorizes PNM to "round up" my bill each month. Note: PNM Budget Billing customers are not eligible for "Round up" since they are already billed an even dollar amount each month.

Name (on your bill) _____

Address _____

City_____ State____Zip _____

Phone number ( ) _____

Date _____

PNM account # (17-digits):

_____ - _____ - __

I understand my monthly tax deductible contribution will remain in effect until I notify PNM at 1-888-DIAL-PNM requesting that the authorization be changed, or until the program no longer exists. I also understand that local taxes or other additional charges will not be added to the amount I authorize for the Fund.

My contribution will be matched by PNM shareholders, double matched through the end of 2013.

A monthly resource for PNM customers

energyworks

December 2013



Go paperless and get your bill via email.

inside

- Final month of double match for your PNM Good Neighbor Fund contribution.
- Safety tips.

Give yourself the gift of less clutter.

'Tis the season for life to be a little busier than normal. Okay, maybe a lot busier. So consider giving yourself a gift that makes life a little simpler, and it keeps on giving all year long.



Go paperless and get your bill via email.

Sign-up now at PNM.com/paperless.

With PNM paperless billing,

- You get an email rather than a paper bill.
- The email will let you know the amount due and the due date, and we'll include a PDF copy of your PNM bill for your records.
- Save the email – no paper. Of course you can always print the bill if you need a copy.
- Paperless billing is free.
- You still have access to other billing information online.

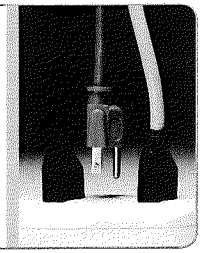
Then you have options how to pay your bill:

- One-time payment from your checking or savings account (free).
- Automatic payment (free).
- Online at your bank.
- Credit, debit, or ATM card including Visa®, MasterCard® and Discover Card® ($2.95 fee).

Do you leave appliances on all the time?

A desktop computer, printer and monitor left on all the time will cost you $10 a month in electricity.

Turn **off** appliances whenever you can. Even better, **unplug** them. According to the U.S. Department of Energy, electronics use 75 percent of their power when they're turned off!



Take advantage of PNM energy efficiency programs to save more energy and money:

- Discounts on compact fluorescent light bulbs. The average residential customer can save around $6 per month by installing them.
- Get $50 for recycling an old, working refrigerator or freezer. We even pick up the unit so you can get back to enjoying the holidays.

Details at PNM.com/rebates.

Eight tips to be safe around electricity

including your holiday lights.

For more safety tips PNM.com/safety

1. Watch for frayed cords, broken plugs and cracked or broken housings. Repair or replace any damaged components.
2. Use safe work practices. Unplug powered equipment before inspection or repair, keep equipment properly maintained and use appropriate protective gear.
3. Only use extension cords when necessary and on a temporary basis.
4. Use ground fault circuit interrupter (GFCI) protection in bathrooms, kitchens or any environment that is wet or damp.
5. Make sure equipment is certified by a testing laboratory, such as Underwriters Laboratory (UL). This indicates the equipment was tested and certified for safe use.
6. Watch for problem signs such as dimming lights, discoloration or darkening around outlets and switch cover plates, and frequent circuit breaker trips.
7. Equipment should be properly grounded and have a main disconnect.
8. Don't use metal ladders near energized equipment.

SAFETY CORNER



Copper theft is hurting all of us.

Millions of dollars in damages just in 2013!

We have launched a public service campaign in partnership with Crime Stoppers.

In 2013, there were more than 300 metal thefts in Albuquerque. The thieves leave live wires exposed, endangering any unsuspecting person who could come in contact with the wires and be killed.

Although the thieves may only get less than $100 per theft for selling stolen copper wire, the victims may be out thousands of dollars in repair costs and down time due to the thefts.

If you see activity that looks odd such as people working on electric equipment, power poles or behind a business, and you suspect they may not be legitimate, call the police immediately.

Contacts and programs

Phone

Residential services:
1-888-DIAL-PNM (1-888-342-5766)

Business services:
1-888-245-3659

Call before you dig: 811

TDD – TTY: 1-800-640-9382

Call center hours:
Monday–Friday, 7:30A.M.–6P.M.
(For outages, call 24/7)
Tip: The best time to call is between 10A.M. and 4P.M. Monday is usually the busiest day of the week.

PNM.com

Solar PV Program: PNM.com/solar

Residential rebates & discounts:
PNM.com/rebates

Business rebates & discounts:
PNM.com/bizrebates

Energy tips & more: PNM.com/save

Home lighting discounts:
PNM.com/cfl

Free energy analysis:
PNM.com/myhome

PNM Power Saver:
PNMPowerSaver.com
1-866-471-7906

Refrigerator Recycling:
PNM.com/fridge, 1-877-643-1956
M–F 9A.M.–6P.M., Sat. 8A.M.–4:30P.M.

facebook.com/PNMelectric
Twitter.com/PNMtalk

How to use 24/7 automated phone options

Pay your bill	Main menu > Pay now > Pay with a check or credit card
Account balance and payments	Main menu > Billing and payments > Account balance
Request more time to pay your bill	Main menu > Billing and payments > Payment arrangement
Report a power outage	Main Menu > Outage > Power out >

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View bills & more	PNM.com/mybill

Ways to pay your bill

One time click-to-pay from your bank account- Free	PNM.com/pay
Automatic Payment - Recurring, paper or paperless, from your bank account.	PNM.com/autopay
Bank/Credit Union web sites - Free at many	
Wells Fargo drop off - Free drop box	PNM.com/wf
Western Union - Dozens of locations with more days and longer hours - $1 fee	PNM.com/wu
Visa, MC, Discover credit or debit, or ACH (electronic check) - $2.95 fee	PNM.com/pay Or 1-877-509-5938

Power outages:

- Call 24/7 to 1-888-DIAL-PNM (888-342-5766) to report an outage
- You can opt to have a call back when your power is restored
- If we have your telephone number and know about your outage, the automated system will let you know
- See known outages on our map: PNM.com/outage
- Many outages are posted on Facebook
- Large outages are posted on Twitter

The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.

Ticket #117823

Name **ROGER LARSEN** Date in **1/21/2014** Date needed **1/22/2014** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **PNM.com bill insert**

Account
7-921000-942-NRTC0001-555-7185

Percent
100

Prints	**two sides**	Bond	**yes**	Laminate		Ink color	**color**	Fold	**none**
Paper color	**white**	Letterhead		CD		Pad	**none**		
Page size	**as is**	Cardstock		DVD		Punch	**none**	Coil	
		Tabs				Staples	**none**	Comb	
								Clear covers	

Special instructions
create using screen captures. vend for offset printing.

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11	1	8	0.49	3.92		
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	11.75	35	411.25	
Load	11.75	8.5	99.88	

*Tax rate **0.07000** Tax **28.79** Request total **$543.84**

11/3/2014 10:11:21 AM

Remit Payment To:
3838 Bogan Ave. NE
Albuquerque, NM 87109

505•872•2200•PH
505•872•4200FAX
www.thecaptivagroup.com

00125146

captiva GROUP
Print • Packaging • Distribution

Invoice Number: 20964
Invoice Date: 01/31/14
Due Date: 03/02/14
Salesperson: Don Slack
Purchase Order:

Bill To: 2353
PNM Graphics Department
Alvarado Square
Albuquerque NM 87158-0506

Thank you for your business!

Quantity Ordered	Quantity Shipped	Order Number or Job	Description	Unit Price	Unit of Measure	Amount
475,000	475,000	17808	PNM Special insert	4,560.0000	Lot	4,560.00

Net Sales:	4,560.00
Tax:	319.20
Invoice Total:	4,879.20

Terms: Due in 30 days

PNM.com Bill Insert
7-92/000-942-NRTC0001-555.7185

BU: 007 Requestor BROMERO

SC Key	RC	$/%
0700170753	942 7185	
	CT555	

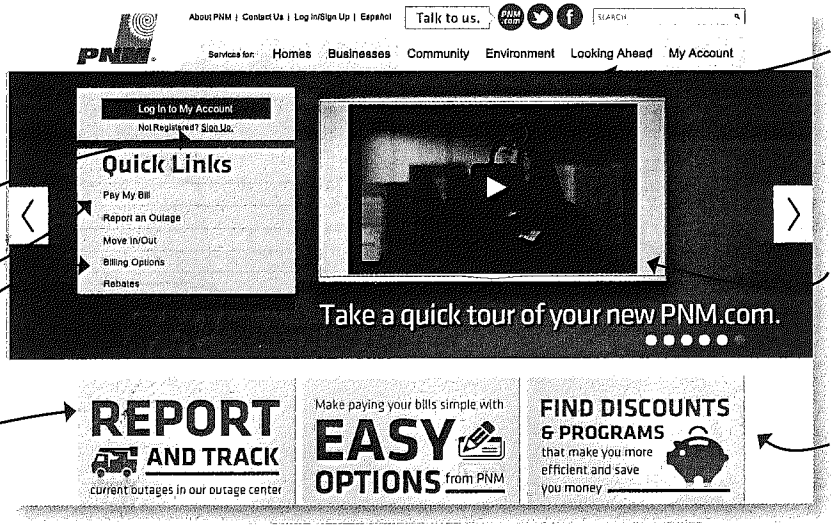
All work is subject to terms and conditions as set forth under the printing trade customs which have been in general use in the printing industry for more than 60 years. The parties agree that all preparatory materials contained in Paragraph 6 of the Trade Customs, shall become the property of the customer. Captiva Group will store the preparatory materials for a period not exceeding one year from the date of its first use.

No claims allowed unless reported and accepted within (15) days. Signature by any agent or representative constitutes acceptance. Past due accounts will be charged an additional rate of 1.5% interest per mo. on unpaid balance.

Check out your new PNM.com

More than a year in the works, PNM.com now offers more choice, options and flexibility than ever before. We hope you like it.

- Log in to your online account here for a wide range of options including updating personal information, signing up for programs, paying online and much more. If you're not registered, sign up here.
- Online payments are easier than ever. Start here.
- Easily check out the billing options available to you.
- Now you can report an outage online.



- At the top tabs, you can access information for homes, businesses, our involvement in the community, our commitment to the environment, and looking ahead to new and evolving technology.
- Check out three short online videos for an overview, signing up for an online account and online payments, and the new mobile PNM.com.
- Get discounts and rebates with PNM energy efficiency programs.

Your new mobile PNM.com

When you go to PNM.com on your smart phone you will be automatically directed to the mobile version.

You don't need an app that needs updating or takes up space on your home screen. It's automatic with mobile PNM.com.

- The most frequently used and important options are included.
- Now you can report an outage on your phone. You can also sign up to get outage alerts via email, text message or phone call.
- After you log in, you can switch to getting your PNM bill via email with a single click.



- Our Facebook and Twitter pages are easily assessable.
- Log on to your online account for a variety of options including updating personal information, signing up for programs and much more.
- If you need other options, you can easily get to the full web site from the bottom of every page on the mobile site.

Ticket #117712

Name **ROGER LARSEN** Date in **12/20/2013** Date needed **12/20/2013** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **Energy Works - Jan2014 - 1ver**

Account **7-921000-924-NRTC0001-555-7185**
Percent **100**

Prints **two sides**	Bond **yes**	Laminate	Ink color **color**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **as is**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11	1	1	0.49	0.49		
Color copies 11 x 17	1	11	0.69	7.59		
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	13.25	35	463.75	
Load	13.25	8.5	112.63	
	*Tax rate	**0.07000**	Tax	**32.46**

Request total **$616.92**

11/3/2014 9:52:20 AM

00124182

Remit Payment To:
3838 Bogan Ave. NE
Albuquerque, NM 87109

505•872•2200•PH
505•872•4200FAX
www.thecaptivagroup.com

captiva GROUP
Print • Packaging • Distribution

Invoice Number: 20732
Invoice Date: 12/31/13
Due Date: 01/30/14
Salesperson: Don Slack
Purchase Order:

Bill To: 2353
PNM Graphics Department
Alvarado Square
Albuquerque NM 87158-0506

Thank you for your business!

Quantity Ordered	Quantity Shipped	Order Number or Job	Description	Unit Price	Unit of Measure	Amount
485,000	492,000	17511	January 2014 Energy Works Insert 13 x 6.5, 50# white Offset, 4cp/4cp, fold	19.1000	M	9,397.20

7-921000-924-NR TC0001-555-7185

BU: 007 Requestor: BROMERO

Terms: Due in 30 days

6700170753 7185

CT 555

Net Sales:	9,397.20
Tax:	657.80
Invoice Total:	10,055.00

All work is subject to terms and conditions as set forth under the printing trade customs which have been in general use in the printing industry for more than 60 years. The parties agree that all preparatory materials contained in Paragraph 6 of the Trade Customs, shall become the property of the customer. Captiva Group will store the preparatory materials for a period not exceeding one year from the date of its first use.

No claims allowed unless reported and accepted within (15) days. Signature by any agent or representative constitutes acceptance. Past due accounts will be charged an additional rate of 1.5% interest per mo. on unpaid balance.

Who is Calling You? Beware Phone Scammers!

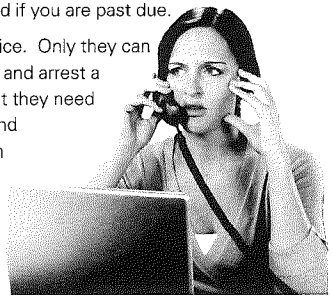
They continue to call residential and business customers, threatening immediate disconnection if a payment is not made over the phone. They instruct the customer to purchase a prepaid gift card through PayPal, or at Wal-Mart and other retailers, and then to call back with the card number.

These scammers are getting better at fooling people.

- Scammers show PNM Resources 505-246-5700 on their caller ID.
- They appear to be targeting non-English speaking customers.

Here is what you can do:

- NEVER PROVIDE ACCOUNT INFORMATION OVER THE PHONE.
- Don't be intimidated. Even if you are late with your bill, there are several ways to safely and quickly pay.
- Hang up and call PNM. We can tell you if the call was real and if you are past due.
- Call the police. Only they can track down and arrest a criminal, but they need your help and cooperation to do that.



A monthly resource for PNM customers

energyworks

January 2014



inside

- Who is calling you?
- Do we have your info?
- Winter safety tips

PNM Talk to us.

January is the third highest electricity usage month of the year. How can that be?



We may think that most electricity for homes is used in the summer. While it's true that July and August are the top two months of the year, here are some of the reasons January is a close third.

- Heating with electricity can be expensive. If you live in an apartment you probably have electric heat.
- Even if you use space heaters, you should be careful about the cost and use them sparingly.
- If you have gas forced air heating, you are still using electricity every time the unit turns on to push the warm air throughout your home.
- Days are shorter, and that means using lights more. While lighting is typically only 15 percent of a residential bill, it can be higher in the winter.

What can you do?

Sign up for Budget Billing. Your bill will be the same each month, which is better for your budget. Sign up at ***PNM.com/budgetbilling*** or give us a call.

Install a programmable thermostat. Properly used, it can save you energy and money by automatically turning down your heating when you don't need it like when you are sleeping or when you're at work.

Take advantage of PNM energy efficient lighting discounts at stores in the communities we serve. Compact fluorescent light bulbs use just ¼ the energy of old style incandescent light bulbs while providing the same amount of light. ***Find a store near you at PNM.com/cfl.***

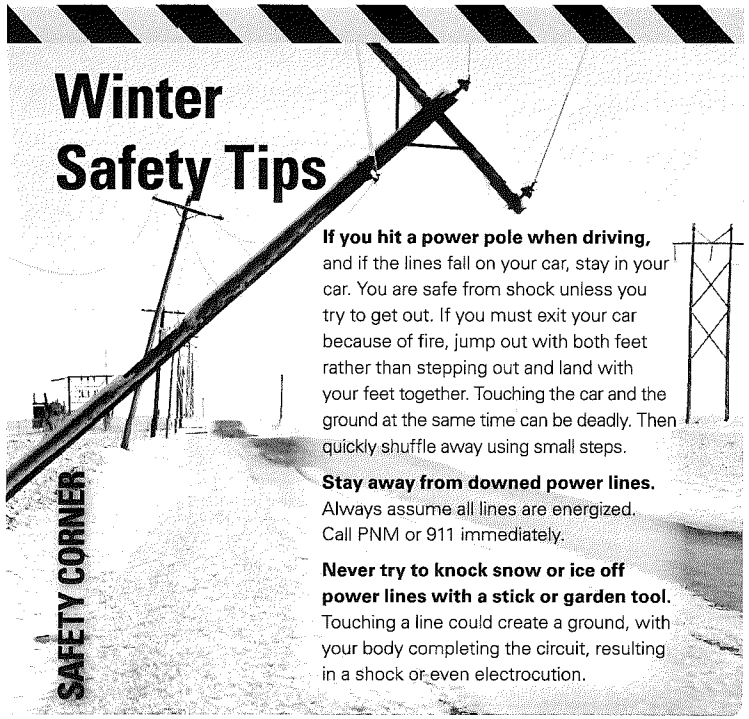
Almost $6 a month

That's how much the average residential customer can save by installing compact fluorescent light bulbs (CFLs) throughout the home.

If you are replacing your refrigerator or freezer, great – for two reasons. First, the new unit that you buy will be more energy efficient than your current model. In fact, an old fridge manufactured before 1980 can be cost you up to $20 per month on your PNM bill. We'll pick it up for free and pay you $50.

Then we'll recycle it to make sure that the oils, metal, glass and insulation don't go into landfills. Get the details at ***PNM.com/fridge.***

Winter Safety Tips



SAFETY CORNER

If you hit a power pole when driving, and if the lines fall on your car, stay in your car. You are safe from shock unless you try to get out. If you must exit your car because of fire, jump out with both feet rather than stepping out and land with your feet together. Touching the car and the ground at the same time can be deadly. Then quickly shuffle away using small steps.

Stay away from downed power lines. Always assume all lines are energized. Call PNM or 911 immediately.

Never try to knock snow or ice off power lines with a stick or garden tool. Touching a line could create a ground, with your body completing the circuit, resulting in a shock or even electrocution.

Do You Leave Electronics **On All the Time?**

$10 a Month! Leaving your computer, printer and monitor on all the time adds $10 to your PNM bill.

$9 a Month! Leaving your game console on all the time adds $9 to your PNM bill.

75% Electronics use 75 percent of their power when they're turned off! Unplug the ones you don't need.



Do We Have Your **Current Contact Information?**

If you call to report a power outage from a phone that's in our system, an automated message will let you know if we already know about the outage – very handy.

Plus, if we need to get in contact with you about a safety or billing situation, your contact info makes it possible.

Call us to be sure we have your current telephone number.
888-DIAL PNM (888-342-5766)
Monday through Friday, 7:30 A.M. to 6 P.M.

Contacts and programs

Phone

Residential services:
1-888-DIAL-PNM (1-888-342-5766)

Business services:
1-888-245-3659

Call before you dig: 811

TDD – TTY: 1-800-640-9382

Call center hours:
Monday–Friday, 7:30A.M.–6P.M.
(For outages, call 24/7)
Tip: The best time to call is between 10 A.M. and 4 P.M. Monday is usually the busiest day of the week.

PNM.com

Solar PV Program: PNM.com/solar

Residential rebates & discounts: PNM.com/rebates

Business rebates & discounts: PNM.com/bizrebates

Energy tips & more: PNM.com/save

Home lighting discounts: PNM.com/cfl

Free energy analysis: PNM.com/myhome

PNM Power Saver:
PNMPowerSaver.com
1-866-471-7906

Refrigerator Recycling:
PNM.com/fridge, 1-877-643-1956
M–F 9A.M.–6P.M., Sat. 8A.M.–4:30P.M.

facebook.com/PNMelectric
Twitter.com/PNMtalk

How to use 24/7 automated phone options

Pay your bill	Main menu > Pay now > Pay with a check or credit card
Account balance and payments	Main menu > Billing and payments > Account balance
Request more time to pay your bill	Main menu > Billing and payments > Payment arrangement
Report a power outage	Main Menu > Outage > Power out >

Ways to get your bill

Paperless bill (via email) - Automatically recurring each month	PNM.com/paperless
View bills & more	PNM.com/mybill

Ways to pay your bill

One time click-to-pay from your bank account- Free	PNM.com/pay
Automatic Payment - Recurring, paper or paperless, from your bank account.	PNM.com/autopay
Bank/Credit Union web sites - Free at many	
Wells Fargo drop off - Free drop box	PNM.com/wf
Western Union - Dozens of locations with more days and longer hours - $1 fee	PNM.com/wu
Visa, MC, Discover credit or debit, or ACH (electronic check) - $2.95 fee	PNM.com/pay Or 1-877-509-5938

Power outages:

- Call 24/7 to 1-888-DIAL-PNM (888-342-5766) to report an outage
- You can opt to have a call back when your power is restored
- If we have your telephone number and know about your outage, the automated system will let you know
- See known outages on our map: PNM.com/outage
- Many outages are posted on Facebook
- Large outages are posted on Twitter

The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.

Ticket #117816

Name **ROGER LARSEN** Date in **1/17/2014** Date needed **1/22/2014** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **Energy Works Feb2014 - 1 ver**

Account
7-921000-924-NRTC0001-555-7185

Percent
100

Prints **as is**	Bond **yes**	Laminate	Ink color **color**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **as is**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17	1	10	0.69	6.9		
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	14.75	35	516.25	
Load	14.75	8.5	125.38	
	*Tax rate	**0.07000**	Tax	**36.14**

Request total **$684.67**

11/3/2014 10:13:00 AM

00125147

Remit Payment To:
3838 Bogan Ave. NE
Albuquerque, NM 87109

505•872•2200•PH
505•872•4200FAX
www.thecaptivagroup.com

captiva GROUP
Print • Packaging • Distribution

Invoice Number: 20942
Invoice Date: 01/30/14
Due Date: 03/01/14
Salesperson: Don Slack
Purchase Order:

Bill To: 2353
PNM Graphics Department
Alvarado Square
Albuquerque NM 87158-0506

Thank you for your business!

Quantity Ordered	Quantity Shipped	Order Number or Job	Description	Unit Price	Unit of Measure	Amount
470,000	470,000	17781	PNM Energyworks insert for February 2014	19.1000	M	8,977.00

Feb Energy Works Bill Inserts

7-921000-924-NRTC0001-555-7185

Net Sales:	8,977.00
Tax:	628.39
Invoice Total:	9,605.39

Terms: Due in 30 days

BU: 007 Requestor BROMERO

SC Key	HC	$/%
0700170753	7185	
	CT 555	

All work is subject to terms and conditions as set forth under the printing trade customs which have been in general use in the printing industry for more than 60 years. The parties agree that all preparatory materials contained in Paragraph 6 of the Trade Customs, shall become the property of the customer. Captiva Group will store the preparatory materials for a period not exceeding one year from the date of its first use.

No claims allowed unless reported and accepted within (15) days. Signature by any agent or representative constitutes acceptance. Past due accounts will be charged an additional rate of 1.5% interest per mo. on unpaid balance.

San Juan Generating Station Update

At the beginning of 2013, we announced a major decision regarding visibility rules at San Juan Generating Station. The resulting agreement with the N.M. Environment Department and the U.S. Environmental Protection Agency would lead to the retirement of two of the plant's four units by the end of 2017.

The agreement is important because it reduces more emissions than the federal plan that was in effect. That will help minimize the customer cost of complying with future environmental rules that are coming.

Two major milestones occurred in December 2013 that lead to next steps in the final approval of this agreement.

First, on Dec. 17, the U.S. EPA issued its finding that the state plan submitted is complete. This was an important first step in EPA consideration of the proposal. We hope to have a decision from the EPA by September 2014.

Second, on Dec. 20, PNM filed for some of the approvals needed from the N.M. Public Regulation Commission. This filing is the expected next step in the process outlined in the early 2013 agreement.

The PRC filing outlines the projected costs of the state plan and replacement power but no change in rates is requested in this filing. It addresses:

- Retirement of San Juan Units 2 and 3.
- Recovery of the costs of the two units that are currently in rates but have not yet been recovered.
- Installation of technology on San Juan Units 1 and 4 to reduce nitrogen oxides.
- Proposals to use Palo Verde Nuclear replacement power for the retiring coal units.
- Restructured ownership of San Juan to allow PNM to keep its retired coal capacity to an estimated 340 megawatts. PNM proposes to achieve this through an exchange of about 78 megawatts of its ownership position in San Juan Unit 3 with Unit 4, effective in 2015.

The filing also projects that PNM will use two additional resources to replace the retiring coal – solar energy and natural gas. We will continue to keep you updated.

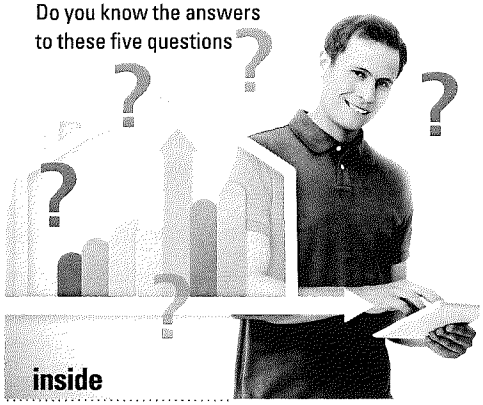
A monthly resource for PNM customers

energyworks®

February 2014

Midwinter Energy Quiz

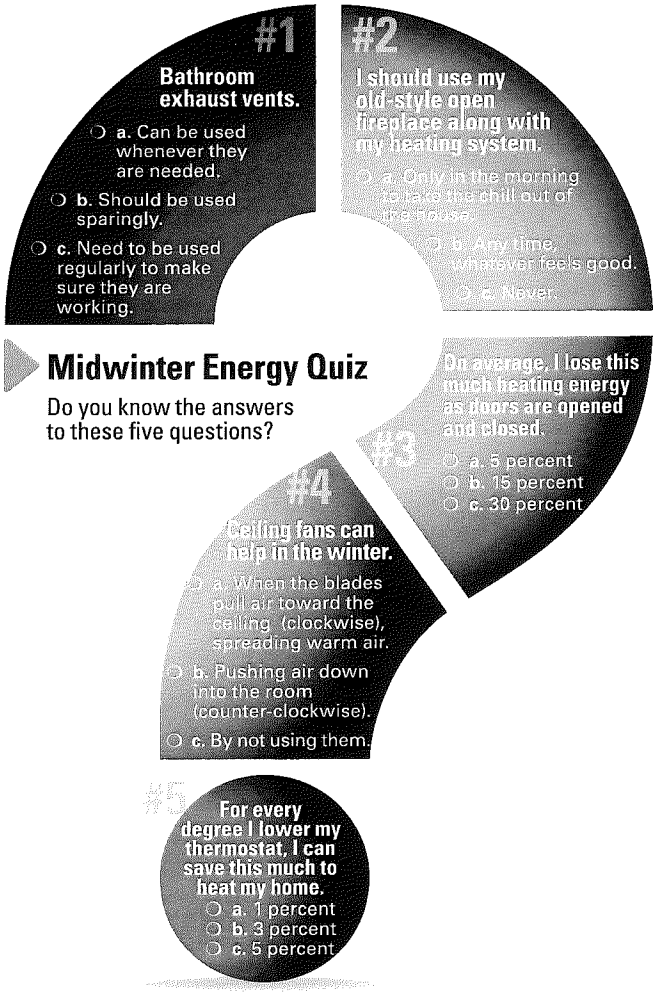
Do you know the answers to these five questions



inside

- Up to $500 for your tip.
- Helping MainStreet.
- San Juan Generating Station update.

PNM Talk to us. pnm.com



Midwinter Energy Quiz **Answers**

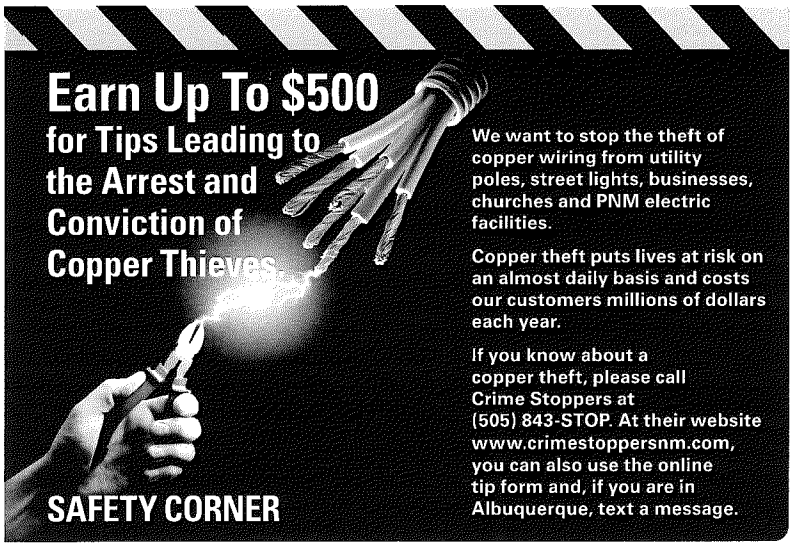
#1 b. Sparingly.
Exhaust fans can suck out a lot of warm air in just a few minutes. Use them as little as possible in the winter.

#2 c. Never.
Open fireplaces use the warm air in your home as fuel. If you heat that air, it's the same as sending money up the chimney. Plus, you have to leave the flue open for hours to let the fire cool down.

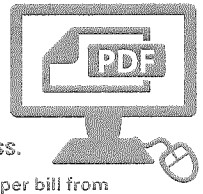
#3 b. 15 percent.
Coming and going lets warm air escape and cold air enter. Keep doors closed as much as possible, and eliminate gaps that let in cold air.

#4 a. When the blades pull air toward the ceiling. Moving the warm air around the room will help make you feel more comfortable and may let you lower your thermostat and save money.

#5 b. 3 percent.
The rule of thumb is that you can save about 3 percent on your heating bill for every degree that you turn back your thermostat.



Get your bill via email.



Sign-up now at PNM.com/paperless.

Why bother with a paper bill from PNM when you can get your bill by email each month?

The email will let you know the amount due and the due date, and we'll include a PDF copy of your PNM bill for your records.

You choose how you want to pay your bills:

- One-time payment from your checking or savings account (free)
- Automatic payment (free)
- Online at your bank
- Credit, debit, or ATM card including Visa®, MasterCard® and Discover Card® ($2.95 fee)

Contacts and programs

Phone

Residential services: 1-888-DIAL-PNM (1-888-342-5766)

Business services: 1-888-245-3659

Call before you dig: 811

TDD – TTY: 1-800-640-9382

Call center hours: Monday–Friday, 7:30A.M.–6P.M. (For outages, call 24/7) Tip: The best time to call is between 10 A.M. and 4 P.M. Monday is usually the busiest day of the week.

PNM.com

Solar PV Program: PNM.com/solar

Residential rebates & discounts: PNM.com/rebates

Business rebates & discounts: PNM.com/bizrebates

Energy tips & more: PNM.com/save

Home lighting discounts: PNM.com/cfl

Free energy analysis: PNM.com/myhome

PNM Power Saver: PNMPowerSaver.com 1-866-471-7906

Refrigerator Recycling: PNM.com/fridge, 1-877-643-1956 M–F 9A.M.–6P.M., Sat. 8A.M.–4:30P.M.

facebook.com/PNMelectric

Twitter.com/PNMtalk

How to use 24/7 automated phone options

Pay your bill	Main menu > Pay now > Pay with a check or credit card
Account balance and payments	Main menu > Billing and payments > Account balance
Request more time to pay your bill	Main menu > Billing and payments > Payment arrangement
Report a power outage	Main Menu > Outage > Power out >

Ways to get your bill

Paperless bill (via email) - Automatically recurring each month	PNM.com/paperless
View bills & more	PNM.com/mybill

Ways to pay your bill

One time click-to-pay from your bank account- Free	PNM.com/pay
Automatic Payment - Recurring, paper or paperless, from your bank account.	PNM.com/autopay
Bank/Credit Union web sites - Free at many	
Wells Fargo drop off - Free drop box	PNM.com/wf
Western Union - Dozens of locations with more days and longer hours - $1 fee	PNM.com/wu
Visa, MC, Discover credit or debit, or ACH (electronic check) - $2.95 fee	PNM.com/pay Or 1-877-509-5938

Power outages:

- Call 24/7 to 1-888-DIAL-PNM (888-342-5766) to report an outage
- You can opt to have a call back when your power is restored
- If we have your telephone number and know about your outage, the automated system will let you know
- See known outages on our map: PNM.com/outage
- Many outages are posted on Facebook
- Large outages are posted on Twitter

The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.

PNM Helping MainStreet

On December 18, PNM donated $122,000 to fund eight MainStreet organizations' projects across New Mexico.

MainStreet focuses on revitalizing commercial areas. N.M. MainStreet, run by the state Economic Development Department, has recently been recognized as one of the most successful in the country.

The eight projects are:

- **Albuquerque** DowntownABQ MainStreet will add neon lighting to a landmark area in the downtown area to increase neon lighting throughout Route 66.
- **Belen** will replace the roof of the original City Hall. This is part of an ongoing project to restore the building to its glory days and make it useful as a center for the area to serve both locals and tourists.
- **Clayton** will complete work on the iconic Luna Theater, which first opened in 1916.
- The Village of **Corrales** is developing a marketing database and materials to promote attract new businesses into the area.
- **Deming** will upgrade its pocket park, making it a venue for art shows, music events, and other activities.
- **Las Vegas** will install an informational kiosk in a welcoming passageway to old town Las Vegas and Bridge Street's many cultural and commercial amenities.
- Albuquerque **Nob Hill** will create an extensive database to help fill empty commercial spaces.
- **Silver City,** like many MainStreet communities, is restoring its historic movie theater. The theater will be used for film, theater, dance, poetry, and performance art. The PNM-funded marquee is the capstone on this project.

Ticket #117941

Name **ROGER LARSEN** Date in **2/11/2014** Date needed **2/17/2014** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **Energy Works Mar2014 - 1ver**

Account	Percent
7-921000-924-NRTC0001-555-7185	**100**

Prints	**as is**	Bond	**yes**	Laminate		Ink color	**color**	Fold	**none**
Paper color	**white**	Letterhead		CD		Pad	**none**		
Page size	**as is**	Cardstock		DVD		Punch	**none**	Coil	
		Tabs				Staples	**none**	Comb	
								Clear covers	

Special instructions

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17	1	6	0.69	4.14		
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	11.5	35	402.5	
Load	11.5	8.5	97.75	

	*Tax rate	**0.07000**	Tax	**28.18**	Request total	**$532.57**

11/3/2014 9:52:44 AM

Remit Payment To:
3838 Bogan Ave. NE
Albuquerque, NM 87109

505•872•2200•PH
505•872•4200FAX
www.thecaptivagroup.com

00125954

captiva GROUP
Print • Packaging • Distribution

Invoice Number: 21238
Invoice Date: 02/28/14
Due Date: 03/30/14
Salesperson: Don Slack
Purchase Order:

Bill To: 2353
PNM Graphics Department
Alvarado Square
Albuquerque NM 87158-0506

March Energy Works Bill Insert
7-921000-924-NRTC0001-555-7185

Thank you for your business!

Quantity Ordered	Quantity Shipped	Order Number or Job	Description	Unit Price	Unit of Measure	Amount
470,000	470,000	17994	PNM Energyworks insert - March 2014	19.1000	M	8,977.00

Net Sales:	8,977.00
Tax:	628.39
Invoice Total:	9,605.39

Terms: Due in 30 days

BU: 007 Requestor BROMERO
SC Key 0700170753 HC 7185 $/%
CT 555

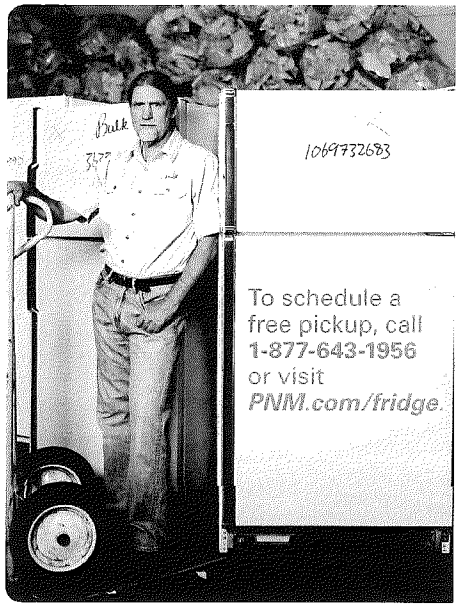
7-921000-924-NRTC0001-555-7185

All work is subject to terms and conditions as set forth under the printing trade customs which have been in general use in the printing industry for more than 60 years. The parties agree that all preparatory materials contained in Paragraph 6 of the Trade Customs, shall become the property of the customer. Captiva Group will store the preparatory materials for a period not exceeding one year from the date of its first use.

No claims allowed unless reported and accepted within (15) days. Signature by any agent or representative constitutes acceptance. Past due accounts will be charged an additional rate of 1.5% interest per mo. on unpaid balance.

Four Reasons to **Recycle Your Old or Second Fridge or Freezer**

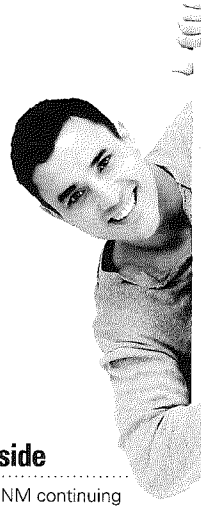
1. Free pick-up at your home or business.
2. Get $50 mailed to you.
3. We recycle, keeping it out of landfills.
4. An extra old fridge could be costing you up to $20 per month in electricity.



A monthly resource for PNM customers

energyworks®

March 2014



Introducing **NEW Energy Efficiency Programs**

More choice, more rebates and discounts.

inside

- PNM continuing to invest in solar energy.
- Ready for a storm?

PNM Talk to us. PNM.com

We're Making it Easier to Save Energy and Money



Call (855) 775-6491 today to schedule your PNM Home Energy Checkup and get more details at PNM.com/checkup.

PNM Home Energy Checkup

This program gives you a snapshot of your home's electricity use to pinpoint opportunities to **reduce electricity waste.** And you might qualify for additional appliance and cooling rebates.

There is a $40 fee for the Checkup, and it's well worth it. We come to you and do all the work and you get:

- A comprehensive home energy report conducted by a qualified, PNM-approved assessor.
- Installation of a programmable thermostat, compact fluorescent light bulbs (CFLs) a low-flow showerhead, and faucet aerators.
- Rebates on an ENERGY STAR® refrigerator, clothes washer or dishwasher, or cooling equipment, if you qualify.
- Up to $500 rebate for early retirement of working refrigerated air conditioner and installation of advanced refrigerated air conditioning system.

Air Conditioning Mail-In Rebates

- Evaporative coolers - Get a rebate up to $300 on select high efficiency evaporative coolers.
- Refrigerated air conditioners – Get a $25 rebate on an ENERGY STAR®-qualified room air conditioner.
- Get a $100 rebate for installation of select high efficiency refrigerated air conditioners.

*To see where you can find coolers and air conditioner participating dealers, go to **PNM.com/coolrebate.***



Swimming Pool Pump Rebates

Get a $300 mail-in rebate on select Energy Star® variable-speed swimming pool pumps. You can save more than $400 per four-month operating season with a variable-speed pump and compatible controller. *For more details and where to find a participating dealer, go to **PNM.com/poolpump.***

See Lighting Discounts inside

SAFETY CORNER

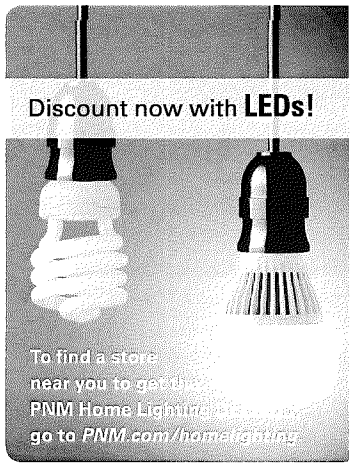
Ready For a Storm?

Spring is around the corner, but it's still winter, and winter storms can knock out power.

If that happens, please keep in mind:

- Do not use natural gas, propane, charcoal or other fuel in your home.
- Do not use a stove or oven to heat your home.
- Never operate a generator inside your home, including the basement or garage.
- Never attempt to hook up a generator to your home's wiring.
- Have extra water, non-perishable food, flashlights, a first aid kit, a battery powered or hand-cranked radio and extra batteries on hand.





PNM Home Lighting Discount

You can still get discounts on compact fluorescent light bulbs (CFLs), but we've added LEDs at select stores and online at ***PNM.com/homelighting.*** Lighting is about 15 percent of your bill, and old-style incandescent light bulbs are inefficient and generate a lot of heat – not something you want in warm weather. CFLs and LEDs use just 25 percent as much electricity, and they last a lot longer. CFLs cost less, and they come in a variety of options for light output, light color and shape. LEDs cost more, but they last even longer than CFLs, they are all dimmable, and the light quality is better.

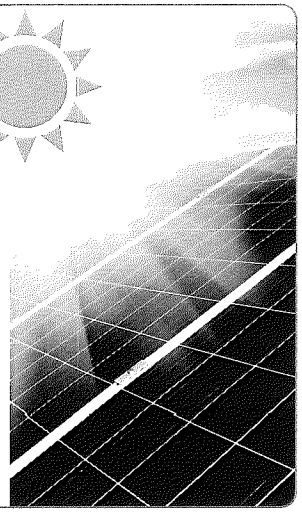
PNM Continuing to Invest in Solar Energy

By the end of 2014 we will have invested $190 million to serve you with clean, renewable, solar energy.

That's almost 1 million solar panels in communities across the state, including Las Vegas, Los Lunas, Sandoval County, Deming, Alamogordo and Albuquerque.

Our customer solar program now has 3,800 residential and business customers participating. We anticipate paying more than $8 million this year to help fund these customer-owned systems.

Solar helps the environment – by 2015, PNM wind, solar and geothermal energy will reduce carbon emissions by the equivalent of taking 191,000 cars off the road.



Contacts and programs

Phone

Residential services:
1-888-DIAL-PNM (1-888-342-5766)

Business services:
1-888-245-3659

Call before you dig: 811

TDD – TTY: 1-800-640-9382

Call center hours:
Monday–Friday, 7:30A.M.–6P.M.
(For outages, call 24/7)
Tip: The best time to call is between 10 A.M. and 4 P.M. Monday is usually the busiest day of the week.

PNM.com

Solar PV Program: PNM.com/solar

Residential rebates & discounts:
PNM.com/rebates

Business rebates & discounts:
PNM.com/bizrebates

Energy tips & more: PNM.com/save

Home lighting discounts:
PNM.com/cfl

Free energy analysis:
PNM.com/myhome

PNM Power Saver:
PNMPowerSaver.com
1-866-471-7906

Refrigerator Recycling:
PNM.com/fridge, 1-877-643-1956
M–F 9A.M.–6P.M., Sat. 8A.M.–4:30P.M.

facebook.com/PNMelectric
Twitter.com/PNMtalk

How to use 24/7 automated phone options

Pay your bill	Main menu > Pay now > Pay with a check or credit card
Account balance and payments	Main menu > Billing and payments > Account balance
Request more time to pay your bill	Main menu > Billing and payments > Payment arrangement
Report a power outage	Main Menu > Outage > Power out >

Ways to get your bill

Paperless bill (via email) - Automatically recurring each month	PNM.com/paperless
View bills & more	PNM.com/mybill

Ways to pay your bill

One time click-to-pay from your bank account- Free	PNM.com/pay
Automatic Payment - Recurring, paper or paperless, from your bank account.	PNM.com/autopay
Bank/Credit Union web sites - Free at many	
Wells Fargo drop off - Free drop box	PNM.com/wf
Western Union - Dozens of locations with more days and longer hours - $1 fee	PNM.com/wu
Visa, MC, Discover credit or debit, or ACH (electronic check) - $2.95 fee	PNM.com/pay Or 1-877-509-5938

Power outages:

- Call 24/7 to 1-888-DIAL-PNM (888-342-5766) to report an outage
- You can opt to have a call back when your power is restored
- If we have your telephone number and know about your outage, the automated system will let you know
- See known outages on our map: PNM.com/outage
- Many outages are posted on Facebook
- Large outages are posted on Twitter

The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.

Ticket #118050

Name **ROGER LARSEN** Date in **3/3/2014** Date needed **3/7/2014** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **Outgoing Bill Envelope-April,May,June2014**

Account	Percent
7-921000-924-NRTC0001-555-7185	**100**

Prints	**as is**	Bond	**yes**	Laminate		Ink color	**color**	Fold	**none**
Paper color	**white**	Letterhead		CD		Pad	**none**		
Page size	**as is**	Cardstock		DVD		Punch	**none**	Coil	
		Tabs				Staples	**none**	Comb	
								Clear covers	

Special instructions

April & June = PNM Home Energy Check up
May = Regrigerated AC

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	5	35	175	
Load	5	8.5	42.5	

*Tax rate **0.07000** Tax **12.25** Request total **$229.75**

11/3/2014 9:53:11 AM

Is your home wasting energy?
Get a **PNM Home Energy Checkup.**  It's new.

See the insert inside for details.

If you are thinking about converting to
refrigerated air conditioning,
see the insert inside for details.
KEEP COOL THIS SUMMER

Schedule a
PNM Home Energy Checkup
and learn how you can
save energy and money and stop wasting it.
See the insert inside for details.

Ticket #118195

Name **ROGER LARSEN** Date in **3/27/2014** Date needed **3/28/2014** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **Energy Works - April2014 - 1ver**

Account	Percent
7-921000-924-NRTC0001-555-7185	**100**

Prints	**two sides**	Bond	**yes**	Laminate		Ink color	**color**	Fold	**none**
Paper color	**white**	Letterhead		CD		Pad	**none**		
Page size	**as is**	Cardstock		DVD		Punch	**none**	Coil	
		Tabs				Staples	**none**	Comb	
								Clear covers	

Special instructions

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17	1	8	0.69	5.52		
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	16.25	35	568.75	
Load	16.25	8.5	138.13	

	*Tax rate	**0.07000**	Tax	**39.81**	Request total	**$752.21**

11/3/2014 10:15:16 AM

Remit Payment To:
3838 Bogan Ave. NE
Albuquerque, NM 87109

505•872•2200•PH
505•872•4200FAX
www.thecaptivagroup.com

00126947

captiva GROUP
Print • Packaging • Distribution

Invoice Number: 21477
Invoice Date: 03/31/14
Due Date: 04/30/14
Salesperson: Don Slack
Purchase Order:

Bill To: 2353
PNM Graphics Department
Alvarado Square
Albuquerque NM 87158-0506

Thank you for your business!

Quantity Ordered	Quantity Shipped	Order Number or Job	Description	Unit Price	Unit of Measure	Amount
472,000	480,000	18306	PNM Energy works insert for April 2014	19.1000	M	9,168.00

Net Sales:	9,168.00
Tax:	641.76
Invoice Total:	9,809.76

Terms: Due in 30 days

Energy Works Bill Inserts Apr-2014

7-921000-924-NRTC0001-555-7185

BU: 007 Requestor BROMERO

SC Key	HC	$/%
0700170753	7185	
	CT 555	

All work is subject to terms and conditions as set forth under the printing trade customs which have been in general use in the printing industry for more than 60 years. The parties agree that all preparatory materials contained in Paragraph 6 of the Trade Customs, shall become the property of the customer. Captiva Group will store the preparatory materials for a period not exceeding one year from the date of its first use.

No claims allowed unless reported and accepted within (15) days. Signature by any agent or representative constitutes acceptance. Past due accounts will be charged an additional rate of 1.5% interest per mo. on unpaid balance.



Our Draft Power Supply Plan

We are working to identify the power supply choices we will have to make in the next few years to best balance costs, the environment and reliability for the long-term.

Using sophisticated software, we analyzed thousands of power supply mixes to understand how they would perform under a variety of potential future scenarios.

We further refined our analysis to assess exposure to rising fuel prices and the impact of adding more renewable energy and energy efficiency programs. The final version of our Integrated Resource Plan will be filed with state regulators in June, but our draft plan will be available for your comment at ***PNM.com/irp*** later this month or early May.

2014 Baseball Ticket Offer

Buy 1 get 1 FREE!*

In the Reserved Level only.

Isotopes PARK™

Albuquerque Isotopes vs.

El Paso Chihuahuas *– Thurs., April 17 @ 6:35 P.M.*
Sacramento River Cats *– Thurs., May 8 @ 6:35 P.M.*
Salt Lake Bees *– Mon., June 2 @ 7:05 P.M.*
El Paso Chihuahuas *– Wed., July 9 @ 7:05 P.M.*
Memphis Redbirds *– Thurs., August 14 @ 6:35 P.M.*

* Coupon is redeemable online at www.ticketmaster.com/pnm14 and by calling Ticketmaster at 1-800-745-3000 prior to game day. Use the password "PNM14" for online and phone purchases. Coupon is also redeemable at the Isotopes Park Box Office before and on game day. Tickets must be purchased in multiples of two. Offer is subject to availability and only valid for specified dates. No upgrades apply.

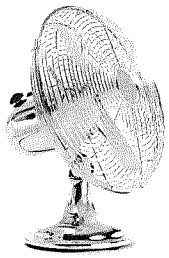
A monthly resource for PNM customers

energyworks®

April 2014

Thinking about a new air conditioner?

Check out the new PNM rebates.





inside

- $500,000 for new Power Up Grants
- Red Cross sponsorship
- Isotopes coupon
- Benefits of a PNM.com online account

PNM | Talk to us. | PNM.com

Now you can get mail-in rebates on four types of air conditioning for your home.

Evaporative Coolers

- Up to $300 on select down-draft or side-draft units with 12-inch rigid cooling pads.
- Up to $100 on window-mounted units with rigid cooling pads.

Refrigerated Air Conditioners

- Get $25 on an ENERGY STAR®-qualified room air conditioner.
- Get $100 for the installation of a CEE Tier 1-qualified (SEER 14) air conditioning unit.

Find coolers, air conditioners participating retailers and rebate forms at ***PNM.com/coolrebate.***



What can you do with a **PNM.com** online account?

A lot! The new **PNM.com** has many more options than before.

Sign up for: Power outage alerts, payment reminders, Automatic Payment, Budget Billing, PNM Sky Blue voluntary renewable energy, paperless billing, PNM Good Neighbor Fund donations

Update: Email address, mailing address, primary and secondary cell, home and business telephone numbers, password, security question

View: Electricity usage, current bill, previous four years of bills, payment history, where to pay in person, outage maps

Report: Power outages

Request: Payment extension, pay online, free from your checking or savings account, credit, debit or ATM card ($2.95 Western Union fee)

If you don't have a **PNM.com** *online account, just click on "Log In/Sign Up" at the top of the home page.*

SAFETY CORNER

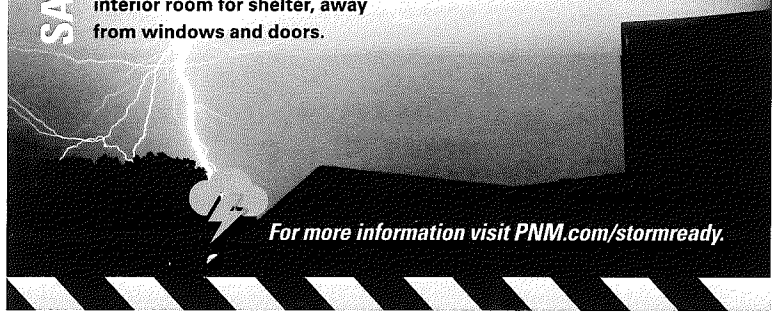
PNM Partners with the

American Red Cross in New Mexico

to Help Customers Be Storm Ready.

Spring storms and the wind that comes with them can trigger power outages. Going without electricity can be a significant hardship for some customers. Here are some safety tips before high winds and spring storms arrive:

- **Call 911 if you have an emergency.**
- **Listen and watch local weather on radio and TV.**
- **Watch for signs of a storm such as darkening skies.**
- **If a severe thunderstorm warning is issued, take shelter in a substantial building if you are out of doors. At home, designate an interior room for shelter, away from windows and doors.**
- **Before the storm and wind, bring pets and patio furniture indoors.**
- **Keep an emergency supply of drinking water and nonperishable snacks in case the outage lasts several hours or longer.**
- **Disconnect appliances and electronics, keep freezer & refrigerator doors closed.**
- **Never go near downed power lines and keep an extra cell phone battery to report emergencies.**
- **Download the American Red Cross Smart Phone Apps for First Aid and other emergencies on the iTunes and Google Play.**



Announcing a New Grant Program for Nonprofit Organizations:

PNM ***Power Up*** Grants

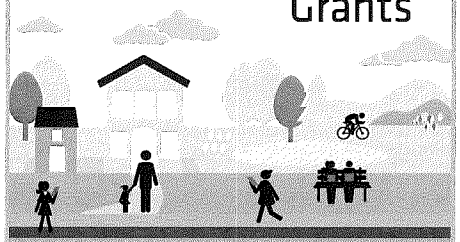
We are proud to announce $500,000 in PNM Power Up Grants. Twenty $15,000 grants will be awarded, along with four $50,000 grants.

The grants will be awarded to nonprofit organizations that propose the best projects for community and neighborhood revitalization, corridor improvements, green space creation or the creation of meaningful public spaces.

The deadline to apply for the PNM Power Up Grants is May 31. Applications and more details are available at ***PNM.com/community.***

Fund A division of the PNM Resources Foundation

PNM ***Power Up*** Grants



Contacts and programs

Phone

Residential services: 1-888-DIAL-PNM (1-888-342-5766)

Business services: 1-888-245-3659

Call before you dig: 811

TDD – TTY: 1-800-640-9382

Call center hours: Monday–Friday, 7:30A.M.–6P.M. (For outages, call 24/7) Tip: The best time to call is between 10A.M. and 4P.M. Monday is usually the busiest day of the week.

PNM.com

Solar PV Program: PNM.com/solar

Residential rebates & discounts: PNM.com/rebates

Business rebates & discounts: PNM.com/bizrebates

Energy tips & more: PNM.com/save

Home lighting discounts: PNM.com/cfl

Free energy analysis: PNM.com/myhome

PNM Power Saver: PNMPowerSaver.com 1-866-471-7906

Refrigerator Recycling: PNM.com/fridge, 1-877-643-1956 M–F 9A.M.–6P.M., Sat. 8A.M.–4:30P.M.

facebook.com/PNMelectric

Twitter.com/PNMtalk

How to use 24/7 automated phone options

Pay your bill	Main menu > Pay now > Pay with a check or credit card
Account balance and payments	Main menu > Billing and payments > Account balance
Request more time to pay your bill	Main menu > Billing and payments > Payment arrangement
Report a power outage	Main Menu > Outage > Power out >

Ways to get your bill

Paperless bill (via email) - Automatically recurring each month	PNM.com/paperless
View bills & more	PNM.com/mybill

Ways to pay your bill

One time click-to-pay from your bank account- Free	PNM.com/pay
Automatic Payment - Recurring, paper or paperless, from your bank account.	PNM.com/autopay
Bank/Credit Union web sites - Free at many	
Wells Fargo drop off - Free drop box	PNM.com/wf
Western Union - Dozens of locations with more days and longer hours - $1 fee	PNM.com/wu
Visa, MC, Discover credit or debit, or ACH (electronic check) - $2.95 fee	PNM.com/pay Or 1-877-509-5938

Power outages:

- Call 24/7 to 1-888-DIAL-PNM (888-342-5766) to report an outage
- You can opt to have a call back when your power is restored
- If we have your telephone number and know about your outage, the automated system will let you know
- See known outages on our map: PNM.com/outage
- Many outages are posted on Facebook
- Large outages are posted on Twitter

The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.

Ticket #118358

Name **ROGER LARSEN** Date in **4/25/2014** Date needed **4/25/2014** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **Energy Works May2014 - 1 ver**

Account
7-921000-924-NRTC0001-555-7185

Percent
100

Prints	**two sides**	Bond	**yes**	Laminate		Ink color	**color**	Fold	**none**
Paper color	**white**	Letterhead		CD		Pad	**none**		
Page size	**as is**	Cardstock		DVD		Punch	**none**	Coil	
		Tabs				Staples	**none**	Comb	
								Clear covers	

Special instructions
includes prepping for PNM.com

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11	1	1	0.49	0.49		
Color copies 11 x 17	1	5	0.69	3.45		
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	11.5	35	402.5	
Load	11.5	8.5	97.75	

*Tax rate **0.07000** Tax **28.18** Request total **$532.37**

11/3/2014 10:17:19 AM

Remit Payment To:
3838 Bogan Ave. NE
Albuquerque, NM 87109

505•872•2200•PH
505•872•4200FAX
www.thecaptivagroup.com

00127948

captiva GROUP
Print • Packaging • Distribution

Invoice Number: 21746
Invoice Date: 04/30/14
Due Date: 05/30/14
Salesperson: Don Slack
Purchase Order:

Bill To: 2353
PNM Graphics Department
Alvarado Square
Albuquerque NM 87158-0506

Thank you for your business!

Quantity Ordered	Quantity Shipped	Order Number or Job	Description	Unit Price	Unit of Measure	Amount
472,000	480,000	18532	Energyworks bill insert for May 2104	19.1000	M	9,168.00

Net Sales:	9,168.00
Tax:	641.76
Invoice Total:	9,809.76

Terms: Due in 30 days

May 2014 EnergyWorks Bill Inserts
7-92000-924-NRTC0001-555-7185

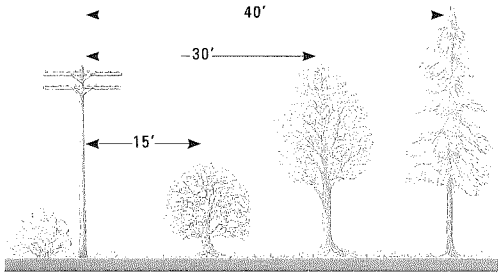
BU: 007 Requestor BROMERO
SC Key 0700170753 NC 7185 $/%
CT 555

All work is subject to terms and conditions as set forth under the printing trade customs which have been in general use in the printing industry for more than 60 years. The parties agree that all preparatory materials contained in Paragraph 6 of the Trade Customs, shall become the property of the customer. Captiva Group will store the preparatory materials for a period not exceeding one year from the date of its first use.

No claims allowed unless reported and accepted within (15) days. Signature by any agent or representative constitutes acceptance. Past due accounts will be charged an additional rate of 1.5% interest per mo. on unpaid balance.

A Guide to Planting Trees Near Power Lines

The larger the tree, the farther it should be from a power line. As a rule of thumb, small variety trees – those under 25 feet high at maturity – should be 15 feet from power lines. Medium variety trees must be at least 30 feet away and large trees should be 40 feet from power lines.





A monthly resource for PNM customers

energyworks®

May 2014

How Easy is it to Sign Up for Paperless Billing at the New PNM.com?

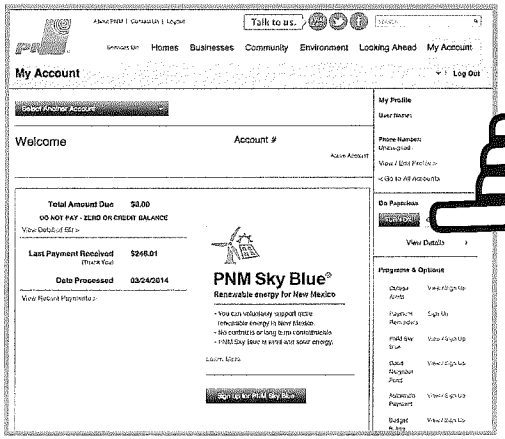
We'll give you a hint

inside

- Planting trees near power lines?
- Call B 4 U dig
- Copper theft is a safety risk for you
- Isotopes coupon

PNM Talk to us. PNM.com

And here's the answer: one click.



After you log on to your PNM online account, there it is. The Go Paperless option right there on the right side.

Click "TURN ON". That's it. Free yourself from paper clutter. You'll get your regular, complete bill as a PDF via email.

If you don't have a PNM.com online account, just click on "Log In/Sign Up" at the top of the PNM.com home page. It only takes a few minutes to sign up and you get access to a lot of handy personal information. Plus you can sign up for reminders, alerts and programs, too.

Call 811 before you dig—

it's free, it helps keep you safe, and it's the law.

If you're planning an outdoor project that involves digging, **call 811 to have your underground utility lines marked** before you begin. If you are responsible for utility interruptions, you could be subject to state fines, and fees for lost time and cost or restoration.

Whether you are building a deck, installing a mailbox or planting a tree, do not assume your project's size doesn't have the possibility of affecting underground utilities on your property.

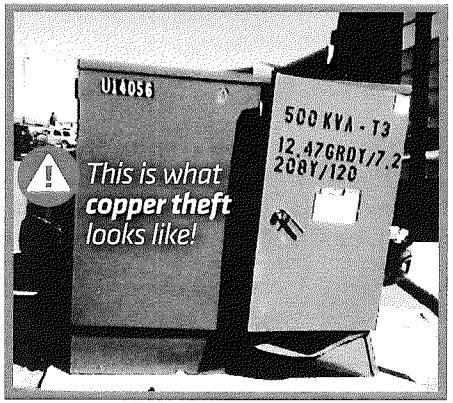
Don't dig within 18 inches of the lines with mechanical equipment such as trenchers and augers. If you must cross utility lines, carefully uncover the area so you can see and not damage the utility lines.



Copper Theft Puts You and Your Children at Risk

Copper theft presents a serious public safety hazard. Call us at 888-DIAL PNM (888-342-5766) immediately if you see these:

- Thieves leave transformers open (the green boxes that house electrical equipment) that hold live wires. Touching them could be deadly. Stay away, keep others away and tell your children not to touch these boxes. Unless you report an open transformer, we may not know it's out there. So call if you see one!
- After a copper theft, business owners may find their power is on but fluctuating, electronics are sparking, or see arcing around the meter box or transformer. Don't touch anything! Call us.



PNM supported passage of a new law that makes it a criminal act to disrupt service or damage customer or utility owned equipment through copper theft, but police need your help.

Share what you know anonymously by contacting Crime Stoppers. We've funded a reward of $500 or more for tips leading to the arrest and conviction of copper thieves. **Call Crime Stoppers at (505) 843-STOP or visit www.crimestoppersnm.com.**

PNM *Power Up* Grants



Twenty $15,000 grants and four $50,000 grants will be awarded to nonprofit organizations that propose the best projects for community and neighborhood revitalization, corridor improvements, green space creation or community greening, or creation of meaningful public spaces.

The deadline to apply is May 31.
Applications and more details are available at ***PNM.com/community.***

Contacts and programs

Phone

Residential services:
1-888-DIAL-PNM (1-888-342-5766)

Business services:
1-888-245-3659

Call before you dig: 811

TDD – TTY: 1-800-640-9382

Call center hours:
Monday–Friday, 7:30A.M.–6P.M.
(For outages, call 24/7)
Tip: The best time to call is between 10 A.M. and 4 P.M. Monday is usually the busiest day of the week.

PNM.com

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Business rebates & discounts: PNM.com/bizrebates

Energy tips & more: PNM.com/save

Home lighting discounts: PNM.com/cfl

Free energy analysis: PNM.com/myhome

PNM Power Saver:
PNMPowerSaver.com
1-866-471-7906

Refrigerator Recycling:
PNM.com/fridge, 1-877-643-1956
M–F 9A.M.–6P.M., Sat. 8A.M.–4:30P.M.

facebook.com/PNMelectric
Twitter.com/PNMtalk

How to use 24/7 automated phone options

Pay your bill	Main menu > Pay now > Pay with a check or credit card
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Report a power outage	Main Menu > Outage > Power out >

Ways to get your bill

Paperless bill (via email) - Automatically recurring each month	PNM.com/paperless
View bills & more	PNM.com/mybill

Ways to pay your bill

One time click-to-pay from your bank account- Free	PNM.com/pay
Automatic Payment - Recurring, paper or paperless, from your bank account.	PNM.com/autopay
Bank/Credit Union web sites - Free at many	
Wells Fargo drop off - Free drop box	PNM.com/wf
Western Union - Dozens of locations with more days and longer hours - $1 fee	PNM.com/wu
Visa, MC, Discover credit or debit, or ACH (electronic check) - $2.95 fee	PNM.com/pay Or 1-877-509-5938

Power outages:

- Call 24/7 to 1-888-DIAL-PNM (888-342-5766) to report an outage
- You can opt to have a call back when your power is restored
- If we have your telephone number and know about your outage, the automated system will let you know
- See known outages on our map: PNM.com/outage
- Many outages are posted on Facebook
- Large outages are posted on Twitter

The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.

Ticket #118533

Name **ROGER LARSEN** Date in **5/23/2014** Date needed **5/23/2014** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **Energy Works - June2014 - 1ver**

Account
7-921000-924-NRTC0001-555-7185

Percent
100

Prints **as is**	Bond **yes**	Laminate	Ink color **color**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **as is**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions
create. vend for offset printing.

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17	1	5	0.69	3.45		
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	15	35	525	
Load	15	8.5	127.5	

*Tax rate **0.07000** Tax **36.75** Request total **$692.70**

11/3/2014 10:17:32 AM

Remit Payment To:
3838 Bogan Ave. NE
Albuquerque, NM 87109

505•872•2200•PH
505•872•4200FAX
www.thecaptivagroup.com

60128966

captiva GROUP
Print • Packaging • Distribution

Invoice Number: 21965
Invoice Date: 05/27/14
Due Date: 06/26/14
Salesperson: Albert Padilla
Purchase Order:

Bill To: 2353
PNM Graphics Department
Alvarado Square
Albuquerque NM 87158-0506

Thank you for your business!

Quantity Ordered	Quantity Shipped	Order Number or Job	Description	Unit Price	Unit of Measure	Amount
472,000	475,500	18676	Energy Works insert for June 2014	9,168.0000	Lot	9,168.00

Net Sales:	9,168.00
Tax:	641.76
Invoice Total:	9,809.76

Terms: Due in 30 days

EW Inserts June 2014
7-92000-924-NRTC0001-555-7185

BU: 007 Requestor BRomero
SC Key 0700170753 HC 7185 $/%
CT 555

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No claims allowed unless reported and accepted within (15) days. Signature by any agent or representative constitutes acceptance. Past due accounts will be charged an additional rate of 1.5% interest per mo. on unpaid balance.

Open to the Public

Did you know that the N.M. Public Regulation Commission meetings are open to the public?

They're your chance to become informed and express your views on the various regulatory issues related to PNM. Copies of the NMPRC Open Meetings Policy and Notice are available at the Commission's office, 1120 Paseo De Peralta Santa Fe, N.M. 87505, or nmprc.state.nm.us.

Copies are also available at PNM payment centers.

2014 Baseball Ticket Offer

Buy 1 get 1 FREE!*

In the Research Level only.

Isotopes Park™

Albuquerque Isotopes vs.

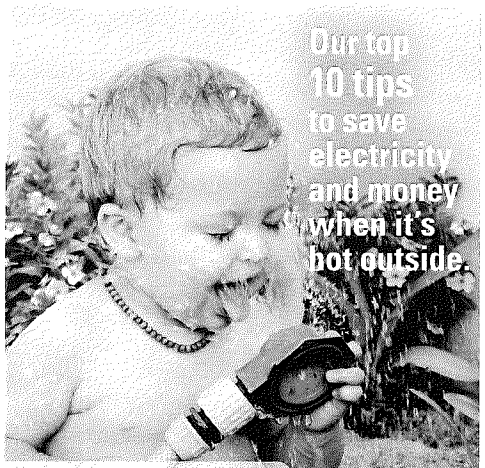
El Paso Chihuahuas – *Wed., July 9 @ 7:05 P.M.*
Memphis Redbirds – *Thurs., August 14 @ 6:35 P.M.*

* Coupon is redeemable online at www.ticketmaster.com/pnm14 and by calling Ticketmaster at 1-800-745-3000 prior to game day. Use the password "PNM14" for online and phone purchases. Coupon is also redeemable at the Isotopes Park Box Office before and on game day. Tickets must be purchased in multiples of two. Offer is subject to availability and only valid for specified dates. No upgrades apply.

A monthly resource for PNM customers

energyworks®

June 2014



Our top 10 tips to save electricity and money when it's hot outside.

inside

- Mobile PNM.com
- Making it easy to convert to refrigerated air conditioning.
- Isotopes coupon.

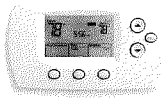
PNM

Talk to us.

10 Tips to Save Electricity and Money.

We use more electricity in the summer, and electricity rates are a little higher June through August, so it's important to use energy wisely.

1. Turn off your air conditioner or raise the thermostat setting when gone for an extended period.



2. Set the thermostat as high as comfort permits. Save two to four percent for every degree higher the thermostat is set.

3. Early mornings, turn off your air conditioner and open windows to allow outside air to cool your home. Use a fan to help move cool morning air into your home.



4. Avoid using your stove and oven during the hottest part of the day.

5. Get a **$25 sign-up bonus** and **$25 each year** to help reduce the demand for electricity. Details at *www.pnmpowersaver.com*

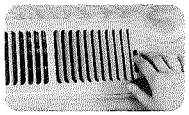
6. Close blinds, shades and drapes to block the sun during the hottest part of the day.



7. Keep doors and windows closed when refrigerated air conditioning is on. Open windows in rooms you want to cool with evaporative cooling.

Buying new units?
Take advantage of PNM rebates at *PNM.com/coolrebate*

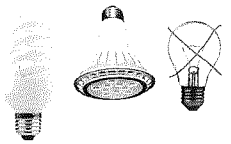
8. Keep cold-air returns clear of furniture and drapes.



9. Do laundry in the morning to avoid heat if your appliances are in a part of your home that is cooled.



10. Old style incandescent light bulbs produce a lot of heat. Install cooler compact fluorescent light bulbs (CFLs) and LEDs. They use a lot less energy and you can get PNM discounts at participating stores. Find one near you at ***PNM.com/homelighting***



Cool Comfort Loans

It's easier than ever to enjoy a cool and comfortable summer by converting your swamp cooler to refrigerated air conditioning.

Refrigerated air conditioning

- Increases the resale value of your home.
- Enhances indoor air quality by reducing pollen, smoke and other particulates.
- Provides comfort for you and your family.
- Makes your home more secure because you can close and lock your windows.

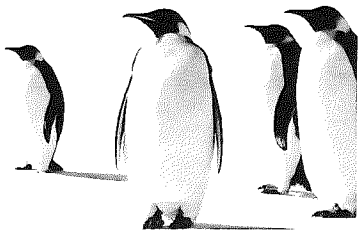
An air conditioning conversion will cost several thousand dollars or more. The exact amount will depend on your home size, duct work and the efficiency level of the unit.

Participating lenders and contractors are ready to help you at ***PNM.com/comfort***

Refrigerated Air Conditioning Saves Water.

An average evaporative cooler uses approximately 700 more gallons of water per month than refrigerated air conditioning. That means savings of more than 2,800 gallons for the summer. This includes the water to generate the additional electricity use.

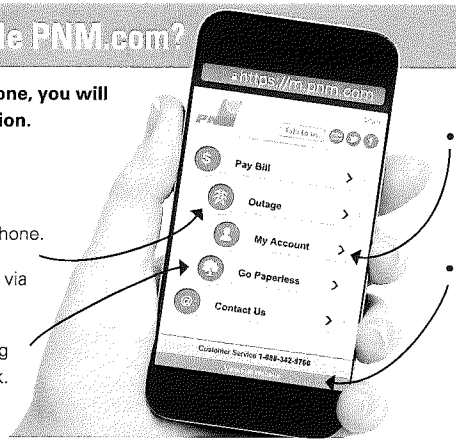
Refrigerated air conditioning uses more electricity than evaporative cooling. Visit ***PNM.com/comfort*** for a cost comparison.



Have you tried the new mobile PNM.com?

When you go to PNM.com on your smart phone, you will automatically be directed to the mobile version.

- The most frequently used and important options are included.
- Now you can report an outage on your phone.
- You can also sign up to get outage alerts via email, text message or phone call.
- After you log in, you can switch to getting your PNM bill via email with a single click.



- Log on to your online account for a variety of options including updating personal information, signing up for programs and much more.
- If you need other options, you can easily get to the full web site from the bottom of every page on the mobile site.

Contacts and programs

Phone

Residential services:
1-888-DIAL-PNM (1-888-342-5766)

Business services:
1-888-245-3659

Call before you dig: 811

TDD – TTY: 1-800-640-9382

Call center hours:
Monday–Friday, 7:30A.M.–6P.M.
(For outages, call 24/7)
Tip: The best time to call is between 10A.M. and 4P.M. Monday is usually the busiest day of the week.

PNM.com

Solar PV Program: PNM.com/solar

Residential rebates & discounts: PNM.com/rebates

Business rebates & discounts: PNM.com/bizrebates

Energy tips & more: PNM.com/save

Home lighting discounts: PNM.com/cfl

Free energy analysis: PNM.com/myhome

PNM Power Saver:
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1-866-471-7906

Refrigerator Recycling:
PNM.com/fridge, 1-877-643-1956
M–F 9A.M.–6P.M., Sat. 8A.M.–4:30P.M.

facebook.com/PNMelectric
Twitter.com/PNMtalk

How to use 24/7 automated phone options

Pay your bill	Main menu > Pay now > Pay with a check or credit card
Account balance and payments	Main menu > Billing and payments > Account balance
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Report a power outage	Main Menu > Outage > Power out >

Ways to get your bill

Paperless bill (via email) - Automatically recurring each month	PNM.com/paperless
View bills & more	PNM.com/mybill

Ways to pay your bill

One time click-to-pay from your bank account- Free	PNM.com/pay
Automatic Payment - Recurring, paper or paperless, from your bank account.	PNM.com/autopay
Bank/Credit Union web sites - Free at many	
Wells Fargo drop off - Free drop box	PNM.com/wf
Western Union - Dozens of locations with more days and longer hours - $1 fee	PNM.com/wu
Visa, MC, Discover credit or debit, or ACH (electronic check) - $2.95 fee	PNM.com/pay Or 1-877-509-5938

Power outages:

- Call 24/7 to 1-888-DIAL-PNM (888-342-5766) to report an outage
- You can opt to have a call back when your power is restored
- If we have your telephone number and know about your outage, the automated system will let you know
- See known outages on our map: PNM.com/outage
- Many outages are posted on Facebook
- Large outages are posted on Twitter

The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.

Ticket #118663

Name **ROGER LARSEN** Date in **6/21/2014** Date needed **6/23/2014** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **Energy Works - July2014 - 1ver**

Account
7-921000-924-NRTC0001-555-7185

Percent
100

Prints	**as is**	Bond	**yes**	Laminate		Ink color	**color**	Fold	**none**
Paper color	**white**	Letterhead		CD		Pad	**none**		
Page size	**as is**	Cardstock		DVD		Punch	**none**	Coil	
		Tabs				Staples	**none**	Comb	
								Clear covers	

Special instructions
create. vend for offset. format images for PNM.com. Plus includes photos of Bite Terminator.

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11	1	4	0.49	1.96		
Color copies 11 x 17	1	6	0.69	4.14		
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	15.75	35	551.25	
Load	15.75	8.5	133.88	

*Tax rate **0.07000** Tax **38.59** Request total **$729.82**

11/3/2014 9:53:40 AM

How to Get Appliance Rebates from PNM

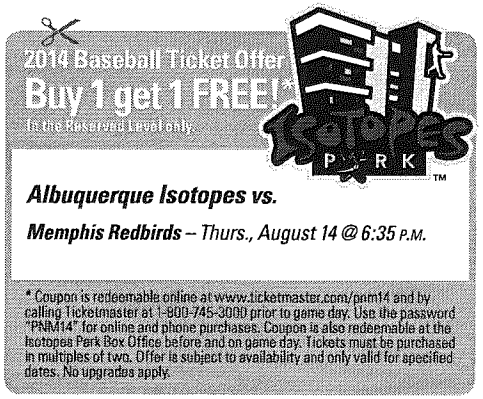
The first step is get a **PNM Home Energy Checkup.** That'll tell you where you might be able to cut your energy use, and which appliances are using the most energy. Plus you get efficient items installed for you like a programmable thermostat, CFL light bulbs and faucet aerators. Then you will receive a personalized report giving you more detail about energy use in your home. There is a $40, but it's well worth it.

Rebate amounts

Refrigerator	$125
Clothes washer	$75
Dishwasher	$50
Evaporative cooler	$300
Refrigerated air conditioner	$400

(Replacing a working refrigerated air conditioner. Add $100 for a SEER 14 efficiency unit.)

Rebates are for Energy Star appliances. Get more details at ***PNM.com/checkup.*** To set up an in-home appointment, call 1-855-775-6491.



A monthly resource for PNM customers

energyworks

July 2014



inside

- New dog barrier for safety
- Reduce Your Use Grants
- More solar energy
- Isotopes coupon

PNM Talk to us. PNM.com



Discounts on Light Bulbs

CFLs and now LEDs too.

Now you can find discounts on select LED (light emitting diode) models at Home Depot and Costco. You can also purchase discounted LEDs online at PNM.com. Of course you can still find discounts on CFL (compact fluorescent light bulbs) at dozens of stores across the PNM service territory. Find a store near you and the online store at ***PNM.com/homelighting.***

Stay Cool

Besides using a lot of energy, old style incandescent light bulbs produce a lot of heat. LEDs and CFLs operate cooler. When we're all trying to keep our homes cool this time of year, more heat is something you probably don't want.

Save $6 with CFLs and LEDs

Besides getting the PNM discount on the purchase price, the average residential customer using 600 kWh of electricity per month can save almost $6 per month on PNM bills by switching to CFLs or LEDs. If you use more energy, you might save even more.

Reduce Your Use Grants 2014.
Improving the quality of life in the communities we serve.

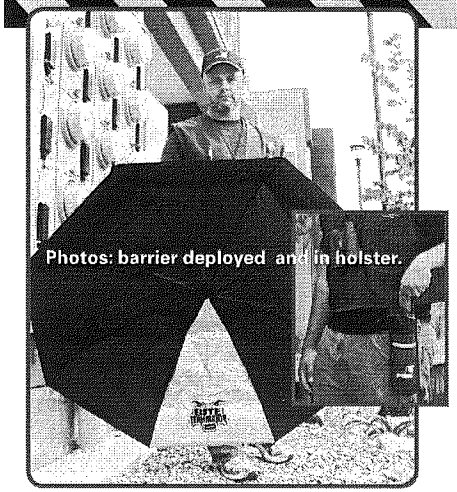
$250,000 in Grants

for nonprofit organizations this year.

Reduce Your Use Grant projects typically funded include energy-saving building upgrades and energy-efficient equipment and appliance upgrades.

The grant cycle opens August 11. You might want to start planning your project now! In early August, get more details at ***PNM.com/reduceyouruse.***

Since 2008, Reduce Your Use Grants have awarded $1,378,761 to 501(c)(3) nonprofit organizations around New Mexico to help them decrease energy use and dedicate more funds for mission-based programs.



Photos: barrier deployed and in holster.

We Love Dogs Too. **Sometimes They Don't Like Our Meter Readers.**

Safety is important to all of us. So when a PNM meter reader was recently bitten after entering a property, we knew it was time to make some changes to help protect them and our customers' furry friends.

Besides dog spray, **meter readers are now carrying a dog barrier to keep dogs at bay.** Holstered, it looks like an umbrella, but it's much more. When opened, the barrier creates a visual distraction that helps the meter reader get out of harm's way. It is a safe and effective way to keep a dog at a distance while also making sure you have dependable power and an accurate bill.

If you have pets, you can help by bringing them inside the day your meter is read. To learn what PNM billing cycle you are on and what day your meter will be read, go to ***PNM.com/readdate.***

Recognizing a PNM meter reader

Our meter readers always wear shirts with the PNM logo and a PNM badge is worn at all times. In colder weather, the PNM logo will either be visible on outerwear or on a vest that's worn over outerwear.

If you see us at work in your neighborhood, and have a question, please talk to us.

Four More **Solar Centers** in 2015

With existing solar centers, we'll have enough to power about 40,000 homes for a year, much more when you include wind and geothermal energy.

The four solar facilities will be 10 megawatts each, at a cost of $79 million. The new solar energy will help meet renewable energy requirements in 2016 and replace some energy generated by coal.

If the 2015 plan is approved, **PNM total wind, solar and geothermal resources will generate the power used by 150,000 average residential customers, save approximately 382 million gallons of fresh water at power plants and reduce carbon emissions by the equivalent of taking 201,000 cars off the road.**



PNM will meet the 15 percent renewable energy requirement on January 1, 2015 with a fully diverse portfolio that includes

- Eight existing solar centers
- Three new centers currently under development
- Geothermal energy
- Wind energy from the NM Wind Energy Center near House, NM
- Wind energy from the Red Mesa Wind Energy Center near Grants
- Renewable energy certificates from our customer solar program and wind energy generated in New Mexico

Contacts and **programs**

Phone

Residential services: 1-888-DIAL-PNM (1-888-342-5766)

Business services: 1-888-245-3659

Call before you dig: 811

TDD – TTY: 1-800-640-9382

Call center hours: Monday–Friday, 7:30A.M.–6P.M. (For outages, call 24/7) Tip: The best time to call is between 10A.M. and 4P.M. Monday is usually the busiest day of the week.

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facebook.com/PNMelectric

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Account balance and payments	Main menu > Billing and payments > Account balance
Request more time to pay your bill	Main menu > Billing and payments > Payment arrangement
Report a power outage	Main Menu > Outage > Power out >

Ways to get your bill

Paperless bill (via email) - Automatically recurring each month	PNM.com/paperless
View bills & more	PNM.com/mybill

Ways to pay your bill

One time click-to-pay from your bank account- Free	PNM.com/pay
Automatic Payment - Recurring, paper or paperless, from your bank account.	PNM.com/autopay
Bank/Credit Union web sites - Free at many	
Wells Fargo drop off - Free drop box	PNM.com/wf
Western Union - Dozens of locations with more days and longer hours - $1 fee	PNM.com/wu
Visa, MC, Discover credit or debit, or ACH (electronic check) - $2.95 fee	PNM.com/pay Or 1-877-509-5938

Power outages:

- Call 24/7 to 1-888-DIAL-PNM (888-342-5766) to report an outage
- You can opt to have a call back when your power is restored
- If we have your telephone number and know about your outage, the automated system will let you know
- See known outages on our map: PNM.com/outage
- Many outages are posted on Facebook
- Large outages are posted on Twitter

The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.

Telephone Books

PNM Exhibit RL-4

Is contained in the following 23 pages.

TELEPHONE BOOKS (PNM Exhibit RL-4)

PNM EXHIBIT RL- 4

ITEM DESCRIPTION	MONTH BILLED	COST	ALLOWABLE ALLOCATION PERCENTAGE	ALLOWABLE COST	EXHIBIT PAGE NUMBER(S)
Directory - Alamogordo, Ruidoso, Silver City, Deming	2013-07-10	$ 4,064	100%	$ 4,064	3-7 of 24
Directory - Albuquerque, Santa Fe	2013-10-07	$ 6,513	100%	$ 6,513	8-15 of 24
Directory - Alamogordo, Ruidoso, Santa Fe	2014-01-29	$ 3,544	100%	$ 3,544	16-19 of 24
Directory - Belen, Las Vegas	2014-04-14	$ 3,216	100%	$ 3,216	20-24 of 24
PNM Exhibit RL-4 "TELEPHONE BOOKS"		**$ 17,337**		**$ 17,337**	**RL-4, 1 - 24**

JUL 16 AM 9:47

DATE: JUL 10, 2013 INVOICE NO: 2407

ACCOUNT: 5275-PNM

TERMS: Due upon receipt

PLEASE REMIT PAYMENT TO:

NATIONAL YELLOW PAGES DIRECT
P. O. BOX 352
LESLIE, AR 72645

870-447-2633 Fax: 870-447-2643

INVOICED TO:

PNM
Roger Larsen
PNM Resources
Main Office
Albuquerque, NM 87158-0605

STATE/DIRECTORY	REFERENCE	ISSUE	AMOUNT	TAX	TOTAL
Current Directory Charges					
100392(NAN) NM Artesia Nm	Initial Billing	12-13	980.00	49.00	1,029.00
048770(DEX) NM Silver City-Deming	Initial Billing	11-13	840.00	42.00	882.00
048955(NAN) NM Western Nm Regional	Initial Billing	01-14	2,050.00	102.50	2,152.50

PNM Artesia-Silver City-Western NM Regioal Telephone books
7 923000 924 NRTC0001 370 7185
Submitted 7-15-2013 Rlarsen RL
Approved _____ Voucher _____

Totals:	3,870.00	193.50	4,063.50

TOTAL AMOUNT DUE: $4,063.50

PLEASE RETURN ONE COPY WITH PAYMENT

PNM

Printed On November 20, 2014
Page 1

NATIONAL YELLOW PAGES DIRECT
P.O. BOX 352
LESLIE AR., 72645

870-447-2633
Fax: 870-447-2643

DIRECTORY: (100392) NM ARTESIA NM
PUBLISHER: NAMES & NUMBERS

Publishes: 12/13
Distribution: 27,000

WHITE PAGES	ITEM	RATE
ALAMOGORDO BUSINESS		
PNM	WBLN	196.00
WWW.PNM.COM	WEL	98.00
(ADDRESS OMITTED)		
ALL CUSTOMER SERVICES 24-HR EMERGENCIES & ASIS	WEL	98.00
TENCIA EN ESPANOL CALL TOLL FREE		
888 342-5766		
888 DIAL-PNM		
CALL BEFORE YOU DIG 811	WAL	98.00
RUIDOSO & RUIDOSO DOWNS BUS		
PNM	WBLN	196.00
WWW.PNM.COM	WEL	98.00
(ADDRESS OMITTED)		
ALL CUSTOMER SERVICES 24-HR EMERGENCIES & ASIS	WEL	98.00
TENCIA EN ESPANOL CALL TOLL FREE		
888 342-5766		
888 DIAL-PNM		
CALL BEFORE YOU DIG 811	WAL	98.00
TOTAL ADVERTISING COST FOR NM ARTESIA NM		$980.00

Coverage:

Artesia, Cloudcroft, Dexter, Hagerman, Hope, Lake Arthur, Lakewood, Loco Hills, Mayhill, Pinon.

Total of Listed Advertising $980.00

Rates quoted herein are based on current publisher rate schedules and are subject to change (including increases due to issue extensions beyond 12 months). Actual rates are not guaranteed until approximately 90 days prior to directory Close Date. Rates shown do not reflect applicable sales taxes; e.g., OK, NM, etc. Prices for White Page items requiring camera-ready art include the artwork processing fees; charges for display artwork are not reflected on the N.A.T. Report. All invoices are subject to 1.5% late fee after 30 days from invoice date.

Signature: _____

Date: _____

Item Code Descriptions

WAL	White Page Alternate Call Listing
WBLN	White Page Bold Name & Number Listing
WEL	White Page Extra Line

PNM

Printed On November 20, 2014
Page 1

NATIONAL YELLOW PAGES DIRECT
P.O. BOX 352
LESLIE AR., 72645

870-447-2633
Fax: 870-447-2643

DIRECTORY: (048770) NM SILVER CITY-DEMING
PUBLISHER: DEX MEDIA, INC.

Publishes: 11/13
Distribution: 40,672

	WHITE PAGES	ITEM	RATE
	SILVER CITY		
	PNM ALL CUSTOMER SERVICES 24-HR EMERGENCIES & ASISTENCIA EN ESPANOL CALL TOLL FREE (ADDRESS OMITTED) 888 342-5766 888 DIAL PNM WWW.PNM.COM	WFN2 WIP	324.00 114.00
HEADING:	ELECTRIC COMPANIES	ITEM	RATE
	PNM PLEASE SEE OUR LISTINGS IN THE WHITE PAGES (ADDRESS OMITTED) 888 342-5766 888 DIAL-PNM WWW.PNM.COM	BLN EL YIP	174.00 114.00 114.00
	TOTAL ADVERTISING COST FOR NM SILVER CITY-DEMING		$840.00

Coverage:

Animas, Arenas Valley, Bayard, Buckhorn, Carne, Central, Cliff, Cloverdale, Columbus, Deming, Faywood, Fierro, Florida, Fort Bayard, Gage, Gila, Glenwood, Hachita, Hanover, Hurley, Kingston, Las Palomas, Lisbon, Lordsburg, Luna, Mimbres, Mogollon, Mule Creek, Nutt, Pinos Altos, Playas, Pleasanton, Redrock, Reserve, Road Forks, Rodeo, San Juan, San Lorenzo, Santa Clara, Santa Rita, Sherman, Silver City, Summit, Truth Or Consequences, Tyrone, Vanadium, Virden, White Signal, Whitewater, Williamsburg, Wilna.

Total of Listed Advertising $840.00

Rates quoted herein are based on current publisher rate schedules and are subject to change (including increases due to issue extensions beyond 12 months). Actual rates are not guaranteed until approximately 90 days prior to directory Close Date. Rates shown do not reflect applicable sales taxes; e.g., OK, NM, etc. Prices for White Page items requiring camera-ready art include the artwork processing fees; charges for display artwork are not reflected on the N.A.T. Report. All invoices are subject to 1.5% late fee after 30 days from invoice date.

Signature: _____

Date: _____

Item Code Descriptions

BLN	Bold Name & Number Listing
EL	Extra Line
WFN2	White Page Feature Superbold Name & Number
WIP	White Page Internet Pointer
YIP	Yellow Page Internet Pointer

PNM

Printed On November 20, 2014
Page 1

NATIONAL YELLOW PAGES DIRECT
P.O. BOX 352
LESLIE AR., 72645

870-447-2633
Fax: 870-447-2643

DIRECTORY: (048955) NM WESTERN NM REGIONAL
PUBLISHER: NAMES & NUMBERS

Publishes: 01/15
Distribution: 35,000

WHITE PAGES	ITEM	RATE
SURROUNDING AREA TOWNS		
PNM	WBLN	232.00
WWW.PNM.COM	WEL	102.00
(ADDRESS OMITTED)		
ALL CUSTOMER SERVICES 24-HR EMERGENCIES & ASIS	WEL	102.00
TENCIA EN ESPANOL CALL TOLL FREE		
888 342-5766		
888 DIAL-PNM		
CALL BEFORE YOU DIG 811	WAL	102.00
SILVER CITY		
PNM	WBLN	232.00
WWW.PNM.COM	WEL	102.00
(ADDRESS OMITTED)		
ALL CUSTOMER SERVICES 24-HR EMERGENCIES & ASIS	WEL	102.00
TENCIA EN ESPANOL CALL TOLL FREE		
888 342-5766		
888 DIAL-PNM		
CALL BEFORE YOU DIG 811	WAL	102.00
DEMING		
PNM	WBLN	232.00
WWW.PNM.COM	WEL	102.00
(ADDRESS OMITTED)		
ALL CUSTOMER SERVICES 24-HR EMERGENCIES & ASIS	WEL	102.00
TENCIA EN ESPANOL CALL TOLL FREE		
888 342-5766		
888 DIAL-PNM		
CALL BEFORE YOU DIG 811	WAL	102.00

HEADING: ELECTRIC COMPANIES	ITEM	RATE
PNM	BLN	232.00
WWW.PNM.COM	EL	102.00
PLEASE SEE OUR LISTINGS IN THE WHITE PAGES	EL	102.00
(ADDRESS OMITTED)		
888 342-5766		
888 DIAL-PNM		

TOTAL ADVERTISING COST FOR NM WESTERN NM REGIONAL $2,050.00

Coverage:

Arenas Valley, Bayard, Buckhorn, Cliff, Deming, Faywood, Fort Bayard, Gila, Glenwood, Hanover, Hurley, Lordsburg, Mimbres, Mule Creek, Pinos Altos, Red Rock, Santa Clara, Silver City, Tyrone.

PNM

Printed On November 20, 2014
Page 2

NATIONAL YELLOW PAGES DIRECT
P.O. BOX 352
LESLIE AR., 72645

870-447-2633
Fax: 870-447-2643

Total of Listed Advertising $2,050.00

Rates quoted herein are based on current publisher rate schedules and are subject to change (including increases due to issue extensions beyond 12 months). Actual rates are not guaranteed until approximately 90 days prior to directory Close Date. Rates shown do not reflect applicable sales taxes; e.g., OK, NM, etc. Prices for White Page items requiring camera-ready art include the artwork processing fees; charges for display artwork are not reflected on the N.A.T. Report. All invoices are subject to 1.5% late fee after 30 days from invoice date.

Signature: _____

Date: _____

Item Code Descriptions

BLN	Bold Name & Number Listing
EL	Extra Line
WAL	White Page Alternate Call Listing
WBLN	White Page Bold Name & Number Listing
WEL	White Page Extra Line

OCT 21 PM 3:33

DATE: OCT 7, 2013 INVOICE NO: 2422

ACCOUNT: 5275-PNM

TERMS: Due upon receipt

PLEASE REMIT PAYMENT TO:

NATIONAL YELLOW PAGES DIRECT
P. O. BOX 352
LESLIE, AR 72645

870-447-2633 Fax: 870-447-2643

INVOICED TO:

PNM
Roger Larsen
PNM Resources
Main Office
Albuquerque, NM 87158-0605

STATE/DIRECTORY	REFERENCE	ISSUE	AMOUNT	TAX	TOTAL
Current Directory Charges					
048606(DEX) NM Albuquerque Westare	Initial Billing	01-14	1,050.00	52.50	1,102.50
048049(DEX) NM Albuquerque(W)	Initial Billing	01-14	1,776.00	88.80	1,864.80
048050(DEX) NM Albuquerque(Y)	Initial Billing	01-14	1,506.00	75.30	1,581.30
048267(NAN) NM Eastern Nm Regional	Initial Billing	04-14	835.00	41.75	876.75
048693(NAN) NM Santa Fe	Initial Billing	04-14	922.00	46.10	968.10
Media Adjustments					
048606(DEX) NM Albuquerque Westare	Valid Pub Adjustment	01-13	114.00	5.70	119.70

New Mexico Telephone book Invoice 2422

Subtotal	NMGRT	Total	Account Number
		$ 6,513.00	7-921000-951-00000000-00000000-530-7100

Submitted 10-21-2013 Rlarsen Celestina Blan

Approved _____ Voucher _____

Totals:	6,203.00	310.15	6,513.15
TOTAL AMOUNT DUE:			**$6,513.15**

PLEASE RETURN ONE COPY WITH PAYMENT

PNM

Printed On November 20, 2014
Page 1

NATIONAL YELLOW PAGES DIRECT
P.O. BOX 352
LESLIE AR., 72645

870-447-2633
Fax: 870-447-2643

DIRECTORY: (048606) NM ALBUQUERQUE WESTAREA
PUBLISHER: DEX MEDIA, INC.

Publishes: 01/14
Distribution: 114,502

WHITE PAGES	ITEM	RATE
PNM	WFN2	360.00
WWW.PNM.COM	WIP	114.00
OR		
(ADDRESS OMITTED)		
505 246-5700		
888 DIAL-PNM		

HEADING: ELECTRIC COMPANIES	ITEM	RATE
PNM	BLN	186.00
PLEASE SEE OUR LISTINGS IN THE WHITE PAGES	EL	126.00
(ADDRESS OMITTED)		
888 342-5766		
888 DIAL-PNM		
CALL BEFORE YOU DIG	AL	126.00
811		
WWW.PNM.COM	YIP	138.00

TOTAL ADVERTISING COST FOR NM ALBUQUERQUE WESTAREA $1,050.00

Coverage:

Alameda, Albuquerque, Algodones, Bernalillo, Budaghers, Cochiti, Cochiti Lake, Cochiti Pueblo, Corrales, Domingo, Jemez Pueblo, Kewa, Los Ranchos De Albuquerque, North Valley, Paradise Hills, Pena Blanca, Placitas, Pueblo Of Sandia Village, Rio Rancho, San Felipe Pueblo, San Ysidro, Sandia Pueblo, Santa Ana Pueblo, Santo Domingo Pueblo, South Valley, Tamaya, Village Of Los Ranchos, Zia Pueblo.

Total of Listed Advertising $1,050.00

Rates quoted herein are based on current publisher rate schedules and are subject to change (including increases due to issue extensions beyond 12 months). Actual rates are not guaranteed until approximately 90 days prior to directory Close Date. Rates shown do not reflect applicable sales taxes; e.g., OK, NM, etc. Prices for White Page items requiring camera-ready art include the artwork processing fees; charges for display artwork are not reflected on the N.A.T. Report. All invoices are subject to 1.5% late fee after 30 days from invoice date.

Signature: _____

Date: _____

Item Code Descriptions

AL	Alternate Call Listing
BLN	Bold Name & Number Listing
EL	Extra Line
WFN2	White Page Feature Superbold Name & Number
WIP	White Page Internet Pointer
YIP	Yellow Page Internet Pointer

PNM

Printed On November 20, 2014
Page 1

NATIONAL YELLOW PAGES DIRECT
P.O. BOX 352
LESLIE AR., 72645

870-447-2633
Fax: 870-447-2643

DIRECTORY: (048049) NM ALBUQUERQUE(W)
PUBLISHER: DEX MEDIA, INC.

Publishes: 01/14
Distribution: 19,498

WHITE PAGES	ITEM	RATE
PNM RESIDENTIAL CUSTOMERS IN ENGLISH Y ES ESPANOL (ADDRESS OMITTED) 888 342-5766 888 DIAL-PNM WWW.PNM.COM	WFN2 WIP	1,428.00 348.00
TOTAL ADVERTISING COST FOR NM ALBUQUERQUE(W)		$1,776.00

Coverage:

Abo, Adelino, Alameda, Albuquerque, Algodones, Armijo, Bernalillo, Bosque Farms, Broncho, Budaghers, Carnuel, Cedar Crest, Cedar Grove, Cedarvale, Chilili, Cochiti, Cochiti Lake, Cochiti Pueblo, Corrales, Dalies, Domingo, Edgewood, El Cerro-Monterey Park, Escabosa, Estancia, Golden, Gran Quivira, Isleta, Isleta Pueblo, Isleta Village Proper, Jemez Pueblo, Jemez Springs, Kewa, Kirkland Afb, Los Chaves, Los Lunas, Los Ranchose De, Los Trujillos-Gabaldon, Lucy, Manzano, Mcintosh, Meadow Lake, Moriarty, Mountainair, North Valley, Pajarito, Paradise Hills, Pena Blanca, Peralta, Placitas, Ponderosa, Pueblo Of Sandia Village, Rio Communities North, Rio Rancho, San Antonito, San Felipe Pueblo, San Ysidro, Sandia Heights, Sandia Park, Sandia Pueblo, Santa Ana Pueble, Santo Domingo Pueblo, Silio, South Valley, Stanley, Tajique, Tamaya, Tijeras, Tome, Tome-Adelino, Torreon, Univ Of New Mexico, Unm, Valencia, Village Of Los Ranchos, Willard, Zia Pueblo.

Total of Listed Advertising $1,776.00

Rates quoted herein are based on current publisher rate schedules and are subject to change (including increases due to issue extensions beyond 12 months). Actual rates are not guaranteed until approximately 90 days prior to directory Close Date. Rates shown do not reflect applicable sales taxes; e.g., OK, NM, etc. Prices for White Page items requiring camera-ready art include the artwork processing fees; charges for display artwork are not reflected on the N.A.T. Report. All invoices are subject to 1.5% late fee after 30 days from invoice date.

Signature: _____

Date: _____

Item Code Descriptions

WFN2	White Page Feature Superbold Name & Number
WIP	White Page Internet Pointer

PNM

Printed On November 20, 2014
Page 1

NATIONAL YELLOW PAGES DIRECT
P.O. BOX 352
LESLIE AR., 72645

870-447-2633
Fax: 870-447-2643

DIRECTORY: (048050) NM ALBUQUERQUE(Y)
PUBLISHER: DEX MEDIA, INC.

Publishes: 01/14
Distribution: 401,314

HEADING: ELECTRIC COMPANIES	ITEM	RATE
PNM	BLN	708.00
PLEASE SEE OUR LISTINGS IN THE WHITE PAGES	EL	390.00
(ADDRESS OMITTED)		
888 342-5766		
888 DIAL-PNM		
WWW.PNM.COM	YIP	408.00

TOTAL ADVERTISING COST FOR NM ALBUQUERQUE(Y) $1,506.00

Coverage:

Abo, Adelino, Alameda, Albuquerque, Algodones, Armijo, Bernalillo, Bosque Farms, Broncho, Budaghers, Carnuel, Cedar Crest, Cedar Grove, Cedarvale, Chilili, Cochiti, Cochiti Lake, Cochiti Pueblo, Corrales, Dalies, Domingo, Edgewood, El Cerro-Monterey Park, Escabosa, Estancia, Golden, Gran Quivira, Isleta, Isleta Pueblo, Isleta Village Proper, Jemez Pueblo, Jemez Springs, Kewa, Kirtland Afb, Los Chaves, Los Lunas, Los Ranchos De Albuquerque, Los Trujillos-Gabaldon, Lucy, Manzano, Mcintosh, Meadow Lake, Moriarty, Mountainair, North Valley, Pajarito, Paradise Hills, Pena Blanca, Peralta, Placitas, Ponderosa, Pueblo Of Sandia Village, Rio Communities North, Rio Rancho, San Antonito, San Felipe Pueblo, San Ysidro, Sandia Heights, Sandia Park, Sandia Pueblo, Santa Ana Pueblo, Santo Domingo Pueblo, Silio, South Valley, Stanley, Tajique, Tamaya, Tijeras, Tome, Tome-Adelino, Torreon, Univ Of New Mexico, Unm, Valencia, Village Of Los Ranchos, Willard, Zia Pueblo.

Total of Listed Advertising $1,506.00

Rates quoted herein are based on current publisher rate schedules and are subject to change (including increases due to issue extensions beyond 12 months). Actual rates are not guaranteed until approximately 90 days prior to directory Close Date. Rates shown do not reflect applicable sales taxes; e.g., OK, NM, etc. Prices for White Page items requiring camera-ready art include the artwork processing fees; charges for display artwork are not reflected on the N.A.T. Report. All invoices are subject to 1.5% late fee after 30 days from invoice date.

Signature: _____

Date: _____

Item Code Descriptions

BLN	Bold Name & Number Listing
EL	Extra Line
YIP	Yellow Page Internet Pointer

PNM

Printed On November 20, 2014
Page 1

NATIONAL YELLOW PAGES DIRECT
P.O. BOX 352
LESLIE AR., 72645

870-447-2633
Fax: 870-447-2643

DIRECTORY: (048267) NM EASTERN NM REGIONAL
PUBLISHER: NAMES & NUMBERS

Publishes: 04/14
Distribution: 73,100

		ITEM	RATE
	WHITE PAGES		
	TELCO WHITE PAGES		
	PNM	WBLN	195.00
	WWW.PNM.COM	WEL	89.00
	(ADDRESS OMITTED)		
	ALL CUSTOMER SERVICES 24-HR EMERGENCIES & ASIS	WEL	89.00
	TENCIA EN ESPANOL CALL TOLL FREE		
	888 342-5766		
	888 DIAL-PNM		
	CALL BEFORE YOU DIG	WAL	89.00
	(ADDRESS OMITTED)		
	811		
HEADING:	ELECTRIC COMPANIES	ITEM	RATE
	PNM	BLN	195.00
	WWW.PNM.COM	EL	89.00
	PLEASE SEE OUR LISTING IN THE WHITE PAGES	EL	89.00
	(ADDRESS OMITTED)		
	888 342-5766		
	888 DIAL-PNM		
HEADING:	NONE	ITEM	RATE
	PNM	SRL	
	97 SANTE FE DR		
	374-8375		
	PNM GAS CO	SRL	
	600 S GEORGIA ST CLOVIS		
	505 763-8400		
	PNM	SRL	
	97 SANTE FE DR CLAYTON		
	505 374-8375		
	TOTAL ADVERTISING COST FOR NM EASTERN NM REGIONAL		$835.00

Coverage:

Abbott, Amistad, Anton Chico, Bard, Broadview, Cannon Afb, Causey, Clayton, Clovis, Conchas Dam, Corona, Dora, Elida, Encino, Farwell, Floyd, Ft Sumner, Gladstone, Grady, House, Kenna, Lingo, Logan, Mcalister, Melrose, Mills, Milnesand, Mosquero, Muleshoe, Nara Visa, Newkirk, Pep, Portales, Quay, Ribera, Rogers, Roy, Saint Vrain, San Antonio, San Jon, San Jose, Santa Rosa, Sedan, Serafina, Stanley, Taiban, Texico, Trementina, Tucumcari, Vaughn, Villanueva, Yeso.

Total of Listed Advertising $835.00

PNM

Printed On November 20, 2014
Page 2

NATIONAL YELLOW PAGES DIRECT
P.O. BOX 352
LESLIE AR., 72645

870-447-2633
Fax: 870-447-2643

Rates quoted herein are based on current publisher rate schedules and are subject to change (including increases due to issue extensions beyond 12 months). Actual rates are not guaranteed until approximately 90 days prior to directory Close Date. Rates shown do not reflect applicable sales taxes; e.g., OK, NM, etc. Prices for White Page items requiring camera-ready art include the artwork processing fees; charges for display artwork are not reflected on the N.A.T. Report. All invoices are subject to 1.5% late fee after 30 days from invoice date.

Signature: _____

Date: _____

Item Code Descriptions

BLN	Bold Name & Number Listing
EL	Extra Line
SRL	Service Regular Listing
WAL	White Page Alternate Call Listing
WBLN	White Page Bold Name & Number Listing
WEL	White Page Extra Line

PNM

Printed On November 20, 2014
Page 1

NATIONAL YELLOW PAGES DIRECT
P.O. BOX 352
LESLIE AR., 72645

870-447-2633
Fax: 870-447-2643

DIRECTORY: (048693) NM SANTA FE
PUBLISHER: NAMES & NUMBERS

Publishes: 04/14
Distribution: 121,000

	WHITE PAGES	ITEM	RATE
	SANTA FE BUSINESS WHITE PAGES		
	PNM	WBLN	194.00
	WWW.PNM.COM	WEL	89.00
	(ADDRESS OMITTED)		
	ALL CUSTOMER SERVICES 24-HR EMERGENCIES & ASIS	WEL	89.00
	TENCIA EN ESPANOL CALL TOLL FREE		
	888 342-5766		
	888 DIAL-PNM		
	CALL BEFORE YOU DIG 811	WAL	89.00
	TTY-TDD HEARING IMPAIRED 800 640-9382	WAL	89.00

HEADING:	ELECTRIC COMPANIES	ITEM	RATE
	PNM	BLN	194.00
	WWW.PNM.COM	EL	89.00
	PLEASE SEE OUR LISTINGS IN THE WHITE PAGES	EL	89.00
	(ADDRESS OMITTED)		
	888 342-5766		
	888 DIAL-PNM		

HEADING:	NONE	ITEM	RATE
	PNM	SRL	
	PLEASE SEE OUR LISTINGS IN THE WHITE PAGES		
	2041 S PACHEO SANTA FE		
	505 950-1830		
	PNM	SRL	
	(ADDRESS OMITTED)		
	505 672-3729		

TOTAL ADVERTISING COST FOR NM SANTA FE $922.00

Coverage:

Cerrillos, Glorieta, Herandez, Lamy, Pecos, Rowe, Santa Fe, Stanley, Tesuque.

Total of Listed Advertising $922.00

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Signature: _____

Date: _____

PNM

Printed On November 20, 2014
Page 2

NATIONAL YELLOW PAGES DIRECT
P.O. BOX 352
LESLIE AR., 72645

870-447-2633
Fax: 870-447-2643

Item Code Descriptions

BLN	Bold Name & Number Listing
EL	Extra Line
SRL	Service Regular Listing
WAL	White Page Alternate Call Listing
WBLN	White Page Bold Name & Number Listing
WEL	White Page Extra Line

DATE: JAN 29, 2014 | INVOICE NO: 2434

ACCOUNT: 5275-PNM

TERMS: Due upon receipt

PLEASE REMIT PAYMENT TO:

NATIONAL YELLOW PAGES DIRECT
P. O. BOX 352
LESLIE, AR 72645

870-447-2633 Fax: 870-447-2643

INVOICED TO:

PNM
Roger Larsen
PNM Resources
Main Office
Albuquerque, NM 87158-0605

STATE/DIRECTORY	REFERENCE	ISSUE	AMOUNT	TAX	TOTAL
Current Directory Charges					
048010(DEX) NM Alamogordo	Initial Billing	04-14	960.00	48.00	1,008.00
048653(LMB) NM Ruidoso	Initial Billing	05-14	783.00	39.15	822.15
048692(DEX) NM Santa Fe	Initial Billing	05-14	1,518.00	75.90	1,593.90
Media Adjustments					
048606(DEX) NM Albuquerque Westare	Valid Pub Adjustment	01-12	114.00	5.70	119.70

Q1 Telephone books - Alamogordo, Ruidoso, Santa Fe			7-923000-924-NRTC0001-370-7185
Subtotal	NMGRT	Total	
Submitted 2-3-14		3,543.75	

151903
2-11

Totals:	3,375.00	168.75	3,543.75

TOTAL AMOUNT DUE: $3,543.75

PLEASE RETURN ONE COPY WITH PAYMENT

PNM

Printed On November 20, 2014
Page 1

NATIONAL YELLOW PAGES DIRECT
P.O. BOX 352
LESLIE AR., 72645

870-447-2633
Fax: 870-447-2643

DIRECTORY: (048010) NM ALAMOGORDO
PUBLISHER: DEX MEDIA, INC. Publishes: 04/14

		ITEM	RATE
	WHITE PAGES		
	ALAMOGORDO & SURROUNDING AREA		
	PNM	WFN2	390.00
	WWW.PNM.COM	WEL	120.00
	ALL CUSTOMER SERVICES 24-HR EMERGENCIES &		
	ASISTENCIA EN ESPANOL CALL TOLL FREE		
	(ADDRESS OMITTED)		
	505 473-3200		
	888 DIAL-PNM		
HEADING:	ELECTRIC COMPANIES	ITEM	RATE
	PNM	BLN	210.00
	WWW.PNM.COM	EL	120.00
	PLEASE SEE OUR LISTING IN THE WHITE PAGES	EL	120.00
	(ADDRESS OMITTED)		
	888 342-5766		
	888 DIAL-PNM		
	ORDER TOTAL		960.00
	TOTAL ADVERTISING COST FOR NM ALAMOGORDO		$960.00

Coverage:

Alamogordo, Alto, Ancho, Angus, Bent, Berino, Boles Acres, Capitan, Carrizozo, Cloudcroft, Coyote, Duran, Elk, Fort Stanton, Glencoe, High Rolls, High Rolls Mountain Park, Holloman Afb, Holloman Air Force Base, Hollywood, La Luz, Mayhill, Mescalero, Mesquite, Nogal, Orogrande, Oscura, Oscuro, Pinon, Ruidoso, Ruidoso Downs, Sacramento, Sunspot, Tecolote, Three Rivers, Timberon, Tularosa, Vado, Valmont, Weed, White Oaks, White Sands, White Sands Missile Range.

Total of Listed Advertising	960.00
	$0.00
Total of Listed Advertising (Net)	$960.00

Rates quoted herein are based on current publisher rate schedules and are subject to change (including increases due to issue extensions beyond 12 months). Actual rates are not guaranteed until approximately 90 days prior to directory Close Date. Rates shown do not reflect applicable sales taxes; e.g., OK, NM, etc. Prices for White Page items requiring camera-ready art include the artwork processing fees; charges for display artwork are not reflected on the N.A.T. Report. All invoices are subject to 1.5% late fee after 30 days from invoice date.

Signature: _____

Date: _____

Item Code Descriptions

BLN	Bold Name & Number Listing
EL	Extra Line
WEL	White Page Extra Line
WFN2	White Page Feature Superbold Name & Number

PNM

Printed On November 20, 2014
Page 1

NATIONAL YELLOW PAGES DIRECT
P.O. BOX 352
LESLIE AR., 72645

870-447-2633
Fax: 870-447-2643

DIRECTORY: (048653) NM RUIDOSO
PUBLISHER: BERRY AGENCY LLC.

Publishes: 05/14
Distribution: 17,118

	WHITE PAGES	ITEM	RATE
	RUIDOSO/WHITE		
	PNM ALL CUSTOMER SERVICES 24-HR EMERGENCIES & ASIS TENCIA EN ESPANOL CAL (ADDRESS OMITTED) 888 342-5766	WFN2	513.00

HEADING:	ELECTRIC COMPANIES	ITEM	RATE
	PNM PLEASE SEE OUR LISTINGS IN THE WHITE PAGES (ADDRESS OMITTED) 888 342-5766 888 DIAL-PNM	BLN EL	168.00 102.00

TOTAL ADVERTISING COST FOR NM RUIDOSO $783.00

Coverage:

Altoona, Bent, Capitan, Corona, Glencoe, Hondo, Lincoln, Mescalero, Nogal, Ruidoso, Ruidoso Downs.

Total of Listed Advertising $783.00

Rates quoted herein are based on current publisher rate schedules and are subject to change (including increases due to issue extensions beyond 12 months). Actual rates are not guaranteed until approximately 90 days prior to directory Close Date. Rates shown do not reflect applicable sales taxes; e.g., OK, NM, etc. Prices for White Page items requiring camera-ready art include the artwork processing fees; charges for display artwork are not reflected on the N.A.T. Report. All invoices are subject to 1.5% late fee after 30 days from invoice date.

Signature: _____

Date: _____

Item Code Descriptions

BLN	Bold Name & Number Listing
EL	Extra Line
WFN2	White Page Feature Superbold Name & Number

PNM

Printed On November 20, 2014
Page 1

NATIONAL YELLOW PAGES DIRECT
P.O. BOX 352
LESLIE AR., 72645

870-447-2633
Fax: 870-447-2643

DIRECTORY: (048692) NM SANTA FE
PUBLISHER: DEX MEDIA, INC.

Publishes: 05/14
Distribution: 99,236

	WHITE PAGES	ITEM	RATE
	PNM ALL CUSTOMER SERVICES 24-HR EMERGENCIES & ASISTENCIA EN ESPANOL CALL TOLL FREE (ADDRESS OMITTED) 505 473-3200 888 DIAL-PNM WWW.PNM.COM	WFN2	660.00
		WIP	162.00
HEADING:	ELECTRIC COMPANIES	ITEM	RATE
	SANTA FE		
	PNM PLEASE SEE OUR LISTING IN THE WHITE PAGES (ADDRESS OMITTED) 888 342-5766 888 DIAL-PNM WWW.PNM.COM	BLN EL	330.00 174.00
		YIP	192.00
	TOTAL ADVERTISING COST FOR NM SANTA FE		$1,518.00

Coverage:

Agua Fria, Canada De Los Alamos, Canoncito, Cerrillos, Chimayo, Chupadero, Cuartelez, Cundiyo, Cuyamungue, El Rancho, El Valle De Arroyo Seco, Eldorado At Santa Fe, Espanola, Galisteo, Glorieta, Hernandez, Ilfeld, Jaconita, La Cienega, La Puebla, Lamy, Los Alamos, Los Cerrillos, Madrid, Nambe, Pecos, Pojoaque, Rio En Medio, Rowe, San Ildefonso Pueblo, San Juan, Santa Clara Pueblo, Santa Cruz, Santa Fe, Sombrillo, Tesuque, Tesuque Pueblo, White Rock.

Total of Listed Advertising $1,518.00

Rates quoted herein are based on current publisher rate schedules and are subject to change (including increases due to issue extensions beyond 12 months). Actual rates are not guaranteed until approximately 90 days prior to directory Close Date. Rates shown do not reflect applicable sales taxes; e.g., OK, NM, etc. Prices for White Page items requiring camera-ready art include the artwork processing fees; charges for display artwork are not reflected on the N.A.T. Report. All invoices are subject to 1.5% late fee after 30 days from invoice date.

Signature: _____

Date: _____

Item Code Descriptions

BLN	Bold Name & Number Listing
EL	Extra Line
WFN2	White Page Feature Superbold Name & Number
WIP	White Page Internet Pointer
YIP	Yellow Page Internet Pointer

DATE:	APR 14, 2014	INVOICE NO: 2455
ACCOUNT:	5275-PNM	
TERMS:	Due upon receipt	

PLEASE REMIT PAYMENT TO:

NATIONAL YELLOW PAGES DIRECT
P. O. BOX 352
LESLIE, AR 72645

870-447-2633 Fax: 870-447-2643

INVOICED TO:

PNM
Roger Larsen
PNM Resources
Main Office
Albuquerque, NM 87158-0605

STATE/DIRECTORY	REFERENCE	ISSUE	AMOUNT	TAX	TOTAL
Current Directory Charges					
048166(DEX) NM Belen	Initial Billing	06-14	912.00	45.60	957.60
100397(NAN) NM Las Vegas Nm	Initial Billing	11-14	1,449.00	72.45	1,521.45
048458(DEX) NM Las Vegas-Raton Are	Initial Billing	09-14	702.00	35.10	737.10
		Totals:	3,063.00	153.15	3,216.15

National Yellow Pages Direct

Subtotal $ 3,216.15 NMGRT Total $ 3,216.15

Submitted 4-18-14

Approved _____

Account Number $ 3,216.15

7-923000-924-NRTC0001-370-7185

Celestina Blair

Voucher _____

TOTAL AMOUNT DUE: $3,216.15

PLEASE RETURN ONE COPY WITH PAYMENT

PNM

Printed On March 18, 2014
Page 1

NATIONAL YELLOW PAGES DIRECT
P.O. BOX 352
LESLIE AR., 72645

870-447-2633
Fax: 870-447-2643

DIRECTORY: (048166) NM BELEN
PUBLISHER: DEX ONE CORPORATION

Publishes: 06/14
Distribution: 38,860

WHITE PAGES	ITEM	RATE
BELEN		
PNM ALL CUSTOMER SERVICES 24-HR EMERGENCIES & ASIS TENCIA EN ESPANOL CALL TOLL FREE (ADDRESS OMITTED) 505 864-2676 888 DIAL-PNM	WFN1	426.00

HEADING: ELECTRIC COMPANIES	ITEM	RATE
PNM	BLN	222.00
PLEASE SEE OUR LISTINGS IN THE WHITE PAGES	EL	126.00
(ADDRESS OMITTED) 888 342-5766 888 DIAL-PNM		
WWW.PNM.COM	YIP	138.00
TOTAL ADVERTISING COST FOR NM BELEN		$912.00

Coverage:

Abeytas, Adelino, Becker, Belen, Bernardo, Bosque, Bosque Farms, Casa Colorada, Contreras, Dalies, El Cerro-Monterey Park, Isleta, Isleta Pueblo, Isleta Village Proper, Jarales, La Joya, Las Nutrias, Los Chaves, Los Lunas, Los Trujillos, Los Trujillos-Gabaldon, Meadow Lake, Peralta, Rio Communities, Rio Communities North, Sabinal, Scholle, Tome, Tome-Adelino, Valencia, Veguita.

Total of Listed Advertising $912.00

Rates quoted herein are based on current publisher rate schedules and are subject to change (including increases due to issue extensions beyond 12 months). Actual rates are not guaranteed until approximately 90 days prior to directory Close Date. Rates shown do not reflect applicable sales taxes; e.g., OK, NM, etc. Prices for White Page items requiring camera-ready art include the artwork processing fees; charges for display artwork are not reflected on the N.A.T. Report. All invoices are subject to 1.5% late fee after 30 days from invoice date.

Signature: _____

Date: _____

Item Code Descriptions

BLN	Bold Name & Number Listing
EL	Extra Line
WFN1	White Page Superbold Name for Captions only
YIP	Yellow Page Internet Pointer

PNM

Printed On March 18, 2014
Page 1

NATIONAL YELLOW PAGES DIRECT
P.O. BOX 352
LESLIE AR., 72645

870-447-2633
Fax: 870-447-2643

DIRECTORY: (048458) NM LAS VEGAS-RATON AREA
PUBLISHER: DEX ONE CORPORATION

Publishes: 09/14
Distribution: 29,814

		ITEM	RATE
	WHITE PAGES		
	LAS VEGAS AND SURROUNDING AREA		
	PNM (ADDRESS OMITTED) ALL CUSTOMER SERVICES 24-HR EMERGENCIES & ASISTENCIA EN ESPANOL CALL TOLL FREE OR DIAL 888 342-5766 888 DIAL-PNM WWW.PNM.COM	WFN2 WIP	282.00 90.00
HEADING:	ELECTRIC COMPANIES	ITEM	RATE
	PNM PLEASE SEE OUR LISTINGS IN THE WHITE PAGES (ADDRESS OMITTED) 888 342-5766 888 DIAL-PNM WWW.PNM.COM	BLN EL YIP	138.00 90.00 102.00
	TOTAL ADVERTISING COST FOR NM LAS VEGAS-RATON AREA		$702.00

Coverage:

Abbott, Albert, Angel Fire, Anton Chico, Buena Vista, Bueyeros, Capulin, Chacon, Cimarron, Clayton, Cleveland, Colfax, Colmor, Corazon, Des Moines, Dilia, El Porvenir, Folsom, French, Garita, Gascon, Gladstone, Gonzales Ranch, Grande, Grenville, Guadalupita, Hebron, Ilfeld, Koehler, La Cueva, La Loma, Las Vegas, Ledoux, Levy, Lucero, Maxwell, Miami, Mills, Montezuma, Mora, Mosquero, Mount Dora, Ocate, Ojo Feliz, Onava, Optimo, Rainsville, Raton, Ribera, Rociada, Romeroville, Roy, Royce, Sabinoso, San Ignacio, San Jose, Sanchez, Santa Ana, Sapello, Sena, Seneca, Serafina, Sofia, Solano, Springer, Trementina, Trujillo, Ute Park, Valmora, Villanueva, Wagon Mound, Watrous, Yates.

Total of Listed Advertising $702.00

Rates quoted herein are based on current publisher rate schedules and are subject to change (including increases due to issue extensions beyond 12 months). Actual rates are not guaranteed until approximately 90 days prior to directory Close Date. Rates shown do not reflect applicable sales taxes; e.g., OK, NM, etc. Prices for White Page items requiring camera-ready art include the artwork processing fees; charges for display artwork are not reflected on the N.A.T. Report. All invoices are subject to 1.5% late fee after 30 days from invoice date.

Signature: _____

Date: _____

Item Code Descriptions

BLN	Bold Name & Number Listing
EL	Extra Line
WFN2	White Page Feature Superbold Name & Number
WIP	White Page Internet Pointer
YIP	Yellow Page Internet Pointer

PNM

Printed On March 18, 2014
Page 1

NATIONAL YELLOW PAGES DIRECT
P.O. BOX 352
LESLIE AR., 72645

870-447-2633
Fax: 870-447-2643

DIRECTORY: (100397) NM LAS VEGAS NM
PUBLISHER: NAMES & NUMBERS

Publishes: 11/14
Distribution: 32,000

WHITE PAGES	ITEM	RATE
LAS VEGAS		
PNM	WBLN	183.00
WWW.PNM.COM	WEL	90.00
ALL CUSTOMER SERVICES 24-HR EMERGENCIES & ASIS	WEL	90.00
TENCIA EN ESPANOL CALL TOLL FREE		
(ADDRESS OMITTED)		
888 342-5766		
888 DIAL-PNM	WAL	90.00
CALL BEFORE YOU DIG	WAL	90.00
811		
SANTA FE BUS		
PNM	WBLN	183.00
WWW.PNM.COM	WEL	90.00
ALL CUSTOMER SERVICES 24-HR EMERGENCIES & ASIS	WEL	90.00
TENCIA EN ESPANOL CALL TOLL FREE		
(ADDRESS OMITTED)		
888 342-5766		
888 DIAL-PNM	WAL	90.00
CALL BEFORE YOU DIG	WAL	90.00
811		

HEADING: ELECTRIC COMPANIES	ITEM	RATE
PNM	BLN	183.00
WWW.PNM.COM	EL	90.00
PLEASE SEE OUR LISTINGS IN THE WHITE PAGES	EL	90.00
(ADDRESS OMITTED)		
888 342-5766		
888 DIAL-PNM		

TOTAL ADVERTISING COST FOR NM LAS VEGAS NM $1,449.00

Coverage:

Conchas Dam, Cuervo, Gallegos, Garita, Ilfeld, Las Vegas, Montezuma, Newkirk, Pecos, Ribera, Rowe, San Jose, Sapello, Serafina, Solano, Tererro, Trementina, Villanueva.

Total of Listed Advertising $1,449.00

Rates quoted herein are based on current publisher rate schedules and are subject to change (including increases due to issue extensions beyond 12 months). Actual rates are not guaranteed until approximately 90 days prior to directory Close Date. Rates shown do not reflect applicable sales taxes; e.g., OK, NM, etc. Prices for White Page items requiring camera-ready art include the artwork processing fees; charges for display artwork are not reflected on the N.A.T. Report. All invoices are subject to 1.5% late fee after 30 days from invoice date.

PNM

Printed On March 18, 2014
Page 2

NATIONAL YELLOW PAGES DIRECT
P.O. BOX 352
LESLIE AR., 72645

870-447-2633
Fax: 870-447-2643

Signature: _____

Date: _____

Item Code Descriptions

BLN	Bold Name & Number Listing
EL	Extra Line
WAL	White Page Alternate Call Listing
WBLN	White Page Bold Name & Number Listing
WEL	White Page Extra Line

Customer Communications

PNM Exhibit RL-5

Is contained in the following 197 pages

ITEM DESCRIPTION	MONTH BILLED	COST	ALLOWABLE ALLOCATION PERCENTAGE	ALLOWABLE COST	EXHIBIT PAGE NUMBER(S)
Automated Telephone System - Recording Studio	2013-07-15	$ 1,609	100%	$ 1,609	4-10 of 197
Automated Telephone System - Recording Studio	2013-10-21	$ 765	100%	$ 765	11 of 197
Automated Telephone System - Voice Talent	2013-11-04	$ 241	100%	$ 241	12-15 of 197
Automated Telephone System - Recording Studio	2014-03-18	$ 2,577	100%	$ 2,577	16 of 197
Automated Telephone System - Voice Talent	2014-03-10	$ 762	100%	$ 762	17-28 of 197
Automated Telephone System - Recording Studio	2014-04-18	$ 2,332	100%	$ 2,332	29 of 197
Automated Telephone System - Voice Talent	2014-04-10	$ 482	100%	$ 482	30-36 of 197
Automated Telephone System - Voice Talent	2013-12-16	$ 1,500	100%	$ 1,500	37 of 197
Energy Saving Tips - Saving Money On Your Winter Electric Bill	2013-09-01	$ 300	100%	$ 300	38-40 of 197
Energy Saving Tips - Summer Savings Card Design	2014-05-01	$ 763	100%	$ 763	41-42 of 197
Energy Saving Tips - Apartment Summer Posters	2014-05-01	$ 277	100%	$ 277	43-44 of 197
PNM PowerSource - Photo Formatting	2013-07-01	$ 172	100%	$ 172	45-46 of 197
PNM PowerSource - Photo Formatting	2013-08-01	$ 34	80%	$ 28	47-48 of 197
PNM PowerSource - Photo Formatting	2013-11-01	$ 46	50%	$ 23	49-50 of 197
PNM Power Source - Email Service Jan-Mar 2014	2013-12-23	$ 4,638	100%	$ 4,638	51-54 of 197
PNM PowerSource - Photo Formatting	2014-02-01	$ 56	80%	$ 45	55 of 197
PNM Power Source - Email Service Apr-June 2014	2014-03-25	$ 4,638	100%	$ 4,638	56-59 of 197
PNM PowerSource - Photo Formatting	2014-04-01	$ 80	100%	$ 80	60 of 197
PNM PowerSource - Photo Formatting	2014-05-01	$ 92	100%	$ 92	61 of 197
PNM PowerSource - Photo Formatting	2014-06-01	$ 80	100%	$ 80	62 of 197
PNM Power Source - Email Service July-Sept 2014	2014-06-20	$ 4,638	100%	$ 4,638	63-66 of 197
PNM.com - Content Development	2013-07-31	$ 5,746	100%	$ 5,746	67-68 of 197
PNM.com - Content Development	2013-09-06	$ 5,038	100%	$ 5,038	69-70 of 197
PNM.com - Content Development - Website Page Down	2013-09-06	$ 85	100%	$ 85	71-72 of 197
PNM.com - Planning and Development	2014-03-14	$ 3,826	100%	$ 3,826	73 of 197
PNM.com - Website Development	2014-08-20	$ 20,377	100%	$ 20,377	74-79 of 197
PNM.com - Content Development - Image Conversions	2014-01-01	$ 69	100%	$ 69	80 of 197
PNM.com - Content Development - PNM Profiler Conversion	2014-05-01	$ 287	100%	$ 287	81-85 of 197
PNM.com - Television Production	2013-12-20	$ 2,922	100%	$ 2,922	86 of 197
PNM.com - Television Production	2013-12-20	$ 31,141	100%	$ 31,141	87-88 of 197
SUBTOTAL		**$ 95,573**		**$ 95,532**	

ITEM DESCRIPTION	MONTH BILLED	COST	ALLOWABLE ALLOCATION PERCENTAGE	ALLOWABLE COST	EXHIBIT PAGE NUMBER(S)
TV :05 Billboard ads - Voice Talent	2013-07-31	$ 439	100%	$ 439	88-89 of 197
Renewable Energy 1 - Solar Television Production	2013-07-31	$ 2,808	100%	$ 2,808	90-91 of 197
Regional Campaign - Creative Development/Production	2013-07-31	$ 5,270	100%	$ 5,270	92 of 197
Prosperity Solar Storage /Renewable Energy 1 - TV, Radio - Q3 Media	2013-07-31	$ 15,399	100%	$ 15,399	93-112 of 197
Simple Changes - Television Campaign Planning	12/23/2013	$ 2,408	100%	$ 2,408	113-114 of 197
Renewable Energy 1 - TV Media, Regional Radio - Q4 Media	2013-09-06	$ 65,510	100%	$ 65,510	115-132 of 197
Spanish Language Campaign - Coordination	2013-09-06	$ 4,660	100%	$ 4,660	133 of 197
Spanish Language Campaign - Planning	2013-12-20	$ 3,594	100%	$ 3,594	134 of 197
Spanish Language Campaign - Planning and Coordination	2013-09-06	$ 1,894	100%	$ 1,894	135 of 197
Spanish Language Campaign - Media	2013-09-06	$ 17,796	100%	$ 17,796	136-147 of 197
Outage/Renewable Energy 1 - Campaign Planning	2013-12-20	$ 13,206	100%	$ 13,206	148 of 197
Outage/Renewable Energy 1- Campaign Planning	2013-12-20	$ 629	100%	$ 629	149 of 197
Outage/Renewable Energy 1- Television Q1 Media	2013-12-20	$ 91,610	100%	$ 91,610	150-156 of 197
Outage/Renewable Energy 1 / PNM Sky Blue- Television Q2 Media	2014-10-14	$ 140,552	100%	$ 140,552	157-167 of 197
Paperless Billing - Creative Developmant and Coordination	2014-03-14	$ 3,833	100%	$ 3,833	168-172 of 197
Outage/Renewable Energy 2 - Campaign Planning	2014-03-14	$ 10,652	100%	$ 10,652	173 of 197
Outage/Renewable Energy 2 - Campaign Planning and Coordination	2014-03-14	$ 2,762	100%	$ 2,762	174 of 197
Outage/Renewable Energy 2 - Television Production	2014-05-30	$ 23,944	100%	$ 23,944	175 of 197
Outage/Renewable Energy 2 - Television Coordination	2014-05-30	$ 346	100%	$ 346	176 of 197
Outage/Renewable Energy 2 - Television Production	2014-05-30	$ 5,186	100%	$ 5,186	177 of 197
Outage/Renewable Energy 2/PNM Sky Blue - Television Q3 Media	2014-06-20	$ 88,014	100%	$ 88,014	178-192 of 197
Youth Education - PNM Power Camp Application	2014-03-01	$ 103	100%	$ 103	193-194 of 197
Youth Education - PNM Power Camp Application	2014-04-01	$ 394	100%	$ 394	195-197 of 197
SUBTOTAL		**$ 501,007**		**$ 501,007**	
PNM Exhibit RL-5 "CUSTOMER COMMUNICATIONS"		**$ 596,579**		**$ 596,538**	**RL-5, 1 - 197**

Invoice

John Wagner Recording Studios, Inc.
PO Box 51567
Albuquerque, NM 87181-1567

Voice: (505) 296-2766
Fax: (505) 296-9374

NOTE: New Address for all payments and correspondence.

Invoice Number: 30063

Invoice Date: May 29, 2013

Page: 1

Sold To:
PUBLIC SERVICE COMPANY
ALVARADO SQUARE MS-2320
ALBUQUERQUE, NM 87158

Ship to:

Customer ID	Customer PO	Payment Terms	
PNM		Net 15 Days	
Sales Rep ID	Shipping Method	Ship Date	Due Date
			6/13/13

Quantity	Item	Description	Unit Price	Extension
8.50	TR/A	RECORDING/MIXING/EDITING "A"	170.00	1,445.00
1.00	CDRBU	CDR BACKUP	35.00	35.00
2.00	EMS	EMAILED SPOTS	12.00	24.00

IVR Recording Session $1,609.28
7 923000 924 NRTC0001 370 7185
Submitted 7-11-2013 Rlarsen RL
Approved 7-15 Voucher 117659

Subtotal	1,504.00
Sales Tax	105.28
Total Invoice Amount	1,609.28
Payment/Credit Applied	
TOTAL	1,609.28

Check/Credit Memo No:

Recording for changing Automatic bank draft to "Question regarding a bill, change Payment Arrangement to "request more time to pay".-English and Spanish

1) PymtMenu1_Initial_Speech_Prompt.wav
Current text: You can say repeat the balance, pay now, budget billing, automatic bank draft, meter reading, or more options.

New text: You can say: Repeat the Balance, Pay Now, Budget Billing, My bill, Meter Reading, or More Options.

2) PymtMenu1_Reprompt1_Speech_Prompt.wav
Current text: To hear balance and payment information again, say Repeat, or press 1. Make a debit, credit card, or electronic check payment now, say Pay Now, press 2. Information on the budget billing payment plan, say Budget Billing, 3. Apply for or change automatic bank draft payments, say bank draft, 4. Report a meter reading, say Meter reading, 5. Hear more options, such as our mailing address or statement copies, say More Options 6.

New text: To hear balance and payment information again, say Repeat, or press 1. Make a debit, credit card, or electronic check payment now, say Pay Now, press 2. Information on the budget billing payment plan, say Budget Billing, 3. Question regarding a bill, say my bill, 4. Report a meter reading, say Meter reading, 5. Hear more options, such as our mailing address or statement copies, say More Options 6.

3) PymtMenu1_Reprompt2_Speech_Prompt.wav
Current text: To hear balance and payment information again press 1. Make a debit, credit card, or electronic check payment now, press 2. Information on the budget billing payment plan, 3. Apply for or change automatic bank draft payments, 4. Report a meter reading, 5. Hear more options, such as our mailing address or statement copies, 6.

New text: To hear balance and payment information again, press 1. Make a debit, credit card, or electronic check payment now, press 2. Information on the budget billing payment plan, 3. Question regarding a bill, 4. Report a meter reading, 5. Hear more options, such as our mailing address or statement copies, 6.

4) PymtMenu1_Initial_DTMF_Prompt.wav
Current text: To repeat balance and payment information, press 1. Pay now, press 2. Budget billing, 3. Automatic Bank Draft, 4. Meter reading, 5. More options, 6.

New text: To repeat balance and payment information, press 1. Pay now, press 2. Budget billing, 3. Question regarding a bill, 4. Meter reading, 5. More options, 6.

5) PymtMenu1_Reprompt1_DTMF_Prompt.wav
Current text: To hear balance and payment information again, press 1. Make a debit, credit, or electronic check payment now, press 2. Information on the budget billing payment plan, 3. Apply for or change automatic bank draft payments, 4. Report a meter reading, 5. Hear more options such as our mailing address, or statement copies, 6.

New text: To hear balance and payment information again, press 1. Make a debit, credit card, or electronic check payment now, press 2. Information on the budget billing payment plan, 3. Question regarding a bill, 4. Report a meter reading, 5. Hear more options such as our mailing address or statement copies, 6.

6) PymtMenu2_Initial_Speech_Prompt.wav
Current text: You can say repeat the balance, pay now, payment arrangements, meter reading, or more options.

New text: You can say, Repeat the Balance, Pay Now, Request more time to pay, Question regarding a bill, Meter reading, or More Options.

7) PymtMenu2_Reprompt1_Speech_Prompt.wav
Current text: To hear balance and payment information again, say Repeat, or press 1. Make a debit, credit card, or electronic check payment now, say Pay Now, press 2. Set up an extended or special payment plan, say Payment Arrangements, 3. Report a meter reading, say Meter reading, 4. Hear more options, such as our mailing address or statement copies, say More Options, 5.

New text: To hear balance and payment information again, say Repeat, or press 1. Make a debit, credit card, or electronic check payment now, say Pay Now, press 2. Set up an extended or special payment plan, say Request more time to pay, 3. Question regarding a bill, say my bill, 4, Report a meter reading, say Meter reading, 5. Hear more options, such as our mailing address or statement copies, say More Options, 6.

8) PymtMenu2_Reprompt2_Speech_Prompt.wav
Current text: To hear balance and payment information again, press 1. Make a debit, credit card, or electronic check payment now, press 2. Set up an extended or special payment plan, 3. Report a meter reading, 4. Hear more options, such as our mailing address or statement copies, 5.

New text: To hear balance and payment information again, press 1. Make a debit, credit card, or electronic check payment now, press 2. Set up an extended or special payment plan, 3. Question regarding a bill, 4. Report a meter reading, 5. Hear more options, such as our mailing address or statement copies, 6.

9) PymtMenu2_Initial_DTMF_Prompt.wav
Current text: To repeat balance and payment information, press 1. Pay now, press 2. Set up a payment arrangement, 3. Report a Meter reading, 4. Hear more options, 5.

New text: To repeat balance and payment information, press 1. Pay now, press 2. Request more time to pay, 3. Question regarding a bill, ~~say my bill~~, 4. Report a meter reading, 5. Hear more options, 6.

10) PymtMenu2_Reprompt1_DTMF_Prompt.wav
Current text: To hear balance and payment information again, press 1. Make a debit, credit card or electronic check payment now, press 2. Set up an extended or special payment plan, 3. Question regarding a bill, say my bill, 4. Report a meter reading, 5. Hear more options, such as our mailing address or statement copies, 6.

New text: To hear balance and payment information again, press 1. Make a debit, credit card, or electronic check payment now, press 2. Request more time to pay, 3. Report a meter reading, 4. Hear more options such as our mailing address, or statement copies, 5.

11) PymtMenu3_Initial_Speech_Prompt.wav

Current text: You can say repeat the balance, pay now, meter reading, or more options.

New text: You can say, Repeat the Balance, Pay Now, My bill, Meter reading, or More Options.

12) PymtMenu3_Reprompt1_Speech_Prompt.wav
Current text: To hear balance and payment information again, say Repeat, or press 1. Make a debit, credit card, or electronic check payment now, say Pay Now, press 2. Report a meter reading, say Meter reading, 3. Hear more options, such as our mailing address or statement copies, say More Options, 4.

New text: To hear balance and payment information again, say Repeat, or press 1. Make a debit, credit card, or electronic check payment now, say Pay Now, press 2. Question regarding a bill, say my bill, 3. Report a meter reading, say meter reading, 4. Hear more options, such as our mailing address or statement copies, say More Options, 5.

13) PymtMenu3_Reprompt2_Speech_Prompt.wav
Current text: To hear balance and payment information again, press 1. Make a debit, credit card, or electronic check payment now, press 2. Report a meter reading, 3. Hear more options, such as our mailing address or statement copies, 4.

New text: To hear balance and payment information again, press 1. Make a debit, credit card or electronic check payment now, press 2. Question regarding a bill, 3. Report a meter reading, 4. Hear more options, such as our mailing address or statement copies, 5.

14) PymtMenu3_Initial_DTMF_Prompt.wav
Current text: To repeat balance and payment information, press 1. Pay now, press 2. Report a Meter reading, 3. Hear more options, 4.

New text: To repeat balance and payment information, press 1. Pay now, press 2. Question regarding a bill, 3. Report a meter reading, 4. Hear more options, 5.

15) PymtMenu3_Reprompt1_DTMF_Prompt.wav
Current text: To hear balance and payment information again, press 1. Make a debit, credit card, or electronic check payment now, press 2. Report a meter reading, 3. Hear more options such as our mailing address, or statement copies, 4.

New text: To hear balance and payment information again, press 1. Make a debit, credit card or electronic check payment now, press 2. Question regarding a bill, 3. Report a meter reading, 4. Hear more options, such as our mailing address or statement copies, 5.

16) Pymt Menu1_ Initial_Speech_Prompt=
Current text:Usted puede decir: Repita el balance, pagar ahora, Budget Billing, Pago Bancario Automático, Lectura de Medidor, u otras opciones. (3000 msec silence). Ademas, usted puede decir: Terminar la llamada ó Menú Principal

New text: Usted puede decir: Repita el balance, pagar ahora, Budget Billing, mi factura, Lectura de Medidor, u otras opciones. (3000 msec silence) Ademas, usted puede decir: Terminar la llamada ó Menú Principal

17) Pymt Menu1_Reprompt1_Speech_Prompt=

Current text: Si desea oír de nuevo la información sobre el balance y los pagos diga repetir u oprima uno. Para hacer un pago ahora con su tarjeta de debito o de crédito o con un cheque electrónico diga pagar ahora oprima dos. Para información sobre el plan de pagos Budget Billing, diga Budget Billing, tres. Para participar en el programa de pagos bancarios automáticos o si desea cambiar su pago bancario automático diga pago bancario cuatro. Si desea reportar la lectura de un medidor diga lectura de medidor, cinco. Si desea oír otras opciones como nuestra dirección de correo o para pedir copias de su cuenta diga: otras opciones seis. Además, usted puede decir terminar la llamada oprima el nueve menú principal oprima la estrella u operadora cero.

New text: Si desea oír de nuevo la información sobre el balance y los pagos diga repetir u oprima uno. Para hacer un pago ahora con su tarjeta de debito o de crédito o con un cheque electrónico diga pagar ahora oprima dos. Para información sobre el plan de pagos Budget Billing, diga Budget Billing, tres. Para preguntas en cuanto a un cuenta, diga mi factura, quatro.. Si desea reportar la lectura de un medidor diga lectura de medidor, cinco. Si desea oír otras opciones como nuestra dirección de correo o para pedir copias de su cuenta diga: otras opciones seis. Además, usted puede decir terminar la llamada oprima el nueve menú principal oprima la estrella u operadora cero.

18) Pymt Menu1_Reprompt2_Speech_Prompt=

Current text: Si desea oír de nuevo la información sobre el balance y los pagos oprima uno. Para hacer un pago ahora con su tarjeta de debito o de crédito o con un cheque electrónico oprima dos. Para información sobre el plan de pagos Budget Billing tres. Para participar en el programa de pagos bancarios automáticos o si desea cambiar su pago bancario automático cuatro. Si desea reportar la lectura de un medidor cinco. Si desea oír otras opciones como nuestra dirección de correo o para pedir copias de su cuenta seis. Para terminar esta llamada oprima el nueve para menú principal estrella para hablar con una operadora cero.

New text: Si desea oír de nuevo la información sobre el balance y los pagos oprima uno. Para hacer un pago ahora con su tarjeta de debito o de crédito o con un cheque electrónico oprima dos. Para información sobre el plan de pagos Budget Billing tres. Para preguntas en cuanto a un cuenta, quatro. Si desea reportar la lectura de un medidor cinco. Si desea oír otras opciones como nuestra dirección de correo o para pedir copias de su cuenta seis. Para terminar esta llamada oprima el nueve para el menú principal estrella para hablar con una operadora cero.

19) Pymt Menu1_Initial_DTMF_Prompt=

Current text: Si desea que se repita la información sobre el balance y los pagos oprima uno, para hacer un pago ahora oprima dos, para Budget billing tres, para los pagos bancarios automáticos quatro, para la lectura de un medidor cinco, otras opciones seis. Para terminar esta llamada oprima nueve, para volver al menú principal oprima la estrella.

New text: Si desea que se repita la información sobre el balance y los pagos oprima uno, para hacer un pago ahora oprima dos, para Budget billing tres, Para preguntas en cuanto a un cuenta,quatro, para la lectura de un medidor cinco, otras opciones seis. Para terminar esta llamada oprima nueve, para volver al menú principal oprima la estrella.

20) Pymt Menu1_Reprompt1_DTMF_Prompt=

Current text: Si desea oír de nuevo la información sobre el balance y los pagos oprima uno, para hacer un pago ahora con su tarjeta de debito o de crédito o con un cheque electrónico oprima dos, para información sobre el plan de pagos budget billing tres, para participar en el programa de pagos bancarios automáticos o

si desea cambiar su pago bancario automático cuatro, si desea reportar la lectura de un medidor cinco, si desea oír otras opciones como nuestra dirección de correo o para pedir copias de su cuenta seis. Para terminar esta llamada oprima nueve, para volver al menú principal oprima la estrella, para hablar con una operadora cero

New text: Si desea oír de nuevo la información sobre el balance y los pagos oprima uno, para hacer un pago ahora con su tarjeta de debito o de crédito o con un cheque electrónico oprima dos, para información sobre el plan de pagos budget billing tres, para Preguntas en cuanto a un cuenta, cuatro, si desea reportar la lectura de un medidor cinco, si desea oír otras opciones como nuestra dirección de correo o para pedir copias de su cuenta seis. Para terminar esta llamada oprima nueve, para volver al menú principal oprima la estrella, para hablar con una operadora cero

21) Pymt Menu1_Reprompt2_DTMF_Prompt=

Current text: Si desea oír de nuevo la información sobre el balance y los pagos oprima uno, para hacer un pago ahora con su tarjeta de debito o de crédito o con un cheque electrónico oprima dos para información sobre el plan de pagos budget billing tres, para participar en el programa de pagos bancarios automáticos o si desea cambiar su pago bancario automático cuatro, si desea reportar la lectura de un medidor cinco, si desea oír otras opciones como nuestra dirección de correo o para pedir copias de su cuenta seis. Para terminar esta llamada oprima nueve, para volver al menú principal oprima la estrella, para hablar con una operadora cero.

New Text: Si desea oír de nuevo la información sobre el balance y los pagos oprima uno, para hacer un pago ahora con su tarjeta de debito o de crédito o con un cheque electrónico oprima dos para información sobre el plan de pagos budget billing tres, para Preguntas en cuanto a un cuenta, cuatro, si desea reportar la lectura de un medidor cinco, si desea oír otras opciones como nuestra dirección de correo o para pedir copias de su cuenta seis. Para terminar esta llamada oprima nueve, para volver al menú principal oprima la estrella, para hablar con una operadora cero.

Main Menu-Moving Spanish option to the front of the main menu (English only, adding "press ?"(English & Spanish), Adding "Gracias por llamar" (Spanish only); remove "Main Menu" (English and Spanish)

34) Initial_Speech_Prompt=

Current text: Please choose from the following. You can say: Outage, Pay Now, Billing and Payments, Start or Stop Service, or General Information. (750 msec silence) Para español, diga español. (3000 msec silence)

New text: Para español, diga español, u oprima ocho. (750 msec silence). Please choose from the following. You can say: Outage or press 1, Pay Now press 2, Billing and Payments 3, Start or Stop Service 4, or General Information 5. (3000 msec silence) ***Please record the highlighted portion as a separate .wav file for this new text.***

44) Initial_Speech_Prompt=

Current text: Por favor escoja de los siguiente. Usted puede decir: Apagón, Pagar Ahora, Cobros y Pagos, Comenzar o parar Servicio, o Información General. (750 msec silence) N/A (3000 msec silence)

New text: Por favor escoja de los siguientes. Usted puede decir: Apagón u oprima 1, Pagar Ahora oprima 2, Cobros y Pagos 3, Comenzar o parar Servicio 4, o Información General 5. (750 msec silence) N/A (3000 msec silence)

Adding "Gracias por llamar" (Spanish only) to the Spanish Main Menu

45) "Gracias por llamar a PNM"

Invoice

John Wagner Recording Studios, Inc.
PO Box 51567
Albuquerque, NM 87181-1567

Voice: (505) 296-2766
Fax: (505) 296-9374

NOTE: New Address for all payments and correspondence.

Invoice Number: 30193
Invoice Date: Oct 11, 2013
Page: 1

Sold To:
PUBLIC SERVICE COMPANY
ALVARADO SQUARE MS-2320
ALBUQUERQUE, NM 87158

Ship to:

Customer ID	Customer PO	Payment Terms	
PNM		Net 15 Days	
Sales Rep ID	Shipping Method	Ship Date	Due Date
			10/26/13

Quantity	Item	Description	Unit Price	Extension
4.50	TR/A	RECORDING/MIXING/EDITING "A" CALL CENTER VOICE OVER AND ON HOLD PHONE MESSAGE	170.00	765.00

IVR/Outbound Survey Recording Studio

Subtotal	NMGRT	Total	Account Number
$ 714.95	$ 50.05	$ 765.00	
		$ 765.00	7-923000-924-NRTC0001-370-7185

Submitted 10-21-2013 RIarsen _____

Approved _____ Voucher _____

Subtotal	765.00
Sales Tax	
Total Invoice Amount	765.00
Payment/Credit Applied	
TOTAL	765.00

Check/Credit Memo No:

LatinoWorld Translations

Rosa Lopez-Gaston
7105 Aztec NE
Albuquerque, NM 87110

Invoice

Date	Invoice #
11/2/2013	1023

Bill To
Public Service Company of New Mexico

P.O. No.	Terms	Project
	Due on receipt	

Quantity	Description	Rate	Amount
1.5	October 2, 2013 (3:30 – 5:00)	150.00	225.00T
	Gross Receipts Tax	7.00%	15.75

IVR/Outbound calling voice talent

Subtotal	NMGRT	Total	Account Number
$ 225.00	$ 15.75	$ 240.75	
		$ 240.75	7-923000-924-NRTC0001-370-7185

Submitted 11-4-2013

Approved _____

Rlarsen _____

Voucher _____

Total $240.75

PNM

Call Center Post Call Survey

English-

1. Hi, someone at this number recently contacted PNM and we would like to ask you a few questions about your experience.

2. To answer each question, press a number between one and five on the telephone keypad.

3. One means that you are not at all satisfied and five means that you are completely satisfied.

4. Let's start the survey.

5. Here's your first question, again 5 signifies you are completely satisfied:
   How satisfied were you, with the courtesy of the Representative?

6. Here's your second question:
   How satisfied were you, with the Representative's concern for your needs?

7. Here's your third question:
   How satisfied were you, with the knowledge level of the representative?

8. Here's your fourth question:
   How satisfied were you, that your request was resolved?

9. Here's your fifth question:
   How satisfied were you, with the amount of time you waited before speaking to a representative?

   (If a customer answers 1 or 2 to any of the above questions this will be the next question they get.)

   9a alternative: - last rather than 5th question.

10. **To help us improve our service, please let us know what we could have done to better serve you. Press the # key when you are done speaking.**

    (If a customer answers 1 or 2 to any of the above questions this will be the next question they get.)

11. **To help us improve our service, please let us know what we did that impressed you. Press the # key when you are done speaking.**

12. Thank you for participating in our survey. Your feedback will help us to continue providing great customer service to you in the future. Good Bye.

PNM

Call Center Post Call Survey

Spanish-

1. Hola, alguien uso este número de teléfono para comunicarse con PNM y nos gustaría hacerle unas breves preguntas acerca de su experiencia durante esa llamada.

2. Para dar su respuesta a cada pregunta, escoja un número del uno al cinco usando el teclado de su teléfono.

3. El numero Uno significa que no está satisfecho en la absoluto y el número Cinco significa que está totalmente satisfecho.

4. Ahora, comencemos la encuesta.

5. La primera pregunta, recuerde, el número 5 significa que está totalmente satisfecho:
   ¿Cuán satisfecho estuvo usted con la cortesía del representante?

6. La segunda pregunta es:
   ¿Cuán satisfecho estuvo usted con el interés que demostró el representante a sus necesidades?

7. La tercera pregunta es:
   ¿Cuán satisfecho estuvo usted con el nivel de conocimiento del representante?

8. La cuarta pregunta es:
   ¿Cuán satisfecho estuvo usted con la resolución de su solicitud ?

9. La quinta pregunta es:
   ¿Cuán satisfecho estuvo usted con la cantidad de tiempo que espero antes de hablar con un representante?

9ª alternative – ultima rather than 5th question.

(If a customer answers 1 or 2 to any of the above questions this will be the next question they get.)

10. Por favor ayúdenos a mejorar nuestro servicio y diga lo que pudiéramos haber hecho para atenderle mejor. Oprima el signo de número cuando termine de hacer su comentario.

(If a customer answers 1 or 2 to any of the above questions this will be the next question they get.)

11. Por favor ayúdenos a mejorar nuestro servicio y díganos que fue lo que le impresiono más. Oprima el signo de número cuando termine su comentario.

12. Gracias por participar en esta encuesta. Sus comentarios nos permitirán seguir brindándole a usted la mejor calidad en nuestro servicio. Adiós.

Invoice

John Wagner Recording Studios, Inc.
PO Box 51567
Albuquerque, NM 87181-1567

Voice: (505) 296-2766
Fax: (505) 296-9374

NOTE: New Address for all payments and correspondence.

Invoice Number: 30331

Invoice Date: Mar 28, 2014

Page: 1

Sold To:
PUBLIC SERVICE COMPANY
ALVARADO SQUARE MS-2320
ALBUQUERQUE, NM 87158

Ship to:

Customer ID	Customer PO	Payment Terms	
PNM		Net 15 Days	
Sales Rep ID	Shipping Method	Ship Date	Due Date
			4/12/14

Quantity	Item	Description	Unit Price	Extension
13.75	TR/A	RECORDING/MIXING/EDITING "A"	170.00	2,337.50
1.00	CDRBU	CDR BACKUP	35.00	35.00
3.00	EMS	EMAILED SPOTS	12.00	36.00
		IVR SESSION ON 3/21/14 AND 3/28/14 PLUS EDITING INCLUDES ON HOLD PRODUCTION 6 VERSIONS		

IVR Recording Studio

Account Number $ 2,577.10

Subtotal	NMGRT	Total	
$ 2,408.50	$ 168.60	$ 2,577.10	7-923000-924-NRTC0001-370-7185

Submitted 3-11-14

Approved _____

Voucher _____

Subtotal	2,408.50
Sales Tax	168.60
Total Invoice Amount	2,577.10
Payment/Credit Applied	
TOTAL	2,577.10

Check/Credit Memo No:

Invoice

LatinoWorld Translations

Rosa Lopez-Gaston
7105 Aztec NE
Albuquerque, NM 87110

Date	Invoice #
3/9/2014	1042

Bill To
Public Service Company of New Mexico

P.O. No.	Terms	Project
	Due on receipt	

Quantity	Description	Rate	Amount
2.5	Voice Recording Session (February 21)	150.00	375.00T
2.25	Voice Recording Session (February 28)	150.00	337.50T
	Gross Receipts Tax	7.00%	49.88

IVR Voice talent

Account Number $ 762.38

Subtotal	**NMGRT**	**Total**
$ 712.50	$ 49.88	$ 762.38

7-923000-924-NRTC0001-370-7185

Submitted 3-10-14

Approved _____

Voucher _____

Total $762.38

AutoAttendant

VM\Prompts\AAClosedMenu_Eng.wav

You have reached us after hours. Our regular hours of operation are Monday through Friday from 7:30 am until 6pm.

To leave a message for the person you are calling, please press 1 to Dial By Extension. For the Dial By Name Directory, Press 2. Otherwise, please call us back during regular business hours.

VM\Prompts\AAEnterExt_Eng.wav

Please enter the 4 digit extension of the person you are trying to reach
followed by the pound key.

VM\Prompts\AAEnterName_Eng.wav

Please enter the first 3 letters of the person's first or last name that you are trying to reach.

VM\Prompts\AAGreeting_Eng.wav

Thank you for calling ~~the~~ PNM.

VM\Prompts\AAInvalid_Eng.wav

I'm sorry, I did not understand your response. Please try again.

VM\Prompts\AAInvalidEnd_Eng.wav

I'm sorry, I still didn't understand your response. Please check your information and try your call again later. Good bye.

VM\Prompts\AAInvalidExt_Eng.wav

I'm sorry, I was unable to locate that extension. Please try entering the extension again.

VM\Prompts\AAInvalidName_Eng.wav

I'm sorry, I was unable to locate that Name. Please try entering the first three letters of the person's first or last name again.

VM\Prompts\AANotAvailable_Eng.wav

The person you are trying to reach is not available.
If you would like to leave a message, please press 1.
If you would like to be routed to someone else who can assist you, please press 2.

VM\Prompts\AANotLoggedIn_Eng.wav

The person you are trying to reach is currently not available.

If you would like to leave a message, please begin speaking after the tone. (Should we also say something like "when you are finished recording, press X?"

If you would like to be routed to someone else that can assist you, please press 2.

VM\Prompts\AAOpenMenu_Eng.wav

If you know the four-digit extension of the person you are trying to reach, please press 1.
For the Dial By Name Directory, please press 2.

VM\Prompts\AAPleaseHold_Eng.wav
Please hold while I locate that person.

VM\Prompts\AAQueueMenu_Eng.wav
If you would like to leave a message for the person you are trying to reach, please press 1.To continue to hold, please remain on the line.

VM\Prompts\AAReRecord_Eng.wav
Please Rerecord you message after the tone

VM\Prompts\AAWhisper_Eng.wav
You have an incoming extension call. (soft delivery)

VM\Prompts\At_Eng.wav
At ….

VM\Prompts\CannotTakeCall_Eng.wav
is unable to take a call at this time.

VM\Prompts\Currently_Eng.wav
There are currently

Other IVR messages

QCB_TechDiff_English.wav
We are currently experiencing technical difficulties and cannot take calls at this time. We apologize for the inconvenience. Please try your call again later

Queuing_1300_English.wav- Your call may be monitored or recorded for quality or training purposes.

Queuing_1301_English.wav - Your call is important to us, please remain on the line and your call will be answered by the next available representative.

QueueMenu_1320_English.wav - If you would like to save your place in line, you can hang up and get a call back when a representative is available, Press 1. Otherwise please remain on the line for the next available representative. (not using right now)

InvalidResponse_English.wav - Sorry, I didn't understand that. Please choose from the following options.

InvalidWillCB_English.wav - Sorry, I still didn't understand that. We will call you back at the number you specified, good bye.

QCB_TechDiff_Spanish.wav –Estamos experimentando dificultades técnicas y no podemos atender las llamadas en este momento.Disculpenos for la moestia. Por favor llame más tarde.

Queuing_1300_Spanish.wav – Se puede escuchar o grabar su llamada para fines de calidad o capacitation. ~~Su llamada puede ser monitoreada o grabada para los propósitos de calidad o formación.~~

Queuing_1301_Spanish.wav - Su llamada es importante para nosotros, por favor permanezca en la línea y su llamada será atendida por el primer ~~proximo~~ agente disponible.

QueueMenu_1320_Spanish.wav - Si desea que el sistema guarde su lugar en la linea y le devuelva la llamada cuando un agente estéá disponible, oprima ~~presione~~ el uno. De lo contrario ~~Además~~, por favor, permanezca en la línea para el proximo agente disponible.

InvalidResponse_Spanish.wav - Lo siento, no entiendo. Por favor, escoja de ~~elija entre~~ las siguientes opciones

InvalidWillCB_Spanish.wav - Lo sentimos, todavía no entiendo. Le ~~Nosotros le~~ devolveremos la llamada al ~~en el~~ número que usted ha especificado, adiós.

Queue

QCP_1310_English.wav:
You are the first caller in the queue; please wait for the next available representative.

QCP_1311_English.wav:
There is currently one caller ahead of you in the queue. And the longest wait time is currently...

QCP_1312_English.wav:
There are currently...

QCP_1313_English.wav
...callers ahead of you in the queue. And the longest wait time is currently... (not being used now)

QCP_1314_English.wav
...minutes

QCP_1310_Spanish.wav:
Usted es la primera persona en fila; por favor espere en la línea mientras conectamos su llamada con un representante.

QCP_1311_Spanish.wav:

Hay solo una persona esperando en fila delante de usted y en este momento la espera más larga es…

QCP_1312_Spanish.wav:
En este momento hay…

QCP_1313_Spanish.wav
…personas esperando en fila delante de usted. Y en este momento la espera más larga es…

QCP_1314_Spanish.wav
Minutos

Call Back

Callback_6100_English.wav
If you would like us to call you back at the number you called from, Press 1
If you would like us to call you back at another number, Press 2

Callback_6101_English.wav
Please enter the 10 digit number followed by the pound sign

Callback_6102_English.wav
You must enter a valid 10-digit phone number for us to call you back.

Callback_6103_English.wav
The number we will call you back at is:

Callback_6104_English.wav
If this is correct, Press 1, or to try again, Press 2

Callback_6105_English.wav
If you want us to call you back at a specific extension, Press 1, otherwise, Press 2

Callback_6106_English.wav
Please enter your extension followed by the pound sign.

Callback_6107_English.wav
The extension you entered was:

Callback_6108_English.wav
Thank you, we will save your place in line and call you back at the number you specified, good bye

Callback_6109_English.wav
We're sorry. Due to technical difficulties, the automatic callback feature is not

available at this time. We are returning you to your place on hold.

Callback_6110-_English.wav-Due to technical difficulties, the automatic callback feature is not available at this time, and we are not able to return you to your place in line. We're very sorry for the inconvenience. Please try your call again.

Callback_6120_English.wav-We are still saving your place in line. If you would like to continue to hold your place in line and get a call back when a representative is available, please hang up now. You will not lose your place in line. If you would like to continue to hold rather than receive a call back, press 1.

Callback_6100_Spanish.wav
Si desea que le llámenos al número que usted uso para llamar, Oprima 1.
Si desea que le llámenos a otro número, Oprima 2

Callback_6101_Spanish.wav
Por favor marquee ~~inserta~~ el número de diez digitos seguido por el signo de numero~~al~~.

Callback_6102_Spanish.wav
Debe marcar ~~de insertar~~ un ~~el~~ número valido de diez digitos ~~validos~~ para que podamos devolver~~le~~ su llamada.

Callback_6103_Spanish.wav
El número para delvolver~~le~~ su llamada es:

Callback_6104_Spanish.wav
Si está~~e~~ es correcto, Oprima~~e~~ uno~~1~~, o para intentarlo de nuevo, Oprima~~e~~ dos~~2~~.

Callback_6105_Spanish.wav
Si desea que le llámenos de vuelta a una extensión específica, Oprima~~e~~ uno~~1~~, De lo contrario~~además~~, Oprima~~e~~ ~~dos2If you want us to call you back at a specific extension, Press 1, otherwise, Press 2~~

Callback_6106_Spanish.wav
Marque~~Inserta~~ su extension seguida~~e~~ por el signo de numeral.

Callback_6107_Spanish.wav
La extensión que usted marco es ~~insertó fúe~~:

Callback_6108_Spanish.wav - Gracias, guardaremos su lugar en la linea y le devolve~~a~~remos su llamada al número que usted especificó, adiós.

Callback_6109_Spanish.wav - Lo siento. Parece que hay problemos tecnicos ~~cierta dificultad~~. Ahora le vamos a poner de Nuevo en ~~está siendo devuelto a~~ su lugar en la línea..

Callback_6110_Spanish.wav - Debido a problemas ~~dificultades~~ técnicas, la función de

retrollamada automática no está disponible y no podemos o ~~a~~ devolverlo a su lugar en la linea ~~fila~~. Le Pedimos disculpas por las molestias Por favor, trate de llamar de nuevo más tarde..

CallBack_6120_Spanish.wav - Ya estamos manteniendi ~~ahorrando~~ su lugar en la línea . Si desea continuar a mantener su lugar en la línea y que le devolvamos la ~~recibir una devuelva de~~ llamada cuando un representante~~tivo~~ se esta ~~encuentra~~ disponible, por favor cuelgue ahora. No perderá su lugar en la línea. Si desea esperar en la línea envez de que le devolvamos la llamada.~~y no recibir una devuelva de llmada~~, Oprimae 1.

Alerts and Notifications-English Only

Outage Alerts

CC_Out_003(a) -This is your requested PNM Outage Alert. There is a power outage affecting

<service address>

CC_Out_003(b) that began on

<start date>

CC_Out_003(c) at

<start time>.

CC_Out_003(d) We estimate the power will be restored on

<ETR DATE>

CC_Out_003 (e) (use CC_Out 003(c)) at

<ETR TIME>.

CC_Out_003(f)1 The cause of this outage currently listed as

CC_Out_003(f)2 The cause of this outage is currently listed as

<cause>.

CC_Out_003(g) We apologize for the inconvenience. To discontinue receiving these outage alerts, log in to your account at pnm.com and select alerts and notifications, or call (888) DIAL-PNM, that's (888-342-5766).

CC_Out_006(a) (use CC_Out_003(a) This is a PNM Outage Alert. There is a power outage affecting

<service address>

CC_Out_006(b) (use CC_Out_003(b) that began on

<start date> at <start time>.

CC_Out_006(c) (Use CC_Out_003(f) The cause of this outage is currently listed as

<cause>.

CC_Out_006(d) After our crews have fully assessed the situation, we'll update you with an estimated power restoration time.

CC_Out_006(e) We apologize for the inconvenience. Your service will be restored as soon as possible. To discontinue receiving these outage alerts, log in to your account at pnm.com and select alters and notifications, or call (888) DIAL-PNM that's (888-342-5766).

CC_Out_009(a) This is a PNM Outage Alert. There may be a power outage affecting

<service address>

CC_Out_009(b) (Use CC_Out_003(b)) that began on

<start date> at <start time>.

CC_Out_009(c) (Use CC_Out_003(f) The cause of this outage currently listed as

<cause>,

CC_Out_009(d) (Use CC_Out_003(d)) We estimate the power will be restored on

<ERT>.

CC_Out_009(e) (Use CC_Out_006(e)) We apologize for the inconvenience. Your service will be restored as soon as possible. To discontinue receiving these outage alerts, log in to your account at pnm.com and select alerts and notifications, or call (888) DIAL-PNM (888-342-5766).

CC_Out_012(a) (Use CC_Out_006(a) This is a PNM Outage Alert. There is a power outage affecting

<service address>

CC_Out_012(b) (Use CC_Out_003(b)) that began on

<start date> at <start time>.

CC_Out_012(c) (Use CC_Out_003(f)) The cause of this outage is currently listed as

<cause>.

CC_Out_012(d) (Use CC_Out_006(d)) After our crews have fully assessed the situation, we'll update you with an estimated restore time.

CC_Out_012(d) (Use CC_Out_006(e)) We apologize for the inconvenience. Your service will be restored as soon as possible. To discontinue receiving these outage alerts, log in to your account at pnm.com and select alerts and notifications, or call (888) DIAL-PNM (888-342-5766).

CC_Out_015(a) (Use CC_Out_006(a) This is a PNM Outage Alert. There is a power outage affecting

<service address>.

CC_Out_015(b) (Use CC_Out_003(b)) that began on

<start date> at <start time>.

CC_Out_015(c) (Use CC_Out_003(d)) We estimate the power will be restored on

<ETR DATE> at <ETR TIME>.

CC_Out_015(d) (Use CC_Out_003(f)) The cause of this outage currently listed as

<cause>.

CC_Out_015(e) (Use CC_Out_003(g)) We apologize for the inconvenience. To discontinue receiving these outage alerts messages, long in to your account at pnm.com and select alerts and notifications, or call (888) DIAL-PNM (888-342-5766).

CC_Out_018(a) This is a PNM Outage Alert. Our system indicates the power outage affecting service at

<address>

CC_Out_018(b) was restored on

<date> at <time>,

CC_Out_018(c) for an outage duration of

<Outage duration>.

CC_Out_018(d) If your power is still off, please check your breakers. If that does not restore power, then report your outage by calling (888) DIAL-PNM, that's 888-342-5766 or at PNM.com. To discontinue these outage alert messages log on to your account at pnm.com and select alerts and notifications, or call 888-DIAL-PNM, that's 888-342-5766.

CC_Out_021(a) This is a PNM Outage Alert.

CC_Out_021(b) We understand you are trying to get power restored at

<address>,

CC_Out_021(c) Our records show that a PNM employee has contacted you about the process. If this is not the case or you need additional help, please call (888) DIAL-PNM that's (888-342-5766).

CC_Out_021(d) To discontinue these outage alert messages log on to your account at pnm.com and select alerts and notifications, or call 888-DIAL-PNM, that's 888-342-5766.

English-

Call back English –

We are currently experiencing high call volumes and extended wait times. Rather than wait, we can call you back when it's your turn. If you select a callback, you will be asked to enter or confirm your phone number. To receive a callback, press 1, otherwise please remain on the line for the next available representative.

Call back Spanish-

En este momento tenemos un volumen alto de llamadas con un tiempo largo de espera. En lugar de esperar, podemos llamarle cuando llegue su turno. Si selecciona que le llámenos de regreso, se le pedirá que marque ~~ingrese~~ o confirme su número de teléfono. Para recibir una llamada de regreso oprima 1, o si gusta, puede esperar en la línea para el primer ~~siguiente~~ representante disponible.

IVR On-hold messages
Feb. 2014

Version 1: all messages.
Version 2: all messages except 2 and 4
Version 3: all messages except 2, 4 and 5
Version 4: all messages except 5
Version 5: all messages except 4 and 5
Version 6: all messages except 2 and 5

1. Wait times are usually shorter before 10 am and after 4 pm. Monday is typically the busiest day of the week, and wait times are usually shorter Tuesday through Thursday. The PNM call center is open weekdays from 7:30 am until 6 pm. Or even better, use our automated telephone system or our new website at PNM.com to get answers any time. You can make a payment, check your balance, request a payment extension and more.
2. If you would like to return to the automated system, press star.

(:05 pause)

3. Check out our new website at pnm dot com. It offers more choices, options and flexibility than ever before. Online payments are easier than ever. You can also report an outage online and sign up for

outage alerts. Set up an online profile for a wide range of options including account alerts, helpful programs, paying online for free and much more. Check out the three short online videos for an overview, ~~sign up for an~~ online account and ~~online~~ payments, and the new mobile PNM.com.

4. If you are calling with questions about PNM dot com, press 5.

(:05 pause)

5. On March 15th the low income moratorium ends. If you need to catch up your account to avoid disconnection, you can pay online from a computer or from your mobile phone, via our phone system, or in person at 60 Western Union locations. Click on "pay my bill" on the PNM dot com home page for all your payment options.

(:05 pause)

6. We're making it easier for residential customers to save energy and money with more energy efficiency program ~~option~~s. The PNM Home Energy Checkup gives you a snapshot of your home's electricity usage to pinpoint ways to reduce electricity waste. And you might qualify for additional appliance and cooling rebates, too. There is a fee, but you get a programmable thermostat, compact fluorescent lights bulbs and more installed for you. Ask your customer service representative about it or to go PNM dot com slash checkup.

(:05 pause)

7. Stay cool AND save money this summer with PNM mail-in rebates. Up to 300 dollars for evaporative coolers, 25 dollars for room air conditioners, and 100 dollars for high efficiency refrigerated air conditioners. Get details at PNM dot com slash cool rebate.

(:05 pause)

8. When you go to PNM.com on your smart phone, PNM dot com will automatically recognize it and you will be routed to the new mobile site. It's cool. You can pay a bill, report an outage, sign up for alerts and much more. You can still get to the complete website if you need it.

(:05 pause)

9. Beware of phone and email scams. We continue to get reports that phone scammers are contacting customers trying to get money. PNM does sometimes make calls to customers who are past due, but scammers have no way of knowing who those customers are. If you get a suspicious email, do not reply to the request and do not click on any links in the email. Do not open any attachments, and do not provide any personal information. If you are asked to purchase pre-paid gift cards, it is a scam. If you are ever uncertain a caller is from PNM, hang up and call us or visit PNM.com to get your current balance information.

(:05 pause)

10. In 2013, PNM and the PNM Fund provided more than three point six million dollars in support to PNM customers and New Mexico communities. The PNM Good Neighbor Fund helped more than three thousand six hundred families pay their PNM bills. PNM donated three hundred and fifty thousand dollars to the PNM Good Neighbor Fund and customers donated more than two hundred and forty ~~three~~

thousand dollars. For more information about PNM in the community, go to pnm dot com slash community.

(:05 pause)

11. Here are four reasons to recycle your old second freezer or refrigerator. First, we pick it up for free at your home or business. Second, you get 50 dollars mailed to you. Third, we recycle the units, keeping them out of landfills. Fourth, an old extra fridge or freezer could be costing you up to 20 dollars per month in electricity. Get details, where to call, or schedule a pick up online at pnm dot com slash fridge.

(:05 pause)

12. Signing up for paperless billing is easier than every with the new PNM.com. Just log on to your online PNM account and ..... It's easy, just one click. You eliminate clutter and save paper. You get your bill emailed to you each month instead of paper. For more information, go to PNM dot com slash paperless. Or ask your customer service representative about it.

(:05 pause)

13. If you'd like to know how much your bill will be each month, consider PNM budget billing. It levels out the amount you pay so your monthly bill is easy and predictable. Ask your customer service representative. Or you can sign up online at PNM dot com slash budget billing.

(:05 pause)

14. When you provide us an updated phone number, our telephone system will automatically recognize you if you call about an outage that we know about. It makes life a lot easier when you need that important information. Ask your customer service representative what telephone number is on your PNM account.

(:05 pause)

15. If you come across a downed power line, don't touch it. Assume all power lines are energized. Stay away and call PNM or 911. For other safety tips, please go to PNM.com slash safety.

IVR Main Menu

First try
- PNM dot com help, five
- Or, general information, six

Second try
- If you're calling about help with PNM dot com, say PNM dot com, five
- General information about PNM including our mailing address, say general information, six

Third try
- If you're calling about help with PNM dot com, five
- General information about PNM including our mailing address, six

Invoice

John Wagner Recording Studios, Inc.
PO Box 51567
Albuquerque, NM 87181-1567

Voice: (505) 296-2766
Fax: (505) 296-9374

NOTE: New Address for all payments and correspondence.

Invoice Number: 30362

Invoice Date: Apr 10, 2014

Page: 1

Sold To:
PUBLIC SERVICE COMPANY
ALVARADO SQUARE MS-2320
ALBUQUERQUE, NM 87158

Ship to:

Customer ID	Customer PO	Payment Terms	
PNM		Net 15 Days	
Sales Rep ID	**Shipping Method**	**Ship Date**	**Due Date**
			4/25/14

Quantity	Item	Description	Unit Price	Extension
11.00	TR/A	RECORDING/MIXING/EDITING "A"	170.00	1,870.00
1.00	CDRBU	CDR BACKUP	35.00	35.00
2.00	EMS	EMAILED SPOTS	12.00	24.00
2.00	ME2	NEEDLEDROP MUSIC	125.00	250.00
		IVR ON HOLD SPANCISH AND ENGLISH		
		RECORD, EDIT, MISX AND CONVERT TO		
		ULAW FILES		

IVR Recording Studio

Account Number $ 2,331.53

Subtotal	**NMGRT**	**Total**
$ 2,179.00	$ 152.53	$ 2,331.53

7-923000-924-NRTC0001-370-7185

Submitted 3-18-14

Approved _____

Voucher _____

Subtotal	2,179.00
Sales Tax	152.53
Total Invoice Amount	2,331.53
Payment/Credit Applied	
TOTAL	2,331.53

Check/Credit Memo No:

LatinoWorld Translations

Rosa Lopez-Gaston
7105 Aztec NE
Albuquerque, NM 87110

Invoice

Date	Invoice #
4/7/2014	1051

Bill To
Public Service Company of New Mexico

P.O. No.	Terms	Project
	Due on receipt	

Quantity	Description	Rate	Amount
3	Voice Recording Session: March 26th (2:00 - 5:00)	150.00	450.00T
	Gross Receipts Tax	7.00%	31.50

IVR Voice talent

Account Number $ 481.50

Subtotal	NMGRT	Total
$ 450.00	$ 31.50	$ 481.50

7-923000-924-NRTC0001-370-7185

Submitted 4-10-14

Approved _____

Voucher _____

Total $481.50

IVR On-hold messages - SPANISH
March 2014

Version 1: all messages.
Version 2: all messages except 1
Version 3: all messages except 2
Version 4: all messages except 1 and 2 use this for payment extension
Version 5: only messages 7, 5, and 13 use this for pnm electric emergency queue

Due to the requirement of no messages being read at the beginning of each minute, the message sequence for each version is:

	Version 1	Version 2	Version 3	Version 4	Version 5	Message #
	1		1			1
	4	8				2
	2	4	4	12		3
	5	2	8	4		4
	3	5	5	8		5
	7	3	3	5		6
	6	7	7	3		7
	9	6	6	7		8
	8	9	9	6		9
	12	8	8	9		10
	10	12	12	8		11
	11	10	10	12		12
	13	11	11	10		13
	14	13	13	11		14
		14	14	13		15
				14		
Total length	8:00	8:00	8:00	8:00	2:00	

1. Our new website at pnm dot com now offers more choices, and options for online payments, signing up for paperless billing, outage updates and payment reminders. Reporting an outage and viewing our outage map is easier than ever, and now you can use a mobile device. If you are calling with questions about PNM dot com, press 5.

   Nuestro nuevo sitio pnm punto com ahora ofrece más opciones como pagos en línea, pedir facturas por ~~medio de~~ correo electrónico, información sobre apagones y pedir avisos de pago. Ahora es más fácil reportar apagones y usar nuestro mapa de apagones con una computadora o dispositivo móvil. Si esta llamando con preguntas sobre pnm punto com, oprima 5.

2. To pay your bill now with a credit, debit, ATM card, or an electronic check, you can use Western Union Speedpay and avoid having to wait. The same $2.95 fee applies and

your payment will post as quickly as with a PNM representative. Please have your PNM account number available and press "2".

Para pagar su factura ahora con su tarjeta de credito de debito o tarjeta de cajero automatico, puede usar Western Union Speedpay y evitar la espera. Si aplica El mismo cargo de $2.95 ~~aplicara~~ y su transacion se procesara en ~~la~~ el mismao ~~cantidad~~ plazo de tiempo como si pagara ~~por medio de un~~ con representante de PNM...por favor tenga disponible ~~su~~ el numero de su cuenta de PNM y oprima 2.

3. You now have more energy efficiency programs to choose from. PNM Home Energy Check-Up gives a snapshot of your usage and ways to reduce waste. There is a fee but you get a programmable thermostat, ~~a~~ compact fluorescent light bulbs, and you may qualify for appliance and cooling rebates. Ask your representative or go to PNM dot com slash checkup

   Usted ahora tiene ~~mas~~ otras opciones para ser mas eficiente con su consumo eléctrico. El programa de PNM Home Energy Check-Up le da un vistazo de su consumo eléctrico y de las formas de reducir el ~~areas donde podría estar~~ malgastandote electricidad. ~~Si hay un cobro~~ Se cobra por este servicio, pero usted ~~conseguirá~~ recibiria un termostato programable, ~~una~~ bombillaos de luz fluorescente y quizás califique para rembolsos de gastos ~~relacionados~~ por sus con electrodomésticos y aire acondiconado. Pregúntele al representante para obtener más información.

4. Signing up for paperless billing is easier than ever with PNM.com. Just log on to your PNM online account. You eliminate clutter and save paper. You get your bill emailed to you each month. For more information, go to PNM dot com slash paperless. Or ask your representative.

   Pedir que le mandemos su factura por correo electronico es mas facil que antes con pnm punto com. Solo inice ~~su~~ una sesión en línea de su cuenta en pnm punto com. Puede evitar ~~un~~ el revoltijo de facturas y ayudara a ahorrar papel. Recibirá su factura por correo electrónico cada mes. Pregúntele al representante para obtener más información.

5. When you provide us with an updated phone number, our telephone system will automatically recognize you if you call about an outage that we know about. It makes life a lot easier when you need that important information. Ask your representative what telephone number is on your PNM account. Or update your phone number and mailing address at PNM dot com.

   Cuando usted nos da un numero de telefono actualizado, nuestro sistema automatizado automáticamente lo reconocerá si llama acerca de un apagon del cual nos hemos dado cuenta. Es ~~Se hace la vida~~ mucho mas fácil cuando usted necesita esa información importante. Pregúntele a su representante que número de teléfono tenemos registrado en su cuenta.

6. In 2013, PNM and the PNM Fund provided more than three point six million dollars in support to PNM customers and New Mexico communities. The PNM Good Neighbor Fund helped more than three thousand six hundred families pay their PNM bills. PNM donated three hundred and fifty thousand dollars to the PNM Good Neighbor Fund and customers donated more than two hundred and forty three thousand dollars. For more information go to pnm dot com slash community.

   En el año 2013, PNM y PNM Fund donaron mas de 3,6 millones de dollars ~~en apoyo a~~ para ayudar los clientes de PNM y las comunidades de Nuevo Mexico. El programa PNM Good Neighbor Fund ayudo a mas de tres mil sesientas familias a pagar sus facturas de PNM. PNM dono trescientos cincuenta mil dolares al PNM Good Neighbor Fund y los clientes donaron mas de doscientos cuarenta y tres mil dolares. Pregúntele al representante para obtener más información.

7. You can easily report an outage, view our outage map and sign up for outage alerts at pnm dot com using a mobile device. Go to pnm dot com slash outage for more details.

   Fácilmente puede reportar un apagón, ver nuestro mapa de apagones ~~y~~ e inscribirse para recibir avisos de apagones por medio de pnm punto com usando un dispositivo móvil. Pregúntele al representante para obtener más información.

8. Stay cool AND save money this summer with PNM mail-in rebates. Up to 300 dollars for evaporative coolers, 25 dollars for room air conditioners, and 1oo dollars for high efficiency refrigerated air conditioners. Get details at PNM dot com slash cool rebate.

   Evite el calor y ahorre dinero este verano con ~~PNM~~ las reembolsos por correo de PNM. Puede recibir hasta trescientos dólares por un enfriador por evaporacion, veinticinco dólares por las anidadas de aire acondicionado que se usan en una recamara, y cien dólares por sistemas de aire acondicionado de alta eficiencia. Pregúntele al representante para obtener más información.

9. When you go to PNM.com on your mobile device, PNM dot com will automatically recognize it and you will be routed to the new mobile site. It's cool. You can pay a bill, report an outage, sign up for alerts and much more. You can still get to the full website if you need it.

   Cuando visita pnm punto com con su dispositivo móvil PNM punto com automáticamente lo reconocerá y ~~será trazado~~ le traslida al sitio móvil. Usted puede pagar su factura, reportar un apagón, inscribirse para recibir avisos y mucho mas. Todavía tendrá acceso al sitio completo si lo necesita.

10. Beware of phone and email scams. We continue to get reports that phone scammers are contacting customers trying to get money. PNM does sometimes make calls to customers who are past due, but scammers have no way of knowing who those customers are. If you get a suspicious email, do not reply to the request and do not click on any links in the email. Do not open any attachments, and do not provide any

personal information. If you are asked to purchase pre-paid gift cards, it is a scam. If you are ever uncertain a caller is from PNM, hang up and call us or visit PNM.com to get current balance information on your account.

Tenga mucho cuidado con las estafas por teléfono o correo electrónico. Todavía estamos recibiendo reportes de estafadores que están tratando de comunicarse con ~~usted para~~ los clientes quitarle su dinero. PNM aveces hace llamadas a clientes que ~~tienen saldos atrasados~~ deben dinero, pero un estafador no tiene manera de saber quienes son esos clientes. Si usted recibe un correo electronico sospechoso, no responda y no haga clic en ningún enlace contenido en el correo electronico. No abra los archivos adjuntos y nunca divulgaue información personal. Si se le pide pagar con una tarjeta pre-pagada es una estafa. Si en cualquier momento usted tiene dudas que la persona ~~con quien~~ que la llana se comunica es de PNM, cuelgue y llámenos o visite pnm punto com para buscar ~~su~~ el saldo actual de su cuenta.

11. Here are four reasons to recycle your old second freezer or refrigerator. First, we pick it up for free at your home or business. Second, a check for 50 dollars is mailed to you. Third, we recycle the units, keeping them out of landfills. Fourth, an old extra fridge or freezer could be costing you up to 20 dollars per month in electricity. Get details, online at pnm dot com slash fridge.

    A continuación, le daremos cuatro razones ~~para~~ por reciclar su congelador o refrigerador viejo. Primero, nosotros se lo recogemos gratis de su casa o negocio. Segundo, un cheque de cincuenta dólares se le enviara por correo. Tercero, nosotros reciclamos las unidades, manteniéndolas fuera de vertederos de basura. Cuar~~to~~tro, un refrigerador o congelador viejo puede estar costándole hasta veinte dólares por mes. Pregúntele al representante para obtener más información.

12. If you'd like to know how much your bill will be each month, consider PNM budget billing. It levels out the amount you pay so your monthly bill is easy and predictable. You still pay for all of the energy you use. Ask your representative. Or you can sign up online at PNM dot com slash budgetbilling.

    Si le gustaría saber cuanto va ser su factura cada mes, considere el programa PNM Budget billing. El programa nivela la cantidad que usted paga para que su factura sea sencilla y predecible. Todavía paga por toda la electricidad que consume. Pregúntele al representante para obtener más información.

13. If you come across a downed power line, don't touch it. Assume all power lines are energized. Stay away and call PNM or 911. For other safety tips, please go to PNM.com slash safety.

    Si usted se encuentra con una línea de conducción eléctrica, no la toque. Es mejor suponer que toda línea tiene corriente. No se acerque y llame a PNM o al 911. Pregúntele al representante para obtener más información.

14. Our Call Center is open weekdays 7:30am-6pm. Wait times are typically shorter Tuesday thru Thursday between 10 am and 4 pm. Use our automated telephone system or our website at PNM.com to get answers any time. You can make a payment, check your balance, request more time to pay and more. If you would like to return to the automated system, press star

    Nuestro departamento de servicio al cliente esta abierto entre semana de las siete y media de la mañana a las seis de la tarde. El tiempo de espera típicamente es mas corto de Martes a Jueves entre las diez de la mañana ~~a~~ y las cuatro de la tarde. Use nuestro sistema automatizado o nuestro sitio pnm punto com para conseguir respuestas a cualquier hora. Puede hacer su pago, pedir su saldo, pedir mas tiempo para hacer su pago y mas. Si le gustaría regresar al sistema automatizado oprima el signo de estrella.

Current

~~To speak with an operator say operator or press 0~~

Updated: "Operator Option – English"
for all other questions say operator or press 0

Current
~~Para ablar con un operadora diga operatora or oprima 0~~

Updated" "Operator Option – Spanish"
Para cualquier otra pregunta oprima 0

MainMenu_Initial_Speech_Prompt=B.wav

Please choose from the following. You can say Outage, or press 1. Pay Now, press 2. Billing and Payments, 3. Start or Stop Service, 4. Or General Information, 5.

Updated: (En.MainMenu_InitialSpeech_Prompt=Bv2.wav)
Please choose from the following. You can say Outage, or press 1. Pay Now, press 2. Balance and Payments, 3. Start or Stop Service, 4. PNM dot com help, 5, Or General Information, 6.

MainMenu.InitialDTMF.Prompt.wav
Para reportar un apagon, oprima 1. Para pagar ahora, oprima 2. Facturas y otras opciones de pago, 3. Comenzar o parar servicio, 4 Informacion general, 5.

Updated: (Es.MainMenu.InitialDTMF.Prompt.V2.wav)
Por favor escoja uno de los siguientes. Para reportar un apagon, oprima 1. Para pagar ahora, oprima 2. Facturas y otras opciones de pago, 3. Comenzar o Cancelar servicio, 4, Ayuda con PNM punto com, 5, Informacion general, 6.

MainMenu.Timeout1DTMF.Prompt.wav
Si usted esta llamando acerca de un apagon ~~o~~ u otro problema electrico, oprima 1. Hacer un pago con una tarjeta de debito, de credito, o un pago con cheque electronico, oprima 2. Balance y la historia de pago, o cambiar sus opciones de pago, 3. Comenzar servicio nuevo, parar, o transferir su servicio existente, 4. Ayuda con PNM punto com, 5, Informacion general sobre PNM, inclu~~yend~~ so nuestra direccion de envio, 6.

MainMenu.Timeout1Speech.Prompt.wav
Updated: (Es.MainMenu.Timeout1Speech.Prompt.v2.wav)
Si usted esta llamando acerca de un apagon u otro problema electrico, diga Apagon, u oprima 1. Hacer un pago con una tarjeta de debito, de credito, o un pago con cheque electronico, diga Pagar Ahora, oprima 2. Balance y la historia de pago, o cambiar sus opciones de pago, diga Facturas y Pagos, 3. Comenzar servicio nuevo, parar, o transferir su servicio existente, diga Comenzar o Parar Servicio, 4. Ayuda con PNM punto com diga PNM punto com, 5, Informacion general sobre PNM, inclu~~yend~~ so nuestra direccion de envio, diga Informacion General, 6.

MainMenu.Timeout1DTMF.Prompt.wav
If you're calling about a power outage or other electrical problem, press 1. Make a debit, credit card, or electronic check payment now, press 2. Balance and payment history, or changing your payment options, 3. Starting new service, stopping, or moving your existing service, 4. Help with PNM dot com, 5, General information about PNM, including our mailing address, 6.

MainMenu.Timeout1Speech.Prompt.wav
If you're calling about a power outage or other electrical problem, say Outage, or press 1. Make a debit, credit card, or electronic check payment now, say Pay Now, press 2. Balance and payment history, or changing your payment options, say Billing and Payments, 3. Starting new service, stopping, or moving your existing service, say Start or Stop Service, 4. Help with PNM dot com say PNM dot com, 5 General information about PNM, including our mailing address, say General Information, 6.

PNM Resources

Scheduled Cash Disbursement Request

FOR ACCOUNTING USE ONLY	
STATUS	
CONTRACT ID	
INITIAL	VENDOR NUMBER

PAYEE Latino World Translators

ADDRESS 7106 Aztec NE

CITY Albuquerque ST NM ZIP 87110 -

ATTENTION: Rosa Lopez Gaston

BEGIN DATE	END DATE
01/01/14	12/31/14
$ PER PAYMENT	# OF PAYMENTS
125.00	12

PAYMENT WILL ORGINATE FROM WHICH BUSINESS UNIT?

- ☐ 00004 Avistar, Inc.
- ☐ 00006 PNM Utility Common
- ☒ 00007 PNMR Services
- ☐ 00008 PNM Resources, Inc.
- ☐ 00009 PNMR Development & Mgmt
- ☐ 00012 Texas/New Mexico Power
- ☐ 00041 First Choice Power
- ☐ 00042 First Choice Power SPE LP

PAYMENT DESCRIPTION:

PNM interactive voice telephone system voice talent retainer

FREQUENCY: (Select all that apply)

Payment intervals will be:

- ☐ DAYS ☐ WEEKS
- ☒ MONTHS ☐ YEARS

Payment will occur:

- ☒ Once per day/week/month/year as selected at left
- ☐ Every other day/week/monthly/year
- ☐ ____payments for every _____ day/week/month/year

The interval payment date will occur:

- ☐ Each week on _____
- ☒ On the 5 day of each month
- ☐ On _____ of each year

INVOICE PAYMENTS

Lease or Contract #	Account Number								SpeedChart ID	Fund	Class	Dept ID
	OPER UNIT	ACCT	FUND	CHART FIELD 1	PROJECT	CLASS	Dept ID	--OR--				
1003011	007	923000	924		NRTC0001	370	7185					

TOTAL $ REQUESTED	$ 1,500.00	PREPARED BY Roger Larsen	EXTENSION 2527	MAILSTOP 0605
AUTHORIZATION	AUTHORIZED BY (PRINT NAME): Roger Larsen	AUTHORIZED BY (SIGNATURE): Roger Larsen		

PNM 454 8/10

Ticket #117247

Name **ROGER LARSEN** Date in **9/24/2013** Date needed **9/25/2013** **12:00 PM**
Home center **1082** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **300**
Document title **Energy Savings Tips WINTER - CARD**

Account
6-908000-188-00000000-555-1082

Percent
100

Prints	**two sides**	Bond		Laminate		Ink color	**color**	Fold	**none**
Paper color	**white**	Letterhead		CD		Pad	**none**		
Page size	**as is**	Cardstock	**yes**	DVD		Punch	**none**	Coil	
		Tabs				Staples	**none**	Comb	
								Clear covers	

Special instructions

pdf with crops & bleeds sent to graphics. Finsihed trimmed size - 4.25 x 11 Qty=300/
Please impose as necessary

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17	1	3	0.69	2.07		
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17	2	75	0.84	126		
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	3.75	35	131.25	
Load	3.75	8.5	31.88	

*Tax rate **0.07000** Tax **9.19** Request total **$300.39**

11/3/2014 1:30:27 PM

PNM ENERGY SAVINGS TIPS

Save money on your winter electric bill

Here are some easy steps you can take to save energy, reduce your electric bill and stay comfortable on cold winter days.

- ❑ **Install a programmable thermostat** and make sure it is installed properly and set to turn your heater on and off at the correct times – a programmable thermostat only saves energy when it is used to cycle down temperatures when heat is not needed as much.
- ❑ **Lower your thermostat when you are away** from your home, or at night when you are sleeping.
- ❑ **Dress for the season** – wear socks and a sweater indoors.
- ❑ **Seal off unused rooms as long as the room is not where the thermostat is located** – close the floor or wall registers and return air vents, and keep the doors closed.
- ❑ **If you have more than one thermostat set the temperature lower in unused rooms** and keep the doors closed.
- ❑ **Electric space heaters can be an alternative to a heating system for small areas.** Face the heater onto yourself and turn down the heating system thermostat. Use a heater with a safety tip over switch, and keep flammable materials at a safe distance.
- ❑ **Get a humidifier to add moisture to the air.** The air inside your home can be very dry in New Mexico. Moist air feels warmer, so a humidifier can help you feel comfortable even though your thermostat is turned down.
- ❑ **Do not open windows when you feel too warm,** since this will release heat you already paid for. Plus, the furnace will pump more heat until the window is closed or the thermostat is turned down.

(more on reverse)



- ❑ **Open south-facing window curtains, drapes and blinds during the day.** Close window coverings at night to keep in the heat.
- ❑ **Keep heat registers and returns clear** of furniture and drapes to improve efficiency.
- ❑ **Do not use the stove for additional heat** if your furnace is not keeping you warm; heating your home with a stove is not safe and can waste energy.
- ❑ **Install plastic window film for additional insulation** (ask the landlord for permission first – removing window plastic sometimes takes paint with it).
- ❑ **Check all exterior doors for air leaks and weather-strip,** install draft blockers, and caulk as needed.
- ❑ **Never use a traditional fireplace for supplemental heating.** It pulls heated air out of your home to fuel the fire and exhausts it through the chimney, and then your furnace has to turn on to replace the warm air. Limit your fireplace use to early fall or late spring when the furnace is not on. Close the fireplace damper and seal the opening shut when not in use.

For more energy saving tips, visit PNM.com/tips.

PNM Talk to us. PNM.com

Invoice #	**INV-9857**
Invoice Date	**7/31/2013**
Due Date	**8/30/2013**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name: **PNM Utility**

Project **-PNM-3782 - Summer Savings Card**

Management/Coordination	$161.00	*
Creative Direction	$65.25	*
Production Layout/Mechanicals	$486.45	*
Invoice Subtotal	$712.70	
NM GRT	$49.89	
Invoice Total	$762.59	
Amount Due	$762.59	

$ 762.59

"Summer Savings Card"
7-923000-924-00000000-370-7301
Submitted 8-20-2013 Rlarsen RL
Approved 8-21 Voucher 115852

PNM ENERGY SAVINGS TIPS

Save money on your summer electric bill

Here are some easy steps you can take to save energy, reduce your electric bill and stay comfortable on hot summer days.

- **Turn your air conditioner off** or raise the thermostat when you leave the house for an extended period and program the thermostat to turn on about a half hour before you return home.
- **Set your thermostat** as high as comfort permits. Energy savings are 2 percent to 4 percent for every 1 degree higher in thermostat setting.
- **Use ceiling fans** to help circulate the air. During warm weather, you should run the fan so that the breeze blows downward (leading edge of blades should be pointing up). This creates a cool breeze similar to rolling down the windows in a car.
- **Inspect and tune up** refrigerated air conditioners and swamp coolers annually. Be sure your landlord replaces the filters to keep the unit running efficiently.
- **Open windows at night and early morning** to allow the outside air to cool your home, rather than using the swamp cooler or air conditioner.
- **Draw blinds, shades or drapes** to block the sun during the hottest part of the day.
- **Plant a tree** or other vegetation (ask the landlord for permission first) to shade your largest west-facing window.
- **Use a microwave** or cook outside to avoid a hot kitchen.
- **Run the dishwasher** and clothes dryer early in the morning or after dark to reduce additional cooling costs.
- **Compact fluorescent light bulbs (CFLs) produce 75 percent less heat** than incandescent bulbs, so they are safer to operate and can cut energy costs associated with home cooling. Find out where you can get PNM discounts at PNM.com/cfl.

(more on reverse)



Cut energy costs by using compact fluorescent light bulbs.

Refrigerated Air Conditioning

- **Sign up for PNM Power Saver** and earn an annual thank you check for helping to reduce energy use on select summer afternoons. (Check with your landlord to see if you qualify.)
- **Keep doors and windows closed** when air conditioning is on.
- **Keep cold-air returns clear** of furniture and drapes.

Swamp Coolers/Evaporative Coolers

- **Crack open windows** in the rooms where you want cool air to flow. Close windows in rooms that are not in use.
- **Use the low speed setting** whenever possible; it uses significantly less energy.

For more energy saving tips, visit PNM.com/tips.

PNM Talk to us. PNM.com

Ticket #118407

Name **ROGER LARSEN** Date in **4/30/2014** Date needed **4/30/2014** **anytime**
Home center **6310** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **200**
Document title **Top Tips to Saving - Apartment summer posters**

Account
6-921000-188-NRTC0002-555-6310

Percent
100

Prints **as is**	Bond **yes**	Laminate	Ink color **color**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **ledger**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions
create. print on 11x17.

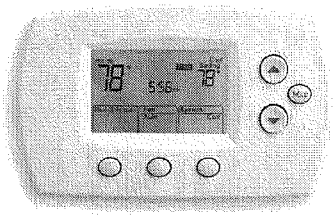
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Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17	1	202	0.69	139.38		
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

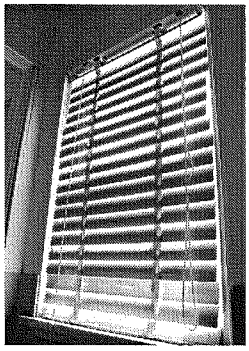
Item	Hours	Rate	Total	Description
Design/production*	3	35	105	
Load	3	8.5	25.5	

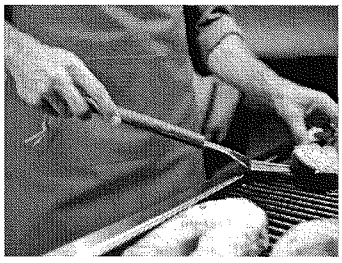
*Tax rate **0.07000** Tax **7.35** Request total **$277.23**

11/3/2014 9:54:48 AM

Top Tips to **Saving Electricity and Money** This Summer







- ☑ Turn off or raise the thermostat setting on your air conditioner when gone for an extended period.
- ☑ Set thermostat as high as comfort permits. Save two to four percent for every degree higher the thermostat it set.
- ☑ Early mornings, turn off air conditioner and open windows to allow outside air to cool your home. Use a fan to help move the cool air into your home.
- ☑ Draw blinds, shades or drapes to block the sun during the hottest part of the day.
- ☑ Keep doors and windows closed when refrigerated air conditioning is on.
- ☑ Keep cold-air returns clear of furniture and drapes.
- ☑ Avoid using the stove and oven during the hottest part of the day. Grilling anyone?
- ☑ Do laundry in the morning to avoid heat if you have units in your apartment.

Old style incandescent light bulbs produce a lot of heat. Install cooler compact fluorescent light bulbs (CFLs) and LEDs. They use a lot less energy and your can get PNM discounts at participating stores. Find one near you at ***PNM.com/homelighting.***

PNM® Talk to us. PNM.com

Ticket #116803

Name **ROGER LARSEN** Date in **6/25/2013** Date needed **6/27/2013** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **PNM PowerSource images**

Account
7-921000-924-NRTC0001-555-7185

Percent
100

Prints **as is**	Bond **yes**	Laminate	Ink color **color**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **as is**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions
includes photos of Painted plate.

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11	1	1	0.49	0.49		
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	3.75	35	131.25	
Load	3.75	8.5	31.88	

*Tax rate **0.07000** Tax **9.19** Request total **$172.81**

11/3/2014 9:55:16 AM

PNM powersource

July, 2013

knowledge is power.

Energy Efficiency Case Study

Nüart Gallery in Santa Fe received a $2,701 rebate. How can you get in on the action?

MORE

Got a Question, Issue or Problem?

About anything. Click on Ask an Expert.

MORE

PNM Sky Blue Now Includes Solar Energy

If you believe we need more renewable energy, then PNM Sky Blue is for you. Here's why.

MORE

More Solar and Wind Energy on the Way

On July 1, PNM unveiled a plan to increase its renewable energy by 50 percent over the next 18 months.

MORE

Announcing PNM Power Planning Presentations

You are invited to attend and provide input.

MORE

Ticket #117023

Name **ROGER LARSEN** Date in **8/7/2013** Date needed **8/7/2013** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **PNM PowerSource - Aug2013**

Account
7-921000-924-NRTC0002-555-7185

Percent
100

Prints **as is**	Bond **yes**	Laminate	Ink color **color**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **as is**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions
size images 250x150 pix 72dpi send .jpgs

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	0.75	35	26.25	
Load	0.75	8.5	6.38	

*Tax rate **0.07000** Tax **1.84** Request total **$34.47**

11/3/2014 9:55:32 AM

PNM powersource

August, 2013

knowledge is power.

Free Classes for Small Business

Growth and Success - PNM Job Growth Initiative.

MORE

Phone Scammers are Targeting Businesses

Here's how to protect yourself.

MORE

Protecting Environmental and Cultural Resources

Since 2003, The PNM Environmental Management System has made the company a leader in the utility industry for minimizing and mitigating environmental impacts of utility work.

MORE

Helping Students Understand Water Concepts

PNM funded efforts through River XChange.

MORE

San Juan Plan Update

Two Ways to Make Your Views Known

MORE

Ticket #117558

Name **ROGER LARSEN** Date in **11/14/2013** Date needed **11/14/2013** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **PNM PowerSource - Nov photos**

Account
7-921000-924-NRTC0002-555-7185

Percent
100

Prints **as is**	Bond **yes**	Laminate	Ink color **color**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **as is**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions
find. size. send .jpgs

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	1	35	35	
Load	1	8.5	8.5	

*Tax rate **0.07000** Tax **2.45** Request total **$45.95**

11/3/2014 9:55:57 AM

PNM powersource

November, 2013

knowledge is power.

Copper Theft Hurting Businesses

Watch for a special announcement coming soon to help fight this huge issue.

MORE

The 50 Greatest Breakthroughs Since the Wheel

Do you think electricity made the list?

MORE

Central New Mexico Community College Honors PNM Resources Foundation Investment in its Sustainable Technology Lab

It's a facility where students learn the mechanics of solar energy.

MORE

Is More Solar Energy on the Horizon?

PNM Power Supply Planning Update.

MORE

QUESTLINE
2025 Riverside Dr.
Columbus, OH 43221
614 255 3166 | 800 242 3654

INVOICE

PNM
Marketing and Customer Care
Attn: Roger Larsen
Alvarado Square MS 1110
Albuquerque, NM 87158

Invoice #	SFC #
122313E	1554
Invoice Date	**Due Date**
12/23/13	1/22/14

Description	Amount
Service Period: January 1, 2014 through March 31, 2014	
Relationship Builder Business Accounts Solution, including eNewsletter Content Alternate Articles for eNewsletters eNewsletter Editorial Calendar eNewsletter Content Customization Unscheduled, On-Demand Email Alerts Template Options: eNewsletters and Alerts Fullly Integrated Client Branding Administrative Dashboard Real-Time Tracking and Reporting Customer List Management Email Best Practice Delivery Management Client Branded Questline Promotional Materials Client Training (Annual and Webinars through Questline Academy) ....and more	4,637.50

PNM PowerSource Q1			7-923000-924-NRTC0001-370-7185
Subtotal		Total	
4,637.50		4,637.50	
Submitted 1-28-14			

TOTAL	$4,637.50
PAYMENTS/CREDITS	$0.00
BALANCE DUE	**$4,637.50**

We Make Energy Engaging

PNM powersource

January, 2014

knowledge is power.

Earn Up To $500 for Tips Leading to the Arrest and Conviction of Copper Thieves

We want to stop the theft of copper wiring from utility poles, street lights, businesses, churches and PNM electric facilities.

MORE

San Juan Generating Station Update

Two major milestones occurred in December that lead to next steps in the final approval of this agreement.

MORE

Fact or Fable? Lights Use More Energy When They Are First Turned On

Does turning fluorescent lights on and off frequently waste more energy than it saves?

MORE

PNM Helping MainStreet

On Dec. 18, PNM donated $122,000 to fund eight MainStreet projects across New Mexico.

MORE

New Mexico in the Top 10 for Solar

The Land of Enchantment and New York joined the top 10 list for installed solar in 2013, knocking Maryland and Colorado off the list.

MORE

PNM powersource

February, 2014

knowledge is power.

Five Reasons to Recycle Your Old or Second Fridge or Freezer

And save even more if you get rid of an extra unit you don't really need.

MORE

PNM Continuing to Invest in Solar Energy

By the end of 2014 we will have invested $190 million to serve you with clean, renewable, solar energy.

MORE

Geothermal Goes Big Time

Renewable energy that's available 24/7.

MORE

2013 Recycling Goals

We did more than talk trash last year.

MORE

Report to the Community

This is our annual accounting of how your contributions to the PNM Good Neighbor Fund were spent, and how many families were helped thanks to your donations.

MORE

Ask an Expert | Tools You Can Use | eLibrary
Unsubscribe | Update Email | Privacy Policy
This message was sent by PNM 414 Silver SW Albuquerque, NM 87102

PNM powersource

March, 2014

knowledge is power.

Stopping Copper Theft: A New Law, Your Vigilance

Not only does copper theft cause power outages, but it costs our customers — small business owners, dentist offices, churches, day care centers — thousands of dollars in damage and lost business hours each year.

MORE

PNM San Juan Proposal before the EPA and NM Public Regulation Commission

A proposal to retire two of the four units at San Juan Generating Station and install emission-reducing technology on the remaining two units continues to work its way through various approval processes.

MORE

New Energy Efficiency Programs for Your Home and Business

Check out the new ways to save energy and money.

MORE

Announcing a New Grant Program for Nonprofit Organizations

$500,000 in PNM Power Up Grants

MORE

Getting the Most from Moss

Could moss power your cell phone or more?

MORE

Ticket #117999

Name **ROGER LARSEN** Date in **2/24/2014** Date needed **2/24/2014** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **PNM Power Source images**

Account
7-921000-924-NRTC0001-555-7185

Percent
100

Prints **as is**	Bond **yes**	Laminate	Ink color **color**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **as is**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions
find, crop. create per specs. send 6 diff .jpgs

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	1.5	35	52.5	
Load		8.5		

*Tax rate **0.07000** Tax **3.68** Request total **$56.18**

11/3/2014 1:33:41 PM



QUESTLINE
2025 Riverside Dr.
Columbus, OH 43221
614 255 3166 | 800 242 3654

INVOICE

PNM
Marketing and Customer Care
Attn: Roger Larsen
Alvarado Square MS 1110
Albuquerque, NM 87158

Invoice #	SFC #
032514S	1646
Invoice Date	**Due Date**
3/25/14	4/24/14

Description	Amount
Service Period: April 1, 2014 through June 30, 2014	
Relationship Builder Business Accounts Solution, including eNewsletter Content Alternate Articles for eNewsletters eNewsletter Editorial Calendar eNewsletter Content Customization Unscheduled, On-Demand Email Alerts Template Options: eNewsletters and Alerts Fullly Integrated Client Branding Administrative Dashboard Real-Time Tracking and Reporting Customer List Management Email Best Practice Delivery Management Client Branded Questline Promotional Materials Client Training (Annual and Webinars through Questline Academy) ....and more	4,637.50

$ 4,637.50

Questline - Q2 PNM PowerSource

Account Number 7-923000-924-NRTC0001-370-7185

Subtotal	NMGRT	Total
$ 4,637.50		$ 4,637.50

Celestina Blair

Submitted 3-26-14

Voucher _____

Approved _____

TOTAL	$4,637.50
PAYMENTS/CREDITS	$0.00
BALANCE DUE	$4,637.50

PNM powersource

April, 2014

knowledge is power.

Wouldn't it be Nice to Report Power Outages from the Convenience of Your Mobile Phone?

It's here, with the new PNM.com mobile!

MORE

Reduce the Need for New Power Plants and Earn Money at the Same Time

With cooling season around the corner, it's the right time to sign up for this PNM energy efficiency program.

MORE

How Much Energy do You Think Customers Saved with Energy Efficiency Programs?

How many tons of carbon dioxide emissions were avoided, and how much water was saved? Think big numbers.

MORE

In 2013, Our Refrigerator Recycling Program Picked up 8,588 Units

So what do you get when you recycle that many refrigerators and freezers?

MORE

Work Begins at the Ninth PNM Solar Energy Facility

The PNM Meadowlake Solar Energy Center will sit on 122 acres off Meadowlake Road in eastern Valencia County.

MORE

PNM powersource

May, 2014

knowledge is power.

Need New Electric Service?

New requests must be submitted online. See why it's a good thing for you.

MORE

New Program - Get a Rebate for Tuning Up Your Air Conditioning

And save even more because your A/C will be 20 percent more efficient.

MORE

Compressed Air: Saving Energy at the Point-of-Use

Compressed air is widely used throughout industry, but it is very expensive and wasteful. About 80 percent of compressed air energy use is lost as heat, according to the U.S. Department of Energy.

MORE

Have You Tried PNM.com Mobile?

See a short video of what you can now do from your smart phone or tablet.

MORE

Environmental Highlights 2013

It was a big year. Here's a super short overview of our achievements.

MORE

PNM powersource

June, 2014

knowledge is power.

Lightning: Protecting Your Business

A recent Carnegie-Mellon study found that one-third of U.S. businesses are affected by lightning each year.

MORE

Free Secondary Research on Any Topic

Ask an Expert is an ongoing service for you from PNM PowerSource.

MORE

Click Your Way Through Clutter

Save paper and make life a little simpler. Just one click at PNM.com.

MORE

Four More Solar Centers in 2015

That'll be enough to power about 40,000 homes for a year, much more when you include wind and geothermal energy that's already online.

MORE

Ticket #118315

Name **ROGER LARSEN** Date in **4/21/2014** Date needed **4/21/2014** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **PNM Power Source - April**

Account
7-921000-924-NRTC0001-555-7185

Percent
100

Prints **as is**	Bond **yes**	Laminate	Ink color **color**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **as is**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions
find. size 4 per specs. send jpgs.

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	1.75	35	61.25	
Load	1.75	8.5	14.88	

*Tax rate **0.07000** Tax **4.29** Request total **$80.42**

11/3/2014 9:56:19 AM

Ticket #118531

Name **ROGER LARSEN** Date in **5/23/2014** Date needed **5/23/2014** **anytime**
Home center **6310** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **PNM Power Source Image prep**

Account
6-921000-188-NRTC0002-555-6310

Percent
100

Prints **as is**	Bond **yes**	Laminate	Ink color **color**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **as is**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions
find. size per specs. send .jpgs

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	2	35	70	
Load	2	8.5	17	

*Tax rate **0.07000** Tax **4.90** Request total **$91.90**

11/3/2014 9:56:40 AM

Ticket #118651

Name **ROGER LARSEN** Date in **6/19/2014** Date needed **6/19/2014** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **PNM Power Source**

Account
7-921000-924-NRTC0001-555-7185

Percent
100

Prints **as is**	Bond **yes**	Laminate	Ink color **color**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **as is**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions
find & size per specs. send .jpgs

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	1.75	35	61.25	
Load	1.75	8.5	14.88	

*Tax rate **0.07000** Tax **4.29** Request total **$80.42**

11/3/2014 1:34:02 PM

QUESTLINE
2025 Riverside Dr.
Columbus, OH 43221
614 255 3166 | 800 242 3654

INVOICE

PNM
Marketing and Customer Care
Attn: Roger Larsen
Alvarado Square MS 1110
Albuquerque, NM 87158

Invoice #	SFC #
062014B	1692
Invoice Date	**Due Date**
6/20/14	7/20/14

Description	Amount
Service Period: July 1, 2014 through September 30, 2014	
Relationship Builder Business Accounts Solution, including eNewsletter Content Alternate Articles for eNewsletters eNewsletter Editorial Calendar eNewsletter Content Customization Unscheduled, On-Demand Email Alerts Template Options: eNewsletters and Alerts Fullly Integrated Client Branding Administrative Dashboard Real-Time Tracking and Reporting Customer List Management Email Best Practice Delivery Management Client Branded Questline Promotional Materials Client Training (Annual and Webinars through Questline Academy) ....and more	4,637.50

Questline - Q3 PNM PowerSource
Subtotal $ 4,637.00
Submitted 6-23-14
Approved _____

Total $ 4,637.00

$ 4,637.00
Account Number 7-923000-924-NRTC0001-370-7185
Celestina Blair
Voucher _____

TOTAL	$4,637.50
PAYMENTS/CREDITS	$0.00
BALANCE DUE	$4,637.50

PNM powersource

July, 2014

knowledge is power.

Concerned About Copper Theft?

Some customers are installing theft deterrents at their pad-mounted transformers and meters. Here's what you need to consider.

MORE

Wouldn't You Like to Know?

You're out and about. You're out of town. Or maybe you're right there when it happens. You lose power.

MORE

Three New Business Rebate Opportunities

Retro-commissioning, advanced AC tune-ups and building operator certification (BOC) are now available to make your business more energy efficient.

MORE

Workplace Electrical Injuries: What You Should Know

An overview of common injuries associated with exposure to electricity and what you should do in case of an emergency.

MORE

Keeping Your Power Safe, Affordable and Reliable

Through November, we are conducting a pole attachment audit of approximately 221,000 jointly-used PNM power poles.

MORE

PNM powersource

August, 2014

knowledge is power.

Five Steps to Reducing Waste at Your Facility

It's not only good for the environment, it will save money, as well.

MORE

Simple Ingredients for an Energy-Efficient Kitchen

Are kitchen operations eating up a large part of your energy budget?

MORE

This is Not the Way to Get Solar Energy For Your Home or Business

It's illegal. Oh, and it could cause electrocution if you have an outage.

MORE

Protecting Wildlife

A short video to help put an extra smile in your day.

MORE

Nonprofit Grant Applications Now Available

$250,000 in Reduce Your Use Grants.

MORE

PNM powersource

September, 2014

knowledge is power.

FREE New Mexico Energy Code Training

It's a new PNM Energy Efficiency Program to help save energy on new construction projects.

MORE

Cut Energy Costs with Wireless Lighting Controls

Radio-frequency (RF) wireless control technology is emerging as a flexible and cost-effective alternative for retrofit applications.

MORE

Perspectives on Passwords

A series of articles offering ideas and suggestions to help keep you safe and secure, from our PNM Information Technology professionals.

MORE

Power Line Safety During Balloon Fiesta

It's a beautiful sight. Here's how to help keep it safe.

MORE

The Good News Is...

PNM Resources Foundation along with other philanthropic organizations have come together to create an online space to highlight New Mexico's good news.

MORE

Invoice #	**INV-9880**
Invoice Date	**7/31/2013**
Due Date	**8/30/2013**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name: **Website**

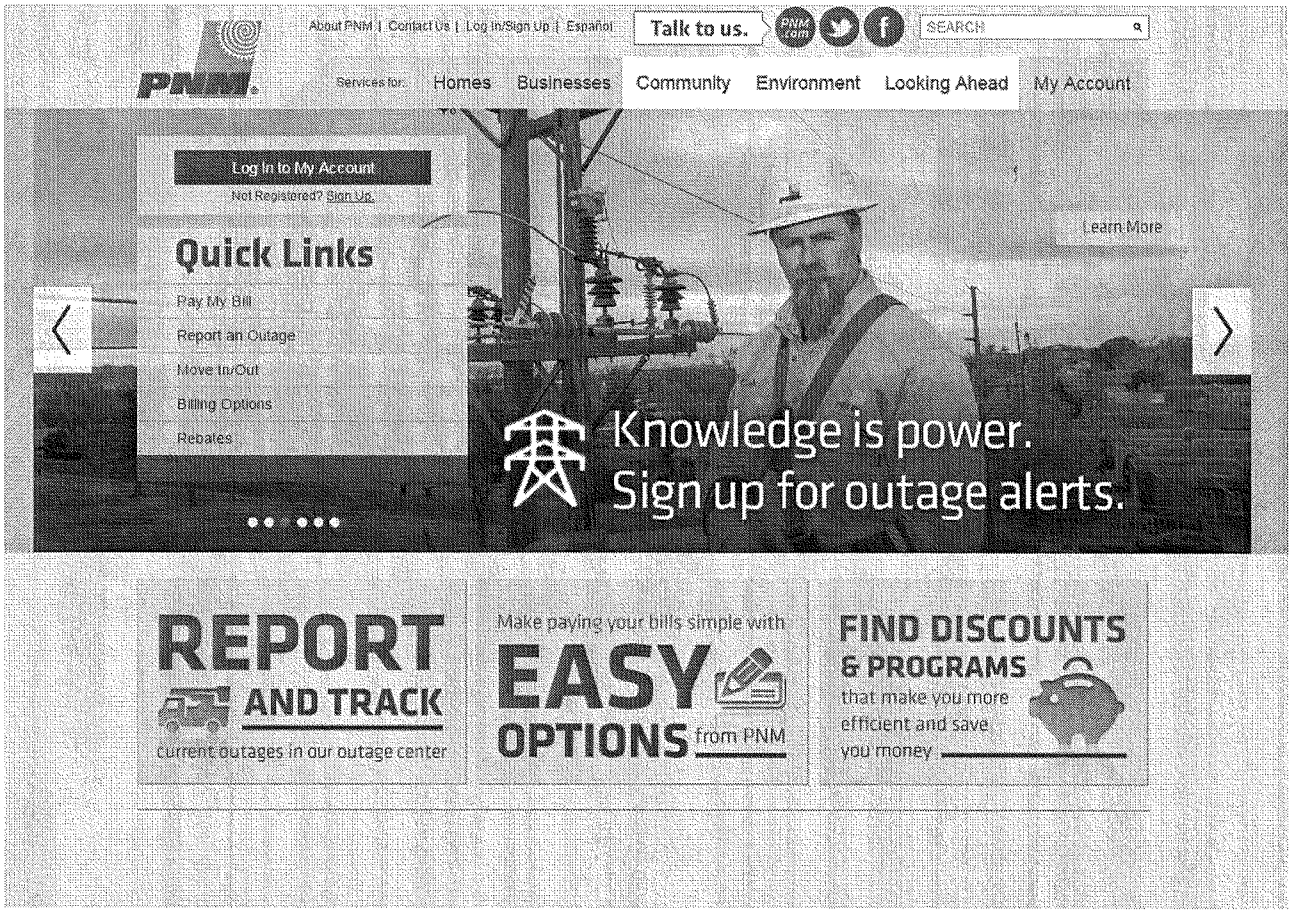
Project **-PNM-3620 - pnm.com: Website Planning & Development**

Website Content/Copy

Management/Coordination	$1,788.25	*
Creative Direction	$754.00	*
Copywriting	$2,827.50	*
Invoice Subtotal	$5,369.75	
NM GRT	$375.89	
Invoice Total	$5,745.64	
Amount Due	$5,745.64	

"PNM.com Copywriting"
7 923000 924 NRTC0001 370 7185 $ 5,745.64

Submitted 8-20-2013
Approved 8-21-6
Rlarsen RL
Voucher 119023


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Homes
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Community
Environment
Looking Ahead
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Log In to My Account
Not Registered? Sign Up.
Quick Links
Pay My Bill
Report an Outage
Move In/Out
Billing Options
Rebates
Learn More
Knowledge is power.
Sign up for outage alerts.
REPORT
AND TRACK
current outages in our outage center
Make paying your bills simple with
EASY
OPTIONS from PNM
FIND DISCOUNTS
& PROGRAMS
that make you more
efficient and save
you money

Invoice #	**INV-10011**
Invoice Date	**9/6/2013**
Due Date	**10/6/2013**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name: **Website**

Project **-PNM-3620 - pnm.com: Website Planning & Development**

Management/Coordination	$1,247.75 *
Creative Direction	$826.50 *
Copywriting	$1,740.00 *
Art Direction	$669.90 *
Production Layout/Mechanicals	$224.25 *
Invoice Subtotal	$4,708.40
NM GRT	$329.59
Invoice Total	$5,037.99
Amount Due	$5,037.99

PNM.com planning and development $ 5,037.99

Subtotal	NMGRT	Total	Account Number
$ 4,708.40	$ 329.59	$ 5,037.99	7-923000-924-NRTC0001-370-7185
		$ 5,037.99	

Submitted 9-24-2013 Rlarsen RL

Approved 9.24 Voucher 11994

Payment Options
Billing
Save Money & Energy
Rebates & Discounts
Energy Saving Tips
Kill A Watt Energy Meter
Home Energy Analyzer
Home Weatherization Assistance
My Energy Profile Program
PNM Home Works Program
Cool Comfort Loan
Solar & Wind Energy
Move In / Out
More Services

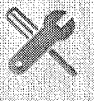
Save Money & Energy

PNM makes saving money and energy easy with a variety of rebates, discounts and energy-saving tips. We have rebates and incentives for your business, too.



Rebates and Discounts

Save money and energy with this suite of programs for your home. Now you can also get rebates on air conditioners, get discounts on LED lighting, and sign up for an in-home energy assessment with PNM Home Energy Checkup.



Energy Saving Tips

You might be surprised how many simple things you can do to cut your energy use. Add them up, and you'll get big energy savings and a lower monthly energy bill.



Check Out Energy Savings with PNM and Your Local Library

PNM offers the Kill A Watt® for checkout in various libraries around the state. Easy-to-use materials help you calculate the cost of various devices like TVs, gaming systems and more.

Invoice #	**INV-10031**
Invoice Date	**9/6/2013**
Due Date	**10/6/2013**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name: **Website**

Project **-PNM-3983 - Website Page Down**

Management/Coordination	$57.50 *
Creative Direction	$21.75 *
Invoice Subtotal	$79.25
NM GRT	$5.55
Invoice Total	$84.80
Amount Due	$84.80

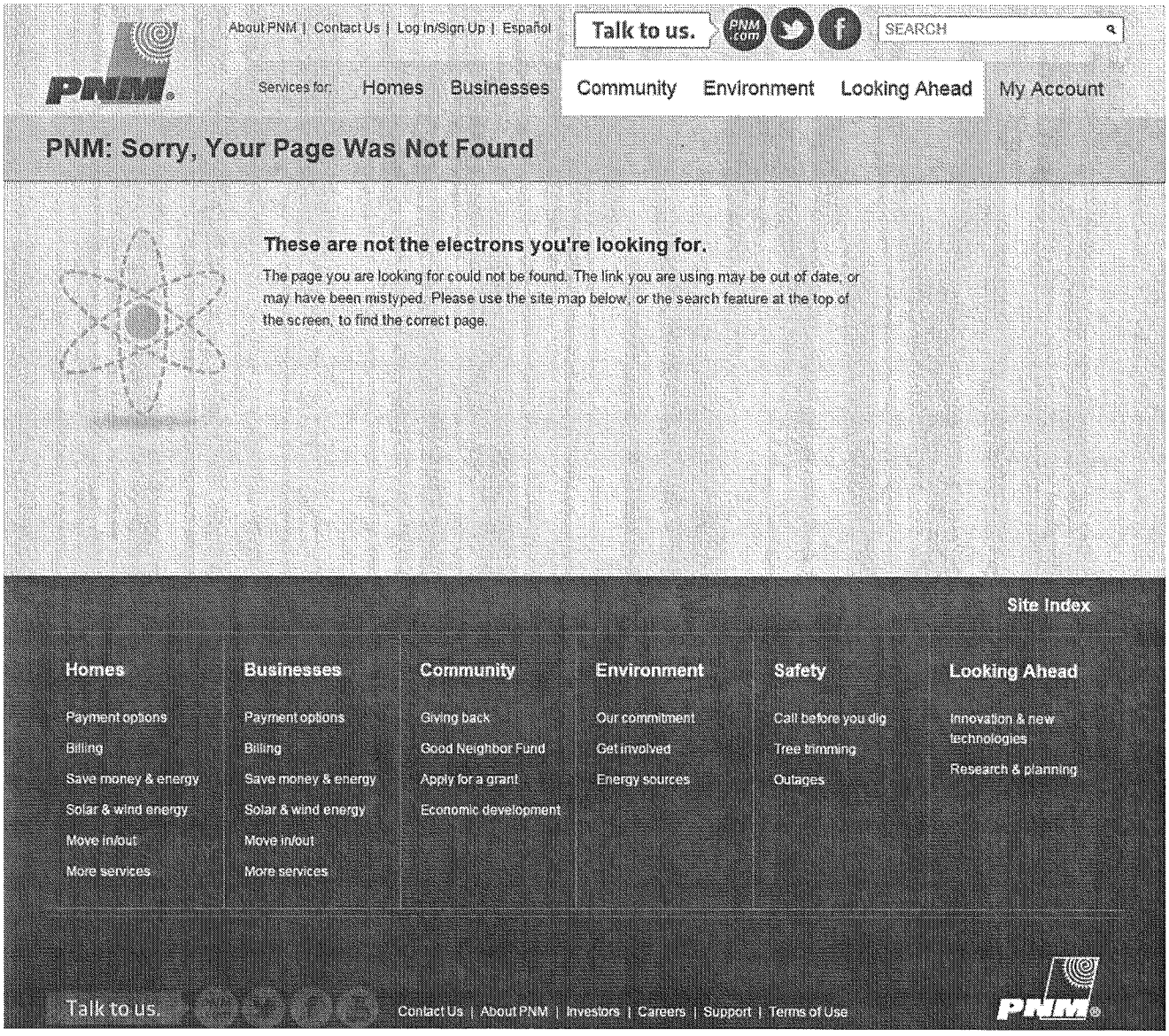
$ 84.80

PNM.com Error Page Design

Subtotal	NMGRT	Total	Account Number
$ 79.25	$ 5.55	$ 84.80	7-923000-924-NRTC0002-370-7185
		$ 84.80	

Submitted 9-24-2013
Approved 9-25

Rlarsen CL
Voucher 119955


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PNM: Sorry, Your Page Was Not Found
These are not the electrons you're looking for.
The page you are looking for could not be found. The link you are using may be out of date, or may have been mistyped. Please use the site map below, or the search feature at the top of the screen, to find the correct page.
Site Index
Homes
Payment options
Billing
Save money & energy
Solar & wind energy
Move in/out
More services
Businesses
Payment options
Billing
Save money & energy
Solar & wind energy
Move in/out
More services
Community
Giving back
Good Neighbor Fund
Apply for a grant
Economic development
Environment
Our commitment
Get involved
Energy sources
Safety
Call before you dig
Tree trimming
Outages
Looking Ahead
Innovation & new technologies
Research & planning
Talk to us.
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\

Invoice #	**INV-10673**
Invoice Date	**3/14/2014**
Due Date	**4/13/2014**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name	**Website**
Project	**-PNM-3620 - pnm.com: Website Planning & Development**

Management/Coordination	$1,282.25	*
Creative Direction	$136.75	*
Art Direction	$1,673.30	*
Production Layout/Mechanicals	$483.00	*
Invoice Subtotal	$3,575.30	
NM GRT	$250.27	
Invoice Total	$3,825.57	
Amount Due	$3,825.57	

3 Advertising PNM.com planning & dev. **Account Number** $ 3,825.57

Subtotal	**NMGRT**	**Total**
$ 3,575.30	$ 250.27	$ 3,825.57

7-923000-924-NRTC0001-370-7185

Submitted 4-7-14

Celestina Blair

Approved _____

Voucher _____

Invoice #	**INV-9607**
Invoice Date	**5/31/2013**
Due Date	**6/30/2013**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name: **Website**

Project **-PNM-3620 - pnm.com: Website Planning & Development**

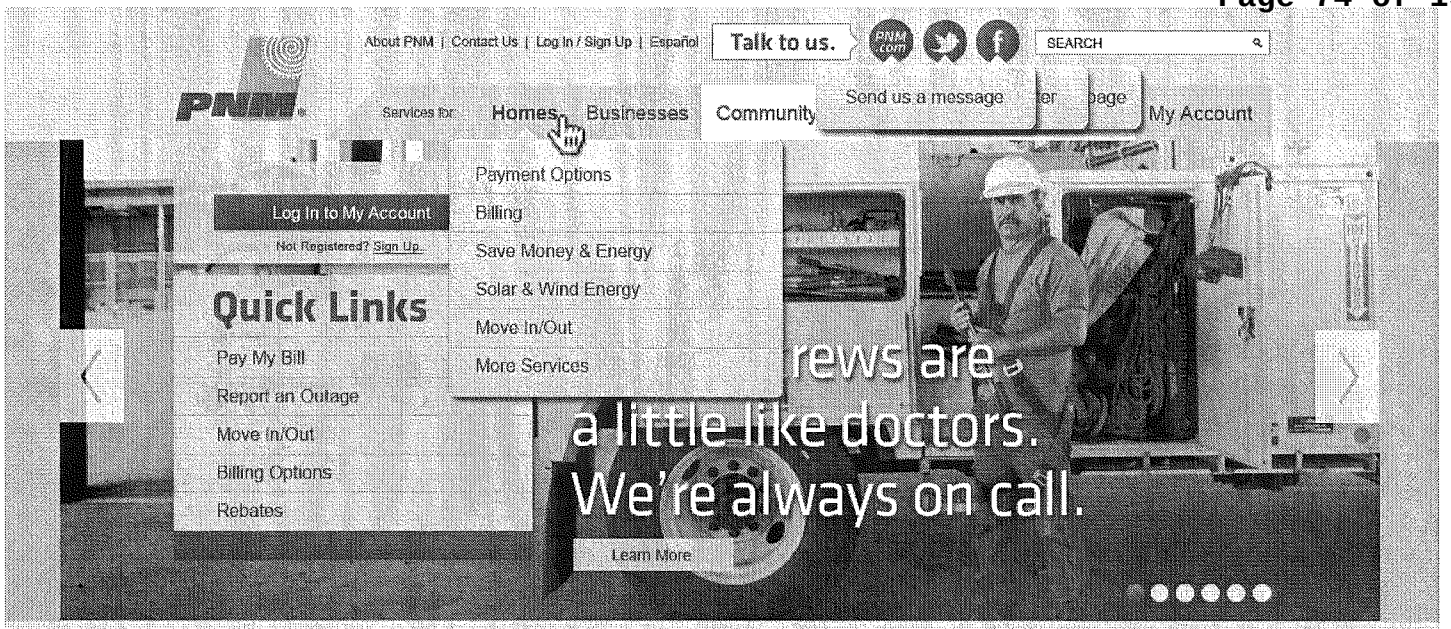
Management/Coordination	$4,496.50	*
Creative Direction	$964.25	*
Art Direction	$11,659.45	*
Production Layout/Mechanicals	$1,924.15	*
Invoice Subtotal	$19,044.35	
NM GRT	$1,333.11	
Invoice Total	$20,377.46	
Amount Due	$20,377.46	

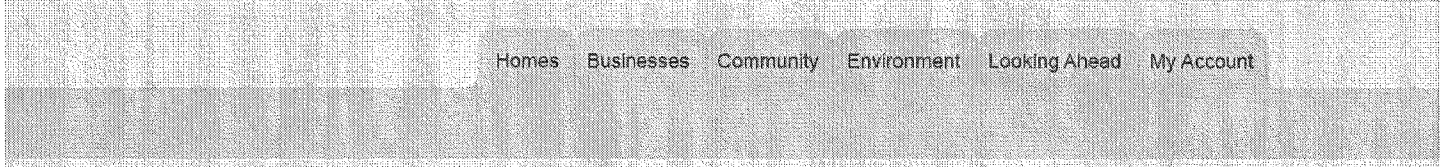
"PNM.com Development and Design" $ 20,377.46

7 923000 924 NRTC0001 370 7185

Submitted 8-20-2013 Rlarsen RL

Approved 8-20 Voucher 118816





Typography

Page Title Arial Regular 45pt

Header Arial Regular 26pt

Subhead Arial Bold 14pt

Body text Arial Regular 12 point. Lorem ipsum dolor sit amet, consectetuer adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliquam erat volutpat. Ut wisi enim ad minim veniam, quis nostrud exerci tation ullamcorper suscipit lobortis nisl ut aliquip ex ea commodo consequat.

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Hyperlinks Hover

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- Hyperlink List
- List Arial Regular 12pt indent: 12pt
- Lorem ipsum dolors sit em remsture.

Notes - Arial Regular 10pt

Colors

Main colors

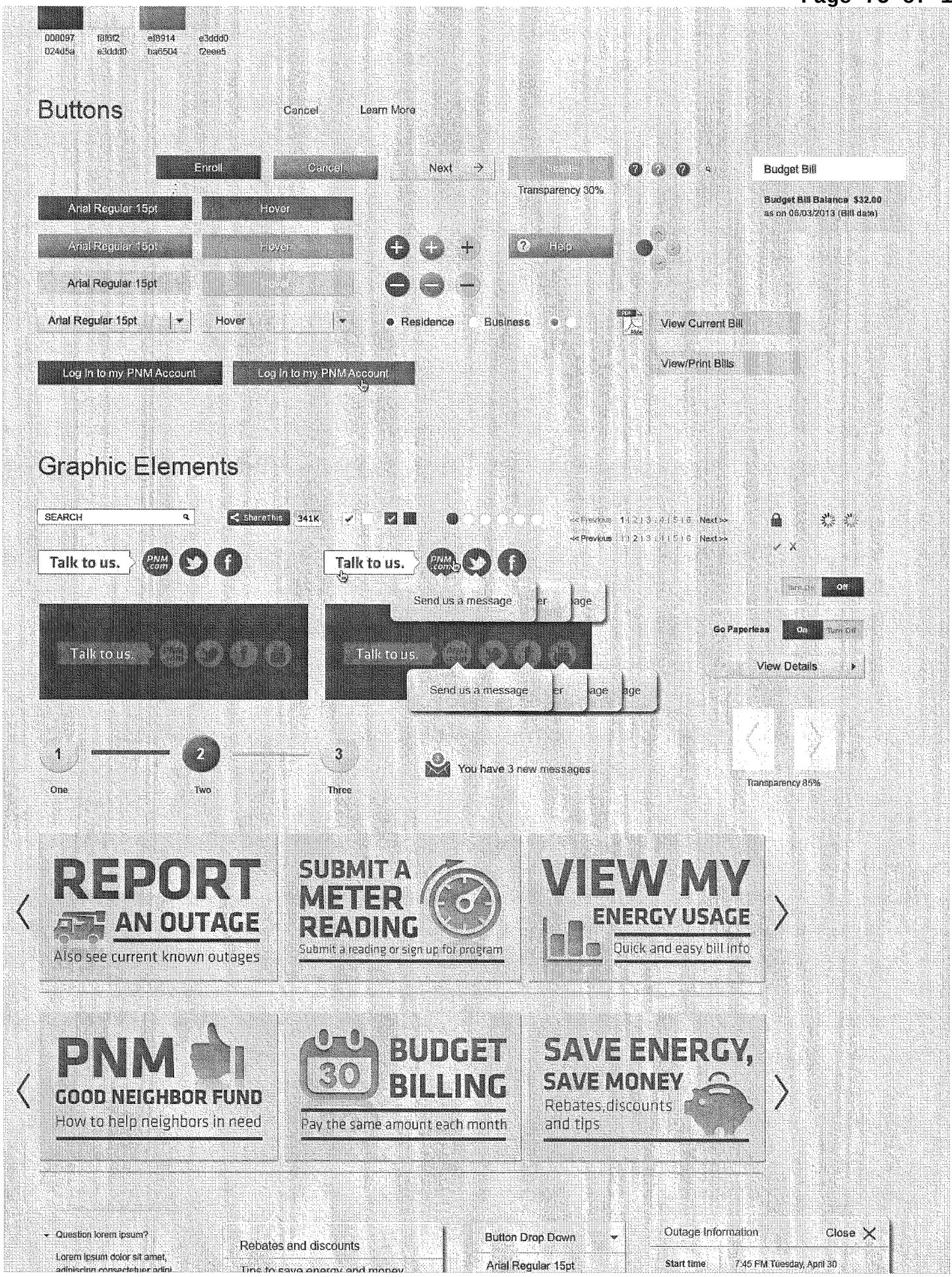
474747 C08097 ef8914 f2eee5 e3ddd0 dad3c3

Colors for text

T T T T e80000 Error messages and alerts

474747 C08097 000000

Gradients


008097
024d5a
f8f6f2
e3ddd0
ef8914
ba6504
e3ddd0
f2eee5
Buttons
Cancel
Learn More
Enroll
Cancel
Next
Transparency 30%
Budget Bill
Budget Bill Balance $32.00
as on 05/03/2013 (Bill date)
Arial Regular 15pt
Hover
Arial Regular 15pt
Hover
Help
Arial Regular 15pt
Hover
Residence
Business
View Current Bill
View/Print Bills
Log in to my PNM Account
Log in to my PNM Account
Graphic Elements
SEARCH
ShareThis
341K
Talk to us.
Talk to us.
Send us a message
Talk to us
Talk to us
Send us a message
Off
Go Paperless
On
View Details
1
2
3
One
Two
Three
You have 3 new messages
Transparency 85%
REPORT
AN OUTAGE
Also see current known outages
SUBMIT A
METER
READING
Submit a reading or sign up for program
VIEW MY
ENERGY USAGE
Quick and easy bill info
PNM
GOOD NEIGHBOR FUND
How to help neighbors in need
30
BUDGET
BILLING
Pay the same amount each month
SAVE ENERGY,
SAVE MONEY
Rebates, discounts
and tips
Question lorem ipsum?
Lorem ipsum dolor sit amet,
Rebates and discounts
Button Drop Down
Arial Regular 15pt
Outage Information
Close
Start time
7:45 PM Tuesday, April 30

scing elit. Read More »

- Question lorem ipsum dolor sit amet consectetuer?
- Question lorem ipsum?

View all FAQs

tips to save energy and money

View and pay bills

Help paying bills

Solar energy for homes

Nav Drop Down

Option

Option

Option

Option

Estimated restore time: 7:45 PM Wednesday, April 31

Cause: Lorem Ispude deloris

Status: PNM has assigned a repair crew to restore power.

Thank you for your contribution to help families in need.
You are now signed up for recurring monthly Good Neighbor Fund contributions.

A confirmation email with Transaction Confirmation Number will be sent to email@domain.com.

Loerim ipsum beloris ist em consecturling em doe rimsily loerim ipsum beloris ist em consecturling em doe rimsily. Loerim ipsum beloris ist em consecturling em doe rimsiloerim ipsum beloris ist em consecturling em doe rimsily.

Loerim ipsum beloris ist em consecturling em doe rimsily loerim ipsum beloris ist em consecturling em doe rimsily. Loerim ipsum beloris ist em consecturling em doe rimsiloerim ipsum beloris ist em consecturling em doe rimsily.

Loerim ipsum beloris ist em consecturling em doe rimsily loerim ipsum beloris ist em consecturling em doe rimsily. Loerim ipsum beloris ist em consecturling em doe rimsiloerim ipsum beloris ist em consecturling em doe rimsily.

Table View | Chart View

Current Rate: <Residential Rate Code>

Usage History

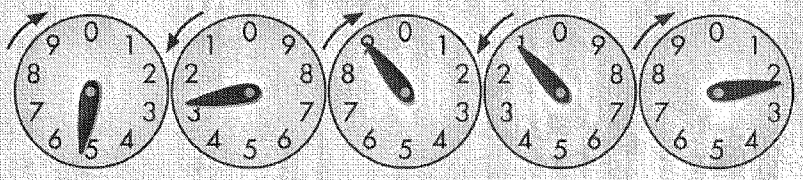
— 2013

Meter Read Date	Days in billing period	Meter Reading	kWh	Total Charges
▼ **Electric Service #100**			**11,280**	**$1,475.29**
03/26/2013	30	0	6,640	$868.25
02/26/2013	32	0	3,640	$475.38
01/26/2013	31	0	1,040	$144.16
2013	93	0	11,280	$3,734.29
▶ **Electric Service #190**			**17,344**	**(1,214.08)**
+ 2012				
+ 2011				

← Return to Account Summary

Name

Your Questions (Recommended)



DISCONNECT NOTICE Please pay previous amount $35.00 by 3/21/2013 to avoid disconnection of your electric service.

Outage Alert

Start time: 7:45 PM Tuesday, April 30

Estimated restore time: 7:45 PM Wednesday, May 1

Cause: Lorem ipsum deloris

Status: PNM has assigned a repair crew to restore power lormem ipsum deloris sit

Report an Outage | View Outage Map

Table View | Chart View

Current Rate: <Commercial Rate Code >

Usage History | Advance Electric Information

— 2013

Read Date	Days	On Peak kWh	Off Peak kWh	Total kWh	Billed kW	Actual kW	Total Charges	Cost/ kWh	On Peak%	Load Factor
03/26/2013	10	11,280	110	11,280	11,280	11,280	$1,475.25	0.29/kWh	5%	00

1-50 Customers affected

50-250 Customers affected

More than 250

03/26/2013	10	11,280	110	11,280	11,280	11,280	$1,475.25	0.29/kWh	5%	00
03/26/2013	10	11,280	110	11,280	11,280	11,280	$1,475.25	0.29/kWh	5%	00
03/26/2013	10	11,280	110	11,280	11,280	11,280	$1,475.25	0.29/kWh	5%	00
03/26/2013	10	11,280	110	11,280	11,280	11,280	$1,475.25	0.29/kWh	5%	00
03/26/2013	10	11,280	110	11,280	11,280	11,280	$1,475.25	0.29/kWh	5%	00

2012

2011

Return to Account Summary

REPORT AN OUTAGE
Click to report or call us at 1-888-DIAL-PNM

SIGN UP FOR OUTAGE ALERTS
We'll let you know when power is expected to be restored

VIEW ONLINE OUTAGE MAPS
See outage locations.
If a repair crew has been assigned and estimated restoration time

Help me find: **PNM Account Number** Close

Your account number is located here on the payment stub at the bottom of page one, and at other locations on the bill.
The first nine digits are the customer number, and the seven digits represent your premise, or physical location.



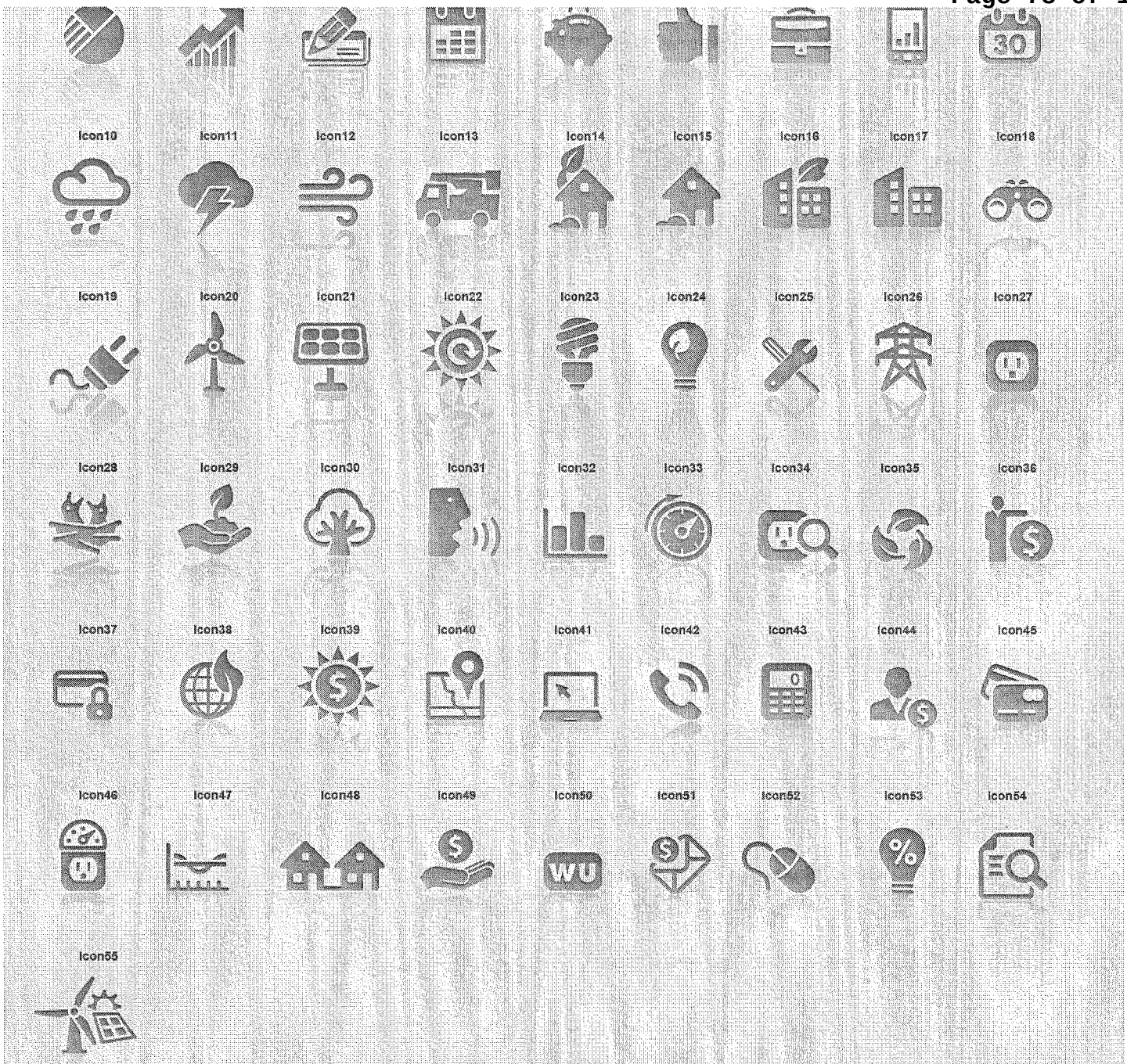
REPORTE APAGONES
Actúales en nuestro centro de cortes de luz

Pague su factura fácilmente con **OPCIONES CONVENIENTES** de PNM

ENCUENTRE DESCUENTOS Y PROGRAMAS que lo haga más eficiente y ahorre dinero

Icons

Icon1 Icon2 Icon3 Icon4 Icon5 Icon6 Icon7 Icon8 Icon9


Icon10
Icon11
Icon12
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Icon55

Ticket #117787

Name **ROGER LARSEN** Date in **1/15/2014** Date needed **1/15/2014** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **Image conversion for PNM.com**

Account
7-921000-942-NRTC0001-555-7185

Percent
100

Prints **as is**	Bond **yes**	Laminate	Ink color **color**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **as is**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions
size to 72dpi, 700px x 300px multiple images

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	1.5	35	52.5	
Load	1.5	8.5	12.75	

*Tax rate **0.07000** Tax **3.68** Request total **$68.93**

11/3/2014 9:57:04 AM

Ticket #118405

Name **ROGER LARSEN** Date in **4/30/2014** Date needed **5/7/2014** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **PNM Profiler for PNM.com**

Account
7-921000-924-NRTC0001-555-7185

Percent
100

Prints **as is**	Bond **yes**	Laminate	Ink color **color**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **as is**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions
create digital booklet. re-brand with edits.

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	6.25	35	218.75	
Load	6.25	8.5	53.13	

*Tax rate **0.07000** Tax **15.31** Request total **$287.19**

11/3/2014 1:34:23 PM

PNM Profiler

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updated 4-4-2014



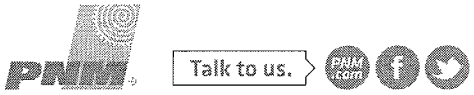


PNM Exhibit RL-5
Page 81 of 197

Welcome to PNM Profiler

PNM Profiler is a tool for commercial/industrial customers that allows you to view electricity usage 24/7 for one or multiple accounts, after special meters are installed. PNM Profiler also allows you to download data for later viewing or distribution, and to track your electric usage as closely as you need to, whether you are interested in daily trends or hour-by-hour usage.

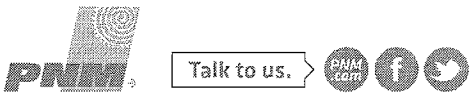
To utilize PNM Profiler, your account (or multiple accounts where applicable), must meet or exceed 250kW electricity demand and have special meters installed at the service address (or in the case of multiple accounts, service addresses). PNM Profiler will display data in graphical and tabular formats that can be downloaded into a spreadsheet for you to view.



Setting up PNM Profiler Access

The following steps are required before you can access the PNM Profiler. To get set up correctly, you will need to complete the following steps in the order they are listed.

1. If you do not have a PNM online account, click "Sign up" above "Quick Links" on the PNM.com home page and set up your account.
2. Contact your PNM Account Manager to request access to the PNM Profiler.
   a. Your Account Manager will obtain the following information from you:
      - Your email address user name for your PNM online account.
      - Your PNM account numbers and the service addresses of the eligible accounts that you wish to view in PNM Profiler.
   b. Your Account Manager will make sure you are set up for access to PNM Profiler and that your PNM account or accounts are available in PNM Profiler.
3. Your Account Manager will notify you that your PNM account or accounts are available in PNM Profiler.



Logging into PNM Profiler

1. Click the Log in to My Account above Quick Links.



Invoice #	**INV-10405**
Invoice Date	**12/20/2013**
Due Date	**12/25/2013**
Terms	

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name	**PNM Utility**
Project	**-PNM-4054 - PNM.com Launch TV Production**

Management/Coordination	$562.50	*
Broadcast Direction	$1,278.75	*
Broadcast Coordination	$690.00	*
Upload Fees	$200.00	*
Invoice Subtotal	$2,731.25	
NM GRT	$191.19	
Invoice Total	$2,922.44	
Amount Due	$2,922.44	

PNM.com launch TV production	$	2,922.44	7-923000-924-NRTC0001-370-7185	Submitted 12-23-13

Invoice #	**INV-10386**
Invoice Date	**12/20/2013**
Due Date	**12/25/2013**
Terms	

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name	**PNM Utility**
Project	**-PNM-4054 - PNM.com Launch TV Production**

Management/Coordination	$966.00 *
Creative Direction	$848.25 *
Copywriting	$290.00 *
Art Direction	$282.75 *
Broadcast Direction	$1,740.00 *
Broadcast Coordination	$1,000.50 *
Production:	$23,976.50 *
-English and Spanish :30 TV	
-Pre-production: Scouting, Casting, Coordination	
-TV Shoot at PNM location: Director, cast, crew, support, equipment	
-Post-production: Edit and finishing	

Invoice Subtotal	$29,104.00
NM GRT	$2,037.29
Invoice Total	$31,141.29
Amount Due	$31,141.29

PNM.com launch TV production

$ 31,141.29 7-923000-924-NRTC0001-370-7185

Submitted 12-23-13

Client: PNM
Project: New Website TV :30
Draft: #1 (11-13-13)

PNM.com
:30

VIDEO	AUDIO
Open on a Facebook posting box. David, a PNM customer, is posting a message on the PNM Facebook page. We see the words on screen as David types.	
Can I pay my PNM bill online?	David: Can I pay my PNM bill online?
Cut to Elisha, a PNM employee in the Internet/customer service department. SUPER: Elisha, PNM Analyst	Maria: You can. Online payments are easier than ever with our completely redesigned website.
Cut to inserts of the new PNM.com website.	The new PNM.com also makes it easier to report outages, sign up for alerts and make changes to your account. You can sign up for paperless billing in seconds.
Elisha holds up a smart phone that has the PNM.com interface on screen. Tight shot of phone.	We even added a mobile site so you can pay your bill and more on the go .
Cut back to Elisha.	The new PNM.com gives you more ways to manage your account and customize your service.
PNM LOGO Talk to us logo set up Social media icons	Check it out and let us know what you think.

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Invoice #	**INV-9852**
Invoice Date	**7/31/2013**
Due Date	**8/30/2013**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name:

Project **-PNM-3739 - TV :05 Billboards**

Utility: $438.51
PNM Sky Blue: $438.51
Refrigerator Recycling: $438.50

Talent Renewal Q3 :05 TV

	$1,229.46 *
Invoice Subtotal	$1,229.46
NM GRT	$86.06
Invoice Total	$1,315.52
Amount Due	$1,315.52

Planning, Management & Coordination $ 1,315.52

Subtotal	NMGRT	Total	Account Number
$ 409.82	$ 28.69	$ 438.51	7-923000-924-NRTC0001-370-7185
$ 409.82	$ 28.69	$ 438.51	6-923000-188-NSKYB000-NSKUB001-370-1998
$ 409.81	$ 28.69	$ 438.50	1- 182325-10-E10000000-E1000031- 370-6370
		$ 1,315.52	

Submitted 8-20-2013 RIarsen RL
Approved 8.21 Voucher 118836

PNM

TV Billboards :05

Billing

ANNR:

PNM. We can make billing easier for you. Talk to us.

###

Refrigerator Recycle

ANNR:

PNM. We'll pick up your old fridge and recycle it. Talk to us.

###

Renewable

ANNR:

PNM. Together, we can do more for renewable energy. Talk to us.

###

Save Money

ANNR:

PNM. We can help you save money. Talk to us.

###

Invoice #	**INV-9844**
Invoice Date	**7/31/2013**
Due Date	**8/30/2013**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name:

Project **-PNM-3507 - Planning, Management and Coordination**

Utility: $2,807.78
PNM Sky Blue: $2,807.78
Refrigerator Recycling: $2,807.78

Planning/Management/Coordination	$7,296.75	*
Creative Direction/Planning	$1,305.00	*
Invoice Subtotal	$8,601.75	
NM GRT	$602.12	
Invoice Total	$9,203.87	
Less Applied Payments	$780.53	
Amount Due	$8,423.34	

Planning, Management & Coordination $ 8,423.34

Subtotal	NMGRT	Total	Account Number
$ 2,624.09	$ 183.69	$ 2,807.78	7-923000-924-NRTC0001-370-7185
$ 2,624.09	$ 183.69	$ 2,807.78	6-923000-188-NSKYB000-NSKUB001-370-1998
$ 2,624.09	$ 183.69	$ 2,807.78	1- 182325-10-E10000000-E1000031- 370-6370
		$ 8,423.34	

Submitted 8-20-2013 Rlarsen RL

Approved 8-21 Voucher 118835

Building Solar
:30

VIDEO	AUDIO
OPEN ON TIGHT SHOT OF COMPUTER MONITOR. WE SEE PNM'S TALK TO US FACEBOOK PAGE. WORDS COME ON SCREEN AS THEY ARE TYPED INTO KEYBOARD.	
When will PNM add more solar?	VO (AS WORDS ARE TYPED ON SCREEN): When will PNM add more solar?
Cut to a PNM worker in a solar field that's under construction. SUPER: Employee Name, Title	EMPLOYEE: As a matter of fact, now. We're installing 21 and a half megawatts of solar – a lot of it here in Los Lunas.
VARIOUS B-ROLL SHOTS OF SOLAR FIELD CONSTRUCTION.	That brings us to 44 megawatts of solar. You can support solar energy by signing up for PNM Sky Blue.
SUPER: Sign up for PNM Sky Blue at PNM.com/PNMSkyBlue	And by 2015, PNM will meet our 15% renewable energy goal. Or enough to power 135,000 homes.
PNM LOGO SUPER: Talk to us. PNM.COM/FB ICON/TWITTER ICON	We're adding renewables – join us by signing up for PNM Sky Blue.

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Invoice #	**INV-9858**
Invoice Date	**7/31/2013**
Due Date	**8/30/2013**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name:

Project **-PNM-3797 - Regional Radio Creative & Production**

Utility: $5,269.59
PNM Sky Blue: $5,269.59
Refrigerator Recycling: $5,269.59

Management/Coordination	
Creative Direction	$897.00 *
Copywriting	$899.00 *
Broadcast Direction	$1,556.25 *
Broadcast Coordination	$2,907.25 *
Production:	$1,040.75 *
-Pre-production	$7,474.30 *
-Studio Rental	
-Post-production	

Invoice Subtotal	$14,774.55
NM GRT	$1,034.22
Invoice Total	$15,808.77
Amount Due	$15,808.77

Radio Creative and Production $ 15,808.77

Subtotal	NMGRT	Total	Account Number
$ 4,924.85	$ 344.74	$ 5,269.59	7-923000-924-NRTC0001-370-7185
$ 4,924.85	$ 344.74	$ 5,269.59	6-923000-188-NSKYB000-NSKUB001-370-1998
$ 4,924.85	$ 344.74	$ 5,269.59	1- 182325-10-E10000000-E1000031- 370-6370
		$ 15,808.77	

Submitted 8-20-2013 Rlarsen RL

Approved 8-21 Voucher 118872

Invoice #	**INV-9842**
Invoice Date	**7/31/2013**
Due Date	**8/30/2013**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name: **General Media**

Project **-PNM-3508 - Media: General Planning, Placement and Coordination**

General Media July - Sept $ 175,128.60

	Subtotal	NMGRT	Total	Account Number
Utility: $44,297.21				
PNM Sky Blue: $84,303.65				
Refrigerator Recycling: $4(	$ 14,391.38	$ 1,007.40	$ 15,398.78	7-923000-924-NRTC0001-370-7185
	$ 78,788.45	$ 5,515.19	$ 84,303.65	6-923000-188-NSKYB000-NSKUB001-370-1998
Q3 2013 Media	$ 27,007.89	$ 1,890.55	$ 28,898.44	7-923000-911-00000000-370-7011
Insertion Orders	$ 43,483.86	$ 3,043.87	$ 46,527.73	1- 182325-10-E10000000-E1000031- 370-6370
Insertion Date			$ 175,128.60	

Arizona Daily Star (eff. 201 Submitted 8-19-2013 Rlarsen RL
8/4/2013 Approved 8-21 Voucher 118878

Total: *$6,841.06*

El Paso Times

8/4/2013	*NMPress*	*El Paso Times*	*5,837.14*
		Total:	*$5,837.14*

Farmington Daily-Times - NMPress

8/4/2013	*NMPress*	*Farmington Daily-Times - NMPress*	*932.04*
		Total:	*$932.04*

The Arizona Republic

8/4/2013	*AZRepublic*	*The Arizona Republic*	*13,397.65*
		Total:	*$13,397.65*
		Insertion Order Subtotal:	*$27,007.89*

Broadcast Orders

Date	Days	Time	Length	# Spots	Total Cost
Burt Broadcasting, Inc.					
KINN-AM					
7/1/2013 - 7/7/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*135.00*
7/8/2013 - 7/14/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*135.00*
7/15/2013 - 7/21/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*135.00*
8/5/2013 - 8/11/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*135.00*
8/12/2013 - 8/18/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*135.00*
9/2/2013 - 9/8/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*135.00*
9/9/2013 - 9/15/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*135.00*

9/16/2013 - 9/22/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	135.00
				Total:	$1,080.00
KQEL-FM					
7/1/2013 - 7/7/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	157.50
7/8/2013 - 7/14/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	157.50
7/15/2013 - 7/21/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	157.50
8/5/2013 - 8/11/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	157.50
8/12/2013 - 8/18/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	157.50
9/2/2013 - 9/8/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	157.50
9/9/2013 - 9/15/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	157.50
9/16/2013 - 9/22/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	157.50
				Total:	$1,260.00
KYEE-FM					
7/1/2013 - 7/7/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	157.50
7/8/2013 - 7/14/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	157.50
7/15/2013 - 7/21/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	157.50
				Total:	$472.50
KZZX-FM					
7/1/2013 - 7/7/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	157.50
7/8/2013 - 7/14/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	157.50
7/15/2013 - 7/21/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	157.50
8/5/2013 - 8/11/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	157.50
8/12/2013 - 8/18/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	157.50
9/2/2013 - 9/8/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	157.50
9/9/2013 - 9/15/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	157.50
9/16/2013 - 9/22/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	157.50
				Total:	$1,260.00
Comcast Spotlight					
COMCAST, Albuquerque Interconne					
7/15/2013 - 7/21/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	200.00
7/15/2013 - 7/21/2013	SaSu	9:00 AM - 6:00 PM	30	7	112.00
7/15/2013 - 7/21/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	400.00
7/15/2013 - 7/21/2013	SaSu	9:00 AM - 6:00 PM	30	8	240.00
7/15/2013 - 7/21/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	400.00
7/15/2013 - 7/21/2013	SaSu	9:00 AM - 6:00 PM	30	8	240.00
7/15/2013 - 7/21/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	200.00
7/15/2013 - 7/21/2013	SaSu	9:00 AM - 6:00 PM	30	8	128.00
7/15/2013 - 7/21/2013	MTuWThF	3:00 PM - 6:00 PM	30	10	160.00
7/15/2013 - 7/21/2013	MTuWThF	5:00 AM - 9:00 AM	30	10	50.00
7/15/2013 - 7/21/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	10	50.00
7/15/2013 - 7/21/2013	MTuWThF	9:00 AM - 3:00 PM	30	10	80.00
7/15/2013 - 7/21/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	200.00
7/15/2013 - 7/21/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	25	150.00
7/15/2013 - 7/21/2013	SaSu	9:00 AM - 6:00 PM	30	8	360.00
7/15/2013 - 7/21/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	8	360.00
7/15/2013 - 7/21/2013	MTuWThF	5:00 AM - 9:00 AM	30	10	100.00
7/15/2013 - 7/21/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	10	100.00
7/15/2013 - 7/21/2013	Tu	6:00 AM - 9:30 AM	30	3	30.00
7/15/2013 - 7/21/2013	W	6:00 AM - 9:30 AM	30	3	30.00
7/15/2013 - 7/21/2013	Th	6:00 AM - 9:30 AM	30	3	30.00

7/15/2013 - 7/21/2013	F	6:00 AM - 9:30 AM	30	3	30.00
7/15/2013 - 7/21/2013	Sa	6:00 AM - 9:30 AM	30	3	30.00
7/15/2013 - 7/21/2013	Su	6:00 AM - 9:30 AM	30	3	30.00
7/22/2013 - 7/28/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	200.00
7/22/2013 - 7/28/2013	SaSu	9:00 AM - 6:00 PM	30	7	112.00
7/22/2013 - 7/28/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	400.00
7/22/2013 - 7/28/2013	SaSu	9:00 AM - 6:00 PM	30	8	240.00
7/22/2013 - 7/28/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	400.00
7/22/2013 - 7/28/2013	SaSu	9:00 AM - 6:00 PM	30	8	240.00
7/22/2013 - 7/28/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	200.00
7/22/2013 - 7/28/2013	SaSu	9:00 AM - 6:00 PM	30	8	128.00
7/22/2013 - 7/28/2013	MTuWThF	3:00 PM - 6:00 PM	30	10	160.00
7/22/2013 - 7/28/2013	MTuWThF	5:00 AM - 9:00 AM	30	10	50.00
7/22/2013 - 7/28/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	10	50.00
7/22/2013 - 7/28/2013	MTuWThF	9:00 AM - 3:00 PM	30	10	80.00
7/22/2013 - 7/28/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	200.00
7/22/2013 - 7/28/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	25	150.00
7/22/2013 - 7/28/2013	SaSu	9:00 AM - 6:00 PM	30	8	360.00
7/22/2013 - 7/28/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	8	360.00
7/22/2013 - 7/28/2013	MTuWThF	5:00 AM - 9:00 AM	30	10	100.00
7/22/2013 - 7/28/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	10	100.00
7/29/2013 - 8/4/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	200.00
7/29/2013 - 8/4/2013	SaSu	9:00 AM - 6:00 PM	30	7	112.00
7/29/2013 - 8/4/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	400.00
7/29/2013 - 8/4/2013	SaSu	9:00 AM - 6:00 PM	30	8	240.00
7/29/2013 - 8/4/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	400.00
7/29/2013 - 8/4/2013	SaSu	9:00 AM - 6:00 PM	30	8	240.00
7/29/2013 - 8/4/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	200.00
7/29/2013 - 8/4/2013	SaSu	9:00 AM - 6:00 PM	30	8	128.00
7/29/2013 - 8/4/2013	MTuWThF	3:00 PM - 6:00 PM	30	10	160.00
7/29/2013 - 8/4/2013	MTuWThF	5:00 AM - 9:00 AM	30	10	50.00
7/29/2013 - 8/4/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	10	50.00
7/29/2013 - 8/4/2013	MTuWThF	9:00 AM - 3:00 PM	30	10	80.00
7/29/2013 - 8/4/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	200.00
7/29/2013 - 8/4/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	25	150.00
7/29/2013 - 8/4/2013	SaSu	9:00 AM - 6:00 PM	30	8	360.00
7/29/2013 - 8/4/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	8	360.00
7/29/2013 - 8/4/2013	MTuWThF	5:00 AM - 9:00 AM	30	10	100.00
7/29/2013 - 8/4/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	10	100.00
8/19/2013 - 8/25/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	200.00
8/19/2013 - 8/25/2013	SaSu	9:00 AM - 6:00 PM	30	7	112.00
8/19/2013 - 8/25/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	400.00
8/19/2013 - 8/25/2013	SaSu	9:00 AM - 6:00 PM	30	8	240.00
8/19/2013 - 8/25/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	400.00
8/19/2013 - 8/25/2013	SaSu	9:00 AM - 6:00 PM	30	8	240.00
8/19/2013 - 8/25/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	200.00
8/19/2013 - 8/25/2013	SaSu	9:00 AM - 6:00 PM	30	8	128.00
8/19/2013 - 8/25/2013	MTuWThF	3:00 PM - 6:00 PM	30	10	160.00
8/19/2013 - 8/25/2013	MTuWThF	5:00 AM - 9:00 AM	30	10	50.00
8/19/2013 - 8/25/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	10	50.00
8/19/2013 - 8/25/2013	MTuWThF	9:00 AM - 3:00 PM	30	10	80.00
8/19/2013 - 8/25/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	200.00

8/19/2013 - 8/25/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	25	150.00
8/19/2013 - 8/25/2013	SaSu	9:00 AM - 6:00 PM	30	8	360.00
8/19/2013 - 8/25/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	8	360.00
8/19/2013 - 8/25/2013	M	6:00 PM - 10:00 PM	30	1	150.00
8/19/2013 - 8/25/2013	Th	6:00 PM - 10:00 PM	30	1	150.00
8/19/2013 - 8/25/2013	MTuWThF	5:00 AM - 9:00 AM	30	10	100.00
8/19/2013 - 8/25/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	10	100.00
8/26/2013 - 9/1/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	200.00
8/26/2013 - 9/1/2013	SaSu	9:00 AM - 6:00 PM	30	7	112.00
8/26/2013 - 9/1/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	400.00
8/26/2013 - 9/1/2013	SaSu	9:00 AM - 6:00 PM	30	8	240.00
8/26/2013 - 9/1/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	400.00
8/26/2013 - 9/1/2013	SaSu	9:00 AM - 6:00 PM	30	8	240.00
8/26/2013 - 9/1/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	200.00
8/26/2013 - 9/1/2013	SaSu	9:00 AM - 6:00 PM	30	8	128.00
8/26/2013 - 9/1/2013	MTuWThF	3:00 PM - 6:00 PM	30	10	160.00
8/26/2013 - 9/1/2013	MTuWThF	5:00 AM - 9:00 AM	30	10	50.00
8/26/2013 - 9/1/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	10	50.00
8/26/2013 - 9/1/2013	MTuWThF	9:00 AM - 3:00 PM	30	10	80.00
8/26/2013 - 9/1/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	200.00
8/26/2013 - 9/1/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	25	150.00
8/26/2013 - 9/1/2013	SaSu	9:00 AM - 6:00 PM	30	8	360.00
8/26/2013 - 9/1/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	8	360.00
8/26/2013 - 9/1/2013	MTuWThF	5:00 AM - 9:00 AM	30	10	100.00
8/26/2013 - 9/1/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	10	100.00
9/16/2013 - 9/22/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	200.00
9/16/2013 - 9/22/2013	SaSu	9:00 AM - 6:00 PM	30	7	112.00
9/16/2013 - 9/22/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	400.00
9/16/2013 - 9/22/2013	SaSu	9:00 AM - 6:00 PM	30	8	240.00
9/16/2013 - 9/22/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	400.00
9/16/2013 - 9/22/2013	SaSu	9:00 AM - 6:00 PM	30	8	240.00
9/16/2013 - 9/22/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	200.00
9/16/2013 - 9/22/2013	SaSu	9:00 AM - 6:00 PM	30	8	128.00
9/16/2013 - 9/22/2013	MTuWThF	3:00 PM - 6:00 PM	30	10	160.00
9/16/2013 - 9/22/2013	MTuWThF	5:00 AM - 9:00 AM	30	10	50.00
9/16/2013 - 9/22/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	10	50.00
9/16/2013 - 9/22/2013	MTuWThF	9:00 AM - 3:00 PM	30	10	80.00
9/16/2013 - 9/22/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	200.00
9/16/2013 - 9/22/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	25	150.00
9/16/2013 - 9/22/2013	SaSu	9:00 AM - 6:00 PM	30	8	360.00
9/16/2013 - 9/22/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	8	360.00
9/16/2013 - 9/22/2013	MTuWThF	5:00 AM - 9:00 AM	30	10	100.00
9/16/2013 - 9/22/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	10	100.00
9/23/2013 - 9/29/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	200.00
9/23/2013 - 9/29/2013	SaSu	9:00 AM - 6:00 PM	30	7	112.00
9/23/2013 - 9/29/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	400.00
9/23/2013 - 9/29/2013	SaSu	9:00 AM - 6:00 PM	30	8	240.00
9/23/2013 - 9/29/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	400.00
9/23/2013 - 9/29/2013	SaSu	9:00 AM - 6:00 PM	30	8	240.00
9/23/2013 - 9/29/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	200.00
9/23/2013 - 9/29/2013	SaSu	9:00 AM - 6:00 PM	30	8	128.00
9/23/2013 - 9/29/2013	MTuWThF	3:00 PM - 6:00 PM	30	10	160.00

9/23/2013 - 9/29/2013	MTuWThF	5:00 AM - 9:00 AM	30	10	50.00
9/23/2013 - 9/29/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	10	50.00
9/23/2013 - 9/29/2013	MTuWThF	9:00 AM - 3:00 PM	30	10	80.00
9/23/2013 - 9/29/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	200.00
9/23/2013 - 9/29/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	25	150.00
9/23/2013 - 9/29/2013	SaSu	9:00 AM - 6:00 PM	30	8	360.00
9/23/2013 - 9/29/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	8	360.00
9/23/2013 - 9/29/2013	M	6:00 PM - 10:00 PM	30	1	500.00
9/23/2013 - 9/29/2013	MTuWThF	5:00 AM - 9:00 AM	30	10	100.00
9/23/2013 - 9/29/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	10	100.00
				Total:	$25,690.00

Hutton Broadcasting
KBAC-FM

7/1/2013 - 7/7/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	432.00
7/8/2013 - 7/14/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	432.00
7/15/2013 - 7/21/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	432.00
8/5/2013 - 8/11/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	432.00
8/12/2013 - 8/18/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	432.00
9/2/2013 - 9/8/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	432.00
9/9/2013 - 9/15/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	432.00
9/16/2013 - 9/22/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	432.00
				Total:	$3,456.00

KTRC-AM

7/1/2013 - 7/7/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	480.00
7/8/2013 - 7/14/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	480.00
7/15/2013 - 7/21/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	480.00
8/5/2013 - 8/11/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	480.00
8/12/2013 - 8/18/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	480.00
9/2/2013 - 9/8/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	480.00
9/9/2013 - 9/15/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	480.00
9/16/2013 - 9/22/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	480.00
				Total:	$3,840.00

KASA-TV
KASA-TV

6/17/2013 - 6/23/2013	F	8:00 PM - 9:00 PM	30	-1	-250.00
6/24/2013 - 6/30/2013	Sa	5:00 PM - 8:00 PM	30	1	125.00
6/24/2013 - 6/30/2013	SaSu	9:00 PM - 10:00 PM	30	1	125.00
7/29/2013 - 8/4/2013	Su	9:00 PM - 9:30 PM	30	1	350.00
7/29/2013 - 8/4/2013	Su	9:00 PM - 9:30 PM	30	1	400.00
7/29/2013 - 8/4/2013	MTuWThF	9:00 PM - 10:00 PM	30	4	700.00
8/19/2013 - 8/25/2013	M	7:00 PM - 8:00 PM	30	1	500.00
8/19/2013 - 8/25/2013	Su	9:00 PM - 9:30 PM	30	1	400.00
8/19/2013 - 8/25/2013	MTuWThF	9:00 PM - 10:00 PM	30	2	0.00
8/26/2013 - 9/1/2013	Su	9:00 PM - 9:30 PM	30	1	400.00
9/16/2013 - 9/22/2013	M	7:00 PM - 8:00 PM	30	1	500.00
9/16/2013 - 9/22/2013	Su	10:00 AM - 11:00 AM	30	1	450.00
9/16/2013 - 9/22/2013	Su	11:00 AM - 2:00 PM	30	1	1,500.00
9/16/2013 - 9/22/2013	MTuWThF	9:00 PM - 9:30 PM	30	1	375.00
9/16/2013 - 9/22/2013	Su	9:00 PM - 9:30 PM	30	1	400.00
9/23/2013 - 9/29/2013	Su	2:15 PM - 5:30 PM	30	1	1,500.00

9/23/2013 - 9/29/2013	Su	9:00 PM - 9:30 PM	30	1	400.00
9/23/2013 - 9/29/2013	MTuWThF	9:00 PM - 9:30 PM	30	1	375.00
9/23/2013 - 9/29/2013	Su	11:00 AM - 2:00 PM	30	1	1,100.00
				Total:	$9,350.00

KOAT-TV
KOAT-S2

7/15/2013 - 7/21/2013	Sa	6:00 AM - 9:00 AM	30	1	180.00
7/15/2013 - 7/21/2013	MTuWThF	5:00 AM - 6:00 AM	30	2	290.00
7/15/2013 - 7/21/2013	MTuWThF	6:00 AM - 7:00 AM	30	2	790.00
7/15/2013 - 7/21/2013	MTuWThF	5:00 PM - 5:30 PM	30	2	700.00
7/15/2013 - 7/21/2013	MTuWThF	6:00 PM - 6:30 PM	30	2	1,100.00
7/15/2013 - 7/21/2013	MTuWThF	6:30 PM - 7:00 PM	30	1	500.00
7/15/2013 - 7/21/2013	Tu	9:00 PM - 10:00 PM	30	1	500.00
7/15/2013 - 7/21/2013	MTuWThF	10:00 PM - 10:30 PM	30	1	565.00
7/22/2013 - 7/28/2013	Sa	6:00 AM - 9:00 AM	30	1	180.00
7/22/2013 - 7/28/2013	MTuWThF	5:00 AM - 6:00 AM	30	2	290.00
7/22/2013 - 7/28/2013	MTuWThF	6:00 AM - 7:00 AM	30	2	790.00
7/22/2013 - 7/28/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	350.00
7/22/2013 - 7/28/2013	MTuWThF	6:00 PM - 6:30 PM	30	2	1,100.00
7/22/2013 - 7/28/2013	MTuWThF	10:00 PM - 10:30 PM	30	1	565.00
7/29/2013 - 8/4/2013	Sa	6:00 AM - 9:00 AM	30	1	180.00
7/29/2013 - 8/4/2013	MTuWThF	5:00 AM - 6:00 AM	30	2	290.00
7/29/2013 - 8/4/2013	MTuWThF	6:00 AM - 7:00 AM	30	2	790.00
7/29/2013 - 8/4/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	350.00
7/29/2013 - 8/4/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	550.00
7/29/2013 - 8/4/2013	MTuWThF	6:30 PM - 7:00 PM	30	1	500.00
7/29/2013 - 8/4/2013	Tu	9:00 PM - 10:00 PM	30	1	500.00
7/29/2013 - 8/4/2013	MTuWThF	10:00 PM - 10:30 PM	30	1	565.00
8/19/2013 - 8/25/2013	Sa	6:00 AM - 9:00 AM	30	1	180.00
8/19/2013 - 8/25/2013	MTuWThF	5:00 AM - 6:00 AM	30	2	290.00
8/19/2013 - 8/25/2013	MTuWThF	6:00 AM - 7:00 AM	30	2	790.00
8/19/2013 - 8/25/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	350.00
8/19/2013 - 8/25/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	550.00
8/19/2013 - 8/25/2013	MTuWThF	6:30 PM - 7:00 PM	30	1	500.00
8/19/2013 - 8/25/2013	MTuWThF	10:00 PM - 10:30 PM	30	1	565.00
8/26/2013 - 9/1/2013	Sa	6:00 AM - 9:00 AM	30	1	180.00
8/26/2013 - 9/1/2013	MTuWThF	5:00 AM - 6:00 AM	30	2	290.00
8/26/2013 - 9/1/2013	MTuWThF	6:00 AM - 7:00 AM	30	2	790.00
8/26/2013 - 9/1/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	350.00
8/26/2013 - 9/1/2013	MTuWThF	6:00 PM - 6:30 PM	30	2	1,100.00
8/26/2013 - 9/1/2013	MTuWThF	6:30 PM - 7:00 PM	30	1	500.00
8/26/2013 - 9/1/2013	MTuWThF	10:00 PM - 10:30 PM	30	1	565.00
9/16/2013 - 9/22/2013	Sa	6:00 AM - 9:00 AM	30	1	180.00
9/16/2013 - 9/22/2013	MTuWThF	5:00 AM - 6:00 AM	30	2	290.00
9/16/2013 - 9/22/2013	MTuWThF	6:00 AM - 7:00 AM	30	2	790.00
9/16/2013 - 9/22/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	350.00
9/16/2013 - 9/22/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	550.00
9/16/2013 - 9/22/2013	MTuWThF	6:30 PM - 7:00 PM	30	1	500.00
9/16/2013 - 9/22/2013	Tu	9:00 PM - 10:00 PM	30	1	500.00
9/16/2013 - 9/22/2013	MTuWThF	10:00 PM - 10:30 PM	30	1	565.00
9/23/2013 - 9/29/2013	Sa	6:00 AM - 9:00 AM	30	1	180.00

9/23/2013 - 9/29/2013	MTuWThF	5:00 AM - 6:00 AM	30	2	290.00
9/23/2013 - 9/29/2013	MTuWThF	6:00 AM - 7:00 AM	30	2	790.00
9/23/2013 - 9/29/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	350.00
9/23/2013 - 9/29/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	550.00
9/23/2013 - 9/29/2013	MTuWThF	6:30 PM - 7:00 PM	30	1	500.00
9/23/2013 - 9/29/2013	Tu	9:00 PM - 10:00 PM	30	1	500.00
9/23/2013 - 9/29/2013	MTuWThF	10:00 PM - 10:30 PM	30	1	565.00
				Total:	$26,075.00

KOB-TV

KOB-TV

7/15/2013 - 7/21/2013	MTuWThF	6:00 AM - 7:00 AM	30	2	450.00
7/15/2013 - 7/21/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	210.00
7/15/2013 - 7/21/2013	MTuWThF	6:30 PM - 7:00 PM	30	1	265.00
7/15/2013 - 7/21/2013	Su	10:00 PM - 10:30 PM	30	1	250.00
7/15/2013 - 7/21/2013	MTuWThF	10:00 PM - 10:35 PM	30	1	350.00
7/15/2013 - 7/21/2013	Th	7:00 PM - 8:00 PM	30	1	600.00
7/22/2013 - 7/28/2013	MTuWThF	6:00 AM - 7:00 AM	30	2	450.00
7/22/2013 - 7/28/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	210.00
7/22/2013 - 7/28/2013	MTuWThF	6:30 PM - 7:00 PM	30	1	265.00
7/22/2013 - 7/28/2013	Tu	8:00 PM - 10:00 PM	30	1	1,000.00
7/22/2013 - 7/28/2013	Su	10:00 PM - 10:30 PM	30	1	250.00
7/22/2013 - 7/28/2013	MTuWThF	10:00 PM - 10:35 PM	30	1	350.00
7/29/2013 - 8/4/2013	MTuWThF	6:00 AM - 7:00 AM	30	2	450.00
7/29/2013 - 8/4/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	210.00
7/29/2013 - 8/4/2013	MTuWThF	6:30 PM - 7:00 PM	30	1	265.00
7/29/2013 - 8/4/2013	Su	10:00 PM - 10:30 PM	30	1	250.00
7/29/2013 - 8/4/2013	MTuWThF	10:00 PM - 10:35 PM	30	1	350.00
7/29/2013 - 8/4/2013	M	9:00 PM - 10:00 PM	30	1	600.00
8/19/2013 - 8/25/2013	MTuWThF	6:00 AM - 7:00 AM	30	2	450.00
8/19/2013 - 8/25/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	210.00
8/19/2013 - 8/25/2013	MTuWThF	6:30 PM - 7:00 PM	30	1	265.00
8/19/2013 - 8/25/2013	Su	10:00 PM - 10:30 PM	30	1	250.00
8/19/2013 - 8/25/2013	MTuWThF	10:00 PM - 10:35 PM	30	1	350.00
8/19/2013 - 8/25/2013	MTuWThF	5:00 AM - 5:30 AM	30	2	0.00
8/26/2013 - 9/1/2013	MTuWThF	6:00 AM - 7:00 AM	30	2	450.00
8/26/2013 - 9/1/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	210.00
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9/16/2013 - 9/22/2013	MTuWThF	10:00 PM - 10:35 PM	30	1	350.00
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9/23/2013 - 9/29/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	300.00
9/23/2013 - 9/29/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	365.00

9/23/2013 - 9/29/2013	F	8:00 PM - 9:00 PM	30	1	800.00
9/23/2013 - 9/29/2013	Su	6:20 PM - 9:30 PM	30	1	3,300.00
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9/23/2013 - 9/29/2013	MTuWThF	10:00 PM - 10:35 PM	30	1	420.00
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KRQE-TV
KRQE-TV

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7/15/2013 - 7/21/2013	Th	9:00 PM - 10:00 PM	30	1	700.00
7/22/2013 - 7/28/2013	Su	8:00 AM - 9:30 AM	30	1	200.00
7/22/2013 - 7/28/2013	MTuWThF	6:30 PM - 7:00 PM	30	1	375.00
7/22/2013 - 7/28/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	375.00
7/22/2013 - 7/28/2013	Su	6:00 PM - 7:00 PM	30	1	700.00
7/22/2013 - 7/28/2013	F	9:00 PM - 10:00 PM	30	1	600.00
7/22/2013 - 7/28/2013	Tu	7:00 PM - 8:00 PM	30	1	900.00
7/22/2013 - 7/28/2013	Su	10:00 PM - 10:35 PM	30	1	450.00
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7/29/2013 - 8/4/2013	W	8:00 PM - 9:00 PM	30	1	800.00
7/29/2013 - 8/4/2013	F	9:00 PM - 10:00 PM	30	1	600.00
7/29/2013 - 8/4/2013	Th	9:00 PM - 10:00 PM	30	1	900.00
7/29/2013 - 8/4/2013	F	8:00 PM - 9:00 PM	30	1	700.00
7/29/2013 - 8/4/2013	Su	10:00 PM - 10:35 PM	30	1	450.00
7/29/2013 - 8/4/2013	MTuWThF	10:00 PM - 10:35 PM	30	1	400.00
7/29/2013 - 8/4/2013	W	9:00 PM - 10:00 PM	30	1	1,300.00
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8/19/2013 - 8/25/2013	MTuWThF	6:30 PM - 7:00 PM	30	1	375.00
8/19/2013 - 8/25/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	375.00
8/19/2013 - 8/25/2013	F	6:00 PM - 9:00 PM	30	1	950.00
8/19/2013 - 8/25/2013	Sa	6:00 PM - 9:00 PM	30	1	1,250.00
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8/19/2013 - 8/25/2013	Su	10:00 PM - 10:35 PM	30	1	450.00
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8/26/2013 - 9/1/2013	Tu	7:00 PM - 8:00 PM	30	1	900.00
8/26/2013 - 9/1/2013	Th	9:00 PM - 10:00 PM	30	1	900.00
8/26/2013 - 9/1/2013	Su	10:00 PM - 10:35 PM	30	1	450.00
8/26/2013 - 9/1/2013	MTuWThF	10:00 PM - 10:35 PM	30	1	400.00
9/16/2013 - 9/22/2013	MTuWThF	6:00 AM - 7:00 AM	30	2	150.00
9/16/2013 - 9/22/2013	Su	8:00 AM - 9:30 AM	30	1	200.00
9/16/2013 - 9/22/2013	MTuWThF	5:30 PM - 6:00 PM	30	1	255.00

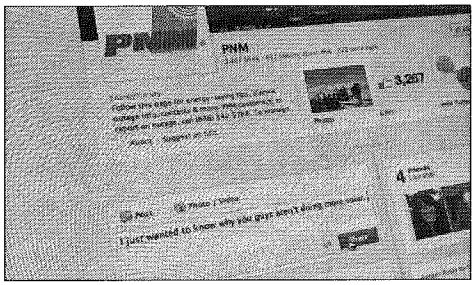
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9/16/2013 - 9/22/2013	Su	10:00 PM - 10:35 PM	30	1	450.00
9/16/2013 - 9/22/2013	MTuWThF	10:00 PM - 10:35 PM	30	1	400.00
9/23/2013 - 9/29/2013	MTuWThF	6:00 AM - 7:00 AM	30	2	150.00
9/23/2013 - 9/29/2013	Su	8:00 AM - 9:30 AM	30	1	200.00
9/23/2013 - 9/29/2013	MTuWThF	5:30 PM - 6:00 PM	30	1	255.00
9/23/2013 - 9/29/2013	MTuWThF	6:30 PM - 7:00 PM	30	1	375.00
9/23/2013 - 9/29/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	375.00
9/23/2013 - 9/29/2013	Su	6:00 PM - 7:00 PM	30	1	700.00
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Luna County Broadcasting					
KOTS-AM					
7/15/2013 - 7/21/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	256.50
7/29/2013 - 8/4/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	256.50
8/12/2013 - 8/18/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	256.50
8/26/2013 - 9/1/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	256.50
				Total:	$1,026.00
MTD Inc					
KIDX-FM					
7/15/2013 - 7/21/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	180.00
7/29/2013 - 8/4/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	180.00
8/12/2013 - 8/18/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	180.00
8/26/2013 - 9/1/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	180.00
				Total:	$720.00
Northern New Mexico Radio Foundation					
KSFR-FM					
7/1/2013 - 7/7/2013	MTuWThF	6:00 AM - 12:00 PM	30	7	247.03
7/1/2013 - 7/7/2013	MTuWThF	12:00 PM - 6:00 PM	30	7	247.03
7/1/2013 - 7/7/2013	SaSu	8:00 AM - 5:00 PM	30	4	117.64
7/8/2013 - 7/14/2013	MTuWThF	6:00 AM - 12:00 PM	30	7	247.03
7/8/2013 - 7/14/2013	MTuWThF	12:00 PM - 6:00 PM	30	7	247.03
7/8/2013 - 7/14/2013	SaSu	8:00 AM - 5:00 PM	30	4	117.64
7/15/2013 - 7/21/2013	MTuWThF	6:00 AM - 12:00 PM	30	7	247.03
7/15/2013 - 7/21/2013	MTuWThF	12:00 PM - 6:00 PM	30	7	247.03
7/15/2013 - 7/21/2013	SaSu	8:00 AM - 5:00 PM	30	4	117.64
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8/5/2013 - 8/11/2013	MTuWThF	12:00 PM - 6:00 PM	30	7	247.03
8/5/2013 - 8/11/2013	SaSu	8:00 AM - 5:00 PM	30	4	117.64
8/12/2013 - 8/18/2013	MTuWThF	6:00 AM - 12:00 PM	30	7	247.03
8/12/2013 - 8/18/2013	MTuWThF	12:00 PM - 6:00 PM	30	7	247.03
8/12/2013 - 8/18/2013	SaSu	8:00 AM - 5:00 PM	30	4	117.64
9/2/2013 - 9/8/2013	MTuWThF	6:00 AM - 12:00 PM	30	7	247.03
9/2/2013 - 9/8/2013	MTuWThF	12:00 PM - 6:00 PM	30	7	247.03
9/2/2013 - 9/8/2013	SaSu	8:00 AM - 5:00 PM	30	4	117.64
9/9/2013 - 9/15/2013	MTuWThF	6:00 AM - 12:00 PM	30	7	247.03

9/9/2013 - 9/15/2013	MTuWThF	12:00 PM - 6:00 PM	30	7	247.03
9/9/2013 - 9/15/2013	SaSu	8:00 AM - 5:00 PM	30	4	117.64
9/16/2013 - 9/22/2013	MTuWThF	6:00 AM - 12:00 PM	30	7	247.03
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9/16/2013 - 9/22/2013	SaSu	8:00 AM - 5:00 PM	30	4	117.64
				Total:	$4,893.60
SDC Broadcasting					
KBQL-FM					
7/15/2013 - 7/21/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	268.20
7/29/2013 - 8/4/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	268.20
8/12/2013 - 8/18/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	268.20
8/26/2013 - 9/1/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	268.20
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7/15/2013 - 7/21/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	268.20
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8/12/2013 - 8/18/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	268.20
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SkyWest Media, LLC					
KNFT-AM					
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8/26/2013 - 9/1/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	180.00
				Total:	$720.00
KNFT-FM					
7/15/2013 - 7/21/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	232.50
7/29/2013 - 8/4/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	232.50
8/12/2013 - 8/18/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	232.50
8/26/2013 - 9/1/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	232.50
				Total:	$930.00
KPSA-FM					
7/15/2013 - 7/21/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	105.00
7/29/2013 - 8/4/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	105.00
8/12/2013 - 8/18/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	105.00
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8/26/2013 - 9/1/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	210.00
				Total:	$840.00
Walton Stations					
KBUY-FM					
7/15/2013 - 7/21/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	217.50
7/29/2013 - 8/4/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	217.50
8/12/2013 - 8/18/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	217.50

8/26/2013 - 9/1/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*217.50*
				Total:	*$870.00*
KWES-FM					
7/15/2013 - 7/21/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*217.50*
7/29/2013 - 8/4/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*217.50*
8/12/2013 - 8/18/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*217.50*
8/26/2013 - 9/1/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*217.50*
				Total:	*$870.00*
				Broadcast Order Subtotal:	*$136,663.70*

	$163,671.59 *
Invoice Subtotal	$163,671.59
NM GRT	$11,457.01
Invoice Total	$175,128.60
Amount Due	$175,128.60

PNM Talk to Us / Battery :30



VIDEO:
OPEN ON TIGHT SHOT OF COMPUTER MONITOR. WE SEE PNM'S FACEBOOK PAGE. WORDS COME ON SCREEN AS THEY ARE TYPED INTO KEYBOARD.

I just wanted to know why you guys aren't doing more solar.

VO (AS WORDS ARE TYPED ON SCREEN):
I just wanted to know why you guys aren't doing more solar.



VIDEO:
CUT TO BRIAN AT THE PROSPERITY SOLAR BATTERY FACILITY.

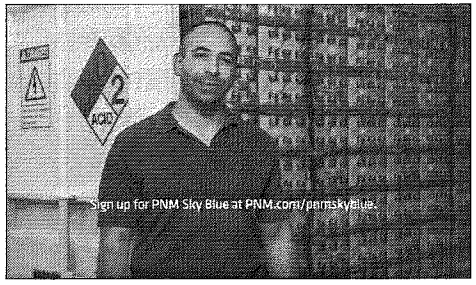
SUPER: Brian, PNM Advanced Technology Project Manager

Brian walks up to a battery housing unit and opens the door.

AUDIO: *(sample script only - response will be from interviews)*

Brian: The biggest challenge with solar is getting consistent and reliable power throughout the day.

We're working on that out here at the PNM Prosperity Energy Storage Project. Basically, these are batteries to store the energy the panels make.



AUDIO:
All together, we have three solar energy plants. That's just a start, but this is the first solar storage facility that's fully integrated into the grid.

Not in New Mexico. In the country.

SUPER: Sign up for PNM Sky Blue at PNM.com/pnmskyblue.



VIDEO:
PNM LOGO
SUPER: Talk to us.
PNM.COM/FB ICON/TWITTER ICON

Building Solar
:30

VIDEO	AUDIO
OPEN ON TIGHT SHOT OF COMPUTER MONITOR. WE SEE PNM'S TALK TO US FACEBOOK PAGE. WORDS COME ON SCREEN AS THEY ARE TYPED INTO KEYBOARD.	
When will PNM add more solar?	VO (AS WORDS ARE TYPED ON SCREEN): When will PNM add more solar?
Cut to a PNM worker in a solar field that's under construction. SUPER: Employee Name, Title	EMPLOYEE: As a matter of fact, now. We're installing 21 and a half megawatts of solar – a lot of it here in Los Lunas.
VARIOUS B-ROLL SHOTS OF SOLAR FIELD CONSTRUCTION.	That brings us to 44 megawatts of solar. You can support solar energy by signing up for PNM Sky Blue.
SUPER: Sign up for PNM Sky Blue at PNM.com/PNMSkyBlue	And by 2015, PNM will meet our 15% renewable energy goal. Or enough to power 135,000 homes.
PNM LOGO SUPER: Talk to us. PNM.COM/FB ICON/TWITTER ICON	We're adding renewables – join us by signing up for PNM Sky Blue.

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Client: PNM
Project: Local Radio
Draft: #3 (6-27-13 PRODUCED SCRIPT)

Fridge Recycling: Alamogordo :30

Customer: I heard PNM pays 50 bucks for old fridges. Is that true?

Mary: It sure is. I'm Mary, the PNM Community Manager here in Alamogordo. PNM will buy your old, working refrigerator for $50. We'll recycle the fridge and safely remove the coolant so it doesn't pollute the environment. We'll even pick it up for free. Schedule your appointment at PNM dot com slash fridge.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

Fridge Recycling: Ruidoso :30

Customer: Is it true that PNM buys old refrigerators?

Tom: Absolutely. PNM will buy your old, working refrigerator for $50. I'm Tom, a linemen for PNM here in Ruidoso. We'll recycle the fridge and safely remove the coolant so it doesn't pollute the environment. We'll even pick it up for free. Schedule your appointment at PNM dot com slash fridge.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

Fridge Recycling: Silver City/Lordsburg/Bayard :30

Customer: Is it true that PNM will buy my old fridge for 50 bucks?

Bruce: That is true. We'll give you $50 for your old, working refrigerator. I'm Bruce, the PNM Community Manager for southwestern New Mexico. We'll recycle the fridge and safely remove the coolant so it doesn't pollute the environment. We'll even pick it up for free. Schedule your appointment at PNM dot com slash fridge.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

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Fridge Recycling: Las Vegas :30

Customer: Someone told me PNM buys old refrigerators.

Johnny: Someone told you right. I'm John, working foreman for PNM Las Vegas. PNM will buy your old, working refrigerator for $50. We'll safely remove the coolant so it doesn't pollute the environment and recycle the fridge. We'll even pick it up for free. Schedule your appointment at PNM dot com slash fridge.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

Fridge Recycling: Santa Fe :30

Customer: Does PNM really buy old refrigerators for 50 bucks?

Sayuri: We really do. We'll give you fifty dollars for your old, working fridge. I'm Sayuri, the PNM Community Manager here in Santa Fe. We'll recycle your fridge and safely remove the coolant so it doesn't pollute the environment. We'll even pick it up for free. Schedule your appointment at PNM dot com slash fridge.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

CFL Discount: Alamogordo :30

Customer: Does PNM offer any discounts to save money on my bill?

Mary: As a matter of fact, we do. I'm Mary, the PNM Community Manager here in Alamogordo. We offer a discount on CFL light bulbs. They use 75% less energy and last ten times longer. To find out where to get the PNM discount, go to PNM.com slash c-f-l.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

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CFL Discount: Ruidoso :30

Customer: How can I lower my monthly power bill?

Tom: Well, one way is the PNM discount on CFL light bulbs. I'm Tom, a linemen for PNM here in Ruidoso. CFL bulbs use 75% less energy and last ten times longer. To find out where to get the PNM discount, go to PNM.com slash c-f-l.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

CFL Discount: Silver City/Lordsburg/Bayard :30

Customer: Does PNM have any discounts or rebates to help my power bill?

Bruce: Absolutely. I'm Bruce, the PNM Community Manager for the southwestern New Mexico area. We offer a discount on CFL light bulbs. They use 75% less energy and they last ten times longer. To find out where to get the PNM discount, go to PNM.com slash c-f-l.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

CFL Discount: Las Vegas :30

Customer: Can PNM help me save money on my bill?

Johnny: I'm happy to say we can. We have a discount on CFL light bulbs. I'm John, a lineman for PNM Las Vegas. CFL bulbs use 75% less energy and they last ten times longer. To find out where to get the PNM discount, go to PNM.com slash c-f-l.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

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CFL Discount: Santa Fe :30

Customer: Do you have any ideas on how I can lower my power bill?

Sayuri: I sure do. I'm Sayuri, the PNM Community Manager here in Santa Fe. PNM is offering a discount on CFL light bulbs. Did you know they use 75% less energy and last ten times longer? To find out where to get the PNM discount, go to PNM.com slash c-f-l.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

Paperless Billing: Alamogordo :30

Customer: What is PNM doing to protect the environment?

Mary: A lot. I'm Mary, the PNM Community Manager here in Alamogordo. You can save paper with paperless billing. Sign up at PNM dot com slash paperless and we'll email your bill to you. Pay online, at your bank, Western Union, the Wells Fargo drop off, or set up automatic payments for free.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

Paperless Billing: Ruidoso :30

Customer: Is PNM doing anything for the environment?

Tom: As a matter of fact, we are. I'm Tom, a linemen for PNM here in Ruidoso. You can save paper with paperless billing. Sign up at PNM dot com slash paperless and we'll email your bill to you. Pay online, at your bank, Western Union, the Wells Fargo drop off, or set up automatic payments for free.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

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Paperless Billing: Las Vegas:30

Customer: What can I do to help PNM help the environment?

John: I'm glad you asked. I'm John, a PNM lineman here in Las Vegas. You can save paper with paperless billing. Sign up at PNM dot com slash paperless and we'll email your bill to you. Pay online, at your bank, Western Union, the Wells Fargo drop off, or set up automatic payments for free.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

Outage Maps: Alamogordo :30

Customer: Is there a way I can check if a power outage has been reported?

Mary: There is. I'm Mary, the PNM Community Manager here in Alamogordo. You can check our outage map at PNM.com slash outage. It shows outages and estimated repair times. And as always, you can report an outage 24/7 by calling 1-888-DIAL-PNM.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

Outage Maps: Ruidoso :30

Customer: How can I check if a power outage has been reported?

Bruce: Good question. I'm Tom, a lineman for PNM here in Ruidoso. One way to check is our outage map at PNM.com slash outage. It shows outages and estimated repair times. And as always, you can report an outage 24/7 by calling 1-888-DIAL-PNM.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

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Outage Maps: Las Vegas :30

Customer: Where can I learn about power outages?

Johnny: Good question. On our power outage map at PNM.com slash outage. I'm John, a lineman for PNM in Las Vegas. You can see outages and estimated repair times. And as always, you can report an outage by calling 1-888-DIAL-PNM.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

PNM Sky Blue: Silver City/Lordsburg/Bayer :30

Customer: What can I do to help support renewable energy?

Bruce: I'm Bruce, the PNM Community Manager for southwestern New Mexico. With PNM Sky Blue, you can choose to pay a little more for wind and solar. It's a great way to show your commitment to the environment. Sign up at PNM.com slash PNM Sky Blue

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

PNM Sky Blue: Santa Fe :30

Customer: Can I support renewable energy through PNM?

Sayuri: Yes. I'm Sayuri, the Santa Fe Community Manager for PNM. With PNM Sky Blue you can pay a little more to support wind and solar. It's a great way to show your commitment to the environment. Sign up at PNM.com slash PNM Sky Blue

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

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Building Solar: Santa Fe :30

Customer: What's PNM doing to provide more renewable energy?

Sayuri Good question. I'm Sayuri, the PNM Community Manager in Santa Fe. We've built five new solar plants since 2011 and we're building two new solar centers in 2013. That's enough solar to power 13,400 homes. And enough wind to power 94,000 homes since 2003.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

Prosperity Energy: Silver City/Lordsburg/Bayer :30

Customer: Why doesn't PNM have more solar?

Bruce: We're actually doing a lot. I'm Bruce, the PNM Community Manager for the southwestern New Mexico area. We recently brought the Prosperity Energy Storage Project on line. It stores solar energy, allowing us to provide consistent power even on cloudy days. It's a big step in expanding renewable energy.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

Prosperity Energy: Santa Fe :30

Customer: What's going on with solar at PNM?

Sayuri: I'm Sayuri, the Santa Fe Community Manager for PNM. We're excited to have brought our Prosperity Energy Storage Project on line. It stores solar energy, allowing us to provide consistent power even on cloudy days. It's the nation's first solar storage facility integrated into the grid.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

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Invoice #	**INV-10371**
Invoice Date	**12/20/2013**
Due Date	**12/25/2013**
Terms	

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name **PNM Utility**
Project **-PNM-3852 - Simple Changes TV Production**

Management/Coordination	$661.25	*
Creative Direction	$623.50	*
Broadcast Coordination	$730.25	*
Upload Fees	$235.30	*
Invoice Subtotal	$2,250.30	
NM GRT	$157.53	
Invoice Total	$2,407.83	
Amount Due	$2,407.83	

Simple Changes TV Production $ 2,407.83 7-923000-924-NRTC0001-370-7185 Submitted 12-23-13

Client: PNM
Project: TV Fourth Quarter 2013: "Simple Changes," "Building Solar," "Outages," "GNF"
Date: 9/17/13 Draft #10

Simple Changes
:30

VIDEO	AUDIO
OPEN ON TIGHT SHOT OF COMPUTER MONITOR. WE SEE PNM'S TALK TO US WEB PAGE. WORDS COME ON SCREEN AS THEY ARE TYPED INTO KEYBOARD.	
How can I save money on my PNM bill?	VO (AS WORDS ARE TYPED ON SCREEN): How can I save money on my PNM bill?
CUT TO A PNM EMPLOYEE IN A HOME OFFICE. SUPER: Employee Name, Title	Employee: You probably keep lights off when not needed. In the same way, you can save electricity by turning off home electronics when not in use.
VARIOUS B-ROLL SHOTS OF DEVICES BEING POWERED DOWN OR UNPLUGGED.	Your computer, monitor and printer can cost almost 10 dollars a month if left on all the time. Leaving a game console on is about 9 dollars a month. Other electronics use energy even when they're off, so unplug them when you can.
PNM LOGO SUPER: Talk to us. PNM.COM/FB ICON/TWITTER ICON	Thinking about how you use electricity and making simple changes can help you save.

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Invoice #	**INV-10009**
Invoice Date	**9/6/2013**
Due Date	**10/6/2013**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name: **General Media**

Project **-PNM-3508 - Media: General Planning, Placement and Coordination**

Utility: $65,509.57
PNM Sky Blue: $60,706.49
Refrigerator Recycling: $3,792.03
Marketplace Transformation: $57,220.03
PNM Foundation: $14,358.08

Media

Broadcast Orders

Date	Days	Time	Length	# Spots	Total Cost
Burt Broadcasting, Inc.					
KINN-AM					
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10/14/2013 - 10/20/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*135.00*
10/21/2013 - 10/27/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*162.00*
10/28/2013 - 11/3/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*135.00*
11/4/2013 - 11/10/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*162.00*
11/11/2013 - 11/17/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*135.00*
				Total:	*$864.00*
KQEL-FM					
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10/21/2013 - 10/27/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*189.00*
10/28/2013 - 11/3/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*157.50*
11/4/2013 - 11/10/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*189.00*
11/11/2013 - 11/17/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*157.50*
				Total:	*$1,008.00*
KYEE-FM					
10/7/2013 - 10/13/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*157.50*
10/14/2013 - 10/20/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*157.50*
10/21/2013 - 10/27/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*189.00*
10/28/2013 - 11/3/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*157.50*
11/4/2013 - 11/10/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*189.00*
11/11/2013 - 11/17/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*157.50*

				Total:	*$1,008.00*
KZZX-FM					
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10/14/2013 - 10/20/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*157.50*
10/21/2013 - 10/27/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*189.00*
10/28/2013 - 11/3/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*157.50*
11/4/2013 - 11/10/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*189.00*
11/11/2013 - 11/17/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*157.50*
				Total:	*$1,008.00*
Comcast Spotlight					
COMCAST, Albuquerque Interconne					
9/30/2013 - 10/6/2013	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*10*	*200.00*
9/30/2013 - 10/6/2013	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*7*	*112.00*
9/30/2013 - 10/6/2013	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*10*	*400.00*
9/30/2013 - 10/6/2013	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*8*	*240.00*
9/30/2013 - 10/6/2013	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*10*	*400.00*
9/30/2013 - 10/6/2013	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*8*	*240.00*
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9/30/2013 - 10/6/2013	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*8*	*128.00*
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9/30/2013 - 10/6/2013	*MTuWThF*	*9:00 AM - 3:00 PM*	*30*	*10*	*80.00*
9/30/2013 - 10/6/2013	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*10*	*200.00*
9/30/2013 - 10/6/2013	*MTuWThFSaSu*	*5:00 AM - 12:00 AM*	*30*	*25*	*150.00*
9/30/2013 - 10/6/2013	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*8*	*360.00*
9/30/2013 - 10/6/2013	*MTuWThFSaSu*	*5:00 AM - 12:00 AM*	*30*	*8*	*360.00*
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9/30/2013 - 10/6/2013	*MTuWThFSaSu*	*5:00 AM - 12:00 AM*	*30*	*10*	*100.00*
10/21/2013 - 10/27/2013	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*7*	*175.00*
10/21/2013 - 10/27/2013	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*6*	*120.00*
10/21/2013 - 10/27/2013	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*10*	*450.00*
10/21/2013 - 10/27/2013	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*6*	*210.00*
10/21/2013 - 10/27/2013	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*6*	*240.00*
10/21/2013 - 10/27/2013	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*6*	*180.00*
10/21/2013 - 10/27/2013	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*6*	*120.00*
10/21/2013 - 10/27/2013	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*6*	*96.00*
10/21/2013 - 10/27/2013	*MTuWThF*	*3:00 PM - 6:00 PM*	*30*	*6*	*96.00*
10/21/2013 - 10/27/2013	*MTuWThF*	*5:00 AM - 9:00 AM*	*30*	*6*	*48.00*
10/21/2013 - 10/27/2013	*MTuWThF*	*9:00 AM - 3:00 PM*	*30*	*6*	*48.00*
10/21/2013 - 10/27/2013	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*6*	*120.00*
10/21/2013 - 10/27/2013	*MTuWThFSaSu*	*5:00 AM - 12:00 AM*	*30*	*24*	*144.00*
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10/21/2013 - 10/27/2013	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*6*	*300.00*
10/21/2013 - 10/27/2013	*MTuWThF*	*5:00 AM - 9:00 AM*	*30*	*6*	*120.00*
10/21/2013 - 10/27/2013	*MTuWThF*	*9:00 AM - 3:00 PM*	*30*	*8*	*120.00*
10/21/2013 - 10/27/2013	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*8*	*720.00*
10/28/2013 - 11/3/2013	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*7*	*175.00*
10/28/2013 - 11/3/2013	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*6*	*120.00*
10/28/2013 - 11/3/2013	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*10*	*450.00*
10/28/2013 - 11/3/2013	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*6*	*210.00*

10/28/2013 - 11/3/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	240.00
10/28/2013 - 11/3/2013	SaSu	9:00 AM - 6:00 PM	30	6	180.00
10/28/2013 - 11/3/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	120.00
10/28/2013 - 11/3/2013	SaSu	9:00 AM - 6:00 PM	30	6	96.00
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10/28/2013 - 11/3/2013	MTuWThF	5:00 AM - 9:00 AM	30	6	48.00
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10/28/2013 - 11/3/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	120.00
10/28/2013 - 11/3/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	23	138.00
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10/28/2013 - 11/3/2013	SaSu	9:00 AM - 6:00 PM	30	6	300.00
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11/18/2013 - 11/24/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	7	175.00
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11/25/2013 - 12/1/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	23	138.00
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11/25/2013 - 12/1/2013	SaSu	9:00 AM - 6:00 PM	30	6	300.00
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11/25/2013 - 12/1/2013	MTuWThF	9:00 AM - 3:00 PM	30	8	120.00
11/25/2013 - 12/1/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	8	720.00
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12/9/2013 - 12/15/2013	SaSu	9:00 AM - 6:00 PM	30	6	120.00

12/9/2013 - 12/15/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	450.00
12/9/2013 - 12/15/2013	SaSu	9:00 AM - 6:00 PM	30	6	210.00
12/9/2013 - 12/15/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	240.00
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12/9/2013 - 12/15/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	120.00
12/9/2013 - 12/15/2013	SaSu	9:00 AM - 6:00 PM	30	6	96.00
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12/9/2013 - 12/15/2013	MTuWThF	9:00 AM - 3:00 PM	30	6	48.00
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12/9/2013 - 12/15/2013	MTuWThF	5:00 AM - 9:00 AM	30	6	120.00
12/9/2013 - 12/15/2013	MTuWThF	9:00 AM - 3:00 PM	30	8	120.00
12/9/2013 - 12/15/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	8	720.00
12/16/2013 - 12/22/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	7	175.00
12/16/2013 - 12/22/2013	SaSu	9:00 AM - 6:00 PM	30	6	120.00
12/16/2013 - 12/22/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	450.00
12/16/2013 - 12/22/2013	SaSu	9:00 AM - 6:00 PM	30	6	210.00
12/16/2013 - 12/22/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	240.00
12/16/2013 - 12/22/2013	SaSu	9:00 AM - 6:00 PM	30	6	180.00
12/16/2013 - 12/22/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	120.00
12/16/2013 - 12/22/2013	SaSu	9:00 AM - 6:00 PM	30	6	96.00
12/16/2013 - 12/22/2013	MTuWThF	3:00 PM - 6:00 PM	30	6	96.00
12/16/2013 - 12/22/2013	MTuWThF	5:00 AM - 9:00 AM	30	6	48.00
12/16/2013 - 12/22/2013	MTuWThF	9:00 AM - 3:00 PM	30	6	48.00
12/16/2013 - 12/22/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	120.00
12/16/2013 - 12/22/2013	MTuWThFSaSu	5:00 AM - 12:00 AM	30	22	132.00
12/16/2013 - 12/22/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	7	630.00
12/16/2013 - 12/22/2013	SaSu	9:00 AM - 6:00 PM	30	6	300.00
12/16/2013 - 12/22/2013	MTuWThF	5:00 AM - 9:00 AM	30	6	120.00
12/16/2013 - 12/22/2013	MTuWThF	9:00 AM - 3:00 PM	30	8	120.00
12/16/2013 - 12/22/2013	MTuWThFSaSu	6:00 PM - 12:00 AM	30	8	720.00
				Total:	$27,110.00

Cumulus Broadcasting, CCL - Albuquerque
KKOB-AM

10/21/2013 - 10/27/2013	MTuWThF	6:00 AM - 7:00 PM	30	16	1,216.00
11/4/2013 - 11/10/2013	MTuWThF	6:00 AM - 7:00 PM	30	16	1,216.00
				Total:	$2,432.00

Hutton Broadcasting
KBAC-FM

10/7/2013 - 10/13/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	450.00
10/14/2013 - 10/20/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	450.00
10/21/2013 - 10/27/2013	MTuWThF	6:00 AM - 7:00 PM	30	18	540.00
10/28/2013 - 11/3/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	450.00
11/4/2013 - 11/10/2013	MTuWThF	6:00 AM - 7:00 PM	30	18	540.00
11/11/2013 - 11/17/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	450.00
				Total:	$2,880.00

KTRC-AM

10/7/2013 - 10/13/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	480.00
10/14/2013 - 10/20/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	480.00
10/28/2013 - 11/3/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	480.00
11/11/2013 - 11/17/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	480.00
				Total:	$1,920.00

KASA-TV

KASA-TV

9/30/2013 - 10/6/2013	Su	9:00 PM - 9:30 PM	30	1	400.00
9/30/2013 - 10/6/2013	MTuWThF	9:00 PM - 9:30 PM	30	1	375.00
10/21/2013 - 10/27/2013	Sa	5:30 PM - 8:30 PM	30	1	800.00
10/21/2013 - 10/27/2013	MTuWThF	9:00 PM - 9:30 PM	30	2	740.00
10/28/2013 - 11/3/2013	MTuWThF	9:00 PM - 9:30 PM	30	2	740.00
11/18/2013 - 11/24/2013	Su	11:00 AM - 5:30 PM	30	1	1,900.00
11/18/2013 - 11/24/2013	M	7:00 PM - 8:00 PM	30	1	600.00
11/18/2013 - 11/24/2013	MTuWThF	9:00 PM - 9:30 PM	30	2	740.00
11/25/2013 - 12/1/2013	MTuWThF	9:00 PM - 9:30 PM	30	2	740.00
12/9/2013 - 12/15/2013	MTuWThF	9:00 PM - 9:30 PM	30	2	740.00
12/16/2013 - 12/22/2013	M	7:00 PM - 8:00 PM	30	1	600.00
12/16/2013 - 12/22/2013	MTuWThF	9:00 PM - 9:30 PM	30	2	740.00
				Total:	$9,115.00

KOAT-TV

KOAT-TV

9/30/2013 - 10/6/2013	MTuWThF	5:00 AM - 6:00 AM	30	2	290.00
9/30/2013 - 10/6/2013	MTuWThF	6:00 AM - 7:00 AM	30	2	790.00
9/30/2013 - 10/6/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	350.00
9/30/2013 - 10/6/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	550.00
9/30/2013 - 10/6/2013	MTuWThF	6:30 PM - 7:00 PM	30	1	500.00
9/30/2013 - 10/6/2013	F	8:00 PM - 9:00 PM	30	1	450.00
9/30/2013 - 10/6/2013	MTuWThF	10:00 PM - 10:30 PM	30	1	565.00
10/21/2013 - 10/27/2013	Sa	6:00 AM - 9:00 AM	30	1	225.00
10/21/2013 - 10/27/2013	MTuWThF	5:00 AM - 6:00 AM	30	2	450.00
10/21/2013 - 10/27/2013	MTuWThF	6:00 AM - 7:00 AM	30	3	1,500.00
10/21/2013 - 10/27/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	400.00
10/21/2013 - 10/27/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	650.00
10/21/2013 - 10/27/2013	MTuWThF	6:30 PM - 7:00 PM	30	2	1,050.00
10/21/2013 - 10/27/2013	M	7:00 PM - 9:00 PM	30	1	1,700.00
10/21/2013 - 10/27/2013	W	9:00 PM - 10:00 PM	30	1	900.00
10/21/2013 - 10/27/2013	MTuWThF	10:00 PM - 10:30 PM	30	1	800.00
10/28/2013 - 11/3/2013	Sa	6:00 AM - 9:00 AM	30	1	225.00
10/28/2013 - 11/3/2013	MTuWThF	5:00 AM - 6:00 AM	30	2	450.00
10/28/2013 - 11/3/2013	MTuWThF	6:00 AM - 7:00 AM	30	3	1,500.00
10/28/2013 - 11/3/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	400.00
10/28/2013 - 11/3/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	650.00
10/28/2013 - 11/3/2013	MTuWThF	6:30 PM - 7:00 PM	30	2	1,050.00
10/28/2013 - 11/3/2013	F	9:00 PM - 10:00 PM	30	1	1,000.00
10/28/2013 - 11/3/2013	MTuWThF	10:00 PM - 10:30 PM	30	1	800.00
11/18/2013 - 11/24/2013	Sa	6:00 AM - 9:00 AM	30	1	225.00
11/18/2013 - 11/24/2013	MTuWThF	5:00 AM - 6:00 AM	30	2	450.00
11/18/2013 - 11/24/2013	MTuWThF	6:00 AM - 7:00 AM	30	3	1,500.00
11/18/2013 - 11/24/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	400.00
11/18/2013 - 11/24/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	650.00

11/18/2013 - 11/24/2013	MTuWThF	6:30 PM - 7:00 PM	30	2	1,050.00
11/18/2013 - 11/24/2013	W	7:00 PM - 8:00 PM	30	1	1,260.00
11/18/2013 - 11/24/2013	W	7:00 PM - 8:00 PM	30	1	1,200.00
11/18/2013 - 11/24/2013	M	9:00 PM - 10:00 PM	30	1	1,400.00
11/18/2013 - 11/24/2013	MTuWThF	10:00 PM - 10:30 PM	30	1	800.00
11/25/2013 - 12/1/2013	Sa	6:00 AM - 9:00 AM	30	1	225.00
11/25/2013 - 12/1/2013	MTuWThF	5:00 AM - 6:00 AM	30	2	450.00
11/25/2013 - 12/1/2013	MTuWThF	6:00 AM - 7:00 AM	30	3	1,500.00
11/25/2013 - 12/1/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	400.00
11/25/2013 - 12/1/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	650.00
11/25/2013 - 12/1/2013	MTuWThF	6:30 PM - 7:00 PM	30	2	1,050.00
11/25/2013 - 12/1/2013	M	7:00 PM - 8:00 PM	30	1	2,000.00
11/25/2013 - 12/1/2013	W	7:00 PM - 8:00 PM	30	1	1,200.00
11/25/2013 - 12/1/2013	Tu	7:00 PM - 8:00 PM	30	1	1,100.00
11/25/2013 - 12/1/2013	MTuWThF	10:00 PM - 10:30 PM	30	1	800.00
12/9/2013 - 12/15/2013	Sa	6:00 AM - 9:00 AM	30	1	225.00
12/9/2013 - 12/15/2013	MTuWThF	5:00 AM - 6:00 AM	30	2	450.00
12/9/2013 - 12/15/2013	MTuWThF	6:00 AM - 7:00 AM	30	3	1,500.00
12/9/2013 - 12/15/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	400.00
12/9/2013 - 12/15/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	650.00
12/9/2013 - 12/15/2013	MTuWThF	6:30 PM - 7:00 PM	30	2	1,050.00
12/9/2013 - 12/15/2013	F	9:00 PM - 10:00 PM	30	1	1,000.00
12/9/2013 - 12/15/2013	Th	8:00 PM - 9:00 PM	30	1	1,700.00
12/9/2013 - 12/15/2013	MTuWThF	10:00 PM - 10:30 PM	30	1	800.00
12/16/2013 - 12/22/2013	Sa	6:00 AM - 9:00 AM	30	1	225.00
12/16/2013 - 12/22/2013	MTuWThF	5:00 AM - 6:00 AM	30	2	450.00
12/16/2013 - 12/22/2013	MTuWThF	6:00 AM - 7:00 AM	30	3	1,500.00
12/16/2013 - 12/22/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	400.00
12/16/2013 - 12/22/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	650.00
12/16/2013 - 12/22/2013	MTuWThF	6:30 PM - 7:00 PM	30	2	1,050.00
12/16/2013 - 12/22/2013	Su	6:00 PM - 10:00 PM	30	1	1,300.00
12/16/2013 - 12/22/2013	W	8:30 PM - 10:00 PM	30	1	1,010.00
12/16/2013 - 12/22/2013	MTuWThF	10:00 PM - 10:30 PM	30	1	800.00
				Total:	$50,715.00

KOB-TV

KOB-TV

9/30/2013 - 10/6/2013	MTuWThF	5:00 AM - 5:30 AM	30	2	200.00
9/30/2013 - 10/6/2013	MTuWThF	6:00 AM - 7:00 AM	30	2	600.00
9/30/2013 - 10/6/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	300.00
9/30/2013 - 10/6/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	365.00
9/30/2013 - 10/6/2013	Su	10:00 PM - 10:30 PM	30	1	350.00
9/30/2013 - 10/6/2013	MTuWThF	10:00 PM - 10:35 PM	30	1	420.00
10/21/2013 - 10/27/2013	MTuWThF	6:00 AM - 7:00 AM	30	3	1,170.00
10/21/2013 - 10/27/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	300.00
10/21/2013 - 10/27/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	365.00
10/21/2013 - 10/27/2013	MTuWThF	10:00 PM - 10:35 PM	30	2	840.00
10/28/2013 - 11/3/2013	MTuWThF	6:00 AM - 7:00 AM	30	3	1,170.00
10/28/2013 - 11/3/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	300.00
10/28/2013 - 11/3/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	365.00
10/28/2013 - 11/3/2013	Tu	7:00 PM - 8:00 PM	30	1	1,100.00
10/28/2013 - 11/3/2013	Tu	8:00 PM - 9:00 PM	30	1	2,200.00

10/28/2013 - 11/3/2013	MTuWThF	10:00 PM - 10:35 PM	30	2	840.00
11/18/2013 - 11/24/2013	MTuWThF	6:00 AM - 7:00 AM	30	3	1,170.00
11/18/2013 - 11/24/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	300.00
11/18/2013 - 11/24/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	365.00
11/18/2013 - 11/24/2013	M	9:00 PM - 10:00 PM	30	1	1,200.00
11/18/2013 - 11/24/2013	MTuWThF	10:00 PM - 10:35 PM	30	2	840.00
11/25/2013 - 12/1/2013	MTuWThF	6:00 AM - 7:00 AM	30	3	1,170.00
11/25/2013 - 12/1/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	300.00
11/25/2013 - 12/1/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	365.00
11/25/2013 - 12/1/2013	Tu	7:00 PM - 8:00 PM	30	1	1,100.00
11/25/2013 - 12/1/2013	MTuWThF	10:00 PM - 10:35 PM	30	2	840.00
12/9/2013 - 12/15/2013	MTuWThF	6:00 AM - 7:00 AM	30	3	1,170.00
12/9/2013 - 12/15/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	300.00
12/9/2013 - 12/15/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	365.00
12/9/2013 - 12/15/2013	M	7:00 PM - 9:00 PM	30	1	2,200.00
12/9/2013 - 12/15/2013	MTuWThF	10:00 PM - 10:35 PM	30	2	840.00
12/16/2013 - 12/22/2013	MTuWThF	6:00 AM - 7:00 AM	30	3	1,170.00
12/16/2013 - 12/22/2013	MTuWThF	5:00 PM - 5:30 PM	30	1	300.00
12/16/2013 - 12/22/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	365.00
12/16/2013 - 12/22/2013	F	8:00 PM - 9:00 PM	30	1	1,000.00
12/16/2013 - 12/22/2013	MTuWThF	10:00 PM - 10:35 PM	30	2	840.00
				Total:	$27,085.00

KRQE-TV

KRQE-TV

9/30/2013 - 10/6/2013	MTuWThF	6:00 AM - 7:00 AM	30	2	150.00
9/30/2013 - 10/6/2013	Su	8:00 AM - 9:30 AM	30	1	200.00
9/30/2013 - 10/6/2013	MTuWThF	5:30 PM - 6:00 PM	30	1	255.00
9/30/2013 - 10/6/2013	MTuWThF	6:30 PM - 7:00 PM	30	1	375.00
9/30/2013 - 10/6/2013	MTuWThF	6:00 PM - 6:30 PM	30	1	375.00
9/30/2013 - 10/6/2013	W	8:00 PM - 9:00 PM	30	1	1,100.00
9/30/2013 - 10/6/2013	Su	2:00 PM - 5:30 PM	30	1	1,500.00
9/30/2013 - 10/6/2013	Tu	9:00 PM - 10:00 PM	30	1	1,500.00
9/30/2013 - 10/6/2013	Su	6:00 PM - 7:00 PM	30	1	700.00
9/30/2013 - 10/6/2013	W	9:00 PM - 10:00 PM	30	1	1,300.00
9/30/2013 - 10/6/2013	MTuWThF	10:00 PM - 10:35 PM	30	1	400.00
9/30/2013 - 10/6/2013	Su	10:00 PM - 10:35 PM	30	1	450.00
10/21/2013 - 10/27/2013	MTuWThF	6:00 AM - 7:00 AM	30	3	300.00
10/21/2013 - 10/27/2013	MTuWThF	5:30 PM - 6:00 PM	30	1	325.00
10/21/2013 - 10/27/2013	MTuWThF	6:00 PM - 7:00 PM	30	2	700.00
10/21/2013 - 10/27/2013	Tu	7:00 PM - 8:00 PM	30	1	1,500.00
10/21/2013 - 10/27/2013	Th	9:00 PM - 10:00 PM	30	1	1,500.00
10/21/2013 - 10/27/2013	Su	8:00 PM - 9:00 PM	30	1	1,000.00
10/21/2013 - 10/27/2013	MTuWThF	10:00 PM - 10:35 PM	30	2	1,000.00
10/28/2013 - 11/3/2013	MTuWThF	6:00 AM - 7:00 AM	30	3	300.00
10/28/2013 - 11/3/2013	MTuWThF	5:30 PM - 6:00 PM	30	1	325.00
10/28/2013 - 11/3/2013	MTuWThF	6:00 PM - 7:00 PM	30	2	700.00
10/28/2013 - 11/3/2013	Su	9:00 PM - 10:00 PM	30	1	1,150.00
10/28/2013 - 11/3/2013	F	9:00 PM - 10:00 PM	30	1	1,000.00
10/28/2013 - 11/3/2013	Tu	8:00 PM - 9:00 PM	30	1	1,500.00
10/28/2013 - 11/3/2013	M	9:00 PM - 10:00 PM	30	1	1,200.00
10/28/2013 - 11/3/2013	MTuWThF	10:00 PM - 10:35 PM	30	2	1,000.00

11/18/2013 - 11/24/2013	MTuWThF	6:00 AM - 7:00 AM	30	3	300.00
11/18/2013 - 11/24/2013	MTuWThF	5:30 PM - 6:00 PM	30	1	325.00
11/18/2013 - 11/24/2013	MTuWThF	6:00 PM - 7:00 PM	30	2	700.00
11/18/2013 - 11/24/2013	F	8:00 PM - 9:00 PM	30	1	900.00
11/18/2013 - 11/24/2013	MTuWThF	10:00 PM - 10:35 PM	30	2	1,000.00
11/25/2013 - 12/1/2013	MTuWThF	6:00 AM - 7:00 AM	30	3	300.00
11/25/2013 - 12/1/2013	MTuWThF	5:30 PM - 6:00 PM	30	1	325.00
11/25/2013 - 12/1/2013	MTuWThF	6:00 PM - 7:00 PM	30	2	700.00
11/25/2013 - 12/1/2013	Su	6:00 PM - 7:00 PM	30	1	900.00
11/25/2013 - 12/1/2013	Tu	9:00 PM - 10:00 PM	30	1	1,500.00
11/25/2013 - 12/1/2013	Th	2:15 PM - 5:45 PM	30	1	2,750.00
11/25/2013 - 12/1/2013	MTuWThF	10:00 PM - 10:35 PM	30	2	1,000.00
12/9/2013 - 12/15/2013	MTuWThF	6:00 AM - 7:00 AM	30	3	300.00
12/9/2013 - 12/15/2013	MTuWThF	5:30 PM - 6:00 PM	30	1	325.00
12/9/2013 - 12/15/2013	MTuWThF	6:00 PM - 7:00 PM	30	2	700.00
12/9/2013 - 12/15/2013	Tu	7:00 PM - 8:00 PM	30	1	1,500.00
12/9/2013 - 12/15/2013	F	9:00 PM - 10:00 PM	30	1	1,000.00
12/9/2013 - 12/15/2013	W	9:00 PM - 10:00 PM	30	1	1,300.00
12/9/2013 - 12/15/2013	Su	8:00 PM - 9:00 PM	30	1	1,000.00
12/9/2013 - 12/15/2013	MTuWThF	10:00 PM - 10:35 PM	30	2	1,000.00
12/16/2013 - 12/22/2013	MTuWThF	6:00 AM - 7:00 AM	30	3	300.00
12/16/2013 - 12/22/2013	MTuWThF	5:30 PM - 6:00 PM	30	1	325.00
12/16/2013 - 12/22/2013	MTuWThF	6:00 PM - 7:00 PM	30	2	700.00
12/16/2013 - 12/22/2013	Su	9:00 PM - 10:00 PM	30	1	1,150.00
12/16/2013 - 12/22/2013	W	8:00 PM - 9:00 PM	30	1	1,400.00
12/16/2013 - 12/22/2013	Su	11:00 AM - 5:30 PM	30	1	1,900.00
12/16/2013 - 12/22/2013	MTuWThF	10:00 PM - 10:35 PM	30	2	1,000.00
				Total:	$46,405.00

KUNM
KUNM-FM

10/21/2013 - 10/27/2013	MTuWThF	6:00 AM - 9:00 AM	15	7	411.74
10/21/2013 - 10/27/2013	MTuWThF	4:00 PM - 7:00 PM	15	7	411.74
11/4/2013 - 11/10/2013	MTuWThF	6:00 AM - 9:00 AM	15	7	411.74
11/4/2013 - 11/10/2013	MTuWThF	4:00 PM - 7:00 PM	15	7	411.74
				Total:	$1,646.96

Luna County Broadcasting
KOTS-AM

10/7/2013 - 10/13/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	256.50
10/14/2013 - 10/20/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	256.50
10/21/2013 - 10/27/2013	MTuWThF	6:00 AM - 7:00 PM	30	18	307.80
10/28/2013 - 11/3/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	256.50
11/4/2013 - 11/10/2013	MTuWThF	6:00 AM - 7:00 PM	30	18	307.80
				Total:	$1,385.10

MTD Inc
KIDX-FM

10/7/2013 - 10/13/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	180.00
10/14/2013 - 10/20/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	180.00
10/21/2013 - 10/27/2013	MTuWThF	6:00 AM - 7:00 PM	30	18	216.00
10/28/2013 - 11/3/2013	MTuWThF	6:00 AM - 7:00 PM	30	15	180.00
11/4/2013 - 11/10/2013	MTuWThF	6:00 AM - 7:00 PM	30	18	216.00

				Total:	*$972.00*
Northern New Mexico Radio Foundation					
KSFR-FM					
10/7/2013 - 10/13/2013	*MTuWThF*	*6:00 AM - 12:00 PM*	*30*	*7*	*247.03*
10/7/2013 - 10/13/2013	*MTuWThF*	*12:00 PM - 6:00 PM*	*30*	*7*	*247.03*
10/7/2013 - 10/13/2013	*SaSu*	*8:00 AM - 5:00 PM*	*30*	*4*	*117.64*
10/14/2013 - 10/20/2013	*MTuWThF*	*6:00 AM - 12:00 PM*	*30*	*7*	*247.03*
10/14/2013 - 10/20/2013	*MTuWThF*	*12:00 PM - 6:00 PM*	*30*	*7*	*247.03*
10/14/2013 - 10/20/2013	*SaSu*	*8:00 AM - 5:00 PM*	*30*	*4*	*117.64*
10/21/2013 - 10/27/2013	*MTuWThF*	*6:00 AM - 12:00 PM*	*30*	*7*	*247.03*
10/21/2013 - 10/27/2013	*MTuWThF*	*12:00 PM - 6:00 PM*	*30*	*7*	*247.03*
10/21/2013 - 10/27/2013	*SaSu*	*8:00 AM - 5:00 PM*	*30*	*4*	*117.64*
10/28/2013 - 11/3/2013	*MTuWThF*	*6:00 AM - 12:00 PM*	*30*	*7*	*247.03*
10/28/2013 - 11/3/2013	*MTuWThF*	*12:00 PM - 6:00 PM*	*30*	*7*	*247.03*
10/28/2013 - 11/3/2013	*SaSu*	*8:00 AM - 5:00 PM*	*30*	*4*	*117.64*
11/4/2013 - 11/10/2013	*MTuWThF*	*6:00 AM - 12:00 PM*	*30*	*7*	*247.03*
11/4/2013 - 11/10/2013	*MTuWThF*	*12:00 PM - 6:00 PM*	*30*	*7*	*247.03*
11/4/2013 - 11/10/2013	*SaSu*	*8:00 AM - 5:00 PM*	*30*	*4*	*117.64*
11/11/2013 - 11/17/2013	*MTuWThF*	*6:00 AM - 12:00 PM*	*30*	*7*	*247.03*
11/11/2013 - 11/17/2013	*MTuWThF*	*12:00 PM - 6:00 PM*	*30*	*7*	*247.03*
11/11/2013 - 11/17/2013	*SaSu*	*8:00 AM - 5:00 PM*	*30*	*4*	*117.64*
				Total:	*$3,670.20*
SDC Broadcasting					
KBQL-FM					
10/7/2013 - 10/13/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*268.20*
10/14/2013 - 10/20/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*268.20*
10/21/2013 - 10/27/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*321.84*
10/28/2013 - 11/3/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*268.20*
11/4/2013 - 11/10/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*321.84*
				Total:	*$1,448.28*
KMDZ-FM					
10/7/2013 - 10/13/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*268.20*
10/14/2013 - 10/20/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*268.20*
10/21/2013 - 10/27/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*321.84*
10/28/2013 - 11/3/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*268.20*
11/4/2013 - 11/10/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*321.84*
				Total:	*$1,448.28*
SkyWest Media, LLC					
KNFT-AM					
10/7/2013 - 10/13/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*180.00*
10/14/2013 - 10/20/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*180.00*
10/21/2013 - 10/27/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*216.00*
10/28/2013 - 11/3/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*180.00*
11/4/2013 - 11/10/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*216.00*
				Total:	*$972.00*
KNFT-FM					
10/7/2013 - 10/13/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*232.50*
10/14/2013 - 10/20/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*232.50*
10/21/2013 - 10/27/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*279.00*
10/28/2013 - 11/3/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*232.50*

11/4/2013 - 11/10/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*279.00*
				Total:	*$1,255.50*
KPSA-FM					
10/7/2013 - 10/13/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*105.00*
10/14/2013 - 10/20/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*105.00*
10/21/2013 - 10/27/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*126.00*
10/28/2013 - 11/3/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*105.00*
11/4/2013 - 11/10/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*126.00*
				Total:	*$567.00*
KSCQ-FM					
10/7/2013 - 10/13/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*210.00*
10/14/2013 - 10/20/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*210.00*
10/21/2013 - 10/27/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*252.00*
10/28/2013 - 11/3/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*210.00*
11/4/2013 - 11/10/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*252.00*
				Total:	*$1,134.00*
Walton Stations					
KBUY-FM					
10/7/2013 - 10/13/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*217.50*
10/14/2013 - 10/20/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*217.50*
10/21/2013 - 10/27/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*261.00*
10/28/2013 - 11/3/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*217.50*
11/4/2013 - 11/10/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*261.00*
				Total:	*$1,174.50*
KWES-FM					
10/7/2013 - 10/13/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*217.50*
10/14/2013 - 10/20/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*217.50*
10/21/2013 - 10/27/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*261.00*
10/28/2013 - 11/3/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*15*	*217.50*
11/4/2013 - 11/10/2013	*MTuWThF*	*6:00 AM - 7:00 PM*	*30*	*18*	*261.00*
				Total:	*$1,174.50*
				Broadcast Order Subtotal:	*$188,398.32*

Radio-TV media, planning, placement and coordination $ 201,586.20

Subtotal	NMGRT	Total	Account Number
$ 61,223.90	$ 4,285.67	$ 65,509.57	7-923000-924-NRTC0001-370-7185
$ 3,543.95	$ 248.08	$ 3,792.03	1- 182325-10-E10000000-E1000031- 370-6370
$ 53,476.66	$ 3,743.37	$ 57,220.03	1-182315-010-E1000000-E2000011-370-6370
$ 56,735.04	$ 3,971.45	$ 60,706.49	6-923000-188-NSKYB000-NSKUB001-370-1998
$ 13,418.77	$ 939.31	$ 14,358.08	7-923000-951-00000000-00000000-370-7100
		$ 201,586.20	

	$188,398.32 *
Invoice Subtotal	$188,398.32
NM GRT	$13,187.88
Invoice Total	$201,586.20
Amount Due	$201,586.20

Submitted 9-24-2013 Rlarsen RL

Approved 9-25 Voucher 12048

Client: PNM
Project: Local Radio
Draft: #3 (6-27-13 PRODUCED SCRIPT)

Fridge Recycling: Alamogordo :30

Customer: I heard PNM pays 50 bucks for old fridges. Is that true?

Mary: It sure is. I'm Mary, the PNM Community Manager here in Alamogordo. PNM will buy your old, working refrigerator for $50. We'll recycle the fridge and safely remove the coolant so it doesn't pollute the environment. We'll even pick it up for free. Schedule your appointment at PNM dot com slash fridge.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

Fridge Recycling: Ruidoso :30

Customer: Is it true that PNM buys old refrigerators?

Tom: Absolutely. PNM will buy your old, working refrigerator for $50. I'm Tom, a linemen for PNM here in Ruidoso. We'll recycle the fridge and safely remove the coolant so it doesn't pollute the environment. We'll even pick it up for free. Schedule your appointment at PNM dot com slash fridge.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

Fridge Recycling: Silver City/Lordsburg/Bayard :30

Customer: Is it true that PNM will buy my old fridge for 50 bucks?

Bruce: That is true. We'll give you $50 for your old, working refrigerator. I'm Bruce, the PNM Community Manager for southwestern New Mexico. We'll recycle the fridge and safely remove the coolant so it doesn't pollute the environment. We'll even pick it up for free. Schedule your appointment at PNM dot com slash fridge.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

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Fridge Recycling: Las Vegas :30

Customer: Someone told me PNM buys old refrigerators.

Johnny: Someone told you right. I'm John, working foreman for PNM Las Vegas. PNM will buy your old, working refrigerator for $50. We'll safely remove the coolant so it doesn't pollute the environment and recycle the fridge. We'll even pick it up for free. Schedule your appointment at PNM dot com slash fridge.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

Fridge Recycling: Santa Fe :30

Customer: Does PNM really buy old refrigerators for 50 bucks?

Sayuri: We really do. We'll give you fifty dollars for your old, working fridge. I'm Sayuri, the PNM Community Manager here in Santa Fe. We'll recycle your fridge and safely remove the coolant so it doesn't pollute the environment. We'll even pick it up for free. Schedule your appointment at PNM dot com slash fridge.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

CFL Discount: Alamogordo :30

Customer: Does PNM offer any discounts to save money on my bill?

Mary: As a matter of fact, we do. I'm Mary, the PNM Community Manager here in Alamogordo. We offer a discount on CFL light bulbs. They use 75% less energy and last ten times longer. To find out where to get the PNM discount, go to PNM.com slash c-f-l.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

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CFL Discount: Ruidoso :30

Customer: How can I lower my monthly power bill?

Tom: Well, one way is the PNM discount on CFL light bulbs. I'm Tom, a linemen for PNM here in Ruidoso. CFL bulbs use 75% less energy and last ten times longer. To find out where to get the PNM discount, go to PNM.com slash c-f-l.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

CFL Discount: Silver City/Lordsburg/Bayard :30

Customer: Does PNM have any discounts or rebates to help my power bill?

Bruce: Absolutely. I'm Bruce, the PNM Community Manager for the southwestern New Mexico area. We offer a discount on CFL light bulbs. They use 75% less energy and they last ten times longer. To find out where to get the PNM discount, go to PNM.com slash c-f-l.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

CFL Discount: Las Vegas :30

Customer: Can PNM help me save money on my bill?

Johnny: I'm happy to say we can. We have a discount on CFL light bulbs. I'm John, a lineman for PNM Las Vegas. CFL bulbs use 75% less energy and they last ten times longer. To find out where to get the PNM discount, go to PNM.com slash c-f-l.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

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CFL Discount: Santa Fe :30

Customer: Do you have any ideas on how I can lower my power bill?

Sayuri: I sure do. I'm Sayuri, the PNM Community Manager here in Santa Fe. PNM is offering a discount on CFL light bulbs. Did you know they use 75% less energy and last ten times longer? To find out where to get the PNM discount, go to PNM.com slash c-f-l.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

Paperless Billing: Alamogordo :30

Customer: What is PNM doing to protect the environment?

Mary: A lot. I'm Mary, the PNM Community Manager here in Alamogordo. You can save paper with paperless billing. Sign up at PNM dot com slash paperless and we'll email your bill to you. Pay online, at your bank, Western Union, the Wells Fargo drop off, or set up automatic payments for free.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

Paperless Billing: Ruidoso :30

Customer: Is PNM doing anything for the environment?

Tom: As a matter of fact, we are. I'm Tom, a linemen for PNM here in Ruidoso. You can save paper with paperless billing. Sign up at PNM dot com slash paperless and we'll email your bill to you. Pay online, at your bank, Western Union, the Wells Fargo drop off, or set up automatic payments for free.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

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Paperless Billing: Las Vegas:30

Customer: What can I do to help PNM help the environment?

John: I'm glad you asked. I'm John, a PNM lineman here in Las Vegas. You can save paper with paperless billing. Sign up at PNM dot com slash paperless and we'll email your bill to you. Pay online, at your bank, Western Union, the Wells Fargo drop off, or set up automatic payments for free.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

Outage Maps: Alamogordo :30

Customer: Is there a way I can check if a power outage has been reported?

Mary: There is. I'm Mary, the PNM Community Manager here in Alamogordo. You can check our outage map at PNM.com slash outage. It shows outages and estimated repair times. And as always, you can report an outage 24/7 by calling 1-888-DIAL-PNM.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

Outage Maps: Ruidoso :30

Customer: How can I check if a power outage has been reported?

Bruce: Good question. I'm Tom, a lineman for PNM here in Ruidoso. One way to check is our outage map at PNM.com slash outage. It shows outages and estimated repair times. And as always, you can report an outage 24/7 by calling 1-888-DIAL-PNM.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

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Outage Maps: Las Vegas :30

Customer: Where can I learn about power outages?

Johnny: Good question. On our power outage map at PNM.com slash outage. I'm John, a lineman for PNM in Las Vegas. You can see outages and estimated repair times. And as always, you can report an outage by calling 1-888-DIAL-PNM.

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

PNM Sky Blue: Silver City/Lordsburg/Bayer :30

Customer: What can I do to help support renewable energy?

Bruce: I'm Bruce, the PNM Community Manager for southwestern New Mexico. With PNM Sky Blue, you can choose to pay a little more for wind and solar. It's a great way to show your commitment to the environment. Sign up at PNM.com slash PNM Sky Blue

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

PNM Sky Blue: Santa Fe :30

Customer: Can I support renewable energy through PNM?

Sayuri: Yes. I'm Sayuri, the Santa Fe Community Manager for PNM. With PNM Sky Blue you can pay a little more to support wind and solar. It's a great way to show your commitment to the environment. Sign up at PNM.com slash PNM Sky Blue

If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

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Building Solar: Santa Fe :30

Customer:	What's PNM doing to provide more renewable energy?
Sayuri	Good question. I'm Sayuri, the PNM Community Manager in Santa Fe. We've built five new solar plants since 2011 and we're building two new solar centers in 2013. That's enough solar to power 13,400 homes. And enough wind to power 94,000 homes since 2003. If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

Prosperity Energy: Silver City/Lordsburg/Bayer :30

Customer:	Why doesn't PNM have more solar?
Bruce:	We're actually doing a lot. I'm Bruce, the PNM Community Manager for the southwestern New Mexico area. We recently brought the Prosperity Energy Storage Project on line. It stores solar energy, allowing us to provide consistent power even on cloudy days. It's a big step in expanding renewable energy. If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

Prosperity Energy: Santa Fe :30

Customer:	What's going on with solar at PNM?
Sayuri:	I'm Sayuri, the Santa Fe Community Manager for PNM. We're excited to have brought our Prosperity Energy Storage Project on line. It stores solar energy, allowing us to provide consistent power even on cloudy days. It's the nation's first solar storage facility integrated into the grid. If you have a question for PNM, talk to us on Twitter or Facebook. Or visit us online at PNM.com.

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Building Solar
:30

VIDEO	AUDIO
OPEN ON TIGHT SHOT OF COMPUTER MONITOR. WE SEE PNM'S TALK TO US FACEBOOK PAGE. WORDS COME ON SCREEN AS THEY ARE TYPED INTO KEYBOARD.	
When will PNM add more solar?	VO (AS WORDS ARE TYPED ON SCREEN): When will PNM add more solar?
Cut to a PNM worker in a solar field that's under construction. SUPER: Employee Name, Title	EMPLOYEE: As a matter of fact, now. We're installing 21 and a half megawatts of solar – a lot of it here in Los Lunas.
VARIOUS B-ROLL SHOTS OF SOLAR FIELD CONSTRUCTION.	That brings us to 44 megawatts of solar. You can support solar energy by signing up for PNM Sky Blue.
SUPER: Sign up for PNM Sky Blue at PNM.com/PNMSkyBlue	And by 2015, PNM will meet our 15% renewable energy goal. Or enough to power 135,000 homes.
PNM LOGO SUPER: Talk to us. PNM.COM/FB ICON/TWITTER ICON	We're adding renewables – join us by signing up for PNM Sky Blue.

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Invoice #	**INV-10029**
Invoice Date	**9/6/2013**
Due Date	**10/6/2013**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name: **PNM Utility**

Project **-PNM-3947 - Hispanic Campaign TV and Radio**

Planning/Management/Coordination	$2,455.25 *
Creative Direction	$667.00 *
Copywriting	$1,232.50 *
Invoice Subtotal	$4,354.75
NM GRT	$304.84
Invoice Total	$4,659.59
Amount Due	$4,659.59

Spanish Campaign development

Subtotal	NMGRT	Total		
$ 4,354.76	$ 304.83	$ 4,659.59	Account Number	$ 4,659.59
		$ 4,659.59	7-923000-924-NRTC0002-370-7185	

Submitted 9-24-2013
Approved 9-25

Rlarsen RL
Voucher 119953

Invoice #	**INV-10378**
Invoice Date	**12/20/2013**
Due Date	**12/25/2013**
Terms	

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name	**PNM Utility**
Project	**-PNM-3947 - Hispanic Campaign TV and Radio**

Management/Coordination	$2,386.25	*
Creative Direction	$261.00	*
Copywriting	$652.50	*
Upload Fee	$58.83	*
Invoice Subtotal	$3,358.58	
NM GRT	$235.11	
Invoice Total	$3,593.69	
Amount Due	$3,593.69	

Spanish Campaign Coordination, copy	$	3,593.69	7-923000-924-NRTC0001-370-7185	Submitted 12-23-13

Invoice #	**INV-10007**
Invoice Date	**9/6/2013**
Due Date	**10/6/2013**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name:

Project **-PNM-3507 - Planning, Management and Coordination**

Utility: $1,894.03
PNM Sky Blue: $1,894.03
Refrigerator Recycling: $1,894.03
Marketplace Transformation: $1,894.03

Planning/Management/Coordination	
Creative Direction/Planning	$5,827.63 *
	$1,508.00 *
Invoice Subtotal	$7,335.63
NM GRT	$513.49
Invoice Total	$7,849.12
Less Applied Payments	$273.00
Amount Due	$7,576.12

Planning, management, coordination

Subtotal	NMGRT	Total	Account Number	
$ 1,770.12	$ 123.91	$ 1,894.03	7-923000-924-NRTC0001-370-7185	
$ 1,770.12	$ 123.91	$ 1,894.03	1- 182325-10-E10000000-E1000031- 370-6370	
$ 1,770.12	$ 123.91	$ 1,894.03	1-182315-010-E1000000-E2000011-370-6370	
$ 1,770.12	$ 123.91	$ 1,894.03	6-923000-188-NSKYB000-NSKUB001-370-1998	
		$ 7,576.12		$ 7,576.12

Submitted 9-24-2013
Approved G-25
Rlarsen RL
Voucher 49963

Invoice #	**INV-10043**
Invoice Date	**9/6/2013**
Due Date	**10/6/2013**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name: **PNM Utility**

Project **-PNM-3557 - Media - Hispanic: Planning, Placement and Coordination**

Utility - $17,795.88
Refrigerator Recycling - $17,795.88
Marketplace Transformation - $17,795.89

Media

Broadcast Orders

Date	Days	Time	Length	# Spots	Total Cost
Entravision					
KLUZ-TV					
9/30/2013 - 10/6/2013	*MTuWThF*	*6:00 AM - 10:00 AM*	*30*	*8*	*480.00*
9/30/2013 - 10/6/2013	*MTuWThF*	*10:00 AM - 11:00 AM*	*30*	*3*	*225.00*
9/30/2013 - 10/6/2013	*MTuWThF*	*11:00 AM - 1:00 PM*	*30*	*5*	*375.00*
9/30/2013 - 10/6/2013	*MTuWThF*	*5:00 PM - 5:30 PM*	*30*	*5*	*1,500.00*
9/30/2013 - 10/6/2013	*MTuWThF*	*8:00 PM - 9:00 PM*	*30*	*5*	*1,750.00*
9/30/2013 - 10/6/2013	*Su*	*9:00 PM - 10:00 PM*	*30*	*1*	*200.00*
9/30/2013 - 10/6/2013	*MTuWThFSaSu*	*6:00 AM - 12:00 AM*	*30*	*1*	*4,200.00*
10/7/2013 - 10/13/2013	*MTuWThF*	*6:00 AM - 10:00 AM*	*30*	*8*	*480.00*
10/7/2013 - 10/13/2013	*MTuWThF*	*10:00 AM - 11:00 AM*	*30*	*3*	*225.00*
10/7/2013 - 10/13/2013	*MTuWThF*	*11:00 AM - 1:00 PM*	*30*	*5*	*375.00*
10/7/2013 - 10/13/2013	*MTuWThF*	*5:00 PM - 5:30 PM*	*30*	*5*	*1,500.00*
10/7/2013 - 10/13/2013	*MTuWThF*	*8:00 PM - 9:00 PM*	*30*	*5*	*1,750.00*
10/7/2013 - 10/13/2013	*Su*	*9:00 PM - 10:00 PM*	*30*	*1*	*200.00*
10/14/2013 - 10/20/2013	*MTuWThF*	*6:00 AM - 10:00 AM*	*30*	*8*	*480.00*
10/14/2013 - 10/20/2013	*MTuWThF*	*10:00 AM - 11:00 AM*	*30*	*3*	*225.00*
10/14/2013 - 10/20/2013	*MTuWThF*	*11:00 AM - 1:00 PM*	*30*	*5*	*375.00*
10/14/2013 - 10/20/2013	*MTuWThF*	*5:00 PM - 5:30 PM*	*30*	*5*	*1,500.00*
10/14/2013 - 10/20/2013	*MTuWThF*	*8:00 PM - 9:00 PM*	*30*	*5*	*1,750.00*
10/14/2013 - 10/20/2013	*Su*	*9:00 PM - 10:00 PM*	*30*	*1*	*200.00*
10/21/2013 - 10/27/2013	*MTuWThF*	*6:00 AM - 10:00 AM*	*30*	*8*	*480.00*
10/21/2013 - 10/27/2013	*MTuWThF*	*10:00 AM - 11:00 AM*	*30*	*3*	*225.00*
10/21/2013 - 10/27/2013	*MTuWThF*	*11:00 AM - 1:00 PM*	*30*	*5*	*375.00*
10/21/2013 - 10/27/2013	*MTuWThF*	*5:00 PM - 5:30 PM*	*30*	*5*	*1,500.00*
10/21/2013 - 10/27/2013	*MTuWThF*	*8:00 PM - 9:00 PM*	*30*	*5*	*1,750.00*
10/21/2013 - 10/27/2013	*Su*	*9:00 PM - 10:00 PM*	*30*	*1*	*200.00*
11/11/2013 - 11/17/2013	*MTuWThF*	*6:00 AM - 10:00 AM*	*30*	*8*	*480.00*

11/11/2013 - 11/17/2013	MTuWThF	10:00 AM - 11:00 AM	30	3	225.00
11/11/2013 - 11/17/2013	MTuWThF	11:00 AM - 1:00 PM	30	5	375.00
11/11/2013 - 11/17/2013	MTuWThF	5:00 PM - 5:30 PM	30	5	1,500.00
11/11/2013 - 11/17/2013	MTuWThF	8:00 PM - 9:00 PM	30	5	1,750.00
11/11/2013 - 11/17/2013	Su	9:00 PM - 10:00 PM	30	1	200.00
11/18/2013 - 11/24/2013	MTuWThF	6:00 AM - 10:00 AM	30	8	480.00
11/18/2013 - 11/24/2013	MTuWThF	10:00 AM - 11:00 AM	30	3	225.00
11/18/2013 - 11/24/2013	MTuWThF	11:00 AM - 1:00 PM	30	5	375.00
11/18/2013 - 11/24/2013	MTuWThF	5:00 PM - 5:30 PM	30	5	1,500.00
11/18/2013 - 11/24/2013	MTuWThF	8:00 PM - 9:00 PM	30	5	1,750.00
11/18/2013 - 11/24/2013	Su	9:00 PM - 10:00 PM	30	1	200.00
11/25/2013 - 12/1/2013	MTuWThF	6:00 AM - 10:00 AM	30	8	480.00
11/25/2013 - 12/1/2013	MTuWThF	10:00 AM - 11:00 AM	30	3	225.00
11/25/2013 - 12/1/2013	MTuWThF	11:00 AM - 1:00 PM	30	5	375.00
11/25/2013 - 12/1/2013	MTuWThF	5:00 PM - 5:30 PM	30	5	1,500.00
11/25/2013 - 12/1/2013	MTuWThF	8:00 PM - 9:00 PM	30	5	1,750.00
11/25/2013 - 12/1/2013	Su	9:00 PM - 10:00 PM	30	1	200.00
				Total:	$35,910.00

KTFQ

9/30/2013 - 10/6/2013	MTuWThF	3:00 PM - 4:00 PM	30	5	125.00
9/30/2013 - 10/6/2013	MTuWThF	4:00 PM - 5:00 PM	30	5	150.00
9/30/2013 - 10/6/2013	MTuWThF	5:00 PM - 6:00 PM	30	5	75.00
10/7/2013 - 10/13/2013	F	6:00 PM - 10:00 PM	30	1	250.00
10/7/2013 - 10/13/2013	MTuWThF	3:00 PM - 4:00 PM	30	3	75.00
10/7/2013 - 10/13/2013	MTuWThF	4:00 PM - 5:00 PM	30	5	150.00
10/7/2013 - 10/13/2013	MTuWThF	5:00 PM - 6:00 PM	30	5	75.00
10/14/2013 - 10/20/2013	Tu	6:00 PM - 10:00 PM	30	1	250.00
10/14/2013 - 10/20/2013	MTuWThF	3:00 PM - 4:00 PM	30	5	125.00
10/14/2013 - 10/20/2013	MTuWThF	4:00 PM - 5:00 PM	30	5	150.00
10/14/2013 - 10/20/2013	MTuWThF	5:00 PM - 6:00 PM	30	5	75.00
10/21/2013 - 10/27/2013	MTuWThF	3:00 PM - 4:00 PM	30	3	75.00
10/21/2013 - 10/27/2013	MTuWThF	4:00 PM - 5:00 PM	30	5	150.00
10/21/2013 - 10/27/2013	MTuWThF	5:00 PM - 6:00 PM	30	5	75.00
11/11/2013 - 11/17/2013	MTuWThF	3:00 PM - 4:00 PM	30	5	125.00
11/11/2013 - 11/17/2013	MTuWThF	4:00 PM - 5:00 PM	30	5	150.00
11/11/2013 - 11/17/2013	MTuWThF	5:00 PM - 6:00 PM	30	5	75.00
11/18/2013 - 11/24/2013	M	6:00 PM - 10:00 PM	30	1	150.00
11/18/2013 - 11/24/2013	F	6:00 PM - 10:00 PM	30	1	150.00
11/18/2013 - 11/24/2013	MTuWThF	3:00 PM - 4:00 PM	30	3	75.00
11/18/2013 - 11/24/2013	MTuWThF	4:00 PM - 5:00 PM	30	5	150.00
11/18/2013 - 11/24/2013	MTuWThF	5:00 PM - 6:00 PM	30	5	75.00
11/25/2013 - 12/1/2013	MTuWThF	3:00 PM - 4:00 PM	30	5	125.00
11/25/2013 - 12/1/2013	MTuWThF	4:00 PM - 5:00 PM	30	5	150.00
11/25/2013 - 12/1/2013	MTuWThF	5:00 PM - 6:00 PM	30	5	75.00
				Total:	$3,100.00

KOAT-TV
NOAT-TV

9/30/2013 - 10/6/2013	MTuWThF	7:00 AM - 9:00 AM	30	5	75.00
9/30/2013 - 10/6/2013	MTuWThF	7:00 AM - 9:00 AM	30	5	0.00
9/30/2013 - 10/6/2013	MTuWThF	9:30 AM - 4:00 PM	30	10	150.00
9/30/2013 - 10/6/2013	MTuWThF	9:30 AM - 4:00 PM	30	5	0.00

9/30/2013 - 10/6/2013	MTuWThFSaSu	4:00 PM - 6:00 PM	30	5	75.00
9/30/2013 - 10/6/2013	MTuWThFSaSu	4:00 PM - 6:00 PM	30	5	0.00
9/30/2013 - 10/6/2013	MTuWThFSa	6:00 PM - 7:00 PM	30	3	45.00
9/30/2013 - 10/6/2013	MTuWThF	10:00 PM - 1:00 AM	30	3	30.00
9/30/2013 - 10/6/2013	MTuWThF	10:00 PM - 1:00 AM	30	5	0.00
9/30/2013 - 10/6/2013	MTuWThFSaSu	5:00 PM - 10:00 PM	30	8	320.00
9/30/2013 - 10/6/2013	MTuWThFSaSu	5:00 PM - 10:00 PM	30	5	0.00
10/7/2013 - 10/13/2013	MTuWThF	7:00 AM - 9:00 AM	30	5	75.00
10/7/2013 - 10/13/2013	MTuWThF	7:00 AM - 9:00 AM	30	5	0.00
10/7/2013 - 10/13/2013	MTuWThF	9:30 AM - 4:00 PM	30	10	150.00
10/7/2013 - 10/13/2013	MTuWThF	9:30 AM - 4:00 PM	30	5	0.00
10/7/2013 - 10/13/2013	MTuWThFSaSu	4:00 PM - 6:00 PM	30	5	75.00
10/7/2013 - 10/13/2013	MTuWThFSaSu	4:00 PM - 6:00 PM	30	5	0.00
10/7/2013 - 10/13/2013	MTuWThFSa	6:00 PM - 7:00 PM	30	3	45.00
10/7/2013 - 10/13/2013	MTuWThF	10:00 PM - 1:00 AM	30	3	30.00
10/7/2013 - 10/13/2013	MTuWThF	10:00 PM - 1:00 AM	30	5	0.00
10/7/2013 - 10/13/2013	MTuWThFSaSu	5:00 PM - 10:00 PM	30	8	320.00
10/7/2013 - 10/13/2013	MTuWThFSaSu	5:00 PM - 10:00 PM	30	5	0.00
10/14/2013 - 10/20/2013	MTuWThF	7:00 AM - 9:00 AM	30	5	75.00
10/14/2013 - 10/20/2013	MTuWThF	7:00 AM - 9:00 AM	30	5	0.00
10/14/2013 - 10/20/2013	MTuWThF	9:30 AM - 4:00 PM	30	10	150.00
10/14/2013 - 10/20/2013	MTuWThF	9:30 AM - 4:00 PM	30	5	0.00
10/14/2013 - 10/20/2013	MTuWThFSaSu	4:00 PM - 6:00 PM	30	5	75.00
10/14/2013 - 10/20/2013	MTuWThFSaSu	4:00 PM - 6:00 PM	30	5	0.00
10/14/2013 - 10/20/2013	MTuWThFSa	6:00 PM - 7:00 PM	30	3	45.00
10/14/2013 - 10/20/2013	MTuWThF	10:00 PM - 1:00 AM	30	3	30.00
10/14/2013 - 10/20/2013	MTuWThF	10:00 PM - 1:00 AM	30	5	0.00
10/14/2013 - 10/20/2013	MTuWThFSaSu	5:00 PM - 10:00 PM	30	8	320.00
10/14/2013 - 10/20/2013	MTuWThFSaSu	5:00 PM - 10:00 PM	30	5	0.00
10/21/2013 - 10/27/2013	MTuWThF	7:00 AM - 9:00 AM	30	5	75.00
10/21/2013 - 10/27/2013	MTuWThF	7:00 AM - 9:00 AM	30	5	0.00
10/21/2013 - 10/27/2013	MTuWThF	9:30 AM - 4:00 PM	30	10	150.00
10/21/2013 - 10/27/2013	MTuWThF	9:30 AM - 4:00 PM	30	5	0.00
10/21/2013 - 10/27/2013	MTuWThFSaSu	4:00 PM - 6:00 PM	30	5	75.00
10/21/2013 - 10/27/2013	MTuWThFSaSu	4:00 PM - 6:00 PM	30	5	0.00
10/21/2013 - 10/27/2013	MTuWThFSa	6:00 PM - 7:00 PM	30	3	45.00
10/21/2013 - 10/27/2013	MTuWThF	10:00 PM - 1:00 AM	30	3	30.00
10/21/2013 - 10/27/2013	MTuWThF	10:00 PM - 1:00 AM	30	5	0.00
10/21/2013 - 10/27/2013	MTuWThFSaSu	5:00 PM - 10:00 PM	30	8	320.00
10/21/2013 - 10/27/2013	MTuWThFSaSu	5:00 PM - 10:00 PM	30	5	0.00
11/11/2013 - 11/17/2013	MTuWThF	7:00 AM - 9:00 AM	30	5	75.00
11/11/2013 - 11/17/2013	MTuWThF	7:00 AM - 9:00 AM	30	5	0.00
11/11/2013 - 11/17/2013	MTuWThF	9:30 AM - 4:00 PM	30	10	150.00
11/11/2013 - 11/17/2013	MTuWThF	9:30 AM - 4:00 PM	30	5	0.00
11/11/2013 - 11/17/2013	MTuWThFSaSu	4:00 PM - 6:00 PM	30	5	75.00
11/11/2013 - 11/17/2013	MTuWThFSaSu	4:00 PM - 6:00 PM	30	5	0.00
11/11/2013 - 11/17/2013	MTuWThFSa	6:00 PM - 7:00 PM	30	3	45.00
11/11/2013 - 11/17/2013	MTuWThF	10:00 PM - 1:00 AM	30	3	30.00
11/11/2013 - 11/17/2013	MTuWThF	10:00 PM - 1:00 AM	30	5	0.00
11/11/2013 - 11/17/2013	MTuWThFSaSu	5:00 PM - 10:00 PM	30	8	320.00
11/11/2013 - 11/17/2013	MTuWThFSaSu	5:00 PM - 10:00 PM	30	5	0.00
11/18/2013 - 11/24/2013	MTuWThF	7:00 AM - 9:00 AM	30	5	75.00

11/18/2013 - 11/24/2013	MTuWThF	7:00 AM - 9:00 AM	30	5	0.00
11/18/2013 - 11/24/2013	MTuWThF	9:30 AM - 4:00 PM	30	10	150.00
11/18/2013 - 11/24/2013	MTuWThF	9:30 AM - 4:00 PM	30	5	0.00
11/18/2013 - 11/24/2013	MTuWThFSaSu	4:00 PM - 6:00 PM	30	5	75.00
11/18/2013 - 11/24/2013	MTuWThFSaSu	4:00 PM - 6:00 PM	30	5	0.00
11/18/2013 - 11/24/2013	MTuWThFSa	6:00 PM - 7:00 PM	30	3	45.00
11/18/2013 - 11/24/2013	MTuWThF	10:00 PM - 1:00 AM	30	3	30.00
11/18/2013 - 11/24/2013	MTuWThF	10:00 PM - 1:00 AM	30	5	0.00
11/18/2013 - 11/24/2013	MTuWThFSaSu	5:00 PM - 10:00 PM	30	8	320.00
11/18/2013 - 11/24/2013	MTuWThFSaSu	5:00 PM - 10:00 PM	30	5	0.00
11/25/2013 - 12/1/2013	MTuWThF	7:00 AM - 9:00 AM	30	5	75.00
11/25/2013 - 12/1/2013	MTuWThF	7:00 AM - 9:00 AM	30	5	0.00
11/25/2013 - 12/1/2013	MTuWThF	9:30 AM - 4:00 PM	30	10	150.00
11/25/2013 - 12/1/2013	MTuWThF	9:30 AM - 4:00 PM	30	5	0.00
11/25/2013 - 12/1/2013	MTuWThFSaSu	4:00 PM - 6:00 PM	30	5	75.00
11/25/2013 - 12/1/2013	MTuWThFSaSu	4:00 PM - 6:00 PM	30	5	0.00
11/25/2013 - 12/1/2013	MTuWThFSa	6:00 PM - 7:00 PM	30	3	45.00
11/25/2013 - 12/1/2013	MTuWThF	10:00 PM - 1:00 AM	30	3	30.00
11/25/2013 - 12/1/2013	MTuWThF	10:00 PM - 1:00 AM	30	5	0.00
11/25/2013 - 12/1/2013	MTuWThFSaSu	5:00 PM - 10:00 PM	30	8	320.00
11/25/2013 - 12/1/2013	MTuWThFSaSu	5:00 PM - 10:00 PM	30	5	0.00
				Total:	$4,865.00

RAMAR Communications
KTEL-S2

9/30/2013 - 10/6/2013	MTuWThF	7:00 AM - 8:00 AM	30	5	100.00
9/30/2013 - 10/6/2013	MTuWThF	5:00 PM - 5:30 PM	30	3	255.00
9/30/2013 - 10/6/2013	MTuWThF	5:30 PM - 6:00 PM	30	4	120.00
9/30/2013 - 10/6/2013	MTuWThF	3:00 PM - 4:00 PM	30	4	160.00
9/30/2013 - 10/6/2013	MTuWThF	8:00 PM - 9:00 PM	30	3	210.00
9/30/2013 - 10/6/2013	F	9:35 PM - 11:00 PM	30	1	50.00
9/30/2013 - 10/6/2013	Sa	7:00 PM - 10:00 PM	30	1	65.00
9/30/2013 - 10/6/2013	MTuWThFSaSu	6:00 AM - 12:00 AM	30	10	0.00
10/7/2013 - 10/13/2013	MTuWThF	7:00 AM - 8:00 AM	30	5	100.00
10/7/2013 - 10/13/2013	MTuWThF	5:00 PM - 5:30 PM	30	3	255.00
10/7/2013 - 10/13/2013	MTuWThF	5:30 PM - 6:00 PM	30	4	120.00
10/7/2013 - 10/13/2013	MTuWThF	3:00 PM - 4:00 PM	30	4	160.00
10/7/2013 - 10/13/2013	MTuWThF	8:00 PM - 9:00 PM	30	3	210.00
10/7/2013 - 10/13/2013	F	9:35 PM - 11:00 PM	30	1	50.00
10/7/2013 - 10/13/2013	MTuWThFSaSu	6:00 AM - 12:00 AM	30	10	0.00
10/14/2013 - 10/20/2013	MTuWThF	7:00 AM - 8:00 AM	30	5	100.00
10/14/2013 - 10/20/2013	MTuWThF	5:00 PM - 5:30 PM	30	3	255.00
10/14/2013 - 10/20/2013	MTuWThF	5:30 PM - 6:00 PM	30	4	120.00
10/14/2013 - 10/20/2013	MTuWThF	3:00 PM - 4:00 PM	30	4	160.00
10/14/2013 - 10/20/2013	MTuWThF	8:00 PM - 9:00 PM	30	3	210.00
10/14/2013 - 10/20/2013	MTuWThFSaSu	6:00 AM - 12:00 AM	30	10	0.00
10/21/2013 - 10/27/2013	MTuWThF	7:00 AM - 8:00 AM	30	5	100.00
10/21/2013 - 10/27/2013	MTuWThF	5:00 PM - 5:30 PM	30	3	255.00
10/21/2013 - 10/27/2013	MTuWThF	5:30 PM - 6:00 PM	30	4	120.00
10/21/2013 - 10/27/2013	MTuWThF	3:00 PM - 4:00 PM	30	4	160.00
10/21/2013 - 10/27/2013	MTuWThF	8:00 PM - 9:00 PM	30	3	210.00
10/21/2013 - 10/27/2013	MTuWThFSaSu	6:00 AM - 12:00 AM	30	10	0.00

11/4/2013 - 11/10/2013	MTuWThFSaSu	6:00 AM - 12:00 AM	30	10	0.00
11/11/2013 - 11/17/2013	MTuWThF	7:00 AM - 8:00 AM	30	4	80.00
11/11/2013 - 11/17/2013	MTuWThF	5:00 PM - 5:30 PM	30	3	255.00
11/11/2013 - 11/17/2013	MTuWThF	5:30 PM - 6:00 PM	30	4	120.00
11/11/2013 - 11/17/2013	MTuWThF	3:00 PM - 4:00 PM	30	4	160.00
11/11/2013 - 11/17/2013	MTuWThF	8:00 PM - 9:00 PM	30	3	210.00
11/11/2013 - 11/17/2013	MTuWThFSaSu	6:00 AM - 12:00 AM	30	10	0.00
11/18/2013 - 11/24/2013	MTuWThF	7:00 AM - 8:00 AM	30	4	80.00
11/18/2013 - 11/24/2013	MTuWThF	5:00 PM - 5:30 PM	30	3	255.00
11/18/2013 - 11/24/2013	MTuWThF	5:30 PM - 6:00 PM	30	4	120.00
11/18/2013 - 11/24/2013	MTuWThF	3:00 PM - 4:00 PM	30	4	160.00
11/18/2013 - 11/24/2013	MTuWThF	8:00 PM - 9:00 PM	30	3	210.00
11/18/2013 - 11/24/2013	MTuWThFSaSu	6:00 AM - 12:00 AM	30	10	0.00
11/25/2013 - 12/1/2013	MTuWThF	7:00 AM - 8:00 AM	30	4	80.00
11/25/2013 - 12/1/2013	MTuWThF	5:00 PM - 5:30 PM	30	3	255.00
11/25/2013 - 12/1/2013	MTuWThF	5:30 PM - 6:00 PM	30	4	120.00
11/25/2013 - 12/1/2013	MTuWThF	3:00 PM - 4:00 PM	30	4	160.00
11/25/2013 - 12/1/2013	MTuWThF	8:00 PM - 9:00 PM	30	3	210.00
11/25/2013 - 12/1/2013	MTuWThFSaSu	6:00 AM - 12:00 AM	30	10	0.00
				Total:	$6,020.00
				Broadcast Order Subtotal:	$49,895.00

	$49,895.00 *
Invoice Subtotal	$49,895.00
NM GRT	$3,492.65
Invoice Total	$53,387.65
Amount Due	$53,387.65

Spanish Media, planning, coordination

Subtotal	NMGRT	Total	Account Number	
$ 16,631.66	$ 1,164.22	$ 17,795.88		$ 53,387.65
$ 16,631.66	$ 1,164.22	$ 17,795.88	7-923000-924-NRTC0001-370-7185	
$ 16,631.67	$ 1,164.22	$ 17,795.89	1- 182325-10-E10000000-E1000031- 370-6370	
		$ 53,387.65	1-182315-010-E1000000-E2000011-370-6370	

Submitted 9-24-2013
Approved 9-25

Rlarsen RL
Voucher 1A958

Client: PNM
Project: Spanish TV: KLUZ
Date: 9-18-13

CFL Program :30 TV

(Talent showing a CFL light bulb. B-roll of changing out a CFL bulb.)

TALENT: You can save money on your electric bill and get a discount with the PNM CFL program. Compact fluorescent light bulbs use 75% less energy and last ten times longer than old-style incandescent bulbs. They can help you save up to five dollars a month or more on your electric bill. Pick up your discounted CFL bulbs at participating grocery or hardware stores. For a list of all locations, visit PNM dot com slash savings

On screen: PNM.com/savings

Fridge :30 TV

(Talent standing by an old, working fridge in a garage.)

TALENT: PNM makes it easy to save money and help the environment. If you have an old, working refrigerator or freezer, PNM will pay you 50 dollars and pick it up for free. Getting rid of an extra, refrigerator could also save you up 20 dollars a month on your electric bill. Call 1-877-643-1956 to schedule a free pickup. For more details about the program, go to PNM dot com slash savings

On screen: PNM.com/savings

Bill Pay :30 TV

(Talent holding a PNM bill. Camera graphics list payment options.)
TALENT: PNM provides several convenient options to pay your electric bill, helping you save time and gas money. If you'd like to pay in person, or pay with cash, you can pay at any participating Western Union, often located inside grocery stores. For more information, including a complete list of participating Western Union locations, visit PNM dot com slash savings

On screen: PNM.com/savings

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Client: PNM
Project: Spanish TV KTEL
Date: 9.13.13

KTEL TIPS

Winterization 1
:30

Winter can be an expensive time for heating your home. PNM has a lot of tips for saving electricity and money on your bill. Lowering your thermostat by even one degree can save a lot more money than you might think. Also, lowering the thermostat while you're asleep or at work can save even more. Use an extra blanket at night to stay warm. This energy and money saving tip brought to you by PNM.

Winterization 2
:30

The colder it gets, the more it costs to heat your home. PNM has a lot of tips for saving electricity and money on your bill. Space heaters are a great way to save money. They're efficient and safe to use. Close doors and air vents in unused rooms and you'll save even more. Also, lowering your thermostat by one degree can save a lot more than you might think. This energy and money saving tip brought to you by PNM.

Overall Savings 1
:30

Everyone likes saving money. PNM has a lot of tips for saving money on your bill. One of the best ways to save money is with CFL bulbs. Compact Fluorescent Lamps use one fourth as much energy as old-fashioned bulbs and they last up to ten times longer. That adds up over time. PNM even provides discounts at participating stores like Home Depot and Walmart. This energy and money saving tip brought to you by PNM.

Overall Savings 2
:30

PNM has a lot of tips to cut your electricity use while saving money. One of the easiest ways to save is by turning your electronics completely off when you're not using them. Electronics like cable boxes, video game systems and computers use almost as much on standby as when they're on. Plug them into a power strip and turn them off all with one switch. This energy and money saving tip brought to you by PNM.

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Overall Savings 3
:30

A small investment can save a lot on your electric bill. PNM recommends installing a programmable thermostat to save electricity and money all year long. It'll turn the temperature up or down while you're at work. And heat or cool your house before you get back home. It can also lower the temperature at night in the winter while you sleep. This energy and money saving tip brought to you by PNM.

Overall Savings 4
:30

PNM has a lot of tips for saving electricity and money on your bill. An old refrigerator can account for up to 20% of your electric bill. A 25-year-old fridge uses three times as much electricity as a new one. Recycle your old working fridge or freezer and PNM will give you $50. They'll also come and pick it up for free. Call 1-877-643-1956 to schedule a pickup.

Good Neighbor Fund
:30

Sometimes bad things happen to good people. When they do, the PNM Good Neighbor Fund can help. If you've experienced an unexpected loss in income due to an emergency situation, you may qualify for assistance. The PNM Good Neighbor Fund may pay part or all of your power bill if you're income eligible and have experienced a financial hardship within the past six months. Find out if you qualify at PNM dot com slash espanol.

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Client: PNM
Project: Spanish TV NOAT
Date: 9.13.13

NOAT TIPS

Winterization 1
:15

Heating your home can be expensive, but lowering your thermostat by even one degree can save a lot more money than you might think. This energy and money saving tip brought to you by PNM.

Winterization 2
:15

Winter is an expensive time for heating your home. Lowering the temperature at night and using blankets to sleep can help you save. This energy and money saving tip brought to you by PNM.

Winterization 3
:15

To save money on your electric bill during winter, open south facing curtains and blind during the day and close all window coverings at night. This energy and money saving tip brought to you by PNM.

Winterization 4
:15

Space heaters are a great way to save electricity and money during the winter. They're efficient and safe to use in your home. This energy and money saving tip brought to you by PNM.

Winterization 5
:15

Save money heating your home in the winter by closing doors and air vents to rooms you don't use. Only heat the rooms you do use. This energy and money saving tip brought to you by PNM.

Winterization 6
:15

Save money this winter by turning your thermostat down while you're at work. Or even better, install a programmable thermostat to do it for you. This energy and money saving tip brought to you by PNM.

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Winterization 7
:15

Cut your heating costs this winter with a humidifier. Moist air feels warmer than dry air. It's also more comfortable on your skin. This energy and money saving tip brought to you by PNM.

Winterization 8
:15

Never use a fireplace for supplemental heating in the winter. The fireplace pulls hot air out of your home, making the furnace work harder. This energy and money saving tip brought to you by PNM.

Seasonal 1
:15

Save money this holiday season by reducing you holiday light use. Only plug them in for up to six hours per day. Unplug them at night while you sleep. This energy and money saving tip brought to you by PNM.

Seasonal 2
:15

This holiday season, you can save money on your electric bill by using less holiday lights. Consider using fewer strings of lights to decorate your home. This energy and money saving tip brought to you by PNM.

Seasonal 3
:15

To save money this holiday season, take down your lights as soon as the holidays are over. The longer your lights are up, the more you pay. This energy and money saving tip brought to you by PNM.

GNF
:15

Everyone needs a little help sometimes. That's why there's the PNM Good Neighbor Fund. If you're facing an unexpected financial hardship due to an emergency situation, you may qualify for assistance. Visit PNM dot com slash espanol for information.

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Client: PNM
Project: Spanish Radio
Date: 9-18-13

CFL Program :30 Radio

ANNCR: You can save money on your electric bill and get a discount with the PNM CFL program. Compact fluorescent light bulbs use 75% less energy and last ten times longer than old-style incandescent bulbs. They can help you save up to five dollars a month or more on your electric bill. Pick up your discounted CFL bulbs at participating grocery or hardware stores. For a list of all locations, visit PNM dot com slash savings.

ANNCR: Puedes ahorrar dinero en tu factura de electricidad y recibir un descuento con el programa CFL de PNM. Los focos fluorescentes compactos usan 75 por ciento menos energía y duran hasta 10 veces más que los focos regulares o incandescentes. Pueden ayudarte a ahorrar hasta cinco dólares o más al mes en tu factura de electricidad. Pasa por tus focos CFL a precio especial en tiendas de supermercado o ferreterías participantes. Visita Noticias Nuevo Mexico punto com diagonal PNM ahorros para una lista de las ubicaciones más cercanas.

Fridge :30 Radio

ANNCR: PNM makes it easy to save money and help the environment. If you have an old, working refrigerator or freezer, PNM will pay you 50 dollars and pick it up for free. Getting rid of an extra, refrigerator could also save you up 20 dollars a month on your electric bill. Call 1-877-643-1956 to schedule a free pickup. Get more money saving tips at PNM dot com slash savings.

ANNCR: PNM hace que el ahorrar dinero y ayudar el medio ambiente sea fácil. Si tienes un refrigerador o congelador viejo que aun funciona , PNM te pagará 50 dólares para recogerlo gratis. Deshacerte de un refrigerador extra también te puede ahorrar hasta 20 dólares al mes en tu cuenta de electricidad. Llama al 1-877-643-1956 para programar la recolección gratis. Busca más consejos para ahorrar en Noticias Nuevo Mexico punto com diagonal PNM ahorros.

Bill Pay :30 Radio

ANNCR: PNM provides several convenient options to pay your electric bill,

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helping you save time and gas money. If you'd like to pay in person, or pay with cash, you can pay at any participating Western Union, often located inside grocery stores. For more information, including a complete list of participating Western Union locations, visit PNM dot com slash savings.

ANNCR: PNM te da varias opciones fáciles y rapidas para pagar tu factura de electricidad, ayudándote a ahorrar tiempo y dinero en gasolina. Si prefieres pagar en persona o pagar en efectivo, puedes pagar en cualquier Western Union participantes, normalmente ubicados dentro de los supermercados. Para más información, incluyendo una lista completa de los Western Unions participantes, visita Noticias Nuevo Mexico punto com diagonal PNM ahorros.

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Invoice # INV-10365
Invoice Date 12/20/2013
Due Date 12/25/2013
Terms

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name
Project **-PNM-3507 - Planning, Management and Coordination**

PNM Utility: $13,206.42

Planning/Management/Coordination		
Creative Direction/Planning	$10,787.00	*
	$1,555.50	*
Invoice Subtotal	$12,342.50	
NM GRT	$863.98	
Invoice Total	$13,206.48	
Amount Due	$13,206.48	

Ad planning, management, coordination	$ 13,206.48	7-923000-924-NRTC0001-370-7185	Submitted 12-23-13

Invoice #	**INV-10388**
Invoice Date	**12/20/2013**
Due Date	**12/25/2013**
Terms	

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name	**PNM Utility**
Project	**-PNM-4059 - 2014 Campaign Planning and Creative Development**

Management/Coordination	$109.25	*
Creative Direction	$195.75	*
Copywriting	$282.75	*
Invoice Subtotal	$587.75	
NM GRT	$41.14	
Invoice Total	$628.89	
Amount Due	$628.89	

2014 Campaign planning $ 628.89 7-923000-924-NRTC0002-370-7185 Submitted 12-23-13

Invoice # INV-10394
Invoice Date 12/20/2013
Due Date 12/25/2013
Terms

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Q1 TV media			7-923000-924-NRTC0001-370-7185
Subtotal	NMGRT	Total	
85,617.00	5,993.19	91,610.19	
Submitted 1-15-14			

27

Division Name General Media
Project -PNM-3508 - Media: General Planning TV

PNM Utility

Q1 Television Media

Broadcast Orders

Date	Days	Time	Length	# Spots	Total Cost
Comcast Spotlight					
COMCAST, Albuquerque Interconne					
1/6/2014 - 1/12/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	15	375.00
1/6/2014 - 1/12/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	13	585.00
1/6/2014 - 1/12/2014	SaSu	9:00 AM - 6:00 PM	30	6	210.00
1/6/2014 - 1/12/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	450.00
1/6/2014 - 1/12/2014	SaSu	9:00 AM - 6:00 PM	30	6	210.00
1/6/2014 - 1/12/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	12	480.00
1/6/2014 - 1/12/2014	SaSu	9:00 AM - 6:00 PM	30	7	210.00
1/6/2014 - 1/12/2014	SaSu	9:00 AM - 6:00 PM	30	6	96.00
1/6/2014 - 1/12/2014	MTuWThF	5:00 AM - 9:00 AM	30	8	64.00
1/6/2014 - 1/12/2014	MTuWThF	9:00 AM - 3:00 PM	30	6	48.00
1/6/2014 - 1/12/2014	SaSu	9:00 AM - 6:00 PM	30	6	300.00
1/13/2014 - 1/19/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	15	375.00
1/13/2014 - 1/19/2014	SaSu	9:00 AM - 6:00 PM	30	7	140.00
1/13/2014 - 1/19/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	450.00
1/13/2014 - 1/19/2014	SaSu	9:00 AM - 6:00 PM	30	6	210.00
1/13/2014 - 1/19/2014	SaSu	9:00 AM - 6:00 PM	30	7	210.00
1/13/2014 - 1/19/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	120.00
1/13/2014 - 1/19/2014	MTuWThF	3:00 PM - 6:00 PM	30	5	80.00
1/13/2014 - 1/19/2014	MTuWThF	9:00 AM - 3:00 PM	30	6	48.00
1/13/2014 - 1/19/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	120.00
1/13/2014 - 1/19/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	8	720.00
1/20/2014 - 1/26/2014	SaSu	9:00 AM - 6:00 PM	30	6	120.00
1/20/2014 - 1/26/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	13	585.00
1/20/2014 - 1/26/2014	SaSu	9:00 AM - 6:00 PM	30	6	210.00
1/20/2014 - 1/26/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	12	480.00
1/20/2014 - 1/26/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	120.00
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1/20/2014 - 1/26/2014	SaSu	9:00 AM - 6:00 PM	30	6	300.00
1/27/2014 - 2/2/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	15	375.00

1/27/2014 - 2/2/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	13	585.00
1/27/2014 - 2/2/2014	SaSu	9:00 AM - 6:00 PM	30	6	210.00
1/27/2014 - 2/2/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	10	450.00
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2/17/2014 - 2/23/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	12	480.00
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2/17/2014 - 2/23/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	120.00
2/17/2014 - 2/23/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	8	720.00
2/17/2014 - 2/23/2014	SaSu	9:00 AM - 6:00 PM	30	6	300.00
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3/3/2014 - 3/9/2014	SaSu	9:00 AM - 6:00 PM	30	6	300.00

				Total:	$20,717.00
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KASA-TV					
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2/10/2014 - 2/16/2014	Su	9:00 PM - 10:00 PM	30	1	450.00
2/17/2014 - 2/23/2014	Su	9:00 PM - 10:00 PM	30	1	450.00
3/3/2014 - 3/9/2014	W	7:00 PM - 9:00 PM	30	1	1,000.00
				Total:	$2,500.00
KOAT-TV					
KOAT-TV					
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1/6/2014 - 1/12/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	450.00
1/6/2014 - 1/12/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	520.00
1/6/2014 - 1/12/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	365.00
1/6/2014 - 1/12/2014	Th	9:00 PM - 10:00 PM	30	1	500.00
1/6/2014 - 1/12/2014	Su	10:00 PM - 10:30 PM	30	1	825.00
1/13/2014 - 1/19/2014	Su	6:00 AM - 9:00 AM	30	1	200.00
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1/13/2014 - 1/19/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	450.00
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2/24/2014 - 3/2/2014	W	9:00 PM - 10:00 PM	30	1	550.00

2/24/2014 - 3/2/2014	Su	5:00 PM - 6:30 PM	30	1	1,310.00
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3/3/2014 - 3/9/2014	MTuWThF	10:00 PM - 10:30 PM	30	1	655.00
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KOB-TV
KOB-TV

1/6/2014 - 1/12/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	200.00
1/6/2014 - 1/12/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	375.00
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1/20/2014 - 1/26/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	375.00
1/20/2014 - 1/26/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	250.00
1/27/2014 - 2/2/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	300.00
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2/17/2014 - 2/23/2014	SaSu	1:00 PM - 5:00 PM	30	2	1,000.00
2/17/2014 - 2/23/2014	MTuWThF	9:00 AM - 4:00 PM	30	2	400.00
2/24/2014 - 3/2/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	300.00
2/24/2014 - 3/2/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	200.00
2/24/2014 - 3/2/2014	M	9:00 PM - 10:00 PM	30	1	900.00
2/24/2014 - 3/2/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	375.00
3/3/2014 - 3/9/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	375.00
				Total:	$8,475.00

KRQE-TV
KRQE-TV

1/6/2014 - 1/12/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	100.00
1/6/2014 - 1/12/2014	MTuWThF	5:30 PM - 6:00 PM	30	1	250.00
1/6/2014 - 1/12/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	450.00
1/6/2014 - 1/12/2014	W	8:00 PM - 9:00 PM	30	1	1,000.00
1/6/2014 - 1/12/2014	Su	8:00 PM - 9:00 PM	30	1	825.00
1/6/2014 - 1/12/2014	Su	10:00 PM - 10:35 PM	30	1	400.00
1/13/2014 - 1/19/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	100.00
1/13/2014 - 1/19/2014	Su	8:00 AM - 9:30 AM	30	1	250.00
1/13/2014 - 1/19/2014	MTuWThF	5:30 PM - 6:00 PM	30	1	250.00
1/13/2014 - 1/19/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	375.00
1/13/2014 - 1/19/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	450.00
1/13/2014 - 1/19/2014	Su	4:30 PM - 8:00 PM	30	1	4,500.00
1/13/2014 - 1/19/2014	Su	10:00 PM - 10:35 PM	30	1	400.00
1/13/2014 - 1/19/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	400.00
1/20/2014 - 1/26/2014	Su	8:00 AM - 9:30 AM	30	1	250.00
1/20/2014 - 1/26/2014	Su	9:00 PM - 10:00 PM	30	1	1,200.00

1/20/2014 - 1/26/2014	Th	7:00 PM - 8:00 PM	30	1	1,500.00
1/27/2014 - 2/2/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	100.00
1/27/2014 - 2/2/2014	MTuWThF	5:30 PM - 6:00 PM	30	1	250.00
1/27/2014 - 2/2/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	375.00
1/27/2014 - 2/2/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	450.00
1/27/2014 - 2/2/2014	F	9:00 PM - 10:00 PM	30	1	800.00
1/27/2014 - 2/2/2014	Tu	9:00 PM - 10:00 PM	30	1	1,250.00
1/27/2014 - 2/2/2014	Su	10:00 PM - 10:35 PM	30	1	400.00
1/27/2014 - 2/2/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	400.00
2/10/2014 - 2/16/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	100.00
2/10/2014 - 2/16/2014	Su	8:00 AM - 9:30 AM	30	1	250.00
2/10/2014 - 2/16/2014	MTuWThF	5:30 PM - 6:00 PM	30	1	250.00
2/10/2014 - 2/16/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	450.00
2/10/2014 - 2/16/2014	Su	6:00 PM - 7:00 PM	30	1	900.00
2/10/2014 - 2/16/2014	W	9:00 PM - 10:00 PM	30	1	1,200.00
2/10/2014 - 2/16/2014	Su	10:00 PM - 10:35 PM	30	1	400.00
2/10/2014 - 2/16/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	400.00
2/17/2014 - 2/23/2014	Su	8:00 AM - 9:30 AM	30	1	250.00
2/17/2014 - 2/23/2014	Tu	8:00 PM - 9:00 PM	30	1	1,200.00
2/24/2014 - 3/2/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	100.00
2/24/2014 - 3/2/2014	Su	8:00 AM - 9:30 AM	30	1	250.00
2/24/2014 - 3/2/2014	MTuWThF	5:30 PM - 6:00 PM	30	1	250.00
2/24/2014 - 3/2/2014	F	7:00 PM - 8:00 PM	30	1	750.00
2/24/2014 - 3/2/2014	Tu	7:00 PM - 8:00 PM	30	1	1,500.00
2/24/2014 - 3/2/2014	Su	10:00 PM - 10:35 PM	30	1	400.00
2/24/2014 - 3/2/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	400.00
3/3/2014 - 3/9/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	100.00
3/3/2014 - 3/9/2014	MTuWThF	5:30 PM - 6:00 PM	30	1	250.00
3/3/2014 - 3/9/2014	Su	9:00 PM - 10:00 PM	30	1	1,200.00
3/3/2014 - 3/9/2014	F	8:00 PM - 9:00 PM	30	1	800.00
3/3/2014 - 3/9/2014	Su	10:00 PM - 10:35 PM	30	1	400.00
3/3/2014 - 3/9/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	400.00
				Total:	$28,925.00
				Broadcast Order Subtotal:	$85,617.00

	$85,617.00 *
Invoice Subtotal	$85,617.00
NM GRT	$5,993.19
Invoice Total	$91,610.19
Amount Due	$91,610.19

Outages
:30

VIDEO	AUDIO
OPEN ON TIGHT SHOT OF A MAN SITTING IN A HOME KITCHEN. IT'S CLOSE TO DUSK, OR DINNER TIME. AN IPHONE IS GLOWING AS IT IS PRESSED INTO THE SIDE OF THE MAN'S FACE AS HE TALKS INTO THE PHONE.	Man: My power's out. You guys on this?
CUT TO A LINEMAN GETTING OUT OF HIS PNM TRUCK AT DUSK. IT IS CLEARLY WINDY. HE IS ON-SITE. SUPER: Employee Name, Title	Lineman: Funny you should ask (or: Absolutely). Linemen are a little like doctors. We're always on call.
CUT WIDER TO SEE THE A TEAM OF LINEMEN WORKING ON LINES BEHIND THE LINEMAN. VARIOUS B-ROLL SHOTS OF CREW AT WORK.	Whenever there's weather like this, chances are it's going to be a long night. We can't stop nature from knocking out the power. But that's why we do what we do. Whenever we have to.
PNM LOGO SUPER: Talk to us. (888) DIAL PNM PNM.com/Outage	If you have an outage, just call 888-DIAL-PNM anytime. Or you can see when the power will be back on with your smart phone or tablet at PNM dot com.

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Building Solar
:30

VIDEO	AUDIO
OPEN ON TIGHT SHOT OF COMPUTER MONITOR. WE SEE PNM'S TALK TO US FACEBOOK PAGE. WORDS COME ON SCREEN AS THEY ARE TYPED INTO KEYBOARD.	
When will PNM add more solar?	VO (AS WORDS ARE TYPED ON SCREEN): When will PNM add more solar?
Cut to a PNM worker in a solar field that's under construction. SUPER: Employee Name, Title	EMPLOYEE: As a matter of fact, now. We're installing 21 and a half megawatts of solar – a lot of it here in Los Lunas.
VARIOUS B-ROLL SHOTS OF SOLAR FIELD CONSTRUCTION.	That brings us to 44 megawatts of solar. You can support solar energy by signing up for PNM Sky Blue.
SUPER: Sign up for PNM Sky Blue at PNM.com/PNMSkyBlue	And by 2015, PNM will meet our 15% renewable energy goal. Or enough to power 135,000 homes.
PNM LOGO SUPER: Talk to us. PNM.COM/FB ICON/TWITTER ICON	We're adding renewables – join us by signing up for PNM Sky Blue.

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Invoice #	**INV-10691**
Invoice Date	**3/14/2014**
Due Date	**4/13/2014**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name **General Media**
Project **-PNM-3508 - Media: General Planning TV**

PNM Sky Blue: $92,000.00
PNM Utility: $48,551.50 > all

Media

Broadcast Orders

Date	Days	Time	Length	# Spots	Total Cost
Comcast Spotlight					
COMCAST, Albuquerque Interconne					
3/31/2014 - 4/6/2014	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*15*	*375.00*
3/31/2014 - 4/6/2014	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*7*	*140.00*
3/31/2014 - 4/6/2014	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*13*	*585.00*
3/31/2014 - 4/6/2014	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*6*	*210.00*
3/31/2014 - 4/6/2014	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*16*	*480.00*
3/31/2014 - 4/6/2014	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*6*	*150.00*
3/31/2014 - 4/6/2014	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*14*	*560.00*
3/31/2014 - 4/6/2014	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*7*	*210.00*
3/31/2014 - 4/6/2014	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*6*	*120.00*
3/31/2014 - 4/6/2014	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*6*	*102.00*
3/31/2014 - 4/6/2014	*MTuWThF*	*3:00 PM - 6:00 PM*	*30*	*5*	*80.00*
3/31/2014 - 4/6/2014	*MTuWThF*	*5:00 AM - 9:00 AM*	*30*	*8*	*64.00*
3/31/2014 - 4/6/2014	*MTuWThF*	*9:00 AM - 3:00 PM*	*30*	*6*	*48.00*
3/31/2014 - 4/6/2014	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*6*	*120.00*
3/31/2014 - 4/6/2014	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*8*	*720.00*
3/31/2014 - 4/6/2014	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*6*	*300.00*
4/7/2014 - 4/13/2014	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*15*	*375.00*
4/7/2014 - 4/13/2014	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*7*	*140.00*
4/7/2014 - 4/13/2014	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*13*	*585.00*
4/7/2014 - 4/13/2014	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*6*	*210.00*
4/7/2014 - 4/13/2014	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*16*	*480.00*
4/7/2014 - 4/13/2014	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*6*	*150.00*
4/7/2014 - 4/13/2014	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*14*	*560.00*
4/7/2014 - 4/13/2014	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*7*	*210.00*
4/7/2014 - 4/13/2014	*MTuWThFSaSu*	*6:00 PM - 12:00 AM*	*30*	*7*	*140.00*
4/7/2014 - 4/13/2014	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*6*	*102.00*
4/7/2014 - 4/13/2014	*MTuWThF*	*3:00 PM - 6:00 PM*	*30*	*5*	*80.00*
4/7/2014 - 4/13/2014	*MTuWThF*	*5:00 AM - 9:00 AM*	*30*	*8*	*64.00*
4/7/2014 - 4/13/2014	*MTuWThF*	*9:00 AM - 3:00 PM*	*30*	*6*	*48.00*

4/7/2014 - 4/13/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	120.00
4/7/2014 - 4/13/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	8	720.00
4/7/2014 - 4/13/2014	SaSu	9:00 AM - 6:00 PM	30	6	300.00
4/14/2014 - 4/20/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	15	375.00
4/14/2014 - 4/20/2014	SaSu	9:00 AM - 6:00 PM	30	6	120.00
4/14/2014 - 4/20/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	13	585.00
4/14/2014 - 4/20/2014	SaSu	9:00 AM - 6:00 PM	30	6	210.00
4/14/2014 - 4/20/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	16	480.00
4/14/2014 - 4/20/2014	SaSu	9:00 AM - 6:00 PM	30	6	150.00
4/14/2014 - 4/20/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	14	560.00
4/14/2014 - 4/20/2014	SaSu	9:00 AM - 6:00 PM	30	7	210.00
4/14/2014 - 4/20/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	120.00
4/14/2014 - 4/20/2014	SaSu	9:00 AM - 6:00 PM	30	6	102.00
4/14/2014 - 4/20/2014	MTuWThF	3:00 PM - 6:00 PM	30	5	80.00
4/14/2014 - 4/20/2014	MTuWThF	5:00 AM - 9:00 AM	30	8	64.00
4/14/2014 - 4/20/2014	MTuWThF	9:00 AM - 3:00 PM	30	7	56.00
4/14/2014 - 4/20/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	120.00
4/14/2014 - 4/20/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	8	720.00
4/14/2014 - 4/20/2014	SaSu	9:00 AM - 6:00 PM	30	6	300.00
4/28/2014 - 5/4/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	15	375.00
4/28/2014 - 5/4/2014	SaSu	9:00 AM - 6:00 PM	30	7	140.00
4/28/2014 - 5/4/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	13	585.00
4/28/2014 - 5/4/2014	SaSu	9:00 AM - 6:00 PM	30	6	210.00
4/28/2014 - 5/4/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	12	360.00
4/28/2014 - 5/4/2014	SaSu	9:00 AM - 6:00 PM	30	9	225.00
4/28/2014 - 5/4/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	13	520.00
4/28/2014 - 5/4/2014	SaSu	9:00 AM - 6:00 PM	30	7	210.00
4/28/2014 - 5/4/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	120.00
4/28/2014 - 5/4/2014	SaSu	9:00 AM - 6:00 PM	30	6	102.00
4/28/2014 - 5/4/2014	MTuWThF	3:00 PM - 6:00 PM	30	5	80.00
4/28/2014 - 5/4/2014	MTuWThF	5:00 AM - 9:00 AM	30	8	64.00
4/28/2014 - 5/4/2014	MTuWThF	9:00 AM - 3:00 PM	30	7	56.00
4/28/2014 - 5/4/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	120.00
4/28/2014 - 5/4/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	8	720.00
4/28/2014 - 5/4/2014	SaSu	9:00 AM - 6:00 PM	30	6	300.00
5/5/2014 - 5/11/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	15	375.00
5/5/2014 - 5/11/2014	SaSu	9:00 AM - 6:00 PM	30	6	120.00
5/5/2014 - 5/11/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	13	585.00
5/5/2014 - 5/11/2014	SaSu	9:00 AM - 6:00 PM	30	6	210.00
5/5/2014 - 5/11/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	12	360.00
5/5/2014 - 5/11/2014	SaSu	9:00 AM - 6:00 PM	30	9	225.00
5/5/2014 - 5/11/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	13	520.00
5/5/2014 - 5/11/2014	SaSu	9:00 AM - 6:00 PM	30	7	210.00
5/5/2014 - 5/11/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	120.00
5/5/2014 - 5/11/2014	SaSu	9:00 AM - 6:00 PM	30	6	102.00
5/5/2014 - 5/11/2014	MTuWThF	3:00 PM - 6:00 PM	30	5	80.00
5/5/2014 - 5/11/2014	MTuWThF	5:00 AM - 9:00 AM	30	8	64.00
5/5/2014 - 5/11/2014	MTuWThF	9:00 AM - 3:00 PM	30	6	48.00
5/5/2014 - 5/11/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	120.00
5/5/2014 - 5/11/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	8	720.00
5/5/2014 - 5/11/2014	SaSu	9:00 AM - 6:00 PM	30	6	300.00
5/12/2014 - 5/18/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	15	375.00

5/12/2014 - 5/18/2014	SaSu	9:00 AM - 6:00 PM	30	6	120.00
5/12/2014 - 5/18/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	13	585.00
5/12/2014 - 5/18/2014	SaSu	9:00 AM - 6:00 PM	30	6	210.00
5/12/2014 - 5/18/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	12	360.00
5/12/2014 - 5/18/2014	SaSu	9:00 AM - 6:00 PM	30	9	225.00
5/12/2014 - 5/18/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	12	480.00
5/12/2014 - 5/18/2014	SaSu	9:00 AM - 6:00 PM	30	7	210.00
5/12/2014 - 5/18/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	120.00
5/12/2014 - 5/18/2014	SaSu	9:00 AM - 6:00 PM	30	6	102.00
5/12/2014 - 5/18/2014	MTuWThF	3:00 PM - 6:00 PM	30	5	80.00
5/12/2014 - 5/18/2014	MTuWThF	5:00 AM - 9:00 AM	30	8	64.00
5/12/2014 - 5/18/2014	MTuWThF	9:00 AM - 3:00 PM	30	6	48.00
5/12/2014 - 5/18/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	120.00
5/12/2014 - 5/18/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	8	720.00
5/12/2014 - 5/18/2014	SaSu	9:00 AM - 6:00 PM	30	6	300.00
5/19/2014 - 5/25/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	15	375.00
5/19/2014 - 5/25/2014	SaSu	9:00 AM - 6:00 PM	30	7	140.00
5/19/2014 - 5/25/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	13	585.00
5/19/2014 - 5/25/2014	SaSu	9:00 AM - 6:00 PM	30	6	210.00
5/19/2014 - 5/25/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	12	360.00
5/19/2014 - 5/25/2014	SaSu	9:00 AM - 6:00 PM	30	9	225.00
5/19/2014 - 5/25/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	12	480.00
5/19/2014 - 5/25/2014	SaSu	9:00 AM - 6:00 PM	30	7	210.00
5/19/2014 - 5/25/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	120.00
5/19/2014 - 5/25/2014	SaSu	9:00 AM - 6:00 PM	30	6	102.00
5/19/2014 - 5/25/2014	MTuWThF	3:00 PM - 6:00 PM	30	5	80.00
5/19/2014 - 5/25/2014	MTuWThF	5:00 AM - 9:00 AM	30	8	64.00
5/19/2014 - 5/25/2014	MTuWThF	9:00 AM - 3:00 PM	30	6	48.00
5/19/2014 - 5/25/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	6	120.00
5/19/2014 - 5/25/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	8	720.00
5/19/2014 - 5/25/2014	SaSu	9:00 AM - 6:00 PM	30	6	300.00
				Total:	$29,404.00
COMCAST, East Zone, NM					
1/13/2014 - 1/19/2014	W	6:00 PM - 10:00 PM	30	1	100.00
				Total:	$100.00
COMCAST, North Zone, NM					
1/13/2014 - 1/19/2014	W	6:00 PM - 10:00 PM	30	1	100.00
				Total:	$100.00
COMCAST, South Zone, NM					
1/13/2014 - 1/19/2014	W	6:00 PM - 10:00 PM	30	1	100.00
				Total:	$100.00
KASA-TV					
KASA-TV					
3/31/2014 - 4/6/2014	M	7:00 PM - 8:00 PM	30	1	700.00
3/31/2014 - 4/6/2014	MTuWThF	9:00 PM - 10:00 PM	30	1	375.00
4/7/2014 - 4/13/2014	Sa	9:00 PM - 10:00 PM	30	1	250.00
4/14/2014 - 4/20/2014	MTuWThF	9:00 PM - 10:00 PM	30	1	375.00
4/28/2014 - 5/4/2014	W	7:00 PM - 9:00 PM	30	1	1,000.00
5/5/2014 - 5/11/2014	M	8:00 PM - 9:00 PM	30	1	500.00
5/19/2014 - 5/25/2014	M	7:00 PM - 8:00 PM	30	1	700.00

				Total:	$3,900.00
KOAT-TV					
KOAT-TV					
3/31/2014 - 4/6/2014	Su	6:00 AM - 9:00 AM	30	1	200.00
3/31/2014 - 4/6/2014	Sa	6:00 AM - 9:00 AM	30	1	240.00
3/31/2014 - 4/6/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	405.00
3/31/2014 - 4/6/2014	Su	5:00 PM - 5:30 PM	30	1	305.00
3/31/2014 - 4/6/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	340.00
3/31/2014 - 4/6/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	525.00
3/31/2014 - 4/6/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	425.00
3/31/2014 - 4/6/2014	M	7:00 PM - 9:00 PM	30	1	1,030.00
3/31/2014 - 4/6/2014	MTuWThF	10:00 PM - 10:30 PM	30	1	800.00
3/31/2014 - 4/6/2014	MTuWThF	10:30 PM - 11:05 PM	30	1	540.00
4/7/2014 - 4/13/2014	Su	6:00 AM - 9:00 AM	30	1	200.00
4/7/2014 - 4/13/2014	Sa	6:00 AM - 9:00 AM	30	1	240.00
4/7/2014 - 4/13/2014	MTuWThF	6:00 AM - 7:00 AM	30	2	810.00
4/7/2014 - 4/13/2014	Su	5:00 PM - 5:30 PM	30	1	305.00
4/7/2014 - 4/13/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	340.00
4/7/2014 - 4/13/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	525.00
4/7/2014 - 4/13/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	470.00
4/7/2014 - 4/13/2014	Su	8:00 PM - 9:00 PM	30	1	440.00
4/7/2014 - 4/13/2014	F	9:00 PM - 10:00 PM	30	1	920.00
4/7/2014 - 4/13/2014	Th	9:00 PM - 10:00 PM	30	1	725.00
4/7/2014 - 4/13/2014	M	9:00 PM - 10:00 PM	30	1	1,860.00
4/7/2014 - 4/13/2014	MTuWThF	10:00 PM - 10:30 PM	30	1	800.00
4/7/2014 - 4/13/2014	MTuWThF	10:30 PM - 11:05 PM	30	1	540.00
4/14/2014 - 4/20/2014	Su	6:00 AM - 9:00 AM	30	1	200.00
4/14/2014 - 4/20/2014	Sa	6:00 AM - 9:00 AM	30	1	240.00
4/14/2014 - 4/20/2014	Su	5:00 PM - 5:30 PM	30	1	305.00
4/14/2014 - 4/20/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	340.00
4/14/2014 - 4/20/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	525.00
4/14/2014 - 4/20/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	425.00
4/14/2014 - 4/20/2014	Tu	7:00 PM - 8:00 PM	30	1	1,000.00
4/14/2014 - 4/20/2014	W	9:00 PM - 10:00 PM	30	1	750.00
4/14/2014 - 4/20/2014	MTuWThF	10:00 PM - 10:30 PM	30	1	800.00
4/14/2014 - 4/20/2014	MTuWThF	10:30 PM - 11:05 PM	30	1	540.00
4/28/2014 - 5/4/2014	Su	6:00 AM - 9:00 AM	30	1	200.00
4/28/2014 - 5/4/2014	Sa	6:00 AM - 9:00 AM	30	1	240.00
4/28/2014 - 5/4/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	405.00
4/28/2014 - 5/4/2014	Su	5:00 PM - 5:30 PM	30	1	305.00
4/28/2014 - 5/4/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	375.00
4/28/2014 - 5/4/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	525.00
4/28/2014 - 5/4/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	425.00
4/28/2014 - 5/4/2014	Su	6:00 PM - 7:00 PM	30	1	635.00
4/28/2014 - 5/4/2014	Th	8:00 PM - 9:00 PM	30	1	1,100.00
4/28/2014 - 5/4/2014	Tu	8:00 PM - 9:00 PM	30	1	1,135.00
4/28/2014 - 5/4/2014	MTuWThF	10:00 PM - 10:30 PM	30	1	800.00
4/28/2014 - 5/4/2014	MTuWThF	10:30 PM - 11:05 PM	30	1	540.00
5/5/2014 - 5/11/2014	Su	6:00 AM - 9:00 AM	30	1	200.00
5/5/2014 - 5/11/2014	Sa	6:00 AM - 9:00 AM	30	1	240.00
5/5/2014 - 5/11/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	405.00

5/5/2014 - 5/11/2014	Su	5:00 PM - 5:30 PM	30	1	305.00
5/5/2014 - 5/11/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	375.00
5/5/2014 - 5/11/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	525.00
5/5/2014 - 5/11/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	425.00
5/5/2014 - 5/11/2014	Tu	9:00 PM - 10:00 PM	30	1	810.00
5/5/2014 - 5/11/2014	MTuWThF	10:00 PM - 10:30 PM	30	1	950.00
5/5/2014 - 5/11/2014	MTuWThF	10:30 PM - 11:05 PM	30	1	650.00
5/12/2014 - 5/18/2014	Su	6:00 AM - 9:00 AM	30	1	240.00
5/12/2014 - 5/18/2014	Sa	6:00 AM - 9:00 AM	30	1	240.00
5/12/2014 - 5/18/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	435.00
5/12/2014 - 5/18/2014	Su	5:00 PM - 5:30 PM	30	1	305.00
5/12/2014 - 5/18/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	375.00
5/12/2014 - 5/18/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	525.00
5/12/2014 - 5/18/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	425.00
5/12/2014 - 5/18/2014	M	9:00 PM - 10:00 PM	30	1	1,500.00
5/12/2014 - 5/18/2014	Tu	9:00 PM - 10:00 PM	30	1	1,215.00
5/12/2014 - 5/18/2014	Su	7:00 PM - 10:00 PM	30	1	1,500.00
5/12/2014 - 5/18/2014	F	8:00 PM - 9:00 PM	30	1	800.00
5/12/2014 - 5/18/2014	Th	8:00 PM - 9:00 PM	30	1	1,200.00
5/12/2014 - 5/18/2014	MTuWThF	10:00 PM - 10:30 PM	30	1	825.00
5/12/2014 - 5/18/2014	MTuWThF	10:30 PM - 11:05 PM	30	1	540.00
5/19/2014 - 5/25/2014	Su	6:00 AM - 9:00 AM	30	1	240.00
5/19/2014 - 5/25/2014	Sa	6:00 AM - 9:00 AM	30	1	240.00
5/19/2014 - 5/25/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	435.00
5/19/2014 - 5/25/2014	Su	5:00 PM - 5:30 PM	30	1	305.00
5/19/2014 - 5/25/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	375.00
5/19/2014 - 5/25/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	525.00
5/19/2014 - 5/25/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	425.00
5/19/2014 - 5/25/2014	W	9:00 PM - 10:00 PM	30	1	900.00
5/19/2014 - 5/25/2014	MTuWThF	10:00 PM - 10:30 PM	30	1	825.00
5/19/2014 - 5/25/2014	MTuWThF	10:30 PM - 11:05 PM	30	1	540.00
				Total:	$44,615.00

KOB-TV

KOB-TV

3/31/2014 - 4/6/2014	MTuWThF	5:30 AM - 6:00 AM	30	1	180.00
3/31/2014 - 4/6/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	350.00
3/31/2014 - 4/6/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	300.00
3/31/2014 - 4/6/2014	Th	9:00 PM - 10:00 PM	30	1	1,000.00
3/31/2014 - 4/6/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	525.00
3/31/2014 - 4/6/2014	F	10:35 PM - 10:45 PM	30	1	225.00
4/7/2014 - 4/13/2014	MTuWThF	5:30 AM - 6:00 AM	30	1	180.00
4/7/2014 - 4/13/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	350.00
4/7/2014 - 4/13/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	300.00
4/7/2014 - 4/13/2014	W	8:00 PM - 9:00 PM	30	1	1,000.00
4/7/2014 - 4/13/2014	Su	10:00 PM - 10:30 PM	30	1	400.00
4/7/2014 - 4/13/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	525.00
4/7/2014 - 4/13/2014	F	10:35 PM - 10:45 PM	30	1	225.00
4/14/2014 - 4/20/2014	MTuWThF	5:30 AM - 6:00 AM	30	1	180.00
4/14/2014 - 4/20/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	350.00
4/14/2014 - 4/20/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	300.00
4/14/2014 - 4/20/2014	Su	7:00 PM - 8:00 PM	30	1	650.00

4/14/2014 - 4/20/2014	M	9:00 PM - 10:00 PM	30	1	1,400.00
4/14/2014 - 4/20/2014	Su	10:00 PM - 10:30 PM	30	1	400.00
4/14/2014 - 4/20/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	525.00
4/14/2014 - 4/20/2014	F	10:35 PM - 10:45 PM	30	1	225.00
4/28/2014 - 5/4/2014	MTuWThF	5:30 AM - 6:00 AM	30	1	180.00
4/28/2014 - 5/4/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	350.00
4/28/2014 - 5/4/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	300.00
4/28/2014 - 5/4/2014	Th	7:00 PM - 10:00 PM	30	1	1,400.00
4/28/2014 - 5/4/2014	W	7:00 PM - 8:00 PM	30	1	1,000.00
4/28/2014 - 5/4/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	525.00
4/28/2014 - 5/4/2014	F	10:35 PM - 10:45 PM	30	1	225.00
5/5/2014 - 5/11/2014	MTuWThF	5:30 AM - 6:00 AM	30	1	180.00
5/5/2014 - 5/11/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	350.00
5/5/2014 - 5/11/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	300.00
5/5/2014 - 5/11/2014	M	9:00 PM - 10:00 PM	30	1	1,400.00
5/5/2014 - 5/11/2014	Th	9:00 PM - 10:00 PM	30	1	1,000.00
5/5/2014 - 5/11/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	525.00
5/5/2014 - 5/11/2014	F	10:35 PM - 10:45 PM	30	1	225.00
5/12/2014 - 5/18/2014	MTuWThF	5:30 AM - 6:00 AM	30	1	180.00
5/12/2014 - 5/18/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	350.00
5/12/2014 - 5/18/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	300.00
5/12/2014 - 5/18/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	525.00
5/12/2014 - 5/18/2014	F	10:35 PM - 10:45 PM	30	1	225.00
5/19/2014 - 5/25/2014	MTuWThF	5:30 AM - 6:00 AM	30	1	180.00
5/19/2014 - 5/25/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	350.00
5/19/2014 - 5/25/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	300.00
5/19/2014 - 5/25/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	525.00
5/19/2014 - 5/25/2014	F	10:35 PM - 10:45 PM	30	1	225.00
				Total:	$20,710.00

KRQE-TV

KRQE-TV

1/6/2014 - 1/12/2014	W	8:00 PM - 9:00 PM	30	-1	-1,000.00
1/13/2014 - 1/19/2014	W	8:00 PM - 9:00 PM	30	1	1,000.00
1/13/2014 - 1/19/2014	Su	8:00 PM - 9:00 PM	30	-1	-825.00
1/20/2014 - 1/26/2014	Su	9:00 PM - 10:00 PM	30	-1	-1,200.00
1/20/2014 - 1/26/2014	Su	8:00 PM - 9:00 PM	30	1	825.00
2/17/2014 - 2/23/2014	Su	9:00 PM - 10:00 PM	30	1	1,200.00
3/31/2014 - 4/6/2014	MTuWThF	5:00 AM - 6:00 AM	30	1	50.00
3/31/2014 - 4/6/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	100.00
3/31/2014 - 4/6/2014	Su	8:00 AM - 9:30 AM	30	1	350.00
3/31/2014 - 4/6/2014	MTuWThF	5:30 PM - 6:00 PM	30	1	300.00
3/31/2014 - 4/6/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	400.00
3/31/2014 - 4/6/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	375.00
3/31/2014 - 4/6/2014	W	9:00 PM - 10:00 PM	30	1	1,200.00
3/31/2014 - 4/6/2014	Th	7:00 PM - 8:00 PM	30	1	1,500.00
3/31/2014 - 4/6/2014	Su	10:00 PM - 10:35 PM	30	1	400.00
3/31/2014 - 4/6/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	600.00
4/7/2014 - 4/13/2014	MTuWThF	5:00 AM - 6:00 AM	30	1	50.00
4/7/2014 - 4/13/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	100.00
4/7/2014 - 4/13/2014	Su	8:00 AM - 9:30 AM	30	1	350.00
4/7/2014 - 4/13/2014	MTuWThF	5:30 PM - 6:00 PM	30	1	300.00

4/7/2014 - 4/13/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	400.00
4/7/2014 - 4/13/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	375.00
4/7/2014 - 4/13/2014	Su	9:00 PM - 10:00 PM	30	1	1,000.00
4/7/2014 - 4/13/2014	Su	8:00 PM - 9:00 PM	30	1	800.00
4/7/2014 - 4/13/2014	Su	10:00 PM - 10:35 PM	30	1	400.00
4/7/2014 - 4/13/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	600.00
4/14/2014 - 4/20/2014	MTuWThF	5:00 AM - 6:00 AM	30	1	50.00
4/14/2014 - 4/20/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	100.00
4/14/2014 - 4/20/2014	Su	8:00 AM - 9:30 AM	30	1	350.00
4/14/2014 - 4/20/2014	MTuWThF	5:30 PM - 6:00 PM	30	1	300.00
4/14/2014 - 4/20/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	400.00
4/14/2014 - 4/20/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	375.00
4/14/2014 - 4/20/2014	W	8:00 PM - 9:00 PM	30	1	1,200.00
4/14/2014 - 4/20/2014	F	7:00 PM - 8:00 PM	30	1	800.00
4/14/2014 - 4/20/2014	Su	10:00 PM - 10:35 PM	30	1	400.00
4/14/2014 - 4/20/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	600.00
4/28/2014 - 5/4/2014	MTuWThF	5:00 AM - 6:00 AM	30	1	50.00
4/28/2014 - 5/4/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	100.00
4/28/2014 - 5/4/2014	Su	8:00 AM - 9:30 AM	30	1	350.00
4/28/2014 - 5/4/2014	MTuWThF	5:30 PM - 6:00 PM	30	1	300.00
4/28/2014 - 5/4/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	400.00
4/28/2014 - 5/4/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	375.00
4/28/2014 - 5/4/2014	Tu	9:00 PM - 10:00 PM	30	1	1,600.00
4/28/2014 - 5/4/2014	M	8:00 PM - 9:00 PM	30	1	1,200.00
4/28/2014 - 5/4/2014	Su	10:00 PM - 10:35 PM	30	1	400.00
4/28/2014 - 5/4/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	600.00
5/5/2014 - 5/11/2014	MTuWThF	5:00 AM - 6:00 AM	30	1	50.00
5/5/2014 - 5/11/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	100.00
5/5/2014 - 5/11/2014	Su	8:00 AM - 9:30 AM	30	1	350.00
5/5/2014 - 5/11/2014	MTuWThF	5:30 PM - 6:00 PM	30	1	300.00
5/5/2014 - 5/11/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	400.00
5/5/2014 - 5/11/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	375.00
5/5/2014 - 5/11/2014	Th	9:00 PM - 10:00 PM	30	1	1,600.00
5/5/2014 - 5/11/2014	Th	7:00 PM - 8:00 PM	30	1	1,500.00
5/5/2014 - 5/11/2014	Su	8:00 PM - 9:00 PM	30	1	800.00
5/5/2014 - 5/11/2014	Su	10:00 PM - 10:35 PM	30	1	400.00
5/5/2014 - 5/11/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	600.00
5/12/2014 - 5/18/2014	MTuWThF	5:00 AM - 6:00 AM	30	1	50.00
5/12/2014 - 5/18/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	100.00
5/12/2014 - 5/18/2014	Su	8:00 AM - 9:30 AM	30	1	350.00
5/12/2014 - 5/18/2014	MTuWThF	5:30 PM - 6:00 PM	30	1	300.00
5/12/2014 - 5/18/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	400.00
5/12/2014 - 5/18/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	375.00
5/12/2014 - 5/18/2014	W	9:00 PM - 10:00 PM	30	1	1,200.00
5/12/2014 - 5/18/2014	Su	10:00 PM - 10:35 PM	30	1	400.00
5/12/2014 - 5/18/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	600.00
5/19/2014 - 5/25/2014	MTuWThF	5:00 AM - 6:00 AM	30	1	50.00
5/19/2014 - 5/25/2014	MTuWThF	6:00 AM - 7:00 AM	30	1	100.00
5/19/2014 - 5/25/2014	Su	8:00 AM - 9:30 AM	30	1	350.00
5/19/2014 - 5/25/2014	MTuWThF	5:30 PM - 6:00 PM	30	1	300.00
5/19/2014 - 5/25/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	400.00
5/19/2014 - 5/25/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	375.00

5/19/2014 - 5/25/2014	F	9:00 PM - 10:00 PM	30	1	800.00
5/19/2014 - 5/25/2014	Tu	8:00 PM - 9:00 PM	30	1	1,400.00
5/19/2014 - 5/25/2014	M	9:00 PM - 10:00 PM	30	1	1,300.00
5/19/2014 - 5/25/2014	Su	9:00 PM - 10:00 PM	30	1	1,000.00
5/19/2014 - 5/25/2014	Su	10:00 PM - 10:35 PM	30	1	400.00
5/19/2014 - 5/25/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	600.00
				Total:	$36,925.00
				Broadcast Order Subtotal:	$135,854.00

	$135,854.00 *
Invoice Subtotal	$135,854.00
NM GRT	$9,509.78
Invoice Total	$145,363.78
Less Advance Billings	$4,812.28
Amount Due	$140,551.50

3 Advertising - Q2 TV media

Subtotal	NMGRT	Total	
$ 85,981.30	$ 6,018.69	$ 92,000.00	6-923000-188-NSKYB000-NSKUB001-370-1998
$ 45,375.23	$ 3,176.27	$ 48,551.50	7-923000-924-NRTC0002-370-7185

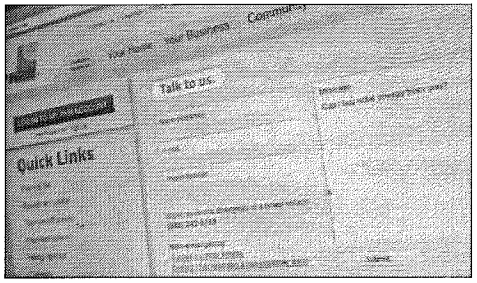
Account Number $ 140,551.49

Submitted 4-10-14

Approved _____ Celestina Blair

Voucher _____

PNM Talk to Us / Sky Blue :30



VIDEO:
OPEN ON TIGHT SHOT OF COMPUTER MONITOR. WE SEE PNM'S TALK TO US WEB PAGE. WORDS COME ON SCREEN AS THEY ARE TYPED INTO KEYBOARD.

Can I buy renewable energy from you?

VO (AS WORDS ARE TYPED ON SCREEN):
Can I buy renewable energy from you?



VIDEO:
CUT TO VANESSA PALACIOS IN A SOLAR FIELD.

SUPER: Vanessa, PNM Customer Service

AUDIO: *(sample script only - response will be from interviews)*

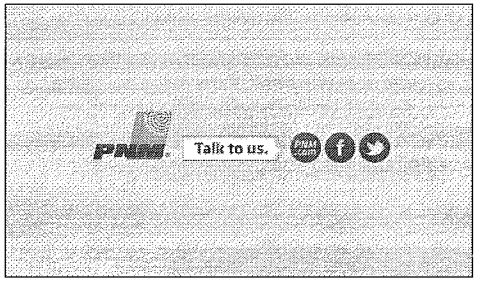
Vanessa: Absolutely. With PNM Sky Blue, you can buy 100-kilo-watt hour blocks of renewable energy that include wind and solar.

We're currently producing X Megawatts of solar every year. Our goal is 20% renewable energy by 2020.



AUDIO:
But that's just a start. Thanks to people like you who support PNM Sky Blue, the potential for renewable energy really is limitless.

SUPER: Sign up for PNM Sky Blue at PNM.com/pnmskyblue.



VIDEO:
PNM LOGO
SUPER: Talk to us.
PNM.COM/FB ICON/TWITTER ICON

Outages
:30

VIDEO	AUDIO
OPEN ON TIGHT SHOT OF A MAN SITTING IN A HOME KITCHEN. IT'S CLOSE TO DUSK, OR DINNER TIME. AN IPHONE IS GLOWING AS IT IS PRESSED INTO THE SIDE OF THE MAN'S FACE AS HE TALKS INTO THE PHONE.	Man: My power's out. You guys on this?
CUT TO A LINEMAN GETTING OUT OF HIS PNM TRUCK AT DUSK. IT IS CLEARLY WINDY. HE IS ON-SITE. SUPER: Employee Name, Title	Lineman: Funny you should ask (or: Absolutely). Linemen are a little like doctors. We're always on call.
CUT WIDER TO SEE THE A TEAM OF LINEMEN WORKING ON LINES BEHIND THE LINEMAN. VARIOUS B-ROLL SHOTS OF CREW AT WORK.	Whenever there's weather like this, chances are it's going to be a long night. We can't stop nature from knocking out the power. But that's why we do what we do. Whenever we have to.
PNM LOGO SUPER: Talk to us. (888) DIAL PNM PNM.com/Outage	If you have an outage, just call 888-DIAL-PNM anytime. Or you can see when the power will be back on with your smart phone or tablet at PNM dot com.

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Building Solar
:30

VIDEO	AUDIO
OPEN ON TIGHT SHOT OF COMPUTER MONITOR. WE SEE PNM'S TALK TO US FACEBOOK PAGE. WORDS COME ON SCREEN AS THEY ARE TYPED INTO KEYBOARD.	
When will PNM add more solar?	VO (AS WORDS ARE TYPED ON SCREEN): When will PNM add more solar?
Cut to a PNM worker in a solar field that's under construction. SUPER: Employee Name, Title	EMPLOYEE: As a matter of fact, now. We're installing 21 and a half megawatts of solar – a lot of it here in Los Lunas.
VARIOUS B-ROLL SHOTS OF SOLAR FIELD CONSTRUCTION.	That brings us to 44 megawatts of solar. You can support solar energy by signing up for PNM Sky Blue.
SUPER: Sign up for PNM Sky Blue at PNM.com/PNMSkyBlue	And by 2015, PNM will meet our 15% renewable energy goal. Or enough to power 135,000 homes.
PNM LOGO SUPER: Talk to us. PNM.COM/FB ICON/TWITTER ICON	We're adding renewables – join us by signing up for PNM Sky Blue.

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Invoice #	**INV-10687**
Invoice Date	**3/14/2014**
Due Date	**4/13/2014**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name	**PNM Utility**
Project	**-PNM-4196 - Paperless Billing Campaign**

Planning/Management/Coordination	$517.50	*
Creative Direction/Concepting	$485.75	*
Copywriting	$362.50	*
Art Direction	$1,957.50	*
Production Layout/Mechanicals	$258.75	*
Invoice Subtotal	$3,582.00	
NM GRT	$250.75	
Invoice Total	$3,832.75	
Amount Due	$3,832.75	

3 Advertising Paperless billing campaign **Account Number** $ 3,832.74

Subtotal	**NMGRT**	**Total**
$ 3,582.00	$ 250.74	$ 3,832.74

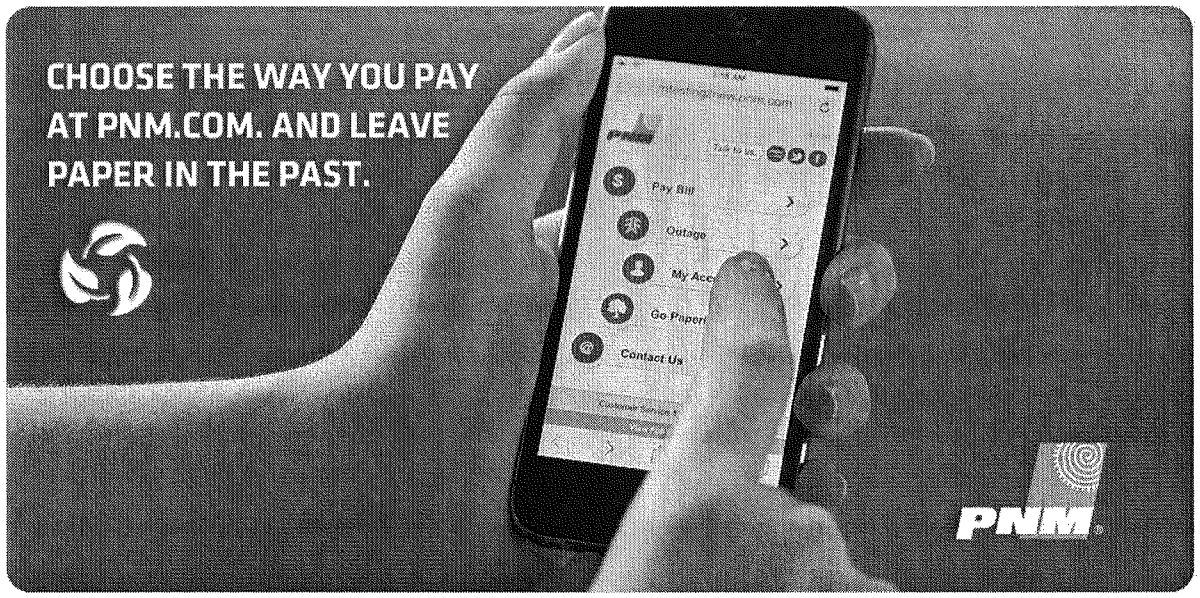
7-923000-924-NRTC0001-370-7185

Submitted 4-7-14

Celestina Blair

Approved _____

Voucher _____


CHOOSE THE WAY YOU PAY
AT PNM.COM. AND LEAVE
PAPER IN THE PAST.
Pay Bill
Outage
Contact Us
PNM

EASY

Paperless Billing
Save time and money. Pay by credit card or checking account.

EASIER

Automatic Payments
Never miss or have to schedule a payment.

EASIEST

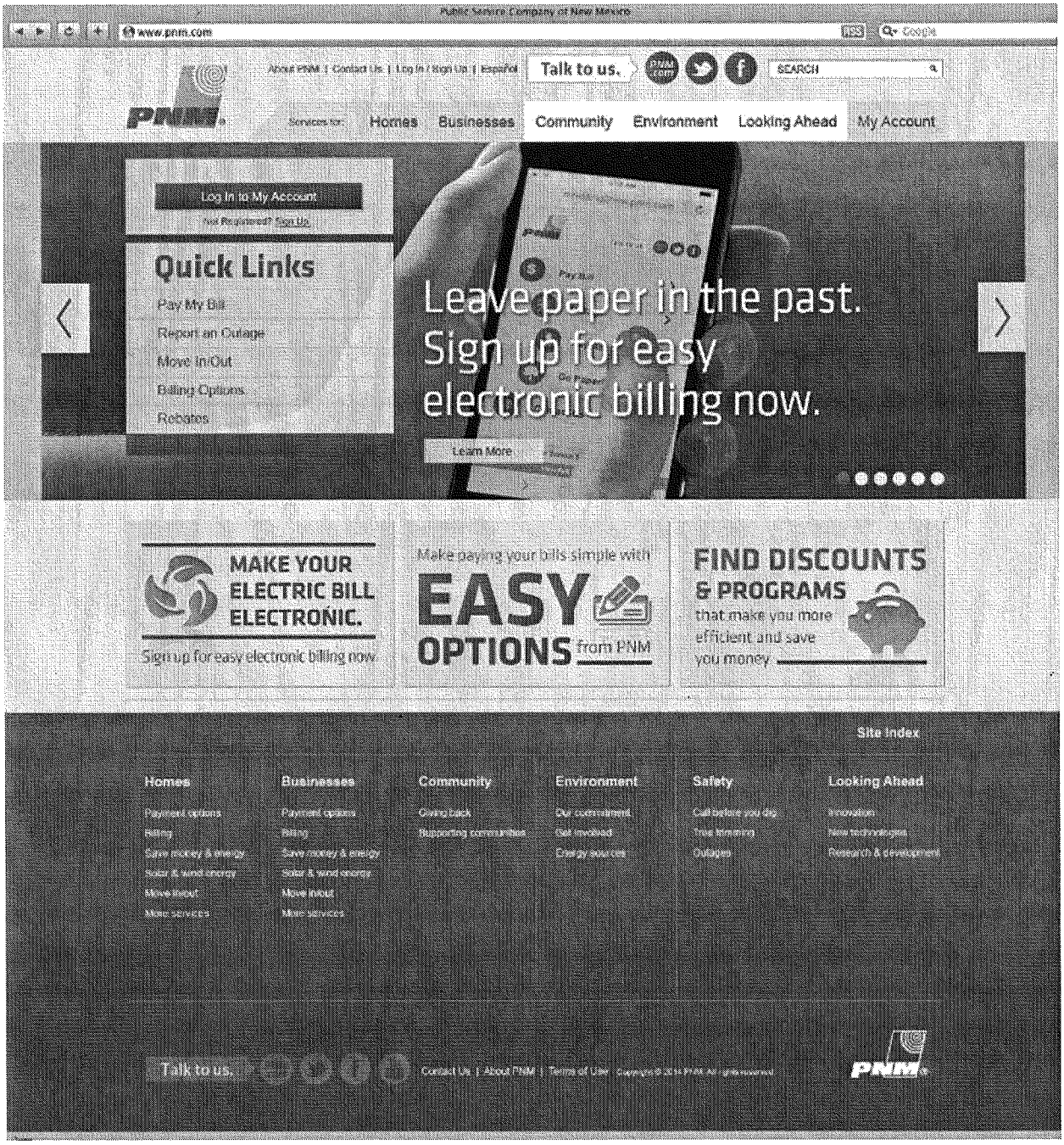
Budget Billing
Pay the same amount every month automatically, based on a yearly estimate.

Electronic billing is easier than ever with the new PNM.com. Now you can choose to make a one-time payment, arrange for automatic payments or sign up for budget billing. Either way, paying your bill is quick and hassle free. You'll save your time, save money on postage, and even save a few trees.

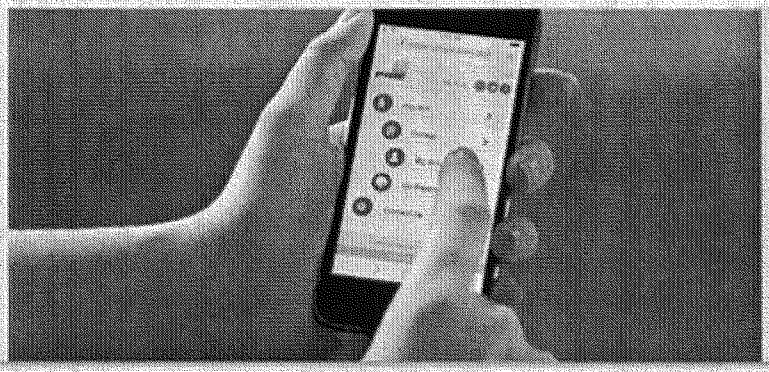
Visit PNM.com/electronic for details.

PNM

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Billing Options
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EASY

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CHOOSE THE WAY YOU PAY AT PNM.COM. AND LEAVE PAPER IN THE PAST.

Electronic billing is easier than ever with the new PNM.com. Now you can choose to make a one-time payment, arrange for automatic payments or sign up for budget billing. Either way, paying your bill is quick and hassle free. You'll save your time, save money on postage, and even save a few trees.

Visit PNM.com/electronic for details.

PNM Talk to us.

You received this email because you signed up for updates from PNM.
We hope you'll stay tuned for more news and information,
but you can always unsubscribe if you wish.

Invoice #	**INV-10672**
Invoice Date	**3/14/2014**
Due Date	**4/13/2014**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name
Project **-PNM-3507 - Planning, Management and Coordination**

PNM Utility

Planning/Management/Coordination	$9,579.50	*
Creative Direction/Planning	$790.25	*
Credit: Customer Service	($415.00)	*
Invoice Subtotal	$9,954.75	
NM GRT	$696.84	
Invoice Total	$10,651.59	
Amount Due	$10,651.59	

3 Advertising Planning, mgmt, coord

Subtotal	**NMGRT**	**Total**	**Account Number**
$ 9,954.75	$ 696.83	$ 10,651.58	7-923000-924-NRTC0001-370-7185

Submitted 4-10-14 — $ 10,651.58
Approved _____ Celestina Blair
Voucher _____

Invoice # INV-10680
Invoice Date 3/14/2014
Due Date 4/13/2014
Terms Net 30

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name
Project **-PNM-4059 - 2014 Campaign Planning and Creative Development**

$2,761.73 - PNM Sky Blue
$2,761.72 - Refrigerator Recycling
$2,761.72 - Marketplace Transformation

Planning/Management/Coordination	$2,237.25 *
Creative Direction	$2,037.25 *
Concepting	$575.00 *
Copywriting	$1,160.00 *
Art Direction	$939.50 *
TV Storyboard Illustration	$794.14 *
Invoice Subtotal	$7,743.14
NM GRT	$542.03
Invoice Total	$8,285.17
Amount Due	$8,285.17

3 Advertising 2014 Campaign planning **Account Number** $ 8,285.17

Subtotal	NMGRT	Total		
$ 2,581.06	$ 180.67	$ 2,761.73	1 182315 010 E1000000 E2000011 CT 6370	(MT)
$ 2,581.05	$ 180.67	$ 2,761.72	1 182315 010 E1000000 E1000031 CT 6370	(Fridge)
→ $ 2,581.05	$ 180.67	$ 2,761.72	7-923000-924-NRTC0001-370-7185	
		$ 8,285.17		

Submitted 4-10-14 Celestina Blair

Approved _____ Voucher _____

Invoice #	**INV-11044**
Invoice Date	**5/30/2014**
Due Date	**6/29/2014**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name	**PNM Utility**
Project	**-PNM-4301 - Solar TV Production**

Management/Coordination	$1,178.75	*
Creative Direction	$703.25	*
Copywriting	$362.50	*
Art Direction	$237.75	*
Broadcast Direction	$1,551.50	*
Broadcast Coordination	$1,358.00	*
Production: -Pre-production: Scouting, casting, coordination -TV Shoot at Reeves solar field: Director, cast, crew, support, equipment -Post-production: Editing and finishing	$16,985.72	*

Invoice Subtotal	$22,377.47
NM GRT	$1,566.43
Invoice Total	$23,943.90
Amount Due	$23,943.90

3 Advertising Solar TV production

Subtotal	NMGRT	Total
$ 22,377.47	$ 1,566.43	$

Submitted 6-23-14

Approved _____

$ 23,943.90

Account Number

23,943.90 7-923000-924-NRTC0002-370-7185

Celestina Blair

Voucher _____

Invoice #	**INV-11042**
Invoice Date	**5/30/2014**
Due Date	**6/29/2014**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name
Project **-PNM-4293 - 2014 TV Traffic and Management**

PNM Utility

Management/Coordination		$161.00 *
Spot Uploads		$162.73 *
	Invoice Subtotal	$323.73
	NM GRT	$22.66
	Invoice Total	$346.39
	Amount Due	$346.39

3 Advertising TV Traffic & Mgmt

Subtotal	NMGRT	Total
$ 323.73	$ 22.66	$ 346.39

Submitted 6-23-14

Approved _____

Account Number $ 346.39

7-923000-924-NRTC0002-370-7185

Celestina Blair

Voucher _____

Invoice #	**INV-11038**
Invoice Date	**5/30/2014**
Due Date	**6/29/2014**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name
Project **-PNM-3507 - Planning, Management and Coordination**

$5,186.08: PNM Utility
$2,222.60: Refrigerator Recycling

Planning/Management/Coordination	$6,307.75	*
Creative Direction/Planning	$616.25	*
Invoice Subtotal	$6,924.00	
NM GRT	$484.68	
Invoice Total	$7,408.68	
Amount Due	$7,408.68	

$ 7,408.68

3 Advertising Planning, Mgmt and Coord. **Account Number**

Subtotal	**NMGRT**	**Total**	
$ 2,077.20	$ 145.40	$ 2,222.60	1 182315 010 E1000000 E1000031 370 6370
$ 4,846.80	$ 339.28	$ 5,186.08	7-923000-924-NRTC0001-370-7185

Celestina Blair

Submitted 6-23-14

Voucher _____

Approved _____

Invoice #	**INV-11125**
Invoice Date	**6/20/2014**
Due Date	**7/20/2014**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name	**General Media**
Project	**-PNM-3508 - Media: General Planning TV**

$12,967.68 - PNM Website
$25,935.37 - PNM Sky Blue
$49,111.40 - PNM Refrigerator Recycling
$49,111.40 - PNM Utility

TV Media

Broadcast Orders

Date	Days	Time	Length	# Spots	Total Cost
Comcast Spotlight					
COMCAST, AA-ALBUQUERQUE					
7/7/2014 - 7/13/2014	*MTuWThFSaSu*	*6:00 AM - 12:00 AM*	*30*	*2*	*750.00*
7/14/2014 - 7/20/2014	*MTuWThFSaSu*	*6:00 AM - 12:00 AM*	*30*	*2*	*750.00*
7/21/2014 - 7/27/2014	*MTuWThFSaSu*	*6:00 AM - 12:00 AM*	*30*	*1*	*375.00*
7/28/2014 - 8/3/2014	*MTuWThFSaSu*	*6:00 AM - 12:00 AM*	*30*	*1*	*375.00*
8/4/2014 - 8/10/2014	*MTuWThFSaSu*	*6:00 AM - 12:00 AM*	*30*	*1*	*375.00*
8/11/2014 - 8/17/2014	*MTuWThFSaSu*	*6:00 AM - 12:00 AM*	*30*	*1*	*375.00*
8/18/2014 - 8/24/2014	*MTuWThFSaSu*	*6:00 AM - 12:00 AM*	*30*	*1*	*375.00*
8/25/2014 - 8/31/2014	*MTuWThFSaSu*	*6:00 AM - 12:00 AM*	*30*	*1*	*375.00*
9/1/2014 - 9/7/2014	*MTuWThFSaSu*	*6:00 AM - 12:00 AM*	*30*	*1*	*375.00*
9/8/2014 - 9/14/2014	*MTuWThFSaSu*	*6:00 AM - 12:00 AM*	*30*	*1*	*375.00*
				Total:	*$4,500.00*
COMCAST, Albuquerque Interconne					
6/23/2014 - 6/29/2014	*M*	*6:00 PM - 9:00 PM*	*30*	*1*	*113.00*
6/23/2014 - 6/29/2014	*M*	*10:00 PM - 11:00 PM*	*30*	*1*	*113.00*
6/23/2014 - 6/29/2014	*M*	*11:00 PM - 12:00 AM*	*30*	*1*	*113.00*
6/23/2014 - 6/29/2014	*Tu*	*6:00 PM - 9:00 PM*	*30*	*1*	*113.00*
6/23/2014 - 6/29/2014	*Tu*	*10:00 PM - 11:00 PM*	*30*	*1*	*113.00*
6/23/2014 - 6/29/2014	*Tu*	*11:00 PM - 12:00 AM*	*30*	*1*	*113.00*
6/23/2014 - 6/29/2014	*W*	*10:00 PM - 11:00 PM*	*30*	*1*	*113.00*
6/23/2014 - 6/29/2014	*W*	*11:00 PM - 12:00 AM*	*30*	*1*	*113.00*
6/23/2014 - 6/29/2014	*F*	*10:00 PM - 11:00 PM*	*30*	*1*	*113.00*
6/23/2014 - 6/29/2014	*F*	*11:00 PM - 12:00 AM*	*30*	*1*	*113.00*
6/23/2014 - 6/29/2014	*Sa*	*7:00 PM - 9:00 PM*	*30*	*1*	*113.00*
6/23/2014 - 6/29/2014	*Sa*	*10:00 PM - 11:00 PM*	*30*	*1*	*113.00*
6/23/2014 - 6/29/2014	*Sa*	*11:00 PM - 12:00 AM*	*30*	*1*	*113.00*
6/23/2014 - 6/29/2014	*Su*	*9:00 PM - 10:30 PM*	*30*	*1*	*113.00*
6/23/2014 - 6/29/2014	*SaSu*	*9:00 AM - 6:00 PM*	*30*	*6*	*270.00*

6/23/2014 - 6/29/2014	M	8:30 PM - 9:00 PM	30	1	75.00
6/23/2014 - 6/29/2014	Th	7:00 PM - 7:30 PM	30	1	75.00
6/23/2014 - 6/29/2014	Th	8:00 PM - 9:00 PM	30	1	75.00
6/23/2014 - 6/29/2014	F	7:00 PM - 7:30 PM	30	1	75.00
6/23/2014 - 6/29/2014	F	8:00 PM - 8:30 PM	30	1	75.00
6/23/2014 - 6/29/2014	Sa	7:00 PM - 8:00 PM	30	1	75.00
6/23/2014 - 6/29/2014	Sa	8:00 PM - 9:00 PM	30	1	75.00
6/23/2014 - 6/29/2014	Su	7:00 PM - 7:30 PM	30	1	75.00
6/23/2014 - 6/29/2014	M	8:00 PM - 9:00 PM	30	1	38.00
6/23/2014 - 6/29/2014	M	10:00 PM - 12:00 AM	30	1	38.00
6/23/2014 - 6/29/2014	Tu	6:00 PM - 8:00 PM	30	1	38.00
6/23/2014 - 6/29/2014	Tu	11:00 PM - 12:00 AM	30	1	38.00
6/23/2014 - 6/29/2014	W	6:00 PM - 9:00 PM	30	1	38.00
6/23/2014 - 6/29/2014	W	10:00 PM - 12:00 AM	30	1	38.00
6/23/2014 - 6/29/2014	Th	6:30 PM - 9:00 PM	30	1	38.00
6/23/2014 - 6/29/2014	Th	10:00 PM - 11:00 PM	30	1	38.00
6/23/2014 - 6/29/2014	Th	11:00 PM - 12:00 AM	30	1	38.00
6/23/2014 - 6/29/2014	F	7:00 PM - 9:00 PM	30	1	38.00
6/23/2014 - 6/29/2014	F	11:00 PM - 12:00 AM	30	1	38.00
6/23/2014 - 6/29/2014	Sa	8:00 PM - 10:30 PM	30	1	38.00
6/23/2014 - 6/29/2014	Sa	10:30 PM - 11:30 PM	30	1	38.00
6/23/2014 - 6/29/2014	Su	6:30 PM - 8:30 PM	30	1	38.00
6/23/2014 - 6/29/2014	Su	10:00 PM - 12:00 AM	30	1	38.00
6/23/2014 - 6/29/2014	Th	8:00 PM - 9:00 PM	30	1	38.00
6/23/2014 - 6/29/2014	F	10:00 PM - 11:00 PM	30	1	38.00
6/23/2014 - 6/29/2014	Su	10:00 PM - 11:00 PM	30	1	38.00
6/23/2014 - 6/29/2014	Su	11:00 PM - 12:00 AM	30	1	38.00
6/23/2014 - 6/29/2014	SaSu	9:00 AM - 6:00 PM	30	8	360.00
6/23/2014 - 6/29/2014	W	6:00 PM - 7:00 PM	30	1	75.00
6/23/2014 - 6/29/2014	W	7:00 PM - 8:00 PM	30	1	75.00
6/23/2014 - 6/29/2014	Su	6:00 PM - 6:30 PM	30	1	75.00
6/23/2014 - 6/29/2014	Su	7:00 PM - 8:00 PM	30	1	75.00
6/23/2014 - 6/29/2014	SaSu	9:00 AM - 6:00 PM	30	7	175.00
6/23/2014 - 6/29/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	14	420.00
6/23/2014 - 6/29/2014	M	10:00 PM - 11:00 PM	30	1	38.00
6/23/2014 - 6/29/2014	M	11:00 PM - 12:00 AM	30	1	38.00
6/23/2014 - 6/29/2014	Tu	10:00 PM - 11:00 PM	30	1	38.00
6/23/2014 - 6/29/2014	Tu	11:00 PM - 12:00 AM	30	1	38.00
6/23/2014 - 6/29/2014	W	9:00 PM - 10:00 PM	30	1	38.00
6/23/2014 - 6/29/2014	W	10:00 PM - 11:00 PM	30	1	38.00
6/23/2014 - 6/29/2014	W	11:00 PM - 12:00 AM	30	1	38.00
6/23/2014 - 6/29/2014	Su	9:00 PM - 10:00 PM	30	1	38.00
6/23/2014 - 6/29/2014	Su	10:00 PM - 11:00 PM	30	1	38.00
6/23/2014 - 6/29/2014	Tu	8:30 PM - 11:00 PM	30	1	75.00
6/30/2014 - 7/6/2014	M	10:00 PM - 11:00 PM	30	1	113.00
6/30/2014 - 7/6/2014	M	11:00 PM - 12:00 AM	30	1	113.00
6/30/2014 - 7/6/2014	Tu	10:00 PM - 11:00 PM	30	1	113.00
6/30/2014 - 7/6/2014	Tu	11:00 PM - 12:00 AM	30	1	113.00
6/30/2014 - 7/6/2014	W	10:00 PM - 11:00 PM	30	1	113.00
6/30/2014 - 7/6/2014	W	11:00 PM - 12:00 AM	30	1	113.00
6/30/2014 - 7/6/2014	F	10:00 PM - 11:00 PM	30	1	113.00
6/30/2014 - 7/6/2014	F	11:00 PM - 12:00 AM	30	1	113.00

6/30/2014 - 7/6/2014	Sa	7:00 PM - 9:00 PM	30	1	113.00
6/30/2014 - 7/6/2014	Sa	10:00 PM - 11:00 PM	30	1	113.00
6/30/2014 - 7/6/2014	Sa	11:00 PM - 12:00 AM	30	1	113.00
6/30/2014 - 7/6/2014	Su	9:00 PM - 10:30 PM	30	1	113.00
6/30/2014 - 7/6/2014	M	8:00 PM - 9:00 PM	30	1	113.00
6/30/2014 - 7/6/2014	Tu	6:00 PM - 7:00 PM	30	1	113.00
6/30/2014 - 7/6/2014	Tu	7:00 PM - 9:00 PM	30	1	113.00
6/30/2014 - 7/6/2014	W	8:00 PM - 9:00 PM	30	1	113.00
6/30/2014 - 7/6/2014	Th	6:00 PM - 6:30 PM	30	1	113.00
6/30/2014 - 7/6/2014	Th	6:30 PM - 9:00 PM	30	1	113.00
6/30/2014 - 7/6/2014	Th	10:00 PM - 11:00 PM	30	1	113.00
6/30/2014 - 7/6/2014	F	8:00 PM - 9:00 PM	30	1	113.00
6/30/2014 - 7/6/2014	Su	6:00 PM - 9:00 PM	30	1	113.00
6/30/2014 - 7/6/2014	SaSu	9:00 AM - 6:00 PM	30	6	270.00
6/30/2014 - 7/6/2014	Th	7:00 PM - 7:30 PM	30	1	75.00
6/30/2014 - 7/6/2014	Sa	7:00 PM - 8:00 PM	30	1	75.00
6/30/2014 - 7/6/2014	Sa	8:00 PM - 9:00 PM	30	1	75.00
6/30/2014 - 7/6/2014	Su	7:00 PM - 7:30 PM	30	1	75.00
6/30/2014 - 7/6/2014	Tu	8:00 PM - 9:00 PM	30	1	75.00
6/30/2014 - 7/6/2014	F	7:00 PM - 8:00 PM	30	1	75.00
6/30/2014 - 7/6/2014	Su	8:00 PM - 9:00 PM	30	1	75.00
6/30/2014 - 7/6/2014	Th	11:00 PM - 12:00 AM	30	1	38.00
6/30/2014 - 7/6/2014	M	6:30 PM - 9:00 PM	30	1	38.00
6/30/2014 - 7/6/2014	M	11:00 PM - 12:00 AM	30	1	38.00
6/30/2014 - 7/6/2014	Tu	6:00 PM - 8:00 PM	30	1	38.00
6/30/2014 - 7/6/2014	Tu	8:00 PM - 10:00 PM	30	1	38.00
6/30/2014 - 7/6/2014	Tu	10:00 PM - 11:00 PM	30	1	38.00
6/30/2014 - 7/6/2014	W	7:00 PM - 9:00 PM	30	1	38.00
6/30/2014 - 7/6/2014	W	11:00 PM - 12:00 AM	30	1	38.00
6/30/2014 - 7/6/2014	Th	8:00 PM - 9:00 PM	30	1	38.00
6/30/2014 - 7/6/2014	F	8:00 PM - 9:00 PM	30	1	38.00
6/30/2014 - 7/6/2014	F	10:00 PM - 12:00 AM	30	1	38.00
6/30/2014 - 7/6/2014	Sa	8:00 PM - 9:00 PM	30	1	38.00
6/30/2014 - 7/6/2014	Sa	10:00 PM - 11:00 PM	30	1	38.00
6/30/2014 - 7/6/2014	Su	7:00 PM - 10:00 PM	30	1	38.00
6/30/2014 - 7/6/2014	Th	8:00 PM - 9:00 PM	30	1	38.00
6/30/2014 - 7/6/2014	Su	10:00 PM - 11:00 PM	30	1	38.00
6/30/2014 - 7/6/2014	M	8:00 PM - 9:00 PM	30	1	38.00
6/30/2014 - 7/6/2014	Tu	8:00 PM - 9:00 PM	30	1	38.00
6/30/2014 - 7/6/2014	W	8:00 PM - 9:00 PM	30	1	38.00
6/30/2014 - 7/6/2014	W	11:00 PM - 11:30 PM	30	1	38.00
6/30/2014 - 7/6/2014	F	8:00 PM - 9:00 PM	30	1	38.00
6/30/2014 - 7/6/2014	SaSu	9:00 AM - 6:00 PM	30	8	360.00
6/30/2014 - 7/6/2014	Su	6:00 PM - 6:30 PM	30	1	75.00
6/30/2014 - 7/6/2014	Su	7:00 PM - 8:00 PM	30	1	75.00
6/30/2014 - 7/6/2014	Tu	8:00 PM - 8:30 PM	30	1	75.00
6/30/2014 - 7/6/2014	Th	8:00 PM - 8:30 PM	30	1	75.00
6/30/2014 - 7/6/2014	Su	8:00 PM - 8:30 PM	30	1	75.00
6/30/2014 - 7/6/2014	SaSu	9:00 AM - 6:00 PM	30	7	175.00
6/30/2014 - 7/6/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	15	450.00
6/30/2014 - 7/6/2014	M	10:00 PM - 11:00 PM	30	1	38.00
6/30/2014 - 7/6/2014	M	11:00 PM - 12:00 AM	30	1	38.00

6/30/2014 - 7/6/2014	Tu	10:00 PM - 11:00 PM	30	1	38.00
6/30/2014 - 7/6/2014	Tu	11:00 PM - 12:00 AM	30	1	38.00
6/30/2014 - 7/6/2014	W	10:00 PM - 11:00 PM	30	1	38.00
6/30/2014 - 7/6/2014	W	11:00 PM - 12:00 AM	30	1	38.00
6/30/2014 - 7/6/2014	Su	10:00 PM - 11:00 PM	30	1	38.00
6/30/2014 - 7/6/2014	Tu	8:30 PM - 11:00 PM	30	1	75.00
6/30/2014 - 7/6/2014	Tu	11:00 PM - 12:00 AM	30	1	75.00
7/7/2014 - 7/13/2014	M	10:00 PM - 11:00 PM	30	1	113.00
7/7/2014 - 7/13/2014	M	11:00 PM - 12:00 AM	30	1	113.00
7/7/2014 - 7/13/2014	Tu	10:00 PM - 11:00 PM	30	1	113.00
7/7/2014 - 7/13/2014	Tu	11:00 PM - 12:00 AM	30	1	113.00
7/7/2014 - 7/13/2014	W	11:00 PM - 12:00 AM	30	1	113.00
7/7/2014 - 7/13/2014	F	10:00 PM - 11:00 PM	30	1	113.00
7/7/2014 - 7/13/2014	F	11:00 PM - 12:00 AM	30	1	113.00
7/7/2014 - 7/13/2014	Sa	10:00 PM - 11:00 PM	30	1	113.00
7/7/2014 - 7/13/2014	Sa	11:00 PM - 12:00 AM	30	1	113.00
7/7/2014 - 7/13/2014	Su	9:00 PM - 10:30 PM	30	1	113.00
7/7/2014 - 7/13/2014	M	8:00 PM - 9:00 PM	30	1	113.00
7/7/2014 - 7/13/2014	Tu	7:00 PM - 9:00 PM	30	1	113.00
7/7/2014 - 7/13/2014	Th	10:00 PM - 11:00 PM	30	1	113.00
7/7/2014 - 7/13/2014	F	8:00 PM - 9:00 PM	30	1	113.00
7/7/2014 - 7/13/2014	W	6:00 PM - 9:00 PM	30	1	113.00
7/7/2014 - 7/13/2014	Th	7:00 PM - 9:00 PM	30	1	113.00
7/7/2014 - 7/13/2014	Th	11:00 PM - 12:00 AM	30	1	113.00
7/7/2014 - 7/13/2014	F	6:00 PM - 7:00 PM	30	1	113.00
7/7/2014 - 7/13/2014	F	7:00 PM - 9:00 PM	30	1	113.00
7/7/2014 - 7/13/2014	Sa	6:00 PM - 8:00 PM	30	1	113.00
7/7/2014 - 7/13/2014	Sa	8:00 PM - 9:00 PM	30	1	113.00
7/7/2014 - 7/13/2014	Su	6:00 PM - 9:00 PM	30	1	113.00
7/7/2014 - 7/13/2014	SaSu	9:00 AM - 6:00 PM	30	6	270.00
7/7/2014 - 7/13/2014	Th	7:00 PM - 7:30 PM	30	1	75.00
7/7/2014 - 7/13/2014	Sa	8:00 PM - 9:00 PM	30	1	75.00
7/7/2014 - 7/13/2014	Su	7:00 PM - 7:30 PM	30	1	75.00
7/7/2014 - 7/13/2014	Su	8:00 PM - 9:00 PM	30	1	75.00
7/7/2014 - 7/13/2014	Tu	11:00 PM - 12:00 AM	30	1	38.00
7/7/2014 - 7/13/2014	Th	11:00 PM - 12:00 AM	30	1	38.00
7/7/2014 - 7/13/2014	F	7:00 PM - 9:00 PM	30	1	38.00
7/7/2014 - 7/13/2014	F	11:00 PM - 12:00 AM	30	1	38.00
7/7/2014 - 7/13/2014	M	11:00 PM - 12:00 AM	30	1	38.00
7/7/2014 - 7/13/2014	W	11:00 PM - 12:00 AM	30	1	38.00
7/7/2014 - 7/13/2014	Th	8:00 PM - 9:00 PM	30	1	38.00
7/7/2014 - 7/13/2014	Sa	10:00 PM - 11:00 PM	30	1	38.00
7/7/2014 - 7/13/2014	M	6:00 PM - 6:30 PM	30	1	38.00
7/7/2014 - 7/13/2014	M	6:30 PM - 9:00 PM	30	1	38.00
7/7/2014 - 7/13/2014	Tu	7:00 PM - 9:00 PM	30	1	38.00
7/7/2014 - 7/13/2014	W	6:30 PM - 9:00 PM	30	1	38.00
7/7/2014 - 7/13/2014	Th	6:00 PM - 7:00 PM	30	1	38.00
7/7/2014 - 7/13/2014	F	6:00 PM - 7:00 PM	30	1	38.00
7/7/2014 - 7/13/2014	Sa	6:00 PM - 8:00 PM	30	1	38.00
7/7/2014 - 7/13/2014	Su	8:00 PM - 10:00 PM	30	1	38.00
7/7/2014 - 7/13/2014	Su	10:00 PM - 12:00 AM	30	1	38.00
7/7/2014 - 7/13/2014	Th	8:00 PM - 9:00 PM	30	1	38.00

7/7/2014 - 7/13/2014	F	10:00 PM - 11:00 PM	30	1	38.00
7/7/2014 - 7/13/2014	Su	10:00 PM - 11:00 PM	30	1	38.00
7/7/2014 - 7/13/2014	M	8:00 PM - 9:00 PM	30	1	38.00
7/7/2014 - 7/13/2014	Tu	8:00 PM - 9:00 PM	30	1	38.00
7/7/2014 - 7/13/2014	W	8:00 PM - 9:00 PM	30	1	38.00
7/7/2014 - 7/13/2014	W	11:00 PM - 11:30 PM	30	1	38.00
7/7/2014 - 7/13/2014	F	8:00 PM - 9:00 PM	30	1	38.00
7/7/2014 - 7/13/2014	SaSu	9:00 AM - 6:00 PM	30	8	360.00
7/7/2014 - 7/13/2014	Tu	8:00 PM - 8:30 PM	30	1	75.00
7/7/2014 - 7/13/2014	Th	8:00 PM - 8:30 PM	30	1	75.00
7/7/2014 - 7/13/2014	Su	8:00 PM - 8:30 PM	30	1	75.00
7/7/2014 - 7/13/2014	SaSu	9:00 AM - 6:00 PM	30	7	175.00
7/7/2014 - 7/13/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	14	420.00
7/7/2014 - 7/13/2014	M	10:00 PM - 11:00 PM	30	1	38.00
7/7/2014 - 7/13/2014	M	11:00 PM - 12:00 AM	30	1	38.00
7/7/2014 - 7/13/2014	Tu	10:00 PM - 11:00 PM	30	1	38.00
7/7/2014 - 7/13/2014	Tu	11:00 PM - 12:00 AM	30	1	38.00
7/7/2014 - 7/13/2014	W	10:00 PM - 11:00 PM	30	1	38.00
7/7/2014 - 7/13/2014	W	11:00 PM - 12:00 AM	30	1	38.00
7/7/2014 - 7/13/2014	Su	9:00 PM - 10:15 PM	30	1	38.00
7/7/2014 - 7/13/2014	Su	10:15 PM - 11:00 PM	30	1	38.00
7/7/2014 - 7/13/2014	Tu	11:00 PM - 12:00 AM	30	1	75.00
7/7/2014 - 7/13/2014	W	8:00 PM - 11:00 PM	30	1	75.00
7/7/2014 - 7/13/2014	W	11:00 PM - 12:00 AM	30	1	75.00
7/14/2014 - 7/20/2014	F	10:00 PM - 11:00 PM	30	1	113.00
7/14/2014 - 7/20/2014	F	11:00 PM - 12:00 AM	30	1	113.00
7/14/2014 - 7/20/2014	Su	9:00 PM - 10:30 PM	30	1	113.00
7/14/2014 - 7/20/2014	W	7:00 PM - 9:30 PM	30	1	113.00
7/14/2014 - 7/20/2014	W	9:30 PM - 10:30 PM	30	1	113.00
7/14/2014 - 7/20/2014	Th	8:00 PM - 9:00 PM	30	1	113.00
7/14/2014 - 7/20/2014	Su	6:00 PM - 9:00 PM	30	1	113.00
7/14/2014 - 7/20/2014	SaSu	9:00 AM - 6:00 PM	30	6	270.00
7/14/2014 - 7/20/2014	Th	7:00 PM - 7:30 PM	30	1	75.00
7/14/2014 - 7/20/2014	Sa	8:00 PM - 9:00 PM	30	1	75.00
7/14/2014 - 7/20/2014	Su	7:00 PM - 7:30 PM	30	1	75.00
7/14/2014 - 7/20/2014	Su	8:00 PM - 9:00 PM	30	1	75.00
7/14/2014 - 7/20/2014	Tu	11:00 PM - 12:00 AM	30	1	38.00
7/14/2014 - 7/20/2014	F	7:00 PM - 9:00 PM	30	1	38.00
7/14/2014 - 7/20/2014	F	11:00 PM - 12:00 AM	30	1	38.00
7/14/2014 - 7/20/2014	Tu	10:00 PM - 11:00 PM	30	1	38.00
7/14/2014 - 7/20/2014	Th	8:00 PM - 9:00 PM	30	1	38.00
7/14/2014 - 7/20/2014	Tu	6:00 PM - 8:00 PM	30	1	38.00
7/14/2014 - 7/20/2014	Tu	8:00 PM - 10:00 PM	30	1	38.00
7/14/2014 - 7/20/2014	W	7:00 PM - 9:30 PM	30	1	38.00
7/14/2014 - 7/20/2014	W	10:30 PM - 11:30 PM	30	1	38.00
7/14/2014 - 7/20/2014	Th	6:00 PM - 6:30 PM	30	1	38.00
7/14/2014 - 7/20/2014	Th	8:00 PM - 9:00 PM	30	1	38.00
7/14/2014 - 7/20/2014	F	10:00 PM - 11:00 PM	30	1	38.00
7/14/2014 - 7/20/2014	Su	10:00 PM - 11:00 PM	30	1	38.00
7/14/2014 - 7/20/2014	M	8:00 PM - 9:00 PM	30	1	38.00
7/14/2014 - 7/20/2014	Tu	8:00 PM - 9:00 PM	30	1	38.00
7/14/2014 - 7/20/2014	W	8:00 PM - 9:00 PM	30	1	38.00

7/14/2014 - 7/20/2014	W	11:00 PM - 11:30 PM	30	1	38.00
7/14/2014 - 7/20/2014	F	8:00 PM - 9:00 PM	30	1	38.00
7/14/2014 - 7/20/2014	SaSu	9:00 AM - 6:00 PM	30	8	360.00
7/14/2014 - 7/20/2014	Tu	8:00 PM - 8:30 PM	30	1	75.00
7/14/2014 - 7/20/2014	Th	8:00 PM - 8:30 PM	30	1	75.00
7/14/2014 - 7/20/2014	Su	8:00 PM - 9:00 PM	30	1	75.00
7/14/2014 - 7/20/2014	SaSu	9:00 AM - 6:00 PM	30	7	175.00
7/14/2014 - 7/20/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	15	450.00
7/14/2014 - 7/20/2014	M	10:00 PM - 11:00 PM	30	1	38.00
7/14/2014 - 7/20/2014	M	11:00 PM - 12:00 AM	30	1	38.00
7/14/2014 - 7/20/2014	Tu	10:00 PM - 11:00 PM	30	1	38.00
7/14/2014 - 7/20/2014	Tu	11:00 PM - 12:00 AM	30	1	38.00
7/14/2014 - 7/20/2014	W	10:00 PM - 11:00 PM	30	1	38.00
7/14/2014 - 7/20/2014	W	11:00 PM - 12:00 AM	30	1	38.00
7/14/2014 - 7/20/2014	Su	9:00 PM - 10:00 PM	30	1	38.00
7/14/2014 - 7/20/2014	Tu	11:00 PM - 12:00 AM	30	1	75.00
7/14/2014 - 7/20/2014	W	11:00 PM - 12:00 AM	30	1	75.00
7/14/2014 - 7/20/2014	Th	11:00 PM - 11:30 PM	30	1	75.00
7/14/2014 - 7/20/2014	Su	11:00 PM - 12:00 AM	30	1	75.00
8/4/2014 - 8/10/2014	F	11:00 PM - 12:00 AM	30	1	113.00
8/4/2014 - 8/10/2014	Su	9:00 PM - 10:30 PM	30	1	113.00
8/4/2014 - 8/10/2014	W	6:00 PM - 9:00 PM	30	1	113.00
8/4/2014 - 8/10/2014	Su	6:00 PM - 9:00 PM	30	1	113.00
8/4/2014 - 8/10/2014	SaSu	9:00 AM - 6:00 PM	30	6	270.00
8/4/2014 - 8/10/2014	Th	7:00 PM - 7:30 PM	30	1	75.00
8/4/2014 - 8/10/2014	Sa	8:00 PM - 9:00 PM	30	1	75.00
8/4/2014 - 8/10/2014	Th	8:00 PM - 9:00 PM	30	1	38.00
8/4/2014 - 8/10/2014	Su	10:00 PM - 11:00 PM	30	1	38.00
8/4/2014 - 8/10/2014	M	8:00 PM - 9:00 PM	30	1	38.00
8/4/2014 - 8/10/2014	Tu	8:00 PM - 9:00 PM	30	1	38.00
8/4/2014 - 8/10/2014	W	8:00 PM - 9:00 PM	30	1	38.00
8/4/2014 - 8/10/2014	F	8:00 PM - 9:00 PM	30	1	38.00
8/4/2014 - 8/10/2014	SaSu	9:00 AM - 6:00 PM	30	8	360.00
8/4/2014 - 8/10/2014	SaSu	9:00 AM - 6:00 PM	30	7	175.00
8/4/2014 - 8/10/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	14	420.00
8/4/2014 - 8/10/2014	M	11:00 PM - 12:00 AM	30	1	38.00
8/4/2014 - 8/10/2014	W	10:00 PM - 11:00 PM	30	1	38.00
8/4/2014 - 8/10/2014	W	11:00 PM - 12:00 AM	30	1	38.00
8/4/2014 - 8/10/2014	Su	9:00 PM - 10:00 PM	30	1	38.00
8/4/2014 - 8/10/2014	Tu	11:00 PM - 12:00 AM	30	1	75.00
8/4/2014 - 8/10/2014	W	11:00 PM - 12:00 AM	30	1	75.00
8/4/2014 - 8/10/2014	Th	11:00 PM - 11:30 PM	30	1	75.00
8/4/2014 - 8/10/2014	Su	11:00 PM - 12:00 AM	30	1	75.00
8/4/2014 - 8/10/2014	M	10:00 PM - 10:30 PM	30	1	75.00
8/4/2014 - 8/10/2014	M	11:00 PM - 11:30 PM	30	1	75.00
8/11/2014 - 8/17/2014	F	11:00 PM - 12:00 AM	30	1	113.00
8/11/2014 - 8/17/2014	Su	9:00 PM - 10:30 PM	30	1	113.00
8/11/2014 - 8/17/2014	Su	6:00 PM - 9:00 PM	30	1	113.00
8/11/2014 - 8/17/2014	M	9:00 PM - 10:00 PM	30	1	113.00
8/11/2014 - 8/17/2014	Tu	9:00 PM - 10:00 PM	30	1	113.00
8/11/2014 - 8/17/2014	W	9:00 PM - 10:00 PM	30	1	113.00
8/11/2014 - 8/17/2014	F	9:00 PM - 10:00 PM	30	1	113.00

8/11/2014 - 8/17/2014	Sa	9:00 PM - 10:00 PM	30	1	113.00
8/11/2014 - 8/17/2014	SaSu	9:00 AM - 6:00 PM	30	6	270.00
8/11/2014 - 8/17/2014	Th	7:00 PM - 7:30 PM	30	1	75.00
8/11/2014 - 8/17/2014	Sa	8:00 PM - 9:00 PM	30	1	75.00
8/11/2014 - 8/17/2014	Th	8:00 PM - 9:00 PM	30	1	38.00
8/11/2014 - 8/17/2014	Su	10:00 PM - 11:00 PM	30	1	38.00
8/11/2014 - 8/17/2014	M	8:00 PM - 9:00 PM	30	1	38.00
8/11/2014 - 8/17/2014	Tu	8:00 PM - 9:00 PM	30	1	38.00
8/11/2014 - 8/17/2014	W	8:00 PM - 9:00 PM	30	1	38.00
8/11/2014 - 8/17/2014	F	8:00 PM - 9:00 PM	30	1	38.00
8/11/2014 - 8/17/2014	SaSu	9:00 AM - 6:00 PM	30	8	360.00
8/11/2014 - 8/17/2014	SaSu	9:00 AM - 6:00 PM	30	7	175.00
8/11/2014 - 8/17/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	15	450.00
8/11/2014 - 8/17/2014	W	10:00 PM - 11:00 PM	30	1	38.00
8/11/2014 - 8/17/2014	Su	9:00 PM - 10:00 PM	30	1	38.00
8/11/2014 - 8/17/2014	Tu	11:00 PM - 12:00 AM	30	1	75.00
8/11/2014 - 8/17/2014	W	11:00 PM - 12:00 AM	30	1	75.00
8/11/2014 - 8/17/2014	Th	11:00 PM - 11:30 PM	30	1	75.00
8/11/2014 - 8/17/2014	Su	11:00 PM - 12:00 AM	30	1	75.00
8/11/2014 - 8/17/2014	M	10:00 PM - 10:30 PM	30	1	75.00
8/11/2014 - 8/17/2014	M	11:00 PM - 11:30 PM	30	1	75.00
8/18/2014 - 8/24/2014	F	11:00 PM - 12:00 AM	30	1	113.00
8/18/2014 - 8/24/2014	Su	9:00 PM - 10:30 PM	30	1	113.00
8/18/2014 - 8/24/2014	Su	6:00 PM - 9:00 PM	30	1	113.00
8/18/2014 - 8/24/2014	W	8:00 PM - 11:00 PM	30	1	113.00
8/18/2014 - 8/24/2014	SaSu	9:00 AM - 6:00 PM	30	6	270.00
8/18/2014 - 8/24/2014	Th	8:00 PM - 9:00 PM	30	1	38.00
8/18/2014 - 8/24/2014	M	8:00 PM - 9:00 PM	30	1	38.00
8/18/2014 - 8/24/2014	Tu	8:00 PM - 9:00 PM	30	1	38.00
8/18/2014 - 8/24/2014	W	8:00 PM - 9:00 PM	30	1	38.00
8/18/2014 - 8/24/2014	F	8:00 PM - 9:00 PM	30	1	38.00
8/18/2014 - 8/24/2014	Su	10:00 PM - 11:00 PM	30	1	38.00
8/18/2014 - 8/24/2014	SaSu	9:00 AM - 6:00 PM	30	8	360.00
8/18/2014 - 8/24/2014	SaSu	9:00 AM - 6:00 PM	30	7	175.00
8/18/2014 - 8/24/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	14	420.00
8/18/2014 - 8/24/2014	W	10:00 PM - 11:00 PM	30	1	38.00
8/18/2014 - 8/24/2014	Su	9:00 PM - 10:00 PM	30	1	38.00
8/18/2014 - 8/24/2014	Tu	11:00 PM - 12:00 AM	30	1	75.00
8/18/2014 - 8/24/2014	W	11:00 PM - 12:00 AM	30	1	75.00
8/18/2014 - 8/24/2014	Th	11:00 PM - 11:30 PM	30	1	75.00
8/18/2014 - 8/24/2014	Su	11:00 PM - 12:00 AM	30	1	75.00
8/18/2014 - 8/24/2014	M	10:00 PM - 10:30 PM	30	1	75.00
8/18/2014 - 8/24/2014	M	11:00 PM - 11:30 PM	30	1	75.00
8/25/2014 - 8/31/2014	F	11:00 PM - 12:00 AM	30	1	113.00
8/25/2014 - 8/31/2014	SaSu	9:00 AM - 6:00 PM	30	6	270.00
8/25/2014 - 8/31/2014	Su	6:00 PM - 9:00 PM	30	1	38.00
8/25/2014 - 8/31/2014	Th	8:00 PM - 9:00 PM	30	1	38.00
8/25/2014 - 8/31/2014	Su	10:00 PM - 11:00 PM	30	1	38.00
8/25/2014 - 8/31/2014	Tu	8:00 PM - 9:00 PM	30	1	38.00
8/25/2014 - 8/31/2014	W	8:00 PM - 9:00 PM	30	1	38.00
8/25/2014 - 8/31/2014	F	8:00 PM - 9:00 PM	30	1	38.00
8/25/2014 - 8/31/2014	M	9:00 PM - 10:00 PM	30	1	38.00

8/25/2014 - 8/31/2014	SaSu	9:00 AM - 6:00 PM	30	8	360.00
8/25/2014 - 8/31/2014	SaSu	9:00 AM - 6:00 PM	30	7	175.00
8/25/2014 - 8/31/2014	MTuWThFSaSu	6:00 PM - 12:00 AM	30	15	450.00
8/25/2014 - 8/31/2014	W	10:00 PM - 11:00 PM	30	1	38.00
8/25/2014 - 8/31/2014	Su	9:00 PM - 10:00 PM	30	1	38.00
8/25/2014 - 8/31/2014	Tu	11:00 PM - 12:00 AM	30	1	75.00
8/25/2014 - 8/31/2014	W	11:00 PM - 12:00 AM	30	1	75.00
8/25/2014 - 8/31/2014	Th	11:00 PM - 11:30 PM	30	1	75.00
8/25/2014 - 8/31/2014	Su	11:00 PM - 12:00 AM	30	1	75.00
8/25/2014 - 8/31/2014	M	10:00 PM - 10:30 PM	30	1	75.00
8/25/2014 - 8/31/2014	M	11:00 PM - 11:30 PM	30	1	75.00
				Total:	$30,435.00

KASA-TV

KASA-TV

6/23/2014 - 6/29/2014	Su	9:30 PM - 10:00 PM	30	1	350.00
6/23/2014 - 6/29/2014	Su	9:00 PM - 9:30 PM	30	1	500.00
6/30/2014 - 7/6/2014	Su	9:30 PM - 10:00 PM	30	1	350.00
6/30/2014 - 7/6/2014	Su	9:00 PM - 9:30 PM	30	1	500.00
7/7/2014 - 7/13/2014	Su	9:30 PM - 10:00 PM	30	1	350.00
7/7/2014 - 7/13/2014	Su	9:00 PM - 9:30 PM	30	1	500.00
7/14/2014 - 7/20/2014	Tu	5:30 PM - 8:30 PM	30	1	500.00
7/14/2014 - 7/20/2014	Su	9:30 PM - 10:00 PM	30	1	350.00
7/14/2014 - 7/20/2014	Su	9:00 PM - 9:30 PM	30	1	500.00
8/4/2014 - 8/10/2014	Su	9:30 PM - 10:00 PM	30	1	350.00
8/4/2014 - 8/10/2014	Su	9:00 PM - 9:30 PM	30	1	500.00
8/11/2014 - 8/17/2014	Su	9:30 PM - 10:00 PM	30	1	350.00
8/11/2014 - 8/17/2014	Su	9:00 PM - 9:30 PM	30	1	500.00
8/18/2014 - 8/24/2014	Su	9:30 PM - 10:00 PM	30	1	350.00
8/18/2014 - 8/24/2014	Su	9:00 PM - 9:30 PM	30	1	500.00
8/25/2014 - 8/31/2014	Su	9:30 PM - 10:00 PM	30	1	350.00
8/25/2014 - 8/31/2014	Su	9:00 PM - 9:30 PM	30	1	500.00
				Total:	$7,300.00

KASY TV LICENSEE

KASY-TV

8/4/2014 - 8/10/2014	Th	7:00 PM - 8:00 PM	30	1	100.00
8/11/2014 - 8/17/2014	Sa	4:00 PM - 5:00 PM	30	1	100.00
8/18/2014 - 8/24/2014	Sa	4:00 PM - 5:00 PM	30	1	100.00
8/25/2014 - 8/31/2014	Th	5:00 PM - 6:00 PM	30	1	100.00
8/25/2014 - 8/31/2014	Th	6:00 PM - 9:00 PM	30	1	700.00
				Total:	$1,100.00

KWBQ-S2

8/4/2014 - 8/10/2014	Th	6:30 PM - 7:00 PM	30	1	75.00
8/4/2014 - 8/10/2014	Th	7:00 PM - 10:00 PM	30	1	500.00
8/11/2014 - 8/17/2014	Su	1:30 PM - 2:00 PM	30	1	75.00
8/11/2014 - 8/17/2014	Su	2:00 PM - 5:00 PM	30	1	500.00
8/18/2014 - 8/24/2014	Sa	6:30 PM - 7:00 PM	30	1	75.00
8/18/2014 - 8/24/2014	Sa	7:00 PM - 10:00 PM	30	1	500.00
8/25/2014 - 8/31/2014	Th	5:30 PM - 6:00 PM	30	1	75.00
8/25/2014 - 8/31/2014	Th	6:00 PM - 9:00 PM	30	1	500.00
				Total:	$2,300.00

KOAT-TV
KOAT-TV

5/12/2014 - 5/18/2014	W	9:00 PM - 10:00 PM	30	1	400.00
6/23/2014 - 6/29/2014	Su	6:00 AM - 9:00 AM	30	1	200.00
6/23/2014 - 6/29/2014	MTuWThF	5:00 AM - 6:00 AM	30	2	300.00
6/23/2014 - 6/29/2014	Sa	6:00 AM - 9:00 AM	30	1	250.00
6/23/2014 - 6/29/2014	MTuWThF	6:00 AM - 7:00 AM	30	2	800.00
6/23/2014 - 6/29/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	365.00
6/23/2014 - 6/29/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	560.00
6/23/2014 - 6/29/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	460.00
6/23/2014 - 6/29/2014	Sa	9:30 AM - 12:00 PM	30	1	690.00
6/23/2014 - 6/29/2014	Sa	10:35 PM - 11:30 PM	30	1	110.00
6/23/2014 - 6/29/2014	MTuWThF	11:00 PM - 12:00 AM	30	2	240.00
6/30/2014 - 7/6/2014	Su	6:00 AM - 9:00 AM	30	1	200.00
6/30/2014 - 7/6/2014	MTuWThF	5:00 AM - 6:00 AM	30	2	300.00
6/30/2014 - 7/6/2014	Sa	6:00 AM - 9:00 AM	30	1	250.00
6/30/2014 - 7/6/2014	MTuWThF	6:00 AM - 7:00 AM	30	2	800.00
6/30/2014 - 7/6/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	560.00
6/30/2014 - 7/6/2014	Sa	9:30 AM - 12:00 PM	30	1	690.00
6/30/2014 - 7/6/2014	MTuWThF	10:00 PM - 10:30 PM	30	1	650.00
6/30/2014 - 7/6/2014	Sa	10:35 PM - 11:30 PM	30	1	110.00
6/30/2014 - 7/6/2014	MTuWThF	11:00 PM - 12:00 AM	30	2	240.00
6/30/2014 - 7/6/2014	Tu	7:00 PM - 9:00 PM	30	1	500.00
7/7/2014 - 7/13/2014	Su	6:00 AM - 9:00 AM	30	1	200.00
7/7/2014 - 7/13/2014	MTuWThF	5:00 AM - 6:00 AM	30	2	300.00
7/7/2014 - 7/13/2014	Sa	6:00 AM - 9:00 AM	30	1	250.00
7/7/2014 - 7/13/2014	MTuWThF	6:00 AM - 7:00 AM	30	2	800.00
7/7/2014 - 7/13/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	365.00
7/7/2014 - 7/13/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	560.00
7/7/2014 - 7/13/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	460.00
7/7/2014 - 7/13/2014	Su	12:30 PM - 3:00 PM	30	1	1,010.00
7/7/2014 - 7/13/2014	Tu	7:00 PM - 9:00 PM	30	1	820.00
7/7/2014 - 7/13/2014	Su	9:00 PM - 10:00 PM	30	1	400.00
7/7/2014 - 7/13/2014	Sa	10:35 PM - 11:30 PM	30	1	110.00
7/7/2014 - 7/13/2014	MTuWThF	11:00 PM - 12:00 AM	30	2	240.00
7/14/2014 - 7/20/2014	Su	6:00 AM - 9:00 AM	30	1	200.00
7/14/2014 - 7/20/2014	MTuWThF	5:00 AM - 6:00 AM	30	2	300.00
7/14/2014 - 7/20/2014	Sa	6:00 AM - 9:00 AM	30	1	250.00
7/14/2014 - 7/20/2014	MTuWThF	6:00 AM - 7:00 AM	30	2	800.00
7/14/2014 - 7/20/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	560.00
7/14/2014 - 7/20/2014	Sa	10:35 PM - 11:30 PM	30	1	110.00
7/14/2014 - 7/20/2014	MTuWThF	11:00 PM - 12:00 AM	30	2	240.00
8/4/2014 - 8/10/2014	Su	6:00 AM - 9:00 AM	30	1	200.00
8/4/2014 - 8/10/2014	MTuWThF	5:00 AM - 6:00 AM	30	2	300.00
8/4/2014 - 8/10/2014	Sa	6:00 AM - 9:00 AM	30	1	250.00
8/4/2014 - 8/10/2014	MTuWThF	6:00 AM - 7:00 AM	30	2	800.00
8/4/2014 - 8/10/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	365.00
8/4/2014 - 8/10/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	560.00
8/4/2014 - 8/10/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	460.00
8/4/2014 - 8/10/2014	Tu	7:00 PM - 9:00 PM	30	1	820.00
8/4/2014 - 8/10/2014	Su	9:00 PM - 10:00 PM	30	1	400.00
8/4/2014 - 8/10/2014	Sa	10:35 PM - 11:30 PM	30	1	110.00

8/4/2014 - 8/10/2014	MTuWThF	11:00 PM - 12:00 AM	30	2	240.00
8/11/2014 - 8/17/2014	Su	6:00 AM - 9:00 AM	30	1	200.00
8/11/2014 - 8/17/2014	MTuWThF	5:00 AM - 6:00 AM	30	2	300.00
8/11/2014 - 8/17/2014	Sa	6:00 AM - 9:00 AM	30	1	250.00
8/11/2014 - 8/17/2014	MTuWThF	6:00 AM - 7:00 AM	30	2	800.00
8/11/2014 - 8/17/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	560.00
8/11/2014 - 8/17/2014	Tu	7:00 PM - 10:00 PM	30	1	1,400.00
8/11/2014 - 8/17/2014	Su	9:00 PM - 10:00 PM	30	1	400.00
8/11/2014 - 8/17/2014	MTuWThF	10:00 PM - 10:30 PM	30	1	650.00
8/11/2014 - 8/17/2014	Sa	10:35 PM - 11:30 PM	30	1	110.00
8/11/2014 - 8/17/2014	MTuWThF	11:00 PM - 12:00 AM	30	2	240.00
8/18/2014 - 8/24/2014	Su	6:00 AM - 9:00 AM	30	1	200.00
8/18/2014 - 8/24/2014	MTuWThF	5:00 AM - 6:00 AM	30	2	300.00
8/18/2014 - 8/24/2014	Sa	6:00 AM - 9:00 AM	30	1	250.00
8/18/2014 - 8/24/2014	MTuWThF	6:00 AM - 7:00 AM	30	2	800.00
8/18/2014 - 8/24/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	365.00
8/18/2014 - 8/24/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	560.00
8/18/2014 - 8/24/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	460.00
8/18/2014 - 8/24/2014	Sa	10:35 PM - 11:30 PM	30	1	110.00
8/18/2014 - 8/24/2014	MTuWThF	11:00 PM - 12:00 AM	30	2	240.00
8/25/2014 - 8/31/2014	Su	6:00 AM - 9:00 AM	30	1	200.00
8/25/2014 - 8/31/2014	MTuWThF	5:00 AM - 6:00 AM	30	2	300.00
8/25/2014 - 8/31/2014	Sa	6:00 AM - 9:00 AM	30	1	250.00
8/25/2014 - 8/31/2014	MTuWThF	6:00 AM - 7:00 AM	30	2	800.00
8/25/2014 - 8/31/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	560.00
8/25/2014 - 8/31/2014	Th	9:00 PM - 10:00 PM	30	1	700.00
8/25/2014 - 8/31/2014	MTuWThF	10:00 PM - 10:30 PM	30	1	650.00
8/25/2014 - 8/31/2014	Sa	10:35 PM - 11:30 PM	30	1	110.00
8/25/2014 - 8/31/2014	MTuWThF	11:00 PM - 12:00 AM	30	2	240.00
				Total:	$33,160.00

KOB-TV

KOB-TV

6/23/2014 - 6/29/2014	MTuWThF	5:30 AM - 6:00 AM	30	2	270.00
6/23/2014 - 6/29/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	300.00
6/23/2014 - 6/29/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	375.00
6/23/2014 - 6/29/2014	MTuWThF	10:35 PM - 11:35 PM	30	2	350.00
6/30/2014 - 7/6/2014	MTuWThF	5:30 AM - 6:00 AM	30	2	270.00
6/30/2014 - 7/6/2014	MTuWThF	6:00 AM - 7:00 AM	30	3	750.00
6/30/2014 - 7/6/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	200.00
6/30/2014 - 7/6/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	300.00
6/30/2014 - 7/6/2014	Tu	7:00 PM - 9:00 PM	30	1	800.00
6/30/2014 - 7/6/2014	F	7:00 PM - 9:00 PM	30	1	600.00
6/30/2014 - 7/6/2014	Tu	9:00 PM - 10:00 PM	30	1	800.00
6/30/2014 - 7/6/2014	MTuWThF	10:35 PM - 11:35 PM	30	2	350.00
7/7/2014 - 7/13/2014	MTuWThF	5:30 AM - 6:00 AM	30	2	270.00
7/7/2014 - 7/13/2014	MTuWThF	6:00 AM - 7:00 AM	30	3	750.00
7/7/2014 - 7/13/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	300.00
7/7/2014 - 7/13/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	375.00
7/7/2014 - 7/13/2014	MTuWThF	10:35 PM - 11:35 PM	30	2	350.00
7/14/2014 - 7/20/2014	MTuWThF	5:30 AM - 6:00 AM	30	2	270.00
7/14/2014 - 7/20/2014	MTuWThF	6:00 AM - 7:00 AM	30	2	500.00

7/14/2014 - 7/20/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	200.00
7/14/2014 - 7/20/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	300.00
7/14/2014 - 7/20/2014	Tu	9:00 PM - 10:00 PM	30	1	800.00
7/14/2014 - 7/20/2014	MTuWThF	10:35 PM - 11:35 PM	30	2	350.00
8/4/2014 - 8/10/2014	MTuWThF	5:30 AM - 6:00 AM	30	2	270.00
8/4/2014 - 8/10/2014	MTuWThF	6:00 AM - 7:00 AM	30	2	500.00
8/4/2014 - 8/10/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	400.00
8/4/2014 - 8/10/2014	MTuWThF	10:35 PM - 11:35 PM	30	2	350.00
8/11/2014 - 8/17/2014	MTuWThF	5:30 AM - 6:00 AM	30	2	270.00
8/11/2014 - 8/17/2014	MTuWThF	6:00 AM - 7:00 AM	30	2	500.00
8/11/2014 - 8/17/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	250.00
8/11/2014 - 8/17/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	400.00
8/11/2014 - 8/17/2014	Tu	8:00 PM - 10:00 PM	30	1	800.00
8/11/2014 - 8/17/2014	MTuWThF	10:35 PM - 11:35 PM	30	2	350.00
8/18/2014 - 8/24/2014	MTuWThF	5:30 AM - 6:00 AM	30	2	270.00
8/18/2014 - 8/24/2014	MTuWThF	6:00 AM - 7:00 AM	30	2	500.00
8/18/2014 - 8/24/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	400.00
8/18/2014 - 8/24/2014	Su	6:20 PM - 9:30 PM	30	1	900.00
8/18/2014 - 8/24/2014	MTuWThF	10:35 PM - 11:35 PM	30	2	350.00
8/25/2014 - 8/31/2014	MTuWThF	5:30 AM - 6:00 AM	30	2	270.00
8/25/2014 - 8/31/2014	MTuWThF	6:00 AM - 7:00 AM	30	2	500.00
8/25/2014 - 8/31/2014	MTuWThF	5:00 PM - 5:30 PM	30	1	250.00
8/25/2014 - 8/31/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	400.00
8/25/2014 - 8/31/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	450.00
8/25/2014 - 8/31/2014	MTuWThF	10:35 PM - 11:35 PM	30	2	350.00
8/25/2014 - 8/31/2014	W	7:00 PM - 8:00 PM	30	1	800.00
				Total:	$19,360.00

KRQE-TV

KRQE-TV

6/23/2014 - 6/29/2014	MTuWThF	6:00 AM - 7:00 AM	30	2	200.00
6/23/2014 - 6/29/2014	MTuWThF	5:00 AM - 6:00 AM	30	2	150.00
6/23/2014 - 6/29/2014	MTuWThF	5:30 PM - 6:00 PM	30	1	350.00
6/23/2014 - 6/29/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	400.00
6/23/2014 - 6/29/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	400.00
6/23/2014 - 6/29/2014	F	8:00 PM - 9:00 PM	30	1	800.00
6/30/2014 - 7/6/2014	MTuWThF	6:00 AM - 7:00 AM	30	2	200.00
6/30/2014 - 7/6/2014	MTuWThF	5:00 AM - 6:00 AM	30	2	150.00
6/30/2014 - 7/6/2014	MTuWThF	4:30 PM - 5:00 PM	30	1	250.00
6/30/2014 - 7/6/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	400.00
6/30/2014 - 7/6/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	400.00
6/30/2014 - 7/6/2014	W	9:00 PM - 10:00 PM	30	1	600.00
6/30/2014 - 7/6/2014	M	9:00 PM - 10:00 PM	30	1	1,600.00
6/30/2014 - 7/6/2014	Sa	9:00 PM - 10:00 PM	30	1	600.00
6/30/2014 - 7/6/2014	Th	7:00 PM - 8:00 PM	30	1	2,000.00
7/7/2014 - 7/13/2014	MTuWThF	6:00 AM - 7:00 AM	30	2	200.00
7/7/2014 - 7/13/2014	MTuWThF	5:00 AM - 6:00 AM	30	2	150.00
7/7/2014 - 7/13/2014	MTuWThF	5:30 PM - 6:00 PM	30	1	350.00
7/7/2014 - 7/13/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	400.00
7/7/2014 - 7/13/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	400.00
7/7/2014 - 7/13/2014	W	8:00 PM - 9:00 PM	30	1	1,000.00
7/7/2014 - 7/13/2014	Tu	7:00 PM - 8:00 PM	30	1	2,000.00

7/14/2014 - 7/20/2014	MTuWThF	6:00 AM - 7:00 AM	30	3	300.00
7/14/2014 - 7/20/2014	MTuWThF	5:00 AM - 6:00 AM	30	2	150.00
7/14/2014 - 7/20/2014	MTuWThF	4:30 PM - 5:00 PM	30	1	250.00
7/14/2014 - 7/20/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	400.00
7/14/2014 - 7/20/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	400.00
7/14/2014 - 7/20/2014	W	9:00 PM - 10:00 PM	30	1	600.00
7/14/2014 - 7/20/2014	M	9:00 PM - 10:00 PM	30	1	1,600.00
7/14/2014 - 7/20/2014	M	8:00 PM - 9:00 PM	30	1	1,600.00
7/14/2014 - 7/20/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	500.00
8/4/2014 - 8/10/2014	MTuWThF	6:00 AM - 7:00 AM	30	3	300.00
8/4/2014 - 8/10/2014	MTuWThF	5:00 AM - 6:00 AM	30	2	150.00
8/4/2014 - 8/10/2014	MTuWThF	5:30 PM - 6:00 PM	30	1	350.00
8/4/2014 - 8/10/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	400.00
8/4/2014 - 8/10/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	400.00
8/4/2014 - 8/10/2014	W	8:00 PM - 9:00 PM	30	1	1,000.00
8/4/2014 - 8/10/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	500.00
8/11/2014 - 8/17/2014	MTuWThF	6:00 AM - 7:00 AM	30	3	300.00
8/11/2014 - 8/17/2014	MTuWThF	5:00 AM - 6:00 AM	30	2	150.00
8/11/2014 - 8/17/2014	MTuWThF	4:30 PM - 5:00 PM	30	1	250.00
8/11/2014 - 8/17/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	400.00
8/11/2014 - 8/17/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	400.00
8/18/2014 - 8/24/2014	MTuWThF	6:00 AM - 7:00 AM	30	2	200.00
8/18/2014 - 8/24/2014	MTuWThF	5:00 AM - 6:00 AM	30	2	150.00
8/18/2014 - 8/24/2014	MTuWThF	5:30 PM - 6:00 PM	30	1	350.00
8/18/2014 - 8/24/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	400.00
8/18/2014 - 8/24/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	400.00
8/18/2014 - 8/24/2014	W	9:00 PM - 10:00 PM	30	1	600.00
8/18/2014 - 8/24/2014	W	8:00 PM - 9:00 PM	30	1	1,000.00
8/18/2014 - 8/24/2014	M	9:00 PM - 10:00 PM	30	1	1,600.00
8/18/2014 - 8/24/2014	MTuWThF	10:00 PM - 10:35 PM	30	1	500.00
8/25/2014 - 8/31/2014	MTuWThF	6:00 AM - 7:00 AM	30	2	200.00
8/25/2014 - 8/31/2014	MTuWThF	5:00 AM - 6:00 AM	30	2	150.00
8/25/2014 - 8/31/2014	MTuWThF	4:30 PM - 5:00 PM	30	1	250.00
8/25/2014 - 8/31/2014	MTuWThF	6:30 PM - 7:00 PM	30	1	400.00
8/25/2014 - 8/31/2014	MTuWThF	6:00 PM - 6:30 PM	30	1	400.00
				Total:	$30,000.00
				Broadcast Order Subtotal:	$128,155.00

3 Advertising Solar TV production

Subtotal NMGRT Total

$ 45,898.50 $ 3,212.90 $

$ 82,256.49 $ 5,757.95 $

Submitted 6-24-14

Approved _____

Account Number

49,111.40 1 182315 010 E1000000 E1000031 CT 637((Fridge)

88,014.45 7-923000-924-NRTC0001-370-7185

$ 137,125.85

Celestina Blair

Voucher _____

	$128,155.00 *
Invoice Subtotal	$128,155.00
NM GRT	$8,970.85
Invoice Total	$137,125.85
Amount Due	$137,125.85

PNM Talk to us evolution example: Solar :30



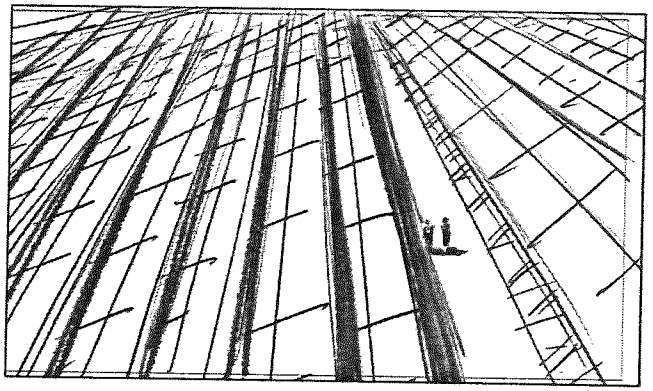
VIDEO:
OPEN ON A TIGHT SHOT OF A PNM EMPLOYEE AND A CUSTOMER WEARING HARDHATS OUTDOORS. IT'S SUNNY OUT, BUT WE DON'T GET A SENSE OF EXACTLY WHERE THEY ARE.

AUDIO:
Lisa (PNM employee): Sarah's been a PNM customer for years, but wanted to know what we were doing to help bring more solar energy to New Mexico.



VIDEO:
CUT TO A WIDER SHOT TO SEE THEY'RE WALKING THROUGH A ROW OF SOLAR PANELS.

AUDIO:
Lisa: Today, we thought we'd show her.



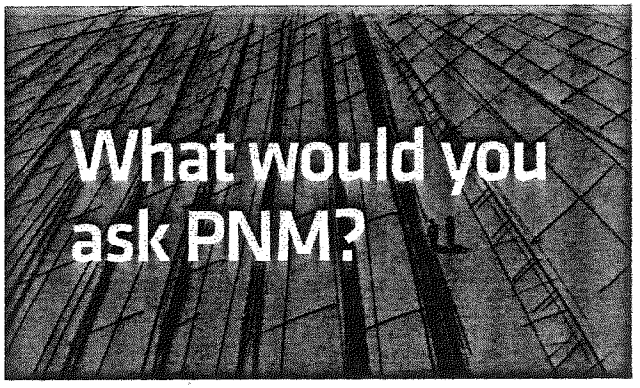
VIDEO:
CUT TO A PANORAMIC SHOT TO SEE THEY ARE IN AN OCEAN OF SOLAR PANELS.

AUDIO:
Sarah (customer): You really don't get a sense of the scale until you're out here. Each panel is like the side of a house.

PNM Talk to us evolution example: Solar :30 cont.



AUDIO:
Lisa: Speaking of houses, we currently have enough solar to power more than X thousand homes. (Covers more about how many solar panels have been installed and what it means here)



VIDEO:
THEIR INTERACTION CONTINUES THROUGHOUT THE END OF THE SPOT.

SUPER:
What would you ask PNM?



VIDEO:
PNM LOGO
SUPER: Talk to us.
PNM.COM/FB ICON/TWITTER ICON

Outages
:30

VIDEO	AUDIO
OPEN ON TIGHT SHOT OF A MAN SITTING IN A HOME KITCHEN. IT'S CLOSE TO DUSK, OR DINNER TIME. AN IPHONE IS GLOWING AS IT IS PRESSED INTO THE SIDE OF THE MAN'S FACE AS HE TALKS INTO THE PHONE.	Man: My power's out. You guys on this?
CUT TO A LINEMAN GETTING OUT OF HIS PNM TRUCK AT DUSK. IT IS CLEARLY WINDY. HE IS ON-SITE. SUPER: Employee Name, Title	Lineman: Funny you should ask (or: Absolutely). Linemen are a little like doctors. We're always on call.
CUT WIDER TO SEE THE A TEAM OF LINEMEN WORKING ON LINES BEHIND THE LINEMAN. VARIOUS B-ROLL SHOTS OF CREW AT WORK.	Whenever there's weather like this, chances are it's going to be a long night. We can't stop nature from knocking out the power. But that's why we do what we do. Whenever we have to.
PNM LOGO SUPER: Talk to us. (888) DIAL PNM PNM.com/Outage	If you have an outage, just call 888-DIAL-PNM anytime. Or you can see when the power will be back on with your smart phone or tablet at PNM dot com.

Copyright © 2013 3 Advertising LLC

Ticket #118110

Name **JENNIFER SCACCO** Date in **3/10/2014** Date needed **3/14/2014** **anytime**
Home center **7100** Mail stop **0615** Phone **(505) 241-2864** Originals **1** Copies **1**
Document title **PNM Power Camp Flyer for Teachers**

Account
7-921000-951-00000000-555-7100

Percent
100

Prints **as is**	Bond **yes**	Laminate	Ink color **color**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **as is**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions
create TEacher version. send pdf.

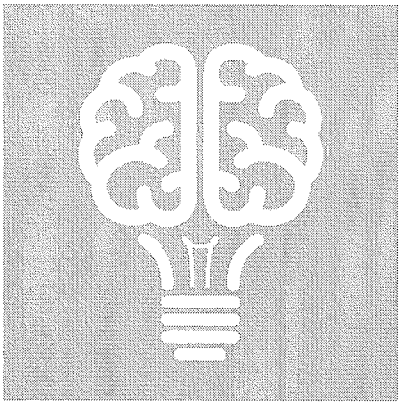
Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	2.25	35	78.75	
Load	2.25	8.5	19.13	

*Tax rate **0.07000** Tax **5.51** Request total **$103.39**

11/3/2014 1:37:18 PM

PNM Power Camp



Help teach students about the **math, science, technology** and **engineering** that powers the world.

PNM Power Camp will be offered over four weeks this summer, the weeks of June 16, June 23, July 7 and July 14.

Deadline to apply is February 28, 2014.

- Introducing a hands-on, full-day, week-long summer camp for APS and APS charter school students entering the 7th grade who are interested in and possess strong skills in math, science, and energy.
- Each week of camp can accommodate up to 40 students. (That's a 1:10 teacher-student ratio!)
- Each teacher gets to select one teen helper
- Meet PNM engineers and technical experts. Ask them questions. Learn. Enhance your future.
- Seeking Middle School Math teachers and High School Biology, Chemistry, and Physics teachers. Science teachers are encouraged to apply in teams.

- **Teacher Benefits:**
  - $1125 stipend
  - Collaborate with colleagues within discipline, across disciplines, across levels
  - Materials and supplies will be provided
- Possibly teach in your own room, depending on site selection. ***Team applications will be given priority.***

To apply, visit: http://www.aps.edu/staff/science-math-teachers-needed-for-pnm-power-camp

For more information contact:
Suzanne Johnson,
STEM Resource Teacher at
Suzanne.Johnson@aps.edu
or 872-6877

APS®
ALBUQUERQUE PUBLIC SCHOOLS

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Talk to us. PNM.com

Ticket #118111

Name **JENNIFER SCACCO** Date in **3/10/2014** Date needed **3/14/2014** **anytime**
Home center **7100** Mail stop **0615** Phone **(505) 241-2864** Originals **2** Copies **1**
Document title **PNM Power Camp APPLICATION for Students_Teachers**

Account	Percent
7-921000-951-00000000-555-7100	**100**

Prints	**two sides**	Bond	**yes**	Laminate		Ink color	**color**	Fold	**other**
Paper color	**white**	Letterhead		CD		Pad	**none**		
Page size	**as is**	Cardstock		DVD		Punch	**none**	Coil	
		Tabs				Staples	**none**	Comb	
								Clear covers	

Special instructions

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11	1	3	0.055	0.16		
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17	1	6	0.69	4.14		
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	8.5	35	297.5	
Load	8.5	8.5	72.25	

*Tax rate **0.07000** Tax **20.83** Request total **$394.88**

11/3/2014 1:37:30 PM

PNM Power Camp

STUDENT APPLICATION:

TO BE FILLED OUT AND SIGNED BY PARENT/ GUARDIAN

To qualify, students must be (please check):

- ❍ Entering the 7th or 8th grade in the 2014-2015 school year and currently attending an APS Public or APS Charter School.
- ❍ Able to attend summer camp each day of the assigned week. Transportation will not be provided.
- ❍ Have an interest in science and mathematics.
- ❍ Have at least a B average in science and/ or math, this will be verified at the "In Person" registration.

Registration fees are based on the sliding scale below:

a. No designation: $50.00 b. Reduced Lunch: $25.00 c. Free Lunch: $12.50

Payment: Pay by credit or debit card, cashier's check or money orders only - payable to APS Foundation. No cash or personal checks.

To be filled out and signed (please print) by the parent or guardian:

Student's Full Name: _____ Gender: _____

DOB: (MM/DD/YYYY) _____ Student ID: _____

T-Shirt size: ❍ Adult XS ❍ Adult Sm ❍ Adult Med ❍ Adult Lg ❍ Adult XL

Parent/ Guardian Name _____ Email Address: _____

Mailing Address: _____

Daytime Contact Number: _____ cell/work/home

Alternate Daytime Contact Number: _____ cell/work/home

Student's Current School Name: _____

Parent or Guardian Signature: _____

Date: _____

Please choose your preferred location:

- ❍ Session A: June 16 – 20, Manzano High school
- ❍ Session B: June 23 – 27, Atrisco Heritage Academy
- ❍ Session C: July 7 – 11, West Mesa High School
- ❍ Session D: July 14-18, Eldorado High school

Complete the student application accompanied by the recommendation form, page 2.

Brought to you by APS and PNM

APS® ALBUQUERQUE PUBLIC SCHOOLS

PNM®

PNM Power Camp

RECOMMENDATION:

To be completed by a teacher, coach, activity leader or mentor.

Please bring this form to "In Person" registration.

Applicant Name: _____

Applicant School: _____

Recommender Name: _____

E-mail address: _____

I am the student's _____

How long and how well have you known the applicant?

In comparison with other students you have taught or worked with, how do you rate the applicant in the following characteristics?

	Not at All		Moderate		Superior
	1	2	3	4	5
Creative Thinking					
Inquisitiveness					
Ability to work independently					
Ability to work in groups					
Communication					
Punctuality					
Organization					
Dedication					
General Attitude					

Additional Comments:

❍ Highly recommend ❍ Recommend ❍ Recommend with reservations ❍ Do not recommend

Signature: _____

Date: _____

Brought to you by APS and PNM

ALBUQUERQUE PUBLIC SCHOOLS

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Information Required Under State or Federal Law and Regulation

PNM Exhibit RL-6

Is contained in the following 120 pages

ITEM DESCRIPTION	MONTH BILLED	COST	ALLOWABLE ALLOCATION PERCENTAGE	ALLOWABLE COST	EXHIBIT PAGE NUMBER(S)
Business Wire News Release - Q2 Earnings Notice	Jul-13	$ 446	100%	$ 446	4-5 of 119
Business Wire News Release - Common Stock Dividend	Jul-13	$ 446	100%	$ 446	6-7 of 119
Annual Meeting Expenses	Jul-13	$ 590	100%	$ 590	8-10 of 119
Business Wire News Release - Investor Meetings	Jul-13	$ 633	100%	$ 633	11 of 119
Computershare - Shareholder mailings	Jul-13	$ 5,811	100%	$ 5,811	12 of 119
Shareholder.com - Quarterly Subscription Fees	Jul-13	$ 22,654	100%	$ 22,654	13-14 of 119
Underground Notice Bill Insert	Jul-13	$ 2,811	100%	$ 2,811	15-17 of 119
Business Wire News Release - Common Stock Dividend	Aug-13	$ 446	100%	$ 446	18 of 119
Business Wire News Release - Q2 Earnings Results	Aug-13	$ 1,849	100%	$ 1,849	19-20 of 119
Business Wire News Release - Common Stock Dividend	Sep-13	$ 446	100%	$ 446	21-22 of 119
Business Wire News Release - Preferred Stock Dividend	Sep-13	$ 446	100%	$ 446	23-24 of 119
Business Wire News Release - San Juan Generating Station	Sep-13	$ 633	100%	$ 633	25-27 of 119
Shareholder.com - Webcast	Sep-13	$ 1,487	100%	$ 1,487	27-28 of 119
Computershare - Shareholder mailings	Sep-13	$ 3,898	100%	$ 3,898	29-30 of 119
Computershare - Shareholder mailings	Sep-13	$ 4,556	100%	$ 4,556	31-32 of 119
Business Wire News Release - Investor Meetings	Oct-13	$ 633	100%	$ 633	33-34 of 119
Business Wire News Release - Conference Presentation	Oct-13	$ 727	100%	$ 727	35-36 of 119
Business Wire News Release - Q3 Earnings Notice	Nov-13	$ 446	100%	$ 446	37-38 of 119
Business Wire News Release - Investor Meetings	Nov-13	$ 633	100%	$ 633	39-40 of 119
Business Wire News Release - Q3 Earnings Results	Nov-13	$ 1,849	100%	$ 1,849	41-42 of 119
Computershare - Shareholder mailings	Nov-13	$ 4,119	100%	$ 4,119	43-44 of 119
Shareholder.com - Quarterly Subscription Fees	Nov-13	$ 9,306	100%	$ 9,306	45-46 of 119
Business Wire News Release - Earnings Guidance	Dec-13	$ 446	100%	$ 446	47-48 of 119
Business Wire News Release - Preferred Stock Dividend	Dec-13	$ 446	100%	$ 446	49-50 of 119
Business Wire News Release - Earnings Guidance	Dec-13	$ 914	100%	$ 914	51-52 of 119
Computershare - Shareholder mailings	Dec-13	$ 3,445	100%	$ 3,445	53-54 of 119
Business Wire News Release - San Juan Generating Station	Jan-14	$ 820	100%	$ 820	55-56 of 119
Shareholder.com - Webcast	Jan-14	$ 1,379	100%	$ 1,379	57-58 of 119
Computershare - Shareholder mailings	Jan-14	$ 4,447	100%	$ 4,447	59-60 of 119
Computershare - Shareholder mailings	Jan-14	$ 7,808	100%	$ 7,808	61-62 of 119
Subtotal		$ 84,573		$ 84,573	

ITEM DESCRIPTION	MONTH BILLED	COST	ALLOWABLE ALLOCATION PERCENTAGE	ALLOWABLE COST	EXHIBIT PAGE NUMBER(S)
Georgeson - Proxy Solicitor/ Annual Meeting Vote Tabulation	Jan-14	$ 8,500	100%	$ 8,500	63 of 119
Shareholder.com - Quarterly Subscription Fees	Jan-14	$ 25,131	100%	$ 25,131	64-66 of 119
Business Wire News Release - Q4 Earnings Notice	Feb-14	$ 478	100%	$ 478	67-68 of 119
New York Stock Exchange - Annual Fee	Feb-14	$ 74,078	100%	$ 74,078	69-70 of 119
Business Wire News Release - Preferred Stock Dividend	Mar-14	$ 478	100%	$ 478	71-72 of 119
Business Wire News Release - Common Stock Dividend	Mar-14	$ 478	100%	$ 478	73-74 of 119
Shareholder.com - Webcast	Mar-14	$ 642	100%	$ 642	75-76 of 119
Business Wire News Release - Investor Meetings	Mar-14	$ 690	100%	$ 690	77-78 of 119
Business Wire News Release - Year End Results	Mar-14	$ 2,178	100%	$ 2,178	79-80 of 119
Computershare - Shareholder mailings	Mar-14	$ 3,776	100%	$ 3,776	81-82 of 119
Mediant - Proxy Mailing	Apr-14	$ 357	100%	$ 357	83-84 of 119
Business Wire News Release - Q1 Earnings Notice	Apr-14	$ 478	100%	$ 478	85-86 of 119
Business Wire News Release - Investor Meetings	Apr-14	$ 690	100%	$ 690	87-88 of 119
Business Wire News Release - Investor Meetings	Apr-14	$ 690	100%	$ 690	89-90 of 119
Business Wire News Release - Investor Meetings	Apr-14	$ 690	100%	$ 690	91-92 of 119
RR Donnelley - Shareholder Letter	Apr-14	$ 1,715	100%	$ 1,715	93-95 of 119
Computershare - Shareholder mailings	Apr-14	$ 6,344	100%	$ 6,344	96-97 of 119
Computershare - Shareholder mailings	Apr-14	$ 7,143	100%	$ 7,143	98-99 of 119
RR Donnelley - 10K Printing	Apr-14	$ 7,428	100%	$ 7,428	100-102 of 119
Shareholder.com - Quarterly Subscription Fees	Apr-14	$ 23,766	100%	$ 23,766	103-105 of 119
Business Wire News Release - Q1 Results	May-14	$ 1,965	100%	$ 1,965	106-107 of 119
Broadridge - Proxy Distribution	May-14	$ 13,878	100%	$ 13,878	108-109 of 119
Broadridge - Proxy Distribution	May-14	$ 27,270	100%	$ 27,270	110 of 119
Ice Systems - Annual Meeting Materials	May-14	$ 324	100%	$ 324	111 of 119
Mediant Communications - Annual Meeting Tabulation	May-14	$ 68	100%	$ 68	112 of 119
Mediant Communications - Annual Meeting Tabulation	May-14	$ 598	100%	$ 598	113 of 119
Business Wire News Release - Preferred Stock Dividend	Jun-14	$ 478	100%	$ 478	114-115 of 119
Business Wire News Release - Investor Meetings	Jun-14	$ 690	100%	$ 690	116-117 of 119
Advanced Presentation Systems - Annual Meeting Webcast	Jun-14	$ 1,248	100%	$ 1,248	118 of 119
Georgeson - Proxy Solicitor/ Annual Meeting Vote Tabulation	Jun-14	$ 3,795	100%	$ 3,795	119 of 119
Subtotal		$ 216,040		$ 216,040	
PNM Exhibit RL-6 "INFORMATION REQUIRED UNDER STATE OR FEDERAL LAW AND REGULATION"		**$ 300,612**		**$ 300,612**	**RL-6, 1 - 119**

Business Wire
A Berkshire Hathaway Company
Taxpayer I.D.# 20-4146409

Business Wire, Inc
Phone # 415.986.4422
Taxpayer I.D. # 20-4146409
www.businesswire.com

INVOICE NO. 4274904 DATE 26-JUL-13 Page 1

AUG 6 PM 12:48

DUE FROM: PNM RESOURCES INC
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

P.O. NO.

WORD COUNT: 239

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources to Announce Second Quarter 2013 Earnings on Aug. 2

US: Business Wire Regional-Great Southwest		425.00
Global-Mobile-Social-Measurable Apps		85.00
Price adjustment per agreement		-63.75
	TOTAL:	446.25

Included as appropriate: NX Network - News Media & Reporters + Disclosure + Financial Systems + SEO/EON + Search Engines & Web Sites + Trades + Consumers + Social Media & RSS + Analytics

To view story copy, please enter the following URL into your Internet Browser:
http://www.businesswire.com/news/home/20130726005078/en

9/6/13
7-7-923080-941-370-7008

REQ: JIMMIE BLOTTER VIA ACH

All amounts shown in US Dollars
PNM Resources Analysts Jimmie Blotter, 505-241-2227 Media Pahl Shipley, 505-241-2782

TERMS - PAYMENT DUE UPON RECEIPT

SERVICE CAN BE SUSPENDED FOR OVERDUE ACCOUNTS. TERMS ARE PAYMENT DUE ON RECEIPT AND CHARGES BECOME OVERDUE AFTER 30 DAYS. IF THIS INVOICE IS TURNED OVER FOR COLLECTION, DEBTOR WILL BE CHARGED FOR ALL COLLECTION COSTS, COURT COSTS AND ATTORNEY'S FEES.

PLEASE DETACH AND RETURN THIS STUB WITH PAYMENT

Business Wire
A Berkshire Hathaway Company
Business Wire, Inc.
415 986-4422

REMIT TO: Business Wire, Inc
Department 34182
P.O. Box 39000
San Francisco, CA 94139

AMOUNT ENCLOSED

U.S. DOLLARS ONLY

All amounts shown in US Dollars

PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905 00446
ALBUQUERQUE, NM 87158-0001

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Invoices must be paid in US dollars.
ELECTRONIC PAYMENT INFORMATION:
Bank Name: Wells Fargo
Acct Name: Business Wire, Inc.
Acct #: 4121551816
Routing #: 121000248
Swift Code: WFBIUS6S

21672763 4274904 20130726 0000004462

PNM Resources

July 26, 2013

PNM Resources to Announce Second Quarter 2013 Earnings on Aug. 2

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- PNM Resources (NYSE: PNM) will announce financial results for the second quarter of 2013 prior to the market opening on **Friday, August 2, 2013**. The earnings news release will be issued at 8:30 a.m. Eastern and also will be posted on the company's website at www.PNMResources.com.

Management will host a live conference call and webcast that morning at **11 a.m. Eastern** to discuss financial results and provide other company updates.

Investors and analysts can participate in the live conference call by dialing (877) 377-7098 or (631) 291-4547 five to 10 minutes prior to the event and referencing "the PNM Resources second quarter conference call." A telephone replay will be available at 2 p.m. Eastern until midnight August 16 by dialing (855) 859-2056 or (404) 537-3406 and using confirmation code 15105676. Supporting material for PNM Resources' earnings announcements can be viewed and downloaded at http://www.pnmresources.com/investors/results.cfm.

Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2012 consolidated operating revenues of $1.3 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,538 megawatts of generation capacity and serves electricity to more than 738,000 homes and businesses in New Mexico and Texas. For more information, visit the company's website at www.PNMResources.com.

PNM Resources
Analysts
Jimmie Blotter, 505-241-2227
Media
Pahl Shipley, 505-241-2782

Source: PNM Resources

News Provided by Acquire Media

Business Wire
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www.businesswire.com

INVOICE NO. 4270146

DATE 16-JUL-13

JUL 25 PM 2:47

DUE FROM: PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

P.O. NO.

WORD COUNT: 214

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources Board Declares Quarterly Common Stock Dividend

US: Business Wire Regional-Great Southwest		425.00
Global-Mobile-Social-Measurable Apps		85.00
Price adjustment per agreement		-63.75
	TOTAL:	446.25

Included as appropriate: NX Network - News Media & Reporters + Disclosure + Financial Systems + SEO/EON + Search Engines & Web Sites + Trades + Consumers + Social Media & RSS + Analytics

To view story copy, please enter the following URL into your Internet Browser:
http://www.businesswire.com/news/home/20130716006607/en

7/26/13
REQ: Jimmie Blotter
VIA ACH
7-7-923000-
941-370-7008

All amounts shown in US Dollars
PNM Resources Analysts Jimmie Blotter, 505-241-2227 Media Pahl Shipley, 505-241-2782

TERMS - PAYMENT DUE UPON RECEIPT

SERVICE CAN BE SUSPENDED FOR OVERDUE ACCOUNTS. TERMS ARE PAYMENT DUE ON RECEIPT AND CHARGES BECOME OVERDUE AFTER 30 DAYS. IF THIS INVOICE IS TURNED OVER FOR COLLECTION, DEBTOR WILL BE CHARGED FOR ALL COLLECTION COSTS, COURT COSTS AND ATTORNEY'S FEES.

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Business Wire
A Berkshire Hathaway Company
Business Wire, Inc
415 986-4422

REMIT TO: Business Wire, Inc
Department 34182
P.O. Box 39000
San Francisco, CA 94139

AMOUNT ENCLOSED

U.S. DOLLARS ONLY

All amounts shown in US Dollars

PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905 00521
ALBUQUERQUE, NM 87158-0001

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Invoices must be paid in US dollars.
ELECTRONIC PAYMENT INFORMATION:
Bank Name: Wells Fargo
Acct Name: Business Wire, Inc.
Acct #: 4121551816
Routing #: 121000248
Swift Code: WFBIUS6S

21172713 4270146 20130716 0000004462

PNM Resources

July 16, 2013

PNM Resources Board Declares Quarterly Common Stock Dividend

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- The Board of Directors of PNM Resources (NYSE: PNM) today declared the regular quarterly dividend of $0.165 per share on its common stock, which has an indicated annual rate of $0.66 per share. The dividend is payable August 15, 2013, to shareholders of record at the close of business August 2, 2013.

E-MAIL ALERTS, RSS FEEDS AVAILABLE

PNM Resources encourages analysts, investors and other interested parties to visit www.PNMResources.com and register to automatically receive company financial information by e-mail or RSS feeds. Once registered, participants can choose from a menu to automatically receive requested information, including news releases, notices of webcasts and filings with the U.S. Securities and Exchange Commission. Participants can unsubscribe at any time and will not receive information that was not requested.

Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2012 consolidated operating revenues of $1.3 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,538 megawatts of generation capacity and serves electricity to more than 738,000 homes and businesses in New Mexico and Texas. For more information, visit the company's website at www.PNMResources.com.

PNM Resources
Analysts
Jimmie Blotter, 505-241-2227
Media
Pahl Shipley, 505-241-2782

Source: PNM Resources

News Provided by Acquire Media

8-921000-999-N280000-324-8998 ~~647.47~~
7-923000-948-N262000-370-7008 ~~589.94~~

Broadridge®

INVOICE

REMITTANCE ADDRESS	
Wire Transfers - BANK OF AMERICA, New York, NY FED ABA #: 026 009 593 ACH ABA #: 021 200 339 ACCOUNT #: 000 189 000 775 SWIFT CODE: BOFAUS3N *Email your remittance details to: remittance@broadridge.com*	Mail to - BROADRIDGE ICS P.O. BOX 416423 BOSTON, MA 02241-6423

SERVICE INQUIRIES (631) - 254-7067
BILLING INQUIRIES (631) - 254-7422

INVOICE TERMS: NET 30 DAYS

BROADRIDGE INCURRED THE FOLLOWING EXPENSES PROCESSING
8,865 VOTE RETURNS FOR THE **ANNUAL MEETING**
OF
PNM RESOURCES, INC.

JOB INFORMATION

JOB #	P35417
INVOICE DATE	05/30/13
CUSIP NUMBER	69349H
INVOICE#	550144
INVOICE DUE DATE	06/30/13
JOB MAIL DATE	04/03/13
PO#	N/A

BROADRIDGE ACTS ON BEHALF OF CERTAIN BROKERS/NOMINEES TO DISTRIBUTE PROXIES, QUARTERLY REPORTS AND OTHER COMMUNICATIONS FROM CORPORATE ISSUERS (INCLUDING "OPPOSITION" PARTIES) TO THEIR SHAREOWNERS. THIS INVOICE IS CALCULATED AT RATES PRESCRIBED BY THE NEW YORK STOCK EXCHANGE. PLEASE NOTE, OUR SERVICES HAVE LIKELY BEEN COORDINATED WITH YOUR SHAREOWNER RELATIONS DEPARTMENT OR YOUR CORPORATE SECRETARY. DIRECT QUESTIONS REGARDING THIS INVOICE TO BROADRIDGE BILLING DEPARTMENT AT THE ABOVE TELEPHONE NUMBER. BROADRIDGE IS LOCATED AT 51 MERCEDES WAY, EDGEWOOD,NY, 11717

RETURN VOTE CHARGES

ITEM	ITEM CHARGE	QUANTITY	TOTAL CHARGES
INTERNET	.098	2,316	226.97
TELEPHONE	.180	256	46.08
MAIL	.473	1,094	517.47
PROXY EDGE	.060	5,198	311.88
RTA	N/C	1	.00

FULFILLMENT CHARGES

POSTAGE	3.146	41	128.97
ENVELOPE	.042	41	1.73
FORM	.032	41	1.32
BRE	.019	40	.77

PNM RESOURCES, INC.
414 SILVER AVENUE SW
ALBUQUERQUE, NM 87102
ATTN:CATHY MARTINEZ

SUB TOTAL	1,235.19
CREDITS	( )
SALES TAX DUE	1.19
TOTAL DUE US$	1,236.38

SEE EXPLANATIONS ON THE BACK OF THIS PAGE.

Past due accounts subject to a 1 ‰% finance charge per month.

NOTE: Invoice includes all votes returned through the period ending two weeks after the meeting date.

Broadridge®

VIA ACH

REMITTANCE:

Mail to - BROADRIDGE ICS
P.O. BOX 416423
BOSTON, MA 02241-6423
Wire Transfers - BANK OF AMERICA, New York, NY
FED ABA #: 026 009 593 ACH ABA #: 021 200 339
ACCOUNT #: 000 189 000 775
SWIFT CODE: BOFAUS3N

TERMS: NET 30 DAYS

CUSIP NUMBER	JOB #	INVOICE #	INVOICE DATE	DUE DATE
69349H	P35417	550144	05/30/13	06/30/13

Invoice Total - US$ 1,236.38

ISSUER NAME PNM RESOURCES, INC.

AMOUNT ENCLOSED

Please return this portion with your payment in US dollars.
Include your cusip number on your check made payable to:

BROADRIDGE

BRTINV

55555 0000000 060903040918 26030541701 053013 100000123638 6

Broadridge®

INVOICE NUMBER : 550144
JOB NUMBER : P35417

S A L E S T A X I N F O R M A T I O N S H E E T

STATE	TAX	STATE	TAX
ARIZONA	.02	INDIANA	.01
MASSACHUSETTS	.02	MINNESOTA	.01
NEW JERSEY	.59	OHIO	.18
PENNSYLVANIA	.16	TEXAS	.03
WASHINGTON	.01	WEST VIRGINIA	.16

The following are descriptions of the charges most commonly invoiced. Written billing inquiries should be addressed to: Billing Department, Broadridge Financial Solutions, Inc., 51 Mercedes Way, Edgewood, NY 11717. You may also call the Billing Department at (631) 254-7422.

THE FOLLOWING FEES RELATE TO BENEFICIAL PROCESSING ONLY AND ARE NOT INTENDED TO REPRESENT CONTRACTUAL FEES FOR REGISTERED PROCESSING

PROCESSING FEE: As set forth in the New York Stock Exchange (NYSE) Rules 451 and 465 for its member firms and other self regulatory organizations who follow NYSE guidelines, this fee includes processing related to obtaining all beneficial shareowner records, producing material requests, receiving materials to be mailed, coordinating the timing and method of mailing/delivery of such materials, mailing material tabulating votes and issuing vote reports (if appropriate, as set forth by the NYSE) for your beneficial shareowners whose shares are held in accounts with banks or brokers represented by Broadridge Communications that include voting (e.g. proxies, etc.) are billed as follows: for each shareowner position passed to Broadridge from our bank or broker clients, $.40 for non-contested proxy mailings, $.40 for follow-up non-contested proxy mailings, and $1.00 for contested proxy mailings. Communications that do not require voting (e.g. Quarterly Reports) are billed at $.15 for each shareowner position. These fees are no charged for underlying positions identified as non-billable by nominees and there is no processing fee charged for copies of material sent to the issuer.

NOMINEE UNIT FEE: As set forth by the NYSE, for proxies up to 199,999 shareowner positions processed, the fee will be $.10 per position. For shareowner positions processed of 200,000 and above, the fee wil be $.05 per position.

INTERMEDIARY NOMINEE COORDINATION FEE: As set forth by the NYSE, this fee relates to the coordination and consolidation of several processes on behalf of multiple nominees. This coordination results in a single search card, a single material request, a single record date confirmation, one shipment of material, greater occurrence of postage discounts, consolidated vote reporting (in time frames set forth by the NYSE and issuance of one consolidated invoice. The fee charged is $20 per nominee.

PREPAID POSTAGE: Prepaid postage is an estimated amount, based on information known at the time. Depending on the mailing instructions from the issuer, the estimate is based on either First Class or Standard USPS rates as they relate to the weight of the material to be mailed. Prepaid postage is to be received before the mailing occurs to offset actual postage expense. Prepaid postage will be applied to the invoice wher the job bills and any overpayment will be returned to the issuer in a timely manner.

POSTAGE (OUTBOUND): (Canada, Domestic, Foreign, Priority, Standard, BPM, etc.). These charges represent rates established by the United States Postal Service (USPS) for the size and class of packages mailed. The number of pieces mailed may be less than the number of accounts passed to us from bank or broker clients: (i) if our clients ask us to suppress mailing to some investor accounts; (ii) if we do not receive sufficient material from you or your agent; (iii) if we transmit the material electronically; or (iv) if we combine material for multiple shareowners or accounts into one envelope. Broadridge will use alternatives to the postal service such as UPS Mail Innovations (UPSMI) if such alternatives provide equal or greater assurance of timely delivery. Further, at the expense of Broadridge, presort services may be employed to minimize postal service processing and therefore achieve postal discounts, provided that such presort services do not delay delivery. Broadridge passes through to the issuer a portion, based on job size, of the posta discounts realized by the use of alternative delivery or presort services, in accordance with the guidelines of the NYSE.

EXPRESS DELIVERY: This charge represents Broadridge's charge for express delivery of packages via express delivery services (e.g. Federal Express, United Parcel Service, Airborne, etc.). Broadridge will only use and charge for this service when expressly requested. Through volume purchase arrangements, Broadridge is usually able to purchase these services at a cost that is lower than an individual issuer could purchase on its own. Broadridge passes through to the issuer a portion, based on job size, of the postal discounts realized by the use of alternative delivery or presort services, in accordance with the guidelines o the NYSE.

BULK PROCESSING FEE: Represents processing costs incurred by Broadridge to prepare mail for Standard or Bound Printed Matter (BPM) postage. Standard and BPM postage is used only when expressly requested.

ENVELOPES AND FORMS: This represents Broadridge's cost for the type and quantity of envelopes and forms used to process your mailing. Typically, a proxy mailing will include a voting instruction form (Broadridge's version of an issuer proxy card), an outbound envelope and a business reply envelope (for vote returns). An interim mailing will typically include a name and address form and an outbound envelope.

VOTING FACSIMILE: Represents a charge to provide faxing of voting reports to you or your designee.

VOTE RETURNS: This charge includes all votes received through the period ending two weeks after the meeting date. Votes received by mail are charged at the lowest available cost from the USPS, and Broadridge passes along any available discounts (e.g. BRMAS). Votes received via touch-tone telephone are charged at the lesser of $.18 or Broadridge's cost. Votes received through ProxyEdge or through the internet are charged at Broadridge's cost.

PAPER AND POSTAGE ELIMINATION FEE: This fee is charged for each instance in which a mailing to a beneficial shareowner is eliminated as a result of combining multiple accounts into one distribution Managed Account Processing, Electronic Account Processing (ProxyEdge), Consolidation, and Householding combine multiple accounts into one distribution. In addition, E-mail distribution to consenting shareowners also results in elimination of a mailing to those shareowners. As set forth by the NYSE, proxy distributions for issuers with up to 199,999 beneficial positions will incur a fee of $.50 per elimination, and for issuers with 200,000 or more beneficial positions the fee will be $.25 per elimination. Eliminations for non-proxy distributions will be $.10 for all issuers. Broadridge does not charge for mailings eliminated in instances where the underlying accounts are designated as non-billable by nominees.

DIRECT COMMUNICATIONS (BENEFICIAL OWNERSHIP INFORMATION) SERVICES

PROCESSING FEE: As set forth by the NYSE, a fee of $.065 per name of non-objecting beneficial owner is paid to banks and broker/nominees to cover their cost of transmitting non-objecting beneficial owne (NOBO) data to Broadridge.

CONDUIT FEE: Fee charged by Broadridge as the intermediary between the issuer and our bank and broker nominee clients.

Positions	Fee
100,001 and over	$ .04 per position
10,001 - 100,000	$ .05 per position
1,001 - 10,000	$ .10 per position
Under 1,001	$100.00 minimum per job

DELIVERY: Represents amounts charged by Broadridge for distributing NOBO media.

MEDIA: Represents amounts charged by Broadridge for providing the requested media, which contains a listing of NOBO data.

NOTICE AND ACCESS PROCESSING FEE: This fee relates to new services Broadridge must provide its bank and broker clients to support an issuer's adoption of the SEC Notice and Access rule for beneficia shareowners. Services provided by Broadridge to its clients to accommodate Notice and Access include creation of the "notice", access to a standard landing page and shareowner portal, an Internet link allowing shareholders to view material, standard vote options, on-demand shareowner fulfillment and all related data processing.

ANCILLARY SERVICES: These fees relate to the issuer having chosen Broadridge to provide certain services. Ancillary Services provided by Broadridge to the issuer may include: Electronic Document Conversion, Web Hosting, Inventory Management, the development of a Custom Landing Page & Shareowner Portal and Virtual Shareholder Meeting.

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Taxpayer I.D.# 20-4146409

Business Wire, Inc
Phone # 415.986.4422
Taxpayer I.D.# 20-4146409
www.businesswire.com

INVOICE NO. 42625236
DATE 25-JUN-13
Page 1

JUL 8 AM 10:26

DUE FROM: PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

P.O. NO.

WORD COUNT: 556

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources Management to Meet with Investors

US: Business Wire Regional-Great Southwest	645.00
Global-Mobile-Social-Measurable Apps	85.00
Price adjustment per agreement	-96.75
TOTAL:	633.25

Included as appropriate: NX Network - News Media & Reporters + Disclosure + Financial Systems + SEO/EON + Search Engines & Web Sites + Trades + Consumers + Social Media & RSS + Analytics

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7/8/13
00007-007-923000-941-370-7008

VIA ACH

REQ: JIMMIE BLOTTER

All amounts shown in US Dollars
PNM Resources Analysts Jimmie Blotter, 505-241-2227 Media Pahl Shipley, 505-241-2782

TERMS - PAYMENT DUE UPON RECEIPT

SERVICE CAN BE SUSPENDED FOR OVERDUE ACCOUNTS. TERMS ARE PAYMENT DUE ON RECEIPT AND CHARGES BECOME OVERDUE AFTER 30 DAYS. IF THIS INVOICE IS TURNED OVER FOR COLLECTION, DEBTOR WILL BE CHARGED FOR ALL COLLECTION COSTS, COURT COSTS AND ATTORNEY'S FEES.

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A Berkshire Hathaway Company
Business Wire, Inc.
415 986-4422
Taxpayer I.D.# 20-4146409

REMIT TO: Business Wire, Inc
Department 34182
P.O. Box 39000
San Francisco, CA 94139

AMOUNT ENCLOSED

US DOLLARS ONLY

All amounts shown in US Dollars

PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905 00456
ALBUQUERQUE, NM 87158-0001

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ELECTRONIC PAYMENT INFORMATION:
Bank Name: Wells Fargo
Acct Name: Business Wire, Inc.
Acct #: 4121551816
Routing #: 121000248
Swift Code: WFBIUS6S

21172713 42625236 20130625 0000006332

V 7-923000-948-1262000-370-7008 - $5,811.09
8-921000-999-1280000-324-8998 - $2,868.86

Requestor: Jimmie Blotter

Computershare

Investor Services
Computershare Inc.
Dept CH 16934
Palatine, IL 60055-9228
Corporate Office 1-800-652-9154
www.computershare.com

PNM RESOURCES, INC.
Investor Services
Alvarado Square
MS 2602
Albuquerque, NM 87158

Relationship Manager Ann Peters
Telephone +1 214 4593213
Reference Number

Account Number	PNM01		**Invoice Date**	07 June 2013
Invoice Number	US_CSSM538918		**Due Date**	07 July 2013

Services and expenses for the period of May 2013

Maintenance	**Holders**	**Annual Rate**	**Amount**
Stock Transfer Administration Fee			$2,275.00
Active Accounts	11,802		
Inactive Accounts	8,000		
Inactive Accounts	209	$1.00	$17.42

Transactions	**Quantity**	**Rate**	**Amount**
EFT- Rejected Items	3	$6.00	$18.00

2

Shareholder.com
A NASDAQ COMPANY

NASDAQ OMX | Corporate Solutions

JUL 26 AM 11

Invoice Date	Account Number	Invoice Number	Payment Terms	Amount Due
07/24/2013	900002758	0713SHAR464536	NET30	$22,653.75 USD

PNM RESOURCES, INC.
ATTENTION TO: JIMMIE BLOTTER
ALVARADO SQUARE
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE NM 87158

Amount Enclosed
$_____

Please make checks payable to
Shareholder.com
c/o Wells Fargo Bank
Lockbox 30200
P.O. Box 8500
Philadelphia, PA 19178-0200

Overnight payments should be sent to
Wells Fargo Bank
Shareholder.com
401 Market Street / Lockbox #30200
Philadelphia, PA 19106

(PLEASE DETACH REMITTANCE ADVICE ABOVE AND SEND IT WITH YOUR PAYMENT)

Wire Originator to Pay All Bank Fees
Please send Wires and ACH payments to:
Bank Name: Wells Fargo Bank, N.A. SWIFT # WFBIUS6S
Account #: 2000031405177
ABA#121000248 Bank Address: San Francisco, CA 94101
Beneficiary: The Nasdaq OMX Group, Inc.
For Further Credit to : Shareholder.com
OBI: *Please include your invoice number, and if paying multiple invoices, please separate your invoice numbers with a comma*

7/26/13
7-923000-941-0-370-700
REQ: JIMMIE BLOTTER
VIA ACH

ALL FEES ARE PAYABLE IN USD

NOTE: THE TURNOVER TAX ON THIS INVOICE MUST BE PAID BY THE USER HIMSELF TO THE COMPETENT TAX OFFICE.

For questions regarding this invoice, please email to finance@shareholder.com or call Toll-Free: 800-990-6397 or fax 978-897-3739.

Your invoice for Shareholder fees is attached.

To make changes or update the recipients of this email going forward, please send the following information to ndqbilling@nasdaqomx.com:
a) billing account number(s) for which the request applies
b) the email address to add (up to 3) / or delete
c) your name and phone number
Note: Our preference is email delivery ONLY.

All legal correspondence must be directed to: Nasdaq Office of General Counsel, 805 King Farm Boulevard, Rockville, MD 20850.

Invoice Details
Shareholder Customer Identifier: PNM
Shareholder Account ID: ABEA-1XBLHP

Product	Item	Period Covered	Quantity	Description	Rate	Amount
CorporateIntelligence						
	Corporate Market Intelligence - Bank Listing: Subscription Fee	7/1/13-9/30/13		BankFee: July - September	$1,287.50	$1,287.50 USD
	Corporate Market Intelligence: Subscription Fee	7/1/13-9/30/13		PMI: July - September	$11,587.50	$11,587.50 USD
	CorporateIntelligence Subtotal					**$12,875.00 USD**
SimplifySuite						
	SynchronizedSuite with Res. & Est.: Subscription Fee	7/1/13-9/30/13		Quarterly Discount on Subscription Fee	($1,320.00)	($1,320.00) USD
	SynchronizedSuite with Res. & Est.: Subscription Fee	7/1/13-9/30/13		Research & Estimates: July - September	$10,316.25	$10,316.25 USD
	SimplifySuite Subtotal					**$8,996.25 USD**

Shareholder.com
A NASDAQ COMPANY

NASDAQ OMX | Corporate Solutions

Invoice Date	Account Number	Invoice Number	Payment Terms	Amount Due
07/24/2013	900002758	0713SHAR464536	NET30	$22,653.75 USD

Product	Item	Period Covered	Quantity	Description	Rate	Amount
WebCenter						
	Hosting: Dynamic Report / Downloadable File	6/1/13-6/30/13	1			$210.00 USD
	Hosting: Limited	6/1/13-6/30/13	2			$100.00 USD
	WebCenter: Subscription Fee	7/1/13-9/30/13		Quarterly Subscription Fee:Corporate Website	$472.50	$472.50 USD
	WebCenter Subtotal					**$782.50 USD**
Total						**$22,653.75 USD**

End of Invoice-Shareholder

Starline Printing
P.O. Box 1045 Albuquerque, NM 87103
Tel (505) 345-8900 Fax (505) 344-9763

00118241

INVOICE

PUBLIC SERVICE COMPANY OF NM
ATTN: DEAN SCHACHTNER
ALVARADO SQUARE
ALBUQUERQUE NM 87158

COPY

Invoice: 26579
Invoice Date: 7/25/2013
Order Date: 7/15/2013
Job Number: 34816
Customer Number: 1045
Salesperson: Donna Greene
Purchase Order Number:

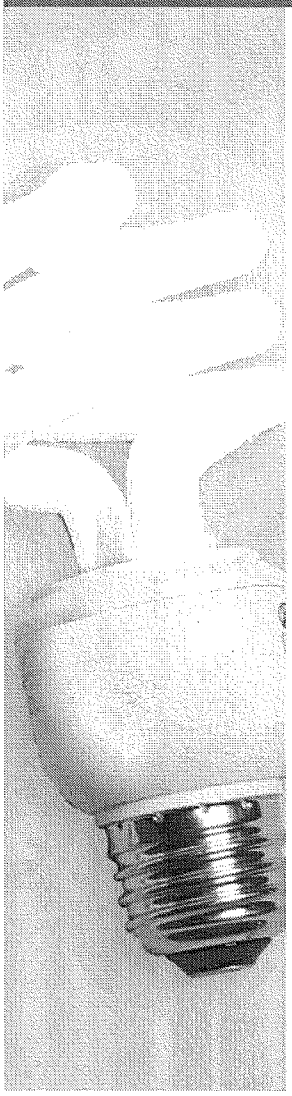
Quantity	Description	Price
250,000	IMPORTANT INFORMATION BILL INSERT ABQ UndergRound RateRider Bill Insert 7-921000-942-NRTC0001-555.7185	2,627.00
	Net Sales:	2,627.00
	Tax:	183.89
	Invoice Total:	2,810.89

We Appreciate You!!

Terms: Net 30 Days

COPY

IMPORTANT



information about an electric fee that appears on your PNM bill this month.

PNM®

Dear Albuquerque Electric Customer,

Growth in Albuquerque requires that an electric distribution line be installed to continue to provide reliable service to you. PNM normally installs electric distribution lines above ground, but the City of Albuquerque requires that this new electric distribution be placed under-ground. Underground installation is about twice as expensive as above-ground. Where utility lines are placed underground only for cosmetic reasons, and not because of health or safety concerns, New Mexico law requires the community receiving the benefit to pay the added cost of placing the lines underground. As a result, an additional charge titled "2012 ABQ UG Project Rider" will appear on bills in the City of Albuquerque beginning with August 2013 and continuing through December 2013. We hope this explanation fully answers any questions you may have about the new charge on your bill. Please call PNM at 1-888-DIAL-PNM (888-342-5766) if you have additional questions about this item.

This notice does not affect customers outside city limits.



Business Wire
A Berkshire Hathaway Company

Business Wire, Inc
Phone # 415.986.4422
Taxpayer I.D. # 20-4146409
www.businesswire.com

INVOICE NO. 4270146
DATE 16-JUL-13
Page 1

JUL 26 PM 2:47

DUE FROM: PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

P.O. NO.

WORD COUNT: 214

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources Board Declares Quarterly Common Stock Dividend

US: Business Wire Regional-Great Southwest		425.00
Global-Mobile-Social-Measurable Apps		85.00
Price adjustment per agreement		-63.75
	TOTAL:	446.25

Included as appropriate: NX Network - News Media & Reporters + Disclosure + Financial Systems + SEO/EON + Search Engines & Web Sites + Trades + Consumers + Social Media & RSS + Analytics

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7/26/13
REQ: JIMMIE BLOTTER 7-7-923000 -
VIA ACH 941-370-7008

All amounts shown in US Dollars
PNM Resources Analysts Jimmie Blotter, 505-241-2227 Media Pahl Shipley, 505-241-2782

TERMS - PAYMENT DUE UPON RECEIPT

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Business Wire, Inc.
415 986-4422

REMIT TO: Business Wire, Inc
Department 34182
P.O. Box 39000
San Francisco, CA 94139

AMOUNT ENCLOSED

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JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905 00521
ALBUQUERQUE, NM 87158-0001

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Swift Code: WFBIUS6S

21172713 4270146 20130716 0000004462

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Business Wire, Inc
Phone # 415.986.4422
Taxpayer I.D.# 20-4146409
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INVOICE NO. 4278116 | DATE 02-AUG-13 | Page 1

DUE FROM: PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

P.O. NO.

AUG 15 AM 11:27

WORD COUNT: 1,901

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources Reports Solid Second Quarter Results

US: Business Wire Regional-Great Southwest	2,075.00
Global-Mobile-Social-Measurable Apps	85.00
Price adjustment per agreement	-311.25
TOTAL:	1,848.75

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8/15/13
7-7-923000-941-370-7008
REQ: JIMMIE BLOTTER VIA ACH

All amounts shown in US Dollars
PNM Resources Analysts Jimmie Blotter, 505-241-2227 Media Pahl Shipley, 505-241-2782

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P.O. Box 39000
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PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905 00405
ALBUQUERQUE, NM 87158-0001

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Bank Name: Wells Fargo
Acct Name: Business Wire, Inc.
Acct #: 4121551816
Routing #: 121000248
Swift Code: WFBIUS6S

21172713 4278116 20130802 0000018487

PNM Resources

August 2, 2013

PNM Resources Reports Solid Second Quarter Results

2013 Earnings Guidance Affirmed, Conference call set for 11 a.m. Eastern today

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- PNM Resources (NYSE: PNM)

PNM Resources (In millions, except EPS)

	Q2 2013	Q2 2012	YTD 2013	YTD 2012
GAAP net earnings	$ 27.7	$ 21.5	$ 38.3	$ 38.6
GAAP diluted EPS	$ 0.34	$ 0.27	$ 0.48	$ 0.48
Ongoing net earnings	$ 30.3	$ 26.5	$ 45.1	$ 40.0
Ongoing diluted EPS	$ 0.38	$ 0.33	$ 0.56	$ 0.50

PNM Resources (NYSE: PNM) today released the company's unaudited consolidated 2013 second quarter earnings report. Management affirmed its financial outlook for the year and announced it expects 2013 consolidated ongoing earnings to be solidly in the middle of the range of $1.32 to $1.42 per diluted share.

"The second quarter results show the company remains strong and our financial performance is on track," said Pat Vincent-Collawn, chairman, president and CEO of PNM Resources. "Our focus on managing costs and obtaining favorable regulatory outcomes continues to help the company provide value for all our stakeholders through a variety of initiatives, including significant investments in infrastructure and renewable energy."

In June, Moody's upgraded its ratings outlook for PNM Resources, PNM and TNMP from stable to positive. This follows Standard and Poor's April upgrade of all three entities, which included moving PNM Resources credit rating to investment grade.

SEGMENT REPORTING OF 2013 SECOND QUARTER & YTD EARNINGS

PNM — *a vertically integrated electric utility in New Mexico with distribution, transmission and generation assets.*

PNM (In millions, except EPS)

	Q2 2013	Q2 2012	YTD 2013	YTD 2012
GAAP net earnings	$ 26.0	$ 16.8	$ 37.4	$ 34.4
GAAP diluted EPS	$ 0.32	$ 0.21	$ 0.46	$ 0.43
Ongoing net earnings	$ 24.3	$ 21.6	$ 38.4	$ 35.7
Ongoing diluted EPS	$ 0.30	$ 0.27	$ 0.48	$ 0.45

- PNM's ongoing earnings benefited from the company's continuing efforts to manage costs while maintaining reliability and providing quality customer service. In addition, earnings improved from realized gains on investments related to the Palo Verde Nuclear Decommissioning Trust, higher prices for the sale of Palo Verde Unit 3 generation, and increased rates from the renewable energy rider. These were partially offset by weather and the decrease in load, as well as increased depreciation and outage costs.

TNMP — *an electric transmission and distribution utility in Texas.*

TNMP (In millions, except EPS)

	Q2 2013	Q2 2012	YTD 2013	YTD 2012
GAAP net earnings	$ 8.3	$ 8.0	$ 12.1	$ 11.0
GAAP diluted EPS	$ 0.10	$ 0.10	$ 0.15	$ 0.14
Ongoing net earnings	$ 8.3	$ 8.1	$ 12.1	$ 11.2
Ongoing diluted EPS	$ 0.10	$ 0.10	$ 0.15	$ 0.14

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A Berkshire Hathaway Company
Taxpayer I.D.# 20-4146409

Business Wire, Inc
Phone # 415.986.4422
Taxpayer I.D.# 20-4146409
www.businesswire.com

INVOICE NO.	DATE	
4297366	17-SEP-13	Page 1

DUE FROM: PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

P.O. NO.

SEP 25 PM 1:33

WORD COUNT: 139

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources Board Declares Quarterly Common Stock Dividend

US: Business Wire Regional-Great Southwest	425.00
Global-Mobile-Social-Measurable Apps	85.00
Price adjustment per agreement	-63.75
TOTAL:	446.25

Included as appropriate: NX Network - News Media & Reporters + Disclosure + Financial Systems + SEO/EON + Search Engines & Web Sites + Trades + Consumers + Social Media & RSS + Analytics

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7-7-923000-941-370-7008

REQ: Jimmie Blotter

Via ACH 9/25/13

All amounts shown in US Dollars
PNM Resources Analysts Jimmie Blotter, 505-241-2227 Media Pahl Shipley, 505-241-2782

TERMS - PAYMENT DUE UPON RECEIPT

SERVICE CAN BE SUSPENDED FOR OVERDUE ACCOUNTS. TERMS ARE PAYMENT DUE ON RECEIPT AND CHARGES BECOME OVERDUE AFTER 30 DAYS. IF THIS INVOICE IS TURNED OVER FOR COLLECTION, DEBTOR WILL BE CHARGED FOR ALL COLLECTION COSTS, COURT COSTS AND ATTORNEY'S FEES.

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A Berkshire Hathaway Company
Business Wire, Inc.
415 986-4422

REMIT TO: Business Wire, Inc
Department 34182
P.O. Box 39000
San Francisco, CA 94139

AMOUNT ENCLOSED

U.S. DOLLARS ONLY

All amounts shown in US Dollars

PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905 00551
ALBUQUERQUE, NM 87158-0001

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21172713 42973669 20130917 0000004462

PNM Resources

September 17, 2013

PNM Resources Board Declares Quarterly Common Stock Dividend

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- At its regular meeting held today, the Board of Directors of PNM Resources (NYSE: PNM) declared the regular quarterly dividend of $0.165 per share on the company's common stock. The dividend is payable November 15, 2013, to shareholders of record at the close of business November 6, 2013.

Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2012 consolidated operating revenues of $1.3 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,538 megawatts of generation capacity and serves electricity to more than 738,000 homes and businesses in New Mexico and Texas. For more information, visit the company's Web site at www.PNMResources.com.

PNM Resources
Analysts
Jimmie Blotter, 505-241-2227
Media
Pahl Shipley, 505-241-2782

Source: PNM Resources

News Provided by Acquire Media



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Taxpayer I.D.# 20-4146409
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INVOICE NO. 4295913 DATE 13-SEP-13 Page 1

DUE FROM: PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

P.O. NO.

SEP 25 PM 1:33

WORD COUNT: 213

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Declares Preferred Dividend

US: Business Wire Regional-Great Southwest	425.00
Global-Mobile-Social-Measurable Apps	85.00
Price adjustment per agreement	-63.75
TOTAL:	446.25

Included as appropriate: NX Network - News Media & Reporters + Disclosure + Financial Systems + SEO/EON + Search Engines & Web Sites + Trades + Consumers + Social Media & RSS + Analytics

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7-7-923000-941-370-7008
REQ: Jimmie Blotter

VIA ACH 9/25/13

All amounts shown in US Dollars
PNM Resources Analysts Jimmie Blotter, 505-241-2227 Media Pahl Shipley, 505-241-2782

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ALBUQUERQUE, NM 87158-0001

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21172713 42959130 20130913 0000004462

PNM Resources

September 13, 2013

PNM Declares Preferred Dividend

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- The Board of Directors of PNM, a subsidiary of PNM Resources (NYSE: PNM), has declared the regular quarterly dividend of $1.145 per share on the 4.58 percent series of cumulative preferred stock. The preferred stock dividend is payable October 15, 2013, to shareholders of record at the close of business October 1, 2013.

E-MAIL ALERTS, RSS FEEDS AVAILABLE

PNM Resources encourages analysts, investors and other interested parties to visit www.PNMResources.com and register to automatically receive company financial information by e-mail or RSS feeds. Once registered, participants can choose from a menu to automatically receive requested information, including news releases, notices of webcasts and filings with the U.S. Securities and Exchange Commission. Participants can unsubscribe at any time and will not receive information that was not requested.

Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2012 consolidated operating revenues of $1.3 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,538 megawatts of generation capacity and serves electricity to more than 738,000 homes and businesses in New Mexico and Texas. For more information, visit the company's Web site at www.PNMResources.com.

PNM Resources
Analysts
Jimmie Blotter, 505-241-2227
Media
Pahl Shipley, 505-241-2782

Source: PNM Resources

News Provided by Acquire Media

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INVOICE NO. 4292027 | DATE 05-SEP-13 | Page 1

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JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

P.O. NO.

SEP 13 AM 10:52

WORD COUNT: 564

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: New Mexico Environmental Improvement Board Unanimously Approves Revised Plan for San Juan Generating Station

US: Business Wire Regional-Great Southwest	645.00
Global-Mobile-Social-Measurable Apps	85.00
Price adjustment per agreement	-96.75
TOTAL:	633.25

Included as appropriate: NX Network - News Media & Reporters + Disclosure + Financial Systems + SEO/EON + Search Engines & Web Sites + Trades + Consumers + Social Media & RSS + Analytics

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PNM Resources Analysts Jimmie Blotter, 505-241-2227 Media Pahl Shipley, 505-241-2782

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PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905 00261
ALBUQUERQUE, NM 87158-0001

21172713 42920272 20130905 0000006332

PNM Resources

September 5, 2013

New Mexico Environmental Improvement Board Unanimously Approves Revised Plan for San Juan Generating Station

State to Submit Plan to EPA for Final Approval

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- PNM Resources' (NYSE: PNM) New Mexico utility, PNM, today praised a decision by the New Mexico Environmental Improvement Board approving a state plan that provides a new path forward for San Juan Generating Station to comply with federal environmental rules.

Following a public hearing, the state board unanimously approved a proposal from the N.M. Environment Department that would lead to the retirement of two of San Juan's four coal-fired units by the end of 2017, and the installation of nitrogen-oxide reducing technology on the remaining two units in early 2016. The plan still requires approval from the U.S. Environmental Protection Agency before it becomes final. That process is expected to take about a year.

PNM currently is required to comply with a costly federal plan that would require installation of more expensive technology on all four units. While there is a cost associated with implementing the state plan approved today, it will cost customers less than the federal plan. In addition, the state plan is more forward looking and reduces seven different power plant pollutants, compared to the one reduction addressed by the federal plan.

"The state plan is better for New Mexico because it reduces the cost impact on our customers and allows us to replace a significant amount of coal-fired generation with cleaner fuels," said Pat Vincent-Collawn, PNM chairman, president and CEO. "The plan would reduce not only haze-forming emissions but also carbon emissions, water usage and coal combustion byproducts, which puts the plant ahead of new and tougher environmental regulations we know are coming. We appreciate the leadership N.M. Gov. Susana Martinez provided on this issue to allow us to reach today's milestone."

With the encouragement of Gov. Martinez, details of the plan approved today were developed through negotiations earlier this year with the N.M. Environment Department, EPA and PNM and comments from other stakeholders. The terms of the plan focus on how San Juan would meet a federal visibility rule. In connection with the implementation of the plan, PNM plans to build a natural gas plant in San Juan County that will operate primarily during times of peak demand. Detailed replacement power strategies will be finalized separately from the haze plan and are expected to be filed with the N.M. Public Regulation Commission in December and could include various sources, including the possible inclusion of existing nuclear.

Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2012 consolidated operating revenues of $1.3 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,538 megawatts of generation capacity and serves electricity to more than 738,000 homes and businesses in New Mexico and Texas. For more information, visit the company's Web site at www.PNMResources.com.

Safe Harbor Statement under the Private Securities Litigation Reform Act of 1995

Statements made in this news release that relate to PNM's expectations, projections and estimates are made pursuant to the Private Securities Litigation Reform Act of 1995. Readers are cautioned that all forward-looking statements are based upon current expectations and estimates, and PNM assumes no obligation to update this information.

PNM Resources
Analysts
Jimmie Blotter, 505-241-2227
Media
Pahl Shipley, 505-241-2782

Source: PNM Resources

2

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Invoice Date	Account Number	Invoice Number	Payment Terms	Amount Due
09/23/2013	900002758	0913SHAR549519	NET30	$1,487.20 USD

PNM RESOURCES, INC.
ATTENTION TO: JIMMIE BLOTTER
ALVARADO SQUARE
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE NM 87158

Amount Enclosed
$_____

Please make checks payable to
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All legal correspondence must be directed to: Nasdaq Office of General Counsel, 805 King Farm Boulevard, Rockville, MD 20850.

Invoice Details
Shareholder Customer Identifier: PNM
Shareholder Account ID: ABEA-1XBLHP

Product	Item	Period Covered	Quantity	Description	Rate	Amount
Webcast						
	Conference Call Web Control					$200.00 USD
	Live and Archived Webcasts					$1,287.20 USD
	Webcast Subtotal					~~$1,487.20 USD~~
Total						**$1,487.20 USD**

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Invoice Date	Account Number	Invoice Number	Payment Terms	Amount Due
09/23/2013	900002758	0913SHAR549519	NET30	$1,487.20 USD

MultiMedia Detail Report
PNM RESOURCES, INC.

02-Aug-13 - Webcast: PNM Resources Second Quarter Conference Call	
Audio Webcast Event	$995.00 USD
Audio Webcast Event	($995.00)USD
Conference Call Replay per Day	$750.00 USD
Conference Call Replay Toll-Free Minutes	$0.34 USD
Conference Call Toll-Free Minutes	$536.86 USD
Conference Call Web Control	$200.00 USD
	$1,487.20 USD
MultiMedia Total	**$1,487.20 USD**

End of Invoice-Shareholder

Computershare

7-928000-948-N26200-370-7008 - $3,898.23
8-921000-999-N28000-324-8998 - $328.36
Reg: Jimmie Blotter

Investor Services
Computershare Inc.
Dept CH 16934
Palatine, IL 60055-9228
Corporate Office 1-800-652-9154
www.computershare.com

PNM RESOURCES, INC.
Investor Services
Alvarado Square
MS 2602
Albuquerque, NM 87158

Relationship Manager Ann Peters
Telephone +1 214 4593213
Reference Number

Account Number	PNM01		**Invoice Date**	08 August 2013
Invoice Number	US_CSSI564709		**Due Date**	07 September 2013

Services and expenses for the period of July 2013

Maintenance	Holders	Annual Rate	Amount
Stock Transfer Administration Fee			$2,275.00
Active Accounts	11,840		
Inactive Accounts	8,000		
Inactive Accounts	216	$1.00	$18.00
Expenses	**Quantity**	**Rate**	**Amount**
eDelivery Services	85	$0.25	$21.25
Plan/Trading Fees and Commissions			$531.00
Courier			$14.26
Telephone Expenses			$187.44
Miscellaneous Expenses			$512.10
Shareholder Authentication	31	$0.50	$15.50
Certificate Mailings			$3.40
Fulfillment Mailing			$84.04
General Communications Mailings - Production			$134.72
General Communications Mailings - Domestic Postage			$311.88
General Communications Mailings - Foreign Postage			$1.10
Dividend, Statement, Tax and Due Diligence Mailings - Production			$101.52
Dividend, Statement, Tax and Due Diligence Mailings - Domestic Postage			$15.38
- Dividend / Payment Mailings	13		
- Due Diligence Mailings	8		

Computershare

Account Number	PNM01		Invoice Date	08 August 2013
Invoice Number	US_CSSI564709		Due Date	07 September 2013

Services and expenses for the period of July 2013

Total Amount Due	$ 4,226.59

7-923000-948-N26000-370-7008 - $4555.79
8-921000-999-N28000-324-8998 - $217.94

Requestor: Jimmie Blotter

Computershare

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Computershare Inc.
Dept CH 16934
Palatine, IL 60055-9228
Corporate Office 1-800-652-9154
www.computershare.com

PNM RESOURCES, INC.
Investor Services
Alvarado Square
MS 2602
Albuquerque, NM 87158

Relationship Manager Ann Peters
Telephone +1 214 4593213
Reference Number

SEP 9 AM 8:36

Account Number	PNM01		Invoice Date	08 July 2013
Invoice Number	US_CSSI554237		Due Date	07 August 2013

Services and expenses for the period of June 2013

Maintenance	Holders	Annual Rate	Amount
ock Transfer Administration Fee			$2,275.00
Active Accounts	11,818		
Inactive Accounts	8,000		
Inactive Accounts	216	$1.00	$18.00

Transactions	Quantity	Rate	Amount
SEC Address Search	231	$3.75	$866.25

Computershare

Account Number	PNM01		Invoice Date	08 July 2013
Invoice Number	US_CSSI554237		Due Date	07 August 2013

Services and expenses for the period of June 2013

Expenses	Quantity	Rate	Amount
Miscellaneous Expenses			$444.40
Plan/Trading Fees and Commissions			$567.00
eDelivery Services			$19.25
Telephone Expenses			$249.48
Shareholder Authentication	44	$0.50	$22.00
Certificate Mailings			$1.18
Fulfillment Mailing			$49.80
Fulfillment Mailing May Credit			$(49.66)
General Communications Mailings - Production			$93.09
General Communications Mailings - Domestic Postage			$215.74
General Communications Mailings - Foreign Postage			$2.20

Total Amount Due $ 4,773.73

Please detach and return this portion of the statement with your check to Computershare.
Please include your account number on your remittance.
Payment terms: Net 30 days / Interest 0 per month.

Account Number	PNM01
Invoice Number	US_CSSI554237
Total Amount Due	$ 4,773.73
Amount Paid	$

Remit Check Payments to:
Computershare, Inc.
Dept CH 16934
Palatine, IL 60055-6934

Wire Payments to:
HSBC Bank, N.A.
ABA 021001088
ACH routing: 022000020
CHIP ABA#: 0108
Swift Address: MRMDUS33
Computershare, Inc.
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OCT 14 PM 1:24

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CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

P.O. NO.

WORD COUNT: 574

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources Management to Meet with Investors

US: Business Wire Regional-Great Southwest	645.00
Global-Mobile-Social-Measurable Apps	85.00
Price adjustment per agreement	-96.75
TOTAL:	633.25

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21172713 43027358 20130930 0000006332

PNM Resources

September 30, 2013

PNM Resources Management to Meet with Investors

2013 ongoing earnings guidance range to be affirmed during meetings

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- PNM Resources (NYSE: PNM) management will meet with analysts and investors this week.

Management is expected to affirm the company's 2013 consolidated ongoing earnings guidance range of $1.32 to $1.42 per diluted share during the meetings. Presentation materials are available on the company's website at http://www.pnmresources.com/investors/events.cfm.

Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2012 consolidated operating revenues of $1.3 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,538 megawatts of generation capacity and serves electricity to more than 739,000 homes and businesses in New Mexico and Texas. For more information, visit the company's Web site at www.PNMResources.com.

Safe Harbor Statement under the Private Securities Litigation Reform Act of 1995

Statements made in this news release that relate to future events or PNM Resources' ("PNMR"), Public Service Company of New Mexico's ("PNM"), or Texas-New Mexico Power Company's ("TNMP") (collectively, the "Company") expectations, projections, estimates, intentions, goals, targets, and strategies are made pursuant to the Private Securities Litigation Reform Act of 1995. Readers are cautioned that all forward-looking statements are based upon current expectations and estimates. PNMR, PNM, and TNMP assume no obligation to update this information. Because actual results may differ materially from those expressed or implied by these forward-looking statements, PNMR, PNM, and TNMP caution readers not to place undue reliance on these statements. PNMR's, PNM's, and TNMP's business, financial condition, cash flow, and operating results are influenced by many factors, which are often beyond their control, that can cause actual results to differ from those expressed or implied by the forward-looking statements. For a discussion of risk factors and other important factors affecting forward-looking statements, please see the Company's Form 10-K and Form 10-Q filings with the Securities and Exchange Commission, which are specifically incorporated by reference herein.

Non-GAAP Financial Measures

The Company uses ongoing earnings, ongoing earnings per diluted share (or ongoing diluted earnings per share) and earnings before interest, taxes, depreciation and amortization (EBITDA) to evaluate the operations of the Company and to establish goals for management and employees. While the Company believes these financial measures are appropriate and useful for investors, they are not measures presented in accordance with generally accepted accounting principles in the U.S. (GAAP). The Company does not intend for these measures, or any piece of these measures, to represent any financial measure as defined by GAAP. Furthermore, the Company's calculations of these measures as presented may or may not be comparable to similarly titled measures used by other companies. The Company uses ongoing earnings and EBITDA guidance to provide investors with management's expectations of ongoing financial performance over the period presented. While the Company believes ongoing earnings and EBITDA guidance are appropriate measures, these are not measures presented in accordance with GAAP. The Company does not intend for ongoing earnings and EBITDA guidance to represent expectations of net earnings as defined by GAAP. Management is generally not able to estimate the impact of the reconciling items between ongoing earnings and EBITDA guidance and forecasted GAAP earnings, nor their probable impact on GAAP earnings; therefore, management is generally not able to provide a corresponding GAAP equivalent for ongoing earnings and EBITDA guidance.

PNM Resources
Analysts
Jimmie Blotter, 505-241-2227
Media
Pahl Shipley, 505-241-2782



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www.businesswire.com

INVOICE NO. 4299465 DATE 23-SEP-13 Page 1

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JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

OCT 14 PM 1:26

P.O. NO.

WORD COUNT: 642

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources Management at Power and Gas Leaders Conference

US: Tradeshow Southwest	755.00
Global-Mobile-Social-Measurable Apps	85.00
Price adjustment per agreement	-113.25
TOTAL:	726.75

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JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905 00417
ALBUQUERQUE, NM 87158-0001

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21172713 4299465? 20130923 0000007267

PNM Resources

September 23, 2013

PNM Resources Management at Power and Gas Leaders Conference

PNM Resources CEO Pat Vincent-Collawn to participate in industry panel

2013 ongoing earnings guidance range affirmed

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- PNM Resources (NYSE: PNM) management will meet with analysts and investors this week during the Bank of America Merrill Lynch Power and Gas Leaders Conference on Sept. 24 at the Westin Times Square in New York City. CEO Pat Vincent-Collawn will participate in a panel discussing industry issues that will occur at 9:30 a.m. ET. The panel discussion will be available through a live audio webcast via a link on pnmresources.com. A replay will be available after the presentation and accessible for 30 days.

Management is expected to affirm the company's 2013 consolidated ongoing earnings guidance range of $1.32 to $1.42 per diluted share during the meetings. Presentation materials are available on the company's website at http://www.pnmresources.com/investors/events.cfm.

Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2012 consolidated operating revenues of $1.3 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,538 megawatts of generation capacity and serves electricity to more than 739,000 homes and businesses in New Mexico and Texas. For more information, visit the company's Web site at www.PNMResources.com.

Safe Harbor Statement under the Private Securities Litigation Reform Act of 1995

Statements made in this news release that relate to future events or PNM Resources' ("PNMR"), Public Service Company of New Mexico's ("PNM"), or Texas-New Mexico Power Company's ("TNMP") (collectively, the "Company") expectations, projections, estimates, intentions, goals, targets, and strategies are made pursuant to the Private Securities Litigation Reform Act of 1995. Readers are cautioned that all forward-looking statements are based upon current expectations and estimates. PNMR, PNM, and TNMP assume no obligation to update this information. Because actual results may differ materially from those expressed or implied by these forward-looking statements, PNMR, PNM, and TNMP caution readers not to place undue reliance on these statements. PNMR's, PNM's, and TNMP's business, financial condition, cash flow, and operating results are influenced by many factors, which are often beyond their control, that can cause actual results to differ from those expressed or implied by the forward-looking statements. For a discussion of risk factors and other important factors affecting forward-looking statements, please see the Company's Form 10-K and Form 10-Q filings with the Securities and Exchange Commission, which are specifically incorporated by reference herein.

Non-GAAP Financial Measures

The Company uses ongoing earnings and ongoing earnings per diluted share (or ongoing diluted earnings per share) to evaluate the operations of the Company and to establish goals for management and employees. While the Company believes these financial measures are appropriate and useful for investors, they are not measures presented in accordance with generally accepted accounting principles in the U.S. (GAAP). The Company does not intend for these measures, or any piece of these measures, to represent any financial measure as defined by GAAP. Furthermore, the Company's calculations of these measures as presented may or may not be comparable to similarly titled measures used by other companies. The Company uses ongoing earnings guidance to provide investors with management's expectations of ongoing financial performance over the period presented. While the Company believes ongoing earnings guidance is an appropriate measure, it is not a measure presented in accordance with GAAP. The Company does not intend for ongoing earnings guidance to represent an expectation of net earnings as defined by GAAP. Management is generally not able to estimate the impact of the reconciling items between ongoing earnings guidance and forecasted GAAP earnings, nor their probable impact on GAAP earnings; therefore, management is generally not able to provide a corresponding GAAP equivalent for earnings guidance.

PNM Resources
Analysts
Jimmie Blotter, 505-241-2227



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Taxpayer I.D.# 20-4146409
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INVOICE NO. 4314708 DATE 25-OCT-13 Page 1

DUE FROM: PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

P.O. NO.

NOV 6 PM 2:47

WORD COUNT: 280

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources to Announce Third Quarter 2013 Earnings on Nov. 1

US: Business Wire Regional-Great Southwest	425.00
Global-Mobile-Social-Measurable Apps	85.00
Price adjustment per agreement	-63.75
TOTAL:	446.25

Included as appropriate: NX Network - News Media & Reporters + Disclosure + Financial Systems + SEO/EON + Search Engines & Web Sites + Trades + Consumers + Social Media & RSS + Analytics

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All amounts shown in US Dollars
PNM Resources Analysts Jimmie Blotter, 505-241-2227 Media Pahl Shipley, 505-241-2782

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21172713 43147081 20131025 0000004462

PNM Resources

October 25, 2013

PNM Resources to Announce Third Quarter 2013 Earnings on Nov. 1

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- PNM Resources (NYSE: PNM) will announce financial results for the third quarter of 2013 prior to the market opening on **Friday, Nov. 1, 2013**. The earnings news release will be issued at 8:30 a.m. Eastern and also will be posted on the company's website at www.PNMResources.com.

Management will host a live conference call and webcast that morning at **11 a.m. Eastern** to discuss financial results and provide other company updates.

A live webcast will be available, and following the call will be archived at http://www.pnmresources.com/investors/events.cfm. Listeners are encouraged to visit the website at least 30 minutes before the event to register, download and install any necessary audio software. Investors and analysts can participate in the live conference call by dialing (877) 377-7098 or (631) 291-4547 five to 10 minutes prior to the event and referencing "the PNM Resources third quarter conference call." A telephone replay will be available at 2 p.m. Eastern until midnight Nov. 15 by dialing (855) 859-2056 or (404) 537-3406 and using the confirmation code 87775008. Supporting material for PNM Resources' earnings announcements can be viewed and downloaded at http://www.pnmresources.com/investors/results.cfm.

Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2012 consolidated operating revenues of $1.3 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,538 megawatts of generation capacity and serves electricity to more than 739,000 homes and businesses in New Mexico and Texas. For more information, visit the company's website at www.PNMResources.com.

PNM Resources
Analysts
Jimmie Blotter, 505-241-2227
Media
Pahl Shipley, 505-241-2782

Source: PNM Resources

News Provided by Acquire Media

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4321557	08-NOV-13	Page 1

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ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources Management to Meet with Investors

NOV 19 PM 2:08

US: Business Wire Regional-Great Southwest	645.00
Global-Mobile-Social-Measurable Apps	85.00
Price adjustment per agreement	-96.75
TOTAL:	633.25

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November 8, 2013

PNM Resources Management to Meet with Investors

2013 ongoing earnings guidance range to be affirmed during meetings

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- PNM Resources (NYSE: PNM) management will meet with analysts and investors at the Edison Electric Institute Financial Conference in Orlando beginning Nov. 10, 2013.

Management is expected to affirm the company's 2013 consolidated ongoing earnings guidance range of $1.35 to $1.41 per diluted share during the meetings. Presentation materials are available on the company's website at http://www.pnmresources.com/investors/events.cfm.

Background:

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Non-GAAP Financial Measures

The Company uses ongoing earnings, ongoing earnings per diluted share (or ongoing diluted earnings per share) and earnings before interest, taxes, depreciation and amortization (EBITDA) to evaluate the operations of the Company and to establish goals for management and employees. While the Company believes these financial measures are appropriate and useful for investors, they are not measures presented in accordance with generally accepted accounting principles in the U.S. (GAAP). The Company does not intend for these measures, or any piece of these measures, to represent any financial measure as defined by GAAP. Furthermore, the Company's calculations of these measures as presented may or may not be comparable to similarly titled measures used by other companies. The Company uses ongoing earnings and EBITDA guidance to provide investors with management's expectations of ongoing financial performance over the period presented. While the Company believes ongoing earnings and EBITDA guidance are appropriate measures, these are not measures presented in accordance with GAAP. The Company does not intend for ongoing earnings and EBITDA guidance to represent expectations of net earnings as defined by GAAP. Management is generally not able to estimate the impact of the reconciling items between ongoing earnings and EBITDA guidance and forecasted GAAP earnings, nor their probable impact on GAAP earnings; therefore, management is generally not able to provide a corresponding GAAP equivalent for ongoing earnings and EBITDA guidance.

PNM Resources
Analysts
Jimmie Blotter, 505-241-2227
Media
Pahl Shipley, 505-241-2782

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ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources Reports Third Quarter Results

US: Business Wire Regional-Great Southwest	2,075.00
Global-Mobile-Social-Measurable Apps	85.00
Price adjustment per agreement	-311.25
TOTAL:	1,848.75

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21172713 43181916 20131101 000001848?

PNM Resources

November 1, 2013

PNM Resources Reports Third Quarter Results

2013 Earnings Guidance Narrowed, Conference Call Set for 11 a.m. Eastern Today

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- PNM Resources (NYSE: PNM):

PNM Resources (In millions except EPS)

	Q3 2013	Q3 2012	YTD 2013	YTD 2012
GAAP net earnings	$ 54.6	$ 57.9	$ 92.9	$ 96.5
GAAP EPS	$ 0.68	$ 0.72	$ 1.15	$ 1.20
Ongoing net earnings	$ 51.7	$ 55.1	$ 96.8	$ 95.1
Ongoing EPS	$ 0.64	$ 0.69	$ 1.20	$ 1.18

PNM Resources (NYSE: PNM) today released the company's unaudited 2013 third quarter earnings report. Management today narrowed the 2013 consolidated earnings guidance range to $1.35 to $1.41 per diluted share.

"The company continued its consistent performance in the third quarter and remains on course for the year," said Pat Vincent-Collawn, chairman, president, and CEO of PNM Resources. "TNMP continues to perform well, benefitting from the strong Texas economy. At PNM, there continue to be indications that the local economy is stabilizing, and we saw a slight increase in the residential load during the quarter. We are also pleased to say that we are on track to obtain the necessary approvals for the revised state implementation plan related to our coal-fired San Juan Generating Station."

SEGMENT REPORTING OF 2013 THIRD QUARTER & YTD EARNINGS

PNM — *a vertically integrated electric utility in New Mexico with distribution, transmission and generation assets.*

PNM (In millions except EPS)

	Q3 2013	Q3 2012	YTD 2013	YTD 2012
GAAP net earnings	$ 47.7	$ 50.8	$ 85.1	$ 85.2
GAAP EPS	$ 0.59	$ 0.63	$ 1.06	$ 1.06
Ongoing net earnings	$ 43.6	$ 48.7	$ 82.0	$ 84.4
Ongoing EPS	$ 0.54	$ 0.61	$ 1.02	$ 1.05

- PNM's ongoing earnings were boosted by Palo Verde Unit 3 pricing, offset primarily by a decrease in weather due to mild temperatures and a decrease in industrial load.

TNMP — *an electric transmission and distribution utility in Texas.*

TNMP (In millions except EPS)

	Q3 2013	Q3 2012	YTD 2013	YTD 2012
GAAP net earnings	$ 10.1	$ 9.1	$ 22.2	$ 20.1
GAAP EPS	$ 0.13	$ 0.11	$ 0.28	$ 0.25
Ongoing net earnings	$ 10.1	$ 9.1	$ 22.2	$ 20.3
Ongoing EPS	$ 0.13	$ 0.11	$ 0.28	$ 0.25

- TNMP's ongoing earnings benefitted from additional revenue from rate relief and continued overall load growth.

Corporate and Other — *a segment that reflects costs at the PNM Resources holding company, mainly comprised of interest expense related to debt.*

2

7-923000-948-1026200-370-7008 - $4,119.04
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Requestor: Jimmie Blotter

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PNM RESOURCES, INC.
Cathy Martinez
Alvarado Square
MS 2602
Albuquerque, NM 87158

Relationship Manager	Ann Peters
Telephone	+1 214 4593213
Reference Number	

NOV 4 PM 2:54

Account Number	PNM01		Invoice Date	04 October 2013
Invoice Number	US_CSSI588631		Due Date	03 November 2013

Services and expenses for the period of September 2013

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Invoice Number	US_CSSI588631
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Palatine, IL 60055-6934

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PNM RESOURCES, INC.
Cathy Martinez
Alvarado Square
MS 2602
Albuquerque, NM 87158

Relationship Manager	Ann Peters
Telephone	+1 214 4593213
Reference Number	

Account Number	PNM01		**Invoice Date**	04 October 2013
Invoice Number	US_CSSI588631		**Due Date**	03 November 2013

Services and expenses for the period of September 2013

Maintenance	**Holders**	**Annual Rate**	**Amount**
Stock Transfer Administration Fee			$2,275.00
Active Accounts	11,895		
Inactive Accounts	8,000		
Inactive Accounts	221	$1.00	$18.42
Expenses	**Quantity**	**Rate**	**Amount**
eDelivery Services	90	$0.25	$22.50
Miscellaneous Expenses			$518.18
Plan/Trading Fees and Commissions			$906.00
Telephone Expenses			$199.32
Shareholder Authentication	43	$0.50	$21.50
Certificate Mailings			$2.36
Fulfillment Mailing			$34.38
General Communications Mailings - Production			$121.38
General Communications Mailings - Domestic Postage			$266.26
General Communications Mailings - Foreign Postage			$1.10

Total Amount Due	$ 4,386.40

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Invoice Date	Account Number	Invoice Number	Payment Terms	Amount Due
10/22/2013	900002758	1013SHAR620378	NET30	$22,653.75 USD

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Invoice Details
Shareholder Customer Identifier: PNM
Shareholder Account ID: ABEA-1XBLHP

Product	Item	Period Covered	Quantity	Description	Rate	Amount
CorporateIntelligence						
	Corporate Market Intelligence - Bank Listing: Subscription Fee	10/1/13-12/31/13		BankFee: October - December	$1,287.50	$1,287.50 USD
	Corporate Market Intelligence: Subscription Fee	10/1/13-12/31/13		PMI: October - December	$11,587.50	$11,587.50 USD
	CorporateIntelligence Subtotal					**$12,875.00 USD**
SimplifySuite						
	SynchronizedSuite with Res. & Est.: Subscription Fee	10/1/13-12/31/13		Quarterly Discount on Subscription Fee	($1,320.00)	($1,320.00) USD X
	SynchronizedSuite with Res. & Est.: Subscription Fee	10/1/13-12/31/13		Research & Estimates: October - December	$10,316.25	$10,316.25 USD X
	SimplifySuite Subtotal					**$8,996.25 USD**

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Invoice Date	Account Number	Invoice Number	Payment Terms	Amount Due
10/22/2013	900002758	1013SHAR620378	NET30	$22,653.75 USD

Product	Item	Period Covered	Quantity	Description	Rate	Amount
WebCenter						
	Hosting: Dynamic Report / Downloadable File	9/1/13-9/30/13	1			$210.00 USD
	Hosting: Limited	9/1/13-9/30/13	2			$100.00 USD
	WebCenter: Subscription Fee	10/1/13-12/31/13		Quarterly Subscription Fee:Corporate Website	$472.50	$472.50 USD
	WebCenter Subtotal					**$782.50 USD**
Total						$22,653.75 USD

End of Invoice-Shareholder

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ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources to Announce 2014 Ongoing Earnings Guidance Dec. 6

US: Business Wire Regional-Great Southwest	425.00
Global-Mobile-Social-Measurable Apps	85.00
Price adjustment per agreement	-63.75
TOTAL:	446.25

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21172713 43281880 20131122 0000004462

November 22, 2013

PNM Resources to Announce 2014 Ongoing Earnings Guidance Dec. 6

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- PNM Resources (NYSE: PNM) will announce the company's 2014 ongoing earnings guidance range prior to the market opening on **Friday, Dec. 6, 2013**. The ongoing earnings guidance news release will be issued at 8:30 a.m. Eastern and also will be posted on the company's website at www.PNMResources.com.

Management will host a live conference call and webcast that morning at **11 a.m. Eastern** to discuss financial results and provide other company updates.

A live webcast will be available, and following the call will be archived at http://www.pnmresources.com/investors/events.cfm. Listeners are encouraged to visit the website at least 30 minutes before the event to register, download and install any necessary audio software. Investors and analysts can participate in the live conference call by dialing (877) 377-7098 or (631) 291-4547 five to 10 minutes prior to the event and referencing "the PNM Resources third quarter conference call." A telephone replay will be available at 2 p.m. Eastern until midnight Dec. 20 by dialing (855) 859-2056 or (404) 537-3406 and using the confirmation code 15438958. Supporting material for PNM Resources' earnings announcements can be viewed and downloaded at http://www.pnmresources.com/investors/results.cfm.

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PNM Resources
Analysts
Jimmie Blotter, 505-241-2227
Media
Pahl Shipley, 505-241-2782

Source: PNM Resources

News Provided by Acquire Media

Business Wire
A Berkshire Hathaway Company
Taxpayer I.D.# 20-4146409

Business Wire, Inc
Phone # 415.986.4422
Taxpayer I.D.# 20-4146409
www.businesswire.com

INVOICE NO.	DATE	
4333468	06-DEC-13	Page 1

DUE FROM: PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

P.O. NO.

WORD COUNT: 212

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Declares Preferred Dividend

US: Business Wire Regional-Great Southwest	425.00
Global-Mobile-Social-Measurable Apps	85.00
Price adjustment per agreement	-63.75
TOTAL:	446.25

Included as appropriate: NX Network - News Media & Reporters + Disclosure + Financial Systems + SEO/EON + Search Engines & Web Sites + Trades + Consumers + Social Media & RSS + Analytics

To view story copy, please enter the following URL into your Internet Browser:
http://www.businesswire.com/news/home/20131206005763/en

12/17/13
7-7-923022-941-370-7008
REQ: JIMMIE BLOTTER
VIA ACH

All amounts shown in US Dollars
PNM Resources Analysts Jimmie Blotter, 505-241-2227 Media Pahl Shipley, 505-241-2782

TERMS - PAYMENT DUE UPON RECEIPT

SERVICE CAN BE SUSPENDED FOR OVERDUE ACCOUNTS. TERMS ARE PAYMENT DUE ON RECEIPT AND CHARGES BECOME OVERDUE AFTER 30 DAYS. IF THIS INVOICE IS TURNED OVER FOR COLLECTION, DEBTOR WILL BE CHARGED FOR ALL COLLECTION COSTS, COURT COSTS AND ATTORNEY'S FEES.

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Business Wire
A Berkshire Hathaway Company
Business Wire, Inc.
415 986-4422
Taxpayer I.D.# 20-4146409

REMIT TO: Business Wire, Inc
Department 34182
P.O. Box 39000
San Francisco, CA 94139

AMOUNT ENCLOSED

U.S. DOLLARS ONLY

All amounts shown in US Dollars

PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905 00378
ALBUQUERQUE, NM 87158-0001

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Invoices must be paid in US dollars.
ELECTRONIC PAYMENT INFORMATION:
Bank Name: Wells Fargo
Acct Name: Business Wire, Inc.
Acct #: 4121551816
Routing #: 121000248
Swift Code: WFBIUS6S

21172713 43334689 20131206 0000004462

December 6, 2013

PNM Declares Preferred Dividend

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- The Board of Directors of PNM, a subsidiary of PNM Resources (NYSE: PNM), has declared the regular quarterly dividend of $1.145 per share on the 4.58 percent series of cumulative preferred stock. The preferred stock dividend is payable Jan. 15, 2014, to shareholders of record at the close of business Jan. 2, 2014.

E-MAIL ALERTS, RSS FEEDS AVAILABLE

PNM Resources encourages analysts, investors and other interested parties to visit www.PNMResources.com and register to automatically receive company financial information by e-mail or RSS feeds. Once registered, participants can choose from a menu to automatically receive requested information, including news releases, notices of webcasts and filings with the U.S. Securities and Exchange Commission. Participants can unsubscribe at any time and will not receive information that was not requested.

Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2012 consolidated operating revenues of $1.3 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,538 megawatts of generation capacity and serves electricity to more than 739,000 homes and businesses in New Mexico and Texas. For more information, visit the company's Web site at www.PNMResources.com.

PNM Resources
Analysts
Jimmie Blotter, 505-241-2227
Media
Pahl Shipley, 505-241-2782

Source: PNM Resources

News Provided by Acquire Media

Business Wire
A Berkshire Hathaway Company
Taxpayer ID # 20-4146409

Business Wire, Inc
Phone # 415.986.4422
Taxpayer I.D. # 20-4146409
www.businesswire.com

INVOICE NO. 4333470 | DATE 06-DEC-13 | Page 1

DUE FROM: PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

P.O. NO.

WORD COUNT: 820

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources Announces 2014 Ongoing Earnings Guidance Range

US: Business Wire Regional-Great Southwest	975.00
Global-Mobile-Social-Measurable Apps	85.00
Price adjustment per agreement	-146.25
TOTAL:	913.75

Included as appropriate: NX Network - News Media & Reporters + Disclosure + Financial Systems + SEO/EON + Search Engines & Web Sites + Trades + Consumers + Social Media & RSS + Analytics

To view story copy, please enter the following URL into your Internet Browser:
http://www.businesswire.com/news/home/20131206005107/en

12/17/13

7-7-923000-941-370-7008

REQ: Jimmie Blotter VIA ACH

All amounts shown in US Dollars
PNM Resources Analysts Jimmie Blotter, 505-241-2227 Media Pahl Shipley, 505-241-2782

TERMS - PAYMENT DUE UPON RECEIPT

SERVICE CAN BE SUSPENDED FOR OVERDUE ACCOUNTS. TERMS ARE PAYMENT DUE ON RECEIPT AND CHARGES BECOME OVERDUE AFTER 30 DAYS. IF THIS INVOICE IS TURNED OVER FOR COLLECTION, DEBTOR WILL BE CHARGED FOR ALL COLLECTION COSTS, COURT COSTS AND ATTORNEY'S FEES.

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AMOUNT ENCLOSED

US DOLLARS ONLY

All amounts shown in US Dollars

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Bank Name: Wells Fargo
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Routing #: 121000248
Swift Code: WFBIUS6S

PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905 00379
ALBUQUERQUE, NM 87158-0001

21172713 43334705 20131206 0000009137

PNM Resources

December 6, 2013

PNM Resources Announces 2014 Ongoing Earnings Guidance Range

Dividend Increased 12 percent, 2013 guidance affirmed
Company to provide details during webcast today at 11 a.m. Eastern

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- PNM Resources (NYSE: PNM) management today announced the company's 2014 consolidated ongoing earnings guidance range of $1.42 to $1.52 per diluted share.

In addition, on Wednesday the PNM Resources Board of Directors unanimously voted to increase the company's dividend payment by 12 percent to an indicated annual rate of $0.74 per share of common stock. As a result, the board has declared the quarterly common stock dividend of $0.185 per share, payable Feb. 14, 2014, to shareholders of record at the close of business Jan. 23, 2014.

"These numbers reflect the company's continued solid performance and strong balance sheet, our focus on effective management of the business, and our ongoing success in achieving constructive regulatory outcomes," said Pat Vincent-Collawn, PNM Resources' chairman, president, and CEO. "We continue to invest in our system to maximize reliability and improve customer satisfaction."

Also today, management affirmed the company's 2013 consolidated ongoing earnings guidance range of $1.35 to $1.41 per diluted share.

Management will host a live conference call this morning at **11 a.m. Eastern** to discuss earnings guidance and provide other company updates. A live webcast will be available, and following the call will be archived at http://www.pnmresources.com/investors/events.cfm. Listeners are encouraged to visit the website at least 30 minutes before the event to register, download and install any necessary audio software. Investors and analysts can participate in the live conference call by dialing (877) 377-7098 or (631) 291-4547 five to 10 minutes prior to the event and referencing "the PNM Resources 2014 guidance conference call." A telephone replay will be available at 2 p.m. Eastern until midnight Dec. 20 by dialing (855) 859-2056 or (404) 537-3406 and using the confirmation code 15438958. Supporting material for PNM Resources' guidance announcements can be viewed and downloaded at http://www.pnmresources.com/investors/results.cfm.

Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2012 consolidated operating revenues of $1.3 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,538 megawatts of generation capacity and serves electricity to more than 739,000 homes and businesses in New Mexico and Texas. For more information, visit the company's website at www.PNMResources.com

Safe Harbor Statement under the Private Securities Litigation Reform Act of 1995

Statements made in this news release that relate to future events or PNM Resources' ("PNMR"), Public Service Company of New Mexico's ("PNM"), or Texas-New Mexico Power Company's ("TNMP") (collectively, the "Company") expectations, projections, estimates, intentions, goals, targets, and strategies are made pursuant to the Private Securities Litigation Reform Act of 1995. Readers are cautioned that all forward-looking statements are based upon current expectations and estimates. PNMR, PNM, and TNMP assume no obligation to update this information. Because actual results may differ materially from those expressed or implied by these forward-looking statements, PNMR, PNM, and TNMP caution readers not to place undue reliance on these statements. PNMR's, PNM's, and TNMP's business, financial condition, cash flow, and operating results are influenced by many factors, which are often beyond their control, that can cause actual results to differ from those expressed or implied by the forward-looking statements. For a discussion of risk factors and other important factors affecting forward-looking statements, please see the Company's Form 10-K and Form 10-Q filings with the Securities and Exchange Commission, which factors are specifically incorporated by reference herein.

Non-GAAP Financial Measures

The Company uses ongoing earnings and ongoing earnings per diluted share (or ongoing diluted earnings per share) to evaluate the operations of the Company and to establish goals for management and employees. While the Company believes these financial measures are appropriate and useful for investors, they are not measures presented in accordance with

3

2 7-923000-948-N26200-370-7008 - $3,445.11
8-921000-999-N28008-324-8998 - $257.50

Requestor: Jimmie Blotter

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Computershare Inc.
Dept CH 16934
Palatine, IL 60055-9226
Corporate Office 1-800-652-9154
www.computershare.com

PNM RESOURCES, INC.
Cathy Martinez
Alvarado Square
MS 2602
Albuquerque, NM 87158

Relationship Manager	Ann Peters
Telephone	+1 214 4593213
Reference Number	

Account Number	PNM01		Invoice Date	05 November 2013
Invoice Number	US_CSSI601424		Due Date	05 December 2013

Services and expenses for the period of October 2013

* * * * * Remittance Copy * * * * *

* * * * * Please Return With Payment * * * * *

Please reference your Invoice Number and Client Name on your Remittance

Account Number	PNM01
Invoice Number	US_CSSI601424
Total Amount Due	$ 3,702.61
Amount Paid	$

Remit Check Payments to:
Computershare, Inc.
Dept CH 16934
Palatine, IL 60055-6934

Wire Payments to:
HSBC Bank, N.A.
ABA 021001088
ACH routing: 022000020
CHIP ABA#: 0108
Swift Address: MRMDUS33
Computershare, Inc.
A/C 000183482

Computershare

Investor Services
Computershare Inc.
Dept CH 16934
Palatine, IL 60055-9228
Corporate Office 1-800-652-9154
www.computershare.com

PNM RESOURCES, INC.
Cathy Martinez
Alvarado Square
MS 2602
Albuquerque, NM 87158

Relationship Manager Ann Peters
Telephone +1 214 4593213
Reference Number

Account Number	PNM01		Invoice Date	05 November 2013
Invoice Number	US_CSSI601424		Due Date	05 December 2013

Services and expenses for the period of October 2013

Maintenance	Holders	Annual Rate	Amount
Stock Transfer Administration Fee			$2,275.00
Active Accounts	11,918		
Inactive Accounts	8,000		
Inactive Accounts	221	$1.00	$18.42
Expenses	**Quantity**	**Rate**	**Amount**
eDelivery Services	66	$0.25	$16.50
Plan/Trading Fees and Commissions			$170.00
Telephone Expenses			$187.44
Miscellaneous Expenses			$541.14
Shareholder Authentication	45	$0.50	$22.50
Certificate Mailings			$4.72
General Communications Mailings - Production			$109.37
General Communications Mailings - Domestic Postage			$251.98
Dividend, Statement, Tax and Due Diligence Mailings - Production			$100.02
Dividend, Statement, Tax and Due Diligence Mailings - Domestic Postage			$5.52
- Dividend / Payment Mailings	12		

Total Amount Due **$ 3,702.61**

Business Wire
A Berkshire Hathaway Company
Taxpayer I.D.# 20-4146409

Business Wire, Inc
Phone # 415.986.4422
Taxpayer I.D.# 20-4146409
www.businesswire.com

INVOICE NO. 4339745 DATE 20-DEC-13 Page 1

DUE FROM: PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

P.O. NO.

WORD COUNT: 766

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Files for New Mexico PRC Approvals to Move Forward with Changes at San Juan Generating Station

US: Business Wire Regional-Great Southwest	865.00
Global-Mobile-Social-Measurable Apps	85.00
Price adjustment per agreement	-129.75
TOTAL:	820.25

Included as appropriate: NX Network - News Media & Reporters + Disclosure + Financial Systems + SEO/EON + Search Engines & Web Sites + Trades + Consumers + Social Media & RSS + Analytics

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12/31/13 REQ: JIMMIE BLOTTER

7-7-923000-941-370-7008

VIA ACH

All amounts shown in US Dollars
PNM Resources Analysts Jimmie Blotter, 505-241-2227 Media Valerie Smith, 505-241-2892

TERMS - PAYMENT DUE UPON RECEIPT

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415 986-4422
Taxpayer I.D.# 20-4146409

REMIT TO: Business Wire, Inc
Department 34182
P.O. Box 39000
San Francisco, CA 94139

AMOUNT ENCLOSED

U.S. DOLLARS ONLY

All amounts shown in US Dollars

PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905 00361
ALBUQUERQUE, NM 87158-0001

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Bank Name: Wells Fargo
Acct Name: Business Wire, Inc.
Acct #: 4121551816
Routing #: 121000248
Swift Code: WFBIUS6S

21172713 43397454 20131220 0000008202

PNM Resources

December 20, 2013

PNM Files for New Mexico PRC Approvals to Move Forward with Changes at San Juan Generating Station

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- PNM Resources' (NYSE: PNM) New Mexico utility, PNM, today submitted a filing to the New Mexico Public Regulation Commission (NMPRC) for approvals needed to make important changes in the way PNM provides power to its New Mexico customers.

The filing is the company's next step in moving forward with the Revised State Implementation Plan (Revised SIP), the result of an agreement among the New Mexico Environment Department, the U.S. Environmental Protection Agency and PNM. Actions requested in the filing are necessary for the San Juan Generating Station (SJGS) to comply with federal visibility regulations under the Clean Air Act.

"The Revised SIP is the best way forward because it minimizes the cost impact to customers, creates broad and significant environmental benefits, and reduces exposure to the anticipated costs of complying with future federal regulations," said Pat Vincent-Collawn, PNM Resources' chairman, president and CEO. "In addition, PNM is able to further diversify its fuel portfolio and integrate cleaner resources, including more natural gas and solar."

The Revised SIP is expected to save customers more than $780 million over 20 years, compared to the original federal implementation plan.

The PNM filing requests:

- Permission to retire Units 2 and 3 at SJGS and recover approximately $205 million in undepreciated costs over 20 years;
- A certificate of convenience and necessity (CCN) to include PNM's ownership of 134 MW of Palo Verde Nuclear Generating Station Unit 3 to serve New Mexico retail customers at a proposed value of $2,500 per kW;
- An order allowing cost recovery for the installation of SNCR equipment on SJGS Units 1 and 4, not to exceed a total cost of $82 million; and
- A CCN for an exchange of capacity out of SJGS Unit 3 and into SJGS Unit 4, resulting in ownership of an additional 78 MW in Unit 4 for PNM. The expected net impact of this transaction and the retirement of Units 2 and 3 will be a reduction of 340 MW in PNM's ownership of SJGS.

In the filing, PNM identifies two additional sources of power to replace the balance of the retired SJGS capacity. These include 177 MW of new, natural gas-fired generation to be built in San Juan County that is an additional commitment under the agreement, as well as 40 MW of new utility-scale solar generation. Future regulatory filings will detail the specific costs of the new facilities and request any needed approvals. PNM would also address rate increases related to the Revised SIP in future rate cases as they are not included in today's proposal.

PNM has asked the NMPRC to issue its final ruling no later than December 2014 to accommodate compliance with the Revised SIP.

An executive summary of the PNM filing with the NMPRC, as well as related testimony, can be found on the company's website at www.pnmresources.com/investors/regulatory.cfm.

Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2012 consolidated operating revenues of $1.3 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,538 megawatts of generation capacity and serves electricity to more than 739,000 homes and businesses in New Mexico and Texas. For more information, visit the company's Web site at www.PNMResources.com.

Safe Harbor Statement under the Private Securities Litigation Reform Act of 1995

Statements made in this news release that relate to future events or PNM Resources' ("PNMR") or Public Service Company of New Mexico's (collectively, the "Company") expectations, projections, estimates, intentions, goals, targets and strategies are

2

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Invoice Date	Account Number	Invoice Number	Payment Terms	Amount Due
12/23/2013	900002758	1213SHAR696114	NET30	$1,378.66USD

PNM RESOURCES, INC.
ATTENTION TO: JIMMIE BLOTTER
ALVARADO SQUARE
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE NM 87158

ACCRUED

Amount Enclosed
$_____

Please make checks payable to
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Lockbox 30200
P.O. Box 8500
Philadelphia, PA 19178-0200

Overnight payments should be sent to
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Philadelphia, PA 19106

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Wire Originator to Pay All Bank Fees
Please send Wires and ACH payments to:
Bank Name: Wells Fargo Bank, N.A. SWIFT # WFBIUS6S
Account #: 2000031405177
ABA#121000248 Bank Address: San Francisco, CA 94101
Beneficiary: The Nasdaq OMX Group, Inc.
For Further Credit to : Shareholder.com
OBI: *Please include your invoice number, and if paying multiple invoices, please separate your invoice numbers with a comma*

ALL FEES ARE PAYABLE IN USD

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For questions regarding this invoice, please email to finance@shareholder.com or call Toll-Free: 800-990-6397 or fax 978-897-3739.

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To make changes or update the recipients of this email going forward, please send the following information to ndqbilling@nasdaqomx.com:
a) billing account number(s) for which the request applies
b) the email address to add (up to 3) / or delete
c) your name and phone number
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All legal correspondence must be directed to: Nasdaq Office of General Counsel, 805 King Farm Boulevard, Rockville, MD 20850.

Invoice Details
Shareholder Customer Identifier: PNM
Shareholder Account ID: ABEA-1XBLHP

Product	Item	Period Covered	Quantity	Description	Rate	Amount
Webcast						
	Live and Archived Webcasts					$1,378.66USD
	Webcast Subtotal					**$1,378.66USD**
Total						**$1,378.66USD**

12/30/13
7-7-923000-941-370-7008
REQ: JIMMIE BLOTTER
VIA ACH

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Invoice Date	Account Number	Invoice Number	Payment Terms	Amount Due
12/23/2013	900002758	1213SHAR696114	NET30	$1,378.66USD

MultiMedia Detail Report
PNM RESOURCES, INC.

01-Nov-13 - Webcast: PNM Resources Third Quarter Conference Call	
Audio Webcast Event	($995.00)USD
Audio Webcast Event	$995.00USD
Conference Call Replay per Day	$750.00USD
Conference Call Replay Toll-Free Minutes	$12.92USD
Conference Call Toll Minutes	$18.02USD
Conference Call Toll-Free Minutes	$597.72USD
	$1,378.66USD
MultiMedia Total	**$1,378.66USD**

End of Invoice-Shareholder

3

Requestor: Jimmie Blotter

7-923000-948-N26200-370-7008 - $4,446.89
8-921000-999-N28000-324-8998 - $339.06

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PNM RESOURCES, INC.
Cathy Martinez
Alvarado Square
MS 2602
Albuquerque, NM 87158

Relationship Manager	Ann Peters
Telephone	+1 214 4593213
Reference Number	

Account Number	PNM01		**Invoice Date**	09 January 2014
Invoice Number	US_CSSI624929		**Due Date**	08 February 2014

Services and expenses for the period of December 2013

Maintenance	Holders	Annual Rate	Amount
Stock Transfer Administration Fee			$2,275.00
Active Accounts	11,978		
Inactive Accounts	8,000		
Inactive Accounts	221	$1.00	$18.42
Transactions	**Quantity**	**Rate**	**Amount**
SEC Address Search	65	$3.75	$243.75
Expenses	**Quantity**	**Rate**	**Amount**
Miscellaneous Expenses			$535.76
eDelivery Services	72	$0.25	$18.00
Telephone Expenses			$208.56
Plan/Trading Fees and Commissions			$893.00
RPO Remails	21	$0.51	$10.71
Shareholder Authentication	47	$0.50	$23.50
Certificate Mailings			$3.54
Fulfillment Mailing			$76.40
General Communications Mailings - Production			$139.29
General Communications Mailings - Domestic Postage			$308.16
Dividend, Statement, Tax and Due Diligence Mailings - Production			$0.94
Dividend, Statement, Tax and Due Diligence Mailings - Domestic Postage			$30.90
- Due Diligence Mailings	5		

Computershare

Account Number	PNM01		Invoice Date	09 January 2014
Invoice Number	US_CSSI624929		Due Date	08 February 2014

Services and expenses for the period of December 2013

Total Amount Due	$ 4,785.93

7-923000-948-N26200-870-7008 - $7,808.43
8-921000-999-N28000-324-8998 - $5,215.06

Requestor: Jimmie Blotter

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Dept CH 16934
Palatine, IL 60055-9229
Corporate Office 1-800-552-9154
www.computershare.com

PNM RESOURCES, INC.
Cathy Martinez
Alvarado Square
MS 2602
Albuquerque, NM 87158

Relationship Manager	Ann Peters
Telephone	+1 214 4593213
Reference Number	

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Account Number	PNM01		Invoice Date	12 December 2013
Invoice Number	US_CSSI612309		Due Date	11 January 2014

Services and expenses for the period of November 2013

Maintenance	Holders	Annual Rate	Amount
Stock Transfer Administration Fee			$2,275.00
Active Accounts	11,941		
Inactive Accounts	8,000		
Inactive Accounts	221	$1.00	$18.42
Expenses	**Quantity**	**Rate**	**Amount**
eDelivery Services	920	$0.25	$230.00
Plan/Trading Fees and Commissions			$1,105.94
General Communications Mailings - Production			$90.60
General Communications Mailings - Domestic Postage			$200.28
Telephone Expenses			$201.96
Miscellaneous Expenses			$530.83
Shareholder Authentication	62	$0.50	$31.00
Fulfillment Mailing			$175.72
General Communications Mailings - Foreign Postage			$5.50
Dividend, Statement, Tax and Due Diligence Mailings - Production			$3,148.96
Dividend, Statement, Tax and Due Diligence Mailings - Domestic Postage			$4,375.26
Dividend, Statement, Tax and Due Diligence Mailings - Foreign Postage			$33.00
- Dividend / Payment Mailings	3,169		
- Due Diligence Mailings	100		
- Statement Mailings	7,374		
- Tax Mailings	5,323		

Computershare

Account Number	PNM01		Invoice Date	12 December 2013
Invoice Number	US_CSSI612309		Due Date	11 January 2014

Services and expenses for the period of November 2013

Total Amount Due	$ 13,023.49

Requestor: Jimmie Blotter
7.923000.941.NZ.200.370 7008

Georgeson

Georgeson Inc.
Billing Address
Dept CH 16640
Palatine, IL 60055-6640
Telephone 212 440 9800
Facsimile 212 440 9009
www.computershare.com

PNM Resources Inc.
Cathy Martinez
Alvarado Square
Ms-1104
Albuquerque, NM 87158

Account Executive	Bill Fiske
Telephone	(201) 222-4250
Job Number	PNM421

Account Number	40494		Invoice Date	23 January 2014
Invoice Number	US_GINC629084		Due Date	22 February 2014

Fees/Expenses Incurred In Connection with the May 15, 2014 Annual Meeting

Fees/Expenses for the Above	Quantity	Rate	Amount
Advance Retainer per signed Letter of Agreement			$8,500.00

Subtotal	$8,500.00
Total Sales and Use Tax	$0.00
Total Amount Due	$8,500.00

DR
CW

Please detach and return this portion of the statement with your check to Georgeson.

Please include your account number on your remittance.

Payment terms: Net 30 days / Interest 1.50% per month.

Account Number	40494
Invoice Number	US_GINC629084
Total Amount Due	$ 8,500.00
Amount Paid	$

Remit Check Payments to:

Georgeson Inc.
Dept CH 16640
Palatine, IL 60055-6640

Wire Payments to:

Georgeson Inc
HSBC Bank, N.A.
ABA - 021001088
ACH Routing # 022000020
CHIP ABA - 0108
SWIFT Address - MRMDUS33
Account Number - 000183601

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Invoice Date	Account Number	Invoice Number	Payment Terms	Amount Due
01/23/2014	900002758	0114SHAR751535	NET30	$25,130.93USD

Amount Enclosed
$_____

PNM RESOURCES, INC.
ATTENTION TO: JIMMIE BLOTTER
ALVARADO SQUARE
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE NM 87158

Please make checks payable to
Shareholder.com
c/o Wells Fargo Bank
Lockbox 30200
P.O. Box 8500
Philadelphia, PA 19178-0200

Overnight payments should be sent to
Wells Fargo Bank
Shareholder.com
401 Market Street / Lockbox #30200
Philadelphia, PA 19106

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Account #: 2000031405177
ABA#121000248 Bank Address: San Francisco, CA 94101
Beneficiary: The Nasdaq OMX Group, Inc.
For Further Credit to : Shareholder.com
OBI: *Please include your invoice number, and if paying multiple invoices, please separate your invoice numbers with a comma*

JAN 28 AM 8:33

ALL FEES ARE PAYABLE IN USD

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For questions regarding this invoice, please email to finance@shareholder.com or call Toll-Free: 800-990-6397 or fax 978-897-3739.

Your invoice for Shareholder fees is attached.

To make changes or update the recipients of this email going forward, please send the following information to ndqbilling@nasdaqomx.com:
a) billing account number(s) for which the request applies
b) the email address to add (up to 3) / or delete
c) your name and phone number
Note: Our preference is email delivery ONLY.

All legal correspondence must be directed to: Nasdaq Office of General Counsel, 805 King Farm Boulevard, Rockville, MD 20850.

Invoice Details
Shareholder Customer Identifier: PNM
Shareholder Account ID: ABEA-1XBLHP

Product	Item	Period Covered	Quantity	Description	Rate	Amount
CorporateIntelligence						
	Corporate Market Intelligence - Bank Listing: Subscription Fee	1/1/14-3/31/14		BankFee: January - March	$1,287.50	$1,287.50 USD
	Corporate Market Intelligence: Subscription Fee	1/1/14-3/31/14		PMI: January - March	$11,587.50	$11,587.50 USD
	CorporateIntelligence Subtotal					**$12,875.00 USD**
SimplifySuite						
	SynchronizedSuite with Res. & Est.: Subscription Fee	1/1/14-3/31/14		Quarterly Discount on Subscription Fee	($1,320.00)	($1,320.00) USD
	SynchronizedSuite with Res. & Est.: Subscription Fee	1/1/14-3/31/14		Research & Estimates: January - March	$10,316.25	$10,316.25 USD
	SimplifySuite Subtotal					**$8,996.25USD**
Webcast						
	Conference Call Web Control					$400.00USD
	Live and Archived Webcasts					$2,077.18 USD
	Webcast Subtotal					**$2,477.18USD**

1/28/14
7-923000-370-941-7008
REQ: JIMMIE BLOTTER

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A NASDAQ COMPANY

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Invoice Date	Account Number	Invoice Number	Payment Terms	Amount Due
01/23/2014	900002758	0114SHAR751535	NET30	$25,130.93USD

Product	Item	Period Covered	Quantity	Description	Rate	Amount
WebCenter						
	Hosting: Dynamic Report / Downloadable File	12/1/13-12/31/13	1			$210.00USD
	Hosting: Limited	12/1/13-12/31/13	2			$100.00USD
	WebCenter: Subscription Fee	1/1/14-3/31/14		Quarterly Subscription Fee:Corporate Website	$472.50	$472.50USD
	WebCenter Subtotal					**$782.50USD**
Total						**$25,130.93 USD**

Shareholder.com
A NASDAQ COMPANY

Invoice Date	Account Number	Invoice Number	Payment Terms	Amount Due
01/23/2014	900002758	0114SHAR751535	NET30	$25,130.93USD

MultiMedia Detail Report
PNM RESOURCES, INC.

01-Nov-13 - Webcast: PNM Resources Third Quarter Conference Call	
Conference Call Web Control	$200.00USD
	$200.00USD
06-Dec-13 - Webcast: PNM Resources 2014 Guidance Conference Call	
Audio Webcast Event	$995.00USD
Conference Call Replay per Day	$750.00USD
Conference Call Replay Toll-Free Minutes	$0.34USD
Conference Call Toll-Free Minutes	$331.84USD
Conference Call Web Control	$200.00USD
	$2,277.18USD
MultiMedia Total	**$2,477.18USD**

End of Invoice-Shareholder



Business Wire, Inc
Phone # 415.986.4422
Taxpayer I.D.# 20-4146409
www.businesswire.com

INVOICE NO. 4362866 DATE 14-FEB-14 Page 1

DUE FROM: PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

FEB 25 1105

P.O. NO.

WORD COUNT: 238

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: ~~PNM Resources to Announce Fourth Quarter 2013 Earnings on Feb. 28~~

US: Business Wire Regional-Great Southwest	450.00
Global-Mobile-Social-Measurable Apps	95.00
Price adjustment per agreement	-67.50
TOTAL:	477.50

Included as appropriate: NX Network - News Media & Reporters + Disclosure + Financial Systems + SEO/EON + Search Engines & Web Sites + Trades + Consumers + Social Media & RSS + Analytics

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2/25/14

7-7-923000-370-941-7008
REQ: JIMMIE BLOTTER VIA ACH

All amounts shown in US Dollars
PNM Resources Analysts Jimmie Blotter, 505-241-2227 Media Pahl Shipley,á505-241-2782

TERMS - PAYMENT DUE UPON RECEIPT

SERVICE CAN BE SUSPENDED FOR OVERDUE ACCOUNTS. TERMS ARE PAYMENT DUE ON RECEIPT AND CHARGES BECOME OVERDUE AFTER 30 DAYS. IF THIS INVOICE IS TURNED OVER FOR COLLECTION, DEBTOR WILL BE CHARGED FOR ALL COLLECTION COSTS, COURT COSTS AND ATTORNEY'S FEES.

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Business Wire, Inc
415 986-4422

REMIT TO: Business Wire, Inc
Department 34182
P.O. Box 39000
San Francisco, CA 94139

AMOUNT ENCLOSED

U.S. DOLLARS ONLY

All amounts shown in US Dollars

PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905 00279
ALBUQUERQUE, NM 87158-0001

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ELECTRONIC PAYMENT INFORMATION:
Bank Name: Wells Fargo
Acct Name: Business Wire, Inc.
Acct #: 4121551816
Routing #: 121000248
Swift Code: WFBIUS6S

21172713 4362866B 20140214 0000004775

PNM Resources

February 14, 2014

PNM Resources to Announce Fourth Quarter 2013 Earnings on Feb. 28

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- PNM Resources (NYSE: PNM) will announce 2013 fourth quarter and year-end financial results prior to the market opening on **Friday, February 28, 2014**. The earnings news release will be issued at 8:30 a.m. Eastern and also will be posted on the company's website at www.PNMResources.com.

Management will host a live conference call and webcast that morning at **11 a.m. Eastern** to discuss financial results and provide other company updates.

Investors and analysts can participate in the live conference call by dialing (877) 377-7098 or (631) 291-4547 five to 10 minutes prior to the event and referencing "the PNM Resources fourth quarter conference call." A telephone replay will be available at 2 p.m. Eastern until midnight March 14 by dialing (855) 859-2056 or (404) 537-3406 and using confirmation code 51363320. Supporting material for PNM Resources' earnings announcements can be viewed and downloaded at http://www.pnmresources.com/investors/results.cfm.

Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2012 consolidated operating revenues of $1.3 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,538 megawatts of generation capacity and provides electricity to more than 739,000 homes and businesses in New Mexico and Texas. For more information, visit the company's website at www.PNMResources.com.

PNM Resources
Analysts
Jimmie Blotter, 505-241-2227
Media
Pahl Shipley, 505-241-2782

Source: PNM Resources

News Provided by Acquire Media

4

NYSE

Please Forward your Check for -- $74,078
Along with the Remittance Advice

JAN 31 AM 11:33

ATTN :JIMMIE BLOTTER
MANAGER, TREASURY
PNM RESOURCES INC
ALVARADO SQUARE - MAIL STOP 1120
ALBUQUERQUE, NM 87158

MAIL TO:
NYSE MARKET,INC.
BOX #223695
PITTSBURGH, P.A. 15251-2695

Invoice Date	:	01/29/2014
Invoice Number	:	1000021875
Account Number	:	769349H
Payment Due Date	:	**02/28/2014**

Remittance Advice

SUMMARY STATEMENT

Date of Invoice	Invoice Number	Amount	
CURRENT INVOICE			
01/29/2014	1000021875	$74,078	
TOTAL CREDIT		$0	
			$74,078
TOTAL DUE			

$74,078

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FIELD 50: YOUR COMPANY NAME
FIELD 59: /140083645 <- (NYSE BANK ACCOUNT #) NYSE MARKET INC.
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1/31/14

007-921000-941-0-560-7008

REQ: JIMMIE BLOTTER

NYSE

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ATTN :JIMMIE BLOTTER
MANAGER, TREASURY
PNM RESOURCES INC
ALVARADO SQUARE - MAIL STOP 1120
ALBUQUERQUE, NM 87158

MAIL TO:
NYSE MARKET,INC.
BOX #223695
PITTSBURGH, P.A. 15251-2695

Invoice Date	:	01/29/2014
Invoice Number	:	1000021875
Account Number	:	769349H
Payment Due Date	:	**02/28/2014**

2014 ANNUAL FEE FOR LISTING COMMON STOCK					
FEE IS BASED UPON 79,653,624 SHARES ISSUED AND OUTSTANDING (1) FEE CALCULATED AT THE RATE OF:					
79,653,624	@	$0.000930	PER SHARE	$74,078	
				$74,078	$74,078
TOTAL CALCULATED CHARGES THIS ISSUE					$74,078
(1) AS OF DECEMBER 31 PRIOR YEAR AND INCLUDES TREASURY SHARES					

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INVOICE NO. 4377376 DATE 14-MAR-14 Page 1

DUE FROM: PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

MAR 24 3:22

P.O. NO.

WORD COUNT: 211

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Declares Preferred Dividend

US: Business Wire Regional-Great Southwest	450.00
Global-Mobile-Social-Measurable Apps	95.00
Price adjustment per agreement	-67.50
TOTAL:	477.50

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3/24/14
7-7-923000-941-370-7008
REQ: Jimmie Blotter
VIA ACH

All amounts shown in US Dollars
PNM Resources Analysts Jimmie Blotter, 505-241-2227 Media Pahl Shipley, 505-241-2782

TERMS - PAYMENT DUE UPON RECEIPT

SERVICE CAN BE SUSPENDED FOR OVERDUE ACCOUNTS. TERMS ARE PAYMENT DUE ON RECEIPT AND CHARGES BECOME OVERDUE AFTER 30 DAYS. IF THIS INVOICE IS TURNED OVER FOR COLLECTION, DEBTOR WILL BE CHARGED FOR ALL COLLECTION COSTS, COURT COSTS AND ATTORNEY'S FEES.

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Business Wire, Inc.
415 986-4422
Taxpayer I.D.# 20-4146409

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Department 34182
P.O. Box 39000
San Francisco, CA 94139

AMOUNT ENCLOSED

U.S. DOLLARS ONLY

All amounts shown in US Dollars

PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905 00346
ALBUQUERQUE, NM 87158-0001

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Acct #: 4121551816
Routing #: 121000248
Swift Code: WFBIUS6S

21172713 43773761 20140314 0000004775

March 14, 2014

PNM Declares Preferred Dividend

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- The Board of Directors of PNM, a subsidiary of PNM Resources (NYSE: PNM), has declared the regular quarterly dividend of $1.145 per share on the 4.58 percent series of cumulative preferred stock. The preferred stock dividend is payable April 15, 2014, to shareholders of record at the close of business April 1, 2014.

E-MAIL ALERTS, RSS FEEDS AVAILABLE

PNM Resources encourages analysts, investors and other interested parties to visit www.PNMResources.com and register to automatically receive company financial information by e-mail or RSS feeds. Once registered, participants can choose from a menu to automatically receive requested information, including news releases, notices of webcasts and filings with the U.S. Securities and Exchange Commission. Participants can unsubscribe at any time and will not receive information that was not requested.

Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2013 consolidated operating revenues of $1.4 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,572 megawatts of generation capacity and provides electricity to more than 746,000 homes and businesses in New Mexico and Texas. For more information, visit the company's website at www.PNMResources.com.

PNM Resources
Analysts
Jimmie Blotter, 505-241-2227
Media
Pahl Shipley, 505-241-2782

Source: PNM Resources

News Provided by Acquire Media

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INVOICE NO.	DATE	
4369852	27-FEB-14	Page 1

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JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

MAR 10 AM 11:31

P.O. NO.

WORD COUNT: 138

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources Board Declares Quarterly Common Stock Dividend

US: Business Wire Regional-Great Southwest	450.00
Global-Mobile-Social-Measurable Apps	95.00
Price adjustment per agreement	-67.50
TOTAL:	477.50

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REQ: Jimmie Blotter VIA ACH

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PNM Resources Analysts Jimmie Blotter, 505-241-2227 Media Pahl Shipley, 505-241-2782

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Acct #: 4121551816
Routing #: 121000248
Swift Code: WFBIUS6S

21672713 4369852 1 20140227 0000004775



February 27, 2014

PNM Resources Board Declares Quarterly Common Stock Dividend

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- At its regular meeting held today, the Board of Directors of PNM Resources (NYSE: PNM) declared the regular quarterly dividend of $0.185 per share on the company's common stock. The dividend is payable May 15, 2014, to shareholders of record at the close of business April 18, 2014.

Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2012 consolidated operating revenues of $1.3 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,538 megawatts of generation capacity and serves electricity to more than 739,000 homes and businesses in New Mexico and Texas. For more information, visit the company's Web site at www.PNMResources.com.

PNM Resources
Analysts
Jimmie Blotter, 505-241-2227
Media
Pahl Shipley, 505-241-2782

Source: PNM Resources

News Provided by Acquire Media

2

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Invoice Date	Account Number	Invoice Number	Payment Terms	Amount Due
03/25/2014	900002758	0314SHAR811845	NET30	$641.92USD

PNM RESOURCES, INC.
ATTENTION TO: JIMMIE BLOTTER
ALVARADO SQUARE
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE NM 87158

Amount Enclosed
$_____

Please make checks payable to
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c/o Wells Fargo Bank
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P.O. Box 8500
Philadelphia, PA 19178-0200

Overnight payments should be sent to
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Shareholder.com
401 Market Street / Lockbox #30200
Philadelphia, PA 19106

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Account #: 2000031405177
ABA#121000248 Bank Address: San Francisco, CA 94101
Beneficiary: The Nasdaq OMX Group, Inc.
For Further Credit to : Shareholder.com
OBI: *Please include your invoice number, and if paying multiple invoices, please separate your invoice numbers with a comma*

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ALL FEES ARE PAYABLE IN USD

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a) billing account number(s) for which the request applies
b) the email address to add (up to 3) / or delete
c) your name and phone number
Note: Our preference is email delivery ONLY.

All legal correspondence must be directed to: Nasdaq Office of General Counsel, 805 King Farm Boulevard, Rockville, MD 20850.

Invoice Details
Shareholder Customer Identifier: PNM
Shareholder Account ID: ABEA-1XBLHP

Product	Item	Period Covered	Quantity	Description	Rate	Amount
Webcast						
	Live and Archived Webcasts					$641.92USD
	Webcast Subtotal					**$641.92USD**
Total						**$641.92USD**

3/26/14

7-923000-941-00000000-370-7008
REQ: JIMMIE BLOTTER

Shareholder.com
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Invoice Date	Account Number	Invoice Number	Payment Terms	Amount Due
03/25/2014	900002758	0314SHAR811845	NET30	$641.92USD

MultiMedia Detail Report
PNM RESOURCES, INC.

28-Feb-14 - Webcast: PNM Resources Fourth Quarter Conference Call	
Audio Webcast Event	$995.00USD
Audio Webcast Event	($995.00)USD
Conference Call Replay Toll-Free Minutes	$15.30USD
Conference Call Toll Minutes	$26.86USD
Conference Call Toll-Free Minutes	$599.76USD
	$641.92USD
MultiMedia Total	**$641.92USD**

End of Invoice-Shareholder

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Business Wire, Inc
Phone # 415.986.4422
Taxpayer I.D.# 20-4146409
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INVOICE NO. 4379818 DATE 19-MAR-14 Page 1

DUE FROM: PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

APR 3 AM 8:23

P.O. NO.

WORD COUNT: 580

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources Management to Meet with Investors

US: Business Wire Regional-Great Southwest		700.00
Global-Mobile-Social-Measurable Apps		95.00
Price adjustment per agreement		-105.00
	TOTAL:	690.00

Included as appropriate: NX Network - News Media & Reporters + Disclosure + Financial Systems + SEO/EON + Search Engines & Web Sites + Trades + Consumers + Social Media & RSS + Analytics

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4/3/14
7-7-923000-370-941-7008
(Accrued in March, process after Apr 2)
REQ: Jimmie Blotter
VIA KCH

All amounts shown in US Dollars
PNM Resources Analysts Jimmie Blotter, 505-241-2227 Media Pahl Shipley, 505-241-2782

TERMS - PAYMENT DUE UPON RECEIPT

SERVICE CAN BE SUSPENDED FOR OVERDUE ACCOUNTS. TERMS ARE PAYMENT DUE ON RECEIPT AND CHARGES BECOME OVERDUE AFTER 30 DAYS. IF THIS INVOICE IS TURNED OVER FOR COLLECTION, DEBTOR WILL BE CHARGED FOR ALL COLLECTION COSTS. COURT COSTS AND ATTORNEY'S FEES.

PLEASE DETACH AND RETURN THIS STUB WITH PAYMENT

Business Wire
A Berkshire Hathaway Company
Business Wire, Inc.
415 986-4422

REMIT TO: Business Wire, Inc
Department 34182
P.O. Box 39000
San Francisco, CA 94139

AMOUNT ENCLOSED
U.S. DOLLARS ONLY

All amounts shown in US Dollars

PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905 00381
ALBUQUERQUE, NM 87158-0001

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Invoices must be paid in US dollars.
ELECTRONIC PAYMENT INFORMATION:
Bank Name: Wells Fargo
Acct Name: Business Wire, Inc.
Acct #: 4121551816
Routing #: 121000248
Swift Code: WFBIUS6S

21672713 43798180 20140319 0000006900

PNM Resources

March 19, 2014

PNM Resources Management to Meet with Investors

2014 ongoing earnings guidance range to be affirmed during meetings

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- PNM Resources (NYSE: PNM) management will meet with analysts and investors this week.

Management is expected to affirm the company's 2014 consolidated ongoing earnings guidance range of $1.42 to $1.52 per diluted share during the meetings. Presentation materials are available on the company's website at http://www.pnmresources.com/investors/events.cfm.

Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2013 consolidated operating revenues of $1.4 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,572 megawatts of generation capacity and serves electricity to more than 746,000 homes and businesses in New Mexico and Texas. For more information, visit the company's website at www.PNMResources.com.

Safe Harbor Statement under the Private Securities Litigation Reform Act of 1995

Statements made in this news release that relate to future events or PNM Resources' ("PNMR"), Public Service Company of New Mexico's ("PNM"), or Texas-New Mexico Power Company's ("TNMP") (collectively, the "Company") expectations, projections, estimates, intentions, goals, targets, and strategies are made pursuant to the Private Securities Litigation Reform Act of 1995. Readers are cautioned that all forward-looking statements are based upon current expectations and estimates. PNMR, PNM, and TNMP assume no obligation to update this information. Because actual results may differ materially from those expressed or implied by these forward-looking statements, PNMR, PNM, and TNMP caution readers not to place undue reliance on these statements. PNMR's, PNM's, and TNMP's business, financial condition, cash flow, and operating results are influenced by many factors, which are often beyond their control, that can cause actual results to differ from those expressed or implied by the forward-looking statements. For a discussion of risk factors and other important factors affecting forward-looking statements, please see the Company's Form 10-K and Form 10-Q filings with the Securities and Exchange Commission, which are specifically incorporated by reference herein.

Non-GAAP Financial Measures

The Company uses ongoing earnings, ongoing earnings per diluted share (or ongoing diluted earnings per share) and earnings before interest, taxes, depreciation and amortization (EBITDA) to evaluate the operations of the Company and to establish goals for management and employees. While the Company believes these financial measures are appropriate and useful for investors, they are not measures presented in accordance with generally accepted accounting principles in the U.S. (GAAP). The Company does not intend for these measures, or any piece of these measures, to represent any financial measure as defined by GAAP. Furthermore, the Company's calculations of these measures as presented may or may not be comparable to similarly titled measures used by other companies. The Company uses ongoing earnings and EBITDA guidance to provide investors with management's expectations of ongoing financial performance over the period presented. While the Company believes ongoing earnings and EBITDA guidance are appropriate measures, these are not measures presented in accordance with GAAP. The Company does not intend for ongoing earnings and EBITDA guidance to represent expectations of net earnings as defined by GAAP. Management is generally not able to estimate the impact of the reconciling items between ongoing earnings and EBITDA guidance and forecasted GAAP earnings, nor their probable impact on GAAP earnings; therefore, management is generally not able to provide a corresponding GAAP equivalent for ongoing earnings and EBITDA guidance.

PNM Resources
Analysts
Jimmie Blotter, 505-241-2227
Media
Pahl Shipley, 505-241-2782



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INVOICE NO. 4370191 DATE 28-FEB-14 Page 1

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JIMMIE BLOTTER
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ALBUQUERQUE, NM 87158
United States

MAR 17 PM 1:08

P.O. NO.

WORD COUNT: 1,985

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources Reports 2013 Q4 and Year-End Results

US: Business Wire Regional-Great Southwest	2,450.00
Global-Mobile-Social-Measurable Apps	95.00
Price adjustment per agreement	-367.50
TOTAL:	2,177.50

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21172713 4370191 20140228 0000021775

PNM Resources

February 28, 2014

PNM Resources Reports 2013 Q4 and Year-End Results

2014 Guidance Affirmed, Conference Call Set for 11 a.m. EST Today

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- PNM Resources (NYSE: PNM):

PNM Resources (In millions, except EPS)

	Q4 2013	Q4 2012	YE 2013	YE 2012
GAAP net earnings	$7.6	$9.1	$100.5	$105.5
GAAP EPS	$0.10	$0.11	$1.25	$1.31
Ongoing net earnings	$16.7	$10.5	$113.5	$105.6
Ongoing EPS	$0.21	$0.13	$1.41	$1.31

PNM Resources (NYSE: PNM) today released the company's 2013 fourth quarter and year-end earnings results. In addition, management affirmed its 2014 consolidated ongoing earnings guidance range of $1.42 to $1.52 per diluted share.

"2013 was another year of operational and financial success as a result of running our regulated utilities efficiently and keeping the needs of our customers a top priority," said Pat Vincent-Collawn, PNM Resources' chairman, president, and CEO. "We delivered continued high levels of reliability in New Mexico and Texas, achieved strong financial results across the company, and successfully managed our New Mexico business in an economy that continues to face challenges. In the year ahead, we will keep our focus on continuing these successes as well as constructively working through the regulatory process, particularly as it relates to the San Juan Generating Station."

Vincent-Collawn also noted that on January 30, Moody's raised the credit rating of PNM Resources, PNM and TNMP. "The upgrade is a reflection of Moody's more favorable view of the financial strength of utilities in general, but it is also an important milestone for the company, as all three entities are now rated investment grade by both Moody's and Standard and Poor's," she added. Moody's continues to have the company on positive outlook.

SEGMENT REPORTING OF 2013 FOURTH QUARTER & YEAR-END EARNINGS

PNM - *a vertically integrated electric utility in New Mexico with distribution, transmission and generation assets.*

PNM (In millions, except EPS)

	Q4 2013	Q4 2012	YE 2013	YE 2012
GAAP net earnings	$2.5	$5.8	$87.6	$91.0
GAAP EPS	$0.03	$0.07	$1.09	$1.13
Ongoing net earnings	$11.5	$7.3	$93.5	$91.7
Ongoing EPS	$0.14	$0.09	$1.16	$1.14

- In the fourth quarter, PNM's ongoing earnings benefitted primarily from a reduction in power plant outages, cost control, weather and AFUDC. These were offset primarily by a decrease in load and a contribution to the PNM Resources Foundation.

TNMP - *an electric transmission and distribution utility in Texas.*

TNMP (In millions, except EPS)

	Q4 2013	Q4 2012	YE 2013	YE 2012
GAAP net earnings	$6.9	$6.6	$29.1	$26.7

3

Computershare

Requestor: Jimmie Blotter
7-923000-948-N26200-370-7008 - $3776.34
8-921000-4999-N28000-324-8998 - $308.55

Investor Services
Computershare Inc.
Dept CH 16934
Palatine, IL 60055-9228
Corporate Office 1-800-552-9154
www.computershare.com

PNM RESOURCES, INC.
Cathy Martinez
Alvarado Square
MS 2602
Albuquerque, NM 87158

Relationship Manager Ann Peters
Telephone +1 214 4593213
Reference Number

Account Number	PNM01		Invoice Date	14 February 2014
Invoice Number	US_CSSI634549		Due Date	16 March 2014

Services and expenses for the period of January 2014

Maintenance	Holders	Annual Rate	Amount
Stock Transfer Administration Fee			$2,275.00
Active Accounts	11,186		
Inactive Accounts	8,000		
Inactive Accounts	1,041	$1.00	$86.75
Transactions	**Quantity**	**Rate**	**Amount**
NCOA Annual Fee	11,186	$0.01	$111.86
Expenses	**Quantity**	**Rate**	**Amount**
eDelivery Services	77	$0.25	$19.25
Miscellaneous Expenses			$535.62
Plan/Trading Fees and Commissions			$166.00
Telephone Expenses			$237.60
Shareholder Authentication	16	$0.50	$8.00
Fulfillment Package	24	$2.50	$60.00
Fulfillment Postage			$31.68
General Communications Mailings - Production			$116.30
General Communications Mailings - Domestic Postage			$265.63
Dividend, Statement, Tax and Due Diligence Mailings - Production			$150.03
Dividend, Statement, Tax and Due Diligence Mailings - Domestic Postage			$11.04
- Dividend / Payment Mailings	12		
- Tax Mailings	12		

Computershare

Account Number	PNM01		Invoice Date	14 February 2014
Invoice Number	US_CSSI634549		Due Date	16 March 2014

Services and expenses for the period of January 2014

Subtotal	$4,074.96
Total Sales and Use Tax	$9.93
Total Amount Due	$4,084.89



MEDIANT

Beneficial-Account Fulfillment

Requestor: Jimmie Blotter
8-923000-999-N28000-324-8998 - $240.56
7-923000-999-N26200-370-7008 - $356.99

INVOICE

Invoice #:	BPX14040694
Invoice Date:	04/09/14
Payment Terms:	Net 30 Days

PNM Resources, Inc.
Attn: Cathy Martinez
414 Silver Avenue SW
Albuquerque, NM 87102 USA

On Behalf of: *COR Clearing (0052), Crowell, Weedon & Co (0361), Interactive Brokers (0534), Stifel Nicolaus (0793)*
Issuer Name: *PNM Resources, Inc.* *Job Number:* *672241*
Service Type: *P Proxy Mailing - Annual Meeting* *Meeting Date:* *05/15/14*
CUSIP Number: *69349H107* *Job Mail Date:* *04/09/14*

	Reference	Quantity	Unit Price	Total
PROCESSING FEES:				
Distribution Fees:				
Total positions processed	I.A.1-5	256		
Positions Exempt from Fees	I.G.	- 2		
		254	0.500	127.00
Preference Management Fees:				
Mailed		173	-	-
Managed Account Processing	I.B.2,3,4	24	0.160	3.84
Non-Managed Account Processing	I.B.1,3,4	58	0.320	18.56
Positions Exempt from PM fees	I.G.	1		
		256		22.40
NAA Processing Fees:				
Total positions processed	I.F.	254	0.250	63.50
Nominee Search Fees:				
Per nominee	I.C.1	4	22.000	88.00
Per position	I.C.2,3,4	254	0.140	35.56
				123.56
REIMBURSABLE EXPENSES:				
Materials		173	0.085	14.70
USPS Presorting Fees				
Setup		-	-	-
Flat		-	-	-
Letters		-	-	-
				-
Postage & Courier Charges:				
Postage		173	VAR	279.71
Less: Presort Savings				(39.15)
Postage Charges (Net of Savings)				240.56
Courier Charges		-	VAR	-
		173		240.56
OTHER CHARGES & DISCOUNTS:				
Discount		VAR	VAR	-
TOTAL BILLINGS BEFORE SALES TAX				591.72
Sales Tax				5.81
TOTAL GROSS BILLINGS				597.53
Less: Advance Postage Previously Billed				-
NET AMOUNT DUE				$597.53

Payment Instructions: Please reference invoice number on remittance document.
Billing inquiries: Please call 877-763-1671 or email BillingSupport@mediantonline.com

By Check to:
Mediant Communications LLC
P.O. Box 29976
New York, NY 10087-9976

D&B# 156398286

By ACH Payment to:
Mediant Communications LLC
ABA# 021000021
Account # 935864710
JP Morgan Chase Bank, 270 Park Ave., NY, NY 10017
Reference: Invoice Number

* PRESORT SAVINGS REPRESENT 50% OF TOTAL DISCOUNTS
NOTE: Billing for vote returns will follow approximately two weeks after meeting date.

MEDIANT

Beneficial-Account Fulfillment

FEE SCHEDULE

I. NYSE PUBLISHED PROCESSING FEES *Effective with January 1, 2014 Record Date*		Per		Fee
A. Distribution Fees				
1. Annual	*Rule 451.90 (1)(b)(i)*	Position		
			up to 10,000	$ 0.50
			10,001 to 100,000	$ 0.47
			100, 001 to 300,000	$ 0.39
			300, 001 to 500,000	$ 0.34
			above 500,000	$ 0.32
2. Special meetings	*Rule 451.90 (1)(b)(i)*	Position		
			up to 10,000	$ 0.50
			10,001 to 100,000	$ 0.47
			100,001 to 300,000	$ 0.39
			300,001 to 500,000	$ 0.34
			above 500,000	$ 0.32
3. Follow up mailings	*Rule 451.90 (2)*	Position		
Annual meetings				$ 0.20
Special meetings (non-election of directors meeting)				$ 0.40
4. Contested mailings	*Rule 451.90 (1)(b)(ii)*	Position		
				$ 1.00
5. Interim mailings	*Rule 451.90 (3)*	Position		
				$ 0.15
B. Preference Management Fees (paper elimination)				
1. Proxy, annual reports (e-delivery, householding and Proxy Manager)	*Rule 451.90 (4)(a)*	Position		$ 0.32
2. Proxy, annual reports (managed acct)	*Rule 451.90 (4)(a)*	Position		$ 0.16
3. Follow-up	*Rule 451.90 (4)(b)*	Position		$ 0.10
4. Interim reports	*Rule 451.90 (4)(b)*	Position		$ 0.10
C. Nominee Search Fees				
1. Per nominee	*Rule 451.90 (1)(c)(i)*	Job		$ 22.00
Plus				
2. Annual meeting	*Rule 451.90 (1)(c)(ii)*	Position		
			up to 10,000	$ 0.14
			10, 001 to 100,000	$ 0.13
			100,001 to 300,000	$ 0.11
			300,001 to 500,000	$ 0.09
			above 500,000	$ 0.07

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ALBUQUERQUE, NM 87158
United States

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ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources to Announce First Quarter 2014 Earnings on May 2

US: Business Wire Regional-Great Southwest	450.00
Global-Mobile-Social-Measurable Apps	95.00
Price adjustment per agreement	-67.50
TOTAL:	477.50

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for PNM Resources Analysts Jimmie Blotter, 505-241-2227 or Media Pahl Shipley, 505-241-2782

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PNM Resources

April 18, 2014

PNM Resources to Announce First Quarter 2014 Earnings on May 2

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- PNM Resources (NYSE: PNM) will announce 2014 first quarter financial results prior to the market opening on **Friday, May 2, 2014**. The earnings news release will be issued at 7:30 a.m. Eastern and also will be posted on the company's website at www.PNMResources.com.

Management will host a live conference call and webcast that morning at **11 a.m. Eastern** to discuss financial results and provide other company updates.

Investors and analysts can participate in the live conference call by dialing (877) 377-7098 or (631) 291-4547 five to 10 minutes prior to the event and referencing "the PNM Resources' first quarter conference call." A telephone replay will be available at 2 p.m. Eastern until midnight May 16 by dialing (855) 859-2056 or (404) 537-3406 and using confirmation code 31424826. Supporting material for PNM Resources' earnings announcements can be viewed and downloaded at http://www.pnmresources.com/investors/results.cfm.

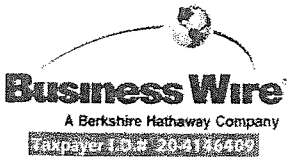
Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2013 consolidated operating revenues of $1.4 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,572 megawatts of generation capacity and provides electricity to more than 746,000 homes and businesses in New Mexico and Texas. For more information, visit the company's website at www.PNMResources.com.

for PNM Resources
Analysts
Jimmie Blotter, 505-241-2227
or
Media
Pahl Shipley, 505-241-2782

Source: PNM Resources

News Provided by Acquire Media



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ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources Management to Meet with Investors

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March 19, 2014

PNM Resources Management to Meet with Investors

2014 ongoing earnings guidance range to be affirmed during meetings

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- PNM Resources (NYSE: PNM) management will meet with analysts and investors this week.

Management is expected to affirm the company's 2014 consolidated ongoing earnings guidance range of $1.42 to $1.52 per diluted share during the meetings. Presentation materials are available on the company's website at http://www.pnmresources.com/investors/events.cfm.

Background:

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Safe Harbor Statement under the Private Securities Litigation Reform Act of 1995

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Non-GAAP Financial Measures

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PNM Resources
Analysts
Jimmie Blotter, 505-241-2227
Media
Pahl Shipley, 505-241-2782



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CORPORATE HEADQUARTERS MS-0905
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United States

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FOR: PNM Resources Management to Meet with Investors

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21272713 43922152 20140415 0000006900

PNM Resources

April 15, 2014

PNM Resources Management to Meet with Investors

2014 ongoing earnings guidance range to be affirmed during meetings

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- PNM Resources (NYSE: PNM) management will meet with analysts and investors this week.

Management is expected to affirm the company's 2014 consolidated ongoing earnings guidance range of $1.42 to $1.52 per diluted share during the meetings. Presentation materials are available on the company's website at http://www.pnmresources.com/investors/events.cfm.

Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2013 consolidated operating revenues of $1.4 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,572 megawatts of generation capacity and serves electricity to more than 746,000 homes and businesses in New Mexico and Texas. For more information, visit the company's website at www.PNMResources.com.

Safe Harbor Statement under the Private Securities Litigation Reform Act of 1995

Statements made in this news release that relate to future events or PNM Resources' ("PNMR"), Public Service Company of New Mexico's ("PNM"), or Texas-New Mexico Power Company's ("TNMP") (collectively, the "Company") expectations, projections, estimates, intentions, goals, targets, and strategies are made pursuant to the Private Securities Litigation Reform Act of 1995. Readers are cautioned that all forward-looking statements are based upon current expectations and estimates. PNMR, PNM, and TNMP assume no obligation to update this information. Because actual results may differ materially from those expressed or implied by these forward-looking statements, PNMR, PNM, and TNMP caution readers not to place undue reliance on these statements. PNMR's, PNM's, and TNMP's business, financial condition, cash flow, and operating results are influenced by many factors, which are often beyond their control, that can cause actual results to differ from those expressed or implied by the forward-looking statements. For a discussion of risk factors and other important factors affecting forward-looking statements, please see the Company's Form 10-K and Form 10-Q filings with the Securities and Exchange Commission, which are specifically incorporated by reference herein.

Non-GAAP Financial Measures

The Company uses ongoing earnings, ongoing earnings per diluted share (or ongoing diluted earnings per share) and earnings before interest, taxes, depreciation and amortization (EBITDA) to evaluate the operations of the Company and to establish goals for management and employees. While the Company believes these financial measures are appropriate and useful for investors, they are not measures presented in accordance with generally accepted accounting principles in the U.S. (GAAP). The Company does not intend for these measures, or any piece of these measures, to represent any financial measure as defined by GAAP. Furthermore, the Company's calculations of these measures as presented may or may not be comparable to similarly titled measures used by other companies. The Company uses ongoing earnings and EBITDA guidance to provide investors with management's expectations of ongoing financial performance over the period presented. While the Company believes ongoing earnings and EBITDA guidance are appropriate measures, these are not measures presented in accordance with GAAP. The Company does not intend for ongoing earnings and EBITDA guidance to represent expectations of net earnings as defined by GAAP. Management is generally not able to estimate the impact of the reconciling items between ongoing earnings and EBITDA guidance and forecasted GAAP earnings, nor their probable impact on GAAP earnings; therefore, management is generally not able to provide a corresponding GAAP equivalent for ongoing earnings and EBITDA guidance.

PNM Resources
Analysts
Jimmie Blotter, 505-241-2227
Media
Pahl Shipley, 505-241-2782



Business Wire, Inc
Phone # 415.986.4422
Taxpayer I.D. # 20-4146409
www.businesswire.com

INVOICE NO. 4394481 DATE 21-APR-14 Page 1

DUE FROM: PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

P.O. NO.

APR 29 PM 2:49

WORD COUNT: 609

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources Management to Meet with Investors

US: Business Wire Regional-Great Southwest	700.00
Global-Mobile-Social-Measurable Apps	95.00
Price adjustment per agreement	-105.00
TOTAL:	690.00

Included as appropriate: NX Network - News Media & Reporters + Disclosure + Financial Systems + SEO/EON + Search Engines & Web Sites + Trades + Consumers + Social Media & RSS + Analytics

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4/29/14
7-7-923000 - 370-941-7008
Req: Jimmie Blotter

VIA ACH

All amounts shown in US Dollars
PNM Resources Analysts Jimmie Blotter, 505-241-2227 Media Pahl Shipley, 505-241-2782

TERMS - PAYMENT DUE UPON RECEIPT

SERVICE CAN BE SUSPENDED FOR OVERDUE ACCOUNTS. TERMS ARE PAYMENT DUE ON RECEIPT AND CHARGES BECOME OVERDUE AFTER 30 DAYS. IF THIS INVOICE IS TURNED OVER FOR COLLECTION, DEBTOR WILL BE CHARGED FOR ALL COLLECTION COSTS, COURT COSTS AND ATTORNEY'S FEES.

PLEASE DETACH AND RETURN THIS STUB WITH PAYMENT



REMIT TO: Business Wire, Inc
Department 34182
P.O. Box 39000
San Francisco, CA 94139

AMOUNT ENCLOSED

U.S. DOLLARS ONLY

All amounts shown in US Dollars

PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905 00288
ALBUQUERQUE, NM 87158-0001

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Bank Name: Wells Fargo
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Acct #: 4121551816
Routing #: 121000248
Swift Code: WFBIUS6S

21172713 4394818 20140421 0000006900

April 21, 2014

PNM Resources Management to Meet with Investors

2014 ongoing earnings guidance range to be affirmed during meetings

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- PNM Resources (NYSE: PNM) management will meet with analysts and investors this week.

Management is expected to affirm the company's 2014 consolidated ongoing earnings guidance range of $1.42 to $1.52 per diluted share during the meetings. Presentation materials are available on the company's website at http://www.pnmresources.com/investors/events.cfm.

Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2013 consolidated operating revenues of $1.4 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,572 megawatts of generation capacity and serves electricity to more than 746,000 homes and businesses in New Mexico and Texas. For more information, visit the company's website at www.PNMResources.com.

Safe Harbor Statement under the Private Securities Litigation Reform Act of 1995

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Non-GAAP Financial Measures

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PNM Resources
Analysts
Jimmie Blotter, 505-241-2227
Media
Pahl Shipley, 505-241-2782

RR DONNELLEY

Sold to: PNM RESOURCES, INC.
Attn: Cathy Martinez
ALVARADO SQUARE
ALBUQUERQUE NM 87158

Please make checks payable to RR Donnelley
and include the invoice number on your check.
Remit with a copy of the invoice to :
RR Donnelley
P.O. Box 730216
Dallas TX 75373-0216

INVOICE

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TT-SFI/COC-000009
F.E.I.N. 36-1004130

INVOICE DATE	INVOICE NUMBER	PAYABLE DATE	TERMS	BY	PAGE
04/10/14	1269902200	04/20/14	Net 10 days from DOI	LS/pe	1 of 2

PNM Resources Inc.

2013 Letter to the Shareholders

Desktop Publishing

1	PDF alteration page	$30.00
1	PDF alteration pages on a RUSH basis	$15.00
0.25	Hours of desktop publishing to correct color, to fix bleed and to delete crop marks	$62.50

Electronic Distribution Services

2	E-mails, per address	$30.00

Prepress, Print, Bind and Distribute

03/25/14	Digital book proof, 4 pages	$40.00
03/26/14	Digital book proof, 4 pages	$40.00
03/25/14	3,800 copies of a 4-page Letter, printed one color throughout on 70# uncoated text stock	$495.00
03/26/14	3,800 copies of a 4-page Letter, printed one color throughout on 70# uncoated text stock (re-print due to changes)	$465.00

Rep: Jimmie Blotter
17-92300-919-370-7008

If payment is not received by the due date on this invoice, we will charge you interest at the lesser of (i) eighteen percent (18%) per year, (ii) the interest rate stated in our contract with you or the maximum interest permitted in your jurisdiction. Seller represents that with respect to the production of all goods and services performed covered by this invoice, it has fully complied with Section 12a of the Fair Labor Standards Act of 1938 as amended. Terms within the invoice are confidential and may not be shared with any party outside the paying entity.

RR DONNELLEY

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Remit with a copy of the invoice to :
RR Donnelley
P.O. Box 730216
Dallas TX 75373-0216

INVOICE

TT-COC-004624
TT-SFI/COC-000009
F.E.I.N. 36-1004130

Sold to: PNM RESOURCES, INC.
Attn: Cathy Martinez
ALVARADO SQUARE
ALBUQUERQUE NM 87158

INVOICE DATE	INVOICE NUMBER	PAYABLE DATE	TERMS	BY	PAGE
04/10/14	1269902200	04/20/14	Net 10 days from DOI	LS/pe	2 of 2

SUBTOTAL	**$1,177.50**
Messenger Services and Freight	$413.03
State Sales and Use Tax	$124.26
TOTAL THIS INVOICE	**$1,714.79**

If you need assistance, please call LeeAnne Sexton at 214-443-1162

BMT-PEFC-1254

For information about ACH, Wire payment or W9 information please contact us at EFTandW9Management@rrd.com

PAYMENT BY CHECK

Please record the invoice number on your check : **1269902200**

ACH/EFTS

Account #: 5326206
Routing # 071000013
JPMorgan Chase
One First National Plaza
Chicago, IL 60670
Name on account : RR Donnelley Receivables, Inc.
Transmit in CTX format. If CTX is not possible, please send
remittance information by e-mail to cashapplications@rrd.com

OVERNIGHT DELIVERY

RR Donnelley Receivables, Inc.
14100 Lear Blvd
Suite 130
Reno, NV 89506
Please send remittance information
with payment

WIRE TRANSFER INFO

JPMorgan Chase
1 Chase Manhattan Plaza
New York, NY 10005
Account #: 5326206
Route #: 021000021
Swift Code : CHASUS33
Please send remittance information
by e-mail to cashapplications@rrd.com

If payment is not received by the due date on this invoice, we will charge you interest at the lesser of: (i) eighteen percent (18%) per year, (ii) the interest rate stated in our contract with you or the maximum interest permitted in your jurisdiction. Seller represents that with respect to the production of all goods and services performed covered by this invoice, it has fully complied with Section 12a of the Fair Labor Standards Act of 1938 as amended.
Terms within this invoice are confidential and may not be shared with any party outside the paying entity.

PNM Resources®

2013 LETTER TO SHAREHOLDERS FROM THE CHAIRMAN, PRESIDENT AND CEO



Pat Vincent-Collawn

Dear Shareholder,

It's an exciting and challenging time to be part of the utility industry. Our business is changing, driven by new technology, evolving customer needs, and a common focus on protecting the environment. As a company, we embrace that change as an opportunity to create new value for our customers, our shareholders, and the communities we serve. At the same time, we're acutely aware that this is taking place as the economy is just beginning to recover. It is more important than ever for us to responsibly balance innovation and growth with affordability.

PNM Resources is working to lead the way into a future bright with cleaner, more efficient energy resources, while still delivering on our commitment to provide high quality service and financial results that consistently provide a strong return on your investment.

STRONG EARNINGS AND DIVIDEND GROWTH

In December 2013, the Board of Directors unanimously voted to increase the dividend payment by 12 percent to an indicated annual rate of $0.74 per share of common stock. This was the second above industry average dividend increase for the year, and an indication of the board's continued confidence in the Company's performance.

Consolidated ongoing earnings for 2013 came in at the top of the guidance range, ending at $1.41 per diluted share, compared to the 2012 results of $1.31 per diluted share[1]. It's also important to note that both PNM's retail operations and TNMP continue to earn their authorized returns, another top priority for the Company.

MANAGING SUCCESSFULLY IN A CHALLENGING ECONOMY

During the last 12 months we received two notable credit rating upgrades. In April of 2013, Standard and Poor's issued an upgrade to PNM Resources and both utilities. In January of this year, Moody's likewise upgraded the credit ratings for all of our entities. It marks an important milestone for us, as PNM Resources, PNM, and TNMP are now all rated investment grade by both Moody's and Standard and Poor's. Among other benefits, this allows the Company to access financing at better rates, helping to keep customer costs low.

PNM has strengthened its commitment to supporting education and economic development, critical factors for creating economic growth.

While PNM performed well in 2013, the Company continues to face headwinds from the sluggish New Mexico economy, especially in regard to load growth. In particular, the Albuquerque metropolitan area continues to lag the nation in economic recovery. There is no clear indication of when the local economy will rebound more strongly, and we continue to efficiently and effectively manage the business to minimize the impact of these uncertain conditions. We also believe that businesses can and should be part of the solution. At PNM, we've strengthened our commitment to supporting education so New Mexico can develop a workforce able to meet the needs of high-tech and high-wage businesses to build its economy. We're also actively involved in economic development. Through the PNM Resources Foundation we invest in job growth initiatives and support organizations that help small businesses, and as a company we buy and invest locally.

The economic picture is brighter in Texas, and TNMP saw consistent customer growth throughout 2013. The Company is working to improve infrastructure to meet increased demand, and we are optimistic the economy there will remain strong.

3

Computershare

Requestor: Jimmie Blotter
7-923000-948-N26200-370-7008 - $6,343.74
8-921000-999-N28000-324-8998 - $ 3,247.10

Investor Services
Computershare Inc.
Dept CH 16934
Palatine, IL 60055-9228
Corporate Office 1-800-652-9154
www.computershare.com

PNM RESOURCES, INC.
Cathy Martinez
Alvarado Square
MS 2602
Albuquerque, NM 87158

APR 4 PM 2:19

Relationship Manager Ann Peters
Telephone +1 214 4593213
Reference Number

Account Number	PNM01		Invoice Date	07 March 2014
Invoice Number	US_CSSI647901		Due Date	06 April 2014

Services and expenses for the period of February 2014

	Holders	Annual Rate	Amount
Maintenance			$2,275.00
Stock Transfer Administration Fee			
Active Accounts	11,209		
Inactive Accounts	8,000		
Inactive Accounts	1,045	$1.00	$87.08
	Quantity	**Rate**	**Amount**
Expenses			
eDelivery Services	396	$0.25	$99.00
Plan/Trading Fees and Commissions			$1,157.49
Telephone Expenses			$702.24
Miscellaneous Expenses			$534.22
Shareholder Authentication	22	$0.50	$11.00
Fulfillment Package	15	$2.50	$37.50
Fulfillment Postage			$21.00
General Communications Mailings - Production			$108.67
General Communications Mailings - Domestic Postage			$262.50
Dividend, Statement, Tax and Due Diligence Mailings - Production			$1,292.78
Dividend, Statement, Tax and Due Diligence Mailings - Domestic Postage			$2,949.80
Dividend, Statement, Tax and Due Diligence Mailings - Foreign Postage			$13.80
- Dividend / Payment Mailings	3,164		
- Statement Mailings	2,439		
- Tax Mailings	429		

Computershare

Account Number	PNM01		Invoice Date	07 March 2014
Invoice Number	US_CSSI647901		Due Date	06 April 2014

Services and expenses for the period of February 2014

Subtotal	$9,552.08
Total Sales and Use Tax	$38.76
Total Amount Due	$9,590.84

V Requestor: Jimmie Blotter

7-923000-941-N26200-870-7008 - $7,143.25
8-921000-999-N28000-324-8998 - 4 383.40

Computershare

Investor Services
Computershare Inc.
Dept CH 16934
Palatine, IL 60055-9228
Corporate Office 1-800-652-9154
www.computershare.com

PNM RESOURCES, INC.
Cathy Martinez
Alvarado Square
MS 2602
Albuquerque, NM 87158

Relationship Manager	Ann Peters
Telephone	+1 214 4593213
Reference Number	

Account Number	PNM01		**Invoice Date**	06 April 2014
Invoice Number	US_CSSI660996		**Due Date**	06 May 2014

Services and expenses for the period of March 2014

Maintenance	Holders	Annual Rate	Amount
Stock Transfer Administration Fee			$2,275.00
Active Accounts	11,227		
Inactive Accounts	8,000		
Inactive Accounts	1,056	$1.00	$88.00
Proxy File Outbound	10,770	$0.25	$2,692.50
Expenses	**Quantity**	**Rate**	**Amount**
eDelivery Services	82	$0.25	$20.50
Telephone Expenses Credit - February			$(150.48)
Telephone Expenses - March			$603.24
Plan/Trading Fees and Commissions			$898.00
Miscellaneous Expenses			$533.32
Shareholder Authentication	35	$0.50	$17.50
Certificate Mailing - Postage	3	$0.99	$2.97
Certificate Mailing - Production			$0.57
Fulfillment Package	19	$2.50	$47.50
Fulfillment Postage			$26.60
General Communications Mailings - Production			$135.81
General Communications Mailings - Domestic Postage			$333.83

Computershare

Account Number	PNM01		Invoice Date	06 April 2014
Invoice Number	US_CSSI660996		Due Date	06 May 2014

Services and expenses for the period of March 2014

Subtotal	$7,524.86
Total Sales and Use Tax	$1.79
Total Amount Due	$7,526.65

RR DONNELLEY

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and include the invoice number on your check.
Remit with a copy of the invoice to :
RR Donnelley
P.O. Box 730216
Dallas TX 75373-0216

INVOICE

Sold to: PNM RESOURCES, INC.
Attn: Cathy Martinez
ALVARADO SQUARE
ALBUQUERQUE NM 87158

TT-COC-004624
TT-SFI/COC-000009
F.E.I.N. 36-1004130

INVOICE DATE	INVOICE NUMBER	PAYABLE DATE	TERMS	BY	PAGE
04/09/14	1267581600	04/19/14	Net 10 days from DOI	LS/kf	2 of 2

SUBTOTAL	$6,410.00
Messenger Services and Freight	$1,006.54
State Sales and Use Tax	$11.70
TOTAL THIS INVOICE	**$7,428.24**

If you need assistance, please call LeeAnne Sexton at 214-443-1162

BMT-PEFC-1254

For information about ACH, Wire payment or W9 information please contact us at EFTandW9Management@rrd.com

PAYMENT BY CHECK

Please record the invoice number on your check : **1267581600**

ACH/EFTS

Account #: 5326206
Routing # 071000013
JPMorgan Chase
One First National Plaza
Chicago, IL 60670
Name on account : RR Donnelley Receivables, Inc.
Transmit in CTX format. If CTX is not possible, please send remittance information by e-mail to cashapplications@rrd.com

OVERNIGHT DELIVERY

RR Donnelley Receivables, Inc
14100 Lear Blvd
Suite 130
Reno, NV 89506
Please send remittance information with payment

WIRE TRANSFER INFO

JPMorgan Chase
1 Chase Manhattan Plaza
New York, NY 10005
Account #: 5326206
Route #: 021000021
Swift Code : CHASUS33
Please send remittance information by e-mail to cashapplications@rrd.com

If payment is not received by the due date on this invoice, we will charge you interest at the lesser of (i) eighteen percent (18%) per year, (ii) the interest rate stated in our contract with you or the maximum interest permitted in your jurisdiction. Seller represents that with respect to the production of all goods and services performed covered by this invoice, it has fully complied with Section 12a of the Fair Labor Standards Act of 1938 as amended.
Terms within this invoice are confidential and may not be shared with any party outside the paying entity.

PNM Exhibit RL-6
Page 100 of 120

RR DONNELLEY

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Remit with a copy of the invoice to :
RR Donnelley
P.O. Box 730216
Dallas TX 75373-0216

INVOICE

Sold to: PNM RESOURCES, INC.
Attn: Cathy Martinez
ALVARADO SQUARE
ALBUQUERQUE NM 87158

TT-COC-004624
TT-SFI/COC-000009
F.E.I.N. 36-1004130

INVOICE DATE	INVOICE NUMBER	PAYABLE DATE	TERMS	BY	PAGE
04/09/14	1267581600	04/19/14	Net 10 days from DOI	LS/kf	1 of 2

PNM Resources Inc.

Form 10-K for the Fiscal Year Ended December 31, 2013

Desktop Publishing

216	Page(s) preflight customer file, per color, per page	No Charge
0.50	Hour(s) of desktop publishing to correct color and adjust safety margin	$100.00

Electronic Distribution Services

1	E-mail(s), per address	$15.00

Prepress, Print, Bind and Distribute

	EZBlue electronic digital book proof, 216 page(s), on a RUSH basis	Included
03/11/14	3,900 copies of a 216-page Form 10-K, consisting of a 4-page cover, printed one color on 65# cover stock and a 212-page body, printed one color throughout on 27# Donnelley Financial Opaque, perfect bound and trimmed to a final size of 8-1/4" x 10-3/4"; bundle, carton and prepare for delivery	$6,295.00

Requestor: Jimmie Blotter
7-923000- 979-370-7008

If payment is not received by the due date on this invoice, we will charge you interest at the lesser of (i) eighteen percent (18%) per year, (ii) the interest rate stated in our contract with you or the maximum interest permitted in your jurisdiction. Seller represents that with respect to the production of all goods and services performed covered by this invoice, it has fully complied with Section 12a of the Fair Labor Standards Act of 1938 as amended.
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UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549

FORM 10-K

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the Fiscal Year Ended December 31, 2013

Commission File Number	Names of Registrants, State of Incorporation, Address and Telephone Number	I.R.S. Employer Identification No.
001-32462	PNM Resources, Inc. (A New Mexico Corporation) 414 Silver Ave. SW Albuquerque, New Mexico 87102-3289 (505) 241-2700	85-0468296
001-06986	Public Service Company of New Mexico (A New Mexico Corporation) 414 Silver Ave. SW Albuquerque, New Mexico 87102-3289 (505) 241-2700	85-0019030
002-97230	Texas-New Mexico Power Company (A Texas Corporation) 577 N. Garden Ridge Blvd. Lewisville, Texas 75067 (972) 420-4189	75-0204070

Securities Registered Pursuant To Section 12(b) Of The Act:

Registrant	Title of Each Class	Name of Each Exchange on Which Registered
PNM Resources, Inc.	Common Stock, no par value	New York Stock Exchange

Securities Registered Pursuant To Section 12(g) Of The Act:

Registrant	Title of Each Class
Public Service Company of New Mexico	1965 Series, 4.58% Cumulative Preferred Stock ($100 stated value without sinking fund)

Indicate by check mark whether each registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act.

PNM Resources, Inc. ("PNMR")	YES ✓	NO __
Public Service Company of New Mexico ("PNM")	YES __	NO ✓
Texas-New Mexico Power Company ("TNMP")	YES __	NO ✓

Indicate by check mark if each registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act.

PNMR	YES __	NO ✓
PNM	YES __	NO ✓
TNMP	YES ✓	NO __

Shareholder.com
A NASDAQ OMX COMPANY

NASDAQ OMX | Corporate Solutions

Invoice Date	Account Number	Invoice Number	Payment Terms	Amount Due
04/28/2014	900002756	0414SHAR857465	NET30	$23,765.93USD

PNM RESOURCES, INC.
ATTENTION TO: JIMMIE BLOTTER
ALVARADO SQUARE
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE NM 87158

Amount Enclosed
$_____

Please make checks payable to
Shareholder.com
c/o Wells Fargo Bank
Lockbox 30200
P.O. Box 8500
Philadelphia, PA 19178-0200

Overnight payments should be sent to
Wells Fargo Bank
Shareholder.com
401 Market Street / Lockbox #30200
Philadelphia, PA 19106

(PLEASE DETACH REMITTANCE ADVICE ABOVE AND SEND IT WITH YOUR PAYMENT)

Wire Originator to Pay All Bank Fees
Please send Wires and ACH payments to:
Bank Name: Wells Fargo Bank, N.A. SWIFT # WFBIUS6S
Account #: 2000031405177
ABA#121000248 Bank Address: San Francisco, CA 94101
Beneficiary: The Nasdaq OMX Group, Inc.
For Further Credit to : Shareholder.com
OBI: *Please include your invoice number, and if paying multiple invoices, please separate your invoice numbers with a comma*

ALL FEES ARE PAYABLE IN USD

NOTE: THE TURNOVER TAX ON THIS INVOICE MUST BE PAID BY THE USER HIMSELF TO THE COMPETENT TAX OFFICE.

For questions regarding this invoice, please email to finance@shareholder.com or call Toll-Free: 800-990-6397 or fax 978-897-3739.

Your invoice for Shareholder fees is attached.

To make changes or update the recipients of this email going forward, please send the following information to ndqbilling@nasdaqomx.com:
a) billing account number(s) for which the request applies
b) the email address to add (up to 3) / or delete
c) your name and phone number
Note: Our preference is email delivery ONLY.

All legal correspondence must be directed to: Nasdaq Office of General Counsel, 805 King Farm Boulevard, Rockville, MD 20850.

Invoice Details
Shareholder Customer Identifier: PNM
Shareholder Account ID: ABEA-1XBLHP

Product	Item	Period Covered	Quantity	Description	Rate	Amount
CorporateIntelligence						
	Corporate Market Intelligence - Bank Listing: Subscription Fee	4/1/14-6/30/14		BankFee: April - June	$1,287.50	$1,287.50 USD
	Corporate Market Intelligence: Subscription Fee	4/1/14-6/30/14		PMI: April - June	$11,587.50	$11,587.50 USD
	CorporateIntelligence Subtotal					**$12,875.00 USD**
SimplifySuite						
	SynchronizedSuite with Res. & Est.: Subscription Fee	4/1/14-6/30/14		Quarterly Discount on Subscription Fee	($1,320.00)	($1,320.00) USD
	SynchronizedSuite with Res. & Est.: Subscription Fee	4/1/14-6/30/14		Research & Estimates: April - June	$10,316.25	$10,316.25 USD
	SimplifySuite Subtotal					**$8,996.25USD**
Webcast						
	Conference Call Replay Toll Minutes					$7.82USD
	Conference Call Web Control					$200.00USD
	Live and Archived Webcasts					$904.36USD
	Webcast Subtotal					**$1,112.18USD**

4/29/14
REQ: JIMMIE BLOTTER
7-7-923000-370-941-7008

VIA ACH

Shareholder.com
A NASDAQ COMPANY

NASDAQ OMX | Corporate Solutions

Invoice Date	Account Number	Invoice Number	Payment Terms	Amount Due
04/28/2014	900002758	0414SHAR857465	NET30	$23,765.93USD

Product	Item	Period Covered	Quantity	Description	Rate	Amount
WebCenter						
	Hosting: Dynamic Report / Downloadable File	3/1/14-3/31/14	1			$210.00USD
	Hosting: Limited	3/1/14-3/31/14	2			$100.00USD
	WebCenter: Subscription Fee	4/1/14-6/30/14		Quarterly Subscription Fee:Corporate Website	$472.50	$472.50USD
	WebCenter Subtotal					**$782.50USD**
Total						**$23,765.93 USD**

Shareholder.com
A NASDAQ COMPANY

Invoice Date	Account Number	Invoice Number	Payment Terms	Amount Due
04/28/2014	900002758	0414SHAR857465	NET30	$23,765.93USD

MultiMedia Detail Report
PNM RESOURCES, INC.

28-Feb-14 - Webcast: PNM Resources Fourth Quarter Conference Call	
Conference Call Replay per Day	$750.00USD
Conference Call Replay Toll Minutes	$7.82USD
Conference Call Replay Toll-Free Minutes	$154.36USD
Conference Call Web Control	$200.00USD
	$1,112.18USD
MultiMedia Total	**$1,112.18USD**

End of Invoice-Shareholder

Business Wire
A Berkshire Hathaway Company
Taxpayer I.D.# 20-4146409
Business Wire, Inc
Phone # 415.986.4422
Taxpayer I.D.# 20-4146409
www.businesswire.com

INVOICE NO. 4401339 DATE 02-MAY-14 Page 1

DUE FROM: PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

P.O. NO.

MAY 13 PM 1:54

WORD COUNT: 1,711

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources Reports 2014 First Quarter Results

US: Business Wire Regional-Great Southwest	2,200.00
Global-Mobile-Social-Measurable Apps	95.00
Price adjustment per agreement	-330.00
TOTAL:	1,965.00

Included as appropriate: NX Network - News Media & Reporters + Disclosure + Financial Systems + SEO/EON + Search Engines & Web Sites + Trades + Consumers + Social Media & RSS + Analytics

To view story copy, please enter the following URL into your Internet Browser:
http://www.businesswire.com/news/home/20140502005069/en

5/13/14
7-7-923000-941-370-7008
REQ: Jimmie Blotter
VIA Acct

All amounts shown in US Dollars
PNM Resources Analysts Jimmie Blotter, 505-241-2227 Media Pahl Shipley, 505-241-2782

TERMS - PAYMENT DUE UPON RECEIPT

SERVICE CAN BE SUSPENDED FOR OVERDUE ACCOUNTS. TERMS ARE PAYMENT DUE ON RECEIPT AND CHARGES BECOME OVERDUE AFTER 30 DAYS. IF THIS INVOICE IS TURNED OVER FOR COLLECTION, DEBTOR WILL BE CHARGED FOR ALL COLLECTION COSTS, COURT COSTS AND ATTORNEY'S FEES.

PLEASE DETACH AND RETURN THIS STUB WITH PAYMENT

Business Wire
A Berkshire Hathaway Company
Business Wire, Inc.
415 986-4422

REMIT TO: Business Wire, Inc
Department 34182
P.O. Box 39000
San Francisco, CA 94139

AMOUNT ENCLOSED

US DOLLARS ONLY

All amounts shown in US Dollars

PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905 00424
ALBUQUERQUE, NM 87158-0001

The New BusinessWire.com Individualized. Interactive. Innovative.
Invoices must be paid in US dollars.
ELECTRONIC PAYMENT INFORMATION:
Bank Name: Wells Fargo
Acct Name: Business Wire, Inc.
Acct #: 4121551816
Routing #: 121000248
Swift Code: WFBIUS6S

21172713 4401339 20140502 0000019650

PNM Resources

May 2, 2014

PNM Resources Reports 2014 First Quarter Results

2014 Guidance Affirmed, Conference Call Set for 11 a.m. EDT Today

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- PNM Resources (NYSE: PNM)

PNM Resources (In millions, except EPS)

	Q1 2014	Q1 2013
GAAP net earnings	$ 12.5	$ 10.6
GAAP EPS	$ 0.16	$ 0.13
Ongoing earnings	$ 14.2	$ 14.7
Ongoing EPS	$ 0.18	$ 0.18

PNM Resources (NYSE: PNM) today released the company's 2014 first quarter earnings results. In addition, management affirmed its 2014 consolidated ongoing earnings guidance range of $1.42 to $1.52 per diluted share.

"In the first quarter, PNM Resources delivered consistent earnings by efficiently managing operations and successfully navigating a still-sluggish economy," said Pat Vincent-Collawn, PNM Resources' chairman, president and CEO. "The company is on track financially, and we remain focused on delivering excellent reliability and responding to the needs of our customers. Significantly, on April 30 Standard and Poor's recognized continued improvements in our business by changing the outlook for PNM Resources, PNM and TNMP to positive."

On April 30, the U.S. Environmental Protection Agency (EPA) issued its draft proposed approval for the Revised State Implementation Plan for PNM's San Juan Generating Station. The company anticipates that EPA will issue a final determination on the plan by the end of September. PNM has also requested approval from the New Mexico Public Regulation Commission for the two-unit retirement and the company's proposals for replacement power.

SEGMENT REPORTING OF 2014 FIRST QUARTER EARNINGS

PNM - *a vertically integrated electric utility in New Mexico with distribution, transmission and generation assets.*

PNM (In millions, except EPS)

	Q1 2014	Q1 2013
GAAP net earnings	$ 7.5	$ 11.4
GAAP EPS	$ 0.09	$ 0.14
Ongoing earnings	$ 9.0	$ 14.0
Ongoing EPS	$ 0.11	$ 0.17

- In the first quarter, PNM's ongoing earnings benefitted primarily from rate relief, higher market prices for Palo Verde unit 3 and nuclear decommissioning trust gains. These benefits only partially offset the impacts of weather, a decrease in load and an increase in power plant outage expenses.

TNMP - *an electric transmission and distribution utility in Texas.*

TNMP (In millions, except EPS)

	Q1 2014	Q1 2013
GAAP net earnings	$ 6.8	$ 3.7
GAAP EPS	$ 0.09	$ 0.05
Ongoing earnings	$ 6.8	$ 3.7
Ongoing EPS	$ 0.09	$ 0.05

Broadridge

INITIAL - REGISTERED SHARELINK INVOICE

REMITTANCE INSTRUCTIONS
WIRE TRANSFERS IN US$
BANK OF AMERICA, NEW YORK, NY FBO: BROADRIDGE/BISG PROXY FED ABA #026-00-9593 OR ACH ABA #021-20-0339 ACCOUNT #189-000-775 SWIFT CODE: BOFAUS3N Please Reference Your CUSIP # and Invoice #
CHECKS IN US$
BROADRIDGE ICS PO BOX 416423 BOSTON MA 02241 Please Reference Your CUSIP # and Invoice #
FEDERAL ID #22-3844417
BILLING & PAYMENT INQUIRIES: (631) 254-7422 BSG.INVOICES@BROADRIDGE.COM

Invoice	
66482	
Invoice Date	
22-APR-14	
Job Mail Date	Job #
08-APR-14	Multiple
Purchase Order Number	
CUSIP #	
MC5810	
Terms	Due Date
N30	22-MAY-14

Bill To :

Attn: Francina Mares
PNM RESOURCES, INC.
414 SILVER AVENUE SW
ALBUQUERQUE NM 87102

THE APRIL 2014 MAILING FOR
PNM RESOURCES, INC.

Description	Charges
PROCESSING FEE	$ 3,942.40
SERVICE FEE	$ 6,284.90
NOTICE AND ACCESS PROCESSING FEE	$ 2,654.60
POSTAGE	$ 4,238.29
OTHER POSTAGE CHARGES	$ 362.93
ENVELOPES & FORMS	$ 883.84
Subtotal	$ 18,366.96

CREDITS/DEBITS	$ 0.00
PREPAID AMOUNTS	($ 0.00)
SALES TAX	$ 112.44
INVOICE TOTAL DUE	$ 18,479.40

DIRECT QUESTIONS REGARDING THIS INVOICE TO BROADRIDGE BILLING DEPARTMENT AT THE ABOVE TELEPHONE NUMBER. BROADRIDGE IS LOCATED AT 51 MERCEDES WAY, EDGEWOOD, NY 11717

Past due accounts subject to a 1½% Finance charge per month.

See Invoice Detail for your postage discounts and mailings eliminated.

Per piece Processing Fees cover Data Processing (70%) and Material Coordination (30%).

Broadridge

CUSIP #	JOB #	INVOICE #	INVOICE DATE	DUE DATE
MC5810	Multiple	66482	22-APR-14	22-MAY-14

REMITTANCE:

BROADRIDGE ICS
PO BOX 416423
BOSTON MA 02241
Wire Transfer in US $ BANK OF AMERICA, NEW YORK, NY
FBO: BROADRIDGE/BISG PROXY SWIFT CODE: BOFAUS3N
FED ABA #026-00-9593 OR ACH ABA #021-20-0339
ACCOUNT #189-000-775

TERMS: N30

PNM RESOURCES, INC.

Please return this portion with your payment in US dollars.
Include your CUSIP number on your check made payable to: BROADRIDGE

Invoice Total Due - US$ 18,479.40

AMOUNT ENCLOSED

Requestor: Jimmie Blotter

$ 13,878.18
- ~~$ 4,241.11~~

7-923000-999-N26200-370-7008

55555 0000000 231305080100 00000000000 042214 100001847940 6

8-921000-999-N28000-324-8998 - ~~$ 4,238.29~~

$ 4,601.22



PNM Resources, Inc.
414 Silver Ave. SW
Albuquerque, NM 87102-3289
www.pnmresources.com

NOTICE OF 2014 ANNUAL MEETING OF SHAREHOLDERS

To Our Shareholders:

The 2014 annual meeting of shareholders of PNM Resources, Inc. will be held as follows:

DATE AND TIME: Thursday, May 15, 2014, at 9:00 a.m. MDT

PLACE: PNM Resources, Inc.
Corporate Headquarters - 4th Floor
414 Silver Avenue SW
Albuquerque, New Mexico
(map to meeting location included on back of proxy statement)

WHO CAN VOTE: You may vote if you were a shareholder of record as of the close of business on March 26, 2014.

ITEMS OF BUSINESS:

(1) Elect nine (9) directors.

(2) Ratify appointment of KPMG LLP as independent public accountants for 2014.

(3) Approve the PNM Resources, Inc. 2014 Performance Equity Plan.

(4) Approve, on an advisory basis, the compensation of our named executive officers.

(5) Consider any other business properly presented at the meeting.

VOTING: On April 3, 2014, we began mailing to our shareholders either (1) a Notice of Internet Availability of Proxy Materials which indicates how to access our proxy materials on the Internet or (2) a printed copy of our proxy materials.

After reading the proxy statement, please promptly vote by telephone or Internet or by signing and returning the proxy card so that we can be assured of having a quorum present at the meeting and so your shares may be voted in accordance with your wishes. See the questions and answers in our proxy statement about the meeting (including how to listen to the meeting by webcast), voting your shares, how to revoke a proxy and how to vote shares in person.

By Order of the Board of Directors

Patricia K. Collawn
Chairman, President and Chief Executive Officer

IMPORTANT NOTICE REGARDING THE AVAILABILITY OF PROXY MATERIALS FOR THE ANNUAL MEETING OF SHAREHOLDERS TO BE HELD ON MAY 15, 2014:

This Notice of Annual Meeting; our 2014 proxy statement; our 2013 Annual Report on Form 10-K; a shareholder letter from Patricia K. Collawn, our Chairman, President and CEO; and stock performance graph are available at www. proxyvote.com and http://www.pnmresources.com/asm/annual-proxy.cfm.

Broadridge

Requestor: Jimmie Blotter
7-923000-999-N26200-370-7008

INVOICE

REMITTANCE ADDRESS	
Wire Transfers - BANK OF AMERICA, New York, NY FED ABA #: 026 009 593 ACH ABA #: 021 200 339 ACCOUNT #: 000 189 000 775 SWIFT CODE: BOFAUS3N *Email your remittance details to: remittance@broadridge.com*	Mail to - BROADRIDGE ICS P.O. BOX 416423 BOSTON, MA 02241-6423

SERVICE INQUIRIES (631) - 254-7447
BILLING INQUIRIES (631) - 254-7422

INVOICE TERMS: NET 30 DAYS

BROADRIDGE INCURRED THE FOLLOWING EXPENSES PROCESSING

19,911 SHAREOWNER POSITIONS
FOR THE ANNUAL MEETING
OF PNM RESOURCES, INC.

JOB INFORMATION

JOB #	P46739
INVOICE DATE	04/15/14
CUSIP NUMBER	69349H
INVOICE #	105099
INVOICE DUE DATE	05/16/14
JOB MAIL DATE	04/08/14

BROADRIDGE ACTS ON BEHALF OF CERTAIN BROKERS/NOMINEES TO DISTRIBUTE PROXIES, QUARTERLY REPORTS AND OTHER COMMUNICATIONS FROM CORPORATE ISSUERS (INCLUDING "OPPOSITION" PARTIES) TO THEIR SHAREOWNERS. THIS INVOICE IS CALCULATED AT RATES PRESCRIBED BY THE NEW YORK STOCK EXCHANGE WHEN APPLICABLE. PLEASE NOTE, OUR SERVICES HAVE LIKELY BEEN COORDINATED WITH YOUR SHAREOWNER RELATIONS DEPARTMENT OR YOUR CORPORATE SECRETARY. DIRECT QUESTIONS REGARDING THIS INVOICE TO BROADRIDGE' BILLING DEPARTMENT AT THE ABOVE TELEPHONE NUMBER. BROADRIDGE IS LOCATED AT 51 MERCEDES WAY, EDGEWOOD, NY, 11717

DETAIL CHARGES

ITEM	TOTAL CHARGES
PROCESSING UNIT & INTERMEDIARY UNIT	12,301.00
PREFERENCE MANAGEMENT	2,986.88
INTERMEDIARY NOMINEE COORDINATION FEE	4,004.00
NOTICE AND ACCESS FEE	4,467.00
NOTICE AND ACCESS ANCILLARY SERVICES	1,500.00
POSTAGE	5,032.93
BULK PROCESSING FEE	287.66
ENVELOPES / FORMS	728.03
ADDITIONAL CHARGES	57.93

See Invoice detail for your postage discounts and mailings eliminated. The Processing Fee (as prescribed by the NYSE) is primarily for Data Processing (70%) and Material Coordination (30%).

PNM RESOURCES, INC.
414 SILVER AVENUE SW
ALBUQUERQUE, NM 87102
ATTN:CATHY MARTINEZ

SUB TOTAL	31,365.43
CREDITS	(4,486.06)
SALES TAX DUE	390.74
TOTAL DUE US$	27,270.11

SEE SALES TAX INFORMATION SHEET FOR DETAILS.
SEE EXPLANATIONS ON THE BACK OF THIS PAGE.

Past due accounts subject to a 1 1/2 % finance charge per month.

NOTE: Billing for vote returns will follow approximately two weeks after meeting date.

Broadridge

REMITTANCE:

Mail to - BROADRIDGE ICS
P.O. BOX 416423
BOSTON, MA 02241-6423
Wire Transfers - BANK OF AMERICA, New York, NY
FED ABA #: 026 009 593 ACH ABA #: 021 200 339
ACCOUNT #: 000 189 000 775
SWIFT CODE: BOFAUS3N

TERMS: NET 30 DAYS

CUSIP NUMBER	JOB #	INVOICE #	INVOICE DATE	DUE DATE
69349H	P46739	105099	04/15/14	05/16/14

Total Due This Invoice - US$ 27,270.11

ISSUER NAME PNM RESOURCES, INC.

AMOUNT ENCLOSED

Please return this portion with your payment in US dollars.
Include your cusip number on your check made payable to:

BROADRIDGE

BRV00X

55555 0000000 060903040918 26040673900 041514 100002727011 6

Invoice

ICE SYSTEMS, INC. D/B/A PROXYTRUST
P.O. BOX 11126
HAUPPAUGE, NY 11788-0934

INVOICE NO: 1442492901
INVOICE DATE: 05/20/2014
DATE DUE: 06/19/2014
AMOUNT: $ 323.64
CUSTOMER/CUSIP: 69349H107
MEETING DATE: 05/15/2014

Bill To | **Issuer Data**

PNM RESOURCES, INC.

ANNUAL MEETING

PNM RESOURCES, INC.
ATTN: FRANCINA MARES
ALVARADO SQ MS-1104
ALBUQUERQUE, NM 87158

Item Number	Description	Quantity	Price	Amount
001	NOMINEE COORDINATION FEE	11	22.00	242.00
002	PROCESSING UNIT FEE (TIER I)	27	0.50	13.50
003	DOMESTIC POSTAGE	1	6.00	6.00
003	DOMESTIC POSTAGE	1	6.45	6.45
005	FORM/ENVELOPE	2	0.60	1.20
008	PREFERENCE MANAGEMENT FEE	25	0.32	8.00
010	INTERNET VOTE FEE	12	0.08	0.96
017	VOTE REPORTS/ONLINE VOTE ACCESS	1	35.00	35.00
032	INTERMEDIARY UNIT FEE (TIER I)	27	0.14	3.78
037	NOTICE & ACCESS FEE (TIER I)	27	0.25	6.75

RECD MAY 28 2014

Requestor: Jimmie Blotter
7-923000-941-N262000-370-7008

Subtotal	323.64
Payment/Credit Amount	0.00
Balance	323.64

Proxytrust distributes investor communications from corporate issuers to beneficial shareowners on behalf of bank nominees. Invoice rates are set forth by stock exchanges in conjunction with the American Society of Corporate Secretaries. Our services may have been coordinated with your investor relations department, your proxy solicitor or your transfer agent.

PLEASE MAKE CHECKS PAYABLE TO: ICE SYSTEMS, INC. (EIN: 13-3581466)
PLEASE SEND PAYMENTS TO ADDRESS ABOVE
PLEASE INCLUDE YOUR CUSTOMER NUMBER/CUSIP AND INVOICE NUMBER WITH PAYMENT
TERMS: NET 30, ACCOUNTS PAST DUE ARE SUBJECT TO A 1½% MONTHLY FINANCE CHARGE
FOR BILLING INQUIRIES, PLEASE CALL (631) 761-6618, OR EMAIL ehenriksen@proxytrust.com

MEDIANT COMMUNICATIONS

Requestor: Jimmie Blotter
7-923000-981-1262000-370-7008

Beneficial-Account Fulfillment

INVOICE

Invoice #:	BPV14050884
Invoice Date:	05/16/14
Payment Terms:	Net 30 Days

PNM Resources, Inc.
Attn: Cathy Martinez
414 Silver Avenue SW
Albuquerque, NM 87102

USA

On Behalf of: *COR Clearing (0052), Crowell, Weedon & Co (0361), Interactive Brokers (0534), Stifel Nicolaus (0793)*
Issuer Name: *PNM Resources, Inc.*
CUSIP Number: *69349H107*
Service Type: *P Proxy Mailing - Annual Meeting*
Job Number: *672241*
Meeting Date: *05/15/14*
Job Mail Date: *04/09/14*

	Schedule Reference	Quantity	Unit Price	Total
REPORTING FEES:				
Tabulation Reporting Fee		1	50.00	50.00
PROCESSING FEES:				
Vote Returns:				
Mail		21	0.600	12.60
Telephone		2	0.180	0.36
Internet		42	0.098	4.12
Proxy manager		7	0.060	0.42
		72		17.50
TOTAL BILLINGS BEFORE SALES TAX				67.50
Sales Tax				0.24
TOTAL GROSS BILLINGS				67.74
Less: Advance Postage Previously Billed				
NET AMOUNT DUE				$67.74

Payment Instructions: Please reference invoice number on remittance document.
Billing inquiries: Please call 919-809-6675 or email BillingSupport@mediantonline.com

By Check to:
Mediant Communications LLC
P.O. Box 29976
New York, NY 10087-9976

By ACH Payment to:
Mediant Communications LLC
ABA# 021000021
Account # 935864710
JP Morgan Chase Bank
270 Park Ave., NY, NY 10017
Reference: Invoice Number

D&B# 156398286

MEDIANT COMMUNICATIONS

Beneficial-Account Fulfillment

Requestor: Jimmie Blotter
8-923000-999-N28000-324-8998 - $240.56
7-923000-999-N26200-370-7008 - $356.97

INVOICE

Invoice #:	BPX14040694
Invoice Date:	04/09/14
Payment Terms:	Net 30 Days

PNM Resources, Inc.
Attn: Cathy Martinez
414 Silver Avenue SW
Albuquerque, NM 87102 USA

On Behalf of: *COR Clearing (0052), Crowell, Weedon & Co (0361), Interactive Brokers (0534), Stifel Nicolaus (0793)*
Issuer Name: ***PNM Resources, Inc.*** *Job Number:* ***672241***
Service Type: ***P Proxy Mailing - Annual Meeting*** *Meeting Date:* ***05/15/14***
CUSIP Number: ***69349H107*** *Job Mail Date:* ***04/09/14***

	Reference	Quantity	Unit Price	Total
PROCESSING FEES:				
Distribution Fees:				
Total positions processed	I.A.1-5	256		
Positions Exempt from Fees	I.G.	- 2		
		254	0.500	127.00
Preference Management Fees:				
Mailed		173	-	-
Managed Account Processing	I.B.2,3,4	24	0.160	3.84
Non-Managed Account Processing	I.B.1,3,4	58	0.320	18.56
Positions Exempt from PM fees	I.G.	1		
		256		22.40
NAA Processing Fees:				
Total positions processed	I.F.	254	0.250	63.50
Nominee Search Fees:				
Per nominee	I.C.1	4	22.000	88.00
Per position	I.C.2,3,4	254	0.140	35.56
				123.56
REIMBURSABLE EXPENSES:				
Materials		173	0.085	14.70
USPS Presorting Fees				
Setup		-	-	-
Flat		-	-	-
Letters		-	-	-
				-
Postage & Courier Charges:				
Postage		173	VAR	279.71
Less: Presort Savings				(39.15)
Postage Charges (Net of Savings)				240.56
Courier Charges		-	VAR	-
		173		240.56
OTHER CHARGES & DISCOUNTS:				
Discount		VAR	VAR	-
TOTAL BILLINGS BEFORE SALES TAX				591.72
Sales Tax				5.81
TOTAL GROSS BILLINGS				597.53
Less: Advance Postage Previously Billed				-
NET AMOUNT DUE				$597.53

Payment Instructions: Please reference invoice number on remittance document.
Billing inquiries: Please call 877-763-1671 or email BillingSupport@mediantonline.com

By Check to:
Mediant Communications LLC
P.O. Box 29976
New York, NY 10087-9976

D&B# 156398286

By ACH Payment to:
Mediant Communications LLC
ABA# 021000021
Account # 935864710
JP Morgan Chase Bank, 270 Park Ave., NY, NY 10017
Reference: Invoice Number

* PRESORT SAVINGS REPRESENT 50% OF TOTAL DISCOUNTS
NOTE: Billing for vote returns will follow approximately two weeks after meeting date.

Business Wire
A Berkshire Hathaway Company
Taxpayer I.D.# 20-4146409

Business Wire, Inc
Phone # 415.986.4422
Taxpayer I.D.# 20-4146409
www.businesswire.com

INVOICE NO. 4417153 DATE 04-JUN-14 Page 1

DUE FROM: PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

JUN 19 PM 1:13

P.O. NO.

WORD COUNT: 139

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Declares Preferred Dividend

US: Business Wire Regional-Great Southwest	450.00
Global-Mobile-Social-Measurable Apps	95.00
Price adjustment per agreement	-67.50
TOTAL:	477.50

Included as appropriate: NX Network - News Media & Reporters + Disclosure + Financial Systems + SEO/EON + Search Engines & Web Sites + Trades + Consumers + Social Media & RSS + Analytics

To view story copy, please enter the following URL into your Internet Browser:
http://www.businesswire.com/news/home/20140604006660/en

6/19/14

7-7-923000-941-370-7008

REQ: Jimmie Blotter VIA Acct

All amounts shown in US Dollars
PNM Resources Analysts Jimmie Blotter, 505-241-2227 or Media Pahl Shipley, 505-241-2782

TERMS - PAYMENT DUE UPON RECEIPT

SERVICE CAN BE SUSPENDED FOR OVERDUE ACCOUNTS. TERMS ARE PAYMENT DUE ON RECEIPT AND CHARGES BECOME OVERDUE AFTER 30 DAYS. IF THIS INVOICE IS TURNED OVER FOR COLLECTION, DEBTOR WILL BE CHARGED FOR ALL COLLECTION COSTS, COURT COSTS AND ATTORNEY'S FEES.

PLEASE DETACH AND RETURN THIS STUB WITH PAYMENT

Business Wire
A Berkshire Hathaway Company
Business Wire, Inc.
415 986-4422
Taxpayer I.D.# 20-4146409

REMIT TO: Business Wire, Inc
Department 34182
P.O. Box 39000
San Francisco, CA 94139

AMOUNT ENCLOSED

U.S. DOLLARS ONLY

All amounts shown in US Dollars

PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905 00453
ALBUQUERQUE, NM 87158-0001

The New BusinessWire.com Individualized. Interactive. Innovative.
Invoices must be paid in US dollars.
ELECTRONIC PAYMENT INFORMATION:
Bank Name: Wells Fargo
Acct Name: Business Wire, Inc.
Acct #: 4121551816
Routing #: 121000248
Swift Code: WFBIUS6S

21172713 4417153 20140604 0000004775

PNM Resources

June 4, 2014

PNM Declares Preferred Dividend

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- The Board of Directors of PNM, a subsidiary of PNM Resources (NYSE: PNM), has declared the regular quarterly dividend of $1.145 per share on the 4.58 percent series of cumulative preferred stock. The preferred stock dividend is payable July 15, 2014, to shareholders of record at the close of business July 1, 2014.

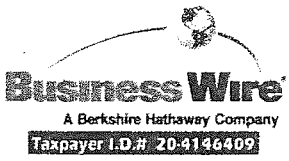
Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2013 consolidated operating revenues of $1.4 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,572 megawatts of generation capacity and provides electricity to more than 746,000 homes and businesses in New Mexico and Texas. For more information, visit the company's website at www.PNMResources.com.

PNM Resources
Analysts
Jimmie Blotter, 505-241-2227
or
Media
Pahl Shipley, 505-241-2782

Source: PNM Resources

News Provided by Acquire Media



Business Wire, Inc
Phone # 415.986.4422
Taxpayer I.D.# 20-4146409
www.businesswire.com

INVOICE NO. 4415884 DATE 02-JUN-14 Page 1

DUE FROM: PNM RESOURCES INC
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905
ALBUQUERQUE, NM 87158
United States

P.O. NO.

JUN 13 2014 0:19

WORD COUNT: 608

ACCOUNT NO. 2117271 PNM RESOURCES INC.

FOR: PNM Resources Management to Meet with Investors

US: Business Wire Regional-Great Southwest	700.00
Global-Mobile-Social-Measurable Apps	95.00
Price adjustment per agreement	-105.00
TOTAL:	690.00

Included as appropriate: NX Network - News Media & Reporters + Disclosure + Financial Systems + SEO/EON + Search Engines & Web Sites + Trades + Consumers + Social Media & RSS + Analytics

To view story copy, please enter the following URL into your Internet Browser:
http://www.businesswire.com/news/home/20140602005294/en

6/13/14 VIA ACH
7-7-923000 - 941-370-7008
REF: JIMMIE BLOTTER

All amounts shown in US Dollars
PNM Resources Analysts Jimmie Blotter, 505-241-2227 Media Pahl Shipley, 505-241-2782

TERMS - PAYMENT DUE UPON RECEIPT

SERVICE CAN BE SUSPENDED FOR OVERDUE ACCOUNTS. TERMS ARE PAYMENT DUE ON RECEIPT AND CHARGES BECOME OVERDUE AFTER 30 DAYS. IF THIS INVOICE IS TURNED OVER FOR COLLECTION, DEBTOR WILL BE CHARGED FOR ALL COLLECTION COSTS, COURT COSTS AND ATTORNEY'S FEES.

PLEASE DETACH AND RETURN THIS STUB WITH PAYMENT



REMIT TO: Business Wire, Inc
Department 34182
P.O. Box 39000
San Francisco, CA 94139

AMOUNT ENCLOSED

U.S. DOLLARS ONLY

All amounts shown in US Dollars

PNM RESOURCES INC.
JIMMIE BLOTTER
CORPORATE HEADQUARTERS MS-0905 00402
ALBUQUERQUE, NM 87158-0001

The New BusinessWire.com Individualized. Interactive. Innovative.
Invoices must be paid in US dollars.
ELECTRONIC PAYMENT INFORMATION:
Bank Name: Wells Fargo
Acct Name: Business Wire, Inc.
Acct #: 4121551816
Routing #: 121000248
Swift Code: WFBIUS6S

21672713 4458848 20140602 0000006900

PNM Resources

June 2, 2014

PNM Resources Management to Meet with Investors

2014 ongoing earnings guidance range to be affirmed during meetings

ALBUQUERQUE, N.M.--(BUSINESS WIRE)-- PNM Resources (NYSE: PNM) management will meet with analysts and investors this week.

Management is expected to affirm the company's 2014 consolidated ongoing earnings guidance range of $1.42 to $1.52 per diluted share during the meetings. Presentation materials are available on the company's website at http://www.pnmresources.com/investors/events.cfm.

Background:

PNM Resources (NYSE: PNM) is an energy holding company based in Albuquerque, N.M., with 2013 consolidated operating revenues of $1.4 billion. Through its regulated utilities, PNM and TNMP, PNM Resources has approximately 2,572 megawatts of generation capacity and serves electricity to more than 746,000 homes and businesses in New Mexico and Texas. For more information, visit the company's website at www.PNMResources.com.

Safe Harbor Statement under the Private Securities Litigation Reform Act of 1995

Statements made in this news release that relate to future events or PNM Resources' ("PNMR"), Public Service Company of New Mexico's ("PNM"), or Texas-New Mexico Power Company's ("TNMP") (collectively, the "Company") expectations, projections, estimates, intentions, goals, targets, and strategies are made pursuant to the Private Securities Litigation Reform Act of 1995. Readers are cautioned that all forward-looking statements are based upon current expectations and estimates. PNMR, PNM, and TNMP assume no obligation to update this information. Because actual results may differ materially from those expressed or implied by these forward-looking statements, PNMR, PNM, and TNMP caution readers not to place undue reliance on these statements. PNMR's, PNM's, and TNMP's business, financial condition, cash flow, and operating results are influenced by many factors, which are often beyond their control, that can cause actual results to differ from those expressed or implied by the forward-looking statements. For a discussion of risk factors and other important factors affecting forward-looking statements, please see the Company's Form 10-K and Form 10-Q filings with the Securities and Exchange Commission, which are specifically incorporated by reference herein.

Non-GAAP Financial Measures

The Company uses ongoing earnings, ongoing earnings per diluted share (or ongoing diluted earnings per share), earnings before interest, taxes, depreciation and amortization (EBITDA) and funds from operations (FFO) to debt to evaluate the operations of the Company and to establish goals for management and employees. While the Company believes these financial measures are appropriate and useful for investors, they are not measures presented in accordance with generally accepted accounting principles in the U.S. (GAAP). The Company does not intend for these measures, or any piece of these measures, to represent any financial measure as defined by GAAP. Furthermore, the Company's calculations of these measures as presented may or may not be comparable to similarly titled measures used by other companies. The Company uses ongoing earnings, EBITDA and FFO to debt guidance to provide investors with management's expectations of ongoing financial performance over the period presented. While the Company believes ongoing earnings, EBITDA and FFO to debt guidance are appropriate measures, these are not measures presented in accordance with GAAP. The Company does not intend for ongoing earnings, EBITDA and FFO to debt guidance to represent expectations of net earnings or operating cash flow as defined by GAAP. Management is generally not able to estimate the impact of the reconciling items between ongoing earnings, EBITDA and FFO to debt guidance and forecasted GAAP earnings or operating cash flows, nor their probable impact on GAAP earnings or operating cash flow; therefore, management is generally not able to provide a corresponding GAAP equivalent for ongoing earnings, EBITDA and FFO to debt guidance.

PNM Resources
Analysts
Jimmie Blotter, 505-241-2227
Media
Pahl Shipley, 505-241-2782

2

Computershare

Requestor: Jimmie Blotter
7-923000-941-IN262000-370-7008 - $3,513.22
8-921000-999-IN280000-324-8998 - $313.78

Investor Services
Computershare Inc.
Dept CH 16934
Palatine, IL 60055-9228
Corporate Office 1-800-652-9154
www.computershare.com

PNM RESOURCES, INC.
Cathy Martinez
Alvarado Square
MS 2602
Albuquerque, NM 87158

Relationship Manager	Ann Peters
Telephone	+1 214 4593213
Reference Number	

Account Number	PNM01		**Invoice Date**	12 May 2014
Invoice Number	US_CSSI674723		**Due Date**	11 June 2014

Services and expenses for the period of April 2014

Maintenance	Holders	Annual Rate	Amount
Stock Transfer Administration Fee			$2,275.00
Active Accounts	11,264		
Inactive Accounts	8,000		
Inactive Accounts	1,055	$1.00	$87.92
Expenses	**Quantity**	**Rate**	**Amount**
eDelivery Services	89	$0.25	$22.25
Plan/Trading Fees and Commissions			$101.00
Telephone Expenses			$208.56
Miscellaneous Expenses			$534.13
Shareholder Authentication	20	$0.50	$10.00
Certificate Mailing - Postage	4	$0.99	$3.96
Certificate Mailing - Production			$0.76
Fulfillment Package	12	$2.50	$30.00
Fulfillment Postage			$16.80
General Communications Mailings - Production			$124.87
General Communications Mailings - Domestic Postage			$286.65
Dividend, Statement, Tax and Due Diligence Mailings - Production			$116.51
Dividend, Statement, Tax and Due Diligence Mailings - Domestic Postage			$6.37
- Dividend / Payment Mailings	12		
- Due Diligence Mailings	1		

Computershare

Account Number	PNM01		Invoice Date	12 May 2014
Invoice Number	US_CSSI674723		Due Date	11 June 2014

Services and expenses for the period of April 2014

Subtotal	$3,824.78
Total Sales and Use Tax	$2.22
Total Amount Due	$3,827.00

ADVANCED PRESENTATION SYSTEMS

Advanced Presentation Systems
6729 Luella Anne NE
Albuquerque, New Mexico 87109
505-821-5515 FAX 505-821-5525

Annual Meeting Webcast

May 18, 2013

7-923000-941-0-370-7081 50%
7-923000-999-N2620000-370-7008 50%

Sold To:
Public Service Company
Attn: Accounts Receivable
Alvarado Square
Albuquerque, NM 87158

Ship To:
Same
Attn: Dean Schachtner
Annual Meeting Equipment

Invoice Number: 10092
Purchase Order: Verbal

Terms: Net 30
Vendor 10723

Item No	Ordered	Backordered	Description	Price	Extended
1	6		Wireless Mics 3 units 2 days	95.00	570.00
2	6		Table top mics	32.00	192.00
3	2		Press box	40.00	80.00
4	2		Audio Mixer	85.00	170.00
5	2		RDL Mixer for press box	30.00	60.00
6	1		onsite labor	1140.00	1,140.00
7	1		Misc cabling, connectors and stands	120.00	120.00

BU: 007 Requestor BROMERO

SC Key	HC	$/%
70utSVC941	7081	1166.00
0700169208	7008	1166.00

CT 370

Subtotal	$2,332.00
New Mexico Gross Receipts Tax	$163.24
Total Amount Due - Net	$2,495.24

PLEASE REMIT TO:
Advanced Presentation Systems
6729 Luella Anne NE
Albuquerque, New Mexico 87109

Requestor: Jimmie Blotter
7-923000-941-N262000.370.7008

Georgeson

Georgeson Inc.
Billing Address
Dept CH 16640
Palatine, IL 60055-6640
Telephone 212 440 9800
Facsimile 212 440 9009
www.computershare.com

PNM Resources Inc.
Cathy Martinez
Alvarado Square
Ms-1104
Albuquerque, NM 87158

Account Executive	Bill Fiske
Telephone	(201) 222-4250
Job Number	PNM421

Account Number	40494		**Invoice Date**	21 May 2014
Invoice Number	US_GINC678330		**Due Date**	20 June 2014

Fees/Expenses Incurred In Connection with the May 15, 2014 Annual Meeting

Fees/Expenses for the Above	**Quantity**	**Rate**	**Amount**
Institutional Contact List			$2,000.00
Institutional Advisory Reports			$1,000.00
Market Information			$795.00

Subtotal	**$3,795.00**
Total Sales and Use Tax	$0.00
Total Amount Due	**$3,795.00**

Please detach and return this portion of the statement with your check to Georgeson.
Please include your account number on your remittance.
Payment terms: Net 30 days / Interest 1.50% per month.

Account Number	40494
Invoice Number	US_GINC678330
Total Amount Due	$ 3,795.00
Amount Paid	$

Remit Check Payments to:
Georgeson Inc.
Dept CH 16640
Palatine, IL 60055-6640

Wire Payments to:
Georgeson Inc
HSBC Bank, N.A.
ABA - 021001088
ACH Routing # 022000020
CHIP ABA - 0108
SWIFT Address - MRMDUS33
Account Number - 000183601

Low Income and Senior Communications

PNM Exhibit RL-7

Is contained in the following 38 pages.

ITEM DESCRIPTION	MONTH BILLED	COST	ALLOWABLE ALLOCATION PERCENTAGE	ALLOWABLE COST	EXHIBIT PAGE NUMBER(S)
Low Income Event - Deming Flyer	2013-07-01	$ 46	100%	$ 46	3-4 of 39
Low Income Event - Ruidoso, Silver City Fliers	2013-09-01	$ 57	100%	$ 57	5-7 of 39
Low Income Event - Albuquerque Assistance Fair	2013-10-01	$ 1,506	100%	$ 1,506	8-12 of 39
Medical Certification Form 3207 Updates	2014-01-01	$ 94	100%	$ 94	13-15 of 39
Low Income Event - Silver Horizons	2014-01-01	$ 326	100%	$ 326	16-17 of 39
PNM Good Neighbor Fund - Report to the Community Production	2014-01-01	$ 691	100%	$ 691	18 of 39
PNM Good Neighbor Fund - Report to the Community Photos	2014-01-23	$ 413	100%	$ 413	19 of 39
PNM Good Neighbor Fund - Report to the Community Bill Insert Printing	2014-01-29	$ 11,745	100%	$ 11,745	20-22 of 39
PNM Good Neighbor Fund - Financial Education Forms	2014-03-27	$ 164	100%	$ 164	23-26 of 39
Low Income Event - Alamogordo Flyer	2014-04-25	$ 103	100%	$ 103	27-28 of 39
Low Income Event - Rio Rancho Flyer	2014-04-25	$ 104	100%	$ 104	29-30 of 39
Low Income Event - Isleta Pueblo	2014-05-23	$ 138	100%	$ 138	31-32 of 39
PNM Good Neighbor Fund - Energy Saving Tip Cards	2014-05-06	$ 229	100%	$ 229	33-35 of 39
PNMgoodNeighborFundTV - Production	2013-09-06	$ 8,639	100%	$ 8,639	36 of 39
PNMgoodNeighborFundTV - Project Management	12/20/2013	$ 1,281	100%	$ 1,281	37 of 39
PNMgoodNeighborFundTV - Station Uploads	2014-03-14	$ 189	100%	$ 189	38-39 of 39
PNM Exhibit RL-7 "LOW INCOME AND SENIOR COMMUNICATIONS"		**$ 25,726**		**$ 25,726**	**RL-7, 1 -39**

Ticket #116932

Name **MARY MARTINEZ** Date in **7/18/2013** Date needed **7/18/2013** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-6718** Originals **1** Copies **1**
Document title **Deming - Low Income Event Flyer**

Account
7-921000-924-NRTC0001-555-7185

Percent
100

Prints **as is**	Bond **yes**	Laminate	Ink color **color**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **as is**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions
make edits. Send press quality pdf

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	1	35	35	
Load	1	8.5	8.5	

*Tax rate **0.07000** Tax **2.45** Request total **$45.95**

11/3/2014 9:59:40 AM

Financial Help and More
Deming Free Community
ENERGY FAIR

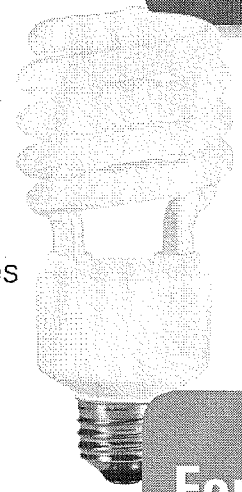
Wednesay, July 24, 2013

9 am - 11:30

River of Life Church,
1200 Pear St SE
Deming, NM

Help to pay, and reduce your electric bill:

- If qualified, get help to pay your past-due electric bill from the PNM Good Neighbor Fund
- Get a free energy efficient light bulb and energy saving information



To sign up for the PNM Good Neighbor Fund bring:

1. Proof of income for everyone in the home.
2. ID's for all adults living in the home, birth certificates or shot records for all children living in the home.
3. Your current electric bill that has a past due portion on the bill or a disconnect notice.
4. Proof of LIHEAP application, if you have it.
5. Proof of financial or medical hardship that you are experiencing that has kept you from paying your bill

For more information call:

575-546-7479

Income limits for the PNM Good Neighbor Fund:

Family Size	Income limit per month	Income limit per year
1	$ 1,354	$ 16,245
2	$ 1,821	$ 21,855
3	$ 2,289	$ 27,465
4	$ 2,756	$ 33,075
5	$ 3,224	$ 38,685
6	$ 3,691	$ 44,295
7	$ 4,088	$ 49,905
8	$ 4,626	$ 55,515

PNM®

Ticket #117254

Name **MARY MARTINEZ** Date in **9/25/2013** Date needed **9/25/2013** **anytime**
Home center **7185** Mail stop **0615** Phone **(505) 241-6718** Originals **2** Copies **1**
Document title **Energy Fair Flyers - Ruidoso+Silver City**

Account
7-921000-924-NRTC0001-555-7185

Percent
100

Prints **as is**	Bond **yes**	Laminate	Ink color **color**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **as is**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions
create flyers with edits. send pdfs

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	1.25	35	43.75	
Load	1.25	8.5	10.63	

*Tax rate **0.07000** Tax **3.06** Request total **$57.44**

11/3/2014 1:43:26 PM

Financial Help and More
Ruidoso

The PNM Good Neighbor Fund "On-Site"

Tuesday, November 5, 2013

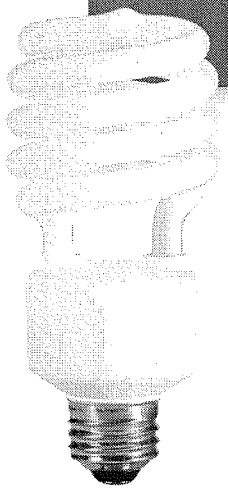
1:00pm-3:00pm

First Baptist Church of Ruidoso Downs

26363 East Hwy 70
Ruidoso Downs, NM

Help to pay, and reduce your electric bill:

- If qualified, get help to pay your past-due electric bill from the PNM Good Neighbor Fund
- Get a free energy efficient light bulb and energy saving information



To sign up for the PNM Good Neighbor Fund bring:

1. Proof of income for everyone in the home.
2. ID's for all adults living in the home, birth certificates or shot records for all children living in the home.
3. Your current electric bill that has a past due portion on the bill or a disconnect notice.
4. Proof of LIHEAP application, if you have it.
5. Proof of financial or medical hardship that you are experiencing that has kept you from paying your bill

Income limits for the PNM Good Neighbor Fund:

Family Size	Income limit per month	Income limit per year
1	$ 1,354	$ 16,245
2	$ 1,821	$ 21,855
3	$ 2,289	$ 27,465
4	$ 2,756	$ 33,075
5	$ 3,224	$ 38,685
6	$ 3,691	$ 44,295
7	$ 4,088	$ 49,905
8	$ 4,626	$ 55,515

PNM®

Financial Help and More
Silver City
ENERGY FAIR

Saturday,
November 9, 2013

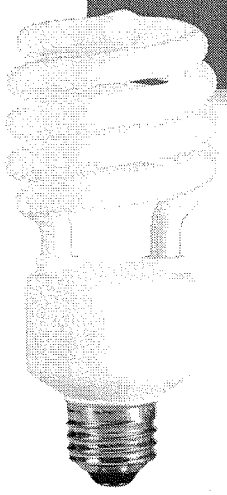
8:00am – 10:00am

St Francis
Newman Center

914 W 13th St
Silver City, NM 88061

Help to pay, and reduce your electric bill:

- If qualified, get help to pay your past-due electric bill from the PNM Good Neighbor Fund
- Get a free energy efficient light bulb and energy saving information



To sign up for the PNM Good Neighbor Fund bring:

1. Proof of income for everyone in the home.
2. ID's for all adults living in the home, birth certificates or shot records for all children living in the home.
3. Your current electric bill that has a past due portion on the bill or a disconnect notice.
4. Proof of LIHEAP application, if you have it.
5. Proof of financial or medical hardship that you are experiencing that has kept you from paying your bill

Income limits for the PNM Good Neighbor Fund:

Family Size	Income limit per month	Income limit per year
1	$ 1,354	$ 16,245
2	$ 1,821	$ 21,855
3	$ 2,289	$ 27,465
4	$ 2,756	$ 33,075
5	$ 3,224	$ 38,685
6	$ 3,691	$ 44,295
7	$ 4,088	$ 49,905
8	$ 4,626	$ 55,515

PNM

Ticket #117371

Name **ROGER LARSEN** Date in **10/10/2013** Date needed **10/16/2013** **anytime**
Home center **7100** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **Low Income Event-St Pius**

Account
7-921000-951-00000000-555-7100

Percent
100

Prints	**as is**	Bond	**yes**	Laminate		Ink color	**black**	Fold	**none**
Paper color	**white**	Letterhead		CD		Pad	**none**		
Page size	**as is**	Cardstock		DVD		Punch	**none**	Coil	
		Tabs				Staples	**none**	Comb	
								Clear covers	

Special instructions

Alb Community Assistance Fair Map. Prints 2 sides black on Yellow cardstock. 11x8.5. PDF in MacShare/Low Income. NOTE: LARGE SEQUENTIAL NUMBERS in upper left = Qty=2000. SIGNS: Numbers & Names print black on white cardstock. 13x19. 2scores per marks.Qty=1each page file in macshare. Banner (printed) but needs top turned down & taped. Signs (printed)ready for pick up.

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11	2	2000	0.08	320		
Bond 11 x 17			0.07			
Color copies 8.5 x 11	1	5	0.49	2.45		
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17	2	40	0.79	63.2		
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter	1	1	188.1	188.1		
Labor(hr x rate)			22			
Other 1				25	mail merge	
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	19.75	35	691.25	
Load	19.75	8.5	167.88	

	*Tax rate	**0.07000**	Tax	**48.39**	Request total	**$1,506.27**

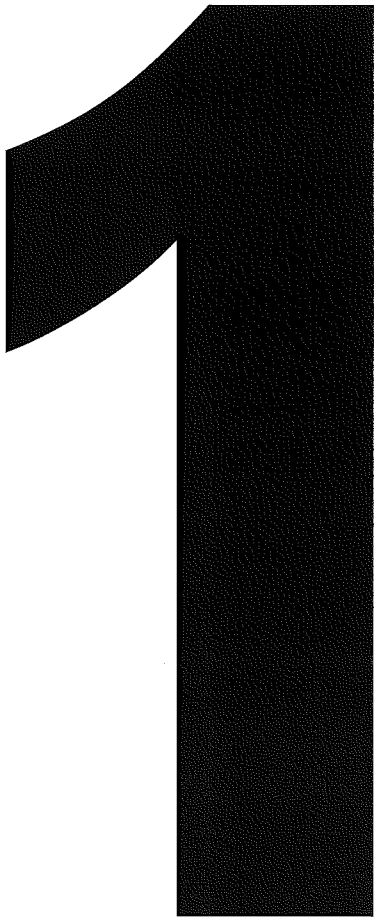
11/3/2014 1:46:47 PM

EXAMPLE

PNM Good Neighbor Fund

1

Example



Albuquerque Assistance Fair

Hosted by the good folks at St Pius X High School

Saturday
October 19, 2013

Time: 10:00 am – 2:00 pm

St. Pius High School
5301 St Josephs Dr NW

Resources at the fair:

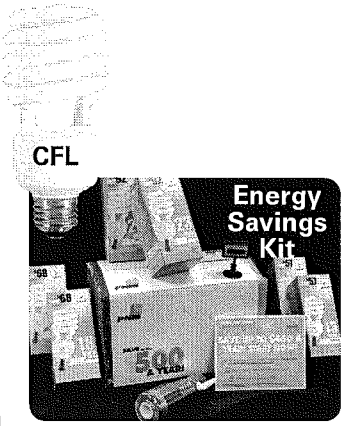
This family-friendly event will feature more than 40 helping agencies from all over Albuquerque. Participants can receive valuable assistance and information about foreclosures, housing, food, medical care, legal aid, property taxes, pet care, youth programs and a variety of city services!

At the center of this event will be the PNM Good Neighbor Fund. Those with a past due PNM bill caused by a financial emergency can apply for the PNM Good Neighbor Fund.

*Exclusively at this event: be one of the first 100 people to register and attend the budget and finance class— "Financial Fundamentals", **then receive a voucher for a free Thanksgiving turkey.***

Also at the fair:

- Free flu shots for the first 700 people
- Wal-Mart Gift cards for the first 450 people who qualify for the PNM Good Neighbor Fund
- Money Saving Information from PNM and a free energy efficient light bulb (CFL)
- Free Energy Savings Kit for the first 100 people
- See McGruff, the Crime Dog and so much more!



Financial Fundamentals Class

Offered by:
True North Financial Ministries

PNM Good Neighbor Fund Eligibility Guidelines

To sign up for the PNM Good Neighbor Fund you need to have:

1. Proof of income for everyone in the home.
2. ID's for all adults living in the home, birth certificates or shot records for all children living in the home.
3. Your current electric bill that has a past due portion on the bill or a disconnect notice.
4. Proof of LIHEAP application, if you have it.
5. Proof of financial or medical hardship.

Family Size	Monthly Income	Annual Income
1	$1,436.25	$17,235.00
2	$1,938.75	$23,265.00
3	$2,441.25	$29,295.00
4	$2,943.75	$35,325.00
5	$3,446.25	$41,355.00
6	$3,948.75	$47,385.00
7	$4,451.25	$53,415.00
8	$4,953.75	$59,445.00

Feria de Asistencia Albuquerque

Presentado por los compañeros de St. Pius X High School

Sábado
19 de Octubre, 2013
Horas: 10:00 am – 2:00 pm

St. Pius High School
5301 St Josephs Dr NW

Recursos en la feria:

Este evento familiar contará con más de 40 agencias de ayuda de todo Albuquerque. Los participantes pueden recibir ayuda e información valiosa sobre las ejecuciones hipotecarias, la vivienda, la alimentación, atención médica, asistencia jurídica, impuestos a la propiedad, el cuidado de mascotas, programas para la juventud y ¡una variedad de servicios de la ciudad!

En el centro de este evento se encontrara un stand del programa de Fondos para El Buen Vecino de PNM (PNM Good Neighbor Fund). Para aquellos que tienen una deuda con su cuenta de PNM, causada por una emergencia financiera, pueden solicitar ayuda del programa de Fondos para El Buen Vecino de PNM.

También en la feria:

- Vacunas gratis contra la gripe para las primeras 700 personas
- Tarjetas de regalo de Wal-Mart para las primeras 450 personas que califiquen para el programa de Fondos para el Buen Vecino de PNM
- Información para ahorrar dinero de PNM y una bombilla de bajo consumo gratis (CFL)
- Kit gratis de Ahorro de Energía para las primeras 100 personas
- Conozca a McGruff, el perro del crimen y mucho más!



Exclusivamente en este evento:
Sea una de las primeras 100 personas que se registren y asistan a la clase de presupuesto y finanzas "Fundamentos Financieros", y al terminar la clase recibirá un vale para un pavo para el Día de Gracias.

Clase de "Fundamentos Financieros"

Presentado por:
True North Financial Ministries

Guía de Elegibilidad Fondos para el Buen Vecino de PNM

Para inscribirse en el Fondo para el Buen Vecino de PNM debe tener:

1. Comprobante de ingresos de todos los miembros de la casa.
2. Identificación de todos los adultos que viven en el hogar, certificados de nacimiento o historial de vacunas para todos los niños que viven en el hogar.
3. Su cuenta eléctrica actual, demostrando la porción de la deuda o un aviso de desconexión.
4. Prueba de la aplicación de LIHEAP, si la tiene.
5. Una prueba de dificultad financiera o médica.

Tamaño de familia	Ingreso mensual	Ingreso anual
1	$1,436.25	$17,235.00
2	$1,938.75	$23,265.00
3	$2,441.25	$29,295.00
4	$2,943.75	$35,325.00
5	$3,446.25	$41,355.00
6	$3,948.75	$47,385.00
7	$4,451.25	$53,415.00
8	$4,953.75	$59,445.00

Ticket #117557

Name **ROGER LARSEN** Date in **11/14/2013** Date needed **11/14/2013** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **Form 3207 - Med Cert - updates**

Account
7-921000-924-NRTC0001-555-7185

Percent
100

Prints **as is**	Bond **yes**	Laminate	Ink color **black**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **as is**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions
add address to both sides. Submit to PRC

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11	2	12	0.055	1.32		
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	2	35	70	
Load	2	8.5	17	

*Tax rate **0.07000** Tax **4.90** Request total **$93.22**

11/10/2014 2:37:54 PM

PLEASE NOTE: To be complete, ALL fields must be filled in, valid, and legible.

Mail completed form to PNM, Main Offices, Albuquerque, NM 87158-0525.

FINANCIAL CERTIFICATION (VALID FOR 90 DAYS ONLY)

BY SIGNING BELOW, I, THE ACCOUNT HOLDER, ACKNOWLEDGE THAT THIS CERTIFICATE DOES NOT RELIEVE ME OF MY RESPONSIBILITY TO PAY MY CURRENT AND PAST BILLS WITH (NAME OF UTILITY).

- For Administering Authority (Human Services Department (HSD) or Tribal Authority) certification: complete Sections I and II.

- OR -

- For self certification: complete Section III and attach a copy of the primary account holder's current Medicaid eligibility.

(Even when Extended Medical Certification is authorized, Financial Recertification is required every 90 days for the Account Holder.)

SECTION I: AUTHORIZATION TO RELEASE INFORMATION - PRIMARY UTILITY ACCOUNT HOLDER

I, _____, authorize Administering Authority to release to PNM information from my file as deemed
PRINTED NAME OF PRIMARY ACCOUNT HOLDER

necessary for the purpose of qualifying for the Medical Certification program. **I certify the information provided is true and correct. I understand that if I provide false information, I can be denied continued medical emergency electric utility service.**

_____ _____ _____
PRIMARY ACCOUNT HOLDER'S SIGNATURE | UTILITY ACCOUNT NUMBER | PRIMARY ACCOUNT HOLDER'S SOCIAL SECURITY NUMBER

_____ _____ _____ _____ _____
PRIMARY ACCOUNT HOLDER'S TELEPHONE NUMBER | SERVICE ADDRESS | CITY | STATE | ZIP CODE

SECTION II - ADMINISTERING AUTHORITY (HSD OR TRIBAL) USE ONLY

I, _____, an authorized representative of _____ hereby certify that
NAME OF AGNECY REPRESENTATIVE | ADMINISTERING AUTHORITY

_____, the primary account holder named in Section I **currently meets the income**
PRIMARY ACCOUNT HOLDER AND SOCIAL SECURITY NUMBER

guidelines as defined by the Administering Authority (such as Low Income Home Energy Assistance Program (LIHEAP) assistance).

_____ _____ _____
AGENCY REPRESENTATIVE SIGNATURE | CONTACT NUMBER AND FAX NUMBER | DATE

- OR -

SECTION III —SELF CERTIFICATION - PRIMARY ACCOUNT HOLDER - ATTACH COPY OF CURRENT NEW MEXICO MEDICAID ELIGIBILITY FOR PRIMARY ACCOUNT HOLDER

I, _____ hereby certify that I am the person responsible for the charges for gas or electric
PRINTED NAME OF PRIMARY ACCOUNT HOLDER

utility service at _____ and that a seriously or chronically ill person (as defined by Rule 17.5.410.7 NMAC)
SERVICE ADDRESS

_____ resides there.
PATIENT'S NAME

I certify the information provided is true and correct. I understand that if I provide false information, I could be denied continued medical emergency electric utility service.

_____ _____ _____
PRIMARY ACCOUNT HOLDER'S SIGNATURE | DATE | PRIMARY ACCOUNT HOLDER'S SOCIAL SECURITY NUMBER

_____ _____ _____ _____ _____
PRIMARY ACCOUNT HOLDER'S TELEPHONE NUMBER | SERVICE ADDRESS | CITY | STATE | ZIP CODE

It is in the account holder's best interest to make regular payments toward current and past due balances; the account holder is encouraged to contact PNM to make payment arrangements.

SEE OTHER SIDE FOR MEDICAL CERTIFICATION

Your Rights and Responsibilities Regarding Discontinuance of Services

Dear PNM Residential Customer,

This notice is to inform you that your utility payment is past due. Your service will be disconnected after the date printed on the enclosed bill if payment is not made by then. Upon request, we can provide outstanding charge information to you including the dates of service during which the outstanding charges were incurred and the date and amount of the last payment. You can participate in a payment plan if you can demonstrate that you do not have the financial resources to pay the outstanding amount, or if you are low income or are subject to other special circumstances.

IF YOU HAVE DIFFICULTY PAYING THIS BILL, AND FEEL YOU MAY QUALIFY FOR ASSISTANCE IN PAYING YOUR UTILITY BILL FROM THE LOW INCOME HOME ENERGY ASSISTANCE PROGRAM, OR ANOTHER ASSISTANCE PROGRAM IN YOUR COMMUNITY, CONTACT THE COMMUNITY ASSISTANCE SECTION OF THE HUMAN SERVICES DEPARTMENT AT 1-800-283-4465, THE TRIBAL OR PUEBLO ENTITY THAT ADMINISTERS A TRIBE'S OR PUEBLO'S LIHEAP, OR THE CUSTOMER SERVICE REPRESENTATIVE AT THIS UTILITY. LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP) APPLICATION FORMS FOR THE LOW INCOME HOME ENERGY ASSISTANCE PROGRAM ARE AVAILABLE AT THE BILLING OFFICES OF THIS UTILITY, AT THE HUMAN SERVICES DEPARTMENT AND AT THE TRIBAL OR PUEBLO ENTITY THAT ADMINISTERS A TRIBE'S OR PUEBLO'S LIHEAP. YOU SHOULD RETURN THE APPLICATION FORMS TO THE HUMAN SERVICES DEPARTMENT OR THE TRIBAL OR PUEBLO ENTITY THAT ADMINISTERS THE PROGRAM AND DETERMINES YOUR ELIGIBILITY TO RECEIVE ASSISTANCE.

If you believe that there is an error in your billing, contact us immediately for a review. After you pay the undisputed amount of your bill, we will postpone disconnection of your service until the dispute is resolved.

If you or someone in your household are seriously or chronically ill, we will not disconnect your service, if at least two days before the disconnection date, we receive an original of the attached *PNM Medical and Financial Certification* forms. The medical certification form must be completed by a licensed medical professional. An original of the attached financial certification form, stating that you qualify for financial assistance, must be completed by an agency providing assistance in or for the state of New Mexico.

If your service has been disconnected, we will restore service within twelve hours after you have satisfied the certification requirements above. Your obligation to pay your bill is not relieved if service is continued or reestablished because we receive these certifications.

Between November 15 through March 15, if you qualify for Low Income Home Energy Assistance Program (LIHEAP), you may be protected from having your services disconnected for non-payment. For more information, please call us at PNM, 1-888-342-5766.

TO RESTORE SERVICE THAT HAS BEEN DISCONNECTED, A RECONNECT FEE OF $45 to $65 MAY BE CHARGED FOR FORMER TNMP CUSTOMERS. THERE IS NO CHARGE FOR CUSTOMERS IN NORTHERN NEW MEXICO AND DEMING.

The PNM Good Neighbor Fund helps customers pay their electricity bills. For more information, contact us or go to PNM.com/gnf. We can put you in touch with other organizations in your community that might be able to help you. If you have a relative, friend, or agency that will assist in paying your bills, and you want us to notify them when disconnect notices are sent, contact us.

PNM Budget Billing can help even out your payments throughout the year. You still pay for all of the energy you use. You can cancel your participation at any time. Upon cancellation, all amounts are due and become payable within 30 days. Any credits will be applied to your account.

See your bill for your local PNM payment office location. Or, contact us for third-party and other pay locations nearest you. To contact us, call us at 1-866-342-5766 weekdays from 7:30 am to 6 pm. Holiday hours vary or, go to PNM.com.

If you are not satisfied with the arrangements that we provide, you have the right to file a complaint with the NMPRC, 1120 Paseo de Peralta, Santa Fe, NM 87501. Telephone 505-827-6940 or 1-888-4 ASK PRC or 1-888-427-5772.

Special consideration will be given to a residential customer who meets the qualifications of LIHEAP, or has other special circumstances, in determining deposits and installment agreements. In making such determination, a utility shall accept documentation from the administering authority that such residential customer meets the qualifications of LIHEAP.

Sus Derechos y Obligaciones con respecto a la suspensión del servicio

Estimado Cliente Residencial de PNM,

Esta notificación es para informarle que el pago de su servicio eléctrico está retrasado. Su servicio será suspendido después de la fecha impresa que se localiza en la cuenta adjunta, si usted no logra hacer su pago con esa fecha límite. Si usted lo solicita le podemos proporcionar información sobre el cargo del adeudo, incluyendo las fechas en que se le prestó el servicio y se le hicieron cargos a su cuenta, y la fecha y cantidad del último pago que realizó. Usted puede participar en un plan de pagos programados si puede comprobar que no cuenta con los recursos económicos para pagar los cargos vencidos, o si es usted una persona de pocos recursos económicos o está sujeto a otras situaciones.

SI USTED TIENE PROBLEMAS PARA PAGAR ESTA CUENTA Y CREE QUE ES CANDIDATO PARA LA ASISTENCIA ECONÓMICA BAJO EL "PROGRAMA DE ASISTENCIA DE ENERGÍA RESIDENCIAL PARA PERSONAS CON BAJOS RECURSOS"(LIHEAP) U OTRO PROGRAMA DE ASISTENCIA DE SU COMUNIDAD, COMUNÍQUESE CON EL DEPARTAMENTO DE SERVICIOS HUMANOS AL 1800 432 6217, AL TRIBAL O ENTIDAD DEL PUEBLO QUE ADMINISTRA EL PROGRAMA LIHEAP DE LOS MISMOS, O COMUNÍQUESE CON UN REPRESENTANTE DEL ÁREA DE SERVICIO AL CLIENTE RESIDENCIAL DE ESTA EMPRESA PÚBLICA. LAS SOLICITUDES PARA EL PROGRAMA LIHEAP ESTÁN A SU DISPOSICIÓN EN LAS OFICINAS DE COBRANZAS DE ESTAS INSTALACIONES, EN EL DEPARTAMENTO DE SERVICIOS HUMANOS Y EN LAS OFICINAS DEL TRIBAL O ENTIDAD DEL PUEBLO QUE ADMINISTRA EL PROGRAMA LIHEAP PARA EL TRIBU O PUEBLO. LAS SOLICITUDES DEBEN SER DEVUELTAS AL DEPARTAMENTO DE SERVICIOS HUMANOS O A LAS OFICINAS DEL TRIBAL O ENTIDAD DEL PUEBLO QUE ADMINISTRA EL PROGRAMA LIHEAP. LA DECISIÓN DE SU ELEGIBILIDAD COMO CANDIDATO PARA RECIBIR ASISTENCIA ES DEL DEPARTAMENTO DE SERVICIOS HUMANOS O DEL TRIBAL O ENTIDAD DEL PUEBLO, QUE ADMINISTRA ESTE PROGRAMA.

Si usted está convencido de que existe un error en su cuenta, comuníquese con nosotros de inmediato para hacer una revisión. Después de que usted liquide la cantidad debida sin discusión alguna, pospondremos la suspensión de su servicio hasta que se resuelva la disputa. Si usted o alguien de su familia se encuentran seria o crónicamente enfermo, no suspenderemos su servicio, si recibimos, por lo menos, dos días antes de la fecha de suspensión el original del *Certificado Médico de PNM y la Certificación Financiera*. La forma de Certificado Médico debe llenarse por un médico titulado. Se anexa el original de la forma de la certificación financiera que asienta que es usted candidato para la asistencia económica; debe llenarla una Agencia que proporcione asistencia en o para el estado de Nuevo México.

Si su servicio ha sido desconectado lo volveremos a restaurar dentro de doce horas una vez que haya cumplido con los requisitos de certificación que se mencionan en esta forma. Su obligación para pagar su cuenta no se libra Si su servicio continua o restablecido porque nosotros recibimos estas certificaciones.

Usted puede quedar protegido contra la desconexión del servicio por falta de pago desde el 15 de noviembre hasta el 15 de marzo, si es candidato del programa de Asistencia de Energía Residencial para Personas de Bajos Ingresos (LIHEAP). Para más información comuníquese con nosotros a PNM, 1-888-342-5766.

PARA RESTAURAR EL SERVICID QUE HA SIDO DESCONECTADO A LOS CLIENTES DE FORMAMENTE TNMP, ES POSIBLE QUE SE COBRE $45 A $65 PARA LA RECONEXIÓN. NO HAY CARGO ALGUNO PARA LOS CLIENTES DEL NORTE DE NEW MEXICO Y DEMING.

El Programa Good Neighbor Fund de PNM AYUDAN a los clients pagando sus cuentas de electricidad. Para más información comunhquese con nosotros o visite PNM.com/gnf. Nosotros lo podemos poner a usted en contacto con otras organizaciones de la comunidad que tal vez le puedan ayudar. Si tiene usted algún pariente, amigo o agencia que le pueda ayudar a pagar sus cuentas, y desea que notifiquemos a ellos cuando notas de desconexión de servicio son enviadas, por favor comuníquese con nosotros.

El plan de Pagos Presupuestados de PNM (Budget Billing) puede ayudarlo a nivelar sus pagos a través del año. Seguirá pagando toda la energía eléctrica que utilice. Puede cancelar su participación en cualquier momento. Al cancelar, todas las cantidades es debido dentro de los siguientes 30 dias. Cualquier abono se aplicará a su cuenta

Localice la oficina local de pagos de PNM en su cuenta. O comuníquese con nosotros para encontrar oficinas de terceros u otras ubicaciones cercanas que puedan recibir su pago. Para comunicarse con nosotros llame al 1-866-342-5766 durante los días hábiles de 7:30 am a 6 pm. El horario de los días festivos es variado; visite PNM.com.

Si no está usted satisfecho con los arreglos que le ofrecemos, tiene el derecho de hacer una reclamación en NMPRC, 1120 Paseo de Peralta, Santa Fe, NM 87501. Teléfono 505-827-6940 o al 1-888-4 ASK PRC o 1-888-427-5772.

Habrá consideración especial para los clientes residenciales que cumplan con los requisitos de LIHEAP, o que estén pasando por circunstancias especiales, al calcular depósitos y al programar los pagos. Para tomar dichas determinaciones, la entidad del Servicio recibirá la documentación de una autoridad administrativa, confirmando que dicho cliente residencial cumple con los requisitos de LIEAP.

PNM 3207 11/13

PLEASE NOTE: To be complete, ALL fields must be filled in, valid, and legible.

Mail completed form to PNM, Main Offices, Albuquerque, NM 87158-0525.

MEDICAL CERTIFICATION

NOTE: In order to continue to receive electric service from PNM, a **complete** Medical and a **complete** Financial Certification Form must be submitted. This certification is valid for ninety (90) days from the signature date of medical professional.

PATIENT OR LEGAL GUARDIAN

I certify the information provided is true and correct. I understand that if I provide false information, I could be denied continued medical emergency electric utility service from PNM.

I, _____ (PRINTED NAME OF PATIENT), hereby authorize the medical professional signing this certification to disclose to PNM the information contained in this Medical Certification Form.

_____ (PATIENT OR LEGAL GUARDIAN SIGNATURE) _____ (DATE)

PRIMARY UTILITY ACCOUNT HOLDER

I certify the information provided is true and correct. I understand that if I provide false information, I could be denied continued medical emergency electric utility service from PNM.

I, _____ (PRINTED NAME OF PRIMARY ACCOUNT HOLDER), hereby certify that I am the person responsible for the charges for electric utility service at _____ (SERVICE ADDRESS) and that a seriously or chronically ill person (as defined by Rule 17.5.410.7 NMAC) resides there.

I further certify that I will immediately notify PNM or arrange to have such notification provided, if there is a change in the status of the seriously or chronically ill person residing at the Service Address, including relocation or a change in the physical condition of such person which renders continued medical emergency electric utility service unnecessary.

_____ (PRIMARY ACCOUNT HOLDER SIGNATURE) _____ (DATE)

DOCTOR'S USE ONLY --

I, _____ (PRINTED NAME OF MEDICAL PROFESSIONAL), certify that: I am (1) a licensed physician or physician's assistant licensed or accepted by the New Mexico Medical Board and practicing under the New Mexico Medical Practice Act, (2) an osteopathic physician or osteopathic physician's assistant practicing under the New Mexico Osteopathic Physician's Practice Act or (3) a certified nurse practitioner licensed by the New Mexico Board of Nursing and practicing under the New Mexico Nursing Practice Act;

I hold license number/NPI Number_____; and that on _____ (DATE)

I examined _____ (NAME OF PATIENT) who I am informed resides at

_____ (SERVICE ADDRESS).

I certify that the said person has the following condition in which loss of ____ gas or ____electric (please indicate type of service by checking) utility service would give rise to substantial risk of death or gravely impair health:

_____

_____

DESCRIBE CONDITION AND REASONS FOR CONTINUED ELECTRIC UTILITY SERVICE (IF APPLICABLE, LIST MEDICALLY NECESSARY EQUIPMENT) and that this condition qualifies as a serious or chronic illness pursuant to Rule 17.410.7 NMAC.

DEFINITION OF SERIOUS OR CHRONICALLY ILL PER RULE 17.5.410.7 NMAC: AN ILLNESS OR INJURY THAT RESULTS IN A MEDICAL PROFESSIONAL'S DETERMINATION THAT THE LOSS OF ELECTRIC UTILITY SERVICE WOULD GIVE RISE TO A SUBSTANTIAL RISK OF DEATH OR GRAVELY IMPAIR HEALTH.

_____ (SIGNATURE OF MEDICAL PROFESSIONAL) _____ (DATE)

_____ (OFFICE ADDRESS OF MEDICAL PROFESSIONAL) _____ (TELEPHONE NUMBER, AND FAX NUMBER OF MEDICAL PROFESSIONAL)

ONLY for patients meeting the requirements for extended medical certification, also complete the additional certification below if it applies to this patient:

DOCTOR'S USE ONLY - EXTENDED MEDICAL CERTIFICATION (VALID FOR 1 YEAR)

I _____ (PRINTED NAME OF MEDICAL PROFESSIONAL) certify that the above mentioned patient's medical condition _____ (DESCRIPTION OF APPROVED CONDITION) is permanent and will not improve within 12 months from _____ (today's date.)

SEE OTHER SIDE FOR FINANCIAL CERTIFICATION

Ticket #117869

Name **MARY MARTINEZ** Date in **1/28/2014** Date needed **1/28/2014** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-6718** Originals **1** Copies **1**
Document title **Low Income Flyer - Silver Horizons**

Account
7-921000-924-NRTC0001-555-7185

Percent
100

Prints	**as is**	Bond	**yes**	Laminate		Ink color	**color**	Fold	**none**
Paper color	**white**	Letterhead		CD		Pad	**none**		
Page size	**as is**	Cardstock		DVD		Punch	**none**	Coil	
		Tabs				Staples	**none**	Comb	
								Clear covers	

Special instructions
create - new brand. send pdf with live links.

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11	1	9	0.49	4.41		
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	7	35	245	
Load	7	8.5	59.5	

*Tax rate **0.07000** Tax **17.15** Request total **$326.06**

11/3/2014 1:48:52 PM

PNM and SILVER HORIZONS are hosting another wonderful

Senior Assistance Fair

For Seniors age 60 and older

DATE: . .Thursday, February 27, 2014

TIME:. . . . . 12:00 P.M. – 3:00 P.M.

LOCATION:. . . . . South Valley Multipurpose Senior Center
2008 Larrazolo Rd SW
Albuquerque, NM 87105

Finances & Budget Class

1:30 P.M. – 3:00 P.M.

Offered by:
True North Financial Ministries

Take this class at this event and receive a $20 WalMart Gift Card.
If you qualify, you will receive assistance from the PNM Good Neighbor Fund.

Fund Eligibility Guidelines	Annual Income	Monthly Income
1	$17,235.00	$1,436.25
2	$23,265.00	$1,938.75
3	$29,295.00	$2,441.25
4	$35,325.00	$2,943.75
5	$41,355.00	$3,446.25
6	$47,385.00	$3,948.75
7	$53,415.00	$4,451.25
8	$59,445.00	$4,953.75

150% of Poverty
Source: LIHEAP Clearinghouse

Resources:

Utility assistance from the PNM Good Neighbor Fund and Silver Horizons NM – please bring:

- Current utility bills - electric, water and gas
- Proof of all household income **including a current bank statement with deposit information**
- ID's for all adults living in the home
- ID's for all children living in the home
- Proof of LIHEAP assistance

Also at the fair:

- Weatherization information, PNM Energy Efficiency information, property tax programs, health plans for answering your questions, program information from the Department of Senior Affairs and many more senior programs and organizations!
- Burritos will be served.
- Free energy efficient light bulb.

PNM Good Neighbor Fund Eligibility Guidelines

Through the **Good Neighbor Fund,** PNM customers who are experiencing an emergency financial situation that has caused a sudden drop or loss of household income and who are income eligible can get help to pay part or all of a past-due electric bill. This situation must have occurred within the last six months.

- Paperwork is required showing proof of the emergency condition that caused a sudden drop or loss of income in the home

PNM® Talk to us. PNM.com

Ticket #117864

Name **ROGER LARSEN** Date in **1/28/2014** Date needed **1/28/2014** **anytime**
Home center **7100** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **1**
Document title **PNM Good Neighbor Fund - Report to the Community**

Account	Percent
7-921000-924-N1110000-555-7100	**100**

Prints	**two sides**	Bond	**yes**	Laminate		Ink color	**color**	Fold	**letter**
Paper color	**white**	Letterhead		CD		Pad	**none**		
Page size	**as is**	Cardstock		DVD		Punch	**none**	Coil	
		Tabs				Staples	**none**	Comb	
								Clear covers	

Special instructions
re-create new. New tri-fold format. new photos.

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11	1	2	0.49	0.98		
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17	1	10	0.79	7.9		
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication	1	1	5	5		
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	14.75	35	516.25	
Load	14.75	8.5	125.38	

	*Tax rate	**0.07000**	Tax	**36.14**	Request total	**$691.65**

11/3/2014 1:49:06 PM

David Nufer Photography
405 Montano NE Suite #1
Albuquerque,, NM 87107

Bill To
Public Service Co. Of New Mexico

Date	Invoice #
1/23/2014	6365

P.O. Number	Terms	Due Date
	1/23/2014	

Quantity	Description	Rate	Amount
2	Studio shoot with family	175.00	350.00T
6	8x10 COLOR PRINT	6.00	36.00T
	New Mexico Sales Tax	7.00%	27.02

GNF Photo Shoot for Annual Report to the Community
Subtotal 386.00
NMGRT 27.02
Total 413.02
Submitted 1-15-14
27
7-921000-924-N1110000-N1110000-555-7100

	Total	$413.02

STARLINE
PRINTING COMPANY, LLLP

P.O. Box 1045 Albuquerque, NM 87103
Tel 505.345.8900 Fax 505.344.9763

INVOICE

Copy

PUBLIC SERVICE COMPANY OF NM
ATTN: DEAN SCHACHTNER
ALVARADO SQUARE
ALBUQUERQUE NM 87158

Invoice: 27592
Invoice Date: 1/29/2014
Order Date: 1/23/2014
Job Number: 15669
Customer Number: 1045
Salesperson: Donna Greene
Purchase Order Number:

Quantity	Description	Price
475,000	GOOD NEIGHBOR FUND BILL INSERTS	10,977.00
	Net Sales:	10,977.00
	Tax:	768.39
	Invoice Total:	11,745.39

We Appreciate You!!

Terms: Net 30 Days

Copy

The Need is Still With Us
And Thankfully So is Your Help.

Your PNM Good Neighbor Fund helps pay electricity bills for customers who can't afford them due to unforeseen emergency circumstance. Thanks to your donations, families who would otherwise have very little options would be in danger of being disconnected. More than ever before we are seeing people in the PNM Good Neighbor Fund offices that have never had to ask for help until now. They are so grateful for the timely support that this great fund gives to their families in their time of need. Your help keeps the lights on and homes warm for families across New Mexico.

The PNM Good Neighbor Fund is administered by The Storehouse. PNM shareholders match your tax-deductible donations up to $350,000 annually. Collaborating with the community is a hallmark of the PNM Good Neighbor Fund. The Storehouse and PNM work with dozens of social service providers throughout PNM communities to help families get the help they need.

Thanks very much for your continued assistance!
If you don't contribute, now is a great time to start.
A little goes a long way!

The STOREHOUSE
Greater Albuquerque

Thanks very much for your continued assistance!

If you don't contribute, now is a great time to start. A little goes a long way!

There are three ways to contribute:

1. **Write in an amount of your choice on the following portion of your bill payment stub:**

   Your donation to the PNM Good Neighbor Fund provides assistance to those in need.
   PNM shareholders match your donation: $ .....

Or choose one of the following options and return this completed form to:

PNM
Main Offices
Albuquerque, NM 87158-0605

2. **Ongoing monthly donation:**
   ❑ I authorize PNM to add $_____.00 each month to my bill for the PNM Good Neighbor Fund.

3. **Round Up**
   ❑ I authorize PNM to "round up" my bill each month (increase the total amount to the next highest dollar). For example, a monthly bill of $50.25 would be rounded up to $51, with 75 cents going to the PNM Good Neighbor Fund. Note: PNM Budget Billing customers are not eligible for "round up" since they are already billed an even dollar amount each month.

Name (on your bill)_____

Address _____

City _____

State_____Zip _____

Phone number ( ) _____

Date _____

PNM account # (17-digits):

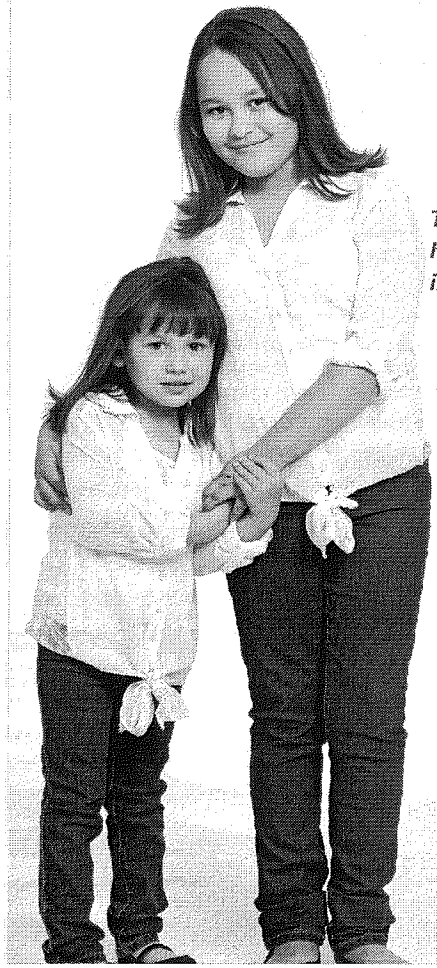
_____ - _____ - __

I understand my ongoing monthly contribution or Round Up will remain in effect until I notify PNM at 1-888-DIAL-PNM requesting that the authorization be changed, or until the program no longer exists. I also understand that local taxes or other additional charges will not be added to the amount I authorize for the PNM Good Neighbor Fund.

1983 – 2014

The PNM Good Neighbor Fund

2013 Report to the Community



Thank you for helping neighbors in need.

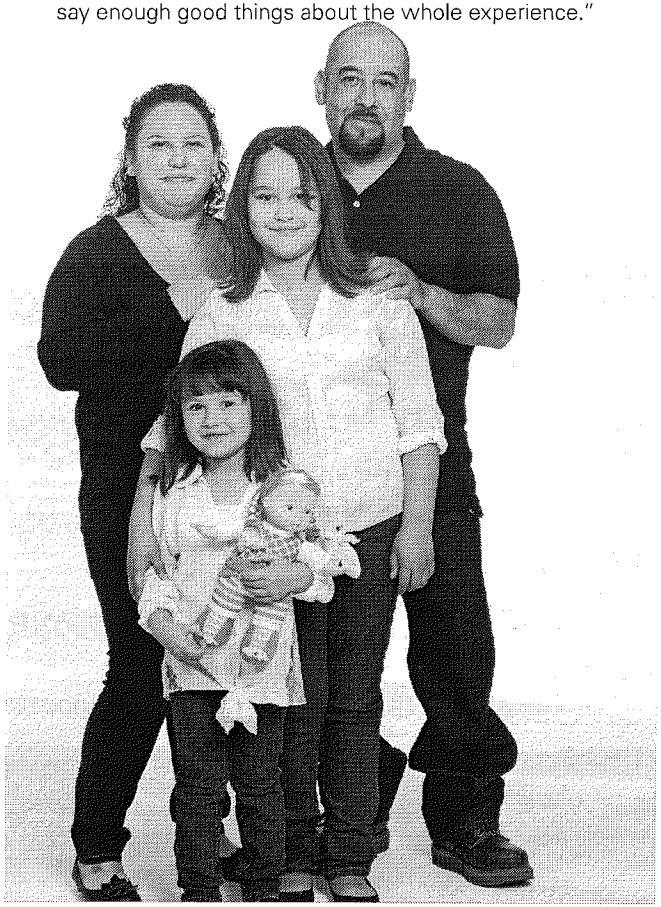
Testimonials | Finances | Donating

PNM Exhibit RL-7
Page 20 of 38

Meet one of the families **you helped.**

The Trujillo family is a close knit bunch! Doing virtually everything together, they are grateful for the love in their home and the close family values that they share. Six months ago when Curtis lost his job in the modular home industry, times became tough, reducing the family income by more than half. The family had never heard about the PNM Good Neighbor Fund until recently.

"All I can say is that the Good Neighbor Fund is awesome," said Kristan Trujillo. The help that the Fund provided to our family meant so much and made such a big difference for us financially. I would encourage anyone who is going through an emergency challenge to apply for the PNM Good Neighbor Fund. The people at the Fund were so caring and helpful to us. I cannot say enough good things about the whole experience."



PNM Good Neighbor Fund
Financial Accountability and Process Management

To ensure that your contributions to the PNM Good Neighbor Fund are used wisely, we maintain strict rules for financial management. You can be confident that your contributions are working hard to help families who need it the most.

Reporting and Auditing

Processes are in place to ensure complete monitoring and control over the program. These processes include reconciliation to The Storehouse account records, reconciliation to the PNM general ledger, and spot audits to customer accounts and The Storehouse posting records. The program is 100 percent accountable and transparent. The Storehouse is the nonprofit organization that administers the PNM Good Neighbor Fund.

Donation Reporting

- The 2013 PNM Good Neighbor Fund started with a balance of $475,430 carried forward from 2012.
- During 2013, PNM customers contributed $217,719. An additional $23,691 was earned through PNM employee contributions, our Cocinas de New Mexico cookbook sales and other fund-raising events. PNM matched those contributions with $350,000. To order a Cocinas de New Mexico cookbook, go to PNM.com/community.
- Program administrator The Storehouse was paid $44,245.
- In 2013, the PNM Good Neighbor Fund donated $294,966 to 3,610 families. The average donation was about $90.
- The 2012 end-of-year balance was $727,629.
- PNM does not retain any part of your donation for administration or for any other reason.

Financial Literacy

In 2013, we have been so excited to work with a great community partner, True North Financial Ministries. By holding the class "Financial Fundamentals" at all our Good Neighbor Fund events, True North has brought solid basic budget and financial training to the PNM Good Neighbor Fund clients. Because of this partnership, we have trained over 700 financially challenged families, enabling them to learn more about the choices they have in regards to their money and help them to stretch their dollars.

Good Neighbor Fund Assistance Agency Training

PNM trained more than 40 assistance agency employees in PNM Good Neighbor Fund processes. Ongoing support is provided to the agencies throughout the year.

PNM
Good Neighbor Fund
1983 – 2014

31 years
of neighbors
helping neighbors

PNM.com/gnf

PNM

Talk to us.

PNM.com

Ticket #118201

Name **MARY MARTINEZ** Date in **3/27/2014** Date needed **3/27/2014** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-6718** Originals **1** Copies **1**
Document title **Low Income Flyers - 3diff**

Account
7-921000-942-NRTC0001-555-7185

Percent
100

Prints **as is**	Bond **yes**	Laminate	Ink color **color**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **as is**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions
Albuquerque, Lordsburg, Santo Domingo. Create - send pdfs.

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11	1	7	0.49	3.43		
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	3.5	35	122.5	
Load	3.5	8.5	29.75	

*Tax rate **0.07000** Tax **8.58** Request total **$164.26**

11/3/2014 1:50:52 PM

Here is real help to get your finances on track!

PNM, True North Financial Ministries, and The Society of St Vincent de Paul are pleased to invite you to a

Financial Fundamentals Event!

For everyone who would like to learn some solid financial skills to help them make their money go further.

DATE: . . . . Saturday, March 22, 2014

TIME:. . . . . 9:30 A.M. – 12:00 P.M.

LOCATION:. . . . . South Valley Multi-Purpose Senior Center
2008 Larrazolo Rd SW,
Albuquerque, NM 87105

Financial budget training is offered by:
True North Financial Ministries

Attend this great event, complete the full two hour class, and receive:

- Help paying your PNM electric account*
- A $20.00 Wal-Mart gift card
- Get important information to sign up for PNM's Home Energy Check-up

*If you qualify, you will receive assistance from the PNM Good Neighbor Fund

Fund Eligibility Guidelines	Annual Income	Monthly Income
1	$17,235.00	$1,436.25
2	$23,265.00	$1,938.75
3	$29,295.00	$2,441.25
4	$35,325.00	$2,943.75
5	$41,355.00	$3,446.25
6	$47,385.00	$3,948.75
7	$53,415.00	$4,451.25
8	$59,445.00	$4,953.75

150% of Poverty
Source: LIHEAP Clearinghouse

Resources:

To receive assistance from the PNM Good Neighbor Fund please bring:

- Your current PNM bill
- Proof of all household income **including a current bank statement with deposit information**
- ID's for all adults living in the home
- ID's for all children living in the home
- Proof of LIHEAP assistance

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The PNM Good Neighbor Fund

will be in Lordsburg to assist Seniors age 62 and over with their PNM electric bill!

DATE: . . . . . Tuesday, April 1, 2014

TIME: . . . . . 9:00 A.M. – 11:00 A.M.

LOCATION: . . . Lordsburg Special Events Center
Lordsburg, N.M.

Fund Eligibility Guidelines	Annual Income	Monthly Income
1	$17,235.00	$1,436.25
2	$23,265.00	$1,938.75
3	$29,295.00	$2,441.25
4	$35,325.00	$2,943.75
5	$41,355.00	$3,446.25
6	$47,385.00	$3,948.75
7	$53,415.00	$4,451.25
8	$59,445.00	$4,953.75

150% of Poverty
Source: LIHEAP Clearinghouse

To qualify for help to pay your PNM bill from the PNM Good Neighbor Fund - ***please bring:***

- Your current PNM bill
- Proof of all household income **including a current bank statement with deposit information**
- ID's for all adults living in the home
- ID's for all children living in the home
- Proof of LIHEAP assistance or your commodities assistance card

PNM®

Talk to us. PNM.com

Here is real help to get your finances on track!

PNM and True North –
Financial Fundamentals Event

For everyone who would like to learn some solid skills to help them make their money stretch further.

DATE: . . . . . Tuesday, April 15, 2014

TIME: . . . . . 9:30 A.M. – 12:00 P.M.

LOCATION: . . Santo Domingo Pueblo Community Center

Fund Eligibility Guidelines	Annual Income	Monthly Income
1	$17,235.00	$1,436.25
2	$23,265.00	$1,938.75
3	$29,295.00	$2,441.25
4	$35,325.00	$2,943.75
5	$41,355.00	$3,446.25
6	$47,385.00	$3,948.75
7	$53,415.00	$4,451.25
8	$59,445.00	$4,953.75

150% of Poverty
Source: LIHEAP Clearinghouse

Resources:

To receive assistance from the PNM Good Neighbor Fund ***please bring:***

- Your current PNM bill
- Proof of <u>all</u> household income **including a current bank statement with deposit information**
- ID's for all adults living in the home
- ID's for all children living in the home
- Proof of LIHEAP assistance

Financial budget training is offered by:
True North Financial Ministries

Attend this great event, complete the full two hour class, and receive:

- Help paying your PNM electric account*
- A $20.00 Wal-Mart gift card
- Get important information to sign up for PNM's Home Energy Check-up

**If you qualify, you will receive assistance from the PNM Good Neighbor Fund*

PNM Good Neighbor Fund Eligibility Guidelines

Through the **Good Neighbor Fund,** PNM customers who are experiencing an *emergency* financial situation that has caused a sudden drop or loss of household income and who are income eligible can get help to pay part or all of a past-due electric bill. This situation must have occurred within the last six months.

- Paperwork is required showing proof of the emergency condition that caused a sudden drop or loss of income in the home

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Ticket #118360

Name **MARY MARTINEZ** Date in **4/25/2014** Date needed **4/25/2014** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-6718** Originals **1** Copies **1**
Document title **Low Income Flyer - Alamogordo**

Account
7-921000-924-NRTC0001-555-7185

Percent
100

Prints	**as is**	Bond	**yes**	Laminate		Ink color	**color**	Fold	**none**
Paper color	**white**	Letterhead		CD		Pad	**none**		
Page size	**as is**	Cardstock		DVD		Punch	**none**	Coil	
		Tabs				Staples	**none**	Comb	
								Clear covers	

Special instructions
create new for Alamo. send pdf.

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11			0.49			
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	2.25	35	78.75	
Load	2.25	8.5	19.13	

	*Tax rate	**0.07000**	Tax	**5.51**	Request total	**$103.39**

11/3/2014 1:51:08 PM

Get Help Paying your PNM Electric Bill!

DATE: . . . . . Wednesday, April 23, 2014
TIME: . . . . . 9:00 A.M. – 11:30 A.M.
LOCATION: . . . . . Love INC.
2826 Indian Wells
Alamogordo, NM 88310

Fund Eligibility Guidelines	Annual income	Monthly income
1	$17,235.00	$1,436.25
2	$23,265.00	$1,938.75
3	$29,295.00	$2,441.25
4	$35,325.00	$2,943.75
5	$41,355.00	$3,446.25
6	$47,385.00	$3,948.75
7	$53,415.00	$4,451.25
8	$59,445.00	$4,953.75

150% of Poverty
Source: LIHEAP Clearinghouse

RESOURCES:

To receive assistance from the PNM Good Neighbor Fund ***please bring:***

- Current utility bills - electric, water and gas
- Proof of all household income **including a current bank statement with deposit information**
- ID's for all adults living in the home
- ID's for all children living in the home
- Proof of LIHEAP assistance

ALSO AT THE FAIR:

- A **$20.00 Wal-Mart card** for everyone that qualifies for the Good Neighbor Fund
- Free energy efficient light bulb.



More Info:
PNM Low Income Program Manager
Maddie Martinez-Vega
(505) 241-6718

PNM®

Talk to us. PNM.com

Ticket #118361

Name **MARY MARTINEZ** Date in **4/25/2014** Date needed **4/29/2014** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-6718** Originals **1** Copies **1**
Document title **Low Income Flyer - Rio Rancho**

Account
7-921000-924-NRTC0001-555-7185

Percent
100

Prints **as is**	Bond **yes**	Laminate	Ink color **color**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **as is**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions
include Tru North logo. send pdf.

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11	1	2	0.49	0.98		
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	2.25	35	78.75	
Load	2.25	8.5	19.13	

*Tax rate **0.07000** Tax **5.51** Request total **$104.37**

11/3/2014 10:00:25 AM

Save money, learn new skills, & learn how to stretch your hard earned dollars at our

Financial Fundamentals Training Event!

Please Join PNM & True North Financial Ministries to gain valuable information to help manage your household expenses.

DATE: . . . . . Saturday, June 14, 2014

TIME: . . . . . 9:30 A.M. – 12:00 P.M.

LOCATION: . . . . . D 'Arco Hall at
St. Thomas Aquinas Catholic Church,
1502 Sara Rd. NE, Rio Rancho, NM 87124

If you are within the income eligibility guidelines below, you could receive assistance from the PNM Good Neighbor Fund. A certificate to apply will be given to everyone who completes this class.

Fund Eligibility Guidelines	Annual Income	Monthly Income
1	$17,235.00	$1,436.25
2	$23,265.00	$1,938.75
3	$29,295.00	$2,441.25
4	$35,325.00	$2,943.75
5	$41,355.00	$3,446.25
6	$47,385.00	$3,948.75
7	$53,415.00	$4,451.25
8	$59,445.00	$4,953.75

150% of Poverty
Source: LIHEAP Clearinghouse

Financial Fundamental training is offered by:
True North Financial Ministries

Financial Class Information:

Take this class today and receive a $20 WalMart Gift Card.

If you qualify, you will receive assistance from the PNM Good Neighbor Fund.

Also at the Fair:

- PNM Energy Efficiency information

More Info:
St Vincent de Paul
505-892-0526

PNM®

Talk to us. PNM.com

Ticket #118527

Name **MARY MARTINEZ** Date in **5/23/2014** Date needed **5/23/2014** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-6718** Originals **2** Copies **1**
Document title **Low Income-SalvationArmy. + Isleta**

Account
7-921000-924-NRTC0001-555-7185

Percent
100

Prints **as is**	Bond **yes**	Laminate	Ink color **color**	Fold **none**
Paper color **white**	Letterhead	CD	Pad **none**	
Page size **as is**	Cardstock	DVD	Punch **none**	Coil
	Tabs		Staples **none**	Comb
				Clear covers

Special instructions
Create new flyers for Salvation Army/Las Vegas. Plus Isleta Senior.

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11			0.055			
Bond 11 x 17			0.07			
Color copies 8.5 x 11	1	1	0.49	0.49		
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	3	35	105	
Load	3	8.5	25.5	

*Tax rate **0.07000** Tax **7.35** Request total **$138.34**

11/3/2014 1:51:47 PM

PNM is hosting another wonderful

Senior Assistance Fair

For Seniors age 62 and older

DATE: . . . . . Thursday, June 26, 2014
TIME: . . . . . 9:00 a.m. – 11:30 a.m.
LOCATION: . . Pueblo of Isleta Elder Center
Isleta Pueblo, NM

Receive a

$20 WalMart Gift Card

if you qualify for help from the PNM Good Neighbor Fund!

Fund Eligibility Guidelines	Annual Income	Monthly Income
1	$17,235.00	$1,436.25
2	$23,265.00	$1,938.75
3	$29,295.00	$2,441.25
4	$35,325.00	$2,943.75
5	$41,355.00	$3,446.25
6	$47,385.00	$3,948.75
7	$53,415.00	$4,451.25
8	$59,445.00	$4,953.75

150% of Poverty
Source: LIHEAP Clearinghouse

RESOURCES:

Utility assistance from the PNM Good Neighbor Fund
please bring:

- Current PNM bill
- Proof of all household income i**ncluding a current bank statement with deposit information**
- ID's for all adults living in the home
- ID's for all children living in the home
- Proof of LIHEAP assistance



ALSO AT THE FAIR:

- Weatherization information, PNM Energy Efficiency information
- Free energy efficient light bulb.

More Info:
Renee Chavez- Isleta Activities Coordinator
869-9770 ext.9336

PNM®

Talk to us. PNM.com

Ticket #118436

Name **ROGER LARSEN** Date in **5/6/2014** Date needed **5/6/2014** **anytime**
Home center **7185** Mail stop **0605** Phone **(505) 241-2527** Originals **1** Copies **75**
Document title **GNF PNM Electricity Saver Top Ten tips**

Account
7-921000-924-NRTC0001-555-7185

Percent
100

Prints	**two sides**	Bond	**yes**	Laminate		Ink color	**black**	Fold	**none**
Paper color	**white**	Letterhead		CD		Pad	**none**		
Page size	**as is**	Cardstock		DVD		Punch	**none**	Coil	
		Tabs				Staples	**none**	Comb	
								Clear covers	

Special instructions
2pg pdf file in MacShare/temp/GNF PNM Electricity Saver Top Ten tips. b/w duplex.

Item	Originals	Copies	Cost per	Total	Initials	Tax
Bond 8.5 x 11	1	4	0.1	0.4		
Bond 11 x 17	2	75	0.07	10.5		
Color copies 8.5 x 11			0.49			
Color copies 11 x 17			0.69			
Cardstock 8.5 x 11			0.59			
Cardstock 11 x 17			0.79			
Tabs			0.95			
Bindings (coil)			1.15			
Bindings (comb)			0.95			
Bindings (clear covers)			1.5			
Multipart (2 part)			0.17			
Multipart (3 part)			0.27			
CD duplication			5			
Plotter						
Labor(hr x rate)			22			
Other 1						
Other 2						
Other 3						

Item	Hours	Rate	Total	Description
Design/production*	4.75	35	166.25	
Load	4.75	8.5	40.38	

*Tax rate **0.07000** Tax **11.64** Request total **$229.17**

11/3/2014 1:32:30 PM

PNM Electricity Saver
Top 10 Tip Sheet for Summer



Saving electricity means savings money. The less you use, the lower your bill. But where do you start? Here are the top 10 things PNM customers can do to make saving electricity easy.

For more information about PNM energy efficiency discounts and rebates, go to ***PNM.com/rebates.***

1. **Get a free refrigerator.**
Low income customers who sign up for a PNM Home Energy Checkup get information how they are using energy in their home. An assessor will come to you and do all the work, and you get a programmable thermostat, efficient light bulbs, a refrigerator and more. It's free. To schedule a visit at your home, call 1-855-775-6491. *

2. **Get rid of that old extra refrigerator.**
It could be adding up to $20 per month to your electric bill. Or replace the old refrigerator you use with an Energy Star-qualified model and save $100 per year. Call 1-877-643-1956 to have your fridge or freezer picked up for free, and you get $50.

3. **Use Compact Fluorescent Light bulbs (CFLs) and LEDs.**
They use just one quarter the energy of incandescent bulbs and they are much cooler. If you change all the bulbs in your home, they could save you about $44 a year in electricity. To see the stores where you can get the PNM discount, go to ***PNM.com/homelighting.***

4. **Get rebates when you purchase air conditioners.**
Get a $300 rebate when you purchase an advanced evaporative cooler, and $100 for an advanced evaporative window cooler. Get a $100 rebate when you purchase an advanced refrigerated air conditioning unit and $25 for an ENERGY STAR room air conditioner. Details at ***PNM.com/coolrebate.***

5. **Control your invisible energy users.**
Many appliances and electronics use electricity even when you're not using them. Unplug the ones you don't need and unplug the others when not in use.
More ideas at ***PNM.com/tips.***

* Not all refrigerators qualify for replacement and customers must meet income qualifications. Also, the fee for the PNM Home Energy Checkup is $40 if you do not meet income qualifications.

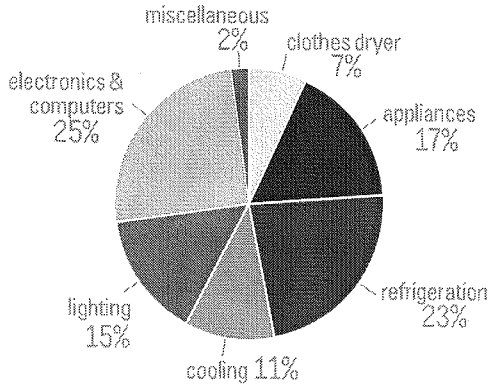
PNM®

Talk to us. PNM.com

Look for the electricity use chart on your bill. If your usage increases significantly like in the chart below, you might have added appliances that use electricity.

The average residential PNM customer uses 600 kWh of electricity per month. If your usage is below that amount, congratulations. If it is higher, take note of the appliances you have and which ones might be using a lot of energy. Energy is money.

How a typical household uses electricity



6 **Do you have a computer or game console?**
Turn them off when you're not using them. Leaving a computer on all day, every day costs about $10 per month in electricity. A game console costs about $9 a month. Unplug electronics wherever you can. They use about 75 percent of their power when they're turned off.

7 **Going on vacation or low on groceries?**
Fill up large milk jugs with water and place them in your refrigerator. Bags of ice in a freezer that isn't full helps it maintain temperatures more easily and it will save money.

8 **Even out your monthly bill with Budget Billing.**
Budget Billing levels out high bills to help make them more manageable. Get more information and sign up calling PNM at 1-888-DIAL-PNM (888-342-5766).

9 **Setting your air conditioning thermostat.**
Set it to 78 degrees when you're at home and 83 degrees when no one is at home, or try using a fan whenever possible. Also, get a $25 sign up bonus and $25 per year with PNM Power Saver if you have refrigerated air conditioning. PNM puts your compressor into conservation mode during selected summer weekday afternoons. Details at ***www.pnmpowersaver.com.***

10 **Always think about how you use electricity.**
Keeping energy awareness high is important. Remember that whenever you turn on an appliance, you are spending money. Turn off lights when you leave a room. If you don't need an appliance, unplug it or get rid of it. Educate the rest of your family about using electricity wisely.

There is much more energy saving information at ***PNM.com/tips*** including no-cost and low-cost ways to save energy in the winter, summer, and throughout the year.

PNM®

Talk to us. PNM.com

Invoice #	**INV-10030**
Invoice Date	**9/6/2013**
Due Date	**10/6/2013**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name: **PNM Utility**

Project **-PNM-3961 - Good Neighbor Fund TV & Video**

Management/Coordination	
Creative Direction	$569.25 *
Broadcast Direction	$645.25 *
Broadcast Coordination	$717.75 *
TV Production	$258.75 *
Additional Shoot Costs for New Spot.	$5,882.50 *

Invoice Subtotal	$8,073.50
NM GRT	$565.15
Invoice Total	$8,638.65
Amount Due	$8,638.65

PNM Good Neighbor Fund TV $ 8,638.65

Subtotal	NMGRT	Total	Account Number
$ 8,073.50	$ 565.15	$ 8,638.65	7-923000-924-NRTC0001-370-7185
		$ 8,638.65	

Submitted 9-24-2013
Approved 9-25

Rlarsen RL
Voucher 119954

Invoice #	**INV-10379**
Invoice Date	**12/20/2013**
Due Date	**12/25/2013**
Terms	

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name **PNM Utility**
Project **-PNM-3961 - Good Neighbor Fund TV Production**

Management/Coordination	$155.25	*
Creative Direction	$623.50	*
Art Direction	$50.75	*
Broadcast Coordination	$132.25	*
Upload Fee	$235.30	*
Invoice Subtotal	$1,197.05	
NM GRT	$83.80	
Invoice Total	$1,280.85	
Amount Due	$1,280.85	

PNM Good Neighbor Fund
TV Production $ 1,280.85 7-923000-924-NRTC0001-370-7185 Submitted 12-23-13

Invoice #	**INV-10677**
Invoice Date	**3/14/2014**
Due Date	**4/13/2014**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name	**PNM Utility**
Project	**-PNM-3961 - Good Neighbor Fund TV Production**

Station Uploads	$176.48 *
Invoice Subtotal	$176.48
NM GRT	$12.35
Invoice Total	$188.83
Amount Due	$188.83

$ 188.83

3 Advertising PNM.com planning & dev. **Account Number** 7-923000-924-NRTC0001-370-7185

Subtotal	**NMGRT**	**Total**
$ 176.48	$ 12.35	$ 188.83

Celestina Blair

Submitted 4-7-14

Voucher _____

Approved _____

Good Neighbor Fund
:30

VIDEO	AUDIO
OPEN ON TIGHT SHOT OF A COMPUTER MONITOR. WE SEE THE PNM TWITTER PAGE. WORDS COME ON SCREEN AS THEY ARE TYPED ON KEYBOARD.	
What's the PNM Good Neighbor Fund and how does it work?	Woman: What's the PNM Good Neighbor Fund and how does it work?
CUT TO MADDIE IN A PARK OR LOWER-INCOME NEIGHBORHOOD. SUPER: Maddie Martinez-Vega, Low-Income Program Manager	Maddie: Good question. The PNM Good Neighbor Fund helps people in an emergency. If they lose their job, get in an accident, or have an illness, you can help.
VARIOUS B-ROLL SHOTS OF MADDIE TALKING TO PEOPLE, CU SHOTS OF PERSON FILLING OUT GNF PORTION OF PNM BILL.	All you do is check the Good Neighbor Fund box on your bill and fill in an amount.
SUPER: PNM Shareholders match your tax-deductible donations up to $350,000 annually.	PNM shareholders will double-match what you give through the rest of the year. It's one way you can help a neighbor out during a tough time.
PNM LOGO SUPER: Talk to us. PNM.COM/FB ICON/TWITTER ICON	We've all been there. We're all in this together.

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Employment Opportunities

PNM Exhibit RL-8

Is contained in the following 38 pages.

EMPLOYMENT OPPORTUNITIES (PNM Exhibit RL-8)

ITEM DESCRIPTION	MONTH BILLED	COST	ALLOWABLE ALLOCATION PERCENTAGE	ALLOWABLE COST	EXHIBIT PAGE NUMBER(S)
Employment Advertisement - Journeyman Communications, Sourcing Analyst, Journeyman Substation Electrician, Quality Control Inspector	July 2013	$ 3,474	100%	$ 3,474	3-10 of 39
Employment Advertisement - Controller, Finance, Sourcing Analyst	Aug 2013	$ 1,470	100%	$ 1,470	11-16 of 39
Employment Advertisement - Paralegal, Security, Senior Accountant, Substation Electrician	Sept 2013	$ 2,232	100%	$ 2,232	17-23 of 39
Employment Advertisement - Accountant, Administrator, Employe Communications	Oct 2013	$ 1,813	100%	$ 1,813	24-29 of 39
Employment Advertisement - Accountant	Nov 2013	$ 420	100%	$ 420	30-32 of 39
Employment Advertisement - Controller	Jan 2014	$ 151	100%	$ 151	33-34 of 39
Employment Advertisement - Financial Analyst, Paralegal	Feb 2014	$ 1,220	100%	$ 1,220	35-39 of 39
PNM Exhibit RL-8 "EMPLOYMENT OPPORTUNITIES"		**$ 16,944**		**$ 16,944**	**RL-8, 1 - 39**

JOBTARGET

225 State Street
Suite 300
New London, CT 06320

$3,474.31

Invoice

Date	Invoice #
7/31/2013	38227

Bill To
PNMR Services Company 414 Silver Avenue, SW Corporate Headquarters MS: 0705 Albuquerque, NM 87102

Phone #	Fax #
860-440-0635	860-447-4562

P.O. No.	Terms

Description	Qty	Rate	Amount
Recruitment Advertising Fees	1	7,828.84	7,828.84
Out-of-Network Posting Fees	34	1.00	34.00

REQUESTOR: M. BRISEÑO

(SEE ATTACHED LIST FOR ACCT DISTRIBUTION.)

Please note our new remittance address:

Postal Mail:
Jobtarget, LLC
Dept CH 16743
Palatine, IL 60055-6743
USA

Electronic:
Bank: Silicon Valley Bank
Routing # 121140399
Swift Code SVBKUS6S (International Only)
Acct # 3300803762
Acct Name Jobtarget

Subtotal	$7,862.84
Sales Tax (0.0%)	$0.00
Total	$7,862.84

VOUCHER: #00430811
8/7/2013

Customer Name	IO/PO	Job Name	Job Title	Dest Job Board	Item Cost	Posting Fees	Total
Dede Sifford	12008		6084451 CONSTRUCTION & MAINTENANCE PROJECT MANAGER I or II	National Association of Power E	$150.00	-	$150.00
Dede Sifford	12008		6084451 CONSTRUCTION & MAINTENANCE PROJECT MANAGER I or II	Society of Women Engineers - S	$250.00	$1.00	$251.00
Dede Sifford	12008		6084451 CONSTRUCTION & MAINTENANCE PROJECT MANAGER I or II	Society of Reliability Engineers -	$0.00	$1.00	$1.00
Dede Sifford	12008		6084451 CONSTRUCTION & MAINTENANCE PROJECT MANAGER I or II	National Society for Black Engin	$250.00	$1.00	$251.00
Dede Sifford	12008		6084451 CONSTRUCTION & MAINTENANCE PROJECT MANAGER I or II	ElectricalEngineer.com	$99.00	-	$99.00
Dede Sifford	12008		6084451 CONSTRUCTION & MAINTENANCE PROJECT MANAGER I or II	Energy Central Job Center	$0.00	-	$0.00
Dede Sifford	12008		6084451 CONSTRUCTION & MAINTENANCE PROJECT MANAGER I or II	Work in Texas	$0.00	$1.00	$1.00
Dede Sifford	12008		6084451 CONSTRUCTION & MAINTENANCE PROJECT MANAGER I or II	Engineering.com	$0.00	$1.00	$1.00
Dede Sifford	12008		6084451 CONSTRUCTION & MAINTENANCE PROJECT MANAGER I or II	IEEE Power Engineering Society	$0.00	$1.00	$1.00
Dede Sifford	12008		6084451 CONSTRUCTION & MAINTENANCE PROJECT MANAGER I or II	Texas Society of Professional En	$217.00	$1.00	$218.00
Dede Sifford	12008		6084451 CONSTRUCTION & MAINTENANCE PROJECT MANAGER I or II	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Briseno	3607-6084453		6084453 Quality Control Inspector SR_Lead	Twitter	$0.00	-	$0.00
Melanie Briseno	3607-6084453		6084453 Quality Control Inspector SR_Lead	Albuquerque Journal - Print Ads	$450.08	-	$450.08
Melanie Briseno	34006		6084478 EXPEDITER	Farmington Daily Times	$980.85	-	$980.85
Melanie Briseno			6084478 EXPEDITER	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Briseno			6084478 EXPEDITER	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Briseno	1136		6084377 RELAY JOURNEYMAN	Twitter	$0.00	-	$0.00
Melanie Briseno	1136		6084377 RELAY JOURNEYMAN	University of Wisconsin-Madiso	$0.00	$1.00	$1.00
Melanie Briseno	1136		6084377 RELAY JOURNEYMAN	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Briseno	1136		6084377 RELAY JOURNEYMAN	Society of Hispanic Professional	$275.00	$1.00	$276.00
Melanie Briseno	6160		6084484 CASHIER I, II	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Briseno			6084484 CASHIER I, II	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Briseno			6084484 CASHIER I, II	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Dede Sifford	7045		6084499 ENVIRONMENTAL SCIENTIST I or II	Twitter	$0.00	-	$0.00
Dede Sifford	7045		6084499 ENVIRONMENTAL SCIENTIST I or II	NM Workforce Connection	$0.00	$1.00	$1.00
Dede Sifford	7045		6084499 ENVIRONMENTAL SCIENTIST I or II	Energy Central Job Center	$0.00	-	$0.00
Dede Sifford	7045		6084499 ENVIRONMENTAL SCIENTIST I or II	New Mexico State University (L	$0.00	$1.00	$1.00
Dede Sifford	7045		6084499 ENVIRONMENTAL SCIENTIST I or II	Twitter	$0.00	-	$0.00
Melanie Briseno	1143		6084486 JOURNEYMAN COMMUNICATIONS	The University of New Mexico	$0.00	$1.00	$1.00
Melanie Briseno	1143		6084486 JOURNEYMAN COMMUNICATIONS	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Briseno			6084486 JOURNEYMAN COMMUNICATIONS	Central New Mexico Communit	$0.00	$1.00	$1.00
Melanie Briseno			6084486 JOURNEYMAN COMMUNICATIONS	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Briseno	1147		6084398 JOURNEYMAN SUBSTATION ELECTRICIAN	Twitter	$0.00	-	$0.00
Melanie Briseno	1147		6084398 JOURNEYMAN SUBSTATION ELECTRICIAN	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Briseno	1147		6084398 JOURNEYMAN SUBSTATION ELECTRICIAN	Energy Central Job Center	$0.00	-	$0.00
Melanie Briseno	1147		6084398 JOURNEYMAN SUBSTATION ELECTRICIAN	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Briseno	1147		6084398 JOURNEYMAN SUBSTATION ELECTRICIAN	Twitter	$0.00	-	$0.00
Amy Witschger				RMEL.org	$200.00	$1.00	$201.00
Dede Sifford				PNMR Services Company	$0.00	-	$0.00
Melanie Briseno				PNMR Services Company	$0.00	-	$0.00
Frederica Romero				PNMR Services Company	$0.00	-	$0.00
Melanie Briseno	1135		6084501 CRAFT SUPERVISOR (DISTRIBUTION SUBSTATION)	PNMR Services Company	$0.00	-	$0.00
Melanie Briseno			6084501 CRAFT SUPERVISOR (DISTRIBUTION SUBSTATION)	NM Workforce Connection	$0.00	$1.00	$1.00
				H2H.jobs - Hero2Hired	$0.00	-	$0.00

Customer Name	IO/PO	Job Name	Job Title	Dest Job Board	Item Cost	Posting Fees	Total
Melanie Briseno		6084501	CRAFT SUPERVISOR (DISTRIBUTION SUBSTATION)	Twitter	$0.00	-	$0.00
Melanie Briseno	1143-6084486	6084486	JOURNEYMAN COMMUNICATIONS	Albuquerque Journal - Print Ads	$330.04	-	$330.04
Melanie Briseno	6370	6084520	SR. ENERGY EFFICIENCY PROGRAM DEVELOPER	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Briseno	6370	6084520	SR. ENERGY EFFICIENCY PROGRAM DEVELOPER	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Briseno	6370	6084520	SR. ENERGY EFFICIENCY PROGRAM DEVELOPER	American Marketing Association	$325.00	-	$325.00
Melanie Briseno	6370	6084520	SR. ENERGY EFFICIENCY PROGRAM DEVELOPER	Twitter	$0.00	-	$0.00
Melanie Briseno	7179	6084521	MARKETING DIRECTOR	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Briseno	7179	6084521	MARKETING DIRECTOR	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Briseno	7179	6084521	MARKETING DIRECTOR	American Marketing Association	$325.00	-	$325.00
Melanie Briseno	7179	6084521	MARKETING DIRECTOR	Twitter	$0.00	-	$0.00
Melanie Briseno	1129	6084490	JOURNEYMAN LINEMAN	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Briseno		6084490	JOURNEYMAN LINEMAN	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Briseno		6084490	JOURNEYMAN LINEMAN	Twitter	$0.00	-	$0.00
Melanie Briseno	7092	6084519	SOURCING ANALYST I, II, OR SR.	Institute for Supply Managemer	$250.00	$1.00	$251.00
Melanie Briseno	7092	6084519	SOURCING ANALYST I, II, OR SR.	LinkedIn	$395.00	-	$395.00
Melanie Briseno	7092	6084519	SOURCING ANALYST I, II, OR SR.	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Briseno	7092	6084519	SOURCING ANALYST I, II, OR SR.	Power Online	$350.00	$1.00	$351.00
Melanie Briseno	7092	6084519	SOURCING ANALYST I, II, OR SR.	Council of Supply Chain Manage	$350.00	-	$350.00
Melanie Briseno	7092	6084519	SOURCING ANALYST I, II, OR SR.	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Briseno	7092	6084519	SOURCING ANALYST I, II, OR SR.	Twitter	$0.00	-	$0.00
Melanie Briseno	11606	6084489	ENGINEER I	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Briseno		6084489	ENGINEER I	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Briseno		6084489	ENGINEER I	Twitter	$0.00	-	$0.00
Melanie Briseno	2072	6084500	ENGINEER II,III, IV	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Briseno		6084500	ENGINEER II,III, IV	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Briseno		6084500	ENGINEER II,III, IV	Twitter	$0.00	-	$0.00
Melanie Briseno	7092-6084519	6084519	SOURCING ANALYST I, II, OR SR.	Albuquerque Journal - Print Ads	$380.05	-	$380.05
Melanie Briseno	7092-6084519	6084519	SOURCING ANALYST I, II, OR SR.	Tri-City Tribune (Print Ad)	$35.29	-	$35.29
Melanie Briseno	7092-6084519	6084519	SOURCING ANALYST I, II, OR SR.	Durango Herald (Print Ad)	$223.53	-	$223.53
Melanie Briseno	7549	6084449	LABOR RELATIONS MANAGER	LinkedIn	$395.00	-	$395.00
Melanie Briseno	7549	6084449	LABOR RELATIONS MANAGER	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Briseno	7549	6084449	LABOR RELATIONS MANAGER	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Briseno	7549	6084449	LABOR RELATIONS MANAGER	Twitter	$0.00	-	$0.00
Melanie Briseno	7184	6084236	SR. LOAD RESEARCH DATA & SYSTEM ANALYST	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Briseno		6084236	SR. LOAD RESEARCH DATA & SYSTEM ANALYST	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Briseno		6084236	SR. LOAD RESEARCH DATA & SYSTEM ANALYST	Twitter	$0.00	-	$0.00
Melanie Briseno	1147	6084487	CLASS B HELPER - SUBSTATION 0-6M (3 openings)	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Briseno		6084487	CLASS B HELPER - SUBSTATION 0-6M (3 openings)	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Briseno		6084487	CLASS B HELPER - SUBSTATION 0-6M (3 openings)	Twitter	$0.00	-	$0.00
Melanie Briseno	1135	6084502	JOURNEYMAN SUBSTATION ELECTRICIAN	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Briseno	1135	6084502	JOURNEYMAN SUBSTATION ELECTRICIAN	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Briseno	1135	6084502	JOURNEYMAN SUBSTATION ELECTRICIAN	Twitter	$0.00	-	$0.00
Melanie Briseno	1135	6084502	JOURNEYMAN SUBSTATION ELECTRICIAN	RMEL.org	$300.00	$1.00	$301.00
Melanie Briseno	36662	6084514	ICE JOURNEYMAN - GAS PLANT	NM Workforce Connection	$0.00	$1.00	$1.00

Customer Name	IO/PO	Job Name	Job Title	Dest Job Board	Item Cost	Posting Fees	Total
Melanie Briseno		6084514	ICE JOURNEYMAN - GAS PLANT	Energy Central Job Center	$0.00	-	$0.00
Melanie Briseno		6084514	ICE JOURNEYMAN - GAS PLANT	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Briseno		6084514	ICE JOURNEYMAN - GAS PLANT	Twitter	$0.00	-	$0.00
Melanie Briseno	1135-6084502	6084502	JOURNEYMAN SUBSTATION ELECTRICIAN	Albuquerque Journal - Print Ads	$1,298.00	-	$1,298.00
					$7,828.84	$34.00	$7,862.84

Quality Control Inspector SR / LEAD
Job ID #60894453
Waterflow, NM

Under general supervision, develops, implements, and coordinates policies and programs pertaining to Quality Control issues at San Juan Generating Station. Plans, organizes, leads, and controls the functional activities of the Quality Control department. **PREFERENCES:** ASNT background and experience required. 5 years of QA/QC exp required. Managerial exp preferred. 5 years of industrial/power plant exp preferred. NDE experience (UT, MT, PT) required. CWI certified required. Familiar with ANSI, ASME, B31.1 and D1.1 code books required. Boiler inspection exp preferred. Familiar with Aware Boiler Inspection Software or similar preferred. Technical college degree preferred. To apply go to www.pnm.com/careers and read a full job description of each level, register, upload a resume and answer all posting questions. Deadline is no later than **July 15, 2013**. **PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.**

Journeyman Communication
Job ID #6084486
Albuquerque, NM

Under general directive supervision of communication and relay supervisor, foreman, or working foreman. Directs apprentices and semi-skilled workers in performing a variety of duties in the installation, repair, operation, and maintenance of companywide electronic systems, telemetering devices, radios, and related equipment. **PREFERENCES**: Journeyman Communications Certification highly desirable. Certified Technician preferred. To apply go to www.pnm.com/careers and read a full job description, register, upload a resume and answer all posting questions. Deadline is no later than **July 28, 2013**. **PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.**

Sourcing Analyst I, II or Sr.
Job ID #6084466
Farmington, NM

Under direct supervision, completes the sourcing process for key commodities. Supports the sourcing and procurement processes. Assists with managing assigned projects and business unit collaboration. Assists with contract administration and review. Processes ordering information under existing contracts (purchase orders, assignments, contract terms, etc) and PNMR services procurement systems. **PREFERENCES**: Adv. knowledge of contracts and contract administration. Demonstrated advanced experience in contract negotiations. Knowledge and experience with application of strategic sourcing best practices. To apply go to www.pnm.com/careers and read a full job descriptions of each level, register, upload a resume and answer all posting questions. Deadline is no later than **August 11, 2013**. **PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.**

Journeyman Substation Electrician
Job ID #6084502
Albuquerque, NM

The position will work out of the Transmission Stations Department, PNM Electric Service Center in Albuquerque, NM under the direction and supervision of the Transmission Stations Craft Supervisor. **PREFERENCES**: Generation station equipment. Transformers and breakers. Auxiliary power systems. CDL license. Experience with high voltage - 345kv. Clean driving record. Cascade maintenance management database. Must possess a current Substation Journeyman's certification or the equivalent of technical training received, five (5) years of practical experience and be able to demonstrate knowledge in maintenance of electrical utility equipment. To apply go to www.pnm.com/careers and read a full job description, register, upload a resume and answer all posting questions. Deadline is no later than August 13, 2013. **PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.**

JOBTARGET

225 State Street
Suite 300
New London, CT 06320

$1,470.41

Invoice

Date	Invoice #
8/31/2013	38455

Bill To
PNMR Services Company 414 Silver Avenue, SW Corporate Headquarters MS: 0705 Albuquerque, NM 87102

Phone #	Fax #
860-440-0635	860-447-4562

P.O. No.	Terms

Description	Qty	Rate	Amount
Recruitment Advertising Fees	1	12,234.81	12,234.81
Out-of-Network Posting Fees	52	1.00	52.00

REQUESTOR: M. BRISEÑO

(SEE ATTACHED LIST FOR ACCT DISTRIBUTION.)

Please note our new remittance address:

Postal Mail:
Jobtarget, LLC
Dept CH 16743
Palatine, IL 60055-6743
USA

Electronic:
Bank: Silicon Valley Bank
Routing # 121140399
Swift Code SVBKUS6S (International Only)
Acct # 3300803762
Acct Name Jobtarget

Subtotal	$12,286.81
Sales Tax (0.0%)	$0.00
Total	$12,286.81

PYMT. REF. ID#00848
PAID 9/30/13 VIA ACH.

Payments/Credits	$0.00
Balance Due	$12,286.81

VOUCHER #00438601
9/27/13

IO/PO	Job Name	Product Name	Job Title	Dest Job Board	Job Board Site Ty	Payment T	Item Cost	Posting Fee	Total
47420	6084384	Job Posting 1	ENERGY TE	Work in Texas	Out-of-Network	free	$0.00	$1.00	$1.00
	6084384	Job Posting	ENERGY TE	H2H.jobs - Hero2Hired	Amplify	free	$0.00	-	$0.00
47420	6084384	Job Post	ENERGY TE	Northwest Lineman Colle	Out-of-Network	free	$0.00	$1.00	$1.00
12009	6084352	Single 30-Day Job Posting	RELAY TECI	Power Mag	Complete	check	$220.00	-	$220.00
12009	6084352	Basic Job Posting	RELAY TECI	Energy Central Job Cente	Out-of-Network	subscriptio	$0.00	-	$0.00
12009	6084352	Job Posting 1	RELAY TECI	Work in Texas	Out-of-Network	free	$0.00	$1.00	$1.00
12009	6084352	Job Posting	RELAY TECI	H2H.jobs - Hero2Hired	Amplify	free	$0.00	-	$0.00
12008	6084451	Standard	CONSTRUC	Utility-worker.com	Amplify	check	$249.00	-	$249.00
12008	6084451	30 Day Single Posting	CONSTRUC	PowerJobsDirect	Out-of-Network	check	$45.00	$1.00	$46.00
12008	6084451	30 Day Job Posting	CONSTRUC	Jobs2Careers.com	Amplify	check	$65.00	-	$65.00
7076	6084555	Job Posting - San Francisco, N	CONTROLL	LinkedIn	Amplify	check	$195.00	-	$195.00
7076	6084555	Job Posting	CONTROLL	NM Workforce Connecti	Out-of-Network	free	$0.00	$1.00	$1.00
7076	6084555	Job Posting	CONTROLL	H2H.jobs - Hero2Hired	Amplify	free	$0.00	-	$0.00
7076	6084555	Twitter Feed Job Posting	CONTROLL	Twitter	Amplify	free	$0.00	-	$0.00
12003	6084547	30 Day Job Posting	REGULATO	Monster.com	Amplify	check	$375.00	-	$375.00
12003	6084547	CareerBuilder.com	REGULATO	CareerBuilder.com	Amplify	check	$419.00	-	$419.00
12003	6084547	Job Post	REGULATO	University of Texas-Dalla	Out-of-Network	free	$0.00	$1.00	$1.00
12003	6084547	Job Post	REGULATO	Texas Woman's Universit	Out-of-Network	free	$0.00	$1.00	$1.00
3665	6084546	Job Posting	JOURNEYM	NM Workforce Connecti	Out-of-Network	free	$0.00	$1.00	$1.00
	6084546	Job Posting	JOURNEYM	H2H.jobs - Hero2Hired	Amplify	free	$0.00	-	$0.00
	6084546	Twitter Feed Job Posting	JOURNEYM	Twitter	Amplify	free	$0.00	-	$0.00
12008	6084538	Single 30-Day Job Posting	ENGINEER	National Association of P	Complete	check	$150.00	-	$150.00
12008	6084538	Job Posting	ENGINEER	Society of Women Engin	Out-of-Network	check	$250.00	$1.00	$251.00
12008	6084538	Job Posting - Small U.S. cities,	ENGINEER	LinkedIn	Amplify	check	$295.00	-	$295.00
12008	6084538	30 Day Job Posting	ENGINEER	Texas A&M - AggieCaree	Out-of-Network	check	$49.99	$1.00	$50.99
12008	6084538	Job Posting	ENGINEER	National Society for Blac	Out-of-Network	check	$250.00	$1.00	$251.00
12008	6084538	Job Posting	ENGINEER	ElectricalEngineer.com	Amplify	check	$99.00	-	$99.00
12008	6084538	Basic Job Posting	ENGINEER	Energy Central Job Cente	Out-of-Network	subscriptio	$0.00	-	$0.00
12008	6084538	Job Posting 1	ENGINEER	Work in Texas	Out-of-Network	free	$0.00	$1.00	$1.00
12008	6084538	Single Job Posting	ENGINEER	Engineering.com	Out-of-Network	free	$0.00	$1.00	$1.00
12008	6084538	Job Posting	ENGINEER	IEEE Power Engineering S	Out-of-Network	free	$0.00	$1.00	$1.00
12008	6084538	30 Day Job Posting	ENGINEER	Texas Society of Professi	Out-of-Network	check	$217.00	$1.00	$218.00
7076-6084	6084536	Advertising Fee - Print Ads	ACCOUNTA	Albuquerque Jobing - Print Ads		check	$290.04	-	$290.04
12005-608	6084524	Advertising Fee - Print Ads	DESIGNER	Odessa American (Print Advertising)		check	$530.47	-	$530.47

IO/PO	Job Name	Product Name	Job Title	Dest Job Board	Job Board Site Ty	Payment T	Item Cost	Posting Fee	Total
12005-608	6084524	Advertising Fee - Print Ads	DESIGNER	The Fort Stockton Pioneer (Print Advertisir		check	$85.88	-	$85.88
12005-608	6084524	Advertising Fee - Print Ads	DESIGNER	Pecos Enterprise (Print Advertising)		check	$47.88	-	$47.88
7601		Advertising Fee - Print Ads		Albuquerque Journal		check	$454.93	-	$454.93
47420-608	6084384	Advertising Fee - Print Ads	Energy Tec	Odessa American (Print Advertising)		check	$812.82	-	$812.82
7076-6084	6084555	Advertising Fee - Print Ads	CONTROLL	Albuquerque Journal - Print Ads		check	$410.06	-	$410.06
7229-6084	6084551	Advertising Fee - Print Ads	FINANCIAL	Albuquerque Journal - Print Ads		check	$315.38	-	$315.38
47420-608	6084384	Advertising Fee - Print Ads	Energy Tec	Pecos Enterprise (Print Advertising)		check	$67.47	-	$67.47
47420-608	6084384	Advertising Fee - Print Ads	Energy Tec	The Fort Stockton Pioneer (Print Advertisir		check	$60.00	-	$60.00
43886-608	6084558	Advertising Fee - Print Ads	Energy Tec	Rains County Leard (Print Advertising)		check	$169.42	-	$169.42
12008	6084538	Job Posting	ENGINEER	H2H.jobs - Hero2Hired	Amplify	free	$0.00	-	$0.00
12008	6084538	Job Posting	ENGINEER	New Mexico State Unive	Out-of-Network	free	$0.00	$1.00	$1.00
12008	6084538	Twitter Feed Job Posting	ENGINEER	Twitter	Amplify	free	$0.00	-	$0.00
7560	6084562	30 Day Job Posting	SENIOR PE	Monster.com	Amplify	check	$375.00	-	$375.00
7560	6084562	CareerBuilder.com	SENIOR PE	CareerBuilder.com	Amplify	check	$419.00	-	$419.00
7560	6084562	Dice	SENIOR PE	Dice Inc.	Amplify	check	$395.00	-	$395.00
7560	6084562	PSoftPros.com	SENIOR PE	PSoftPros.com	Out-of-Network	check	$169.00	$1.00	$170.00
7560	6084562	Job Posting - Most other U.S (	SENIOR PE	LinkedIn	Amplify	check	$295.00	-	$295.00
7560	6084562	Job Posting	SENIOR PE	People Soft Links	Out-of-Network	check	$150.00	$1.00	$151.00
7560	6084562	Job Posting	SENIOR PE	PeopleSoft Planet	Out-of-Network	check	$99.95	$1.00	$100.95
7560	6084562	Job Posting 1	SENIOR PE	Work in Texas	Out-of-Network	free	$0.00	$1.00	$1.00
7560	6084562	Job Posting	SENIOR PE	H2H.jobs - Hero2Hired	Amplify	free	$0.00	-	$0.00
7560	6084562	Twitter Feed Job Posting	SENIOR PE	Twitter	Amplify	free	$0.00	-	$0.00
1482	6084528	Basic Job Posting	CRAFT SUP	Energy Central Job Cente	Out-of-Network	subscriptio	$0.00	-	$0.00
1482	6084528	Non Member Job Post	CRAFT SUP	RMEL.org	Out-of-Network	check	$300.00	$1.00	$301.00
7076--6084	6084555	Job Posting	CONTROLL	New Mexico Society of C	Out-of-Network	check	$135.00	$1.00	$136.00
43886	6084558	Job Posting	ENERGY TE	Powerlineman.com	Out-of-Network	check	$425.00	$1.00	$426.00
43886	6084558	Job Posting 1	ENERGY TE	Work in Texas	Out-of-Network	free	$0.00	$1.00	$1.00
43886	6084558	Job Posting	ENERGY TE	H2H.jobs - Hero2Hired	Amplify	free	$0.00	-	$0.00
43886	6084558	Twitter Feed Job Posting	ENERGY TE	Twitter	Amplify	free	$0.00	-	$0.00
43886	6084558	Job Post	ENERGY TE	Northwest Lineman Colle	Out-of-Network	free	$0.00	$1.00	$1.00
							$12,234.81	$52.00	$12,286.81



ACCOUNTANT II

Job ID #6084536
Albuquerque, NM

PNM Resources has an opening for an Accountant II. Applies principles of accounting to collect, analyze and report on fixed asset financial information. Bachelor's degree with one to three years related experience, or equivalent combination of education and/or experience related to the discipline. To apply go to **http://www.pnmresources.com/careers** and read a full job description, register, upload a resume and answer all posting questions. Deadline is no later than **August 19, 2013**. **PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.**



Controller Group Project Manager
Job ID #6084555
Albuquerque, NM

PNMR has an immediate opening for a Controller Group Project Manager. Performs highly technical accounting functions under general supervision. Analyzes both GAAP and FERC accounting applications against innovative and complicated accounting transactions. Acts as a leader in financial system development and implementation. **PREFERENCES**: Bachelor's degree from a four-year college or university in accounting with five to seven years related experience. Advanced degrees such as an MBA, or professional certification (CPA or CMA) are desirable. To apply go to www.pnm.com/careers and read a full job description, register, upload a resume and answer all posting questions. Deadline is no later than **September 22, 2013**. **PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.**

PNM Resources

PNM Resources has an opening for a Financial Planning Analyst I or II (6084551). Develops, interprets, and implements financial and accounting concepts, or techniques for financial planning and control. Responsible for project cost accounting on large construction project for utility. Bachelor's degree with 5-7 years related experience. To apply go to **http://www.pnmresources.com/careers.cfm** and read a full job description, register, upload a resume and answer all posting questions. Deadline is no later than September 8, 2013. PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.

JOBTARGET

225 State Street
Suite 300
New London, CT 06320

$2,231.92

Invoice

Date	Invoice #
9/30/2013	38953

Bill To
PNMR Services Company 414 Silver Avenue, SW Corporate Headquarters MS: 0705 Albuquerque, NM 87102

Phone #	Fax #
860-440-0635	860-447-4562

P.O. No.	Terms

Description	Qty	Rate	Amount
OneClick Recruitment Advertising Distribution Services			
PNMR Services Company			
Recruitment Advertising	1	2,905.92	2,905.92
Posting Fees	15	1.00	15.00
*Please see spreadsheet for job posting breakdown			

REQUESTOR: M. BRISEÑO

(SEE ATTACHED FOR ACCT. DISTRIBUTION.)

Please note our new remittance address:

Postal Mail:
Jobtarget, LLC
Dept CH 16743
Palatine, IL 60055-6743
USA

Electronic:
Bank: Silicon Valley Bank
Routing # 121140399
Swift Code SVBKUS6S (International Only)
Acct # 3300803762
Acct Name Jobtarget

Subtotal	$2,920.92
Sales Tax (0.0%)	$0.00
Total	$2,920.92

Payments/Credits	$0.00
Balance Due	$2,920.92

VOUCHER #00444810
10/30/13

Order ID	Item ID	Customer Name	IO/PO	Job Name	Job Title	Dest Job Board	Item Cost	Posting Fee	Total
8202061	9957247	Melanie Briseno		6084566	PARALEGAL	NM Workforce Connection	$0.00	$1.00	$1.00
8202061	9961712	Melanie Briseno		6084566	PARALEGAL	H2H.jobs - Hero2Hired	$0.00	$0.00	$0.00
8202061	9961713	Melanie Briseno		6084566	PARALEGAL	Twitter	$0.00	$0.00	$0.00
8214758	9972842	Melanie Briseno		6084563	CALL CENTER ANALYST	NM Workforce Connection	$0.00	$1.00	$1.00
8214758	9975994	Melanie Briseno		6084563	CALL CENTER ANALYST	H2H.jobs - Hero2Hired	$0.00	$0.00	$0.00
8214758	9975995	Melanie Briseno		6084563	CALL CENTER ANALYST	Twitter	$0.00	$0.00	$0.00
8273274	10043081	Melanie Briseno		6084566	Paralegal	Albuquerque Journal - Print	$138.79	$0.00	$138.79
8280814	10052371	Melanie Briseno		6084570	SENIOR ACCOUNTANT	NM Workforce Connection	$0.00	$1.00	$1.00
8280814	10054334	Melanie Briseno		6084570	SENIOR ACCOUNTANT	H2H.jobs - Hero2Hired	$0.00	$0.00	$0.00
8280814	10054335	Melanie Briseno		6084570	SENIOR ACCOUNTANT	Twitter	$0.00	$0.00	$0.00
8280815	10052372	Melanie Briseno		6084573	PHYSICAL SECURITY SPECIAI	NM Workforce Connection	$0.00	$1.00	$1.00
8280815	10087230	Melanie Briseno		6084573	PHYSICAL SECURITY SPECIAI	H2H.jobs - Hero2Hired	$0.00	$0.00	$0.00
8280815	10087231	Melanie Briseno		6084573	PHYSICAL SECURITY SPECIAI	Twitter	$0.00	$0.00	$0.00
8280816	10052373	Melanie Briseno		6084572	CORPORATE SECURITY SUPI	NM Workforce Connection	$0.00	$1.00	$1.00
8280816	10064717	Melanie Briseno		6084572	CORPORATE SECURITY SUPI	H2H.jobs - Hero2Hired	$0.00	$0.00	$0.00
8280816	10064718	Melanie Briseno		6084572	CORPORATE SECURITY SUPI	Twitter	$0.00	$0.00	$0.00
8291462	10064168	Melanie Briseno		6084570	Senior Accountant	Albuquerque Journal - Print	$320.04	$0.00	$320.04
8304802	10080845	Melanie Briseno		6084565	ENERGY EFFICIENCY TECH P	NM Workforce Connection	$0.00	$1.00	$1.00
8304802	10087252	Melanie Briseno		6084565	ENERGY EFFICIENCY TECH P	Energy Central Job Center	$0.00	$0.00	$0.00
8304802	10087253	Melanie Briseno		6084565	ENERGY EFFICIENCY TECH P	H2H.jobs - Hero2Hired	$0.00	$0.00	$0.00
8304802	10087254	Melanie Briseno		6084565	ENERGY EFFICIENCY TECH P	Twitter	$0.00	$0.00	$0.00
8304807	10080850	Melanie Briseno		6084576	ENGINEER I - (Engineering F	NM Workforce Connection	$0.00	$1.00	$1.00
8304807	10087204	Melanie Briseno		6084576	ENGINEER I - (Engineering F	H2H.jobs - Hero2Hired	$0.00	$0.00	$0.00
8304807	10087205	Melanie Briseno		6084576	ENGINEER I - (Engineering F	Twitter	$0.00	$0.00	$0.00
8310135	10087259	Melanie Briseno	12003	6084547	REGULATORY AFFAIRS PRO.	JobsDFW	$199.00	$0.00	$199.00
8313803	10091758	Melanie Briseno	1135	6084504	JOURNEYMAN SUBSTATION	NM Workforce Connection	$0.00	$1.00	$1.00
8313803	10101292	Melanie Briseno	1135	6084504	JOURNEYMAN SUBSTATION	H2H.jobs - Hero2Hired	$0.00	$0.00	$0.00
8313803	10101293	Melanie Briseno	1135	6084504	JOURNEYMAN SUBSTATION	Twitter	$0.00	$0.00	$0.00
8313803	10101294	Melanie Briseno	1135	6084504	JOURNEYMAN SUBSTATION	RMEL.org	$300.00	$1.00	$301.00
8316887	10095523	Melanie Briseno		6084573	PHYSICAL SECURITY SPECIAI	Albuquerque Journal - Print	$435.39	$0.00	$435.39
8316888	10095524	Melanie Briseno		6084572	CORPORATE SECURITY SUPI	Albuquerque Journal - Print	$435.39	$0.00	$435.39
8318813	10097604	Melanie Briseno	3662	6084514	ICE JOURNEYMAN - GAS PL	Power Plant Pro	$175.00	$1.00	$176.00
8369949	10160622	Melanie Briseno		6084504	Journeyman Substation Ele	Albuquerque Journal - Print	$902.31	$0.00	$902.31
8393302	10191589	Melanie Briseno		6084583	ENGINEER III or IV	NM Workforce Connection	$0.00	$1.00	$1.00
8393302	10192861	Melanie Briseno		6084583	ENGINEER III or IV	Energy Central Job Center	$0.00	$0.00	$0.00
8393302	10192862	Melanie Briseno		6084583	ENGINEER III or IV	H2H.jobs - Hero2Hired	$0.00	$0.00	$0.00
8393302	10192863	Melanie Briseno		6084583	ENGINEER III or IV	Twitter	$0.00	$0.00	$0.00
8460465	10275768	Melanie Briseno		6084586	SENIOR RECRUITER	NM Workforce Connection	$0.00	$1.00	$1.00
8460465	10290709	Melanie Briseno		6084586	SENIOR RECRUITER	H2H.jobs - Hero2Hired	$0.00	$0.00	$0.00

Paralegal
Job ID #6084566
Albuquerque, NM

PNM Resources has an immediate opening for a Paralegal. Will perform a variety of duties to assist attorneys with (1) litigation matters, including discovery responses, researching and drafting legal memoranda and pleadings and assisting with filings with courts and administrative bodies, and (2) commercial and transactional matters, including researching and drafting documents, reviewing draft documents for accuracy and assisting with closings of transactions. **PREFERENCES**: High school diploma or GED with five to seven years related experience, or equivalent combination of education and/or experience related to the discipline. Bachelor's degree from four-year college or university will be given preference. To apply go to www.pnm.com/careers and read a full job description, register, upload a resume and answer all posting questions. Deadline is no later than **September 30, 2013**. **PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.**

PNM Resources

Senior Accountant
Job ID #6084570
Albuquerque, NM

Under general supervision, conducts studies and submits recommendations for improving the organization's accounting operation. Including billing, cash reporting and processes around specialized and unique accounting functions. **PREFERENCES**: Bachelor's degree from four-year college or university with five to seven years related experience, or equivalent combination of education and/or experience related to the discipline. To apply go to www.pnm.com/careers and read a full job description, register, upload a resume and answer all posting questions. Deadline is no later than **September 23, 2013**. **PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.**

Physical Security Specialist / Sr.
Job ID #6084573
Albuquerque, NM

Responsible for developing, implementing, and maintaining physical security programs for the protection of facilities, assets and employees. Assists with providing direction and oversight to all physical security and business continuity programs. **PREFERENCES**: Physical Security Specialist: High school diploma or GED with five to seven years of law enforcement, military police, corporate security or related experience. Physical Security Specialist Sr: Bachelor's degree with three to five years of law enforcement, military police, corporate security or related exp, or equivalent combination of education and/or exp related to the discipline. To apply go to www.pnm.com/careers and read the full job descriptions, register, upload a resume and answer all posting questions. Deadline is no later than **September 23, 2013**. **PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.**

PNM Resources

Corporate Security Supervisor
Job ID #6084572
Albuquerque, NM

Directly responsible for planning, developing and implementing security plans and programs for the protection of facilities, assets and employees. Manages the technical and administrative operations of the Corporate Security department. Ensures compliance with federal/state/city laws, codes, regulatory requirements, and company policies and practices. **PREFERENCES**: Bachelor's degree in business administration, security management, criminal justice, or related discipline, with five to seven years of related experience in the security field, or equivalent combination of education and/or exp related to the discipline. To apply go to www.pnm.com/careers and read a full job description, register, upload a resume and answer all posting questions. Deadline is no later than **September 23, 2013**. **PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.**

Journeyman Substation Electrician
Job ID #6084504
Albuquerque, NM

PNM has an immediate opening for a Journeyman Substation Electrician. **PREFERENCES:** High school diploma or equivalent. Must possess a current Substation Electrical Journeyman's certification or the equivalent of technical training received, five (5) years of practical experience and be able to demonstrate knowledge in maintenance and construction of electrical utility equipment. Familiar with substation standards such as erection of steel structures, installation of substation equipment, making high voltage electrical connections, installing power and control cables, and construction of station ground grids. To apply go to www.pnm.com/careers and read a full job description, register, upload a resume and answer all posting questions. Deadline is no later than **September 23, 2013**. **PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.**

JOBTARGET

$1,812.71

225 State Street
Suite 300
New London, CT 06320

Invoice

Date	Invoice #
10/31/2013	39170

Bill To
PNMR Services Company 414 Silver Avenue, SW Corporate Headquarters MS: 0705 Albuquerque, NM 87102

Phone #	Fax #
860-440-0635	860-447-4562

P.O. No.	Terms

Description	Qty	Rate	Amount
OneClick Recruitment Advertising Distribution Services			
PNMR Services Company			
Recruitment Advertising	1	5,169.42	5,169.42
Posting Fees	31	1.00	31.00
*Please see spreadsheet for job posting breakdown			

REQUESTOR: M. BRISEÑO

(SEE ATTACHED LIST FOR ACCT DISTRIBUTION.)

Please note our new remittance address:

Postal Mail:
Jobtarget, LLC
Dept CH 16743
Palatine, IL 60055-6743
USA

Electronic:
Bank: Silicon Valley Bank
Routing # 121140399
Swift Code SVBKUS6S (International Only)
Acct # 3300803762
Acct Name Jobtarget

Subtotal	$5,200.42
Sales Tax (0.0%)	$0.00
Total	$5,200.42

Payments/Credits	$0.00
Balance Due	$5,200.42

VOUCHER #00449905
11/25/13

Customer N	Order Date	IO/PO	Job Name	Job Title	Dest Job Board	Item Cost	Posting Fee	Total
Melanie Br	10/2/2013	7188	6084596	DATABASE ADMIN II	Dice Inc.	$395.00	-	$395.00
Melanie Br	10/3/2013	7188	6084596	DATABASE ADMIN II	LinkedIn	$295.00	-	$295.00
Melanie Br	10/3/2013	7188	6084596	DATABASE ADMIN II	Dallas Jobing	$299.00	-	$299.00
Melanie Br	10/3/2013	7188	6084596	DATABASE ADMIN II	Work in Texas	$0.00	$1.00	$1.00
Melanie Br	10/3/2013	7188	6084596	DATABASE ADMIN II	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Br	10/3/2013	7270	6084600	CONTROLLER GROUP PROJE	Twitter	$0.00	-	$0.00
Melanie Br	10/3/2013		6084600	CONTROLLER GROUP PROJE	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Br	10/3/2013		6084600	CONTROLLER GROUP PROJE	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Br	10/4/2013	3608	6084604	ADMIN I	Twitter	$0.00	-	$0.00
Melanie Br	10/4/2013		6084604	ADMIN I	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Br	10/4/2013		6084604	ADMIN I	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Br	10/4/2013	3608	6084604	ADMIN I	Twitter	$0.00	-	$0.00
Melanie Br	10/4/2013	6420	6084601	SR TECHNICAL TRAINER	San Juan College	$0.00	$1.00	$1.00
Melanie Br	10/4/2013		6084601	SR TECHNICAL TRAINER	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Br	10/4/2013		6084601	SR TECHNICAL TRAINER	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Br	10/4/2013	1481	6084603	EXPEDITER, EXPEDITER SR	Twitter	$0.00	-	$0.00
Melanie Br	10/4/2013		6084603	EXPEDITER, EXPEDITER SR	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Br	10/4/2013		6084603	EXPEDITER, EXPEDITER SR	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Br	10/5/2013	43251	6084605	ENERGY TECH 2-5	Twitter	$0.00	-	$0.00
Melanie Br	10/7/2013		6084605	ENERGY TECH 2-5	Work in Texas	$0.00	$1.00	$1.00
Melanie Br	10/7/2013		6084605	ENERGY TECH 2-5	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Br	10/7/2013	43251	6084605	ENERGY TECH 2-5	Twitter	$0.00	-	$0.00
Melanie Br	10/8/2013	3619	6084608	FUEL HANDLER B	Northwest Lineman College	$0.00	$1.00	$1.00
Melanie Br	10/8/2013		6084608	FUEL HANDLER B	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Br	10/8/2013		6084608	FUEL HANDLER B	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Br	10/9/2013	7100	6084609	EMPLOYEE & FOUNDAT	Twitter	$0.00	-	$0.00
Melanie Br	10/9/2013	7100	6084609	EMPLOYEE & FOUNDAT	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Br	10/9/2013	7100	6084609	EMPLOYEE & FOUNDAT	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Br	10/9/2013	7100	6084609	EMPLOYEE & FOUNDAT	AFP-Association of Fundraising Pro	$0.00	$1.00	$1.00
Melanie Br	10/10/2013	47420	6084599	ENERGY TECH 2-5	Twitter	$0.00	-	$0.00
Melanie Br	10/15/2013		6084599	ENERGY TECH 2-5	Work in Texas	$0.00	$1.00	$1.00
Melanie Br	10/15/2013		6084599	ENERGY TECH 2-5	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Br	10/15/2013	47420	6084599	ENERGY TECH 2-5	Twitter	$0.00	-	$0.00
Melanie Br	10/15/2013	3608-6084604	6084604	Admin I	Northwest Lineman College	$0.00	$1.00	$1.00
Melanie Br	10/15/2013	3608-6084604	6084604	Admin I	Durango Herald (Print Advertising)	$214.22	-	$214.22
Melanie Br	10/15/2013	3608-6084604	6084604	Admin I	Farmington Daily Times	$964.67	-	$964.67
Melanie Br	10/15/2013	7100-6084609	6084609	Employee & Foundation Con	Navajo Times - Print Ads	$197.65	-	$197.65
Dede Siffor	10/17/2013	7273	6084620	ACCOUNTANT II	Albuquerque Journal - Print Ads	$558.00	-	$558.00
Dede Siffor	10/17/2013	7273	6084620	ACCOUNTANT II	H2H.jobs - Hero2Hired	$0.00	-	$0.00
					Twitter	$0.00	-	$0.00

Customer N	Order Date	IO/PO	Job Name	Job Title	Dest Job Board	Item Cost	Posting Fee	Total
Amy Witscl	10/17/2013	7054	6084613	BUILDING MAINTENANCE TE	NM Workforce Connection	$0.00	$1.00	$1.00
Amy Witscl	10/18/2013		6084613	BUILDING MAINTENANCE TE	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Amy Witscl	10/18/2013		6084613	BUILDING MAINTENANCE TE	Twitter	$0.00	-	$0.00
Melanie Br	10/17/2013	1138	6084545	JOURNEYMAN SUBSTATION	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Br	10/18/2013	1138	6084545	JOURNEYMAN SUBSTATION	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Br	10/18/2013	1138	6084545	JOURNEYMAN SUBSTATION	Twitter	$0.00	-	$0.00
Melanie Br	10/18/2013	1138	6084545	JOURNEYMAN SUBSTATION	RMEL.org	$300.00	$1.00	$301.00
Melanie Br	10/18/2013	7273	6084620	ACCOUNTANT II	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Br	10/18/2013		6084620	ACCOUNTANT II	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Br	10/18/2013		6084620	ACCOUNTANT II	Twitter	$0.00	-	$0.00
Melanie Br	10/22/2013	6420	6084615	ADMINISTRATIVE ASSISTANT	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Br	10/22/2013		6084615	ADMINISTRATIVE ASSISTANT	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Br	10/22/2013		6084615	ADMINISTRATIVE ASSISTANT	Twitter	$0.00	-	$0.00
Melanie Br	10/22/2013	7922	6084621	SENIOR TAX ANALYST	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Br	10/22/2013		6084621	SENIOR TAX ANALYST	Energy Central Job Center	$0.00	-	$0.00
Melanie Br	10/22/2013		6084621	SENIOR TAX ANALYST	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Br	10/22/2013		6084621	SENIOR TAX ANALYST	Twitter	$0.00	-	$0.00
Melanie Br	10/23/2013	12005	6084622	ENGINEERING TECH SENIOR	National Association of Power Engi	$150.00	-	$150.00
Melanie Br	10/23/2013	12005	6084622	ENGINEERING TECH SENIOR	Society of Women Engineers - SWE	$250.00	$1.00	$251.00
Melanie Br	10/23/2013	12005	6084622	ENGINEERING TECH SENIOR	National Society for Black Engineer	$250.00	$1.00	$251.00
Melanie Br	10/23/2013	12005	6084622	ENGINEERING TECH SENIOR	ElectricalEngineer.com	$99.00	-	$99.00
Melanie Br	10/23/2013	12005	6084622	ENGINEERING TECH SENIOR	Energy Central Job Center	$0.00	-	$0.00
Melanie Br	10/23/2013	12005	6084622	ENGINEERING TECH SENIOR	Work in Texas	$0.00	$1.00	$1.00
Melanie Br	10/23/2013	12005	6084622	ENGINEERING TECH SENIOR	Texas Society of Professional Engir	$217.00	$1.00	$218.00
Melanie Br	10/23/2013	12005	6084622	ENGINEERING TECH SENIOR	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Br	10/23/2013	12005	6084622	ENGINEERING TECH SENIOR	Twitter	$0.00	-	$0.00
Melanie Br	10/23/2013	12005	6084622	ENGINEERING TECH SENIOR	Texas Society of Professional Engir	$0.00	$1.00	$1.00
Melanie Br	10/23/2013	1166	6084624	PRINCIPAL ENGINEER	National Society of Professional En	$300.00	$1.00	$301.00
Melanie Br	10/23/2013	1166	6084624	PRINCIPAL ENGINEER	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Br	10/23/2013	1166	6084624	PRINCIPAL ENGINEER	Institute of Electrical & Electronics	$270.00	$1.00	$271.00
Melanie Br	10/23/2013	1166	6084624	PRINCIPAL ENGINEER	IEEE Power Engineering Society	$0.00	$1.00	$1.00
Melanie Br	10/23/2013	1166	6084624	PRINCIPAL ENGINEER	H2H.jobs - Hero2Hired	$0.00	-	$0.00
Melanie Br	10/23/2013	1166	6084624	PRINCIPAL ENGINEER	Twitter	$0.00	-	$0.00
Melanie Br	10/23/2013	12005	6084622	ENGINEERING TECH SENIOR	Texas State Technical College	$0.00	$1.00	$1.00
Melanie Br	10/23/2013	7273	6084620	ACCOUNTANT II	NM Workforce Connection	$0.00	$1.00	$1.00
Melanie Br	10/25/2013	7922	6084621	SENIOR TAX ANALYST	New Mexico Society of CPAs	$119.84	$1.00	$120.84
Dede Siffor	10/25/2013	7273-6084536	6084536	Accountant II	Albuquerque Journal - Print Ads	$290.04	-	$290.04
						$5,169.42	$31.00	$5,200.42

Admin I
Job ID #6084604
Waterflow, NM

PNM has an immediate opening for an Admin I. Under direct supervision, provides assistance to management and administers special projects. **PREFERENCES**: Budget experience. Electric utility experience. Forecasting experience. Experience with Excel pivot tables and macros. High school diploma or GED with at least five years of related experience, or equivalent combination of education and/or experience related to the discipline. To apply go to www.pnm.com/careers and read a full job description, register, upload a resume and answer all posting questions. Deadline is no later than **October 17, 2013**. **PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.**

PNM Resources

Employee & Foundation Community Outreach Project Manager
Job ID #6084609
Albuquerque, NM

Lead enterprise-wide volunteer program, develop community engagement opportunities for employees, serve as communication liaison with company's communication and marketing departments and manage the community relations social media strategy. **PREFERENCES:** Community relations experience; extremely strong written and verbal communication skills; experience with the non-profit sector; and experience with employee engagement and volunteerism. Bachelor's degree from four-year college or university with five to seven years related experience, or equivalent combination of education and/or exp. To apply go to www.pnm.com/careers and read a full job description, register, upload a resume and answer all posting questions. Deadline is no later than **October 17, 2013**. **PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.**



ACCOUNTANT II

Job ID #6084536
Albuquerque, NM

PNM Resources has an opening for an Accountant II. Applies principles of accounting to collect, analyze and report on fixed asset financial information. Bachelor's degree with one to three years related experience, or equivalent combination of education and/or experience related to the discipline. To apply go to **http://www.pnmresources.com/careers** and read a full job description, register, upload a resume and answer all posting questions. Deadline is no later than **August 19, 2013**. **PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.**

JOBTARGET

#420.02

225 State St, Suite 300
New London, CT 06320
USA

Invoice

Date	Invoice #
4/1/2014	40954

Bill To
PNMR Services Company 414 Silver Avenue, SW Corporate Headquarters MS: 0705 Albuquerque, NM 87102

Finance Phone #	Fax #
860-288-5429	860-447-4562

P.O. No.	Terms

Description	Qty	Rate	Amount
OneClick Recruitment Advertising Distribution Services			
PNMR Services Company			
Recruitment Advertising	1	3,110.19	3,110.19
Posting Fees	44	1.00	44.00
*Please see spreadsheet for job posting breakdown			

REQUESTOR: M. BRISEÑO
(SEE ATTACHED LIST FOR ACCT. DISTRIBUTION.)

Payment remittance address:

Postal Mail:
Jobtarget, LLC
Dept CH 16743
Palatine, IL 60055-6743
USA

Electronic:
Bank: Silicon Valley Bank
Routing # 121140399
Swift Code SVBKUS6S (International Only)
Acct # 3300803762
Acct Name Jobtarget

Subtotal (USD)	$3,154.19
Sales Tax (0.0%)	$0.00
Total (USD)	$3,154.19
Payments/Credits	$0.00
Balance Due (USD)	$3,154.19

PD. 5/1/2014

VOUCHER #00127294
4/18/14

Customer N	To PO	Job Name	Job Title	Dest Job Board	Media Fee	Posting Fe	Total	
Melanie Brisenc	45720	6084747	ENERGY TECH HELPER	Energy Central Job Center	$0.00	$0.00	$0.00	
Melanie Brisenc	45720	6084747	ENERGY TECH HELPER	Work in Texas	$0.00	$1.00	$1.00	✓
Melanie Brisenc	45720	6084747	ENERGY TECH HELPER	H2H.jobs - Hero2Hired	$0.00	$0.00	$0.00	
Melanie Brisenc	45720	6084747	ENERGY TECH HELPER	Twitter	$0.00	$0.00	$0.00	
Melanie Brisenc	45645	6084744	ENERGY TECH HELPER	Energy Central Job Center	$0.00	$0.00	$0.00	
Melanie Brisenc	45645	6084744	ENERGY TECH HELPER	Work in Texas	$0.00	$1.00	$1.00	✓
Melanie Brisenc	45645	6084744	ENERGY TECH HELPER	H2H.jobs - Hero2Hired	$0.00	$0.00	$0.00	
Melanie Brisenc	45645	6084744	ENERGY TECH HELPER	Twitter	$0.00	$0.00	$0.00	
Melanie Brisenc	43886	6084750	ENERGY TECH HELPER	Energy Central Job Center	$0.00	$0.00	$0.00	
Melanie Brisenc	43886	6084750	ENERGY TECH HELPER	Work in Texas	$0.00	$1.00	$1.00	✓
Melanie Brisenc	43886	6084750	ENERGY TECH HELPER	H2H.jobs - Hero2Hired	$0.00	$0.00	$0.00	
Melanie Brisenc	43886	6084750	ENERGY TECH HELPER	Twitter	$0.00	$0.00	$0.00	
Melanie Brisenc	2078	6084749	SYSTEM OPERATOR MANAGER	NM Workforce Connection	$0.00	$1.00	$1.00	✓
Melanie Brisenc	43624	6084751	ENERGY TECH HELPER	Energy Central Job Center	$0.00	$0.00	$0.00	
Melanie Brisenc	43624	6084751	ENERGY TECH HELPER	Work in Texas	$0.00	$1.00	$1.00	✓
Melanie Brisenc	43624	6084751	ENERGY TECH HELPER	H2H.jobs - Hero2Hired	$0.00	$0.00	$0.00	
Melanie Brisenc	43624	6084751	ENERGY TECH HELPER	Twitter	$0.00	$0.00	$0.00	
Melanie Brisenc	7126	6084748	ENERGY MANAGEMENT SYSTEM ADMIN	NM Workforce Connection	$0.00	$1.00	$1.00	✓
Melanie Brisenc	7126	6084748	ENERGY MANAGEMENT SYSTEM ADMIN	H2H.jobs - Hero2Hired	$0.00	$0.00	$0.00	
Melanie Brisenc	7126	6084748	ENERGY MANAGEMENT SYSTEM ADMIN	Twitter	$0.00	$0.00	$0.00	
Melanie Brisenc	47420--6084725			Pecos Enterprise (Print Ad	$44.41	$0.00	$44.41	✓
Melanie Brisenc	47420--6084725		TX	The Fort Stockton Pioneer	$105.29	$0.00	$105.29	✓
Melanie Brisenc	47420--6084725			Odessa American (Print Ac	$530.47	$0.00	$530.47	✓
Melanie Brisenc	7076--6084722			Albuquerque Journal - Prin	$420.02	$0.00	$420.02	✓
Melanie Brisenc	47420	6084746	ENERGY TECH SENIOR	Powerlineman.com	$425.00	$1.00	$426.00	–
Melanie Brisenc	47420	6084746	ENERGY TECH SENIOR	Energy Central Job Center	$0.00	$0.00	$0.00	
Melanie Brisenc	47420	6084746	ENERGY TECH SENIOR	Work in Texas	$0.00	$1.00	$1.00	–
Melanie Brisenc	47420	6084746	ENERGY TECH SENIOR	H2H.jobs - Hero2Hired	$0.00	$0.00	$0.00	
Melanie Brisenc	47420	6084746	ENERGY TECH SENIOR	Twitter	$0.00	$0.00	$0.00	
Melanie Briseno	47420	6084746	ENERGY TECH SENIOR	Northwest Lineman Colleg	$0.00	$1.00	$1.00	–
Melanie Brisenc	47420	6084746	ENERGY TECH SENIOR	Jobs For Linemen	$150.00	$1.00	$151.00	–
Melanie Brisenc	6010	6084725	ENERGY TECH 5	Jobs For Linemen	$150.00	$1.00	$151.00	–
Melanie Brisenc	6010	6084755	ENGINEER I	NM Workforce Connection	$0.00	$1.00	$1.00	✓
		6084755	ENGINEER I	Energy Central Job Center	$0.00	$0.00	$0.00	

Accountant II
Job ID #6084722
Albuquerque, NM

Under direct supervision, applies principles of accounting to analyze financial information and prepare financial reports. **PREFERENCES:** Bachelor's degree from four-year college or university with one to three years related experience, or equivalent combination of education and/or exp. related to the discipline. To apply go to www.pnm.com/careers and read a full job description, register, upload a resume and answer all posting questions. Deadline is no later than **March 17, 2014**. **PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.**

JOBTARGET

New London, CT 06320
USA
225 State Street

$150.80

Invoice

Date	Invoice #
1/31/2014	40055

Bill To
PNMR Services Company 414 Silver Avenue, SW Corporate Headquarters MS: 0705 Albuquerque, NM 87102

Phone #	Fax #
860-440-0635	860-447-4562

P.O. No.	Terms

Description	Qty	Rate	Amount
OneClick Recruitment Advertising Distribution Services			
PNMR Services Company			
Recruitment Advertising	1	3,916.79	3,916.79
osting Fees	39	1.00	39.00
*Please see spreadsheet for job posting breakdown			

REQUESTOR: M. BRISEÑO

(SEE ATTACHED LIST FOR ACCT DISTRIBUTION.)

Please note our new remittance address:

Postal Mail:
Jobtarget, LLC
Dept CH 16743
Palatine, IL 60055-6743
USA

Electronic:
Bank: Silicon Valley Bank
Routing # 121140399
Swift Code SVBKUS6S (International Only)
Acct # 3300803762
Acct Name Jobtarget

Subtotal	$3,955.79
Sales Tax (0.0%)	$0.00
Total	$3,955.79

VOUCHER #00460874
2/19/14

Payments/Credits	$0.00
Balance Due	$3,955.79

PAID: 2/28/2014

Parent Compa	IO PO	Job Name	Job Title	Dest Job Board	Media Fee	Posting Fe	Total
PNMR Services C	43251	6084682	Energy Tech 4-5	Work in Texas	$0.00	$1.00	$1.00
PNMR Services C	43251	6084682	Energy Tech 4-5	H2H.jobs - Hero2Hired	$0.00	$0.00	$0.00
PNMR Services C	43251	6084682	Energy Tech 4-5	Twitter	$0.00	$0.00	$0.00
PNMR Services C	43251	6084682	Energy Tech 4-5	Northwest Lineman College	$0.00	$1.00	$1.00
PNMR Services C	7601 / 6084684	6084684	ADMINISTRATOR I	NM Workforce Connection	$0.00	$1.00	$1.00
PNMR Services C	7601 / 6084684	6084684	ADMINISTRATOR I	H2H.jobs - Hero2Hired	$0.00	$0.00	$0.00
PNMR Services C	7601 / 6084684	6084684	ADMINISTRATOR I	Twitter	$0.00	$0.00	$0.00
PNMR Services C	45110	6084643	TRANSMISSION AND DISTR	Work in Texas	$0.00	$1.00	$1.00
PNMR Services C	45110	6084643	TRANSMISSION AND DISTR	Engineering.com	$0.00	$1.00	$1.00
PNMR Services C	45110	6084643	TRANSMISSION AND DISTR	IEEE Power Engineering Society	$0.00	$1.00	$1.00
PNMR Services C	45110	6084643	TRANSMISSION AND DISTR	H2H.jobs - Hero2Hired	$0.00	$0.00	$0.00
PNMR Services C	45110	6084643	TRANSMISSION AND DISTR	Twitter	$0.00	$0.00	$0.00
PNMR Services C	45110	6084643	TRANSMISSION AND DISTR	Texas Society of Professional Engi	$0.00	$1.00	$1.00
PNMR Services C	7270	6084681	CONTROLLER GROUP PROJE	New Mexico Society of CPAs	$149.80	$1.00	$150.80
					$3,916.79	$39.00	$3,955.79
					$0.00	$0.00	$0.00
					$3,916.79	$39.00	$3,955.79

JOBTARGET

New London, CT 06320
USA
Suite 300

$648.83

Invoice

Date	Invoice #
2/28/2014	40414

Bill To
PNMR Services Company 414 Silver Avenue, SW Corporate Headquarters MS: 0705 Albuquerque, NM 87102

Phone #	Fax #
860-440-0635	860-447-4562

P.O. No.	Terms

Description	Qty	Rate	Amount
OneClick Recruitment Advertising Distribution Services			
PNMR Services Company			
Recruitment Advertising	2,518.65	1.00	2,518.65
Posting Fees	1	27.00	27.00
*Please see spreadsheet for job posting breakdown			

REQUESTOR: M. BRISEÑO
(SEE ATTACHED LIST FOR ACCT DISTRIBUTION.)

Please note our new remittance address:

Postal Mail:
Jobtarget, LLC
Dept CH 16743
Palatine, IL 60055-6743
USA

Electronic:
Bank: Silicon Valley Bank
Routing # 121140399
Swift Code SVBKUS6S (International Only)
Acct # 3300803762
Acct Name Jobtarget

Subtotal	$2,545.65
Sales Tax (0.0%)	$0.00
Total	$2,545.65
Payments/Credits	$0.00
Balance Due	$2,545.65

VOUCHER #00126359
3/21/14

MELANIE.BRISENO@PNMRES	12005	6084702	DESIGNER I, II or SENIOR	Texas Society of Profe	$0.00	$1.00	$1.00
MELANIE.BRISENO@PNMRES	45290	6084699	ENERGY TECH HELPER	Energy Central Job Ce	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	45290	6084699	ENERGY TECH HELPER	Work in Texas	$0.00	$1.00	$1.00
MELANIE.BRISENO@PNMRES	45290	6084699	ENERGY TECH HELPER	H2H.jobs - Hero2Hirec	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	45290	6084699	ENERGY TECH HELPER	Twitter	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	7189	6084700	COMPLIANCE & TECHNICAL	LinkedIn	$195.00	$0.00	$195.00
MELANIE.BRISENO@PNMRES	7189	6084700	COMPLIANCE & TECHNICAL	NM Workforce Connec	$0.00	$1.00	$1.00
MELANIE.BRISENO@PNMRES	7189	6084700	COMPLIANCE & TECHNICAL	Energy Central Job Ce	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	7189	6084700	COMPLIANCE & TECHNICAL	H2H.jobs - Hero2Hirec	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRESOURCES.COM		6084700	COMPLIANCE & TECHNICAL	Twitter	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	7021	6084566	PARALEGAL	American Society for T	$0.00	$1.00	$1.00
MELANIE.BRISENO@PNMRES	7021	6084566	PARALEGAL	NM Workforce Connec	$0.00	$1.00	$1.00
MELANIE.BRISENO@PNMRES	7021	6084566	PARALEGAL	Energy Central Job Ce	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	7021			H2H.jobs - Hero2Hirec	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	7132	6084694	IT PROJECT MANAGER	New Mexico Bar Bullet	$138.79	$0.00	$138.79
MELANIE.BRISENO@PNMRES	7132	6084694	IT PROJECT MANAGER	NM Workforce Connec	$0.00	$1.00	$1.00
MELANIE.BRISENO@PNMRES	7132	6084694	IT PROJECT MANAGER	Energy Central Job Ce	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	7132	6084694	IT PROJECT MANAGER	H2H.jobs - Hero2Hirec	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	6159	6084708	BILLINGS REPRESENTATIVE	Twitter	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	6159	6084708	BILLINGS REPRESENTATIVE	NM Workforce Connec	$0.00	$1.00	$1.00
MELANIE.BRISENO@PNMRES	6159	6084708	BILLINGS REPRESENTATIVE	H2H.jobs - Hero2Hirec	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	7028	6084710	SENIOR ACCOUNTING TECH	Twitter	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	7028	6084710	SENIOR ACCOUNTING TECH	NM Workforce Connec	$0.00	$1.00	$1.00
MELANIE.BRISENO@PNMRES	7028	6084710	SENIOR ACCOUNTING TECH	Energy Central Job Ce	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	7028	6084710	SENIOR ACCOUNTING TECH	H2H.jobs - Hero2Hirec	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	3662	6084514	ICE JOURNEYMAN - GAS PLANT	Twitter	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	3662	6084514	ICE JOURNEYMAN - GAS PLANT	NM Workforce Connec	$0.00	$1.00	$1.00
MELANIE.BRISENO@PNMRES	3662	6084514	ICE JOURNEYMAN - GAS PLANT	Energy Central Job Ce	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	3662	6084514	ICE JOURNEYMAN - GAS PLANT	Power Plant Pro	$175.00	$1.00	$176.00
MELANIE.BRISENO@PNMRES	7116	6084706	INFORMATION CENTER SPECIALI	H2H.jobs - Hero2Hirec	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	7116	6084706	INFORMATION CENTER SPECIALI	NM Workforce Connec	$0.00	$1.00	$1.00
MELANIE.BRISENO@PNMRES	7116	6084706	INFORMATION CENTER SPECIALI	Energy Central Job Ce	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	7116	6084706	INFORMATION CENTER SPECIALI	H2H.jobs - Hero2Hirec	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	7560	6084715	ETRM SYSTEMS ANALYST II or SE	Twitter	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	7560	6084715	ETRM SYSTEMS ANALYST II or SE	NM Workforce Connec	$0.00	$1.00	$1.00
MELANIE.BRISENO@PNMRES	7560	6084715	ETRM SYSTEMS ANALYST II or SE	Energy Central Job Ce	$0.00	$0.00	$0.00
				H2H.jobs - Hero2Hirec	$0.00	$0.00	$0.00

189

MELANIE.BRISENO@PNMRES	7560	6084715	ETRM SYSTEMS ANALYST II or SE	Twitter	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	7229	6084717	FINANCIAL PLANNING ANALYST I	LinkedIn	$495.00	$0.00	$495.00
MELANIE.BRISENO@PNMRES	7229	6084717	FINANCIAL PLANNING ANALYST I	Energy Central Job Ce	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	7229	6084717	FINANCIAL PLANNING ANALYST I	H2H.jobs - Hero2Hirec	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	7229	6084717	FINANCIAL PLANNING ANALYST I	Twitter	$0.00	$0.00	$0.00
MELANIE.BRISENO@PNMRES	7229	6084717	FINANCIAL PLANNING ANALYST I	New Mexico Society of	$134.82	$1.00	$135.82
MELANIE.BRISENO@PNMRES	7229	6084717		Albuquerque Journal -	$510.04	$0.00	$510.04
[redacted]					$2,518.65	$27.00	$2,545.65
[redacted]					$0.00	$0.00	$0.00
[redacted]					$2,518.65	$27.00	$2,545.65

PNM Resources

Paralegal
Job ID #6084566
Albuquerque, NM

PNM Resources has an immediate opening for a Paralegal. Will perform a variety of duties to assist attorneys with (1) litigation matters, including discovery responses, researching and drafting legal memoranda and pleadings and assisting with filings with courts and administrative bodies, and (2) commercial and transactional matters, including researching and drafting documents, reviewing draft documents for accuracy and assisting with closings of transactions. **PREFERENCES:** High school diploma or GED with five to seven years related experience, or equivalent combination of education and/or experience related to the discipline. Bachelor's degree from four-year college or university will be given preference. To apply go to www.pnm.com/careers and read a full job description, register, upload a resume and answer all posting questions. Deadline is no later than **March 2, 2014**. **PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.**



Financial Planning Analyst I
Job ID #6084717
Albuquerque, NM

Under direct supervision, develops, interprets, and implements financial and accounting concepts, or techniques for financial planning and control. **PREFERENCES**: Distribution substation & Bachelor's degree from four-year college or university in accounting, business, finance, or related field, with three to six years of related exp, or equivalent combination of education and/or exp related to the discipline. Master's degree is preferred. To apply go to: https://jobs.pnmresources.com/psp/pnmjobs/EMPLOYEE/HRMS/c/HRS_HRAM.HRS_CE.GBL?Page=HRS_CE_HM_PRE&Action=A&SiteId=10 and read a full job description, register, upload a resume and answer all posting questions. Deadline is no later than **March 11, 2014**. **PNM is an EEO/AA employer. Women, minorities, disabled individuals and veterans are encouraged to apply.**

Safety and Outages

PNM Exhibit RL-9

Is contained in the following 15 pages.

SAFETY AND OUTAGES (PNM Exhibit RL-9)

PNM EXHIBIT RL- 9

ITEM DESCRIPTION	MONTH BILLED	COST	ALLOWABLE ALLOCATION PERCENTAGE	ALLOWABLE COST	EXHIBIT PAGE NUMBER(S)
Safety - Outage Television Production - Project Management	2013-07-31	$ 1,140	100%	$ 1,140	3 of 16
Safety - Outage Television Production - Station Uploads	2014-03-14	$ 189	100%	$ 189	4 of 16
Safety - Outage Television Production - Video Shoot	2013-09-06	$ 20,195	100%	$ 20,195	5 of 16
Safety - Outage Television Production - Video Shoot	2013-12-20	$ 6,247	100%	$ 6,247	6-7 of 16
Safety - Copper Theft Campaign Development	12/20/2013	$ 3,266	100%	$ 3,266	8 of 16
Safety - Copper Theft Radio Media	2013-12-20	$ 30,565	100%	$ 30,565	9-13 of 16
Safety - After Hours Emergency Connects	2014-05-27	$ 476	100%	$ 476	14-16 of 16
PNM Exhibit RL-9 "SAFETY AND OUTAGES"		**$ 62,079**		**$ 62,079**	**RL-9, 1 - 16**

Invoice #	**INV-9864**
Invoice Date	**7/31/2013**
Due Date	**8/30/2013**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name: **PNM Utility**

Project **-PNM-3851 - Outage TV & Video**

Management/Coordination	
Creative Direction	$166.75 *
Copywriting	$246.50 *
	$652.50 *
Invoice Subtotal	$1,065.75
NM GRT	$74.61
Invoice Total	$1,140.36
Amount Due	$1,140.36

"Outage TV Production"

7 923000 924 NRTC0002 370 7185 $ 1,140.36

Submitted 8-20-2013 Rlarsen RL

Approved 8-21 Voucher 118859

Invoice #	**INV-10675**
Invoice Date	**3/14/2014**
Due Date	**4/13/2014**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name	**PNM Utility**
Project	**-PNM-3851 - Outage TV Production**

Station Uploads	$176.48 *

Invoice Subtotal	$176.48
NM GRT	$12.35
Invoice Total	$188.83
Amount Due	$188.83

3 Advertising PNM.com planning & dev. **Account Number** $ 188.83

Subtotal	**NMGRT**	**Total**	
$ 176.48	$ 12.35	$ 188.83	7-923000-924-NRTC0001-370-7185

Celestina Blair

Submitted 4-7-14

Voucher _____

Approved _____

Invoice #	**INV-10015**
Invoice Date	**9/6/2013**
Due Date	**10/6/2013**
Terms	**Net 30**

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name: **PNM Utility**

Project **-PNM-3851 - Outage TV & Video**

Management/Coordination	$925.75 *
Creative Direction	$1,341.25 *
Copywriting	$108.75 *
Broadcast Direction	$1,225.25 *
Broadcast Coordination	$230.00 *
TV Production:	$15,043.27 *
-Pre-Production	
-Location Shoot	
-Post Production/Edit	
-Talent/Music	

Invoice Subtotal	$18,874.27
NM GRT	$1,321.20
Invoice Total	$20,195.47
Amount Due	$20,195.47

Outage TV production $ 20,195.47

Subtotal	NMGRT	Total	Account Number
$ 18,874.27	$ 1,321.20	$ 20,195.47	7-923000-924-NRTC0001-370-7185
		$ 20,195.47	

Submitted 9-24-2013
Approved 9-24

Rlarsen RL
Voucher 119945

Invoice #	**INV-10370**
Invoice Date	**12/20/2013**
Due Date	**12/25/2013**
Terms	

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name	**PNM Utility**
Project	**-PNM-3851 - Outage TV Production**

Management/Coordination	
Creative Direction	$661.25 *
Art Direction	$340.75 *
Broadcast Direction	$552.45 *
Broadcast Coordination	$1,598.50 *
Add'l Footage for BG 2D	$879.75 *
Post-Production:	$1,176.50
-Closed Captioning	$705.91 *
-Upload Fee	

Invoice Subtotal	$5,915.11
NM GRT	$331.70
Invoice Total	$6,246.81
Amount Due	$6,246.81

Outage TV Production $ 6,246.81 7-923000-924-NRTC0001-370-7185 Submitted 12-23-13



Outages
:30

VIDEO	AUDIO
OPEN ON TIGHT SHOT OF A MAN SITTING IN A HOME KITCHEN. IT'S CLOSE TO DUSK, OR DINNER TIME. AN IPHONE IS GLOWING AS IT IS PRESSED INTO THE SIDE OF THE MAN'S FACE AS HE TALKS INTO THE PHONE.	Man: My power's out. You guys on this?
CUT TO A LINEMAN GETTING OUT OF HIS PNM TRUCK AT DUSK. IT IS CLEARLY WINDY. HE IS ON-SITE. SUPER: Employee Name, Title	Lineman: Funny you should ask (or: Absolutely). Linemen are a little like doctors. We're always on call.
CUT WIDER TO SEE THE A TEAM OF LINEMEN WORKING ON LINES BEHIND THE LINEMAN. VARIOUS B-ROLL SHOTS OF CREW AT WORK.	Whenever there's weather like this, chances are it's going to be a long night. We can't stop nature from knocking out the power. But that's why we do what we do. Whenever we have to.
PNM LOGO SUPER: Talk to us. (888) DIAL PNM PNM.com/Outage	If you have an outage, just call 888-DIAL-PNM anytime. Or you can see when the power will be back on with your smart phone or tablet at PNM dot com.

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Invoice # INV-10366
Invoice Date 12/20/2013
Due Date 12/25/2013
Terms

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name **PNM Utility**
Project **-PNM-3573 - Copper Theft/Crimestoppers Campaign Development**

Strategic Planning	$240.25	
Management/Coordination	$448.50	*
Creative Direction	$478.50	*
Copywriting	$290.00	*
Broadcast Coordination	$552.00	*
Production: -Studio & Mix -Talent/Use	$1,059.14	*

Invoice Subtotal	$3,068.39
NM GRT	$197.98
Invoice Total	$3,266.37
Amount Due	$3,266.37

Copper theft planning, production, creative	$	3,266.37	6-923000-188-00000000-370-6310

Invoice #	**INV-10364**
Invoice Date	**12/20/2013**
Due Date	**12/25/2013**
Terms	

Invoice

3 Advertising
1550 Mercantile Ave. NE, Suite 201
Albuquerque, NM 87107

PNM
Attn: Roger Larsen
Main Offices
414 Silver Avenue, SW
Albuquerque, NM 87102

Division Name **General Media**
Project **-PNM-3508 - Media: General Planning TV**

Copper Theft Awareness Radio

Radio Media

Broadcast Orders

Date	Days	Time	Length	# Spots	Total Cost
Clear Channel Communications					
KTEG-FM					
11/25/2013 - 12/1/2013	*MTuWThF*	*6:00 AM - 10:00 AM*	*30*	*7*	*378.00*
11/25/2013 - 12/1/2013	*MTuWThF*	*10:00 AM - 3:00 PM*	*30*	*7*	*287.00*
11/25/2013 - 12/1/2013	*MTuWThF*	*3:00 PM - 7:00 PM*	*30*	*7*	*266.00*
11/25/2013 - 12/1/2013	*Sa*	*6:00 AM - 7:00 PM*	*30*	*4*	*52.00*
11/25/2013 - 12/1/2013	*Su*	*6:00 AM - 7:00 PM*	*30*	*3*	*39.00*
11/25/2013 - 12/1/2013	*MTuWThFSaSu*	*5:00 AM - 5:00 AM*	*30*	*28*	*0.00*
12/2/2013 - 12/8/2013	*MTuWThF*	*6:00 AM - 10:00 AM*	*30*	*7*	*378.00*
12/2/2013 - 12/8/2013	*MTuWThF*	*10:00 AM - 3:00 PM*	*30*	*7*	*287.00*
12/2/2013 - 12/8/2013	*MTuWThF*	*3:00 PM - 7:00 PM*	*30*	*7*	*266.00*
12/2/2013 - 12/8/2013	*Sa*	*6:00 AM - 7:00 PM*	*30*	*4*	*52.00*
12/2/2013 - 12/8/2013	*Su*	*6:00 AM - 7:00 PM*	*30*	*3*	*39.00*
12/2/2013 - 12/8/2013	*MTuWThFSaSu*	*5:00 AM - 5:00 AM*	*30*	*28*	*0.00*
12/9/2013 - 12/15/2013	*MTuWThF*	*6:00 AM - 10:00 AM*	*30*	*7*	*378.00*
12/9/2013 - 12/15/2013	*MTuWThF*	*10:00 AM - 3:00 PM*	*30*	*7*	*287.00*
12/9/2013 - 12/15/2013	*MTuWThF*	*3:00 PM - 7:00 PM*	*30*	*7*	*266.00*
12/9/2013 - 12/15/2013	*Sa*	*6:00 AM - 7:00 PM*	*30*	*4*	*52.00*
12/9/2013 - 12/15/2013	*Su*	*6:00 AM - 7:00 PM*	*30*	*3*	*39.00*
12/9/2013 - 12/15/2013	*MTuWThFSaSu*	*5:00 AM - 5:00 AM*	*30*	*28*	*0.00*
12/16/2013 - 12/22/2013	*MTuWThF*	*6:00 AM - 10:00 AM*	*30*	*7*	*378.00*
12/16/2013 - 12/22/2013	*MTuWThF*	*10:00 AM - 3:00 PM*	*30*	*7*	*287.00*
12/16/2013 - 12/22/2013	*MTuWThF*	*3:00 PM - 7:00 PM*	*30*	*7*	*266.00*
12/16/2013 - 12/22/2013	*Sa*	*6:00 AM - 7:00 PM*	*30*	*4*	*52.00*
12/16/2013 - 12/22/2013	*Su*	*6:00 AM - 7:00 PM*	*30*	*3*	*39.00*
12/16/2013 - 12/22/2013	*MTuWThFSaSu*	*5:00 AM - 5:00 AM*	*30*	*28*	*0.00*
12/23/2013 - 12/29/2013	*MTuWThF*	*6:00 AM - 10:00 AM*	*30*	*7*	*378.00*
12/23/2013 - 12/29/2013	*MTuWThF*	*10:00 AM - 3:00 PM*	*30*	*7*	*287.00*
12/23/2013 - 12/29/2013	*MTuWThF*	*3:00 PM - 7:00 PM*	*30*	*7*	*266.00*
12/23/2013 - 12/29/2013	*Sa*	*6:00 AM - 7:00 PM*	*30*	*4*	*52.00*
12/23/2013 - 12/29/2013	*Su*	*6:00 AM - 7:00 PM*	*30*	*3*	*39.00*
12/23/2013 - 12/29/2013	*MTuWThFSaSu*	*5:00 AM - 5:00 AM*	*30*	*28*	*0.00*

					Total:	$5,110.00
KZRR-FM						
11/25/2013 - 12/1/2013	MTuWThF	6:00 AM - 10:00 AM	30		5	260.00
11/25/2013 - 12/1/2013	MTuWThF	10:00 AM - 3:00 PM	30		5	220.00
11/25/2013 - 12/1/2013	MTuWThF	3:00 PM - 7:00 PM	30		5	215.00
11/25/2013 - 12/1/2013	Sa	6:00 AM - 7:00 PM	30		4	100.00
11/25/2013 - 12/1/2013	Su	6:00 AM - 7:00 PM	30		4	100.00
11/25/2013 - 12/1/2013	MTuWThFSaSu	5:00 AM - 5:00 AM	30		23	0.00
12/2/2013 - 12/8/2013	MTuWThF	6:00 AM - 10:00 AM	30		5	260.00
12/2/2013 - 12/8/2013	MTuWThF	10:00 AM - 3:00 PM	30		5	220.00
12/2/2013 - 12/8/2013	MTuWThF	3:00 PM - 7:00 PM	30		5	215.00
12/2/2013 - 12/8/2013	Sa	6:00 AM - 7:00 PM	30		4	100.00
12/2/2013 - 12/8/2013	Su	6:00 AM - 7:00 PM	30		4	100.00
12/2/2013 - 12/8/2013	MTuWThFSaSu	5:00 AM - 5:00 AM	30		23	0.00
12/9/2013 - 12/15/2013	MTuWThF	6:00 AM - 10:00 AM	30		5	260.00
12/9/2013 - 12/15/2013	MTuWThF	10:00 AM - 3:00 PM	30		5	220.00
12/9/2013 - 12/15/2013	MTuWThF	3:00 PM - 7:00 PM	30		5	215.00
12/9/2013 - 12/15/2013	Sa	6:00 AM - 7:00 PM	30		4	100.00
12/9/2013 - 12/15/2013	Su	6:00 AM - 7:00 PM	30		4	100.00
12/9/2013 - 12/15/2013	MTuWThFSaSu	5:00 AM - 5:00 AM	30		23	0.00
12/16/2013 - 12/22/2013	MTuWThF	6:00 AM - 10:00 AM	30		5	260.00
12/16/2013 - 12/22/2013	MTuWThF	10:00 AM - 3:00 PM	30		5	220.00
12/16/2013 - 12/22/2013	MTuWThF	3:00 PM - 7:00 PM	30		5	215.00
12/16/2013 - 12/22/2013	Sa	6:00 AM - 7:00 PM	30		4	100.00
12/16/2013 - 12/22/2013	Su	6:00 AM - 7:00 PM	30		4	100.00
12/16/2013 - 12/22/2013	MTuWThFSaSu	5:00 AM - 5:00 AM	30		23	0.00
12/23/2013 - 12/29/2013	MTuWThF	6:00 AM - 10:00 AM	30		5	260.00
12/23/2013 - 12/29/2013	MTuWThF	10:00 AM - 3:00 PM	30		5	220.00
12/23/2013 - 12/29/2013	MTuWThF	3:00 PM - 7:00 PM	30		5	215.00
12/23/2013 - 12/29/2013	Sa	6:00 AM - 7:00 PM	30		4	100.00
12/23/2013 - 12/29/2013	Su	6:00 AM - 7:00 PM	30		4	100.00
12/23/2013 - 12/29/2013	MTuWThFSaSu	5:00 AM - 5:00 AM	30		23	0.00
					Total:	$4,475.00
Cumulus Broadcasting, CCL - Albuquerque						
KKOB-AM						
11/25/2013 - 12/1/2013	MTuWThF	5:00 AM - 5:30 AM	30		5	100.00
11/25/2013 - 12/1/2013	MTuWThF	5:30 AM - 7:00 PM	30		11	836.00
11/25/2013 - 12/1/2013	MTuWThFSaSu	6:00 AM - 12:00 AM	30		10	0.00
12/2/2013 - 12/8/2013	MTuWThF	5:00 AM - 5:30 AM	30		5	100.00
12/2/2013 - 12/8/2013	MTuWThF	5:30 AM - 7:00 PM	30		11	836.00
12/2/2013 - 12/8/2013	MTuWThFSaSu	6:00 AM - 12:00 AM	30		10	0.00
12/9/2013 - 12/15/2013	MTuWThF	5:00 AM - 5:30 AM	30		5	100.00
12/9/2013 - 12/15/2013	MTuWThF	5:30 AM - 7:00 PM	30		11	836.00
12/9/2013 - 12/15/2013	MTuWThFSaSu	6:00 AM - 12:00 AM	30		10	0.00
12/16/2013 - 12/22/2013	MTuWThF	5:00 AM - 5:30 AM	30		5	100.00
12/16/2013 - 12/22/2013	MTuWThF	5:30 AM - 7:00 PM	30		11	836.00
12/16/2013 - 12/22/2013	MTuWThFSaSu	6:00 AM - 12:00 AM	30		10	0.00
12/23/2013 - 12/29/2013	MTuWThF	5:00 AM - 5:30 AM	30		5	100.00
12/23/2013 - 12/29/2013	MTuWThF	5:30 AM - 7:00 PM	30		11	836.00
12/23/2013 - 12/29/2013	MTuWThFSaSu	6:00 AM - 12:00 AM	30		10	0.00

KRST-FM

						Total:	$4,680.00
11/25/2013 - 12/1/2013	MTuWThF	6:00 AM - 10:00 AM	30		7		420.00
11/25/2013 - 12/1/2013	MTuWThF	10:00 AM - 3:00 PM	30		7		420.00
11/25/2013 - 12/1/2013	MTuWThF	3:00 PM - 7:00 PM	30		7		420.00
11/25/2013 - 12/1/2013	Sa	10:00 AM - 3:00 PM	30		4		160.00
11/25/2013 - 12/1/2013	MTuWThFSaSu	5:00 AM - 5:00 AM	30		25		0.00
12/2/2013 - 12/8/2013	MTuWThF	6:00 AM - 10:00 AM	30		7		420.00
12/2/2013 - 12/8/2013	MTuWThF	10:00 AM - 3:00 PM	30		7		420.00
12/2/2013 - 12/8/2013	MTuWThF	3:00 PM - 7:00 PM	30		7		420.00
12/2/2013 - 12/8/2013	Sa	10:00 AM - 3:00 PM	30		4		160.00
12/2/2013 - 12/8/2013	MTuWThFSaSu	5:00 AM - 5:00 AM	30		25		0.00
12/9/2013 - 12/15/2013	MTuWThF	6:00 AM - 10:00 AM	30		7		420.00
12/9/2013 - 12/15/2013	MTuWThF	10:00 AM - 3:00 PM	30		7		420.00
12/9/2013 - 12/15/2013	MTuWThF	3:00 PM - 7:00 PM	30		7		420.00
12/9/2013 - 12/15/2013	Sa	10:00 AM - 3:00 PM	30		4		160.00
12/9/2013 - 12/15/2013	MTuWThFSaSu	5:00 AM - 5:00 AM	30		25		0.00
12/16/2013 - 12/22/2013	MTuWThF	6:00 AM - 10:00 AM	30		7		420.00
12/16/2013 - 12/22/2013	MTuWThF	10:00 AM - 3:00 PM	30		7		420.00
12/16/2013 - 12/22/2013	MTuWThF	3:00 PM - 7:00 PM	30		7		420.00
12/16/2013 - 12/22/2013	Sa	10:00 AM - 3:00 PM	30		4		160.00
12/16/2013 - 12/22/2013	MTuWThFSaSu	5:00 AM - 5:00 AM	30		25		0.00
12/23/2013 - 12/29/2013	MTuWThF	6:00 AM - 10:00 AM	30		7		420.00
12/23/2013 - 12/29/2013	MTuWThF	10:00 AM - 3:00 PM	30		7		420.00
12/23/2013 - 12/29/2013	MTuWThF	3:00 PM - 7:00 PM	30		7		420.00
12/23/2013 - 12/29/2013	Sa	10:00 AM - 3:00 PM	30		4		160.00
12/23/2013 - 12/29/2013	MTuWThFSaSu	5:00 AM - 5:00 AM	30		25		0.00

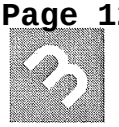
Univision Radio
KKSS-FM

						Total:	$7,100.00
11/25/2013 - 12/1/2013	MTuWThF	6:00 AM - 10:00 AM	30		9		495.00
11/25/2013 - 12/1/2013	MTuWThF	10:00 AM - 3:00 PM	30		9		450.00
11/25/2013 - 12/1/2013	MTuWThF	3:00 PM - 7:00 PM	30		9		495.00
11/25/2013 - 12/1/2013	MTuWThFSaSu	5:00 AM - 5:00 AM	30		13		0.00
12/2/2013 - 12/8/2013	MTuWThF	6:00 AM - 10:00 AM	30		9		495.00
12/2/2013 - 12/8/2013	MTuWThF	10:00 AM - 3:00 PM	30		9		450.00
12/2/2013 - 12/8/2013	MTuWThF	3:00 PM - 7:00 PM	30		9		495.00
12/2/2013 - 12/8/2013	MTuWThFSaSu	5:00 AM - 5:00 AM	30		14		0.00
12/9/2013 - 12/15/2013	MTuWThF	6:00 AM - 10:00 AM	30		9		495.00
12/9/2013 - 12/15/2013	MTuWThF	10:00 AM - 3:00 PM	30		9		450.00
12/9/2013 - 12/15/2013	MTuWThF	3:00 PM - 7:00 PM	30		9		495.00
12/9/2013 - 12/15/2013	MTuWThFSaSu	5:00 AM - 5:00 AM	30		13		0.00
12/16/2013 - 12/22/2013	MTuWThF	6:00 AM - 10:00 AM	30		9		495.00
12/16/2013 - 12/22/2013	MTuWThF	10:00 AM - 3:00 PM	30		9		450.00
12/16/2013 - 12/22/2013	MTuWThF	3:00 PM - 7:00 PM	30		9		495.00
12/16/2013 - 12/22/2013	MTuWThFSaSu	5:00 AM - 5:00 AM	30		14		0.00
12/23/2013 - 12/29/2013	MTuWThF	6:00 AM - 10:00 AM	30		9		495.00
12/23/2013 - 12/29/2013	MTuWThF	10:00 AM - 3:00 PM	30		9		450.00
12/23/2013 - 12/29/2013	MTuWThF	3:00 PM - 7:00 PM	30		9		495.00
12/23/2013 - 12/29/2013	MTuWThFSaSu	5:00 AM - 5:00 AM	30		13		0.00

Total:	*$7,200.00*
Broadcast Order Subtotal:	*$28,565.00*

	$28,565.00 *
Invoice Subtotal	$28,565.00
NM GRT	$1,999.55
Invoice Total	$30,564.55
Amount Due	$30,564.55

Copper theft radio media $ 30,564.55 6-923000-188-00000000-370-6310



Client: PNM
Project: Crime Stoppers Radio
Draft: #3 (11-14-13)

Copper Theft OPTION THREE
:30

ANNCR: Copper theft isn't a victimless crime. It affects all of us. Criminals can cost your daycare, church or favorite store thousands of dollars in repairs.

Worst of all, thieves leave live wire exposed, which could cost an unsuspecting friend or neighbor his or her life.

If you see suspicious activity, call the police. If you know someone who is stealing copper, call Crime Stoppers at 843-STOP. You could earn a cash reward and even save someone's life.

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QUESTLINE
2025 Riverside Dr.
Columbus, OH 43221
614 255 3166 | 800 242 3654

INVOICE

PNM
Marketing and Customer Care
Attn: Roger Larsen
Alvarado Square MS 1110
Albuquerque, NM 87158

Invoice #	SFC #
052714P	1612
Invoice Date	**Due Date**
5/27/14	6/26/14

Description	Amount
Campaign: Afterhours Subject Line: Important PNM operation changes for electrical Contractors.	
afterhours Sent: 5/20/2014 4:05:43 PM EST Total Sent: 209 Subscribers: 209	
afterhours2 Sent: 5/22/2014 10:30:00 AM EST Total Sent: 198 Subscribers: 209	
pnm Sent: 5/20/2014 4:06:13 PM EST Total Sent: 3 Subscribers: 3 Campaign: Afterhours_seedlist	
2pnm Sent: 5/22/2014 10:30:00 AM EST Total Sent: 3 Subscribers: 3 Campaign: Afterhours_seedlist	
Event Fee, Case 2964, for Roger Larsen	475.00
201 Emails Sent	1.11

Questline - After hours emergency connects
Subtotal $ 476.11
Submitted 5-28-14
Approved _____

Total $ 476.11
Account Number 7-923000-924-NRTC0001-370-7185
476.11 Celestina Blair
Voucher _____

TOTAL	$476.11
PAYMENTS/CREDITS	$0.00
BALANCE DUE	$476.11

PNM
DOC Operations
Albuquerque, NM
PNM.com

May 21, 2014

Dear Electrical Contractor:

Due to safety concerns and the relocation of some operations, we will no longer be able to grant after-hours access for electricians serving the Albuquerque area to the PNM Electric Service Center and the PNM Dispatch Department. You will need to fax or scan-and-email Statement of Facts/waivers for emergency connects and reconnects and other information explained below.

- We will only accept after-hours Statement of Facts when immediate action is imperative to safeguard life, health or property.
- The person making the installation or performing the work must apply for an electrical permit from the jurisdictional building official no later than the next business day.
- For your convenience, the attached Statement of Fact PDF can be completed and submitted via FAX or email.
- Important: a copy of the installation person's Drivers License and New Mexico Electrical Journeyman's license must be included with each Statement of Fact.

You can fax your Statement of Fact, driver's license and Journeyman's license to PNM at: (505)241-3636. Or you can email them to: zz-ElectricDispatch@pnmresources.com.

Please address any questions to our New Service Department at (505) 241-3425.
We apologize for any inconvenience this change may cause, and we appreciate your cooperation and understanding.

Sincerely,

Mary Anne Brandon
Manager Team II
DOC Operations

Unsubscribe | Update Profile

This email was sent on behalf of
PNM - 414 Silver Ave. SW – Albuquerque NM - 87102

STATEMENT OF FACT

To: Public Service Company of New Mexico (PNM) Date: _____

From: Electrical Contractor Company Name: _____

Address: _____

Phone #: _____

New Mexico Contractor License # _____

A power connection is requested to be made without prior approval from the appropriate building official or designated representative at the following location:

Business Name (blank if residence): _____

Address: _____

City/Town/Pueblo: _____

Party Responsible for Billing: _____

Address: _____

Phone #: _____

Service Type. Check all that apply:

☐Residential ☐Commercial

☐Overhead ☐Underground

☐Temp OH ☐Temp UG

☐OH Exchange ☐UG Exchange

The Power connection is being requested for the following reason **(check one)**:

☐ Emergency - installation or work which is done after regular business hours or during a holiday when immediate action is imperative to safeguard life, health or property. **The person making the installation or performing the work must apply for a permit covering the installation or work from the appropriate building official not later than the next business day.**

Description of Emergency **(Required)**:_____

_____

_____

☐ Tribal facility

Facility Description: _____

☐ Military or other NMAC Exempt Federal Facility

Facility Description: _____

I hereby certify and affirm that I am duly licensed by the State of New Mexico to perform electrical work in New Mexico. I further certify and affirm that all work has been performed and verified by me, to conform with all current codes, standards and utility guidelines, adopted by the State of New Mexico, the local jurisdictional authority, and Public Service Company of New Mexico. I understand and acknowledge that if the installation is determined to be noncompliant, the electric service may be disconnected by PNM by order of the jurisdictional inspector, or that upon notification, I will bring the installation into immediate compliance. I acknowledge that I am assuming all liability for the installation and its compliance with adopted codes and standards.

By Qualifying Party:

Signature: _____

Printed Name: _____

Title: _____

Electrical Journeyman's Certificate # _____

Revision Date: 2/21/13

BEFORE THE NEW MEXICO PUBLIC REGULATION COMMISSION

IN THE MATTER OF THE APPLICATION OF PUBLIC SERVICE COMPANY OF NEW MEXICO FOR REVISION OF ITS RETAIL ELECTRIC RATES PURSUANT TO ADVICE NOTICE NO. 507	)	**Case No. 14-00332-UT**
PUBLIC SERVICE COMPANY OF NEW MEXICO, Applicant.	)	

AFFIDAVIT

STATE OF NEW MEXICO)
) ss
COUNTY OF BERNALILLO)

ROGER LARSEN, Manager, Marketing and Energy Efficiency, Public Service Company of New Mexico, upon being duly sworn according to law, under oath, deposes and states: I have read the foregoing **Direct Testimony and Exhibits of Roger Larsen** and it is true and accurate based on my own personal knowledge and belief.

SIGNED this 2nd day of December, 2014.

ROGER LARSEN

SUBSCRIBED AND SWORN to before me this 2nd day of December, 2014.

NOTARY PUBLIC IN AND FOR
THE STATE OF NEW MEXICO

OFFICIAL SEAL
Ronda Morehead
NOTARY PUBLIC
STATE OF NEW MEXICO
My Commission Expires: 4/5/15

My Commission Expires: